



GUWAHATI SMART CITY LTD.

(Formerly Guwahati Smart City Development Agency Ltd.) (CIN U45309AS2016SGC017403)

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SPV/GSCL/DEV/55/2017/Pt-1/396

Date:11/09/2020

ADDENDUM No.13

Responses to Pre-Bid Queries

Tender Title: "System Integrator Design Engineering Supply Installation Erection

Testing and Commissioning including O & M for a period of five years for city surveillance and Integrated Command and Control

Centre in Guwahati"

Tender No: SPV/GSCL/DEV/55/2017/396

Tender ID: 2020_GSCT_17942_1

Tender Published Date: 12-06-2020

This addendum is being issued for the pre-bid queries raised by the prospective bidders for the above mentioned tender. Bidders are informed that no further consideration of queries will be accepted by GSCL. The intending bidders are requested to take note of the following changes and accordingly shall have to submit the tender.

Statement showing the amendments to the existing clause in tender volumes is published online.

-Sd-Managing Director Guwahati Smart City Limited

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-----------------------|-------------------------------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|
| Vol.2 | 1 | Videonetics | 5.1.4 Video Management System (VMS) | 89 of 400 | Video management server, on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage. | Video management server, on Linux operating system on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage | Refer to Addendum IV |
| Vol.2 | 2 | Videonetics | 5.1.4 Video Management System (VMS) | 90 of 400 | All the offered VMS and cameras shall have ONVIF compliance. | All the offered VMS and cameras shall have ONVIF compliance. VMS OEM must be ONVIF member with profile S, G and T complied | Refer to Addendum IV |
| Vol.2 | 3 | Videonetics | 5.1.4 Video Management System (VMS) | 90 of 400 | The VMS shall be enabled for integration with any external Video Analytics Systems | The VMS shall have integrated Video Analytics Systems to optimise server hardware requirement. | Refer to Addendum IV |
| Vol.2 | 4 | Videonetics | 5.1.4 Video Management System (VMS) | 91 of 400 | All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high resolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for live and archive viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high- resolution enabling operator to zoom- in for specific location while selecting a camera for viewing. | Refer to Addendum IV |
| Vol.2 | 5 | Videonetics | 5.1.4 Video Management System (VMS) | 92 of 400 | The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. | The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. Therefore the camera and VMS must be ONVIF profile G compiliant | Refer to Addendum IV |
| Vol.2 | 6 | Videonetics | 5.1.4 Video Management System (VMS) | 93 of 400 | VMS/ICCC shall support integration with the ANPR application. | VMS must have integrated ANPR application | Refer to Addendum IV |
| Vol.2 | 7 | Videonetics | 5.1.4 Video Management System (VMS) | 93 of 400 | VMS shall support integration with other online and offline video analytic applications | VMS must have integrated online and offline video analytic applications | Refer to Addendum IV |
| Vol.2 | 8 | Videonetics | 5.1.4 Video Management System (VMS) | 94 of 400 | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Speed of the moving object v. Defined area entry/appearance and zone exit/disappearance | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Defined area entry/appearance and zone exit/disappearance | Refer to Addendum IV |
| Vol.2 | 9 | Videonetics | 5.1.4 Video Management System (VMS) | 94 of 400 | Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection | Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection h. Fire detection i. Smoke detection j. Face Capture k, Event against face with No Mask l. Event against not maintaining minimum guided social distancing m. Crowd detection | Refer to Addendum IV |

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| Vol.2 | 10 | Videonetics | 5.1.4 Video Management System (VMS) | 95 of 400 | The user interface shall be via a GUI providing multiple video streams simultaneously on multiple monitors. | The user interface shall be via a GUI providing video streams simultaneously on multiple monitors. Thus VMS must be capable to handle up to 4 monitors with out video wall controller. | The user interface shall be via a GUI providing video streams simultaneously on multiple monitors. Thus VMS must be capable to handle minimum 4 monitors with out video wall controller. |
| Vol.2 | 11 | Videonetics | 5.1.4 Video Management System (VMS) | 95 of 400 | The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. | The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. It must be possible to view live and recorded view of many cameras simultaneously in a single GUI grid | Better specifications are acceptable |
| Vol.2 | 12 | Videonetics | 5.1.4 Video Management System (VMS) | 96 of 400 | The GUI shall conform to standard Windows conventions | The GUI shall conform to standard Windows conventions. The client software must be possible to run on windows when server software is on Linux operating system for security issue. | Tender conditions shall prevail |
| Vol.2 | 13 | Videonetics | 5.1.4 Video Management System (VMS) | 102 of 400 | VMS shall be integrated within a consolidated GUI that would include other command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | VMS shall be integrated seamlessly with command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | Tender conditions shall prevail |
| Vol.2 | 14 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | If an SDK solution / Object model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / Object model shall be supplied with all required supporting software to allow the integration of the system with new devices and systems. | If an SDK solution / API is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems | If an SDK solution / API /Object Model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems |
| Vol.2 | 15 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | Either the OPC or the SDK or Object Model shall manage the interface between the VMS, GUI and the other City Management systems as required. | VMS must have open API for any integration with any systems. | Tender conditions shall prevail |
| Vol.2 | 16 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | The OPC or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. |
| Vol.2 | 17 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | If an OPC interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | If an API interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | Tender conditions shall prevail |
| Vol.2 | 18 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | The VMS shall enable handling of up to at least 10,000 cameras for future scalability as may be required at additional cost of camera license. | The VMS shall enable handling unlimited cameras for future scalability as may be required at additional cost of camera license | Tender conditions shall prevail |
| Vol.2 | 19 | Videonetics | 5.1.4 Video Management System (VMS) | 103 of 400 | The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | The VMS OEM must have at least one project experience of minimum 10000 cameras in India in a single project. (PO copy required to be submitted). | The OEM of Video Management System (VMS), Video Analytics (VA) and Camera should have Supplied together a surveillance solution with minimum of 1500 cameras per project in atleast 5 projects in last 5 years in India. |
| Vol.2 | 20 | Videonetics | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should allow multiple instances of Client Viewer in a single workstation | VA should allow multiple instances of Client Viewer in a single workstation in VMS GUI | Tender condition prevails |
| Vol.2 | 21 | Videonetics | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should be able to utilize multiple monitors connected to the workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | VA should be able to utilize multiple monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | VA should be able to utilize minimum 4 monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) |
| Vol.2 | 22 | Videonetics | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should support multiple Video Analytics servers running on different machines. | VA should support multiple Video Analytics servers running on different machines. It must be possible to run VMS and analytics in same server for hardware optimisation | Tender conditions shall prevail |
| Vol.2 | 23 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must have development centre in India for last 10 years. Incorporation certificate must be attached. | Tender conditions shall prevail |

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| Vol.2 | 24 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must submit minimum 10 no's of satisfactorily running certificate from any Govt/Railways/Airports/Police department. | Tender conditions shall prevail |
| Vol.2 | 25 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The system should allow the user to mark any important section of video as do not delete. This portion will need administration confirmation to delete in future | Tender conditions shall prevail |
| Vol.2 | 26 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | It should be possible to view the activities on the operator screen from the supervisor/administrator screen, including all the windows open on the operator screen. It should also be possible to record the screen if required | Tender conditions shall prevail |
| Vol.2 | 27 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The VMS should support layered maps using standard picture files, GIS maps and online maps such as Google, Bing, Open street maps. It should be possible to drag and drop the cameras on the map for easy navigation | Tender conditions shall prevail |
| Vol.2 | 28 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The VMS should show event notification from the cameras on the map itself. The operator should be able to click on the event notification of a particular camera on the map and the VMS should open the event window on the operator screen. | Tender conditions shall prevail |
| Vol.2 | 29 | Videonetics | 5.1.4 Video Management System (VMS) | | New Clause | The VMS shall be Codec, Operating systems (Linux and Windows and mix platform) and IP camera agnostic such that it can support devices that are not supplied by the manufacturer/developer of the VMS software and Codec hardware | Tender conditions shall prevail |
| Vol.2 | 30 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 126 | Only those OEM's would be considered who also manufacture the Projection/Optical engine as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered | Request you to mention only those OEM's would be considered who manufacture the video wall Cubes | Only those OEM's would be considered who also manufacture the Projection/Optical engine/video wall cubes as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered |
| Vol.2 | 31 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | Technology: DLP Based cube on video wall with base stand .The network-based control room solution should consist IP enabled DLP based Video wall cubes. They should be able to show signals over IP without the need of separate decoders. Each of these Video wall cubes should be able to display up to 60 sources per display | Request you to kindly consider showing signals over IP with the need of separate decoders as this will provide Modular scalable architecture with multiple redundancy levels and no complete blackout of video wall for 24 x 7 video wall applications | Better specifications are acceptable |
| Vol.2 | 32 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | 6. Total Resolution: Minimum resolution of video wall 15000 x 6000 | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this ; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 33 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | 14. Screen to Screen Gap: 0.2 mm (or less) @ temperatures between 20~25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm Requesting you to change the screen to screen gap 0.6 or less @temperatures between 20 ~ 25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm |
| Vol.2 | 34 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | 16. Control BD Input terminals: Input: 1 x Digital DVI, Input: 1 x HDMI, Input: 1 x Display Port, Input: 1 x analog Dsub-15, | To meet RFP requirements for Video Wall solution 1x Digital DVI which is sufficient Request you to change Control BD Input Terminals to 1x Digital DVI | 1 x Digital DVI or as per OEM architecture |
| Vol.2 | 35 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | Nower Supply: Dual Redundant and Hot Swappable Power Supply. This should be built inside the cube for fail safe operation. Power supplies extended or kept outside the cube are not acceptable | Request you to delete it as this functionality is of no use As Power is supplied through UPS which itself is redundant in nature Supplying Cube with dual Redundant power supply will be of no Major use & will increase the Prices Request you to delete the same | Clause deleted |

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| Vol.2 | 36 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | Cube Depth: Total Cube depth including screen module should be less than 500 mm or lower | Request you to change cube depth as per OEM architecture This is only SPECIFIC TO ONE OEM only who can provide this ; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Cube Depth: Total Cube depth including screen module should as per OEM architecture |
| Vol.2 | 37 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.3 Specifications of Video-Wall Controllers: | 129 | 12. Power on Ethernet: Support POE | Request you to delete it as this functionality is of no use POE is not necessarily to meet the functionality of video wall solution | Clause deleted |
| Vol.2 | 38 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.4 Specifications of Display Wall Management Software | 130 | Framework: Video wall cube should be use Python- Django framework for monitoring the system | Request you to change the framework to video wall cube should be use JAVA framework for monitoring system Every OEM has its own software framework to meet the video wall requirements This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Framework: Video wall cube should be use JAVA / Python- Django framework for monitoring the system |
| Vol.2 | 39 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.5 Specifications of Video-Wall Server | 131 | 7. OS: Windows Server 2008/2012/2016 (64 bits) | Request to add Linux in OS also; Linux is much secure and stable than windows with no blue crash issue which is generally issue in windows OS. | 7. OS: Windows Server 2008/2012/2016 (64 bits) or Linux based as per OEM architecture |
| Vol.2 | 40 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.5 Specifications of Video-Wall Server | 131 | Others: A. System should also be capable of decoding 50 Full HD streams @30fps and displaying these on the screen simultaneously | As per RFP it is already covered in point no. 3 in video wall specifications: Each of these Video wall cubes should be able to display up to 60 sources per display Request you to delete this point | Video wall cubes should be able to display up to 60 sources per display |
| Vol.2 | 41 | Barco Electronic Systems Pvt. Ltd. | 5.2.2.5 Specifications of Video-Wall Server | 131 | 9. Others: B. System should also be capable to show high resolution graphic of at least 19000 x 6000 resolution on the screen through this controller system | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this ; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 42 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S/ 5.1.3.8 Online UPS for Field Locations/ | Page 88 | 6.Output Frequency Range/ Preferably 45 to 55 Hz | Output Frequency Range from 45 to 55 Hz is available in Inverter topology not recommended for On Line UPS Systems. Kindly change it is as "47-53Hz (Synchronized range), 50Hz+/- 0.1hz on battery mode." as per Industry practice & It is better. | Tender conditions shall prevail |

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| Vol.2 | 43 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S/ 5.1.3.8 Online UPS for Field Locations/ | Page 88 | 15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | Kindly change it is Temp as 0 – 45 Deg C, Humidity 20-95% RH as per Industry practice. | 15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (non-condensing) or better as per Guwahati weather conditions |
| Vol.2 | 44 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S/ 5.1.3.8 Online UPS for Field Locations/ | Page 88 | 17. Bypass /Automatic, Manual Bypass Switch | Kindly change it is as Automatic Only as per Industry practice & being a small rating UPS. | Tender conditions shall prevail |
| Vol.2 | 45 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S/ 5.1.3.8 Online UPS for Field Locations/ | Page 89 | 20.Remote Monitoring & Maintenance Ports & LED Indication/ LED indicators to be mentioned for Load/Backup/Overload/etc. | Kindly change it as "Remote Monitoring & Maintenance Ports & LED Indication as Remote Monitoring & Maintenance Ports & LCD/LED Indication | Tender conditions shall prevail |
| Vol.2 | 46 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S/ 5.1.3.8 Online UPS for Field Locations/ | Page 89 | 20./ LED indicators to be mentioned for Load/Backup/Overload/etc. | Kindly change it as "LCD/LED indicators to be mentioned for Load/Backup/Overload/etc." | LED/LCD indicators to be mentioned for Load/Backup/Overload/etc. |

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| Vol.2 | 47 | Microtek International Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications/ 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION \$/ 5.1.3.8 Online UPS for Field Locations/ | Page 89 | 21. Overall Protection/ IP 55, Junction Box design should ensure to keep the temperature within suitable operating range for equipment's and should also avoid intentional water splash and dust intake | A integrated IP 55 Outdoor enclosure (JB) consisting of NVR, UPS & Batteries, Switches etc. will be required to install at each location also UPS have own cabinet, in view of above submission request please delete Junction Box clause from UPS specifications | Tender conditions shall prevail |
| Vol.2 | 48 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 247 | 6.Output Frequency Range/ Preferably 45 to 55 Hz | Output Frequency Range from 45 to 55 Hz is available in Inverter topology not recommended for On Line UPS Systems. Kindly change it is as "47-53Hz (Synchronized range), 50Hz+/- 0.1hz on battery mode." as per Industry practice & It is also better. | Tender conditions shall prevail |
| Vol.2 | 49 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 | 15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | Kindly change it is Temp as 0 – 45 Deg C, Humidity 20-95% RH as per Industry practice. | 15. General Operating Temperature & Humidity/ Temps: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (non-condensing) or better as per Guwahati weather conditions |
| Vol.2 | 50 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 | 17. Bypass /Automatic, Manual Bypass Switch | Kindly change it is as Automatic Only as per Industry practice & being a small rating UPS. | Tender conditions shall prevail |
| Vol.2 | 51 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 | 20.Remote Monitoring & Maintenance Ports & LED Indication/ LED indicators to be mentioned for Load/Backup/Overload/etc. | Kindly change it as "Remote Monitoring & Maintenance Ports & LED Indication as Remote Monitoring & Maintenance Ports & LCD/LED Indication | 20.Remote Monitoring & Maintenance Ports & LED/LCD Indication. LED/LCD indicators to be mentioned for Load/Backup/Overload/etc. |
| Vol.2 | 52 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 | 20./ LED indicators to be mentioned for Load/Backup/Overload/etc. | Kindly change it as "LCD/LED indicators to be mentioned for Load/Backup/Overload/etc." | 20. LED/LCD indicators to be mentioned for Load/Backup/Overload/etc. |
| Vol.2 | 53 | Microtek International Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 | 21. Overall Protection/ IP 55, Junction Box design should ensure to keep the temperature within suitable operating range for equipment's and should also avoid intentional water splash and dust intake | A integrated IP 55 Outdoor enclosure (JB) consisting of NVR, UPS & Batteries, Switches etc. will be required to install at each location also UPS have own cabinet, in view of above submission request please delete Junction Box clause from UPS specifications | Tender conditions shall prevail |
| Vol.2 | 54 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | 37 | The cabinets shall be of robust construction and shall include 3-point security-locking mechanisms to prevent unauthorized access to the field equipment | Query :- Only normal 3 way lock is not sufficient to control the vandalism. Suggestion: Door Lock & Access Control - Bluetooth based Access control system should be provided in junction box. So that authorised person can open the rack through a mobile application. and send the Door Open alarm to NOC via SNMP. 3 point lock. Opening lever/handles should be made of metal. | Tender conditions shall prevail |

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| Vol.2 | 55 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | 37 | Temperature and Humidity Control: All enclosure compartments shall be equipped with a natural convection air circulation system via provision of air circulation filters that shall not require maintenance and shall allow free circulation of air inside the enclosures to prevent overheating as well as the build-up and effects of humidity and heat, without permitting the entry of elements that might endanger system operation. | Suggestion - As addon feature Junction Box must share the real time values of Temperature & Humidity and High Temperature alarm at NOC through SNMP for further data analysis and protections. | Tender conditions shall prevail |
| Vol.2 | 56 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | 37 | SI shall ensure that all the hardware is placed inside the junction boxes that could withstand temperatures prevalent in Guwahati throughout the year. | Query :- To ensure the quality product manufacturer must have required IS, ISO & Quality Standards. Suggestion: Manufacturer Certifications: ISO 9001, ISO14001, OHSAS 18001, TL 9000 | Tender conditions shall prevail |
| Vol.2 | 57 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.15 Power & UPS - for Field Locations | 38 | UPS shall serve as a backup for commercially available utility power at the intersections and shall ensure no-break functioning of all field components at each intersection in event of failure of utility power supply | Query :- Typical UPS's are not recommendable for outdoor applications due to low operating temperature range i.e. 0 - 40 degC. Also almost all equipment are actually operates on DC voltage like 48V, 24V & 12VDC. Suggestion :- AC-DC backup Power supply with operating temperature range of 0 ~ 60 degC and continuous power output to serve all field components within outdoor Junction box of IPS5 rated protection. | Tender conditions shall prevail |
| Vol.2 | 58 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.15 Power & UPS - for Field Locations | 39 | SI shall carry out a study and identify locations to provide UPS backup, depending upon power situation across city, to meet the camera and other field equipment's uptime requirements | Query:- Power supply with battery must be rack mount type to seamlessly fit in a outdoor junction box within 19" mounting. Suggestion:- A Uninterrupted backup Power supply should be 19" rack mount | Tender conditions shall prevail |
| Vol.2 | 59 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.15 Power & UPS - for Field Locations | 39 | SI shall ensure that the UPS is suitably protected against storms, power surges and lightning. | Suggestion - Power Supply must have inbuilt Class C type Surge Protection for protection. | Tender conditions shall prevail |
| Vol.2 | 60 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.15 Power & UPS - for Field Locations | 39 | SI shall provide UPS for efficient heat dissipation without air conditioning. It shall be able to withstand temperatures prevalent in the Guwahati throughout the year. | Suggestion :- Power supply must have operating range of 0 ~ 60 DegC to manage the continuous operating in Junction Box without any air conditioning. | Tender conditions shall prevail |
| Vol.2 | 61 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-1) | 4.15 Power & UPS - for Field Locations | 39 | New | Suggestion : Manufacturer Certifications : ISO 9001, ISO14001, OHSAS 18001, TL 9000 | Tender conditions shall prevail |
| Vol.2 | 62 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-2) | 5.2.2.2 Video- Wall Specifications | 128 | 24. LED bezels size: Less than 6 mm | 1.As tender requested for Laser DLP videowall , which is seamless without any bezel , Please clarify the point of LED bezel size less than 6 mm? 2. Do you mean bezel like screen trim or border or decoration around the videowall? | Please consider as deleted |
| Vol.2 | 63 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-2) | 5.2.2.5 Specifications of Video-Wall Server | 131 | 9.Others: B. System should also be capable to show high resolution graphic of at least 19000 x 6000 resolution on the screen through this controller system. | Specification of videowall server request to be capable of showing resolution graphic of at least 19000x 6000 on screen where as screen resolution is only 15000x 6000 pixels. Please help to re-confirm the resolution capability of sever. We suggest to have videowall server resolution capability same as complete videowall native resolution to have pixel to pixel mapping and ensure better performance. | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 64 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-2) | 5.2.1 Functional Requirement – ICCC | 110 | The video feed from the surveillance cameras shall be received at the command control Center where a Full HD LED Display video wall shall be installed for viewing relevant feed from the surveillance cameras. | As per technical specs of Videowall under clause 5.2.2.2 - Laser DLP videowall asked, Please help to change Full HD LED display to Laser DLP videowall on page 110 to have clarity for the bidders | The video feed from the surveillance cameras shall be received at the command control Center where a laser video wall shall be installed for viewing relevant feed from the surveillance cameras. |

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| Vol.2 | 65 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-2) | 12.7 Bill of Material (BOM) Summary-5.0 Integrated Command and Control Centre (ICCC) | 398 | 5.1 Video Wall System | Please help to confirm the qty required for the videowall controller as per specification under clause 5.2.2.3 | Controller : 1 no. as per specifications |
| Vol.2 | 66 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-2) | 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S | 62 | 12) OEM should have end user web interface to log case with product serial number. | Please change this to OEM should have end user web interface to log case with product serial number/ The OEM should have a technical assistance facility with toll free no. available 24x7 so as to better support customer | OEM to have a technical assistance facility for support in eastern region, |
| Vol.1 | 67 | Pricewaterhous eCoopers Private Limited | Volume -1, Annexure 6 - Consortium Agreement, S.No. III | 93 | The Parties shall be jointly and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the BID document, and Contract. | Kindly modify the clause as: Lead Bidder shall be severally responsible and bound towards the Authority for the performance of the work in accordance with the terms and conditions of the BID documents and contract. Each consortium member will only be responsible/ liable for their scope of work as agreed in the agreement | Tender conditions shall prevail. |
| Vol.2 | 68 | NetApps | Volume 2, 5.3.11 Storage Specification, Clause 3, a | 198 | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | To meet the performance and Capacity requirement of we recommend to establish minimum memory/cache for the storage system. We request you to change this clause and read it as "a) Storage Solution with NSPoF (No single point of failure) Architecture with minimum 128GB memory across controllers. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface)." | Refer to Addendum XII |
| Vol.2 | 69 | NetApps | Volume 2, 5.3.11 Storage Specification, Clause 5, h | 199 | h). Storage should support automated tiering feature | Surveillance Storage to store Video Feeds would primary be configured with a Single Disk Type. A configuration with single disk type may not need Automated Tiering Feature. Also, in place of tiering flash cache may offer performance benefits which may be expected by the having tiering. We request you please modify this clause and read it as "h). Storage should support automated tiering feature or flash/SSD cache" | Refer to Addendum VI |
| Vol.2 | 70 | NetApps | Volume 2, 5.3.11 Storage Specification, Clause 5, h | 199 | f). Should be able to scale out without service interruption | Storage system offer capabilities to Scale-Up and Scale-Out to provide capabilities to add more capacity in future. Both the options allows to expand the capacity on the storage. We request you to please allow both scalability options and change this clause to read as "f). Should be able to scale out/scale up without service interruption" | f) Should be able to scale out/scale up without service interruption |

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| Vol.2 | 71 | NetApps | Volume 2, 5.3.11 Storage Specification, Clause 8, h | 200 | e) Should provide the functionality of proactive monitoring of Disk drive and Storage system for all possible disk failures | Proactive monitoring of Disk drives can take care of Latent Disk Errors and maintain data integrity due to bad or unreadable blocks on disks. However, it won't be able to take care of Silent Errors. To enhance Data Integrity Storage System support industry standard T10-PI. T10-PI offer integrity check from end-to-end. Hence we request you to change this clause and read it as "e) Should provide the functionality of proactive monitoring of Disk drive and Storage system for all possible disk failures. Storage should also support T10-PI standard for end-to-end data integrity check" | Tender conditions shall prevail |
| Vol.2 | 72 | NetApps | Volume 2, 5.3.11 Storage Specification, Clause 9, e | 201 | e) The OEM should have Service Centre in Eastern part of India | NetApp offer Services through authorized partners through out India and hence request you to please incorporate the same in the clause. We request you to change this clause and read it as "e) The OEM should have Service Centre or Authorised Service Provider in Eastern part of India" | e) The OEM should have Service Centre in India |
| Vol.2 | 73 | NetApps | Volume 2, 5.3.12 Hyper Converged Infrastructure (HCI), Clause 2.1 | 202 | The proposed HCl solution should support scalability up to 32 nodes in a single cluster .Each node should have dedicated redundant hot swap power supplies & cooling fans. | NetApp offer HCl with a Chassis where each chassis consist of 4 Servers. The Chassis offers no-single-point of failure and provides dual power supply. We request you to change this clause and read it as "The proposed HCl solution should support scalability up to 32 nodes in a single cluster. Each node/chassis should have dedicated redundant hot swap power supplies & cooling fans." | The proposed HCl solution should support scalability up to 32 nodes in a single cluster. Each node/chassis should have redundant hot swap power supplies & cooling fans |
| Vol.2 | 74 | NetApps | Volume 2, 5.3.12 Hyper Converged Infrastructure (HCI), Clause 2.1, a | 202 | a). The solution should have minimum adequate number of nodes with each node having latest generation Dual Intel Xeon Scalable 2.2 GHz 24 cores processors. Each HCI Node shall provide 768GB Memory with 64 GB DIMM modules. | We request you to please accommodate on the CPU speed as currently NetApp does not offer 2.2Ghz processors. We request you to please change this clause and read it as "a). The solution should have minimum adequate number of nodes with each node having latest generation Dual Intel Xeon Scalable 2.2 GHz 24-cores 2.0Ghz 20 cores processors. Each HCI Node shall provide 768GB Memory with 64 GB DIMM modules." | |
| Vol.2 | 75 | NetApps | Volume 2, 5.3.12 Hyper Converged Infrastructure (HCI), Clause 2.4 | 202 | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | As the solution is required with storage capacity to be on All Flash SSD drives, it Cache Capacity may not be required. However, it may be appropriate to put HCl should be configured with minimum 20% or more based on Best Practices by OEM to cater to IO and Control management of HCl cluster. Hence we request you to please change this clause and read it as "Each converged Node shall be provided with appropriate cache-capacity 20% additional compute and memory to cater to HCl overheads, to usable storage." | Tender conditions shall prevail |
| Vol.2 | 76 | NetApps | Volume 2, 5.3.12 Hyper Converged Infrastructure (HCI), Clause 2.4 | 202 | The HCl should support connecting to external 3rd party Storage (FC,ISCSI,NFS) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCl. | NetApp HCl can offer block storage over iSCSI to any future data migration requirement. We request you to please change this clause and read it as "The HCl should support connecting to external 3rd party Storage (FC, / assigns) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCl." | The HCI should support connecting to external 3rd party Storage (FC/ ISCSI/NFS) into the HCI cluster for capacity expansion and ease of migration from existing environment to HCI." |

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| Vol.1 | 77 | Envoys Electronics Pvt. Ltd. | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria, Point 2 | Page 34 of 104 | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: Lead Bidder should have minimum 60% of the Average Annual Turnover requirement Each consortium member should have minimum 30% of the Average Annual Turnover requirement All members together should meet 250 Crore Average Annual Turnover requirement | Since ATCS & ITMS credentials have been asked under TQ, for successful implementation of this project, ATCS and ITMS OEM/SI are required to be part of consortium. However most of the ATCS/ITMS OEM Companies in India do not have average Annual Turnover of INR 75 Cr Hence for maximum participation of experienced ATCS/ITMS OEM/SI, average annual Turnover for Consortium partner needs to changed to minimum INR 15 Cr instead of 30% criteria and all members together to meet average annual turnover requirement of INR 250 Cr | Refer to AddendumVI |
| Vol.2 | 78 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.1 Indicative Solutions Architecture - Adaptive Traffic Signal Control (ATSC) System, Figure 3: Indicative Solutions Architecture - ATSC | | The sections below highlight the key elements proposed in the smart solution and overall the process flow and high-level functionality of each hardware and software elements of the solution. The high-level schematic diagram of the proposed solution architecture for the ATSC project is presented below Figure 3: Indicative ATSC Solution Architecture with Master Controller & Slave Controller | Though Master/Slave Traffic Controllers have been shown in ATSC Solution Architecture(Figure 3) and "Composite Signal Control Strategy(CoSiCoSt) Application, already proven in Indian environment" is asked for under Functional requirements of ATSC(Clause 5.4.1.2/J. pg 208), However Controller & ATSC Software specification /functional requirement includes many features which are not part of proven Composite Signal Control Strategy(CoSiCoSt) application and favours some of the imported/overseas technology which has been proved "unfit" time and again in Indian environment with no lane discipline. CDAC under Ministry of Electronics & Information Technology(MeitY) of Govt of India has already developed a patented ATCS Controller(WiTraC) and ATCS Control Indian sub-continent and this CDAC technology has been handed over to more than 10 Technology(ToT) Partners. Till date, over 1000 installations have been done with this technology throughout India. Bhubaneswar was the first Smart City to adopt CDAC technology wayback in 2016-17 for their 100% Solar based ATCS requirements. This was followed up by Patna, Jammu, Surat, Srinagar, Ahmedabad Municipal Corporation/Smart City. Considering this and Govt policy of promoting Make In India/Local is Vocal, we request you not to favour & promote imported/overseas technology by including few unnecessary features | Picture is only stated as symbolic representation, bidder can propose the solution |
| Vol.2 | 79 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC), Point Q | | Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any thirdparty traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant. | We presume that "any other standard communication protocol" includes Composite Signal Control Strategy application protocol, as mentioned under clause 5.4.1.2/J, page 208. Please confirm | Clause to be read as ATSC shall use UG405 or NTCIP or OCIT or any standard communication protocol. It should seamlessly integration with any third-party traffic hardware that is UG405 or NTCIP or OCIT or any other standard communication protocol compliant. |
| Vol.2 | 80 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 9 | | Offset correction shall be carried out to minimize number of stops and delays along the corridor for the priority route. Offset deviation measured using distance and speed between successive intersections shall be corrected within 5 cycles at a tolerance of +/- 5 seconds maximum. | Offset correction frequency and its tolerance is not a STANDARD and varies from ATSC application to application, like Composite Signal Control Strategy Application. Hence these details of 5 cycles & +/-5 seconds, specific to a particalar application/OEM, needs to be removed. | Offset correction shall be carried out to minimize number of stops and delays along the corridor for the priority route. Offset deviation is calculated using distance and speed between successive intersections |

