

**Request for Proposal  
For  
Operation & Maintenance of 12 nos. of Water  
ATM for a period of Four (4) Years in Guwahati,  
Assam  
Under  
Guwahati Smart City Mission**

**Volume III: General Conditions of Contract**



## GENERAL CONDITIONS OF CONTRACT

### 1. Security Deposit

All compensation or other sums of money payable by the Contractor to GSCL under the terms of his contract may be deducted from or paid by the sale of a sufficient part of his Security Deposit, or from interest arising there from, or from any sums, which may be due or may become due to the Contractor by GSCL on any account whatsoever, and in the event of his Security Deposit being reduced by reason of any such deduction or sale as aforesaid, the Contractor shall within ten days thereafter, make good in cash or Bank Guarantee of Nationalized bank, as aforesaid, any sum or sums which may have been deducted from or raised by sale of his Security Deposit or any part thereof. In case of Bank Guarantee of any Nationalized Bank is furnished by the Contractor to GSCL, as part of the Security Deposit and the bank goes into liquidation or, for any reason is unable to make payment against the said Bank Guarantee, the loss caused thereby shall fall on the Contractor and the Contractor shall forthwith, on demand, furnish additional security to GSCL to make good the deficit. The liability or obligation of the bank under the Guarantee Bond shall not be affected or suspended by any dispute between the Engineer-in-Charge and the Contractor, and the payment, under the Guarantee Bond by the bank to GSCL shall not wait till disputes are decided. The bank shall pay the amount under the Guarantee, without any demur, merely on a demand from GSCL stating that the amount claimed is required to meet the recoveries due or likely to be due from the Contractor.

The demand, so made, shall be conclusive as regards to amount due and payable by the bank, under the guarantee limited to the amount specified in the Guarantee Bond. The guarantee will not be discharged due to the change in the constitution of the Bank or the contractor. The Bank Guarantee shall remain valid upto the specified date unless extended on demand by the Engineer-in-Charge which shall include the period of completion of the contract and the defect removal period as per terms of the Agreement. Bank's liability shall stand automatically discharged unless a claim in writing is lodged with the Bank within the period stated in the Bank Guarantee including the extended period. After satisfactory completion of the contract and clearance of all dues by the Contractor, GSCL will discharge the Bank Guarantee after expiry of the original or the extended period, as the case may be. In case the date of expiry of the Bank Guarantee is a holiday, it will be deemed to expire on the close of the next working day. Authority is not concerned with any interest accruing to the Contractor on any form of Security (primary or collateral) lodged by him with the bank or any sums payable to sureties obtained by the Bank as

counter guarantee to secure its own position. This will matters between the Bank and the Contractor

The Security deposit shall be forfeited in any of the following cases:

- (a) If the successful Contractor modifies/ withdraws its Proposal
- (b) If the Contractor withdraws its Proposal during the interval between the Proposal due Date and expiration of the Proposal Validity Period; or
- (c) If the Successful Contractor fails to provide the Performance Security within the stipulated time or any extension thereof provided by GSCL or
- (d) If any information or document furnished by the Contractor turns out to be misleading or untrue in any material respect.

## **2. Work to be open to inspection: Contractor to be present**

All Water ATMs be opened to inspection and supervision of the GSCL, and his subordinates and any other authorized agency of GSCL and the Contractor shall, at all times during the usual working hours, and at all other times at which reasonable notice of the intention of the Engineer-in-charge or his subordinate and any other authorized agency of GSCL to visit the works shall have been given to the Contractor , either himself be present to receive orders and instructions or have a responsible agent duly accredited in writing, present for the purpose. Orders given to the Contractor's agent shall be considered to have the same force as if they had been given to the Contractor himself.

## **3. Settlement of Disputes**

### **3.1. Amicable Resolution:**

- (a) Save where expressly stated contrary to this terms and conditions and the RFP, any dispute, difference or controversy of whatever nature between the parties, howsoever arising under, out of or in relation to this Agreement (the "Dispute") shall in the first instance be attempted to be resolved amicably in accordance with the procedure set forth below.
- (b) Either Party may require such Dispute to be referred to the Chairperson, GSCL, and the Chief Executive Officer/Partner of the Contractor for the time being, for amicable settlement. In respect of disputes of a technical nature the Parties may engage an Expert.