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| Vol.2 | 81 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 36 | Page 213 of 400 | Shall generate alerts to the operator that trigger on customizable conditions in the network (starting with simple drops in flow, up to total queue lengths along emission sensitive roads surpassing a definable threshold) | Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), uses stopline vehicle detection and works on Vehicle GAP TIME for its optimisation algorithm. Hence drop in flow/queue length is not a threshold requirement for Composite Signal Control Strategy application hence needs to be removed. | Tender conditions shall prevail |
| Vol.2 | 82 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 38 | Ü | Shall provide calculated traffic flows and identify, queues and delays to Urban Control and Adaptive Signal Control Systems, allowing for proactive Traffic Management and Control | Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), uses stopline vehicle detection and works on Vehicle GAP TIME for its optimisation algorithm. Hence Traffic Flows, Queues & delays etc is not a requirement for Composite Signal Control Strategy application hence needs to be removed. | Tender conditions shall prevail |
| Vol.2 | 83 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 42 | Page 213 of 400 | The ATSC system shall be able to provide Ambulance /VIP / Fire brigade vehicles the priority in crossing the junction. | As per Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), priority to Ambulance/VIP/Fire Brigade vehicles will be given through Hurry Call options, from Police Panel or Control Room | Tender conditions shall prevail |
| Vol.2 | 84 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 46 | Page 214 of 400 | For emergency management, ATSC should be able to accept commands from workstations deployed in select areas of route-preemption or emergency route management | As per Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), traffic monitoring and management happens through the assigned workstations deployed at Control Room only. Deployment of workstations in select area needs to be removed | The ATSC system should be capable of route pre-emption capability without any additional hardware. It shall be capable of being applied to a single junction or to a series of junctions in a corridor or sub area to allow green wave Pre-emption or special arterial traffic control strategies that might be required. Route Pre-emption shall be capable of being requested from any of the operator's workstation at ICCC by authorized operators |
| Vol.2 | 85 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 47 | | It shall also be possible to integrate the RFID readerbased Transit Signal Priority System in the ATSC system in near future for identifying the buses & other vehicles of significance near the junction to providing priorities | Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), is developed by CDAC and handed over to more than 10 technology partners, will require RFID interface to be developed for futuristic requirements | Tender conditions shall prevail |
| Vol.2 | 86 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 48 | Page 214 of 400 | The system shall be able to determine the priority order of each vehicle when there are multiple priority vehicles simultaneously present at a given junction, and accordingly determine which get the priority first. | As per Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), Priority of multiple vehicles will be on first-come-first-serve basis and the Priority will be depending on the type of vehicle (eg. Ambulance or BRTS Bus). Compensation shall be through multiple cycles. | Tender conditions shall prevail |
| Vol.2 | 87 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 50 | | The system shall also compensate the other stages for the lost green after the passage of the priority vehicle in order to minimize congestion | As per Composite Signal Control Strategy application, already proven in Indian environment(Ref: Clause 5.4.1.2/J, Pg 208), Compensation shall be through multiple cycles. Requirement for Compensation of other satages needs to be removed | Tender conditions shall prevail |

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| Vol.2 | 88 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.3 ATSC Software Application, Point 51 | | ATSC system shall be capable to integrate with a smart public transport priority respecting the delays for all road users. Emergency Vehicle Priority Emergency Vehicle Priority Provision to make way for emergency vehicles like fire, police and ambulances during emergencies. | Shall need details of Public Transport Priority System and its API for integration with Composite Signal Control Strategy application. | Tender conditions shall prevail |
| Vol.2 | 89 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point 5(d) | Page 221 of 400 | 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB. | All these requirements are specific to a particular Make/Model/deliverables of a Manufacturer and hence needs to be changed to more generic requirement of proven technology(Composite Signal Control Strategy) in Indian environment - 512KB flash memory and 128KB RAM. 32GB through an external SD Card/USB can be made optional as it doesn't serve any purpose for Traffic Controller operation | Tender conditions shall prevail |
| Vol.2 | 90 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point 6(g) | Page 221 of 400 | Controller clock frequency of min of 100MHz. | Proven technology(Composite Signal Control Strategy) in Indian envoronment uses 40MHz as its clock frequency hence this vendor specific requirement of 100MHz clock frequency needs to be changed to 40MHz or better | Tender conditions shall prevail |
| Vol.2 | 91 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point | | The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. | Contradicts with point 2/b & 2/d on page 221 where it mentions Traffic Controller equipment to be 32 bit micro-controller. 32 bit micro-controller based TrafficControllers have been proven in Indian environment along with Copmposite Signal Control Strategy Application | The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. |
| Vol.2 | 92 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point 15 | Page 222 of 400 | Standards compliance: EN 50556/AS/NZS ISO 9001:1994 for design & servicing. AND EN 12675/IEC 60068 for functional safety, EN 55024:2010 & AS/NZS 60950/BS EN 61000-3-3 or equivalent for voltage fluctuations, or equivalent | Composite Signal Control Startegy Application based Traffic Controllers, proven in Indian environment have been certified for IEC-60068 by ERTL. Other standard requirements are specific to a particular vendor and shall restrict the Indian OEM participation thereby the Make India & Local is Vocal initiative of Govt of India hence needs to be removed | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |

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| Vol.2 | 93 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point 16 | Page 222 of 400 | Number of signal groups: minimum 24 or as per site requirement | Minimum group criteria to be changed to 10 as all big Junctions in metro cities of India are working successfully with Controllers having capability of 64 Signal Head Outputs and configuration option from 32 to 48 Signal Head Outputs, as per site requirements. Line based Traffic Controllers are more flexible as they provide option to configure any line to Vehucular or Pedestrain output, without any wastage | Tender conditions shall prevail |
| Vol.2 | 94 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point | Page 222 of 400 | Number of signal head outputs: minimum 72 or as required | To be changed to: Signal Head Output capacity - 64 with option to configure 32 to 48 Signal Head Outputs, as per site requirements | Number of signal head outputs: minimum 36 or higher as per site requirement |
| Vol.2 | 95 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.4 Traffic Signal Controller, Technical Specifications of Traffic Controller, Point 27 | | Temperature range: 0 – 70 deg. C | Controllers for proven technology(Composite Signal Control Strategy) in Indian envoronment have Operating temperature range of 0 to 55° C and is adequate for Guwahati weather conditions hence temperature range needs to be changed to 0 to 55° C | 27. Temperature range: 0 – 60 deg. C |
| Vol.2 | 96 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.6 Traffic Light Aspects, LED aspects, Point 11 | | Power supply shall be preferably 230 Vac +/- 10% and frequency50+/-5Hz | Under Clause 5.4.1.6/4, Operating voltage is mentioned as 12VDC/24VDC or 230VAC, 50Hz. Thus bidder has the option to use AC or DC Lamps as per his Controller design. Composite Signal Control Strategy application based Controllers, proven in Indian environment, uses 24VDC Lamps Hence this option of 12VDC/24VDC Lamp input needs to be retained | amendment in traffic light 1. It shall have less power consumption for all colors, preferably maximum power should not exceed 10 watts for each color. 4. All units operate at voltage of - 12 / 24 volts DC Point deleted 5. 5. LED shall be high flux narrow beam type with clear lens & Luminance uniformity 11. Power supply shall be preferably 12/ 24 V DC / 40 VAC/230 Vac +/- 10% and frequency50+/-5Hz 13. Convex Tinted Lens, Fuse and Transients shall be available. Point deleted |
| Vol.2 | 97 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.6 Traffic Light Aspects, Point 9 | | Red, Green – Pedestrian (300 mm diameter): | Kindly confirm which one is to be considered out of these two descriptions for pedestrian Aspect | Tender conditions shall prevail |

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| Vol.2 | 98 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.6 Traffic Light Aspects, Point 13 | | Fuse and Transients shall be available | Advanced LED Drivers now a days has got built in short circuit and overload protection where fuse is not required. Request you to kindly remove fuse requirement. | Tender conditions shall prevail |
| Vol.2 | 99 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 5.4.1.6 Traffic Light Aspects, Point 15 | | Total Harmonic Distortion:<20% | Total Harmonic Distortion(THD) is aphenomenon applicable to AC input voltages only. Since Lamp input has been specified as 230VA, 50 Hz OR 12VDC/24VDC under Clause 5.4.1.6/4, It will not be applicable for LED Aspects option with DC(12/24V) inputs | Tender conditions shall prevail |
| Vol.2 | 100 | Envoys Electronics Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications, 12.7 Bill of Material (BOM) Summary, 1.2. Adaptive Traffic Signal Control System (Signalization), Point 1.2.2 | | Countdown timer - 226 Nos. | Though Count Down Timer quantity is mentioned as 226 under Bill of Materials, No Specification & Functional requirement of Count Down Timer is available in RFP. | Item mentioned in BOM stands deleted |
| Vol.1 | 101 | Schneider Electric Software Pvt. Ltd. | RFP Vol-1/2.29. Eligible Goods and Services, and OEM Criteria/i | 28 | The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | Current Requirement for GSCL requires a platform as a framework for sensing, for communication, for integration with OT technology which is made up of multiplicity of diverse use applications. The city needs a systems of systems platform capabile of managing different technologies and devices, and enable different application services for different services in the city. A platform which is future ready and of industrial strengh, scalable, not only able to scale to accomodate and process more data but of the same type, but also from variety of soucrees thus converging the IT and OT world. ICCC is a level 4 consolidation and monitoring mechanism and not a it dashboard of surveillance monitoring. ICCC should cater to needs of the current as well as future integrations basis the scalibility of smart city solutions and tools which also include physical infrastructure like water, energy, swerage etc. Camera is specific to Video Management System and the current condition under ICCC should be moved or changed to Video Management System OEM. There are very few implementations of ICCC in India which has IT/OT convergence. OT plays a major role in any city and ICCC PAN CITY. Hence we have to buy a ICCC Platform with capablity to control, command and monitor all the IT and OT assets. | Tender conditions shall prevail. |

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| Vol.1 | 102 | Schneider Electric Software Pvt. Ltd. | RFP Vol-1/3.6.1 Technical Bid Criteria & Evaluation/B4.2/I ntegrated Command and Control Centre Solution (OEM Criteria) | 41 | last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | The ICCC platform is being deployed for whole of the city and not restricted to Surveillance & ITMS. ICCC needs to have future integrations with other point solutions as well including physical technologies like water, electricity, energy & sewerage. This should also be done at a level where their is bi-directional control for manul override during imergency situation with the control and command functionality in the ICCC platform. ICCC platform cannot be a meere dashboarding tool. Water is one of the major concern for Guwahati Smart City and it needs to monitored and control from the ICCC. Water, electricity, energy & swerage is one of the most critical utilities for Guwahati Smart City, which has been completely ignored in this tender and as a functinality for a ICCC. Need to bring focus back on utilities and physical infrasctructure rather than just focusing on IT part of the pan city implementation. | Tender conditions shall prevail. |
| Vol.1 | 103 | Schneider Electric Software Pvt. Ltd. | RFP Vol-1/3.6.1 Technical Bid Criteria & Evaluation/C2/Pr oof of concept(POC) | 44 | 1 Need to demonstrate the ICCC Central Room setup with | Success of ICCC pan city projects are based on the ability of the MSI to integrate all the point solutions with the central command and control centre platform. Without the integration, the project fails to move from implementation to operations phase. Hence, it is important to understand the capability of platform proposed by MSI to seamlessly integrate all the city ICT interventions. Thus, we need to inloude stringent criteria in POC to check the ability of the MSI to integrated. In this tender lot of weightage has been given to CV's which should be balanced along with this clause and POC for integration | Tender conditions shall prevail. |
| Vol.2 | 104 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 3 | 112 | It is envisaged that the city will implement multiple Smart City usecases like Smart Traffic Management, Smart Parking, Smart Lighting, Energy Metering, Water Metering, CCTV, Public Transport, Public Wi-Fi and other integrations as per defined scope | The ICCC platform is being deployed for whole of the city and not restricted to Surveillance & ITMS. ICCC needs to have future integrations with other point solutions as well including physical technologies like water, electricity, energy & sewerage. This should also be done at a level where their is bi-directional control for manul override during imergency situation with the control and command functionality in the ICCC platform. ICCC platform cannot be a meere dashboarding tool. Water is one of the major concern for Guwahati Smart City and it needs to monitored and control from the ICCC. Water, electricity, energy & swerage is one of the most critical utilities for Guwahati Smart City, which has been completely ignored in this tender and as a functinality for a ICCC. Need to bring focus back on utilities and physical infrascructure rather than just focusing on IT part of the pan city implementation. | Tender conditions shall prevail |
| Vol.2 | 105 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 10 | 112 | Platform must provide multiple options to visualize geo- spatial,operational and metrics data | Why is the ICCC Platform is being treated as a platform for GIS functinality only? ICCC Platform has broader functinality than as mentioned in the RFP. GIS is a small component and since the platform has already asked for GIS integration why do we want to replicated the functinality of GIS in ICCC platform? Rather we need ICCC platform with visualitzation functionality to make it more interactive and realtime. | Tender conditions shall prevail |
| Vol.2 | 106 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 18 | 113 | Platform must provide ability to support different geo spatial formats from commercial and open geospatial consortium standards like WMS, KML, SHP, City GML. | Why is the ICCC Platform is being treated as a platform for GIS functinality only? ICCC Platform has broader functinality than as mentioned in the RFP. GIS is a small component and since the platform has already asked for GIS integration why do we want to replicated the functinality of GIS in ICCC platform? Rather we need ICCC platform with visualitzation functionality to make it more interactive and realtime. | Tender conditions shall prevail |

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| Vol.2 | 107 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 22 | 113 | Analytics: provides time-shifted or offline analytics on the archived data. | ICCC platform will be dealing with data form operationationl technology. This is significant in case of Guwahati City. Considerations & provision has to be made for analysis and calculation of timeseries data coming from these diverse operational technogloies which now has not been considered | Tender conditions shall prevail |
| Vol.2 | 108 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 28 | 113 | Platform OEM shall have published the normalized APIs in their website for the listed domains (Parking, Outdoor Lighting, Traffic, Environment, Urban mobility etc.) to allow sensor vendors and app developers to develop their connectors / adaptors to the platform. | How is this functinality relevelnt to a ICCC platform where we do not know what are the services provided by the Point solutions which are being deployed by tdifferent OEM's. Every OEM has their onw methodology and functionality. This can be customized but cannot be the responsibility of ICCC platform. Platform needs to be agnostic of technologies | Platform OEM shall Enable City and/or its partners to write software adaptors based on the API(s) provided by device vendors and have the ability to control, monitor and collect the data from these street devices and publish the normalized APIs for further modification. |
| Vol.2 | 109 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 30 | 114 | Facility to securely access the platform remotely for platform updates /upgrades and maintenance for the given duration. | This needs to be changed to include the changes for edge devices as well. Currently this is only about the platform s IOE the sw can be deployed on edge as well. This needs to be changed to include to consider the entire deployment | Tender conditions shall prevail |
| Vol.2 | 110 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 32 | 114 | | Current platform functionality is very limited for a ICCC platform. ICCC platform has broader role and functionality. For a smart city these functiniaites are not sufficient and new functionalities needs to be added. We need to add functionality in following areas. 1. Unified Central Platform 2. Unified Control 3. Unified Command 4. Unified Operations 5. Unified Decision Support | Tender conditions shall prevail |
| Vol.2 | 111 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/S.No 44 | 115 | Platform should integrate with IT, OT, IoT, Video Analytics, VMS devices and applications | ICCC platform is not limited to Video analytics or VMS. Why the functionliaty of VMS is being expected from the ICCC. Platform should cater to a broaded functionality and integration capability of city. This is restrictriv and is pointing towards ICCC being mearly a VMS Platform. Please include borader functionality of ICCC for integration | Platform should enable integration with IT, OT, IoT, Video Analytics, VMS devices and other Smart City Applications to be deployed in future. |
| Vol.2 | 112 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 122 | Unified Communication Platform for Smart ICCC Operation | This is a separate tool/functionality. This is proprietory and needs be included as external integration with communicaiton tool. | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.2 | 113 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 122 | ICCC operator communication tool | This is a separate tool/functionality. This is proprietory and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 114 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 122 | Dispatch System for Command and Control Operations | This is a separate tool/functionality. This is proprietory and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 115 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 124 | IP-based dispatch console | This is a separate tool/functionality. This is proprietory and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 116 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | | Data Center Security & Visibility | This is a separate tool/functionality. This is proprietory and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 117 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 124 | Deployment Automation | This is a separate tool/functionality. This is proprietory and needs be included as external integration with deployment tool | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 118 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 124 | Workload Automation Tool | This is a separate tool/functionality. This is proprietory and needs be included as external integration with workload automation tool | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.2 | 119 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | 124 | Application Performance Monitoring | This is a separate tool/functionality. This is proprietory and needs be included as external integration with application performance monitoring tool | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 120 | Schneider Electric Software Pvt. Ltd. | RFP Vol-2/5.2.2 Technical Specification – ICCC/5.2.2.1 Integrated Command Control Platform/ | Addition | Addition | Human Machine Interface, allows you to interact with a device & Point solution at core level. HMI is an important functionality allowing end user to interact with the city and city level device and sensors on realtime basis. Request you to please add this functionality to ICCC Platform. | Tender conditions shall prevail |
| Vol.1 | 121 | Dell International Services Ltd Private Limited | Vol1, 2.29, Eligible Goods and Services, and OEM Criteria | 28 | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | Please modify as "e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for the period of 60 months from the date of Go-live." | Refer to AddendumVI |
| Vol.1 | 122 | Dell International Services Ltd Private Limited | Vol1, 7.10, Manufacturers'/P roducers' Authorization Form | 82 | The support for such offered product/s will be available for minimum of 10 years from the date of bidding | Please modify as "The support for such offered product/s will be available for the period of 60 months from the date of Go-live" | Refer to addendum vi |
| Vol.2 | 123 | Dell International Services Ltd Private Limited | 5.2.3 Workstation with Joystick Controller | 132 | Processor : Latest generation 64-bit x86 Dual core CPU with 3.33GHz or more | Latest generation 64-bit x86 octa core CPU with 5.00 GHz or more supported clock speed . | Tender conditions shall prevail |
| Vol.2 | 124 | Dell International Services Ltd Private Limited | 5.2.3 Workstation with Joystick Controller | 132 | Memory : Minimum 8 GB Memory | Minimum 16 GB Memory DDR4 | Tender conditions shall prevail |
| Vol.2 | 125 | Dell International Services Ltd Private Limited | 5.2.3 Workstation with Joystick Controller | 132 | Graphics card : Graphics card with 2 GB video memory (non shared) | Professional series Graphics card with 4 GB memory (NVIDIA Quadro / AMD Radeon) | Tender conditions shall prevail |
| Vol.2 | 126 | Dell International Services Ltd Private Limited | 5.2.3 Workstation with Joystick Controller | 132 | Monitor: 22" TFT LCD monitor, Minimum 1920 x1080 resolution, 5 ms or better response time, TCO 03 (or higher) certified | Suggested for Minimum 23.8" FHD monitor with TCO 8 or higher certified | Tender conditions shall prevail |
| Vol.2 | 127 | Dell International Services Ltd Private Limited | 5.2.4 Desktop PC for ICCC | 134 | Operating system + SW :MS Office 2016 | Please confirm the required MS Office version / SKU . Suggested for pre- loaded MS Office 2019 professional | Tender conditions shall prevail |
| Vol.2 | 128 | Dell International Services Ltd Private Limited | 5.3.3 Data Center Out of Band Switches | 169 | 6. Should support minimum 8MB buffer. | Please modify clause as" 6. Should support minimum 4MB buffer." For DELL EMC to participate | Refer to Addenum X |
| Vol.2 | 129 | Dell International Services Ltd Private Limited | 5.3.9 SIEM Solution, point 22 | 192 | Bidder should propose separate hardware for SIEM solution. | Please confirm if purpose built Appliance with guranteed performance is required or software based solution is OK? | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 130 | Dell International Services Ltd Private Limited | 5.3.9 SIEM Solution, point 3 | 190 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | In case logs and Packet solution will be from different OEM, it will lead to challenge of integration and delay in detecting of nation state attacks? Please confirm if customer is OK with this. | SIEM for Logs and deep packet inspection can be from same or different OEM. |

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| Vol.2 | 131 | Dell International Services Ltd Private Limited | Vol 2, 5.3.11 Storage Specifications, clause 5 (b) | 199 | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels (5, 6/DP or equivalent) | see Addendum VI |
| Vol.2 | 132 | Dell International Services Ltd Private Limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 2.4 | 202 | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with appropriate cache capacity with redundancy and additional to usable storage. | Tender conditions shall prevail |
| Vol.2 | 133 | Dell International Services Ltd Private Limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.1 | 203 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz Hyper-V & VMware. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware. | Refer to addendum VI |
| Vol.2 | 134 | Dell International Services Ltd Private Limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.7 | 204 | The solution shall support provisioning across multihypervisor (e.g.: VMware ESXI 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | The solution shall support provisioning hypervisor (e.g.: VMware ESXi 6.5 or higher/ Microsoft Hyper-V 2016 or higher/ System Center 2016 or higher) virtual and public cloud environments. | Tender Clause prevails |
| Vol.2 | 135 | Dell International Services Ltd Private Limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.8 | 204 | The solution should model what-if scenarios based on the real- time environment to accurately forecast capacity needs. Shall have the capability to install on multiple Hypervisor's like VMware & Hyper-V. | The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs. | Tender condition prevails |
| Vol.2 | 136 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 1.3 | 180 | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 40 Million Concurrent firewall connections on device from day 1 | Tender conditions shall prevail |
| Vol.2 | 137 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 1.6 | 180 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 15 Gbps. | Clause deleted |
| Vol.2 | 138 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 1.7 | 180 | No limitation for client connecting using SSL VPN | Please delete this clause | Refer to Addendum XII |
| Vol.2 | 139 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 2.2 | 181 | The appliance must not have reported a backdoor vulnerability in OS in past five years | Please delete this clause | Clause deleted |
| Vol.2 | 140 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 2.7 | 181 | i) Firewall should have minimum 10 virtual contexts/VDOM | Please delete this clause | Tender conditions shall prevail |
| Vol.2 | 141 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.5 / Intranet Firewall with IPS / Clause no 3.5 | 182 | IPS must deliver more than 10000 fingerprint situations for detecting exploit attempts against known vulnerabilities in protocol specific TCP/UPD port number | IPS must deliver more than 10000 fingerprint/20K DPI signatures situations for detecting exploit attempts against known vulnerabilities in protocol specific TCP/UPD port number | Clause deleted |
| Vol.2 | 142 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.6 / Next Generation Firewall / Clause no 8 | 184 | Firewall should support at least 1000 VLANs | Firewall should support at least 500 VLANs | Refer to Addedndum VI |
| Vol.2 | 143 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.6 / Next Generation Firewall / Clause no 19 | 185 | Should support Application Visibility and Control (AVC) supports more than 10000 application-layer and riskbased controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Should support Application Visibility and Control (AVC) supports more than 3500 application-layer and riskbased controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Clause deleted |

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| Vol.2 | 144 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.6 / Next Generation Firewall / Clause no 23 | 185 | The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | Please delete this clause | Clause deleted |
| Vol.2 | 145 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.6 / Next Generation Firewall / Clause no 24 | 185 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | Please delete this clause | Clause deleted |
| Vol.2 | 146 | Dell International Services Ltd Private Limited | VOL 2 / 5.3.6 / Next Generation Firewall / Clause no 25 | 185 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On -premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and mini-mum of 2 x 10 ports with populated transceivers as per design requirement. | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. The appliance based Sandbox should support 2200 web files/hour, 300-400 dynamic files/hour and 1 RU. The appliance Sandbox should support API. | Clause deleted |
| Vol.2 | 147 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-5 | 83 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 4 x 10/100/1000 (PoE+) + 2 x 10/100/1000 port and 2xGigabit SFP or combo, Switch should support MSA Compliant Rugged SFPs | Refer to Addendum VI (SI No 16) |
| Vol.2 | 148 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-10 | 83 | b) Static Routing Protocols | Remove this Clause | Refer to Addendum VI (SI No 16) |
| Vol.2 | 149 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-12 | 83 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, Irw6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Access Control List (ACL) support, UHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (MSESC). | Flow control, layer 2 switching, BootP/DCHP snooping, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, ifmware upgradable, Unicast Storm Control, firmware upgradable, SNTP/NTP support, Spanning Tree Protocol (STP) support, Spanning Tree Protocol (STP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP)/FTP support, Access Control List (ACL) support, UNIC Prelay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS). | PI Refer to addendum VI (Sino 16) |
| Vol.2 | 150 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-13 | 83-84 | IEEE 802.3bt. | Plese remove this clause | Refer to Addendum VII (SI No 16) |
| Vol.2 | 151 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-15 | 84 | Flash Memory 1 GB or Better | Flash Memory 16 MB or Better | Refer to Addendum VII (SI No 16) |
| Vol.2 | 152 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-17 | 84 | Power Requirement- Internal power supply | Power Requirement- Redundant power supply | Refer to Addendum VII (SI No 16) |
| Vol.2 | 153 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-18 | 84 | 48V to 57V (Able to run on both AC or DC supply) | 48V to 57V (Able to run on AC/DC supply) | Refer to Addendum VII (SI No 16) |

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| Vol.2 | 154 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-22 | 84 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or eqvivalanet | Refer to Addendum VII (SI No 16) |
| Vol.2 | 155 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.6, S.No-27 | 84 | Port Security for binding MAC address of IP Cameras to an interface. | Port Security for binding IP/MAC address of IP Cameras to an interface. | Refer to Addendum VII (SI No 16) |
| Vol.2 | 156 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-5 | 85 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+) + 4x1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Refer to Addendum VII (SI No 18) |
| Vol.2 | 157 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-10 | 85 | b) Static Routing Protocols c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. d) Layer 3 multicast routing from day 1 | Kindly remove this clause | Refer to Addendum XII |
| Vol.2 | 158 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-12 | 86 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, Irrware upgradable, Unicast Storm Control, firmware upgradable, Unicast Storm Control, firmware pupport, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BootP/DCHP snooping, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP/NTP support, Spanning Tree Protocol (STP) support, Spanning Tree Protocol (STP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFP)FTP support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP clent, Energy Efficient Ethernet, Quality of Service (QoS). | Tender Conditions shall prevail |
| Vol.2 | 159 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-15 | 86 | Flash Memory 1 GB or Better | Flash Memory 16 MB or Better | Tender conditions shall prevail |
| Vol.2 | 160 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-17 | 86 | Power Requirement- Internal power supply | Power Requirement- Redundant power supply | Refer to Addendum Vii |
| Vol.2 | 161 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-18 | 86 | 48V to 57V (Able to run on both AC or DC supply) | 48V to 57V (Able to run on AC/DC supply) | Tender condition prevails |
| Vol.2 | 162 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-22 | 87 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or eqvivalanet | Tender condition prevails |
| Vol.2 | 163 | Dell International Services Ltd Private Limited | Vol.02,Section- 5.1.3.7, S.No-27 | 87 | Port Security for binding MAC address of IP Cameras to an interface. | Port Security for binding IP/MAC address of IP Cameras to an interface. | Tender conditions shall prevail |
| Vol.2 | 164 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 296 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 2Tbps full duplex | Tender condition prevails |
| Vol.2 | 165 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 296 | Should support up to 16K MAC addresses. | Should support up to 500K MAC addresses. | Tender Clause prevails |

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| Vol.2 | 166 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 296 | Shall support - minimum 256K IPv4 and IPv6 routes - minimum 4K multicast routes | Shall support minimum IPv4 FIB- 2M , IPv6 FIB - 1M , minimum 64K multicast FIB | Tender Clause Prevails |
| Vol.2 | 167 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 296 | Should have minimum 32GB RAM | Request to remove this clause | Tender Clause prevails |
| Vol.2 | 168 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 297 | Advanced Encryption Standard (AES)/3DES | Request to remove this clause | Tender conditions shall prevail |
| Vol.2 | 169 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 298 | Shall support operating temperature range of 0°C to +40°C | Shall support operating temperature range of 5°C to +40°C | Refer to Addendum VI (SI No 128) |
| Vol.2 | 170 | Dell International Services Ltd Private Limited | Volume 2, Section 5.5.3.1 Core Router | 298 | FIPS-140-2 | Plz replace "FIPS-140-2" with EN 55024, CISPR 24, EN 61000-4-5 | Refer to Addendum XII |
| Vol.2 | 171 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt1 | 299 | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN crossconnect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements | This particular DWDM requirement does not require ODUFlex based solution. We recommend to relax this specification. | Refer to Addendum VII(SI 17) |
| Vol.2 | 172 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt2 | 299 | The DWDM/OTN equipment shall be compact & modular supporting redundancy of control card or cross- connect fabric, timing/synchronization subsystem, and control processor subsystem. | Blade based OTN cross connects providing similar OTN capacity with redundant controller must also be allowed. | Refer to Addendum VII (SI 17) |
| Vol.2 | 173 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt14 | 300 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | We recommend to include REST based North Bound Interface in this clause. | Refer to Addendum VII (SI 17) |
| Vol.2 | 174 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt17 | 300 | The network management will be based on the principles of the Telecommunication Management Network (TMN), according to ITU-T Recommendation M3010. | The ITU-T Recommendation M3010 is for SDH transport equipments management , Kindly change/ Add relevant OTN management recommendation. | Refer to Addendum VII (SI 17) |
| Vol.2 | 175 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt4 | 299 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) , Physical connectivity , topology , Loss , distance details for DWDM are not available in RFP | DWDM NW is always based on design which require topology for connectivity among POP & SDC ,ICCC. Loss and distance details are also mandatory , Kindly provide the same. | Refer to Addendum VII (SI 17) |
| Vol.2 | 176 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt4 | 299 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Supporting 10G and 100G DWDM wavelength is not an issue but 10G wavelengths may require DCM which will cause penalties for 100G wavelengths also. So it is recommended to use 100G wavelengths only. | Refer to Addendum VII (SI 17) |
| Vol.2 | 177 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt10 | 300 | The DWDM equipment shall satisfy the following environmental conditions 1) Ambient temperature: 0°C to 45°C for the DWDM. 2) Relative humidity: Up to 90% at non-condensing for the DWDM. 3) 220 to 240VACoperation | Kindly see if DC power is also allowed for DWDM boxes. | Refer to Addendum VII (SI 17) |
| Vol.2 | 178 | Dell International Services Ltd Private Limited | Vol2,Section 5 , 5.5.3.2 -Pt3 | 299 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | We recommend to define 2-3RU space without future Mux /Demux and further 2 RU for Mux/Demux and AMP for future NX100G requirement. | Refer to Addendum VII (SI 17) |

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| Vol.2 | 179 | Dell International Services Ltd Private Limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 188 | or | For scalability and security we request to amend the clause as - " It should be dedicated Appliance based solution with purpose-build hardware and the solution should not be a part of Router or UTM or NGFW. It must have capability to host 3rd party and open source network functions like Linux CentOS, Ubuntu & others on same appliance | Tender conditions shall prevail |
| Vol.2 | 180 | Dell International Services Ltd Private Limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 188-189 | Should support inbound/outbound load balancing, server load balancing and SSL offloading | For inbound load balancing DNS feature is must. Also HA parameter is missing. We request to amend the clasue as - " Should support inbound/outbound load balancing, server load balancing and SSL offloading. Solution should support HA configurations using standard VRRP protocol. It should be capable of handling complete Full DNS bind records including A,MX, AAAA, CNAME, PTR, SOA etc." | Tender conditions shall prevail |
| Vol.2 | 181 | Dell International Services Ltd Private Limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 189 | | For better surface security we request to amend the clause as "Web Application Firewall - Handle OWASP Security Attack Classification, WAF should support for IPv4 and IPv6 traffic, Support DNSSEC functionality. Proposed WAF module should be from different OEM than Firewalls and Load Balancers for better surface security" | Tender conditions shall prevail |
| Vol.2 | 182 | AMD | HyperConverged Infrastructure- Processor : Vol 2, SI No 5.3.12(2.2) | Pg No 202 of 400 | The solution should have minimum adequate number of nodes with each node having latest generation Dual Intel Xeon Scalable 2.2 GHz 24 cores processors. Each HCl Node shall provide 768GB Memory with 64 GB DIMM modules | Published specification favors Intel Xeon only, thereby promoting monopoly. Request you to kindly allow generic terms to allow AMD EPYC processors to be quoted by all major OEMs | a). The solution should have adequate number of nodes with each node having latest generation Dual processors (minimum 2.0 GHz 24 cores). Each HCI Node shall provide 768GB Memory with 64 GB DIMM modules. |
| Vol.2 | 183 | AMD | Specifications of Video Wall Server- Processor : SI No 5.2.2.5. | Pg No 131 | Quad Core, 3.40 GHz, 8M Cache, 80W) or above | Published specification favors Intel Xeon only, thereby promoting monopoly. AMD EPYC comes with min. 8 Core Processors for enterprise workloads. Request you to kindly allow 8 Cores instead of Quad Core for better performance and better price | Quad Core or above, 3.40 GHz, 8M Cache, 80W) or above |
| Vol.2 | 184 | AMD | 5.2.3 Workstation with Joystick Controller | Pg No 132 | Latest generation 64-bit x86 Dual core CPU with 3.33GHz or more | Dual Core Processors are lowend entry level processors available. For enterprise workloads we request you to kindly consider at least Hexa/6 Core. Since this is a Workstation/High-End Desktop category, performance centric Processors are suggested | Tender conditions shall prevail |
| Vol.2 | 185 | AMD | Desktop PC for ICCCProcessor : SI No 5.2.4, | Pg no 133 | Latest Generation (x86 architecture with 65W TDP or lower) minimum 6 dedicated CPU cores , 4.00 GHz or higher maximum clock frequency and minimum 8 MB L3 cache or higher. Processor should have been launched in Q4'17 or later by Processor Manufacturer. | AMD Ryzen 5 with 6 Cores comes with min. 20MB Cache & Dedicated Graphics | Tender conditions shall prevail |
| Vol.2 | 186 | AMD | Desktop PC for ICCCGraphics : SI No 5.2.4, | Pg no 133 | Integrated Graphics (UHD / 4K) | AMD RYZEN for Desktops with 6 Cores comes with powerful Dedicated Graphics. This will allow OEMs to quote for AMD products. | Tender conditions shall prevail |
| Vol.1 | 187 | Pace Power Systems Pvt. Ltd. | Valume- 01 Section 2.8 | 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | It is requested to change this clause to allow EMD in Bank Guarantee Form as in this COVID-19 situation we need support. | Refer to AddendumVI |

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| Vol.1 | 188 | Pace Power Systems Pvt. Ltd. | Valume- 01 Section 3.5 Sr. No. 3 | 35 | Traffic Control System / Automatic Number Plate | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed (Supply or completed) at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India | Refer to AddendumVI |
| Vol.2 | 189 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.2.12 UPS 50 KVA at ICCC | 148 | Capacity- 50 KVA - modular UPS with external Isolation Transformer and 60 Mins Power Backup. | Standard Frame of Modular UPS comes in 60 KVA hence requesting you to convert rating from 50 to 60KVA & expandibility upto 120kva within the frame for furtre expansion shall also be asked. Also in Modular UPS you have to add in specification "HOT SWAPPABLE Power Module" & rating of Module to be 3Ph, 20KVA/16kW. | Refer to AddendumVI |
| Vol.2 | 190 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.2.12 UPS 50 KVA at ICCC | 149 | | For battery back-up we recommend to use Lithium Ion batteries which is widely being used by Major Govt client. Here to reduce cost, the back-up time can be reduced to 30 minutes on each 60kva UPS I.e total 1 hours when 2X60kva(N+N) are operational. This is due to the advantage of Li-lon batteries getting charged faster. And Lithium ION Battery by default comes in 5 Yrs warranty & again can take extended warranty for another 5 Yrs from OEM. | Tender conditions shall prevail |
| Vol.2 | 191 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.2.12 UPS 50 KVA at ICCC | 150 | Critical Parameters missing | Many critical parameters like LCD Display, Hot Swappability of Power Module, Scalability and Output Power factor are missing which are mandatory to define for requirement like this one which is of ICCC | Tender conditions shall prevail |
| Vol.2 | 192 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.2.12 & 5.4.2.8 & 5.1.3.8 UPS 50 KVA at ICCC & UPS for ITMS & Field | 149/248/89 | 50kva - UPS OEM should have their own engineer with service centre with adequate stock of spares at Guwahati for providing 24 x 7 x 365 On-site support. Field UPS & 2kva for ITMS - Service Support - UPS OEM should have their own established service center and Service Engineers in Guwahati to attend any issues on 24x7 basis. Service Center should be fully operational for last 5 years | Service Center support should be of either OEM or Authrizsed OEM Service Partner for healthy competition | Tender conditions shall prevail |
| Vol.2 | 193 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/88 | POINT NO 15 - General Operating Temperature & Humidity - Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | As per industry standards, the operating temperature for UPS shall be 40 Degree C & Battery operating temperature to be 25 Degree C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 194 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/88 | POINT NO 17 -Bypass - Automatic, Manual Bypass Switch | All small rating UPS of reputed OEM has automatic Static Bypass so pl delete the manual Bypass Switch for healthy competition | Tender conditions shall prevail |
| Vol.2 | 195 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/89 | POINT NO 20 - b) RS232/Management Port for onsite servicing. c) LED indicators to be mentioned for Load/Backup/Overload/et | Requset to amend it as b) RS 232 or USB port for interface c) LED indicators or display on LCD for status of Load/Backup/Overload etc | Tender conditions shall prevail |
| Vol.2 | 196 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/89 | POINT NO 21- Overall Protection- IP 55, Junction Box design should ensure to keep the temperature within suitable operating range for equipment's and should also avoid intentional watersplash and dust intake | We suggest to go with 500Watt Panel Cooling along with Junction BOX to maintain the operating temperature inside junction box below 30 Degree C as only Aircon can maintain temp as asked here in RFP. | Tender conditions shall prevail |

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| Vol.2 | 197 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | 5.3.1 Technical Specifications of State Data- Center | 159 | Point 1 says. > The DC will be co-located in the State Data Centre Building. Rack Space & Power will be provided by SDC. Any charges related to this will be directly paid by GSCL to State Data Centre. Point 2 says. SI is required to implement all the hardware/software and related items as per the design offered for the smart city infrastructure including SLA monitoring and Help desk management, in a Tier III or above data Center complying to standard guidelines as per Telecommunications Infrastructure UPTIME/TIA-942. | Kindly clarify whether Data Centre is to be offered by SI with all NON-IT & Passive Infra or shall be provided by SDC/GSCL in complete where SI will bring only Active compoments like Servers/Switches etc | Data Centre is to be co-located at SDC, all NON-IT & Power backup shall be provided by SDC/GSCL in complete where SI will bring only Active components like Servers/ Switches/ Storage/ Firewall and Software etc. |
| Vol.2 | 198 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S | 62 | POINT NO 12 -> OEM should have end user web interface to log case with product serial number. | We understand that this is asked from Active component OEMs. And Passive OEMs can offer 24X7 TOLL FREE NOS | Yes, this clause for Active Components OEMs and for Passive OEMs can offer 24X7 TOLL FREE Nos. |
| Vol.2 | 199 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | 3.1 Data center (D | 154 / 159 | 5.3.1 Data Centre (DC) 1. The DC will be co-located in the State Data Centre Building. Rack Space & Power will be provided by SDC. | Whether Online UPS System & Precision A.C along with all NON-IT infrastructure will be provided by SDC/GSCL because clause 5.2.17 Electrical work for Data Center & ICCC on pg no 154 mentioned for Online UPS for Data Centre as well as for ICCC | There is no any Power and Precision AC equipment required at SDC. |
| Vol.3 | 200 | Delta Electronics India Pvt Ltd (Pre-Bid Query Set-4) | Volume -3 | 38 | Battery replacement for all equipment / devices procured Replacement of various equipment batteries. This excludes regular maintenance of the UPS and its batteries. Measurement Tool: SLA Monitoring tool for inventory management. Batteries to be replaced every 3rd year | Whether battery are to be replaced for all UPS every 3rd year | Tender conditions shall prevail |
| Vol.1 | 201 | Intellve Solution Limited | Volume 1 2.29. Eligible Goods and Services, and OEM Criteria | 28/104 | h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents.F205 | We understand from the clause that Smart Town Ships / Integrated Security System Projects for Plants / Campus based projects from Central/Sate PSUs are allowed. Please confirm if our understanding is correct. Otherwise please allow the same. Also we understand that 1000 number of cameras being asked are the aggregate Cameras from 2 City Surveillance Projects. Please confirm if our understanding is correct. Otherwise please allow the same. For Successful Completion / Installation report, normally the end customers do not issue the installation report / completion certificate to the OEMs but to the MSIs. Therefore, it is requested to allow completion certificate/ installation report from the MSI partner of the OEM also to be considered for the project or only an undertaking from the OEM signed duly from the authorised person should be good enough for consideration which is generally the practice. | Tender conditions shall prevail. |

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| Vol.1 | 202 | Intellve Solution Limited | Volume 1 2.29. Eligible Goods and Services, and OEM Criteria | 28/104 | i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | We understand from the clause that Smart Town Ships / Integrated Security System Projects for Plants / Campus based projects from Central/Sate PSUs are allowed. Please confirm if our understanding is correct. Otherwise please allow the same. Also we understand that 1000 number of cameras / Sensors being asked are the aggregate Cameras/Sensors from 2 City Wide Projects. Please confirm if our understanding is correct. Otherwise please allow the same. For Successful Completion / Installation report, normally the end customers do not issue the installation report / completion certificate to the OEMs but to the MSIs. Therefore, it is requested to allow completion certificate/ installation report from the MSI partner of the OEM also to be considered for the project or only an undertaking from the OEM signed duly from the authorised person should be good enough for consideration which is generally the practice. | Tender conditions shall prevail. |
| Vol.1 | 203 | Intellve Solution Limited | Volume 1 3.6.1 Technical Bid Criteria & Evaluation, B4.2 Integrated Command and Control Centre Solution (OEM Criteria) | 42/104 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Please allow projects from large Private Enterprises also to be considered along with State/ Central Government Department or Central/ State PSUs/ Smart City. OEM Eligibility Criteria mandates projects (2 numbers) from State/ Central Government Department or Central/ State PSUs/ Smart City which fulfills the requirement of consideration ofr Government Projects. Also it is requested to change the marking criteria to: 2 Projects: 3 Marks > 2 Prjects: 5 Marks | Refer to Addendum XII |
| Vol.1 | 204 | Intellve Solution Limited | Volume 1 3.6.1 Technical Bid Criteria & Evaluation, B5VMS (OEM Criteria) | 42/104 | No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Please allow projects from large Private Enterprises also to be considered along with State/ Central Government Department or Central/ State PSUs/ Smart City. OEM Eligibility Criteria mandates projects (2 numbers) from State/ Central Government Department or Central/ State PSUs/ Smart City which fulfills the requirement of consideration for Government Projects. Also it is requested to change the marking criteria to: 2 Projects: 3 Marks >2 Projects: 5 Marks Also most of the government projects / PSU projects / Smart City projects do not have 1000 CCTV cameras each. It is requested to wave off this requirement of 1000 Cameras. | Refer to Addendum XII |
| Vol.2 | 205 | Intellve Solution Limited | Volume 2, 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform Global Market Presence & Support System | 117/400 | 74 Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | Global Member of "Smart Cities Council" & Listing in the "Naigation Reserach Report" does not necessarily mean any additional functionality and/or commercial advantage to the customer except for increasing the cost and making it restrictive for the other ICC/OCC software players/vendors (Make In India), which may have a better product both technically & functionally clubbed with agressive commercials. Therefore for the sake of offering a Level Playing Field, for the ultimate benefit of the state / national exchequer and in line with the Make in India Policy of Government of Inida, it is suggested & requested to you to waive off / delete cluase "Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers" | This clause is deleted |
| Vol.2 | 206 | Intellve Solution Limited | Volume 2, 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | 122-124/400 | Unified Communication Platform for Smart ICCC Operation; Dispatch System for Command and Control Operations IP-based dispatch console | We understand that the requirements mentioned under these sections pertain to integration of ICCC Application with the necessary sub-system elements (Hardware & Software) i.e. Unified communcation system, Dispatch system and IP based dispatch console etc which will be considered separately by the MSI.Please confirm if our understanding is correct | This tool / platform can be internal or external t ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.2 | 207 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | Wrong Lane Driving / Stoppage with ANPR (WLD) | Exact Quantities are not mentioned in Bill of Materiel for the same. Please include it into BOQ and provide number of lanes for the same. | Bidder have to perform preliminary survey to certain the lanes so that complete stretch is covered |
| Vol.2 | 208 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India. | This is a OEM specific requirement. To increase the bid competition, we request you to kindly amend the clause as: "c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in last Five years in India." | The ITMS OEM should have supplied and deployed proposed system for atleast 500 ANPR systems, 100 RLVD systems and 200 SVD systems in India |
| Vol.2 | 209 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | e) The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. | Only one type of database is used among these databases with TVDS systems. Hence we request you to kindly amend the clause as "e) The system should support Microsoft SQL/MySQL, PostgreSQL/Oracle databases" | Point d and f as per bidder solution e) The system should support Microsoft SQL/ MySQL/ PostgreSQL/Oracle databases. |
| Vol.2 | 210 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | d) The system should be developed and built on operating system agnostic platform, should work on Commercially OFF THE SHELF (COTS) servers and storage solutions, and should be database agnostic. e) The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. f) The system should support virtual computing environment and should support virtualization platforms on Windows and Linux operating systems. | | Point d and f as per bidder solution e) The system should support Microsoft SQL/ MySQL/ PostgreSQL/Oracle databases. |

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| Vol.2 | 211 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | g) The ITMS Software should be NABL accredited lab for accuracy | Certificate issued by NABL accredited lab is issued for accuracy of Speed Violation Detection system and not for whole ITMS software. Hence we request you to kindly remove this clause from here. | NABL Clause stands deleted. Please read the clause as In ITMS, SVD system should have proper test report and certificate (Legal Decree/type approval/homologation). The test reports/certificates should be provided by domestic/international labs who have mandate to provide the same for speed enforcement system. The test reports should be in compliance to OIMLR91, D11 and WELMEC 7.2 norms, |
| Vol.2 | 212 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement— Traffic Violation Detections System | 230 of 400 | - | Is Speed is required to be captured at junctions? | Not required |
| Vol.2 | 213 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.2 Functional/Gener al Requirements Red Light Violation Detection (RLVD) System | 231 of 400 | c) The system shall have in-built tool to facilitate the user to compose detail evidence by stitching video clips from any IP camera in the junction (including but not limited to the red-light violation detection camera, evidence camera), and any other surveillance cameras in the vicinity of the spot of incidence. The entire evidence should be watermarked and encrypted to stand the court of law. | Stitching of video clips is considered as tempering of the evidence video clip, which will not be acceptable in the court of law as an acceptable evidence for violation. Hence we request you to kindly amend the clause as: "c) The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law." | The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law |
| Vol.2 | 214 | Vehant | Vol 2 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems 4. Digital Network Camera | 237 of 400 | f. Lens: Auto IRIS 5~50mm /8 – 40 mm, F1.4 | Lens size depends upon the solution designing which varies from OEM to OEM. Hence we request you to kindly amend the clause as "f. Lens : as per OEM requirement for RLVD application." | Clause to be read as Lens & Resolution: 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |

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| Vol.2 | 215 | Vehant | Vol 2 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems 6. Violation Transmission and Security | 239 of 400 | b. Advanced Encryption Standard (AES) shall be followed for data encryption on site and ICCC, and its access will be protected by a password. | Additional clause to prevent Cyber Security threats Considering the cyber security requirements as per govt. of India directives, necessary measures should be taken to prevent the cyber attacks/threats. CERT-In is designated agency from govt. of India for handling cyber security of such applications. Hence we suggest to include below mentioned clause for Traffic Violation Detection Systems. "Proposed ANPR/RLVD/SVD Systems should have Certification of Security. Assessment from any CERT-IN empanelled agencies. Same should be submitted along with the bid." | b. Advanced Encryption Standard (AES) shall be followed for data encryption on site and ICCC, and its access will be protected by a password. Same AES 256 bit encryption is required in Cameras and VMS Software |
| Vol.2 | 216 | Vehant | Vol 2 5.4.2.4 Functional Requirements of Automatic Number Plate Recognition (ANPR) System | 241 of 400 | Event Type (e.g. ANPR, Red Light Violation, Speed Violation , etc.) | Speed Violation is a part of Speed Violation Detection System. Hence we request you to kindly remove "Speed Violation" from here. | Tender conditions shall prevail |
| Vol.2 | 217 | Vehant | 5.4.2.5 Technical Specification - ANPR SW Requirements 9. Central Management Module | 244 of 400 | b. ANPR Specification Base Specification of Fixed Box Cameras (Section 6.2.2.2 of Annexure I) must be part of the | ANPR Camera HW specifications are mentioned in section "5.4.2.6 ANPR HW Requirements" in the RFP. We understand this is typo error. Please correct. | Base Specification of Fixed Box Cameras must be part of the 5.4.2.6 ANPR HW Requirements |
| Vol.2 | 218 | Vehant | Vol 2 5.4.2.6 ANPR HW Requirements | 246 of 400 | 28. Flexible angle adjustment : 30°, 45°, 60°, 90° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and its angle is also kept fixed to capture the number plate with good accuracy. Flexible angle adjustment is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly amend the clause as: "28. Flexible angle adjustment: as per OEM requirement" | Flexible angle adjustment : as per OEM requirement for ITMS only |
| Vol.2 | 219 | Vehant | Vol 2 5.4.2.1 IR - Illuminator (In case of Separate IR) | 246 of 400 | IR control:Adjustable IR intensity | Fixed IR intensity is preferable to a level where the ANPR camera can capture both HSRP and Non-HSRP with good accuracy. Variable/adjustable IR control with high intensity is a problem for capturing reflective or HSRP and variable IR control with low intensity is an issue for capturing non-standard number plates. Hence, we request you to kindly make it optional and amend the clause as: "1. IR control: IR intensity as per OEM requirement" | IR control : IR intensity as per OEM requirement for ITMS only |
| Vol.2 | 220 | Vehant | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 246 of 400 | 3. Beam Angles : 10°, 20°, 30°, 60°, 80°, and 95° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and each lane/ANPR Camera has dedicated IR Illuminator to capture the number plates at night. Since the ANPR camera angle is fixed, Beam angle of IR is also kept fixed to capture the number plate with good accuracy. Multiple Beam angle is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly make it optional and amend the clause as: "3. Beam Angles: as per OEM requirement" | Beam Angles : as per OEM requirement for ITMS only |
| Vol.2 | 221 | Vehant | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 247 of 400 | 8. Standards: UL, CE, FCC, EN | Since, this is an OEM specific requirement and preferring single OEM, hence, we request you to kindly amend this clause as "8. Standards: UL/CE/FCC/EN" | Standards: UL/CE/FCC/EN along with Eye Safety Certificate |

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| Vol.2 | 222 | Vehant | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 247 of 400 | Approved Makes: The Camera and IR Illuminator shall be of the same make | Since, this is an OEM specific requirement and preferring single OEM, hence, we request you to kindly remove this clause from RFP. | Clause to read as ANPR, RLVD with illuminator and Surveillance cameras shall be of same OEM |
| Vol.2 | 223 | Vehant | Vol 2 12.7 Bill of Material (BOM) Summary 1.0 Integrated Traffic Control System 1.1 Traffic Violation Detection System at Traffic Junctions | 395 of 400 | 1.1.13 ANPR Analytics Software License with No Helmet, Triple Ride of 2-wheeler, No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR: 452nos. | To do and capture - No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR, it requires placing of setup from front or side, whereas in RLVD system camera is placed in the way that it capture Vehicle license plate from the back, so that Evidence (showing status of Traffic Light, Stopline/zebra crossing, traffic clutter etc) can be captured effectively. Hence we request you to kindly remove "No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR" from here. | 1.1.13 ANPR Analytics Software License with No Helmet, Triple Ride of 2-wheeler,3 Free left Blocking while driving with ANPR : 452nos. |
| Vol.2 | 224 | Vehant | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | Additional clause for ITMS OEM | ITMS solutions are the key of any smart city project and lot of technological advancement keep on continuously happening. Hence the ITMS solution provider must have its development center in India to meet such upgradation requirements. Hence we suggest you to include the clause as mentioned below: "ITMS OEM should have development center in India from past 10 years." | Tender conditions shall prevail |
| Vol.2 | 225 | Vehant | Vol 2 5.4.3 Speed Violation Detection System (SVD) 5.4.3.1 Speed Violation Detection System (SVD)- General Requirements 5.4.3.2 Speed Violation Detection System Requirements: | 248-257 of 400 | Technology: 4D Object Tracking (Range, Angle, Speed, Time) with UHD Resolution, independent discrimination multiple targets at same speed and same range | ->Tender has been designed on 4D RADAR technology which is available with only One single foreign OEM. Proven technology based on Video based system has been barred here, which is also much cost effective as compared to 4D RADAR technology. There are more that 25 Smart Cities/ ITMS projects successfully deployed on Video based system, which has been kept out of this RFP There are hardly any successful 4D HD RADAR based ITMS system implementation in India and wherever they have been deployed, are facing legal hurdles due to sanctity of their challaning The RFP is also against "Make in India" regulations and Ministry of Commerce & Industry circular no. D. No. P-4502/11/2/2017-Public Procurement (BE-II) dated December 18, 2017 which states that "no specifications should be mentioned in public tenders which is barring Indian OEM to participate". Irrelevant specifications such as "Vehicle Detection at a speed of 300 Kmph is mentioned, which is not at all possible in the Indian Roads. In fact, there would hardly be any vehicle in Moradabad, whic can run at such speeds. Also, the proposed RADAR based system has its own challenges and not successful in city scenario. Same has been highlighted in OIML guidelines. Above point states that that radar should be calibrated by using a video based system, which is not being installed here. Hence we hereby request you to kindly revisit the specifications and allow Video based Speed violation Detection technology as well for detection of Speed. For your convineience, Speed Violation Detection system with Video based technology specifications are attached herewith. | Tender conditions shall prevail |

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| Vol.1 | 226 | Johnson Control | Vol-1 2.29. Eligible Goods and Services, and OEM Criteria | 27 | OEM Criteria | ATCS being a important component of the RFP, you are requested to please include suitable OEM critera of ATCS. | Tender conditions shall prevail. |
| Vol.1 | 227 | Johnson Control | Vol-1 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The OEM of each product or technology should have valid quality certifications like ISO 9001. | ACTS being a engineering tool, you are requested to consider CMML3 for Traffic Controller OEM. | Agreed. Bidder to Refer Point 1.03 of Amendment 01. "The OEM of each product or technology should have valid quality certifications like ISO 9001 or CMMI Level 3 or better." |
| Vol.1 | 228 | Johnson Control | Vol-1 3.5. Pre- Qualification Criteria | 33 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. ATCS being a new technology and Guwahathi having larger no of juntions, kindly also consider ATCS OEM experience under this clause. Also consider "Adaptive Traffic Singal Control" in place of Traffic signal Control. | Refer to AddendumVI |
| Vol.1 | 229 | Johnson Control | Vol-1 3.5. Pre- Qualification Criteria P | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. | Tender conditions shall prevail. |
| Vol.1 | 230 | Johnson Control | Vol-1 3.5. Pre Qualification Criteria | 36 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/Consortium member | Kindly consider Certificate signed by the Company Secretary/statutory Auditor/certifying the project details, its value, completion status etc in absence of PO/Completion letter. | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 231 | Johnson Control | Vol-1 3.6.1 Technical Bid Criteria & Evaluation | 40 | B2 (Integrated Traffic Management System): The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | ATCS and RLVD/ANPR system being two different tchnologlies kindlt allocate seprate marking for ATCS and RLVD/ANPR. <u>OR</u> kindly Consider "Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR RLVD System / ANPR System. ATCS scope of Guwahathi is for 64 Junctions, considering the same please increase the minimum project value to 10 Cr. Also ATCS being a new technology and Guwahathi having larger no of juntions, kindly also consider ATCS OEM experience under this clause | Refer to Addendum 7 (Si. No. 21) |
| Vol.1 | 232 | Johnson Control | Vol-1 3.6.1 Technical Bid Criteria & Evaluation | 42 | VMS (OEM Criteria) | ATCS being a important and crucial component, please include OEM criteria in Technical evaluation also and allocate suitable marks. | Tender conditions shall prevail. |
| Vol.1 | 233 | Johnson Control | Vol-1 3.6.1 Technical Bid Criteria & Evaluation | 44 | Proof of Concept (POC) | Pleaseinclude PoC for ATCS solution also using Simulation Tool. | Tender conditions shall prevail. |

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| Vol.1 | 234 | Johnson Control | Vol-1 3.6.1 Technical Bid Criteria & Evaluation Page 44 | 44 | Proposed resources (Max. 10 marks) | Please consider ATCS Expert also from Bidder/OEM. | Tender conditions shall prevail. |
| Vol.2 | 235 | Johnson Control | Vol-2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | Indian environment) | "Composite Signal Control Strategy" being a propritery application from CDAC, you are requested to kindly remove this clause and allow fare chance to all the global technologies. | Clause stands deleted |
| Vol.2 | 236 | Johnson Control | Volume 2 4.6.2 Existing Traffic Signal system | 23 | The infrastructure of existing traffic signal systems including the aspects, controllers etc. will be dismantled and replaced with the new systems which are proposed and required under the scope of this project. The dismantled infrastructure shall be delivered at the GSCL designated location without damage at no extra cost. | As per RFP, dismantling of existing traffic infrastructure and their shifting to designated ware house location should be done at no extra cost. In the RFP details of these existing traffic signals is not available, so details of existing junctions should be included. Also as this activity involves a lot of expenditure in the form of machinery, manpower and transportation while dismantling the items and their shifting to some designated ware house, you are requested to add this whole activity as a sepearate line item in the Bill of Material. | Tender conditions shall prevail |
| Vol.2 | 237 | Johnson Control | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | N.XII. Make available the network status and report viewing on Web. | This requirement is contradictory with the specification given on s. no. 27 on page 212 of RFP vol. 2 where it asks "Make available the network status and report viewing on the desktop GUI as per RFP" . Please clarify. | Clause to be read as Make available the network status and report viewing on the operator console |
| Vol.2 | 238 | Johnson Control | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) & 5.4.1.8 | 209 & 227 | O. Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments). P. The pelican signals shall be installed on two diagonally opposite corners of the Zebra Crossing and shall be supported with facilities for the pedestrians to actuate traffic signal control. 5.4.1.8 Pedestrian / Pelican Traffic Signal Controller | In the RFP Pedestrian/ Pelican Traffic signal controllers are asked for mid block kind of junctions near the hospital, schools etc. but their quanity is not mentioned. Kindly provide the details of pelican junctions and include their quantity with traffic lights,poles etc. in the Bill of Material. | Please read Clause 'O' as Any additional item required to fulfil the functional requirement of pedestrian actuated traffic signals at selected junctions shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" 'P' Clause stands deleted 5.4.1.8 Cluse stands deleted |