Upon such reference, the two shall meet at the earliest mutual convenience and in any event within 15 days of such reference to discuss and attempt to amicably resolve the Dispute. If

the Dispute is not amicably settled within 15 (fifteen) days of such meeting between the two, either Party may refer the Dispute to arbitration in accordance with the provisions of Article below.

### **3.2. Arbitration:**

In case, a dispute is referred to arbitration, the arbitration shall be under the Arbitration and Conciliation Act 1996 or its amended act. If during the subsistence of this Contract or thereafter, any dispute between the Parties hereto arising out of or in connection with the validity, interpretation, implementation, material breach or any alleged material breach of any provision of this Contract or regarding any question, including as to whether the termination of this Contract by one Party hereto has been legitimate, the Parties hereto shall endeavour to settle such dispute amicably and/or by Conciliation to be governed by the Arbitration and Conciliation Act, 1996 and its latest amendment act. The attempt to bring about an amicable settlement is considered to have failed as soon as one of the Parties hereto, after reasonable attempts; which attempt shall continue for not less than thirty (30) days, gives thirty (30) day notice to refer the dispute to arbitration to the other Party in writing.

The Arbitration proceedings shall be held in Guwahati in Assam State, India.

The Arbitration proceeding shall be governed by the substantive laws of India. The proceedings of Arbitration shall be in Hindi/English language. Except as otherwise provided elsewhere in the contract if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, at any time in connection with construction, meaning, operation, effect, interpretation or out of the contract or breach thereof the same shall be referred to a Tribunal of three (3) Arbitrators, constituted as per the terms of and under the (Indian) Arbitration and Conciliation Act 1996 or its amended act. Each party to the contract shall appoint/ nominate one Arbitrator each, the two Arbitrators so appointed/ nominated by the Parties herein shall together choose the third Arbitrator, who shall be the Presiding Arbitrator of the Tribunal. The consortium of the three Arbitrators shall form the Arbitral Tribunal.

In case, a party fails to appoint an arbitrator within 30 days from the receipt of the request to do so by the other party or the two Arbitrators so appointed fail to agree on the appointment of third Arbitrator within 30 days from the date of their appointment upon request of a party, the Chief Justice of the Guwahati High Court or any person or institution designated by him shall appoint the Arbitrator/Presiding Arbitrator upon request of one of the parties.

Any letter, notice or other communications dispatched to contractor relating to either arbitration proceeding or otherwise whether through the post or through a representative on the address last notified to the Authority by Contractor shall be deemed to have been received by Contractor although returned with the remarks, refused 'undelivered' where about not known or words to that effect or for any other reasons whatsoever

If the Arbitrator so appointed dies, resigns, incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the Authority to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left if both parties consent for the same; otherwise, he shall proceed de novo.

It is a term of the contract that the party invoking arbitration shall specify all disputes to be referred to arbitration at the time of invocation of arbitration and not thereafter.

It is also a term of the contract that neither party to the contract shall be entitled for any interest on the amount of the award. The Arbitrator shall give reasoned award and the same shall be final, conclusive and binding on the parties.

The fees of the arbitrator, costs and other expenses incidental to the arbitration proceedings shall be borne equally by the parties.

#### **4. Definition of Engineer-in-charge**

The term "Engineer-in-charge" means the Designated person of GSCL who shall supervise and be in charge of the work on behalf of GSCL

#### **5. Contractor to adhere to labour laws/regulation**

5.1. The Contractor shall adhere to the requirements of the Workmen's Compensation Act and Labour Legislation in force from time to time and be responsible for and shall pay any compensation to his workmen which would be payable for injuries under the Workmen's Compensation Act, here-in-after called the said Act. If such compensation is paid by the State as Principal employer under Sub Section (1) of section 12 of the said Act, on behalf of the Contractor it shall be recoverable by the State from the Contractor under Sub Section (2) of the said section.