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| Vol.2 | 239 | Johnson Control | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any thirdparty traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant. | As per RFP Clause "4.6.2 Existing Traffic Signal system" all the existing hardware including traffic lights poles, controller etc. will be dismantled and replaced by the new items. For the ATCS system it needs an ATCS Application and its dedicated type of traffic controller, any other make of traffic controller which is not supported by this ATCS Application can not be controlled through the same. Hence request you to kindly modify the clause as mentioned below: Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. | Clause to be read as Q. ATSC shall use UG405 or NTCIP or OCIT or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any third-party traffic hardware that is UG405 or NTCIP or any other standard communication protocol compliant. |
| Vol.2 | 240 | Johnson Control | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.2 Countdown timer : Nos 226 | In the RFP specifications of Count Down Timers are not given anywhere, secondly count down timers are suitable for Non Adaptive system only where Cycle time and stage time remains constant. But here the system to be deployed is Adaptive in which signal timing will keep on changing based on real time detection data. Request you to kindly remove this item from the Bill of Material. | Item mentioned in BOM stands deleted |
| Vol.2 | 241 | Johnson Control | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2 Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 226 1.2.10 Pedestrian lamp heads – Walk Man: Nos 226 | As per the list of Traffic Junctions given in RFP, it is observed that out of 64 ATCS junctions, 33 junctions are Three Arm, 28 junctions are Four Arm and 3 junctions are Five Arm type. So for all these junction types, 1 primary vertical LED Aspect, 1 primary horizontal LED Aspect and 1 secondary LED aspects should be there for vehicles in each arm for better visibility of lights. Also there should be 2 LED aspects for pedestrians on both sides for each arm. Hence the quantity of some items mentioned in the Bill of Material should be modified as given below: 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 485 1.2.6 Traffic Light Aspects – Red: Nos 678 1.2.7 Traffic Light Aspects – Amber: Nos 678 1.2.8 Traffic Light Aspects – Green: Nos 1737 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 |
| Vol.3 | 242 | Johnson Control | Volume 3 43.6.4. City surveillance & ICT Component related performance levels | 38 | Bidder should keep minimum 10% spare at any given point of project execution. Infrastructure equipment should be replaced or repaired after complaint logging from Authority officials Measurement Tool: System generated call log at Helpdesk | 1.2.10 Pedestrian lamp neads — Walk Man : Nos 452 ATCS Controllers is of high value item and also has MTBF more then 9 years. Hence 10% is not required .Instead kindly mention Sufficient spare to meet SLA or 10% minimum. | Refer SI 3.18 of Addendum-1 |
| Vol.1 | 243 | Johnson Control | Vol 1; Cl. 4.6 | 51 | The Employer will, if requested by the CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. | Request for interest free advance. | Interest free Mobilisation advance shall be given. Rest of the conditions shall remain same. Bidder to Refer Point 1.13 of Amendment 01 |

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| Vol.3 | 244 | Johnson Control | Vol 3; Cl.13 | 16 | Intellectual Property Rights 13.1. Retention of Ownership except for the rights expressly granted to the Licensee under this Agreement, the Licensor shall retain all right, title and interest in and to the Licensee Technology, including all worldwide Technology and intellectual property and proprietary notices or legends from any Licensed Technology, and intellectual property and proprietary notices or legends from any Licensed Technology or materials provided under this Agreement, and shall reproduce all such notices and legends when incorporating Licensed Technology or materials provided under this Agreement, and shall reproduce all such notices and legends when incorporating Licensed Technology or materials into any Integrated Products. 13.3. SI must ensure that while using any software, hardware, processes, document or material in the ourse of performing the Services, it does not infringe the Intellectual Property Rights of any person/Company. Si shall keep the Authority indemnified against all costs, expenses and liabilities howsoever, arising out any illegal or unauthorized use (piracy) or in connection with any claim or proceedings relating to any breach or violation of any permission/license terms or infringement of any Intellectual Property Rights by SI or SI's Team during the course of performance of the Sorvices. SI's liability is excluded regarding any claim based on any of the following (a) anything Authority provides which is incorporated into the Solution; (b) the Authority's modification of the solution; or but Authority and have a right in perpetuity to use all newly created intellectual Property Rights which have been developed solely during execution of this Contract, including but not limited to all processes, products, specifications, reports and other documents which have been newly created and developed by SI solely during the performance of Services and for the purposes of inter-alia use or sub-license of such Services under this Contract. SI undertakes to disclose all such Intellectua | we understand this clase is not applibale for Core IPR of any product. Please clarify. | Refer SI 3.13 of Addendum-1 |
| Vol.3 | 245 | Johnson Control | Vol 3; Cl.15 | 18 | 15. Indemnity 15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all Carve Out/ Exclusions from Limitation of Liability S. Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.01 of Addendum-1 |

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| Vol.3 | 246 | Johnson Control | Vol 3; Cl.22 | 21 | 22. Force Majeure 22. 1. Force Majeure shall not include any events caused due to acts/ omissions of SI resulting in a breach/ contravention of any of the terms of the Contract and/or SI's Bid. It shall also not include any default on the part of SI due to its negligence or failure to implement the stipulated/ proposed precautions, as were required to be taken under the Contract. 22.2. The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could nothave reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligations as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. 22.3. In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. | Request you to incorporate the following Request to add events beyond the control of either Party or both the Parties. Right of EOT and price implication Both the parties shall have termination rights to both the parties for prolonged suspension due to FM conditions for period more than 60 days continuous and / or 90 days cumulative. In case of termination SI shall be entitled to be paid for work completed and work in progress | Read amended clause 22.4 as: In case of Force majuere, the Contractor will be liable only for the Extension of Time for Completion of work and Force Majuere shall not apply to any obligation of the Owner to make payments to the Contractor. Refer SI 3.02 of Addendum 1 |
| Vol.3 | 247 | Johnson Control | Vol 3; Cl.24 | 22 | 24.1. The Goods supplied under this Contract shall be comprehensively insured by SI at his own cost, against any loss or damage, for the entire period of the contract. SI shall submit to the Authority, documentary evidence issued by the insurance company, indicating that such insurance has been taken. 24.2. SI shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI. 24.3. SI shall take out and maintain at its own cost, on terms and conditions approved by the Authority, insurance against the risks, and for the coverages, as specified below; a. At the Authority's request, shall provide evidence to the Authority showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. b. Employer's liability and workers' compensation insurance in respect of the Personnel of the Company, in accordance with the relevant provisions of the Applicable Lawas well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate | SI shall undertake comprehensive insurance cover valid till scheduled completion period, in case of extension of time for reasons not attributable to SI, period of cover shall be extended by SI at the cost of GSCL. | Refer SI 3.04 of Addendum-1 |

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| Vol.3 | 248 | Johnson Control | Vol 3; Cl.25 | 22 | 25. Transfer of Ownership 25. 1. SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment's etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent. 25.2. Forthwith upon expiry or earlier termination of the Contract and at any other time on demand by the Authority, SI shall deliver to the Authority all Documents produced by or from or for SI in the Authority and all Documents produced by or from or for SI in the course of performing the Services, unless otherwise directed in writing by the Authority at no additional cost. SI shall not, without the prior written consent of the Authority store, copy, distribute or retain any such Documents | IP rights cannot be transferred or assigned in manner to GSCL. | Refer SI 3.14 of Addendum-1 |
| Vol.3 | 249 | Johnson Control | Vol 3; Cl.28 | 24 | 28. Liquidated Damages: 28. Liquidated Damages: 28.1. If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. 28.2. The deduction shall not in any case exceed 10 % of the contract value. 28.3. The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to SI in its hands (which includes the Authority's right to claim such amount against SI's Bank Guarantee) or which may become due to SI. Any such recovery or liquidated damages shall not in any way relieve SI from any of its obligations to complete the Work or from any other obligations and liabilities under the Contract. 28.4. Delay not attributable to SI shall be considered for exclusion for the purpose of computing liquidated damages. | Request you to cap the overall LD for delay in completion at 5% of the Contract Value. Request you to add the following wordings "Levy of LD shall be sole and exclusive remedy available to GSCL." | Tender conditions shall prevail |
| Vol.3 | 250 | Johnson Control | Vol 3; Cl.29 | 24 | 29. Limitation of Liability: Limitation of Bidder's Liability towards the Authority: 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services | | Refer SI 3.01 of Addendum-1 |

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| Vol.1 | 251 | DRAVIN ISURVE SOLUTION LLP | Vol-1 Clause# 4.3 | 49 | PBG 10% | PBG should be 5% on Project value and the after commissionning of project for O&M period it should be 5% of O&M value. This is requested becausevalue is high and cost of BG will be loaded on cost and therefore, the value quoted will go up. BG is in any case to safeguard. Since only supply only 60% is paid, therefore lot of money of contractor will be on hold with GSCL. | Refer to Addendum VI |
| Vol.2 | 252 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause# 4.2.1 | 13 | survey, design and plan | Based on the similar works done by JCNL for survey, design, planning in Bharatnet and GMDA (Gurugram Metropolitan Development Authority) which is successfully implemented, we propose following changes in methodology: Survey The reference is enclosed for similar work in Jharkhand (RFP RFP-JCNLPIA_Compressed) where work is in progress after successful award of work 1. Local authority development plans - Road widening, Bridges, Diversions, Water, drainage, electricity, gas, sewage departments 2. Bridges, culverts and road crossings 3. Soil conditions 4. Utility service providers future plans like-Electricity, Gas, Water, Sewer, Telecommunications B. A detailed measurement of length of cable routes along with details of road crossings, culverts, bridges, fotopath, poles, RCC, critical patches etc. shall be recorded in the video with distance from start point and lengths. The video should record GPS on video itself and lengths are calculated by software. The KMZ/KML/SHP files are required to create GIS layers. C. Details of RoW authorities and their terms for permission are required. The survey report shall contain the detailed execution plan, BoM (Bill of materials), BoS (Bill of Services) and the video of survey with complete details about strata and visuals of local conditions A comprehensive documentation folder in soft copy (in Video format with GPS on video itself, KMZ format and MS Excel) to be submitted on the completion of the survey. GPR was also done in GMDA as part of the survey as in city area lot of utilities are there.GMDA on similar lines as in JCNL got the GPS embedded video survey with number of layers on GIS for design of the complete network including electronics. The survey is proved to have GPS embedded Video based survey, design & plan alongwith GPR to get much better accuracy on time, cost, quality, safety & risk mitigation. | Tender conditions prevail Additionally Bidder may refer to Clause 4.3 on Page 15 and 16 of Vol II for details regarding their query keeping in mind the present scope of works as per the RFP |
| Vol.2 | 253 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause# 7 a) | 15 | capacity building | Request please add video based training. | Tender conditions shall prevail |
| Vol.2 | 254 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause# 8 | 15 | Documentation | The documentation should cover: Documentation for handover of the route: 1. All AT sheets should be duly signed by contractor and client's supervisor/third party auditor. 2. Traces of HDD shot profiles should be part of Video As Build Drawing (VABD) 3. Single line diagram (Route Index Diagram – RID) showing route details, MH locations, joint locations, landmarks, route indicator locations should be part of VABD. 4. KMZ/KML/SHP files shall be loaded on GIS in NOC 5. VABD with GPS coordinates encompassing complete details of route including manholes, offset from road center at regular interval (Route Marker locations), change of road, MH location, HDD profiles, cable locator profiles, loop details in MH for ease of operation. This should be system compatible w.r.t laptop or mobile with modification rights to update the documents (as part of chance manacement during O&M) | Tender conditions shall prevail |
| Vol.2 | 255 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#4.3.6 | 15 | Assessment, Site Survey and Project Plan | Same as in Point 2 above. | Tender conditions prevail.Pl refer to Sl no 253 |
| Vol.2 | 256 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#4,5,7 | 16 | GUI, KMZ, Design | Same as in Point 2 above. | Tender conditions shall prevail |

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| Vol.2 | 257 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#4.4 stage 1 | 16 | Design | Same as in Point 2 above. | Tender conditions shall prevail |
| Vol.2 | 258 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#4.4 stage 3 | 17 | As built drawings | Same as in Point 4 above. | Tender conditions shall prevail |
| Vol.2 | 259 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#4.6.1 | 23 | Survey | Same as in Point 2 above. | Tender conditions shall prevail |
| Vol.2 | 260 | DRAVIN ISURVE SOLUTION LLP | 5.5.1 Network Backbone Connectivity | 271 | duraline make | It should not be company specific | The term "Duraline" stands deleted |
| Vol.2 | 261 | DRAVIN ISURVE SOLUTION LLP | 5.5.1 Network Backbone Connectivity | 277 | G)b) | Request clarify three (2) meaning | In either method of road crossing, DWC duct should be used with two (2) ducts in case of National Highways (NH) or State Highways (SH). DWC duct should projected 3 M outside black topping on either side in case of boring, HDD or Open Trench methods. |
| Vol.2 | 262 | DRAVIN ISURVE SOLUTION LLP | 5.5.1 Network Backbone Connectivity | 285 | a cable route plan | Same as in Point 4 above. | Tender conditions shall prevail |
| Vol.2 | 263 | DRAVIN ISURVE SOLUTION LLP | Vol-2 Clause#13 | 289 | OFC | We suggest that higher fiber count should be used. In Gurugram for similar network they have used 96 fiber cable. | Tender conditions shall prevail |
| Vol.2 | 264 | DS SYSTEMS PVT. LTD. | Vol-2 5.1.3.8 Online UPS for Field Locations (pages 87-89) | pages 87-89 | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 265 | DS SYSTEMS PVT. LTD. | Vol-2 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) (page 247 & 248) | | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)60 Degree C or better |
| Vol.2 | 266 | DS SYSTEMS PVT. LTD. | Vol-2 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever (Page 36) | Page 36 | 7. The Junction Box for UPS with Battery bank needs to be considered separately. | The Bill of Material (BOM) Summary (Page 394-400) does not include separate Junction Box for UPS & Battery Bank, kindly include in BoM the following: 137 nos. dedicated Junction Box for 2 KVA Online UPS for Field Locations (ITMS Crossing) and 757 nos. dedicated Junction Box for 1 KVA Online UPS for Field Locations (CCTV Cameras) | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |

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| Vol.2 | 267 | DS SYSTEMS PVT. LTD. | Vol-2 5.2.12 UPS 50 KVA at ICCC (page 148 & 149) and 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC (Page 150) | Page 150 | surveillance system | The Bill of Material (BOM) Summary (Page 394-400) specifies only; 01 no. 50 KVA UPS at ICCC and 01 no. 75 KVA DG at ICCC which does not ensure redundancy as per RFP requirements. Moreover as some applications and equipment shall be hosted at SDC which has N+N redundancy, request you to change qty of 50 KVA UPS and 75 KVA DG to 02 nos. each for ensuring 1+1 or N+N redundancy in power source, ensuring uniformity and eliminating single point of failure in the power circuit1 | As per RFP. This power backup equipment required at Temp. ICCC location and will be shift to new permanent ICCC where these will work as redundant. |
| Vol.2 | 268 | DS SYSTEMS PVT. LTD. | Vol-2 5.1.3.4 Field Junction Box | | corrosive conditions such as Rain, Dust, Heat, moisture etc. the build material and quality should be such that the enclosure is able to reduce these threats by eliminating hot spots and condensation thereby decreasing the failure of sensitive | Kindly include the following specifications in Field Junction Box: a) Should be CNC fabricated made of Galvanized Steel with anti-corrosion outdoor powder coating Pure Polyester. b) Protection from the suns heat using double wall technology, thermal chamber and high-performance insulation to minimise the effects of solar heat gain and the transference of heat/cold c) There shall be heat insulation between inner wall and outer wall. The insulation material shall be 30mm-50mm PEF. d) Cooling: Redundant Fans to be mounted for hot air outlet only | Tender conditions shall prevail |
| Vol.1 | 269 | DRA Infracon Pvt. Limited (DRAIPL) | Volume 1 . 3.5. Pre-Qualification Criteria | 33 | | The turnover criteria to ensure financial stability of the bidder needs to be considered in the interest of the project. There are multiple components in the RFP and multiple consortium partners bring in their core expertise. To allow companies having requisite financial and technical experience in the smart cities domain and wider participation by qualified bidders, request you to kindly modify the clause as under: "A. The Sole Bidder shall have an average annual turnover of 400 Crore over the last three (3) financial years. In case of consortium: - Lead Bidder should have minimum 60% of the Average Annual Turnover requirement - Each consortium member should have minimum 30% of the Average Annual Turnover requirement - All members together should meet 400 Crore Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. - ICT Infrastructure - IT system integration services | Refer to AddendumVI |
| Vol.1 | 270 | DRA Infracon Pvt. Limited (DRAIPL) | Volume 1 . 1. 3.2. Method of Selection | 7 | The method of selection is QCBS – Quality cum Cost based Selection. The Contract will be awarded to the bidder with highest Total Score | RFP procedure of selection of Bidder which is not based on L1 basis, will result in to huge extra expenditure and thereby huge loss to Governmentexchequer. Since the selected Bidder has to carry out the work absolutely in accordance with given specification and quality standards for each item, that appears to be no reason / necessity to adopt the procedure of QCBS for the selection of Bidder. Therefore we humbly request GSCL to please change method of selection of Bidder on L1 basis instead of QCBS. There are / were similar and even much bigger mission critical projects in defence, aviation, ports, MES etc where the criteria of bid evaluation is always L1 basis. | Tender conditions shall prevail. |

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| Vol.1 | 271 | DRA Infracon Pvt. Limited (DRAIPL) | Volume 1 3.6.1 Technical Bid Criteria & Evaluation, B4.2 Integrated Command and Control Centre Solution (OEM Criteria) | 42/104 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Please allow projects from large Private Enterprises also to be considered along with State/ Central Government Department or Central/ State PSUs/ Smart City. OEM Eligibility Criteria mandates projects (2 numbers) from State/ Central Government Department or Central/ State PSUs/ Smart City which fulfills the requirement of consideration of r Government Projects. Also it is requested to change the marking criteria to: 2 Projects: 3 Marks >2 Prjects: 5 Marks | Refer to AddendumVI, VII and XII |
| Vol.1 | 272 | DRA Infracon Pvt. Limited (DRAIPL) | Volume 1 3.6.1 Technical Bid Criteria & Evaluation, B5VMS (OEM Criteria) | 42/104 | No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Please allow projects from large Private Enterprises also to be considered along with State/ Central Government Department or Central/ State PSUs/ Smart City. OEM Eligibility Criteria mandates projects (2 numbers) from State/ Central Government Department or Central/ State PSUs/ Smart City which fulfills the requirement of consideration for Government Projects. Also it is requested to change the marking criteria to: 2 Projects: 3 Marks >2 Prjects: 5 Marks Also most of the government projects / PSU projects / Smart City projects do not have 1000 CCTV cameras each. It is requested to wave off this requirement of 1000 Cameras. | Refer to Addendum VI |
| Vol.2 | 273 | DRA Infracon Pvt. Limited (DRAIPL) | Volume 2, 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform Global Market Presence & Support System | 117/400 | 74 Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | Global Member of "Smart Cities Council" & Listing in the "Naigation Reserach Report" does not necessarily mean any additional functionality and/or commercial advantage to the customer except for increasing the cost and making it restrictive for the other ICCC/OCC software players/vendors (Make In India), which may have a better product both technically & functionally clubbed with agressive commercials. Therefore for the sake of offering a Level Playing Field, for the ultimate benefit of the state / national exchequer and in line with the Make in India Policy of Government of Inida, it is suggested & requested to you to waive off / delete cluase "Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers" | This clause is deleted |
| Vol.1 | 274 | ITI Limited | Vol.1. Section 2, 2.8 | 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | We request you to exempt the submission of EMD for Central PSUs | Refer to AddendumVI |
| Vol.1 | 275 | ITI Limited | Vol.1. Section 2, 2.8 | 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-line Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | We request you to alllow Central PSUs to submit Corporate Guarantee in place of EMD Bank Guarantee | Refer to AddendumVI |
| Vol.2 | 276 | ITI Limited | Vol 2 4 Port POE switch, clause no. 12 | Page 83 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, Diffserv support, MAC address filtering, Broadcast Storm Control, Iye/6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support,DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 277 | ITI Limited | Vol 2 4 Port POE switch, clause no. 13 | Page 84 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.10, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at |

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| Vol.2 | 278 | ITI Limited | Vol 2 , 8 Port POE switch, clause no. 5 | Page 85 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 279 | ITI Limited | Vol 2, 8 Port POE switch, clause no. 7 | Page 85 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 280 | ITI Limited | Vol 2 , 8 Port POE switch, clause no. 8 | Page 85 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 22 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 281 | ITI Limited | Vol 2 , 8 Port POE switch, clause no. 12 | Page 86 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm support, Spanning Tree Protocol (STP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Deport, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 282 | ITI Limited | Vol 2 , 8 Port POE switch, clause no. 13 | Page 86 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3t, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3t, IEEE 802.3t. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3x |
| Vol.2 | 283 | ITI Limited | Vol 2 , Internet Switch -L3, clause no. 6 | Page 136 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.2 | 284 | ITI Limited | Vol 2 , OOB Switch, clause no. 7 | Page 169 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 285 | ITI Limited | Vol 2 , OOB Switch, clause no. 11 | Page 169 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 286 | ITI Limited | Vol 2 , OOB Switch, clause no. 15 | Page 169 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 287 | ITI Limited | Vol 2 , OOB Switch, clause no. 20 | Page 170 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 288 | ITI Limited | Vol 2 , Spine & Leaf Switch, clause no. 9 | Page 166 | Support for at least 4000 VLANs | Support for at least 3900 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 289 | ITI Limited | Vol 2 , Spine& Leaf Switch, clause no. 11 | Page 166 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 290 | ITI Limited | Vol 2 , Point No- 7 Sec -b | Page no-163 | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all Oems are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexsity, future scalability is very ease. | Tender conditions shall prevail |
| Vol.2 | 291 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 1.4 | Page no-180 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 292 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 1.5 | Page no-180 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |

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| Vol.2 | 293 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 1.6 | Page no-180 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 294 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 1.7 | Page no-180 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 295 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 2.1 | Page no-181 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 296 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 2.7 | Page no-181 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 297 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 2.8 | Page no-181 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 298 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 2.11 | Page no-182 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 299 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 4.1 | Page no-182 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 300 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 5.2 | Page no-183 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 301 | ITI Limited | Vol 2 , Intranet Firewall with IPS, Clause No- 5.6 | Page no-183 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 302 | ITI Limited | Vol 2 , Next generation Firewall , Clause No 22 | Page no-185 | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 303 | ITI Limited | Vol 2 , Load Balancer with WAF, Clause No 2 | Page No. 188 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 304 | ITI Limited | Vol 2 , Load Balancer with WAF, Clause No 9 | Page No. 189 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |

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| Vol.2 | 305 | ITI Limited | Vol 2 Load Balancer with WAF | | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 306 | ITI Limited | Vol 2 , Storage Specifications | page No. 198 | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to Addendum XII |
| Vol.2 | 307 | ITI Limited | Vol 2 , Storage Specifications | page No. 199 | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 308 | ITI Limited | Vol 2 , Storage Specifications | page No. 200 | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 309 | ITI Limited | Vol 2 , Hyper Converged Infrastructure (HCI) | Page No. 202 | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 310 | ITI Limited | Vol 2, L2 Switch for POP | | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 311 | ITI Limited | Vol 2 , DWDM/OTN, Clause No. 1 | Page No. 299 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 311 | ITI Limited | Vol 2 , DWDM/OTN, Clause No. 1 | Page No. 299 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 311 | ITI Limited | Vol 2 , DWDM/OTN, Clause No. 1 | Page No. 299 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 311 | ITI Limited | Vol 2 , DWDM/OTN, Clause No. 1 | Page No. 299 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 311 | ITI Limited | Vol 2 , DWDM/OTN, Clause No. 1 | Page No. 299 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 316 | ITI Limited | Vol 2 , Core Router, Clause No. 62 | Page No. 298 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 317 | ITI Limited | Vol 2 , Core Router, Clause No. 65 | Page No. 298 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 318 | Bosch Limited | Vol-2 5.1.3.1 Dome CCTV Cameras | Page 72 of 400 | 10 Image Sensor 1/2.8" Progressive Scan CMOS or better | Request Smart City, Please consider 1/2.9" CMOS or Better. | Tender conditions shall prevail |
| Vol.2 | 319 | Bosch Limited | Vol-2 5.1.3.1 Dome CCTV Cameras | Page 73 of 400 | 23 SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects. | Request to consider 1TB SD Card Support. In future if any demands increase in inbuilt storage of camera. As smart cities are long term project. Camera should have provision for expandability. | Refer to Addendum XII |
| Vol.2 | 320 | Bosch Limited | Vol-2 5.1.3.1 Dome CCTV Cameras | Page 71 of 400 | 4 Shutter Time 1/5 sec. to 1/25,000 sec. or better | Request Smart City, Please consider shutter speed 1/1 sec. to 1/10,000 sec as same as bullet camera. Mentioned shutter speed in bullet camera is practically sufficient for Indoor dome camera application | Shutter Time 1/1 sec. to 1/10,000 sec. or better |
| Vol.2 | 321 | Bosch Limited | Vol-2 5.1.3.2 Fixed Bullet CCTV Cameras | Page 75 of 400 | 18 Wide Dynamic Range > 120 dB or Better | Request Smart City to consider WDR 85dB as per IEC 62676-Part 5 WDR Standard | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 322 | Bosch Limited | Vol-2 5.1.3.2 Fixed Bullet CCTV Cameras | Page 76 of 400 | 24 SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects. | Request to consider 1TB SD Card Support. In future if any demands increase in inbuilt storage of camera. As smart cities are long term project. Camera should have provision for expandability. | Addendum XI |
| Vol.2 | 323 | Bosch Limited | Vol-2 5.1.3.3 PTZ CCTV Cameras | Page 78 of 400 | 17 Tilt Tilt: Up to 300°/s | Request smart city to consider tilt speed 120 deg same as Pan Speed in the tender. Ideally Tilt speed is less than Pan Speed | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 324 | Bosch Limited | Vol-2 5.1.3.3 PTZ CCTV Cameras | Page 78 of 400 | 20 Pre-set / Tour 256 pre-set positions, Minimum 8 Tour | Request smart city to consider 4 tours with recorded tours and pre position ours | Pre-set / Tour : 256 pre-set positions, Minimum 4 Tour |
| Vol.2 | 325 | Bosch Limited | Vol-2 5.1.3.3 PTZ CCTV Cameras | Page 79 of 400 | 25 SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects. | Request to consider 1TB SD Card Support. In future if any demands increase in inbuilt storage of camera. As smart cities are long term project. Camera should have provision for expandability. | Addendum XI |
| Vol.2 | 326 | Bosch Limited | Vol-2 5.1.3.3 PTZ CCTV Cameras | Page 80 of 400 | 27 Alarm I/O Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interfac | Request smart City to consider Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface. As 2 input and 1 output is sufficient for city surveillance applications | Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface |

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| Vol.2 | 327 | Bosch Limited | Vol-2 5.4.2.6 ANPR HW Requirements | Page 244 of 400 | 4 shutter time PAL: 1/20~ 1/30,000 sec. | Request smart city to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter. | Request smart city to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter for both ANPR & RLVD Camera |
| Vol.2 | 328 | Bosch Limited | Vol-2 5.4.2.6 ANPR HW Requirements | Page 245 of 400 | 13 S/N Ratio >60db | Request Smart City to accept S/N ratio 55dB | Clause to be read as S/N Ratio >55db for both ANPR & RLVD Camera |
| Vol.2 | 329 | Bosch Limited | Vol-2 5.4.2.6 ANPR HW Requirements | Page 245 of 400 | WDR Upto 140db | Request Smart City to consider WDR upto 120 db as per IE62676-Part 5 standard | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |
| Vol.2 | 330 | Bosch Limited | Vol-2 5.4.2.6 ANPR HW Requirements | Page 246 of 400 | IR Illuminator 850nm intensity adjustable IR with minimum 30 meters range, IR from same Camera OEM | Kindly remove this clause as 30 meter inbuilt IR is not suitable for ANPR Camera and already external IR Specs is given in the tender | Kindly refer External Illuminator specs 5.4.2.7 IR – Illuminator (In case of Separate IR) |
| Vol.2 | 331 | Bosch Limited | Vol-2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | | Request Smart City to add OEM Criteria, OEM should be in list of top 10 as Per IHS Last 3 year Reports. | OEM should be in list of top 10 as Per IHS Last 3 year Reports. |
| Vol.2 | 332 | Bosch Limited | Vol-2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | | Request Smart City to add security features in all the cameras :- Onboard Trusted Platform Module, Public key infrastructure, AES 256 it encryption which will help to reduce mallacious attacks in the camera | Tender conditions shall prevail |
| Vol.2 | 333 | Bosch Limited | Vol-2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | | Request Smart City to add software sealing fature, any changes in the camera configuration once configure will break the seal and alert the user that someone has changes the settings | To prevent tampering / misue of cameras at remote field locations during operational period of the system, the cameras should have the capability to detect and create a log if any user change the configuration as software sealing broken with date and time stamp in the camera itself |
| Vol.2 | 334 | Bosch Limited | Vol-2 5.1.4 Video Management System (VMS) | Page 91 of 400 | The import/export tool shall be as sophisticated as necessary to support the following: a. Log every action so an audit or report can be completed | Request smart City to ammend the clause for client action 3. The import/export tool shall be as sophisticated as necessary to support the following: a. Log every action of operator at client end so an audit or report can be completed though | Tender conditions shall prevail |
| Vol.2 | 335 | Bosch Limited | 5.1.3 Technical Specifications – CCTV Surveillance System | | Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | Request smart city to ammend this clause, as this clasue related to raw material of product, this shall be certified by OEM on letter head and request smart city to keep as minimum 10 years life of Product | Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software (Siemens / GE) |
| Vol.1 | 336 | Lookman | Volume 1 2.29. Eligible Goods and Services, and OEM Criteria | 27 | f)The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. | This will create disproportionate Pre Qualification as for some items the criteria is too minute, also If OEM seeks to offer a new cutting edge product, he won't be able to do so as the clause efectively prevents him from quoting a new launch. This criteria may be amended with standard OEM criterias such as: OEM shoud have supplied atleast 5000 Box cameras in City surveillance or smart city projects, and 2000 ITMS cameras. | Tender conditions shall prevail. |
| Vol.1 | 337 | Lookman | Volume 1 2.29. Eligible Goods and Services, and OEM Criteria | 28 | h)The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | Request to allow OEM with VMS supplied for atleast 1 project with 500 cameras registered to the centrally monitered VMS for City surveillance / Police department projects | Tender conditions shall prevail. |

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| Vol.1 | 338 | Lookman | Volume 1 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | Request to allow INDIAN OEM with Recognised Rnd center in India along with CMMI 5 certification. | Tender conditions shall prevail. |
| Vol.2 | 339 | Lookman | Volume 2 5.1.3.1 Dome CCTV Cameras 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | 74,76,80 | OEM Criteria: Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Request to modify the clause as Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB or OEM Self Declaration. | Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE) |
| Vol.2 | 340 | Lookman | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | 75,78 | Multiple Streams:Quad stream | Quad stream points to 4 configurable streams, most city surveillance projects are deployed over a single configured stream that is multicasted into many clients or atleast 5 copies in unicast of the same stream. No more than 3 configurable streams are needed, so this may be amended to: triple stream with Unicast support for 5 streams and with Multicast support. | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 341 | Lookman | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | 75,79 | Security: Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Request you to consider to remove all the sub part no.each OEM part no will have differ and it may higher orlower. But giving explanation on sub part no will be challenging . So request to change as Any of the security certifications of IEC/EN/UL | Certification UL, EN , CE , FCC, ONVIF profile S, G, T for all cameras |
| Vol.2 | 342 | Lookman | Volume 2 5.1.3.3 PTZ CCTV Cameras | 79 | Camera Analytics:Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | Camera level edge analytics are generally light in compute and limited in ability, leading to false negatives and false positives when implemented across a whole city, it would be appropriate to allow these on an edge device connected to the camera or at a central location if incase all feeds are being transmitted via the network for recording. running 8 analytics on a camera board is not ideal and favors specific OEM, whose analytics have tested poorly in the past | Edge Analytics The SI will be responsible for designing and implementing edge analytics at either at camera level or server level. Following listed use cases should be part of implementation (should run simultaneously) and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) People Counting e) Line Crossing f) Idle/Remove object, Scene Changed g) Follow Route |
| Vol.2 | 343 | Lookman | Volume 2 5.1.4 .Video Management System (VMS) 5.1.4.12 VMS System Size | 103 | The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | Request to allow OEM with VMS supplied for atleast 1 project with 500 cameras registered to the centrally monitered VMS for City surveillance / Police department projects | The OEM of VMS and Camera should have experience of deploying their solution together as a bundle in minimum of 3 projects in the last 5 years in India, with atleast 1500 cameras integrated with VMS in each of the projects. |
| Vol.2 | 344 | Lookman | Volume 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera | 230 | The ITMS OEM should have quality certification (nationally/internationally recognized) with R&D center in India for past 5 years. Necessary documentation to this effect must be submitted. | Cutting edge A.I based solutions have begun recently in india, request to amend this requirement to 2 years, else it is favouring particular OEMs | Clause stands deleted |
| Vol.2 | 345 | Lookman | Volume 2 5.4.2.5 Technical Specification - ANPR SW Requirements | 244 | Base Specification of Fixed Box Cameras (Section 6.2.2.2 of Annexure I) must be part of the | The referred Section 6.2.2.2 of Annexure I is not available in RFP. Kindly clarify | Base Specification of Fixed Box Cameras must be part of the 5.4.2.6 ANPR HW Requirements |

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| Vol.2 | 346 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 2 | 190 | Next generation platform should encompass log, packet and end point data with added context and threat Intelligence. Should provide complete network visibility through deep packet inspection high speed packet capture and analysis. | Next generation platform should encompass Big data analyses, log investigation, Advanced data platform and real time correlation. | Tender conditions shall prevail |
| Vol.2 | 347 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 3 | 190 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | SIEM and Log management must be from same OEM and must have single console | SIEM for Logs and deep packet inspection can be from same or different OEM. |
| Vol.2 | 348 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 4 | 190 | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management | The solution should be a Software / physical / Virtual server based including a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Advanced Data Platform | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management/Platform |
| Vol.2 | 349 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 5 | 190 | There should be no limitation on number of devices to be supported. Any addition in no. of devices should have no cost impact on department. | There should be no limitation on number of devices to be supported as well flow like Nflow , J flow . Any addition in no. of devices should have no cost impact on department. | Tender conditions shall prevail |
| Vol.2 | 350 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 6 | 191 | The SIEM & Log Monitoring solution should be from a different OEM than the Prevention Security solutions like F/W, IPS, HIPS, AV, DLP, and Encryption. | The SIEM & Log Monitoring solution should be from a different OEM than solutions like F/W, IPS, HIPS, AV, DLP, GRC, Packet capture, NBAD, Token solutions | Tender conditions shall prevail |
| Vol.2 | 351 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 8 | 191 | Real time contextual information should be used at collection/ normalization layer and be available at correlation layer where any events are matched during correlation rule processing. In addition, solution must provide contextual Hub at investigation layer for all relevant contextual awareness data regarding alerts/incidents available for any information asset like IP/Device etc. | Real time contextual information should be used at collection/normalization layer and also be available at correlation layer where any events are matched during correlation rule processing. | Tender conditions shall prevail |
| Vol.2 | 352 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 10 | 191 | A solution should support minimum 10,000 EPS and scalable up to 20,000 EPS. | A solution should support minimum 10,000 Sustained/20000 Peak EPS as three tired solution and scalable up to 30,000 EPS. | Tender conditions shall prevail |
| Vol.2 | 353 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 11 | 191 | Correlation Engine appliance should be consolidated in a purpose build appliance and should handle 20,000 EPS. | Solution must be sized for 20000 Peak EPS on physical or Virtual enviroment | Solution must be sized for 20000 EPS on physical or Virtual environment |
| Vol.2 | 354 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 13 | 191 | The solution should be storing both raw logs as well as normalized logs. The same should be made available for analysis and report ing. The proposed solution should be sized to provide both raw logs and normalized logs with minimum 20 TB of storage. | The solution should be storing both raw logs as well as normalized logs at Log management layer which must support minimum 36TB storage and should have its own dash-boards , reports and search engine. | Tender conditions shall prevail |
| Vol.2 | 355 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 14 | 192 | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required. It must have agents for applications in case Application does not native generate logs. It must not be limited to monitoring audit logs but agent must also monitor /block any attack on applications like SQL injection, XSS etc. | Tender conditions shall prevail |
| Vol.2 | 356 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 16 | 192 | Should be able to provide complete packet-by-packet details pertaining to one or more session of interest including Session replay, page reconst ruct ion, image views, artefact & raw packet and object extractions. | Should be able to provide complete Log-by-Log details pertaining Collected Logs | Clause deleted |
| Vol.2 | 357 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 17 | 192 | Should be able to filter the captured packets based on layer-2 to layer-7 header information. | Should be able to filter unwanted logs at collection layer as well as log management layer to ensure only meaningful logs for analysis | Clause deleted |
| Vol.2 | 358 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 18 | 192 | Should provide comprehensive deep packet inspection (DPI) to classify protocols & application. | Should provide comprehensive application security for web applications. Solution must come with application run time and dynamic testing tool, preferably from same OEM and should have dashboard in SIEM | Tender conditions shall prevail |

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| Vol.2 | 359 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 19 | 192 | The proposed solution must be able to provide the complete platform to perform Network forensics solutions. | The proposed solution must be able to provide the complete platform for SOC integrating with all key components which may be from different OEM | The proposed solution must be able to provide the complete platform to perform Network forensics solutions or SOC integration with all key components which may be from different OEM. |
| Vol.2 | 360 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 20 | 192 | The solution must be able to detect malicious payload in network traffic • Detect and reconstruct files back to its original type | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 361 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 21 | 192 | The solution must have the ability to capture network traffic and import PCAP files using the same infrastructure. | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 362 | Microfocus | Volume 2 5.3.9 SIEM solution Point# 22 | 192 | Bidder should propose separate hardware for SIEM solution. | The solution should be with a clear separation of the collection module, logging module and co-relation module. Log collection module should be in HA at DC must be free of cost software for which hardware will be provided by customer either as VM or Physical | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 363 | Microfocus | Volume 2 5.3.9 SIEM solution | N/A | General Query | As per RFP high availability is required. Will this scenario will be applicable to only DC or both DC and DR. | Only Data Center applicable in this RFP. |
| Vol.2 | 364 | Microfocus | Volume 2 5.3.9 SIEM solution | N/A | General Query | What will be the Log retention period. | Log retention period should be 1 year |
| Vol.1 | 365 | Huawei | Vol 1 7.10.Manufactur ers'/Producers' Authorization Form | 82 | We certify that we have not been blacklisted in any manner whatsoever by any of the Union Territory/ Central / State Government Department or Central/State Public Sector Units (PSUs) or Smart City in India or Globally on any ground including but not limited to indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as on bid submission date. | We understand that the clause of Blacklisting should be limited to India Only hence please remove the word "Globally" from the paragraph in MAF & change the clause as - "We certify that we have not been blacklisted in any manner whatsoever by any of the Union Territory/ Central / State Government Department or Central/State Public Sector Units (PSUs) or Smart City in India on any ground including but not limited to indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as on bid submission date" | Tender conditions shall prevail. |
| Vol.2 | 366 | Huawei | Volume -2 , subsection - 5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port | | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | For 4 Port & 8 Port switch, the cost are similar, in general case scenarios the requirement for switch ports is more than 5-6 extending to <u>radar, LPU</u> , <u>cameras</u> and some other devices as required, For optimal use of resources and without adding additional costs. For customer advantage we suggest to modify the clause as - "8 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs" | Tender conditions shall prevail |
| Vol.2 | 367 | Huawei | Volume -2 , subsection - 5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port | | Point 15 - Flash Memory - <u>1 GB</u> or better | According to requirement of switch and standard industrial practice for outdoor applications required flash memory is 512 MB. Hence we request to modify the clause as - "Flash Memory - 512 MB or better" | Tender conditions shall prevail |
| Vol.2 | 368 | Huawei | Volume -2 , subsection - 5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port | | Point 18 - Voltage required - 48V to 57V (Able to run on both AC or DC supply) | The required switch is an outdoor rugged switch will be placed in an environment where AC power supply will be available we request you to modify the clause as - "Voltage required - 48V to 57V (Able to run on either AC or DC supply)" | Point 18 - Able to run on either AC or DC supply. In case of DC based solution Bidder have to provision DC source at their own cost. |

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| Vol.2 | 369 | Huawei | Volume -2 , subsection - 5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port | | Point 19 - Persistent PoE - Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | This is a restrictive clause for outdoor industrial rugged switch with redundant power supply, it is our request to remove this clause and make it optional or deleted | Yes , As per RFP Persistent PoE Switch should have option of redundant power |
| Vol.2 | 370 | Huawei | Volume -2 , subsection - 5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port | | Point 22 - OEM Criteria - 1. OEM should be committed to India and should have a registered office, for at least the last 5 years with a charter to manufacture/design/sales/support of Carrier Grade Products. 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. 3. OEM should not be blacklisted in India or Internationally. | We understand that the clause should read as OEM should not be blacklisted in India Only. Global Blacklisting is not relevant here. For Instance, concluded Jammu ITMS also changed the blacklisting clause & limit it to India only. Reference NIT No. – CEO/Smart City/2019-20/36 Corrigendum 3- Please refer Annexure 3 - Section 8.1 Page 53 of Vol1 & Respective corrigendum where the same requirement is changed to blacklisting in India only. Hence we request to modify the clause as - "1. OEM should be committed to India and should have a registered office, for at least the last 5 years with a charter to manufacture/design/sales/support of Carrier Grade Products. 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. 3. OEM should not be blacklisted in India" | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.2 | 371 | Huawei | Volume -2 , subsection - 5.1.3.7 PoE+ Switches (Industrial - Rugged) - 8 Port | | Point 18 - Voltage required - 48V to 57V (Able to run on both AC or DC supply) | The required switch is an outdoor rugged switch will be placed in an environment where AC power supply will be available we request you to modify the clause as - "Voltage required - 48V to 57V (Able to run on either AC or DC supply)" | Point 18 - Able to run on either AC or DC supply. In case of DC based solution Bidder have to provision DC source at their own cost. |
| Vol.2 | 372 | Huawei | Volume -2 , subsection - 5.1.3.7 PoE+ Switches (Industrial - Rugged) - 8 Port | | Point 19 - Persistent PoE - Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | This is a restrictive clause for outdoor industrial rugged switch with redundant power supply, it is our request to remove this clause and make it optional or deleted | Yes , As per RFP Persistent PoE Switch should have option of redundant power |
| Vol.2 | 373 | Huawei | Volume -2 , subsection - 5.1.3.7 PoE+ Switches (Industrial - Rugged) - 8 Port | | Point 22 - OEM Criteria - 1. OEM should be committed to India and should have a registered office, for at least the last 5 years with a charter to manufacture/design/sales/support of Carrier Grade Products. 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. 3. OEM should not be blacklisted in India or Internationally. | We understand that the clause should read as OEM should not be blacklisted in India Only. Global Blacklisting is not relevant here. For Instance ,concluded Jammu ITMS also changed the blacklisting clause & limit it to India only. Reference NIT No. – CEO/Smart City/2019-20/36 Corrigendum 3- Please refer Annexure 3 - Section 8.1 Page 53 of Vol1 & Respective corrigendum where the same requirement is changed to blacklisting in India only. Hence we request to modify the clause as - "1. OEM should be committed to India and should have a registered office, for at least the last 5 years with a charter to manufacture/design/sales/support of Carrier Grade Products. 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. 3. OEM should not be blacklisted in India" | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |

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| Vol.2 | 374 | Huawei | Volume -2 , subsection - 5.3.2 Data Center Spine & Leaf Switching Solution | | 3.2 Leaf Switch – i) 24x 1000BaseT Ports ii) 24x 100bE SFP+ Fiber ports. Populated with 24 numbers of 10 Gig SFP+ transceivers (multimode) iii) 2x40GbE QSFP+ ports for uplink connectivity to each Spine Switches. iv) additional 4x40GbE QSFP+ ports for future scalability. | The existing configuration of leaf switch is very specific and not a standard industrial practice, also according to design of DCN solution and keeping in mind the non blocking architecture required - it is highly suggested to ask for "Leaf Switch — i) 24x 1/10 GbE SFP+ Fiber Ports ii) 24 x 10 GbE SFP+ Fiber ports. Populated with 24 numbers of 10 Gig SFP+ transceivers (multimode) (iii) 2x40GbE QSFP+ ports for uplink connectivity to each Spine Switches. iv) additional 4x40GbE QSFP+ ports for future scalability." | Tender conditions shall prevail |
| Vol.2 | 375 | Huawei | Volume -2 , subsection - 5.3.2 Data Center Spine & Leaf Switching Solution | | Point 6 - Should have <u>32 MB</u> buffer | According to the requirement specified 22 MB of buffer is more than sufficient for solution. Hence we request to modify the clause as "Should have 22 MB buffer or better" | Tender conditions shall prevail |
| Vol.2 | 376 | Huawei | Volume -2 , subsection - 5.3.2 Data Center Spine & Leaf Switching Solution | | Point 11 - Support for <u>200,000</u> or more MAC addresses | The standard industrial practice across majority of OEMs is to provide 136,000 MAC addresses and is a standard. Hence we request to modify the clause as - "Support for 136,000 or more MAC addresses" | Support for 40,000 or more MAC addresses |
| Vol.2 | 377 | Huawei | Volume -2 , subsection 5.5.3 Transmission Equipment Specifications (POP Sites), 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | | Point 18 - Support upto <u>4K</u> .VLANs | This is a restrictive clause hence we request to modify the clause as - "Support upto <u>3K</u> VLANs" | Tender conditions shall prevail |
| Vol.2 | 378 | Huawei | Volume -2 , subsection 5.5.3 Transmission Equipment Specifications (POP Sites), 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | | Point 9 - IP Route Table - Switch should support minimum of <u>12K</u> IPv4 routes and <u>6K</u> IPv6 routes | The specific requirement restricts multiple OEM to participate and bid, we request to modify the clause as "Switch should support minimum of <u>3K</u> IPv4 routes and <u>2K</u> IPv6 routes" for more and wider participation of OEMs | Tender conditions shall prevail |
| Vol.2 | 379 | Huawei | Volume -2 , subsection 5.5.3 Transmission Equipment Specifications (POP Sites), 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | | Point 3 - MAC - <u>32k</u> or more | According to requirement specified as 24 ports for downlink and 4 10G uplink the maximum requirement for mac entries required is 10k with the additional set we request to modify the clause as "MAC -16k or more" for wider OEM participation | 3. MAC - 16K or more MAC Addresses |

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| Vol.2 | 380 | Huawei | Volume 2 , 5.5.3 Transmission Equipment Specifications (POP Sites) , 5.5.3.1 Core Router | | Point 10 - Should have minimum <u>32GB</u> RAM | With the requirements stated and calculated the required and standarised availble RAM is 16 GB. Hence we request to modify the clause as "Should have minimum 16GB or more RAM" | Should have minimum 16GB RAM |
| Vol.2 | 381 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 3.2-The HCl should support connecting to external 3rd party Storage (FC,ISCSI,NFS) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCl. | This is Vendor Specific Clause, each oem follows specific architecture this clause is not a standard followed by industry Hence we request to remove this clasue . | The HCl should support connecting to external 3rd party Storage (FC/ iSCSI/NFS) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCl." |
| Vol.2 | 382 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 5.1-The HCl solution should provide Inline Deduplication & compression across all storage tiers. Any license, hardware required to achieve the same should be provided from day 1. | This is Vendor Specific Clause, each oem follows specific architecture this clause is not a standard followed by industry Hence we request to remove this clasue . | Clause Amended. Kindly read as, "5.1-The HCl solution should provide Inline Deduplication & compression. Any license, hardware required to achieve the same should be provided from day 1." |
| Vol.2 | 383 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 6.1-The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware. | Hyper-V is not a bare metal Hypervisor and we do support bare matel hypervisor to avoid any dependencies of Operating system. Also, in point 6.2, you have asked for bare matel hypervisor only. Request you to change the clause. Reqest Change to "The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V or VMware." | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |
| Vol.2 | 384 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 6.4-the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solutions without the need for agents inside the virtual machines. | | Clause deleted |
| Vol.2 | 385 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 6.5-Solution should include VM Management software. Provided Software shall also be able to manage existing VM inventory running on the same Hypervisor. | Please clarify the existing hypervisor make and version. If build the new system, Request to remove this clasue | 6.5-Solution should include VM Management software |
| Vol.2 | 386 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 6.7-The solution shall support provisioning across multi-hypervisor (e.g.: VMware ESXI 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | as - "The solution shall support provisioning across multi-hypervisor (e.g.: VMware ESXi 6.5 or higher and public cloud environments" | Tender conditions shall prevail |
| Vol.2 | 387 | Huawei | Volume 2 5.3.12 Hyper Converged Infrastructure | | 6.8-The solution should model what-if scenarios based on the real time environment to accurately forecast capacity needs. Shall have the capability to install on multiple Hypervisor's like VMware & Hyper-V. | Hyper-V is not a bare metal Hypervisor and we do support bare matel hypervisor to avoid any dependencies of Operating system. Also, in point 6.2, you have asked for bare matel hypervisor only. Request you to change the clause. "The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs." | The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs |
| Vol.2 | 388 | Huawei | Volume 2 5.1.3.1 Dome CCTV Cameras | | 26-Certification:UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to BIS and CE / UL / EN / FCC/ ROHS / ONVIF | Tender conditions shall prevail |

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| Vol.2 | 389 | Huawei | Volume 2 5.1.3.1 Dome CCTV Cameras | | 28-OEM Criteria: OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. OEM Shall have RMA Center in India. Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Suggest remove this item since not open for vendors and only benefit specific vendor. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibality prediction software (Siemens / GE) |
| Vol.2 | 390 | Huawei | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | | 14-Multiple Streams: Quad stream | This is Vendor Specific Clause, smart city case only two stream is enough. Suggest change to at least two Stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 391 | Huawei | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | | 27-Certification: UL, EN, CE, FCC, ONVIF profile S, G & T | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to BIS and CE / UL / EN / FCC/ ROHS / ONVIF | Certification / UL / EN , CE / FCC, ONVIF profile S, G |
| Vol.2 | 392 | Huawei | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | | 29-OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Suggest remove this item since not open for vendors and only benefit specific vendor. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibality prediction software(Siemens / GE) |
| Vol.2 | 393 | Huawei | Volume 2 5.1.3.3 PTZ CCTV Cameras | | 11-Multiple Streams : Quad Stream | This is Vendor Specific Clause, smart city case only two stream is enough. Suggest change to at least two Stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 394 | Huawei | Volume 2 5.1.3.3 PTZ CCTV Cameras | | 17-Tilt : Tilt: 3° ~ 90°, up to 300°/s | This is Vendor Specific Clause, Suggest change to up to 200°/s | Clause to be read as Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 395 | Huawei | Volume 2 5.1.3.3 PTZ CCTV Cameras | | 32-Certification : UL, CE, FCC, RoHS, ONVIF Profile S, G & T | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to BIS and CE / UL / EN / FCC/ ROHS / ONVIF | Tender conditions shall prevail |
| Vol.2 | 396 | Huawei | Volume 2 5.1.3.3 PTZ CCTV Cameras | | 34-OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | This is Vendor Specific Clause, Suggest remove this item since not open for vendors and only benefit specific vendor. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaiballity prediction software(Siemens / GE) |

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| Vol.2 | 397 | Huawei | Volume 2 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | | s-Certification:UL/EN, CE, FCC | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to BIS and CE / UL / EN / FCC/ ROHS / ONVIF | Tender conditions shall prevail |
| Vol.2 | 398 | Huawei | Volume 2 5.4.2.6 ANPR HW Requirements | | 26-LED type:12 pieces dot matrix array LED or better | This is Vendor Specific Clause, Suggest remove it | Clause stands deleted |
| Vol.2 | 399 | Huawei | Volume 2 5.4.2.6 ANPR HW Requirements | | 29-Networking Features:Bandwidth utilization, UPNP based port forwarding | About UPnP is Universal Plug and Play Propocol for low end mosty home devices, , it's not a manotory protocol for camera, and this function as a global standard is replaced by ONVIF. Suggest remove UPnP | Clause to be read as Networking Features: Bandwidth utilization, ONVIF Profile S, G and T |
| Vol.2 | 400 | Huawei | Volume 2 5.4.2.6 ANPR HW Requirements | | 31-Protocol:IPv4, IPv6, TCP/IP, SNMP, HTTP, HTTPS, UPnP, RTSP, RTP, RTCP, IGMP, SMTP, FTP, DHCP, NTP, DNS, DDNS, PPPoE and 802.1x | About UPnP is Universal Plug and Play Propocol for low end mosty home devices , it's not a manotory protocol for camera, and this function as a global standard is replaced by ONVIF. Suggest remove UPnP | UPnP stands deleted Surveillance camera shall support onboard sign crypto processor and AES256 with encryption |
| Vol.2 | 401 | Huawei | Volume 2 5.4.2.7 IR - Illuminator (In case of Separate IR) | | 8-Standards:UL, CE, FCC, EN | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to " BIS and CE / UL / EN / FCC/ ROHS / ONVIF " | Tender conditions shall prevail |
| Vol.2 | 402 | Huawei | Volume 2 5.4.2.7 IR - Illuminator (In case of Separate IR) | | 9-Approved Makes:The Camera and IR Illuminator shall be of the same make | To make the Tender more open(Best Camera Brand + Best IR Brand), Suggest remove this item | Clause to read as ANPR, RLVD with illuminator and Surveillance cameras shall be of same OEM |
| Vol.2 | 403 | Huawei | Volume 2 5.4.3.7 Speed Detection Camera Specifications | | 9-Certifications:CE, FCC, EN/UL, RoHS | BIS certificate is India standard certificate (majority OEMs inclusive indian ones follow India Industry standard),Suggest change to BIS and CE / UL / EN / FCC/ ROHS / ONVIF | Tender conditions shall prevail |
| Vol.2 | 404 | EnterpriseDB Software India Pvt. Ltd | VOL-2, Point 4.18 | Page 40 | Geographical Information System (GIS) platform | For GIS System which will be integrated with ICCC and for this Is there any new requirement of New database for GIS system or it will be integrated with existing database system? | Tender conditions prevail refer- "If the map/layer/dataset is not readily available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc as the part of this project." Page- 40 |
| Vol.2 | 405 | EnterpriseDB Software India Pvt. Ltd | VOL-2, Point E | Page 230 | The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. | We request you to add the Enterprise Postgres Database in this list . Enterprise Postgres database has all Enterprise ready features and spatial database features (PostGIS) added on top of PostgreSQL with additional security, tools and performance. EnterpriseDB Postgres has also got multi model architecture that supports both SQL and NoSQL Types of Data. EnterpriseDB has got vast experience in delivering similar projects in the domestic / overseas market and Organizations across the Globe saving 60-70% of their commercial Database cost by moving to EDB Postgres. | The system should support Microsoft SQL/MySQL, PostgreSQL /Oracle databases. |

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| Vol.2 | 406 | EnterpriseDB Software India Pvt. Ltd | Volume - 2, Point No. 5 | Page 106 | The VA should be able to use free open source DBMS (e.g. PostgreSQL, MySQL) for all database related tasks. | Free Open Source Software (FOSS) which is not recommended for a mission critical deployment which a Smart City Solutions cater and any such underlying freeware / community-edition/version may create a severe security risk, performance issues and affect your compliance badly. You need to make sure that you are getting the Enterprise Version of PostgreSQL Database with proper support from the OEM (EnterpriseDB Software India Pvt. Ltd.) and not from the System Integrator. EnterpriseDB have proper roadmap and support mechanism that ensure the PostgreSQL Database Software will be capable of enduring for the Project Lifecycle | Tender conditions shall prevail |
| Vol.1 | 407 | Madras Security Printers Private Limited | Volume I 3.5. Pre-Qualification Criteria | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | We Request to consider the below criteria, "The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 5 years with minimum 200 numbers/ Cumulattive of 1000 numbers in last 5 years of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India". (Justification: More than 1000 cameras in a single project in last 3 years will be restricting many bidders. Only bidders who awarded CCTV project shall be qualifying and so we are requesting to consider the requested criteria and allow to participate some competitive bidders) | Refer to AddendumVI |
| Vol.1 | 408 | Madras Security Printers Private Limited | Volume I, 3.5. Pre-Qualification Criteria (Notes), Point no 1(c) | 36 | c) In case of ongoing projects with operations & maintenance scope, the completion certificate should specify successful execution and in-operation status of a part of the order meeting the requirement. To substantiate this, a certificate from the Competent Authority of the Client/ Charted Accountant/ Statutory Auditor has to be provided. | We Request to consider the below criteria, "c) In case of ongoing projects, the project should have completed atleast 80% CAPEX. CA certificate/ Client certificate has to be submitted".(Justification: Many Smart city tenders floated in last three years are accepting 80% CAPEX project completion from Client/ CA. Since, many awarded projects in last two years are in Ongong stage and so we request you to consider the requested criteria) | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 409 | Madras Security Printers Private Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation- B1, City Surveillance Projects | 40 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | We Request to consider the below criteria, "The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 10 Crores during last seven years (as on Bid Submission date) per project". (Justification: We request to consider the criteria which shall allow MSME companies to get participated as a Consortium partner) | Refer to AddendumVI |
| Vol.1 | 410 | Madras Security Printers Private Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation- B2, Integrated Traffic Management System | 40 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks >= 3 Projects 10 2 Projects 8 1 Project 6 | We Request to consider the below criteria, "The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date)". (Justification: Both ATCS and ITMS in a single project restricts many companies to get participated. We requested you to consider any one criteria and allow us to provide more bidders) Components: □ Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR □ RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks >= 3 Projects 10 2 Projects 8 1 Projects 6 | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 411 | INTEC INFONET PVT. LTD. | Vol 1 | Page 28, 2.29. Eligible Goods and Services, and OEM Criteria | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | In vol 2., it is mentioned as follows: 4) OEM undertaking that the quoted product will not become end of sale within next 12 months. 5) OEM undertaking that the quoted product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not become end of support and the product will not be supported by the p | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product/s will be available for the period of 60 months from the date of Go-live." |

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| Vol.2 | 412 | INTEC INFONET PVT. LTD. | Page 82, 4 Port POE switch, clause no. 5 | Page 82, 4 Port POE switch, clause no. 5 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 6 x 10/100/1000 (PoE+ on all ports) + 2 x combo or dedicated Gigabit SFP, Switch should support Rugged SFPs and all the transceiver should be from the same OEM as the switch | Tender conditions shall prevail |
| Vol.2 | 413 | INTEC INFONET PVT. LTD. | Page 82, 4 Port POE switch, clause no. 7 | Page 82, 4 Port POE switch, clause no. 7 | 120 W or Better | 180W or Better | Tender conditions shall prevail |
| Vol.2 | 414 | INTEC INFONET PVT. LTD. | Page 82, 4 Port POE switch, clause no. 8 | Page 82, 4 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 09 Mbps or better Switching capacity: 12 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 16 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 415 | INTEC INFONET PVT. LTD. | Page 82, 4 Port POE switch, clause no. 10 | Page 82, 4 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 along with multicasting should be supported for future enhancements without changing the hardware. | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 416 | INTEC INFONET PVT. LTD. | Page 83, 4 Port POE switch, clause no. 14 | Page 83, 4 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 417 | INTEC INFONET PVT. LTD. | Page 83, 4 Port POE switch, clause no. 17 | Page 83, 4 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or external power supply | Tender conditions shall prevail |
| Vol.2 | 418 | INTEC INFONET PVT. LTD. | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irmware upgradable, Unicast Storm Control, Irmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 419 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3t, IEEE 802.3t. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3xd (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x |
| Vol.2 | 420 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch, clause no. 19 | Page 84, 4 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 421 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch, clause no. 25 | Page 84, 4 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 422 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 423 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |

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| Vol.2 | 424 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 425 | INTEC INFONET PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 426 | INTEC INFONET PVT. LTD. | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 427 | INTEC INFONET PVT. LTD. | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 428 | INTEC INFONET PVT. LTD. | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 429 | INTEC INFONET PVT. LTD. | Page 85, 8 Port POE switch, clause no. 10 | Page 85, 8 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 and multicast should be supported for future enhancements without changing the hardware. | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 |
| Vol.2 | 430 | INTEC INFONET PVT. LTD. | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, Stremware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 431 | INTEC INFONET PVT. LTD. | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3st Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.1w, IEEE 802.3x, IEEE 802.1x, IEEE 802.3x |
| Vol.2 | 432 | INTEC INFONET PVT. LTD. | Page 86, 8 Port POE switch, clause no. 14 | Page 86, 8 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 433 | INTEC INFONET PVT. LTD. | Page 86, 8 Port POE switch, clause no. 17 | Page 86, 8 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or extremal power supply | Tender conditions shall prevail |
| Vol.2 | 434 | INTEC INFONET PVT. LTD. | Page 86, 8 Port POE switch, clause no. 19 | Page 86, 8 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 435 | INTEC INFONET PVT. LTD. | Page 87, 8 Port POE switch, clause no. 25 | Page 87, 8 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 436 | INTEC INFONET PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 437 | INTEC INFONET PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 438 | INTEC INFONET PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 439 | INTEC INFONET PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 440 | INTEC INFONET PVT. LTD. | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.4 | 441 | INTEC INFONET PVT. LTD. | BOQ-27684 | Schedule-B, Serial No. 5.3.2 | New Request and Clarification | The Internet router has been cosidered as only 1 in quantity in the Schedule B of the BOQ file. This lacks resiliency and becomes a single point of failure. Hence, we are requesting to increase the quantity to at least 2. Further, the specs in Vol. 2 has the specs for Internet switch and not as Internet Router, so we are assuming that it is a typo on the BOQ file and it should be Internet switch on both BOQ and specs of Vol. 2 of the RFP. Pls confirm on the same. | Tender conditions shall prevail |
| Vol.2 | 442 | INTEC INFONET PVT. LTD. | Page 136, Internet Switch - L3, clause no. 9 | Page 136, Internet Switch - L3, clause no. 9 | Power supply:230V AC PSU | "Power supply:Redundant and field replaceable 230V AC PSU " | Tender conditions shall prevail |
| Vol.2 | 443 | INTEC INFONET PVT. LTD. | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 444 | INTEC INFONET PVT. LTD. | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 445 | INTEC INFONET PVT. LTD. | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 446 | INTEC INFONET PVT. LTD. | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 447 | INTEC INFONET PVT. LTD. | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 2000 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 448 | INTEC INFONET PVT. LTD. | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 50,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 449 | INTEC INFONET PVT. LTD. | Page 168, Spine & Leaf Switch, clause no. 39 | Page 168, Spine & Leaf Switch, clause no. 39 | The solution must have virtualization feature. | The solution must have virtualization feature and should support at least 1000 VRFs | Tender conditions shall prevail |
| Vol.2 | 450 | INTEC INFONET PVT. LTD. | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all OEMs are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexity , future scalability is very ease . | Tender conditions shall prevail |
| Vol.2 | 451 | INTEC INFONET PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 452 | INTEC INFONET PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |

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| Vol.2 | 453 | INTEC INFONET PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 454 | INTEC INFONET PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 455 | INTEC INFONET PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 456 | INTEC INFONET PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 457 | INTEC INFONET PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 458 | INTEC INFONET PVT. LTD. | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 459 | INTEC INFONET PVT. LTD. | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 460 | INTEC INFONET PVT. LTD. | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 461 | INTEC INFONET PVT. LTD. | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 462 | INTEC INFONET PVT. LTD. | Intranet Firewall with IPS | Intranet Firewall with IPS | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 463 | INTEC INFONET PVT. LTD. | Vol 2+F46 | Page no-184, Next generation Firewall , Clause No 4 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Suggestions in Justifications 10G interfaces are back compatible to 1G thus if network really has 1G requirement than 10G ports can be used there. Also for a 40G day 1 support means the network is 40G ready and the required number of 1G and 10G becomes redundant as the uplink and downlink can be on 40G and removed. | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 464 | INTEC INFONET PVT. LTD. | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation Firewall , Clause No 22 | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |

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| Vol.2 | 465 | INTEC INFONET PVT. LTD. | Next generation Firewall | Next generation Firewall | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 466 | INTEC INFONET PVT. LTD. | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to populate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 467 | INTEC INFONET PVT. LTD. | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shoaled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 468 | INTEC INFONET PVT. LTD. | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 469 | INTEC INFONET PVT. LTD. | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to Addendum XII |
| Vol.2 | 470 | INTEC INFONET PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should be offered with minimum 3 PB usable capacity. (Primaryfor 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Storage solution should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Tender conditions shall prevail |
| Vol.2 | 471 | INTEC INFONET PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) |
| Vol.2 | 472 | INTEC INFONET PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels 1, 6, 10 or equivalent Erasure Coding Configurations | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 473 | INTEC INFONET PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 474 | INTEC INFONET PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 475 | INTEC INFONET PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Storage shall have minimum front-end support for 16Gb and backend support for minimum 12Gb. | Each Storage controller/Node shall have minimum front-end (network) support for 25Gb and backend support for minimum 12Gb. | Clause deleted |
| Vol.2 | 476 | INTEC INFONET PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | All the necessary software (GUI Based) to configure and manage the storage space, RAID configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. |

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| Vol.2 | 477 | INTEC INFONET PVT. LTD. | page No. 201, Storage Specifications | page No. 201, Storage Specifications | Additional parameter | Storage feature: The solution should provide inbuilt native deduplication and compression capabilities | Tender conditions shall prevail |
| Vol.2 | 478 | INTEC INFONET PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCl Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCl Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 479 | INTEC INFONET PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | The solution should be offered with one additional node for ensuring that there would be no performance degradation in case of 1 node failure. | Tender conditions shall prevail |
| Vol.2 | 480 | INTEC INFONET PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with minimum 800GB cache capacity additional to usable storage. Proposed HCl solution shall be able to scale twice the current mentioned capacity. | Tender conditions shall prevail |
| Vol.2 | 481 | INTEC INFONET PVT. LTD. | Page No. 203, Hyper Converged Infrastructure (HCI) | Page No. 203, Hyper Converged Infrastructure (HCI) | Proposed solution shall be able to Track and manage firmware versions ,display & report inventory across all proposed Servers. | Proposed solution shall be able to centrally Track and manage firmware versions ,display & report inventory across all proposed Servers at DC & DRC. | Tender conditions shall prevail |
| Vol.2 | 482 | INTEC INFONET PVT. LTD. | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 483 | INTEC INFONET PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 1 | Page 302, L2 Switch for POP, Clause No. 1 | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. All ports can auto-negotiate between 10Mbps/ 100Mbps/ 1000Mbps, half-duplex or full duplex and flow control for half duplex ports. | The device must support 18x 1GE+ 6 x 10GE.Considering the growth in traffc number of 10G interfces should be more.18x1G interfaces are sufficient to connect IE swicthe ring. | The device must support 16x 1GE SFP, 4 x 10GE SFP+ ports. Should have future scalability for minimum 2x40Gbps interface. All proposed transceivers should be from same OEM. |
| Vol.2 | 484 | INTEC INFONET PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 2 | Page 302, L2 Switch for POP, Clause No. 2 | Layer 2 | The device should be Layer3 switch or Router with IP/MPLS capabilitiues. As per city network design, all IE switch ring will terminate on this switch/router. This will act as pre aggregatin or agrregation for nwtwork. Having layer 3 and IP/MPLS capabilities on this will ensure that broadcast domain is limited and Servies like Layer3, Layer2, Multicast can be enabled from this node. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 485 | INTEC INFONET PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 4 | Page 302, L2 Switch for POP, Clause No. 4 | Minimum 128Gbps Switching fabric capacity | Since the devcie will act as pre aggregation/Agregation device suggest to increase the throughput to 200Gbps. | Minimum 128Gbps Routing Throughput |
| Vol.2 | 486 | INTEC INFONET PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 7 | Page 302, L2 Switch for POP, Clause No. 7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum of 64K IPv4/32K IPv6 routes or better |

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| Vol.2 | 487 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | All the devcies will deployed in filed and will requiure high temperature sustainability.Request to increase the temperature to 0 to 65 | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 488 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 9 | Page 303, L2 Switch for POP, Clause No. 9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 489 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | New features | Multicast will be one of the key feature as we intend to connect cameras and other appkicatins in future. The devices must support 4K Multicast routes to achieve the ultimate goal of city network. | Tender conditions shall prevail |
| Vol.2 | 490 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 10 | Page 303, L2 Switch for POP, Clause No. 10 | Packet Forwarding Rate should be 95 Mpps or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the Packet Forwarding Rate should be 200 Mpps or better | Clause deleted |
| Vol.2 | 491 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 18 | Page 303, L2 Switch for POP, Clause No. 18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | Jumbo frame standard is is 9000 MTU pls change it to 9000. | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet size or better |
| Vol.2 | 492 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 20 | Page 303, L2 Switch for POP, Clause No. 20 | Support Multicasting | The devices must suport multicast layer 3 VPN,PIM,PIM SSM,IGMP V1,V2,V3. | Clause 20. Support Multicasting with below features ready: i) IPV4 and IPV6 multicast ii) PIM-SM, PIM-SSM iii) IGMPV3, IGMP snooping iv) 4K Multicast Routes |
| Vol.2 | 493 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 22 | Page 303, L2 Switch for POP, Clause No. 22 | Should support Ring protection | The devcies must support all the ring protection mechanism like IPFRR,MPLS- TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or IPFRR, MPLS-TE FRR,LFA remote and Local, TI-LFA, BFD with 3.3 msec to achieve ring protection within 50-ms. |
| Vol.2 | 494 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 28 | Page 303, L2 Switch for POP, Clause No. 28 | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | The devcies must support all the ring protection mechanism like G.8032, IPFRR,MPLS-TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 495 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The devcies must support 2 Level HQOS for granular Quality of Service | Tender conditions shall prevail |
| Vol.2 | 496 | INTEC INFONET PVT. LTD. | Page 304, L2 Switch for POP, Clause No. 39 | Page 304, L2 Switch for POP, Clause No. 39 | Should support 4 groups of RMON | RMON is very old methodology for network monitoring there are new protocols like Telemetry ,SNMP which should be allowed for better network managemnt and logging | Should support 4 groups of RMON or Telemetry ,SNMP |
| Vol.2 | 497 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The router/layer3 switch must support following layer3 protiocols: 1. OSPF V2 and V3,ISIS 2.BGP (IPV4,VPNV4,IPV6) 3.MPLS LDP 4. Multicast VPN,Layer2 VPN,Layer3 VPN,VPLS 5. Segment routing 6. TI-LFA 7. EVPN 8. SR v6 | Tender conditions shall prevail |
| Vol.2 | 498 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing FLex-algo should be supported to ensure each category of trafic is getting bandwidth as per their Latency and SLA requirement | Tender conditions shall prevail |
| Vol.2 | 499 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing Data Plane monitiring should be supported to ensure that traffic is not blackholed and not dropped due to network issues. | Tender conditions shall prevail |
| Vol.2 | 500 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The device must support minimum 8 label depth for Segment routing to work as desired. | Tender conditions shall prevail |

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| Vol.2 | 501 | INTEC INFONET PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | Certification | The device series should be CE3.0 certified | Tender conditions shall prevail |
| Vol.2 | 502 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 503 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 504 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 4 | Page No. 299, DWDM/OTN, Clause No. 4 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 505 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 506 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support ShortLong haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 507 | INTEC INFONET PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 7 | Page No. 299, DWDM/OTN, Clause No. 7 | The offered system should be able to support mixed operation of 10G/100G line rates sharing the same mux/de-mux hardware as well as be upgradable in service to carry 100 Gbit/s channels along with 10G channels. | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 508 | INTEC INFONET PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 10 | Page No. 300, DWDM/OTN, Clause No. 10 | 2) Relative humidity: Up to 90% at non-condensing for the DWDM. | Pls change the relative humidity to 85%. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 509 | INTEC INFONET PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 11 | Page No. 300, DWDM/OTN, Clause No. 11 | The attenuation per Km for fibre shall be taken as 0.25 db per km. The link shall be designed with a fibre and OSNR margin of 3db. | We need a network/topology to design. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 510 | INTEC INFONET PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 511 | INTEC INFONET PVT. LTD. | Page No. 295, Core Router, Clause No. 7 | Page No. 295, Core Router, Clause No. 7 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 4 Tbps | Tender conditions shall prevail |
| Vol.2 | 512 | INTEC INFONET PVT. LTD. | Page No. 295, Core Router, Clause No. 10 | Page No. 295, Core Router, Clause No. 10 | Should have minimum 32GB RAM | Should have minimum 24GB RAM from Day 1 with support to go upto 32GB for future scalability | Should have minimum 16GB RAM |
| Vol.2 | 513 | INTEC INFONET PVT. LTD. | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 514 | INTEC INFONET PVT. LTD. | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 515 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 516 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |

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| Vol.2 | 517 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 518 | INTEC INFONET PVT. LTD. | S) | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |
| Vol.2 | 519 | INTEC INFONET PVT. LTD. | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 520 | INTEC INFONET PVT. LTD. | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 134 It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with single unified CMDB for better management. | Tender conditions shall prevail |
| Vol.2 | 521 | INTEC INFONET PVT. LTD. | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyses hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |
| Vol.2 | 522 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 201 The solution should provide workload automation that provides full stack visibility and control: resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 523 | INTEC INFONET PVT. LTD. | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |

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| Vol.2 | 524 | INTEC INFONET PVT. LTD. | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | 125. Proposed incident tracking system would be ITIL 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 525 | INTEC INFONET PVT. LTD. | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |
| Vol.2 | 526 | INTEC INFONET PVT. LTD. | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/fickets. The Common database will help in seamless tracking and management of assets. Are you looking for Common database or CMDB of helpdesk and Asset Management? Please Confirm | Asset / Inventory Management shall be stored on single CMDB. |
| Vol.2 | 527 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 528 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 529 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 530 | INTEC INFONET PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 531 | INTEC INFONET PVT. LTD. | Page 112,5.2.2.1 Integrated Command Control Platform | Page 112,5.2.2.1 Integrated Command Control Platform | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |

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| Vol.2 | 532 | INTEC INFONET PVT. LTD. | | Page 115,5.2.2.1 Integrated Command Control Platform | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 533 | INTEC INFONET PVT. LTD. | Page 252,5.4.3.5 System Management Requirements | Page 252,5.4.3.5 System Management Requirements | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |
| Vol.2 | 534 | INTEC INFONET PVT. LTD. | New Request | New Request | | The OEM should provide the specific solution designing & Core implementation (OEM Low Level Design, DC Core implementation) support to make sure that their supplied technology & products work as per the design objectives. | Tender conditions shall prevail |
| Vol.2 | 535 | INTEC INFONET PVT. LTD. | New Request | New Request | | Provide an Operations Support Manager for every year from OEM who is familiar with (Customer) business, processes, and technical support history to continually monitor customer technical support needs, track every open service request, and make sure that IT resources, both at OEM and within Customer organization, are aligned appropriately to resolve issues quickly and completely. | Tender conditions shall prevail |
| Vol.2 | 536 | INTEC INFONET PVT. LTD. | (Page No. 24) 4.6.4 Miscellaneous: | (Page No. 24) 4.6.4 Miscellaneous: | Authority shall assist in obtaining all necessary go ahead, legal permissions, NOC (No Objection Certificate) from various departments to execute the project. SI shall have to identify and obtain necessary legal / statutory clearances for erecting the poles and installing cameras, for provisioning of the required power, etc. SI shall provide & manage all necessary paper work to pursue permission from respective authorities. No commercial/legal fees (except the RoW charges) shall be applicable to Authority for obtaining the necessary permissions. These shall be provisioned for by the SI in their financial bid. | It shall be Authority responibility obtaining all necessary go ahead, legal permissions, NOC (No Objection Certificate) from various departments to execute the project. SI shall have to identify location for erecting the poles and installing cameras, for provisioning of the required power, etc. SI shall provide & manage all necessary paper workto Authority and project design. No commercial/legal fees (except the RoW charges) shall be applicable to Authority for obtaining the necessary permissions. These shall be provisioned for by the SI in their financial bid. | Tender conditions shall prevail |
| Vol.2 | 537 | INTEC INFONET PVT. LTD. | (Page No. 24) 4.6.4 Miscellaneous: | (Page No. 24) 4.6.4 Miscellaneous: | SI shall ensure all the equipment's installed in the outdoor locations are vandal proof and in case the equipment's get damaged /stolen for reasons whatsoever, it shall repair/replace the same in the specified time as per SLAs at no extra cost to the Authority | If Equipment get dmaged / stolen it shall not be the SI responsibility as petrloing such a huge site is impossible. | Tender conditions shall prevail |
| Vol.2 | 538 | INTEC INFONET PVT. LTD. | (Page No. 25) 4.7 Other Expectations from System Integrator (SI) | (Page No. 25) 4.7 Other Expectations from System Integrator (SI) | SI shall engage early in active consultations with the Authority, City Police and other key stakeholders to establish a clear and comprehensive project plan in line with the priorities of all project stakeholders and the project objectives | SI shall engage early in active consultations with the Authority to establish a comprehensive project plan in line with the priorities of all project stakeholders and the project objectives | Tender conditions shall prevail |
| Vol.2 | 539 | INTEC INFONET PVT. LTD. | (Page No. 27) 4.7 Other Expectations from System Integrator (SI) | (Page No. 27) 4.7 Other Expectations from System Integrator (SI) | 20. The SI is required to keep the preventive maintenance / corrective maintenance van for the complete O&M Period | Van Quantity and Fuel charge reimbursment | Tender conditions shall prevail |
| Vol.2 | 540 | INTEC INFONET PVT. LTD. | (Page No. 28) 4.9 Design, Supply, Installation & Commissioning of the Field Equipment | (Page No. 28) 4.9 Design, Supply, Installation & Commissioning of the Field Equipment | DC & DR and other IT infrastructure required for successful operations of the ICCC project. | More clarity on DR. | For this RFP Only DC required, Which will be co-hosted at State Data-Center (SDC) Dispur Assam. |

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| Vol.2 | 541 | INTEC INFONET PVT. LTD. | (Page No. 30) 4.10 City Surveillance System – (CCTV Camera) | (Page No. 30) 4.10 City Surveillance System – (CCTV Camera) | Collusion preventive barriers around the junction box & pole foundation in case it's installed in collision prone place. | It sould be seprate line entry item in Bill of material. | This will be included in junction Box and Pole price. |
| Vol.2 | 542 | INTEC INFONET PVT. LTD. | (Page No. 37) 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | (Page No. 37) 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | Power cabinet: This cabinet shall house the electricity meter, online UPS system and the redundant power supply system | Power cabinet: This cabinet shall house onlineUPS system and the redundant power supply system | Tender conditions shall prevail |
| Vol.2 | 543 | INTEC INFONET PVT. LTD. | (Page No. 37) 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | (Page No. 37) 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | 7. The Junction Box for UPS with Battery bank needs to be considered separately | Same junction shall be used for housing all the Equipment. | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |
| Vol.2 | 544 | INTEC INFONET PVT. LTD. | (Page No. 39) 4.16 Civil and Electrical Works | (Page No. 39) 4.16 Civil and Electrical Works | Preparation of concrete foundation for MS-Poles & cantilevers | Foundation deatils is not specified properly (Diagram) | As per bidder (SI) Design |
| Vol.2 | 545 | INTEC INFONET PVT. LTD. | (Page No. 44) 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | (Page No. 44) 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | SI will also deploy the Access Network OFC (POP Sites to Field Devices) as per OFC Deployment Specification. | Network topology need to be specified for more clarity. | SI will design the network topology. |
| Vol.2 | 546 | INTEC INFONET PVT. LTD. | (Page No. 44) 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | (Page No. 44) 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 15. ROW Permission will be taken by the SI and GSCL will assist the SI for any paperwork related to ROW permission. Cost related to this will be directly paid to ROW issuing authority by GSCL. | 15. ROW Permission will be taken by the GSCL and SI will assit for any paperwork related to ROW permission. Cost related to this will be directly paid to ROW issuing authority by GSCL. | Tender conditions shall prevail |
| Vol.2 | 547 | INTEC INFONET PVT. LTD. | (Page No. 135) 5.2.6 Electrical Cabling Components | (Page No. 135) 5.2.6 Electrical Cabling Components | 3 Standards All electrical components shall be design manufactured and tested in accordance with relevant Indian standards IEC's | Specification are insufficient to design the electrical cabling work. | Tender conditions shall prevail |
| Vol.2 | 548 | INTEC INFONET PVT. LTD. | (Page No. 208) 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | (Page No. 208) 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments | Pedestarian signal shall be installed on the same red light pole or sperate please elborate. | Tender conditions shall prevail |

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| Vol.2 | 549 | INTEC INFONET PVT. LTD. | (Page No. 228) 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | (Page No. 228) 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | Hot dip galvanized pole with silver coating of 86 micron asper IS:2629 min 10 cm diameter pole and suitable bottom and top thick HT plate along with base plate size 30x30x15 cms suitable for wind speed 120 km/hr with / without suitable arm bracket and with J type foundation bolts. Fabrication in accordance with IS 2713 (1980) | Specification of pole is not mentioned properly. Foundation deign and technical specs. Not defined | as per RFP and Ground clearance should be 6 Meter |
| Vol.2 | 550 | INTEC INFONET PVT. LTD. | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 4 Mounting structure | b)lt should be capable to withstand high wind speeds and for structural safety, the successful bidder has to provide structural safety certificate from qualified structural engineers approved/certified byGovt. | Structural engineers certificate shall not be compulsary for mounting struuture of pole except BTS tower. | Tender conditions shall prevail |
| Vol.2 | 551 | INTEC INFONET PVT. LTD. | 5 On site-out station processing unit communication & Electrical Interface (Junction Box) | 5 On site-out station processing unit communication & Electrical Interface (Junction Box) | The housing(s) should be capable of withstanding vandalism and harsh weather conditions and should meet IP66, IK10 standards (certified). | The housing(s) should be capable of withstanding vandalism and harsh weather conditions and should meet IP55, IK10 standards (certified). | The housing(s) should be capable of withstanding vandalism and harsh weather conditions and should meet IP65, IK10 standards (certified). |
| Vol.2 | 552 | INTEC INFONET PVT. LTD. | 5.5.4 Wireless RF Connectivity | 5.5.4 Wireless RF Connectivity | Bidder shall propose the best solutions of wireless RF connectivity at all ITMS Crossing (64-Nos.) Locations in Guwahati. Bidder to take care of solutions with future upgradability and inter-portability and cost-effective (Either on Rental Basis or own Deployment Basis) solutions for project life cycle | BTS Tower height and foudation detail with other structural detail not mentioned in the RFP | Tender conditions shall prevail |
| Vol.2 | 553 | INTEC INFONET PVT. LTD. | F) Bridge & Culvert Crossing | F) Bridge & Culvert Crossing | C. In case of River/Nala with water flow, the water path may be crossed from riverbed by diverting water with temporary bunds. | In case of river/ Nala with water flow procedure D) of page no. 275 shall be followed. | Tender conditions shall prevail |
| Vol.2 | 554 | INTEC INFONET PVT. LTD. | 5.2.12 UPS 50 KVA at ICCC | 5.2.12 UPS 50 KVA at ICCC | 50 KVA - modular UPS with external Isolation Trans-former and 60 Mins Power Backup | UPS power rating shall be based on load requirement of ICCC. Hence provision of higher rating should be incorporated. | Tender conditions shall prevail |
| Vol.2 | 555 | INTEC INFONET PVT. LTD. | 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC | 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC | 2. Capacity 75 KVA | DG power rating shall be based on load requirement of ICCC. Hence provision of higher rating should be incorporated. | Tender conditions shall prevail |
| Vol.2 | 556 | INTEC INFONET PVT. LTD. | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 5.4.2 | UPS with battery backup - 50 KVA Nos - 1 | UPS with battery backup - 50 KVA Nos - 2 | UPS minimum 50 KVA and bidder to consider as per the load requirement |
| Vol.2 | 557 | INTEC INFONET PVT. LTD. | 4. Integration with provisions available for Network Connectivity within the city which includes: | 4. Integration with provisions available for Network Connectivity within the city which includes: | 1-Integration of all CCTV Surveillance Components and ITMS (ATSC) including the ANPR, RLVD, SVD system with central Monitoring station (ICCC) and State Data Centre (SDC) with suitable optical network. | 1-Integration of all CCTV Surveillance Components and ITMS (ATSC) including the ANPR, RLVD, SVD system with central Monitoring station (ICCC) and State Data Centre (SDC) with suitable optical network depending on the compatibility of the existing system. | Tender conditions shall prevail |
| Vol.2 | 558 | INTEC INFONET PVT. LTD. | Temporary Phase | Temporary Phase | In this phase, GSCL will provide a space approximately 5000 SQF for temporary ICCC at BSNL Bhawan (Administrative Building) at Cotton Road, Pan Bazar, Guwahati. Space for Data Centre will be provided in State Data Centre through the Department of Information & Technology, Govt of Assam. | Desging and dimensions of the Existing ICCC and upcoming ICCC Permanent building is required to better understanding of the implementation of ICCC. | Tender conditions shall prevail |

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| Vol.2 | 559 | INTEC | 4.6.1 Survey And | 4.6.1 Survey And Commencement of Works | field locations as specified in Annexure VIII under section of 12.0, for buildings, structures, fences, UG utilities' – Power Cables & Water Pipelines, OFC NW of other Operators | Prior to starting the site clearance, the GSCL shall issue letter to the concerned authority and civil body to engage in work execution with SI so that mishappening and damage to the exsisting utilities could be averted in due course. However, other network operator shall align there representative and timly point out utilities in the route with details. SI shall not be obligied for other NW operator utilities finding. | Tender conditions shall prevail |
| Vol.2 | 560 | INTEC INFONET PVT. LTD. | 4.6.3 Electrical Works and Power Supply | 4.6.3 Electrical Works and Power Supply | The SI shall directly interact with APDCL for provision of mains power supply at all locations for ICCC field systems. The SI shall be responsible to pay the electricity bills including connection charge, meter charge, recurring charges etc. to the APDCL directly. SI shall have to submit the challan of bill submission to GSCL. GSCL will reimburse the amount deposited by the SI after verification in next billing cycle. | The SI shall directly interact with APDCL for provision of mains power supply at all locations for ICCC field systems. The SI shall be responsible to pay the electricity bills including connection charge, meter charge, recurring charges etc. to the APDCL directly. SI shall have to submit the requirement to GSCL whereever electric meter is required. | Tender conditions shall prevail |
| Vol.2 | 561 | INTEC INFONET PVT. LTD. | 4.16 Civil and Electrical Works | 4.16 Civil and Electrical Works | Electricity Charges for implementation and O&M period for all the systems has to be borne by the SI and cost of electricity will be reimbursed on monthly basis to SI by GSCL. | Electricity Charges for implementation and O&M period for all the systems has to be borne by the GSCL | Yes, Charges for implementation and O&M period for all the systems has to be borne by the GSCL. |
| Vol.2 | 562 | INTEC INFONET PVT. LTD. | 4.23 Installation & Commissioning of a Sample Site — Proof of Concept (POC) | & | | For POC Completing Site in all respect is not possible. This clause shall be deleted considering the bulk of work which SI shall execute maintaining teamlines. | As per RFP However the Authority has the right to change the method of POC based on the situation & requirement |
| Vol.2 | 563 | INTEC INFONET PVT. LTD. | 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | Point i) Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments). | In this clause Road lines like zebra crossing , signal crossing etc. shall be added which will be drawn before execution to mark the location of pedestarian, ATCS and RLVD pole location | Tender conditions prevail Before implementation it is mandatory for any road to have these lines drawn. These points will be identified by the SI during the survey, subsequent for-implementation drawings will be approved on merit before grounding. |
| Vol.2 | 564 | INTEC INFONET PVT. LTD. | 5.5.2.6 HDPE Duct (PLB Type) | 5.5.2.6 HDPE Duct (PLB Type) | Size 40 mm outer dia & 32 mm internal dia | Size 40 mm. outer dia & 33 mm. internal dia | Tender conditions shall prevail |
| Vol.2 | 565 | INTEC INFONET PVT. LTD. | 5.5.2.1 Under- Ground (UG) – OFC Specifications | 5.5.2.1 Under- Ground (UG) – OFC Specifications | Min 1200 mm depth at Entry and Exit Pits or normal soil and depth should be b/w 1200 mm to 2000 mm HDD travelling path. | Min 1200 mm depth at Entry and Exit Pits or normal soil and depth should be b/w 1200 mm to 2000 mm HDD travelling path. Maximum work shall be carried out by HDD means except where feasibility is not possible open trench shall be done. | Tender conditions shall prevail |
| Vol.2 | 566 | INTEC INFONET PVT. LTD. | 5.5.4 Wireless RF Connectivity | 5.5.4 Wireless RF Connectivity | Connectivity between BTS Towers to Data Centre will be fiber optics cables (OFC) and there is no any space available (or permission granted) at State Data centre to erect BTS tower | More clarity on fiber topology as per existig and new work to be done under this RFP. | Tender conditions shall prevail |
| Vol.2 | 567 | INTEC INFONET PVT. LTD. | 5.5.2.2 Over- Head (OH) - OFC | 5.5.2.2 Over- Head (OH) - OFC | As a Smart City we discourage to deploy the OFC on overhead due to frequent OFC cut on OH and aesthetic looks. If there are no any options to deploy the UG-OFC then we consider the overhead OFC deployment. | Please check to OEM for Aerial and gorund OFC. | Tender conditions shall prevail |
| Vol.2 | 568 | INTEC INFONET PVT. LTD. | 4.26 Project Timelines | 4.26 Project Timelines | 12 months post issuance of request order | Timelines is very lessto implement scah a huge horizon project. | Tender conditions shall prevail |
| Vol.1 | 569 | INTEC INFONET PVT. LTD. | Vol 1 | Project Key Personnel | Except for Project Director, all other proposed positions shall be Onsite throughout the entire project implementation phase. | It should as per the requirement of the project | Tender conditions shall prevail. |
| Vol.2 | 570 | INTEC INFONET PVT. LTD. | Gen. | power supply | The SI shall directly interact with APDCL for provision of mains power supply at all locations for ICCC field systems. | It should not be in the scope of Bidder | Tender conditions shall prevail |