5.2. Registration under Tax, Labour Laws, Electrical Laws, etc.

5.3. The Applicant should have a registered number of:

- i. VAT / Sales Tax where his business is located;

- ii. GST;
- iii. Income Tax PAN;
- iv. The ESI & EPF registration as per Labour Laws;
- v. Registration of other Labour Licenses, as applicable

#### **6. Cost of Water connection, execution of work**

The cost of all water connections, necessary for the execution of work, and the cost of water consumed and hire charges of meters and the cost of electricity consumed in connection with the execution of work, shall be paid by the Contractor on commercial rates, except where otherwise specifically indicated.

#### **7. Fair Wage Clause**

- (a) The Contractor shall pay not less than fair wages/minimum wages to labourers engaged by him on the work as revised from time to time by Authority, but Authority shall not be liable to pay anything extra for it .

**Explanation:** "Fair Wage" means minimum wages for time or piece work, fixed or revised, , under Minimum Wages Act, 1948 (Amended in 2015).

- (b) The Contractor shall notwithstanding the provisions of any contract to the contrary, cause to be paid fair wages to labourers indirectly engaged on the work, including any labour engaged by his sub-Contractor in connection with the said work as if the labourers have been immediately or directly employed by him.
- (c) In respect of all labourers immediately or directly employed on the work, for the purpose of the Contractor part of this agreement, the Contractor shall comply with or cause to be complied Authorities' Contract's Labour Regulations made, or that may be made by Authority, from time to time, in regard to payment of wages, wages period, deductions from wages, recovery of wages not paid, and unauthorized deductions, maintenance of wages register, wage card, publication or scale of wages and other terms of employment, inspection and submission of periodical returns and other matters of a like nature.
- (d) The Engineer-in-charge shall have right to deduct from the security money due to the Contractor any sum required or estimated to be required for making good the loss suffered by a worker or workers, by reasons of non-fulfilment of the conditions of the contract, for the benefit of the worker or workers, non-payment of wages or of deductions made there from, which are not justified by the terms of the contract, or as a result of non-observance of the aforesaid regulations.

- (e) GSCL, the Contractor shall be primarily liable for all payments to be made and for the observance of the regulations aforesaid, without prejudice to his right to claim indemnity from his sub-Contractor.
- (f) The regulations, aforesaid, shall be deemed to be part of this contract and any breach, thereof, shall be deemed to be breach of the Contract.

#### **8. Safety code**

The Contractor shall follow the safety code (s) of Authority and as specified in special conditions of contract.

#### **8. Retired Gazetted Officers barred for 2 years**

No Engineer of Gazetted rank or other Gazetted officer, employed in Engineering or Administrative duties in GSCL or Government of Assam, is allowed to work as a Contractor for a period of 2 years of his retirement from Government service without the previous permission of GSCL /Government of Assam. This contract is liable to be cancelled, if either the Contractor or any of his employee is found, at any time, to be such a person, who had not obtained the r e q u i s i t e permission, as aforesaid, before submission of the proposal or engagement in the Contractor's service, as the case may be.

#### **9. Quality Control**

Authority shall have the right to exercise proper Quality Control measures. The Contractor shall provide all assistance to conduct such tests.

#### **10. Force Majeure**

Neither party shall be liable to each other, for any loss or damage, occasioned by or arising out of acts of God such as unprecedented floods, volcanic eruptions, earthquake or other invasion of nature and other acts.

#### **11. Jurisdiction of court**

In the event of any dispute arising between the parties hereto, in respect of any of the matters comprised in this agreement, the same shall be settled by a competent Court having jurisdiction over the place, where agreement is executed and by no other court, after completion of proceedings.

#### **12. Operation & Maintenance**

- a) The Contractor shall operate and maintain the ATMs in accordance with the RFP.