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| Vol.2 | 571 | INTEC INFONET PVT. LTD. | statutory clearances | statutory clearances | SI shall have to identify and obtain necessary legal / statutory clearances for erecting the poles and installing cameras, for provisioning of the required power, etc. SI shall provide & manage all necessary paper work to pursue permission from respective authorities. No commercial/legal fees (except the RoW charges) shall be applicable to Authority for obtaining the necessary permissions. These shall be provisioned for by the SI in their financial bid. | It should not be in the scope of Bidder | Tender conditions shall prevail |
| Vol.2 | 572 | INTEC INFONET PVT. LTD. | ROW Permission | ROW Permission | ROW Permission will be taken by the SI and GSCL will assist the SI for any paperwork related to ROW permission. Cost related to this will be directly paid to ROW issuing authority by GSCL. 16. | ROW Permission should not be in the scope of SI | Tender conditions shall prevail |
| Vol.2 | 573 | INTEC INFONET PVT. LTD. | Sign Off Procedure | Sign Off Procedure | Sign Off Procedure and Invoice Processing Process is not defind. | Sign Off Procedure and Invoice Processing Process is not defind in the tender. | Tender conditions shall prevail |
| Vol.2 | 574 | Esri India Technologies Limited | Vol-2 4.3 Assessment, Site Survey and Project Plan | Page 16 | 5. Location of all field systems and components proposed at the junctions, (KML /KMZ file plotted on GIS platform like google earth etc.) | It is suggested to add .shp (shape) file geodatabase file format, as it is widely accepted open GIS data format and facilitates better analytics capability over the system. Guwahati located within a crescent shaped basin, surrounded by lofty hills, Where Depth and Height information is also very important for Assessment, Site Survey and Project Plan. Is GSCDL looking for GIS capability to map all field systems and components in 3D to view on Smart 3D City Web GIS environment? | Location of all field systems and components proposed at the junctions, (KML /KMZ /.SHP file plotted on GIS platform like google earth etc.) |
| Vol.2 | 575 | Esri India Technologies Limited | Vol-2 4.4 Documents/ Drawings Submission after Award of Contract | Page 16 | Stage 1: Design engineering: d) System and location wise Equipment list along with GIS coordinates. | GIS coordiates should be provided with Z (Depth/Height) information, as it is the key component of any smart city for GIS mapping. Kindly confirm. | Design engineering: d) System and location wise Equipment list along with GIS coordinates. GIS coordinates should be provided with Z (Depth/Height) information, as it is the key component of any smart city for GIS mapping. |
| Vol.2 | 576 | Esri India Technologies Limited | Vol-2 4.5 Finalization of Detailed Technical Architecture: | Page 21 | 13. GIS Integration- SI shall undertake detail assessment for integration of the Surveillance System and all other components with the Geographical Information System (GIS). SI is required to carry out the seamless integration to ensure ease of use of GIS in the Dashboards in Command Control Centre. If this requires field survey, it needs to be done by SI. If such a data is already available with city, it shall facilitate to provide the same. SI is to check the availability of such data and it's suitability for the project.SI is required to update GIS maps from time to time. | Please provide the list of data available with GSCL and which format it is stored in. Are there any existing GIS systems available with GSCL where such data is residing? | Tender conditions prevail GIS based shape files of concerned layers are available with stakeholder agencies pertaining to the Master Plan 2025 of GMDA (https://gmda.assam.gov.in/portlets/master-planguwahati-2025-0); Layers- shape files (ward boundaries etc, building footprints etc)pertaining to the jurisdiction of Guwahati Municipal Corporation are available with concerned stakeholder agencies (https://gmc.assam.gov.in/); After the SI is selected, during the initial survey by the SI for existing inventory, the SI will have to approach the stakeholders mentioned above- as well as the Police Department, Transport Department, APDCL etc in regards to availability of GIS datasets. GSCL will facilitate. |
| Vol.2 | 577 | Esri India Technologies Limited | Vol-2 4.18 Geographical Information System (GIS) platform | Page 40 | SI shall provide GIS system and integrate it with ICCC or other systems. The SI will have to consult with GSCL and confirm what all GIS map/layer/dataset is available with the city. If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. | Kindly clarify the broad cross-functional requirements and Data Model for storing the spatial & nonspatial data with ICCC and other systems. | Tender conditions prevail SI is free to propose based on the functional requirement that has been listed as well as from the point of view of the datasets available and to be generated. |

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| Vol.2 | 578 | Esri India Technologies Limited | Vol-2 4.18 Geographical Information System (GIS) platform | Page 41 | 1 CITY Surveillance • CCTV Camera Locations on GIS Map • Locations of Data Centre • Locations of ICCC • Backbone Network Connectivity Details including POP sites | Kindly clarify as to whether the System Integrator has to supply the following GIS capabilities for City Surveillance with CCTV: • CCTV Camera Live feed on map. • A viewshed indicates all locations that can be seen from a specified CCTV camera point. • Line-of-sight analysis immediately indicates whether a target can be seen from a specific CCTV camera location. • CCTV Camera Locations populated with camera properties such as direction, camera angle and viewing distances. | Tender conditions prevail PI refer to-"The functional requirements and technical specifications provided in this section are indicative and carry guiding rule. The SI is free to offer products and solutions which meet requirements of the RFP focussing on the outcome, future scalability, security, reliability and adherence to specified SLA under this RFP, in line with applicable standards, and best practices adopted in the industry. The SI is encouraged to design an Optimised solution which is technically superior, innovative, proven, better in terms of functionality and is cost effective" Page 41 and 42 of Vol II |
| Vol.2 | 579 | Esri India Technologies Limited | Vol-2 4.18 Geographical Information System (GIS) platform | | 6 Disaster Management Location of highest Disaster Impact Areas in the city 7 Emergency Management (Geofence) • Location of fire stations • Amenities at each Fire Station • Location of Health centers/Hospital • Amenities at each Health Centre/Hospital • Type of fleet vehicle • Location of Water Assets | Kindly clarify as to whether the System Integrator has to provide the following GIS capabilities for Disaster management as it is very dynamic thing: • Disaster Response: Highlighting nearest hospitals, emergency response centers, schools, police stations, fire stations, in case of any disaster over map. • Emergency Response: Identifying the emergency response routes over road network for any emergency movement from any location in the city to airport or hospital and identifying list of signals that will have to be crossed. | Tender conditions prevail. The mentioned analytical algorithms- in terms of Disaster Location and Emergency Response are very basic of any GIS system. The effectiveness of a GIS system is measured based on the dependability of the outputs generated which also depends the inputs by the user. The GIS system should be capable of displaying the shortest and best routes for service planning to be adopted by emergency services in case of disasters; on the dashboard in the ICCC. |
| Vol.2 | 580 | Esri India Technologies Limited | Vol-2 5.1.2.5 Other General Requirements | Page 71 | d) SI shall be required to provide a standardized Mobile Application to integrate smart phones and tablets for 2-way communication with the Surveillance System in a secure manneruploading of video / pictures central VMS, Location based GIS Map access, tagging of mobile device/location information for all relevant functionalities. | Kindly clarify the following queries. This would require to prepare system architecture. 1) Tentative total number of mobile users. 2) The tentative number of mobile users who simultaneously access the data. 3) Tracking and tracing facility in the mobile phone has to be provided? 4) Whether app shall be compatible with Android/iOS and shall support majority handsets available with inbuilt GPS? 5) Integration of live traffic feed is to be done? | 1. 1000 Nos. 2-500, 3. Not Applicable 4. Yes, Tender condition shall prevailed. 5. Yes |

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| Vol.2 | 581 | Esri India Technologies Limited | Vol-2 5.2.2.1 Integrated Command Control Platform | Page 112 | 10. Platform must provide multiple options to visualize geospatial, operational and metrics data | Kindly clarify as to whether GSCDL would provide multiple options to visualize Geo-spatial, operational and metrics data considering the following line of items or any others: Generic Tools a) Attribute table—Displays a tabular view of operational layers' attributes. Currently, layers from a map service, feature service, and feature collection in the map are supported. Di Coordinate—Oisplays coordinates in the current map projection when moving the pointer on the map or in other coordinate systems by clicking the map. (Extent Navigate— allows you to navigate the map to its previous or next extent. d)Home Button—Click to zoom to the map's initial extent. d)Home Button—Click to zoom to the map's initial extent. d)Home Button—Click to zoom to the map's initial extent. d)Home Button—Click to zoom to the map's initial extent. d)Home Button—Click to zoom to the map's initial extent. d)Home Button—Click to zoom to the map's initial extent of the tase as use as extently as a gray rectangle relative to the entire spatial extent of the tase map service. h)Scale bar—Displays a scale bar on the map. (B)Search—Replaces the existing Geocoder widget with support for searching and suggestions on multiple sources. J)Satuation Awareness—allows you to locate an incident on the map and analyze information from different feature layers within a specified incident area. k)Splash—Displays content on the splash screen. Symmany—dynamically summarizes numeric attributes for features based on the map extent. m)Swipe—Shows a portion of a layer or layers on top of the map. n)Time Slider—Visualizes content within a map that contains time-aware layers. o)Zoom Slider—Provides information about your app. n)Time Slider—Visualizes content within a map that contains time-aware layers. o)Zoom Slider—Provides interactive zoom controls in the map display; p)About—provides information about your app. n)Time Slider—Visualizes content within a map that contains time-aware layers. o)Zoom Slider—Provides interactive zoom controls in | Tender conditions prevail.Pl refer to response in SL no 579 |

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| Vol.2 | 582 | Esri India Technologies Limited | 5.2.2.1 Integrated Command Control Platform | Page 113 | 18 Platform must provide ability to support different geo spatial formats from commercial and open geospatial consortium standards like WMS, KML, SHP, City GML. | Formats provided here do not support relational data model and shall limit the overall functionality. It is recommened to ask for a file based geodatabase likeMDB and .GDB | Tender conditions shall prevail |
| Vol.2 | 583 | Esri India Technologies Limited | 5.2.2.1 Integrated Command Control Platform | Page 117 | 74 Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | We suggest that the OEMs should submit a certificate such as the latest Gartner or Forester Report for GIS Platform/Software for quality and reputation concerns. Kindly include the same to get best of the OEMs for your smart cities. | This clause is deleted |
| Vol.2 | 584 | Esri India Technologies Limited | Vol-2 5.2.2.1 Integrated Command Control Platform | Page 121 | 138 It shall provide complete view of sensors, facilities, video streams and alarms in an easy-to-use and intuitive GIS-enabled graphical interface with a powerful workflow and business logic engine. | Please clarify as to whether GSCDL is also looking for capabilities to feeds for social media (Twitter Waze), Automatic Vehicle Location (AVL) (Geotab NMEA 0183 Sierra Wireless RAP Verizon Connect), public transit (GTFS Realtime), message brokers (ActiveMQ MQTT), and more. | Tender conditions shall prevail |
| Vol.2 | 585 | Esri India Technologies Limited | Vol-2 5.3.13 GIS Map for Guwahati City | Page 205 | v. Land-Cover o Green areas o Open Areas o Water bodies | Pls clarify as to whether system Integretor has to provide image processig capabilities with free access to Landsat 8 Image Services with 30-meter spatial resolution and Sentinel-2 multi-spectral Image Services at 10-meter resolution for land use and Land cover analysis? | Tender conditions prevail.PI refer to response to SL no 579 |
| Vol.2 | 586 | Esri India Technologies Limited | Vol-2 5.3.13 GIS Map for Guwahati City | Page 205 | the system shall support clipping and/or downloading of raster and vector data by authorized users. | Is the Smart City also looking for following capabilities, Kindly confirm: Image interpretation and exploitation. Creation of information products from imagery. Advanced feature interpretation and measurements from imagery. Detailed feature compilation and measurement on stereo imagery. Advanced raster and image analysis workflows for machine learning and feature extraction. | Tender conditions prevail.Pl refer to response to SL no 579 |
| Vol.2 | 587 | Esri India Technologies Limited | Vol-2 5.3.13 GIS Map for Guwahati City | Page 206 | The system shall have the facility wherein the user can opt to view in 2D or 3D environment. | Please clarify as to whether System Integator has to capture 3d building footprint for futher analysis on 2D and 3D environemnt? Also clarify if department looking for capabilities like convert existing 2D features to 3D features, 2D and 3D simultaneous viewing etc. | Tender conditions prevail.PI refer to response to SL no 579 |
| Vol.2 | 588 | Esri India Technologies Limited | Vol-2 7.1.4 GIS Enterprise Software | Page 345 | 7.1.4 GIS Enterprise Software | Kindly assist with following information for better solution sizing keeping the cost at optimum: 1) Approximate No. of users on Intranet viewing GIS data? 2) Approximate No. of users on Internet viewing GIS data? | Tender conditions prevail.PI refer to response to SL no 579 |
| Vol.2 | 589 | Esri India Technologies Limited | Vol-2 7.1.4 GIS Enterprise Software | Page 345 | 7.1.4 GIS Enterprise Software | Does GIS software should support standard Web server / application server like IIS, Apache, Tomcat, Web Sphere, Web logic etc. | Tender conditions prevail.PI refer to response to SL no 579 |
| Vol.2 | 590 | Esri India Technologies Limited | Vol-2 7.1.4 GIS Enterprise Software | Page 345 | 7.1.4 GIS Enterprise Software | We understand that GIS tehcnology has to be on a single unified platform and not on multiple platforms (different GIS products with different make, model and company) to fullfill the requirement of enterprise GIS in order to ensure seamless integration of the system. Please clarify? | Tender conditions prevail.Pl refer to response to SL no 579 |
| Vol.2 | 591 | Esri India Technologies Limited | Vol-2 7.1.4 GIS Enterprise Software | Page 345 | 7.1.4 GIS Enterprise Software | GSCDL is looking for High availability of systems to minimize or prevent data loss in the event of a machine failure with Active-Passive/Active-Active architecture. We understand GIS systems shall also be made high available. Kindly confirm. | Tender conditions prevail.PI refer to response to SL no 579 |
| Vol.2 | 592 | Esri India Technologies Limited | BOQ Excel Sheet 7.1.4 GIS Enterprise Software | BOQ_27684 | 7.1.4 GIS Enterprise Software | We would suggest to incorporate GIS Desktop Software with extensions additionally with Enterprise GIS Software or simply mention Enterprise GIS Software Suite. | Tender conditions prevail Please refer to response to SL no 579 |
| Vol.1 | 593 | Esri India Technologies Limited | Vol-1 7.10. Manufacturers'/ Producers' Authorization Form | Page 82 | We also confirm that our offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding | The project duration including O&M is Go Live + 5years, kindly modify this to support for such offered product/s or suitable upgrade will be available for minimum of 7 years from the date of bidding. | Refer to Addendum VI |

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| Vol.2 | 594 | SGLIGIS | 4.18 Geographical Information System (GIS) platform | RFPV2, 40 | SI shall provide GIS system and integrate it with ICCC or other systems. The SI will have to consult with GSCL and confirm what all GIS map/layer/dataset is available with the city. If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. as the part of this project. It will also be the scope of SI to develop component specific GIS layers/utilities as & when requested by GSCL | (4) What is the source of data creation or base map? If data (base map) to be created from satellite Image, please provide resolution of satellite Image and other technical specification. | Tender conditions prevail refer to response at SL no 577. As per GMDA Master Plan, the jurisdictional area is 328 sq. kms. |
| Vol.2 | 595 | SGLIGIS | 4.18 Geographical Information System (GIS) platform | RFPV2, 40 | The SI is required to carry out implementation of City GIS Platform and seamless integration to ensure ease of use of GIS in the Dashboards at ICCC. If this requires field survey, it needs to be done by SI. If such a data is already available with city, it shall facilitate to provide the same. | 1) What is the scope of field survey? As a practice source like satellite image is used to create base map by extracting various features like road, building foot prints, water, etc. Additional layers and data are collected from departments and added into base map after proper geo-referencing and verification. Survey is done only for ground truthing as per very limited requirement for verification purpose. It is practically not possible to collect all the type of data through field survey. PI confirm if our understanding is correct. 2) PI provide the Guwahati city area in Sq. KM for which base map is to be created. | Tender conditions prevail 1. PI refer to response at SL no 577. Also the scope and requirements of the survey has to be decided by the SI by referring to the overall scope of the project detailed in the RFP. 2. As per the GMDA Master Plan, the jurisdictional area is 328 sq. Kms. |
| Vol.2 | 596 | SGLIGIS | 4.18 Geographical Information System (GIS) platform | RFPV2, 40 | The SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project. | Please clarify the frequency of update and source of update? Normally it is on yearly basis. if there is need to be procure satellite data to update Basemap? If yes, who needs to procure it. Since Only source of Image procurement is NRSC-ISRO, we suggest that it be done as government to government purchase by GSCL directly from NRSC-ISRO. | Tender conditions prevail Based on existing inventory, the SI will have to determine the degree of updatations required till the system is made go- live. Thereafter during the O&M period, the SI will have to identify the periodic requirements for updatation and bring to the notice of GSCL; or GSCL may highlight the requirement of updatation from their end as and when required. |
| Vol.2 | 597 | SGLIGIS | 4.18 Geographical Information System (GIS) platform | RFPV2, 41 | The scope of work for the SI while implementing GIS are: 1. Creation of City Base Map 2. Creation of layers for roads, properties, forest zones etc. 3. Mapping of city assets, utilities, smart components in the Map/Layers 4. Mapping of potentially affected infrastructure in high-hazard zone in one municipality that will include critical infrastructure (life-line infrastructure, schools, police stations etc.), housing, commercial and industrial facilities, transport infrastructure etc. | 1) PI clarify as to what would be the source of creating utility layers in GIS. As a practice utility network data available in CAD drawing at proper scale is used for creating utility layer in GIS by digitising and geo referencing it. Is this assumption correct and Do GSCL /GMC has such utility data with them? Kindly confirm. 2) Since utility data creation is quite complex and time consuming effort, We also suggest that utility type mentioned here should only be the one for which data is available with GSCL/GMC to have clear scope clarity. 3) If no such data is available, only source to create utility network in GIS is to do underground utility survey using GPR which is quite time consuming and costly activities. It can also be detrimental to overall project execution. In this case, we request to remove the utility data creation from the scope. | |
| Vol.2 | 598 | SGLIGIS | 4.18 Geographical Information System (GIS) platform | RFPV2, 41 | An indicative list of the GIS datasets that are relevant to ICCC operations and would be required to be collected from stakeholder/end users' departments, field surveys and other ongoing projects is given below in the table: | As per our understanding, all the updated information given under this heading may be with different vendors of Smart city project. It means, those vendors will going to provide the Spatial information of this GIS layers. So, it is assumed that for GIS work, repeat survey for given line of items mentioned in RFP is not required. Please correct our understanding | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 599 | SGLIGIS | 4.19 Geo- Tagging | RFPV2, 42 | System Integrator shall implement Geo-tagging for the all field equipment's, sensor, network touch points, connectivity and other IT/not-IT equipment's of the entire project. | 1) It is been assumed that all field related equipment, sensor, network Touch points and other mentioned items spatial information with all correspondence MIS information will be provided by others Vendors or department. As, it is very time consuming and costly to do survey and collect information of it. It may led to increase of project cost and also timeline to complete. Please confirmed that our point is valid. | |

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| Vol.2 | 600 | SGLIGIS | 5.3.13 GIS Map for Guwahati City | RFPV2, 205 | - Building footprints and names - Points of Interest data to include: o Other utilities such as travel and tourism facilities, religious places, burial grounds, solid waste locations etc. o Local landmarks with locally called names - Address layers (Pin code, Locality, Sub-locality, House numbers/names) | 1) Please clarify, who will give information regards to address layers? 2) Pl clarify as to what would be the source of creating utility layers in GIS. As a practice utility network data available in CAD drawing at proper scale is used for creating utility layer in GIS by digitising and geo referencing it. Is this assumption correct and Do GSCL /GMC has such utility data with them? Kindly confirm. 3) Since utility data creation is quite complex and time consuming effort, We also suggest that utility type mentioned here should only be the one for which data is available with GSCL/GMC to have clear scope clarity. 4) If no such data is available, only source to create utility network in GIS is to do underground utility survey using GPR which is quite time consuming and costly activities. It can also be determine to overall project execution. In this case, we request to remove the utility data creation from the scope. | |
| Vol.2 | 601 | SGLIGIS | 5.3.13 GIS Map for Guwahati City | RFPV2, 206 | ix. System Functionalities: o The system shall have the facility wherein the user can opt to view in 2D or 3D environment. | As per GSCL published RFP, we assumed that the portal will also have 3D viewer on which user can change the display mode as per his requirment. Its assumed that , user want to see the realistic view in which all the base map layers and other smart city elements will be drape over City terrain for visualisation only. Please confirmed, if our assumption is correct. | Tender conditions prevail refer to response at SL no 579 |
| Vol.2 | 602 | SGLIGIS | 5.3.13 GIS Map for Guwahati City | RFPV2, 206 | ix. System Functionalities: o GIS base maps shall be installed on work stations at City Operation Centre and City Operation center. GIS maps and data replication shall happen from central system remotely. | 1) Its been assumed that workstation that will be installed will be loaded with desktop GIS software on which the authorise user of GSCL will do the updation by connecting to Central database. Then, please clarify how many workstation are there in which the authorise COTS GIS desktop license will be installed. As for the bulk level of map updation its is been advised to do updation in Desktop based GIS software. Please confirmed our understanding, as it is going to help for Techno-commercial estimation. 2) It also assumed that all IT and Non IT infrastructure relate data will also provide by GSCL also. | Tender conditions prevail refer to response at SL no 579 |
| Vol.2 | 603 | SGLIGIS | 5.3.13 GIS Map for Guwahati City | RFPV2, 205 | ix. System Functionalities: | As per our understanding and past experience on smart cities project, there is scope for GIS based Citizen portal and also departmental modules also. In these modules, all GIS related functions work usually. Please confirmed. If yes, please provide detail requirement/ technical specification . Please also provide COTS GIS based platform compliance to cater the need of GIS platform for this RFP. | Tender conditions prevail refer to response at SL no 579 |
| Vol.1 | 604 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 1 | 33 | Ref Sheet attached herewith for details The Sole Bidder or Lead Bidder (in case of consortium) should be: An Indian firm. Registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 5 years as on date of bid submission. Consortium members: Maximum three (3) companies are allowed in a consortium including Lead Bidder. An Indian firm. All members should be registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 3 years as on date of bid submission. | The Sole Bidder or Lead Bidder (in case of consortium) should be: -□An Indian firm. Consortium members: -□An Indian firm. -□Al Imembers should be registered under the Companies Act 1956/ 2013 -□In case of Proprietary firm, It is to be registered as an MSME. -□In operation in India for a period of at least 3 years as on date of bid submission. | Refer to AddendumVI |

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| Vol.1 | 605 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 2 | 34 | Ref Sheet attached herewith for details A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet 250 Crore Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: - Lead Bidder should have minimum 60% of the Average Annual Turnover requirement - Each consortium member should have minimum 5 cores of Average Annual Turnover requirement - All members together should meet 250 Crore Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement - ICT Infrastructures IT system integration services - IT FMS and IT Infrastructure maintenance | Refer to AddendumVI |
| Vol.1 | 606 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | The OEM / Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Refer to AddendumVI |
| Vol.1 | 607 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 9 | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | The OEM / bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | Tender conditions shall prevail. |
| Vol.1 | 608 | Awidit Systems Pvt. Ltd | Volume 1, 2.29. Eligible Goods and Services, and OEM Criteria, | 28 | General | Request the authorities to kindly allow some weightage to MSIs quoting competent MSMEs as OEM partner for Software provision. | Inclusion of MSMEs in Project Delivery is already provisioned in this tender document under clause# 2.28 of Volume-1. |
| Vol.2 | 609 | Awidit Systems Pvt. Ltd | Volume2, 5.1.4.14, a) Video Analytics Features | 107 | VA should enable any combination of analytics rules to run on the same camera simultaneously, without limitations. | In additionto to the given requirement, kindly consider the below suggestion to enhance the ease in user expreience from operator point of view. The system should allow deployment of any analytics to run on any camera without any MAC level or IP level locking. Any analytics should be deployable and redeployable on any camera or video source as far as the camera view supports such use cases to be deployed. The user interface should have a matrix to assign, start, stop and schedule any use-case on any camera. | VA/VMS should enable min 8 differnent types of analytic rules to run on each camera simultaneously. |
| Vol.2 | 610 | Awidit Systems Pvt. Ltd | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | 10. The VMS should escalate the Events to recipients in the form of SMS/emails if the Events are not acknowledged by the operators within a specific period. | The mentioned requirement is an essential part of the Video Analytics software. Request you to kindly consider the following suggestion: The VA system should escalate the Events to recipients in the form of SMS/emails if the Events are not acknowledged by the operators within a specific period. | It is required that the functionality is to be provided in totality, this may be by either by VMS / ICCC or any other application. |
| Vol.2 | 611 | Awidit Systems Pvt. Ltd | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | The VMS should send HTTP messages to any external server on receipt of the Events. | The mentioned requirement is an essential part of the Video Analytics software and can be better fulfilled using VA software. Request you to kindly consider the following suggestion: The VA system should send HTTP messages to any external server on receipt of the Events. | It is required that the functionality is to be provided in totality, this may be by either by VMS / ICCC or any other application. |

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| Vol.2 | 612 | Awidit Systems Pvt. Ltd | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | The VMS should show the Event messages on detection of Analytics events on the same Client live view panel instantly. On clicking on the message, relevant snap of the scene should appear on screen. On dragging the message to any video tile in the live view panel, the relevant portion of the video should be replayed automatically. | The mentioned requirement is an essential part of the Video Analytics software. Request you to kindly consider the following suggestion: The VA should show the Event messages on detection of Analytics events on the same Client live view panel instantly. The system should provide the following key UI screens: Event Notifications: The result of any video analytics app should be in the form of events that contain the screenshot with other metadata describing the event, such as detected objects, timestamp, camera/video that generated the event and all other metadata representing the event from different apps. The User Interface should have a grid and list view with all the events from different cameras etc. Data Analytics Dashboard: The user interface should also have an analytics dashboard listing all the patterns of events from different cameras and apps with a heat map of number of events on an hourly basis. App Camera Grid: The user interface should have a matrix to assign, start, stop and schedule any app on any camera. The status of active and non-active apps should be clearly visible with color coded information. | Tender conditions shall prevail |
| Vol.2 | 613 | Marushika Technology Advisors Pvt Ltd. | Volume 2 7.1 Payment Schedules for Implementation Phase | 342 | (a) On supply – 60 % of approved rate (b) On Installation – 15 % of approved rate (c) On Commissioning -15 % of Approved Rate (d) On Go-live – 10 % | Request to Ammend this clause (a) On supply – 70 % of approved rate (b) On Installation – 15 % of approved rate (c) On Commissioning -10 % of Approved Rate (d) On Go-live – 5 % | Tender conditions shall prevail |
| Vol.2 | 614 | Marushika Technology Advisors Pvt Ltd. | Volume 2 5.3.5 Intranet Firewall with IPS/1.3 | 180 | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 30 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 10 Million Concurrent firewall connections on device from day 1 |
| Vol.2 | 615 | Marushika Technology Advisors Pvt Ltd. | Volume 2 5.3.5 Intranet Firewall with IPS/1.4 | 180 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec | Firewall must support 250K of new connections/sec |
| Vol.2 | 616 | Marushika Technology Advisors Pvt Ltd. | Volume 2 5.3.5 Intranet Firewall with IPS/2.2 | 181 | The appliance must not have reported a backdoor vulnerability in OS in past five years | Please remove this clause | Clause deleted |
| Vol.2 | 617 | Marushika Technology Advisors Pvt Ltd. | 5.3.5 Intranet Firewall with IPS/2.7 | 181 | i) Firewall should have minimum 10 virtual contexts/VDOM | Remove virtual firewall clause from mandatory requirement. | Tender conditions shall prevail |
| Vol.2 | 618 | Marushika Technology Advisors Pvt Ltd. | 5.3.5 Intranet Firewall with IPS/2.7 | 181 | ii) Firewall should be SD-WAN ready | ii) Firewall should be SD-WAN ready | Tender conditions shall prevail |
| Vol.2 | 619 | Marushika Technology Advisors Pvt Ltd. | 5.3.5 Intranet Firewall with IPS/2.9 | 182 | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile , FIPS 140-2 | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile, EAL4+, NSS lab recommended | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile/EAL4/FIPS 140-2 |
| Vol.2 | 620 | Marushika Technology Advisors Pvt | 5.3.6 Next Gen Firewall/1 | 183 | Firewall Solution must have NDPP certification. | Firewall Solution must have NDPP/EAL4+ & ICSA certification. | Firewall Solution must have NDPP//EAL4/ICSA certification. |
| Vol.2 | 621 | Marushika Technology Advisors Pvt | 5.3.6 Next Gen Firewall/5 | 184 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, PS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | Appliance should offer 40Gbps Firewall throughput & | Tender conditions shall prevail |
| Vol.2 | 622 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/5 | 184 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, PS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | 18Gbps NGFW throughput (with enabling Firewall, | Tender conditions shall prevail |

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| Vol.2 | 623 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/5 | 184 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, PS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | IPS, Application & web filter) | Tender conditions shall prevail |
| Vol.2 | 624 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/6 | 184 | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user. | Should support 10 Gbps of IPSec VPN throughput and must sup-port minimum 10000 VPN user. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |
| Vol.2 | 625 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/7 | 184 | Firewall should support 8 Million concurrent sessions and 200K new connections per second. | Firewall should support 20 Million concurrent sessions and 200K new connections per second. | Tender conditions shall prevail |
| Vol.2 | 626 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/14 | 185 | Firewall should support Nat66 (IPv6-to-IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4-to-IPv6) functionality | Firewall should support Nat6in6 (IPv6-to-IPv6), Nat 6in4 (IPv6-to-IPv4) & Nat4in6 (IPv4-to-IPv6) functionality | Firewall should support NAT(IPv6-to-IPv6), NAT(IPv6-to-IPv4) & NAT (IPv4-to-IPv6) functionality |
| Vol.2 | 627 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/23 | 185 | The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | Please remove this | Clause deleted |
| Vol.2 | 628 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/24 | 185 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | Please remove this | Clause deleted |
| Vol.2 | 629 | Marushika Technology Advisors Pvt Ltd. | 5.3.6 Next Gen Firewall/25 | 185 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On-premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and minimum of 2 x 10 ports with populated transceivers as per design requirement. | The solution shall provide on-premise/ cloud based sandbox technology where the objectionable content may be executed and inspected. In case of Onpremise based Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and mini-mum of 2 x 10 ports with populated transceivers as per design requirement. | Clause deleted |
| Vol.2 | 630 | Marushika Technology Advisors Pvt Ltd. | 5.5.2.3 Network Rack – 42U Page No. 293 | 293 | Size:- Standard 24" (600mm) width and 42" (1050mm) depth for optimal use of floor space | Specified size belong to one specific OEM, Request for change :- 19* Rack with 600 mm wide x 42UH x 1200mm deep as per industry standards. | Minimum Size:- 42U height, 600mm width & 1000mm depth. Bidder may propose higher dimension (w x d) as per solution requirement as space availability. |
| Vol.2 | 631 | Marushika Technology Advisors Pvt Ltd. | 5.5.2.3 Network Rack – 42U Page No. 293 | 293 | Side panels:- Locking, removable side panels keyed alike with doors | As per industry standrads, Side panel are removable and lockable. | Tender conditions shall prevail |
| Vol.2 | 632 | Marushika Technology Advisors Pvt Ltd. | 5.5.2.3 Network Rack – 42U Page No. 293 | 293 | Standards:- Meets all enclosure requirements towards PCI DSS (Payment Card Industry Data Security Standard) Compliance | Given standards belong to Credit or payment cards, As per Industry standards IT racks or enclosures are carrying Standards and regulatry:- Regulatory Standard Compliance: ISO 9001,14001, 18001, UL, RoHS, OHSAS and DIN 41494, EIA 310 | Tender conditions shall prevail |
| Vol.2 | 633 | Marushika Technology Advisors Pvt Ltd. | Volume 2, 5.3.4, Network Management System / Enterprises Management System (NMS/EMS) | 171 | Should be additional wireless APs can be registered and configured | Registering and configuration of Wireless Access point is the feature of Wireless controller and should be part of the Wireless controller specification. Request you to please descope it from NMS/EMS specifications. | Clause deleted |
| Vol.2 | 634 | Marushika Technology Advisors Pvt Ltd. | Gen. | | Request for addition | The framework of the tool should be such that we can consolidate the management of various devices e.g. networks, security, storage, application, virtualized platforms & showcase the impact of one on another. | Tender conditions shall prevail |
| Vol.2 | 635 | Marushika Technology Advisors Pvt Ltd. | Gen. | | Request for addition | Solution should be a secured Web-based platform with Centralized Dashboard for Enterprise-wide Monitoring & Management of both IT and Facility assets. The solution should have CMDB with SLA & Incident management modules, along with ITIL processes like Problem management, Service management, Change management, Asset & Inventory, Knowledge-base, etc. | Tender conditions shall prevail |