- b) The Contractor shall, during the Operations Period:
- i. Have requisite organization and designate and appoint suitable officers/representatives as it may deem appropriate to supervise the Project Facilities, to deal with the personnel deployed by GSCL for monitoring proper operations and maintenance of the Project, consistent with requirements of the RFP, and to be responsible for all necessary exchange of information required pursuant to this Agreement;
  - ii. Provide GSCL access to their application software/platform for ensuring the real time monitoring of water quality parameters.
  - iii. Provide exception reports in case of non-compliance with quality or operational requirements. In case the quality of water does not meet the BIS standard 14543 requirement on any event, GSCL will impose a penalty as per penalty clause.
- c) In the event, the Contractor has failed to operate and maintain the ATMs in accordance with the RFP, and such failure has not been remedied despite a notice to that effect issued by the GSCL (“Notice to Remedy”), GSCL may, without prejudice to any of its other rights/remedies under this Agreement, be entitled to cause the repair and maintenance of the ATMs at the risk and cost of the Contractor. The Contractor shall reimburse one and half times the costs incurred by GSCL on account of such repair and maintenance within 7 days of receipt of GSCL’s claim there for.
- d) The Contractor shall be deemed to be in material breach of requirements of the RFP, if GSCL, acting reasonably and in accordance with the provisions of this Agreement, has determined that due to breach of its obligations by the Contractor,
- i. The maintenance of the ATMs or any part thereof has deteriorated to a level which is below the acceptance level prescribed by the RFP;
  - ii. There has been a serious or persistent breach in adhering to the requirements of the RFP and thereby the ATMs or any part thereof is not safe for operations;
- e) Upon occurrence of a Material Breach of requirements of the RFP, GSCL shall, without prejudice to and notwithstanding any other consequences provided therefore under this Agreement, be entitled to terminate this Agreement



## **SPECIAL CONDITIONS OF CONTRACT (PART- A).**

### **1. DEFINITIONS**

- i. **“GSCL”** means the Guwahati Smart City Limited.
- ii. **“Materials”** means things of all kinds (other than equipment) intended to form or forming part of the permanent works, including the supply of materials to be supplied by the Contractor under the contract.
- iii. **“Equipment”** means the apparatus, machinery, articles and things of all kinds to be provided under the contract or intended to form or forming part of the permanent works.
- iv. **“Contractors documents”** means the calculations, drawings, manuals, models, other software, drawings, manuals, models and other documents of the technical nature supplied by the Contractor under the contract.
- v. **“Specifications”** means the specification according to which the works are to be executed as referred to in the agreement documents and any other specifications agreed thereon.
- vi. **“Plant(s)”** means Water ATMs wherever referred
- vii. **“Authorized Representative”** refers to Representative Appointed by GSCL
- viii. **“Contract rate(s)”** means the item rate quoted in the proposal/or for which acceptance is given later by the Applicant.
- ix. **“Scope of Work”** means operations and maintenance for 4 years. However the general principals given in the scope of work in Volume II and the specifications shall be applicable for all work orders given.
- x. **“Contract Period”** Means the duration from Commencement Date upto satisfactory Completion of Operation and Maintenance Period.

### **2. COMMUNICATION BETWEEN GSCL AND THE CONTRACTOR**

#### **2.1. Addresses for notices**

Notices with legal and contractual issues shall be addressed to the Managing Director, GSCL.

All certificates, notices given by the Contractor under terms of the contract shall be sent by post, courier, email, or fax to or left at the office of the Managing Director, Guwahati Smart City Limited given in Vol-I.

All certificates, notices or instructions to be given to the Contractor by the Authority under the terms of the contract shall be sent by post, courier, email, or fax to or left at the Contractors principal address or the addresses as the Contractor shall indicate for this

purpose only. It shall be essential for the Contractor to obtain a receipt of authorized officer otherwise the notice shall be treated as “null and void”.

### 3. CONTRACT

#### 3.1. Priority of contract

The documents forming part of the agreement are to be taken as mutually explanatory documents of one another.

In case there is a contradiction between the sections, the below hierarchy of sections in order of precedence:

1. The Contract Agreement ( including addenda, clarification, when signed by all parties concerned)
2. The Letter of Acceptance
3. Volume III Special Conditions of Contract
4. Volume III : General Conditions of Contract
5. Volume II : Works Requirement / Technical Specification along with o & M manual of Previous Contractor
6. Vol I : Instruction to Bidders
7. The Bid (accepted Price Proposal)
8. Completed Technical Schedules
9. Bidder’s Technical Proposal other than Completed Technical Schedules
10. Any other documents issued by the Employer before signing the Contract Agreement and forming the part of the Contract

#### 3.2. Agreement

Successful Bidder shall to execute an agreement in the prescribed form on non-judicial stamp paper of **Rs. 100 or as revised by GSCL** on the date of agreement, with the any other officer authorized by GSCL within a period of 10 days of the date of issue of letter of acceptance/ work order. The expenses of completing and stamping the agreement shall be paid by Contractor. The successful shall submit following documents with proposal/agreement.

- (i) All pages of the letter of acceptance copy including amendment and terms & conditions of the NIT duly signed.
- (ii) Notarized copy of Article of Associations and Memorandum/ Partnership deed

- (iii) In case of partnership firm, notarized copy of registration certificate issue by registrar of firms.
- (iv) Notarized copy of power of attorney to authorized signatory to execute agreement and copy of resolution of directors of board (in case of limited company). Power of Attorney should be signed by all partners in case of partnership firm (if not provided with proposal).
- (v) Copy of valid S.T. clearance certificate attested by notary public valid at the time of opening of first envelope (if not provided with proposal).
- (vi) Copies of list of fixed assets and balance sheet duly notarized (if not provided with proposal) for the latest preceding financial year for which returns have been submitted.

#### **4. MONTHLY REPORTS AND MEETINGS**

##### **4.1. Monthly reports**

Monthly progress reports shall be prepared by the Contractor and submitted to the GSCL. The first report shall cover the period up to the end of the first calendar month following the commencement date. Reports shall be submitted monthly thereafter, each within two working days after the last day of the month to which it related. Reporting shall continue during 4 years operation period. Each report shall include the following but shall not be limited to:

- A. O & M Reports for the work done in last month;
- B. Photographs of O & M services under service in field;
- D. Inspections, tests reports;
- E. Copies of quality assurance documents, test results
- F. Comparisons of actual and planned progress, with the details of any events or circumstances which may jeopardize the completion in accordance with the contract, and the measures being (or to be) adopted to overcome delays.

The reporting format shall be developed by the Contractor in consultation with the Engineer-in-charge (and consultants appointed if any) within 10 days of commencement. In consultation with Authority, the report format may evolve as required during the course of execution.

##### **4.2. Meetings**

Meetings shall be held in the office of Engineer-in-Charge or at other places as mutually fixed in advance. The proposed agenda for the meetings shall be exchanged at least two

days in advance. It is required that a decision- maker of the Contractor is present at the meetings so that binding decisions can be taken about outstanding issues. Generally, the following issues shall be discussed.

- I. Progress of the work, difficulties
- II. Revision of time schedule
- III. Payment issues
- IV. Disputes
- V. Claims

#### **5. Contractor's general obligations**

The Contractor shall be responsible for operating and maintaining of Water ATMs at Public Places with appropriate arrangements as per the scope of work given in Volume II of the proposal document, so as to provide potable water of "OUTPUT PARAMETERS" at the outlet(s) of all Water ATMs installed under the contract. The "OUTPUT PARAMETERS" are defined in Volume-II.

The Contractor is required to take-up the O&M of the Water ATMs as per the scope of work given in Tender document or during the extended period. The work includes monitoring, testing, repairs or replacement, reporting and other activities as detailed in scope of work and as written in the proposal document. The Contractor is also required to maintain the record of performance and activities for the installed Water ATMs both in paper and electronic formats and provide them to GSCL on paper as well as approved electronic media.

Finally the Contractor is required to provide an acceptable system to provide good hygienic conditions around the installed Water ATM and to maintain this system during four year comprehensive maintenance.

The O&M period for a Water ATM shall start from the date of commencement and shall continue for Four years and for any extended period, as defined in RFP.

#### **6. Contractor's Representative**

The Contractor shall appoint the Contractor's representative in consultation with the GSCL and shall give them all authority necessary to act on the Contractor's behalf under the contract. He shall similarly submit the name and particulars of other persons appointed for the work. The Contractor shall not, without the prior consent of the GSCL, revoke the appointment of the Contractor's representative or appoint a replacement. The Contractor's representative shall, on behalf of the Contractor, receive instructions. The Contractor's representative may delegate any powers, functions, and authority to any person, and may at

any time revoke the delegation. Any delegation or revocation shall not take effect until the GSCL has received prior notice signed by the Contractor's representative, naming the person and specifying the powers, functions and authority being delegated or revoked.

## **7. The Safety Procedures**

The Contractor shall:

- i. Comply with all applicable safety regulations,
- ii. Take care for the safety of all person's entitled to be on the site,
- iii. Choose reasonable efforts to keep the site and work clear of Unnecessary obstruction so as to avoid danger to these persons,

## **8. Quality Assurance**

In addition to the provisions of agreement of general conditions of contract, the Contractor shall institute a quality assurance system to demonstrate compliance with requirements of the RFP. The system shall be in accordance with the details stated in the contract and the quality assurance program will be got approved from the competent authority. GSCL shall be entitled to audit any aspect of the system. Compliance with the quality assurance system shall not relieve the Contractor of any of his duties, obligations or responsibilities under the contract.

## **9. Un-Foreseeable Difficulties**

- (a) The Contractor shall be deemed to have obtained all necessary information as to risk, contingencies and other circumstances that may influence or affect the works;
- (b) By signing the contract, the Contractor accepts the total responsibility for having sustained all difficulties and costs of successfully completing the work
- (c) The contract rates shall not be adjusted to take account of any unforeseen difficulties or costs.

## **10. Rights of Way And Facilities**

The Contractor shall bear all costs and charges for special and/or temporary rights of way, which he may require, including those for access to the site. The Contractor shall also obtain, at risk and costs, any additional facilities outside the side which he may require further purposes of the works.

## **11. Avoidance of Interference**

The Contractor shall not interfere unnecessarily or improperly with:

- (a) The convenience of the public, or

(b) In the access to and use and occupation of all roads and other land, irrespective of whether they are public or in the possession, of the GSCL or others. The Contractor shall indemnify and hold the GSCL free against any form of damages, losses and expenses (including legal fees and expenses) resulting from any omission or commission of Contractor during the period of the concession.

## **12. Security of The Site**

Unless otherwise stated in particular conditions:

- (a) The Contractor shall be responsible for keeping unauthorized persons off the site offices, campus etc. within the scope of work and
- (b) Authorized person's shall be limited to the Contractor personnel and the GSCL's personnel; and to any other personnel notified to the Contractor, by (or on behalf of) the GSCL

## **13. Contractor's operations On-Site**

The Contractor shall confine his operations to the site, and to any additional areas which may be obtained by the Contractor and agreed by the GSCL as working areas. The Contractor shall take all necessary precautions to keep Contractor's equipment and Contractor personnel within the site and these additional areas, and to keep them off adjacent land. The Contractor shall keep the site free from all unnecessary obstruction, and shall store or dispose of any Contractor's equipment or surplus materials. The Contractor shall clear away and remove from the site any wreckage, rubbish and temporary works which are no the longer required.

## **14. REFUND OF SECURITY DEPOSIT**

The security deposit submitted by the Successful Bidder would be released upon furnishing of the Performance Security in the form and manner stipulated in the Agreement

## **15. OPERATION AND MAINTENANCE MANUALS**

Operation and Maintenance Manual as submitted by the previous contractor, its specifications, shape and design shall be retained by the Contractor after approval from GSCL

## **16. PERFORMANCE GUARANTEE OF SERVICES**

The bidder shall guarantee that the services of each Water ATM shall comply with the agreed requirements and that the units installed will operate satisfactory during O &M period and also at that time of handing over, with the desired performance level.

**17. Bank Guarantee against Performance of Contract  
(Performance Guarantee)**

Bidder has to provide contract performance guarantee in the form of Bank guarantee as mentioned in Contract

**18. FORFEITURE OF SECURITY DEPOSIT ( PERFORMANCE SECURITY )**

Security amount in full or part may be forfeited in the following cases:-

- a) When any terms and conditions of the contract is breached.
- b) When the Applicant fails to provide O&M services satisfactorily.

**19. CHANGE IN CONSITUTION OF FIRM**

- (a) Any change in the constitution of the firm/company etc. shall be notified forthwith by the firm in writing to the GSCL within a period of 30 days from the date of its occurrence & such changes shall not relive any new member or the member of the firm at the time of proposal from any liability under the contract.
- (b) No new partner/partners shall be accepted in the firm/company by the Applicant in respect of the contract unless he/they agree(s) to abide by all its terms and conditions and deposit with the GSCL on a written agreement to this effect. The firm's receipt of acknowledgement or that of any partner(s) subsequently accepted as above shall bind all of them and will be sufficient to discharge any liability under this contract

**20. REPUDIATION OF CONTRACT**

The contract for O&M of Water ATMs can be repudiated at any time by the GSCL after giving an opportunity to the Contractor of being heard, if the work is not completed or maintained to its satisfaction. The reasons for repudiation shall be recorded by the GSCL.

**21. LEGAL PROCEEDINGS**

All Legal proceedings, if necessary arises to institute may by any of the parties (Government or Contractor) shall have to be lodged in Court situated in Guwahati and not elsewhere.

**22. FAILURE OR BREACH OF CONTRACT**

In case of breach of the contract, full/part of Performance guarantee can be forfeited and the action against defaulting firms may be taken like Black listing, suspension of business, banning of business etc. along with termination of the contract by GSCL, without any compensation to the Contractor.

### **23. Output parameters of treated water**

The water from the A TMs should be as per BIS-14543 standards mentioned in Tender and none of the prescribed parameters for potable water defined in BIS 14543 should exceed under any circumstances

### **24. OPERATIONS**

#### **24.1. Variability of output**

The GSCL shall not consider any variation in the output quality of water except for the conditions during Natural Calamity or where the chemical parameters of input water are considered abnormally high. In this case GSCL may ask to shift the installation and the Contractor shall shift the installed unit at location given by the GSCL without any additional payment.

In case quality of the water received by the Bidder at ATM is not of BIS 14543 standards, the Bidder shall immediately inform/ bring to notice of the Engineer-Charge. In this case, it will be the responsibility of GSCL to take appropriate decisions in this regard.

### **25. TERMINATION**

#### **25.1. Contractor's default**

The GSCL shall be entitled to terminate this Contract for the following reasons attributable to the Bidder, unless arising as a result of a Force Majeure Event,

- b) Non-performance of material obligations or failure to perform material obligations under this Contract i.e. for not maintaining the desired output parameters of water
- c) Not providing timely repairs resulting in non-functioning ATM
- d) Not providing the required lab & testing facilities or if it is established that the intentional false reporting is done by the Contractor
- e) Repeated non-performance even after giving notices.

#### **25.2. Consequences of termination by GSCL**

If the GSCL, with reasonable grounds, terminates the contract under **Clause 17.1** above, the Security Deposit, and any other sums of the Contractor with the GSCL, shall be fortified and action shall be taken against him as per General Conditions of Contract, if deemed appropriate.

### **26. INDEMNIFICATION**

The Contractor to indemnify the GSCL against the following:



- (a) The Contractor shall at its own expense make good any physical loss or damage to the units occasioned by it in the course of the performance of its obligations under this Contract if and to the extent such loss or damage is caused by the wilful misconduct or failure to follow Good Engineering Practices of the Contractor,
- (b) The Contractor shall indemnify, defend and hold harmless the GSCL and its officers, employees, agents and affiliates against any and all claims of loss, damage and expense of whatever kind and nature, including all related costs and expenses incurred in connection therewith, in respect of personal injury to or death of third parties and in respect of loss of or damage to any third party to the extent that the same arises out of:
- (ii) Any breach by the Contractor of its obligations here under,
  - (iii) Any negligent act or omission on the part of the Contractor, its subcontractors or their respective agents or employees, and
  - (iv) Any wilful misconduct or breach of statutory duty on the part of the Bidder, its subcontractors or their respective agents and employees.
  - (v) Any other event where such indemnification has been expressly mentioned in this Conditions of Contract for Operation and Maintenance.
  - (vi) Sickness or ill health caused to user after drinking water from ATW. All the liabilities arising out shall be born by the Contractor.
  - (vii) Shortfalls in Standard norms laid down by Food Safety and Standard Authority of India (FSSAI). Contractor shall be responsible for Complying to such standard norms laid down by FSSAI.