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| Vol.2 | 636 | Marushika Technology Advisors Pvt Ltd. | Gen. | | Request for addition | EMS platform must have in-built support for incident recording and processing for both IT & Facility Infrastructure of the Enterprise. It should be capable to have complete asset catalog in the CMDB and facilitate integrated Helpdesk and Knowledge-base functionalities. | Tender conditions shall prevail |
| Vol.2 | 637 | Marushika Technology Advisors Pvt Ltd. | 5.1.3.8 Online UPS for Field Locations | 87 | 5.1.3.8 Online UPS for Field Locations | Please mention VAH of the UPS system, as load may different for different make equiptment. Please mention VAH for 1 KVA 30 MIN is 936 | Tender conditions shall prevail |
| Vol.2 | 638 | Marushika Technology Advisors Pvt Ltd. | 5.1.3.8 Online UPS for Field Locations | 87 | 5.1.3.8 Online UPS for Field Locations | Please mention the Warranty terms as it seen diifernt in RFP for different Line Item | Tender conditions shall prevail |
| Vol.2 | 639 | Marushika Technology Advisors Pvt Ltd. | 5.2.12 UPS 50 KVA at ICCC | 148 | 5.2.12 UPS 50 KVA at ICCC | Please mention VAH of the UPS system, as load may different for different make equiptment. Please mention VAH for 50 KVA 60 MIN is 76800VAH | Tender conditions shall prevail |
| Vol.2 | 640 | Marushika Technology Advisors Pvt Ltd. | 5.2.12 UPS 50 KVA at ICCC | 148 | 5.2.12 UPS 50 KVA at ICCC | Please mention the Warranty terms as it seen diifernt in RFP for different Line Item | Tender conditions shall prevail |
| Vol.2 | 641 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 126 | Only those OEM's would be considered who also manufacture the Projection/Optical engine as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered | Request you to mention only those OEM's would be considered who manufacture the video wall Cubes | Only those OEM's would be considered who also manufacture the Projection/Optical engine/video wall cubes as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered |
| Vol.2 | 642 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | Technology: DLP Based cube on video wall with base stand .The network-based control room solution should consist IP enabled DLP based video wall cubes. They should be able to show signals over IP without the need of separate decoders. Each of these Video wall cubes should be able to display up to 60 sources per display | Request you to kindly consider showing signals over IP with the need of separate decoders as this will provide Modular scalable architecture with multiple redundancy levels and no complete blackout of video wall for 24 x 7 video wall applications | Better specifications are acceptable |
| Vol.2 | 643 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | 6. Total Resolution: Minimum resolution of video wall 15000 x 6000 | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this ; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 644 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 127 | 14. Screen to Screen Gap: 0.2 mm (or less) @ temperatures between 20~25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm Requesting you to change the screen to screen gap 0.6 or less @temperatures between 20 ~ 25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm |
| Vol.2 | 645 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | 16. Control BD Input terminals: Input: 1 x Digital DVI, Input: 1 x HDMI, Input: 1 x Display Port, Input: 1 x analog Dsub-15, | To meet RFP requirements for Video Wall solution 1x Digital DVI which is sufficient Request you to change Control BD Input Terminals to 1x Digital DVI | 1 x Digital DVI or as per OEM architecture |
| Vol.2 | 646 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | 17. Power Supply: Dual Redundant and Hot Swappable Power Supply. This should be built inside the cube for fail safe operation. Power supplies extended or kept outside the cube are not acceptable | Request you to delete it as this functionality is of no use As Power is supplied through UPS which itself is redundant in nature Supplying Cube with dual Redundant power supply will be of no Major use & will increase the Prices Request you to delete the same | |
| Vol.2 | 647 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.2 Video- Wall Specifications | 128 | 19. Cube Depth: Total Cube depth including screen module should be less than 500 mm or lower | Request you to change cube depth as per OEM architecture This is only SPECIFIC TO ONE OEM only who can provide this ; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Cube Depth: Total Cube depth including screen module should as per OEM architecture |
| Vol.2 | 648 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.3 Specifications of Video-Wall Controllers: | 129 | 12. Power on Ethernet: Support POE | Request you to delete it as this functionality is of no use POE is not necessarily to meet the functionality of video wall solution | Clause deleted |

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| Vol.2 | 649 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.4 Specifications of Display Wall Management Software | 130 | Framework: Video wall cube should be use Python- Django framework for monitoring the system | Request you to change the framework to video wall cube should be use JAVA framework for monitoring system Every OEM has its own software framework to meet the video wall requirements This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Framework: Video wall cube should use JAVA framework for monitoring the system |
| Vol.2 | 650 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.5 Specifications of Video-Wall Server | 131 | 7. OS: Windows Server 2008/2012/2016 (64 bits) | Request to add Linux in OS also; linux is much secure and stable than windows with no blue crash issue which is generall issue in windows OS. | 7. OS: Windows Server 2008/2012/2016 (64 bits) or Linux based as per OEM architecture |
| Vol.2 | 651 | Marushika Technology Advisors Pvt Ltd. | 5.2.2.5 Specifications of Video-Wall Server | 131 | Others: A. System should also be capable of decoding 50 Full HD streams @30fps and displaying these on the screen simultaneously | As per RFP it is already covered in point no. 3 in video wall specifications: Each of these Video wall cubes should be able to display up to 60 sources per display Request you to delete this point | Video wall cubes should be able to display up to 60 sources per display |
| Vol.1 | 652 | Trafitek Solutions Private Limited | Vol-1 | 40 | B3,Certifications The Sole Bidder or any consortium member (in case of consortium) having followings Valid certifications o ISO 20000(latest) for IT Service Management o ISO 27001(latest) for Information Security Management System o CMM level 3 or above certification | Kindly remove the clause as: Note: In case of Consortium, all the criteria should be met by a single member of the consortium. Also Request to remove CMM level 3 or above certification | Tender conditions shall prevail |
| Vol.1 | 653 | Trafitek Solutions Private Limited | Vol-1 | 34 | 2 B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement o ICT Infrastructure o IT system integration services | Kindly amend the clause as: "2 B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years o ICT Infrastructure o IT system integration services" | Refer to AddendumVI |
| Vol.1 | 654 | Trafitek Solutions Private Limited | Vol-1 | 39 | "A2 - Manpower Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) working in the business unit providing "specific business areas" as mentioned in the above criteria as on date of release of RFP. Marks shall be allotted as given below:" Number of FTE Marks >500 FTE 4 >400 FTE to <=500 FTE 3 >300 FTE to <=400 FTE 2 =<300 FTE 1 | "Kindly amend the clause as: ""A2 - Manpower Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) as on date of release of RFP. Marks shall be allotted as given below:""" Number of FTE Marks >500 FTE 4 >400 FTE to <=500 FTE 3 >300 FTE to <=400 FTE 2 =<300 FTE 1 | Refer to AddendumVI |
| Vol.1 | 655 | Trans Virtual Pvt Ltd. | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'A' | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet INR 250 Crore Average Annual Turnover requirement | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement. In case, consortium member is MSME of same field then average annual turnover relaxation INR 20 Crores for each MSME (not lead bidder) for last 3 years o All members together should meet INR 250 Crore Average Annual Turnover requirement | A. The Sole Bidder shall have an average annual turnover of 200 Crore over the last three (3) financial years. In case of consortium: • Lead Bidder should have minimum 60% of the Average Annual Turnover requirement • All members together should meet 200 Crore Average Annual Turnover requirement |

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| Vol.1 | 656 | Trans Virtual Pvt Ltd. | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'B' | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | A. The Sole Bidder shall have an average annual turnover of 200 Crore over the last three (3) financial years. In case of consortium: - Lead Bidder should have minimum 60% of the Average Annual Turnover requirement - All members together should meet 200 Crore - Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 150 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. - ICT Infrastructure - IT system integration services - IT Facility Management Services - IT maintenance Services |
| Vol.2 | 657 | Trans Virtual Pvt Ltd. | Connectivity, SI. No. 7, Page 308, Clause 5.5.6, SI. | Page 306, Clause 5.5.5, RF Connectivity, SI. No. 7, Page 308, Clause 5.5.6, SI. No. 6, Page 312, Clause 5.5.8 SI. No. 5 | Radio System should support Channel Bandwidth of 20,40,80 | Radio System should support Channel Bandwidth of 20,40 MHz | Radio System should support Channel Bandwidth of 20,40 MHz |
| Vol.2 | 658 | Trans Virtual Pvt Ltd. | Page 312, Clause 5.5.8 Sl. No. 41 | Page 312, Clause 5.5.8 Sl. No. 41 | Certification 1. MEP | Remove the certification | Clause deleted |
| Vol.1 | 659 | Trans Virtual Pvt Ltd. | Vol-1 | Page 40, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B2 | Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks 3 Projects 10 2 Projects 8 1 Project 6 | The criteria should be made applicable to OEMs as it has been done for ICCC & VMS in Vol-1, Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No B.4.2 & B5 | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 660 | Trans Virtual Pvt Ltd. | Vol-1 | Page 39, Clause 3.6.1-Technical Bid Criteria and Evaluation. | <u> </u> | Additional point to be added for experience of WAN network as the project is having large amount of backbone network scope given in the tender document | Tender conditions shall prevail. |
| Vol.1 | 661 | Trans Virtual Pvt Ltd. | Vol-1 | Page 39, Clause 3.6.1-Technical Bid Criteria and Evaluation. | | Wireless Network is a crucial component for the project | Tender conditions shall prevail. |

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| Vol.1 | 662 | Trans Virtual Pvt Ltd. | Vol-1 | Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B6 | The Sole Bidder or any consortium member (in case of consortium) have been awared and successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | The Sole Bidder or any consortium member (in case of consortium) have successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 5 Crores per projects during last Seven (&) years (as on Bid Submission date) | Refer to AddendumVI |
| Vol.1 | 663 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | f) The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. | f) The proposed OEM should have installed base of at least 10% of the quoted product in terms of volume in a single project. | Tender conditions shall prevail. |
| Vol.1 | 664 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | O) OEM of all active IT components should have online portal to raise tickets for support and services. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail |
| Vol.1 | 665 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail |
| Vol.1 | 666 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | q) OEM should have end user web interface to log case with product serial number. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail |
| Vol.1 | 667 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | Additional Clause for Camera OEM Eligibility Criteria | Camera OEM should not be suspended/ blacklisted from ONVIF forum. As the integration of Camera with VMS will be on ONVIF only so ONVIF regular updates are essential and any member who is suspended will not get the updates | Tender conditions shall prevail |
| Vol.1 | 668 | Globalrays Technologies | Volume 1: Instruction to Bidders 2.29. Eligible Goods and Services, and OEM Criteria | 28 | Additional Clause for Camera OEM Eligibility Criteria | All the cameras in the project should be from the same OEM for ease of Integration with VMS and other analytics | Tender conditions shall prevail. |
| Vol.2 | 669 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 71 | 4. Shutter Time: 1/5 sec. to 1/25,000 sec. or better | 4. Shutter Time: 1 sec. to 1/1,00,000 sec. or better | Shutter Time 1/1 sec. to 1/10,000 sec. or better |

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| | | Bidder | Section Volume 2: Scope | ū | | • | |
| Vol.2 | 670 | Globalrays Technologies | of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 72 | 15. Minimum Illumination: Colour: 0.1, Mono 0.05 lux, IR: 0 lux | 15. Minimum Illumination: Colour: 0.001Lux @(F1.6), 0 Lux with IR | Tender conditions shall prevail |
| Vol.2 | 671 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 72 | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: 90°, 180°, mirroring of images, 8 Privacy masks, noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 672 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 72 | 18. Wide Dynamic Range: > 90 dB or Better | 18. Wide Dynamic Range: > 120 dB or Better | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 673 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | | 21. Security: 3. Signed Firmware | 21. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |
| Vol.2 | 674 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | | 25. Casing IP- 54 rated or better | 25. Casing IP- 67 rated or better | Tender conditions shall prevail |

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| Vol.2 | 675 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 73 | 26. Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | 26. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |
| Vol.2 | 676 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications - CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | 73 | 28. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 28. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibalility prediction software(Siemens / GE) |
| Vol.2 | 677 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 74 | 5. Shutter Time: 1/1 sec. to 1/10,000 sec. or better | 5. Shutter Time: 1/1 sec. to 1/1,00,000 sec. or better | Tender conditions shall prevail |
| Vol.2 | 678 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 14. Multiple Streams: Quad stream | 14. Multiple Streams: Triple stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 679 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 15. Minimum Illumination: Colour: 0.1, Mono 0.05 lux, IR: 0 lux | 15. Minimum Illumination: Colour: 0.001Lux @(F1.6), 0 Lux with IR on | Tender conditions shall prevail |

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| Vol.2 | 680 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: 90°, 180°, mirroring of images, 8 Privacy masks, noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 681 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 21. Security: 3. Signed Firmware | 21. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |
| Vol.2 | 682 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | 22. Analytics: Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, Crowd density estimation. | 22. Analytics: Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, People counting, Scene change, Defocus, Motion detection | Edge Analytics for all surveillance Cameras (Fixed and PTZ) The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection. |
| Vol.2 | 683 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | 27. Certification: UL, EN, CE, FCC, ONVIF profile S, G & T | 27. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 684 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | | 29. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 29. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibality prediction software (Siemens / GE) |
| Vol.2 | 685 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 77 | 5. Shutter Time: 1/1 sec. to 1/10,000 sec. or better | 5. Shutter Time: 1/1 sec. to 1/1,00,000 sec. or better | Tender conditions shall prevail |
| Vol.2 | 686 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 77 | 7. IP delay: (typical) 60 fps: 200 ms | 7. IP delay: (typical) 30 fps: 200 ms | Frame rate: 25/30 FPS at full resolutions |
| Vol.2 | 687 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 77 | 8. Frame rate: 50/60 FPS at full resolutions | 8. Frame rate: 25/30 FPS at full resolutions | Frame rate: 25/30 FPS at full resolutions |
| Vol.2 | 688 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 78 | 11. Multiple Streams: Quad Stream | 11. Multiple Streams: Triple Stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |

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| Vol.2 | 689 | Globalrays Technologies | Section Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 78 | 12. Minimum Illumination: Colour: 0.04 lux @ F 1.6, B/W: 0.00 lux (at 30 IRE, F 1.6) or better | 12. Minimum Illumination: Color 0.001Lux@F1.5, B/W 0Lux(IR ON) | Better specifications are acceptable |
| Vol.2 | 690 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications - CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 78 | 16. Pan: Pan: 360° endless/continuous, up to 120°/s | 16. Pan: Pan: 360° endless/continuous, up to 300°/s | As Per RFP Minimum Requirement mentioned in Tender, Bidder can propose better |
| Vol.2 | 691 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 78 | 17. Tilt: Tilt: 3° ~ 90°, up to 300°/s | 17. Tilt: Tilt: 3° ~ 90°, up to 240°/s | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 692 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | | | 21. Image settings: Saturation, contrast, brightness, sharpness, white balance, BLC, Noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 693 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications - CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | | 24. Security: 3. Signed Firmware | 24. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |

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| Vol.2 | 694 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 79 | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Line Crossing, follow route, Idle / removed object, Counting, Scene Change, Defocus, Motion detection Bidder to ensure minimum 2 Different types of analytics shall run simultaneously in each Camera. | Edge Analytics The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loltering detection c) Crowd Detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction |
| Vol.2 | 695 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 80 | 27. Alarm I/O: Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interface | 27. Alarm I/O: Minimum 1 Input & 1 Output contact integrated/ external for 3rd part interface | Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface |
| Vol.2 | 696 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 80 | 32. Certification: UL, CE, FCC, RoHS, ONVIF profile S, G & T | 32. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |
| Vol.2 | 697 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | | 33. IR Illuminator: Inbuilt 850nm intensity adjustable IR with minimum 180 meters range, with object identification | 33. IR Illuminator: Inbuilt 850nm intensity adjustable IR with minimum 150 meters range, with object identification | IR Illuminator: Inbuilt intensity adjustable IR with minimum 180 meters range, with object identification |
| Vol.2 | 698 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | 80 | 34. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 34. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | Tender conditions shall prevail |

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| Vol.2 | 699 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 237 | 4.b. Video Resolution: 2-MP - 1920x 1080p | 4.b. Video Resolution: 4-MP - 2592x1520p | As per RFP, Minimum requirement is mentioned, bidder can propose better for both ANPR & RLVD Camera |
| Vol.2 | 700 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 237 | 4.c. Frame rate: Min. 50 ~ 60 FPS | 4.c. Frame rate: Min. 25 ~ 30 FPS | Tender conditions shall prevail |
| Vol.2 | 701 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 237 | 4.e. Lens Type: Varifocal, C/CS Mount, IR Correction full HD lens | 4.e. Lens Type: Motorized Varifocal, C/CS or Board Mount, IR Correction full HD lens | As per RFP, Motorized Zoom is not required in ANPR & RLVD Application as per fixed focus |

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| Vol.2 | 702 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 237 | 4.g. Minimum Illumination: Colour: 0.5 lux, B/W: 0.1 lux (at 30 IRE) | 4.g. Minimum Illumination: Color: 0.05Lux@F1.2, B/W: 0Lux@IR LED ON | Clause to be read as for ANPR & RLVD , 6. Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON |
| Vol.2 | 703 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 238 | 4.r. Alarm I/O: Minimum 2 Input & 1 Output contact for 3rd part interface | 4.r. Alarm I/O: Minimum 1 Input & 1 Output contact for 3rd part interface | Clause to be read as for ANPR & RLVD , Alarm I/O: Minimum 1 Input & 1 Output contact for 3rd part interface |
| Vol.2 | 704 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 238 | 4.s. Certification: UL/EN, CE, FCC | 4.s. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | Clause to be read as for ANPR & RLVD , UL, EN, CE, FCC |

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| Vol.2 | 705 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | | 3. Lens & Resolutions: 5-50mm Lens & 2-MP - 1920x 1080p | 3. Lens & Resolutions: 5-50mm Lens & 4-MP - 2592x1520p | Clause to be read as Lens & Resolution : 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 706 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | | 4. Shutter Time: PAL: 1/20~ 1/30,000 sec. | 4. Shutter Time: PAL: 1/5~ 1/20,000 sec. | Request smart city to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter for both ANPR & RLVD Camera |
| Vol.2 | 707 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW | 244 | 6. Minimum Illumination: 0.001Lux @ (F1.2, AGC ON), 0.0014Lux @ (F1.4, AGC ON), 0 Lux at IR ON | 6. Minimum Illumination: Color: 0.05Lux@F1.2, B/W: 0Lux@IR LED ON | Clause to be read as for ANPR & RLVD , 6. Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON |
| Vol.2 | 708 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 245 | 10. WDR: Up to 140 dB | 10. WDR: Up to 120 dB | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |

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| Vol.2 | 709 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 245 | 13. S/N Ratio: >60db | 13. S/N Ratio: >52db | Clause to be read as S/N Ratio >55db for both ANPR & RLVD Camera |
| Vol.2 | 710 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 245 | 14. Video Compression: H.264, H.265, MPEG-4 & MJPEG | 14. Video Compression: H.264, H.265 & MJPEG | Clause to be read as MJPEG, H.264/ H.265 for both ANPR & RLVD Camera |
| Vol.2 | 711 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 245 | 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: 2MP @50 FPS to 60 FPS, Sub stream: D1@ 50FPS to 60 FPS | 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: 2MP @25 FPS to 30 FPS, Sub stream:D1@ 25FPS to 30 FPS, Third stream: VGA@ 25FPS to 30 FPS | Clause to be fully configurable 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: H.264,2MP @50 FPS to 60 FPS, Sub stream: H.264,2MP @50 FPS to 60 FPS at configurable bandwidth for both ANPR & RLVD Camera |
| Vol.2 | 712 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 245 | 19. Frame rate: 50 to 60 FPS or Better | 19. Frame rate: 25 to 30 FPS or Better | As per RFP, Frame rate: 50 to 60 FPS or Better at all resolution 2MP , 720P for both ANPR & RLVD Camera |

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| Vol.2 | 713 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 246 | 26. LED type: 12 pieces dot matrix array LED or better | Request you to remove this specification as every OEM have its own design. | Clause stands deleted |
| Vol.2 | 714 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | 246 | | Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | As per RFP, Minimum requirement is mentioned, bidder can propose better for both ANPR & RLVD Camera |
| Vol.2 | 715 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | 254 | In Image sensor and Effective Pixels (Resolution): 1" or higher, CMOS, Global Shutter, Minimum 9MP, 4096(H) x 2160(V) | Image sensor and Effective Pixels (Resolution): 1/7" or higher, CMOS, Minimum 12MP, 4000(H) x 3000(V) | As per RFP, Bidder can propose better |
| Vol.2 | 716 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | 254 | 2. Electronic Shutter: 1/1000 s to 1/10,000 s or better | 2. Electronic Shutter: 1 s to 1/1,00,000 s or better | Tender conditions shall prevail |
| Vol.2 | 717 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | 254 | 9. Certifications: CE, FCC, EN/UL, RoHS | 9. Certifications: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | Tender conditions shall prevail |

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| Vol.2 | 718 | Globalrays Technologies | Volume 2: Scope of Work & Technical Specifications 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | 254 | 11. Video Compression: MJPEG, H.264 | 11. Video Compression: MJPEG, H.264, H.265 | Clause to be read as MJPEG, H.264/ H.265 for both ANPR & RLVD Camera |
| Vol.2 | 719 | Dahua Technology India Private Limited | 5.1.3.1 Dome CCTV Cameras | | 26. Certification : UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | Normally in UL, CE, FCC and Onvif certificates are widely used in every smart city project. Thus requesting you kindly help to amend this clause with "Certification: UL, CE, FCC and Onvif" | Tender conditions shall prevail |
| Vol.2 | 720 | Dahua Technology India Private Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | | 21. Security: 6. Any of the security certifications of IEC/EN/UL - 60950-1 /60950-22, IEC-62471 | Normally in UL, CE, FCC and Onvif certificates are widely used in every smart city project. Thus requesting you kindly help to amend this clause with "Security Certification: UL, CE, FCC and Onvif" | Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T for all cameras |
| Vol.2 | 721 | Dahua Technology India Private Limited | 5.1.3.3 PTZ CCTV Cameras | | 24. Security: 6. Any of the security certifications of IEC/EN/UL - 60950-1 /60950-22, IEC-62471 | Normally in UL, CE, FCC and Onvif certificates are widely used in every smart city project. Thus requesting you kindly help to amend this clause with "Security Certification: UL, CE, FCC and Onvif" | Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T for all cameras |
| Vol.2 | 722 | Dahua Technology India Private Limited | 5.1.3.3 PTZ CCTV Cameras | | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | Normally PTZ camera used for pan, tilt and zooming view and it will rotate 360' or based on the surrounding area to capture or tracking. The mentioned analytics mainly used in fixed camera. Thus, requesting you kindly help to remove this clause. | Tender conditions shall prevail |
| Vol.2 | 723 | Dahua Technology India Private Limited | 5.1.3.3 PTZ CCTV Cameras | | 32. Certification : UL, CE, FCC, RoHS, ONVIF Profile S, G & T | Normally in UL, CE, FCC and Onvif certificates are widely used in every smart city project. Thus requesting you kindly help to amend this clause with "Security Certification: UL, CE, FCC and Onvif" | Tender conditions shall prevail |
| Vol.2 | 724 | Dahua Technology India Private Limited | 5.4.2.1 Technical Specification - Red Light Violation Detection (RLVD)Systems | | f. Lens : Auto IRIS 5~50mm /8 – 40 mm, F1.4 | The mentioned RFP clause regarding lens is no feasible to all OEM to comply. Thus requesting you kindly help to amend this clause with "Lens: Auto IRIS 5~50mm(±1) /8 – 40 mm(±1), F1.4" | Clause to be read as Lens & Resolution : 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 725 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 3. Lens & Resolution : 5-50mm Lens & 2-MP - 1920x 1080p | The mentioned RFP clause regarding lens is no feasible to all OEM to comply and it is belong to one specific OEM. Thus requesting you kindly help to amend this clause with " Lens: 5~50mm /10-40 mm" | Clause to be read as Lens & Resolution : 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 726 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 10. WDR : Up to 140 dB | The mentioned RFP clause regarding WDR is no feasible to all OEM to comply and it is belong to one specific OEM. Thus requesting you kindly help to amend this clause with "WDR: upto 120dB" | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |
| Vol.2 | 727 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 16. Audio Compression : G.711/AAC-LC | Normally ANPR will installed on outdoor scenario and background noise will be higher so there is no use of audio on outdoor scenario. Thus requesting you kindly help to remove this clause. | As per RFP, Camera shall support in case of any future requirement for both ANPR & RLVD Camera |
| Vol.2 | 728 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 17. Triple Stream : Required | Normally ANPR will installed on outdoor scenario and two stream is more than sufficient as one for recording and one for monitoring. Thus requesting you kindly help to amend this clause with "Stream: Two or more." | Tender conditions shall prevail |
| Vol.2 | 729 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 20. Image Settings through client software or web browser : Saturation, Brightness, Contrast, Sharpness, Hue, Gain, Mirroring adjustable | The mentioned RFP clause belong to some particular OEM and its very hard to match with all other OEM. Thus requesting kindly help to remove this clause. | Tender conditions shall prevail |

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|----------|-------|-------------------------------------------------|------------------------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 730 | Dahua Technology India Private Limited | 5.4.2.6 ANPR HW Requirements | | 27. Wavelength : 850nm approx. | The mentioned RFP clause belong to some particular OEM and its very hard to match with all other OEM. Thus requesting kindly help to remove this clause. | Bidder to consider the separate illuminator, 850nm is IR Standard wavelength for both ANPR & RLVD Camera |
| Vol.2 | 731 | Dahua Technology India Private Limited | 5.1.3.1 Dome CCTV Cameras | Page 73 ,Volume 2 | 28. • OEM without any JV/Distributor Should have their own registered office in Indiasince Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. # Parameters since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India | Request to consider A) OEM with JV/ Distributor Should have their own registered office in India for minimum Last 7 years & OEM Direct India office shall be operational for minimum 3 years B) Camera should have MTBF of 5 years duly certified by own lab/quality testing confirmation from OEM C) OEM Should have India RMA center with TOLL FREE number with Operations from Monday to Saturday 10AM to 6PM and Regional Service centre in East atleast 2 numbers shall be need since the project is based out of Guwahati ,so any support need on product must be available in East support for quick resolution | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE) |
| Vol.2 | 732 | Dahua Technology India Private Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | Page 77 ,Volume 2 | 28. • OEM without any JV/ Distributor Should have their own registered office in Indiasince Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. # Parameters since Last 7 years. • OEM without any JV/Distributor Should have their own service center in India | Request to consider A) OEM with JV/ Distributor Should have their own registered office in India for minimum Last 7 years & OEM Direct India office shall be operational for minimum 3 years B) Camera should have MTBF of 5 years duly certified by own lab/quality testing confirmation from OEM C) OEM Should have India RMA center with TOLL FREE number with Operations from Monday to Saturday 10AM to 6PM and Regional Service centre in East atleast 2 numbers shall be need since the project is based out of Guwahati ,so any support need on product must be available in East support for quick resolution | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software (Siemens / GE) |
| Vol.2 | 733 | Dahua Technology India Private Limited | 5.1.3.3 PTZ CCTV Cameras | Page 80 , Volume 2 | 28. • OEM without any JV/Distributor Should have their own registered office in Indiasince Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. # Parameters since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India | Request to consider A) OEM with JV/ Distributor Should have their own registered office in India for minimum Last 7 years & OEM Direct India office shall be operational for minimum 3 years B) Camera should have MTBF of 5 years duly certified by OEM own lab/quality testing confirmation C) OEM Should have India RMA center with TOLL FREE number with Operations from Monday to Saturday 10AM to 6PM and Regional Service centre in East atleast 2 numbers shall be need since the project is based out of Guwahati ,so any support need on product must be available in East support for quick resolution | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibality prediction software(Siemens / GE) |
| Vol.1 | 734 | Railtel Corporations of India Ltd | Vol 1 | Page 28, 2.29. Eligible Goods and Services, and OEM Criteria | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | In vol 2., it is mentioned as follows: 4) OEM undertaking that the quoted product will not become end of sale within next 12 months. 5) OEM undertaking that the quoted product will not become end of support/end of life for next 5 years. We feel this is the point which needs to be followed since Vol II is for scope of work and technical specifications. Please clarify | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered products will be available for the period of 60 months from the date of Go-live." |
| Vol.2 | 735 | Railtel Corporations of India Ltd | Page 82, 4 Port POE switch, clause no. 5 | Page 82, 4 Port POE switch, clause no. 5 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 6 x 10/100/1000 (PoE+ on all ports) + 2 x combo or dedicated Gigabit SFP, Switch should support Rugged SFPs and all the transceiver should be from the same OEM as the switch | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-----------------------------------------|-------------------------------------------------|-------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 736 | Railtel Corporations of India Ltd | Page 82, 4 Port POE switch, clause no. 7 | Page 82, 4 Port POE switch, clause no. 7 | 120 W or Better | 180W or Better | Tender conditions shall prevail |
| Vol.2 | 737 | Railtel Corporations of India Ltd | Page 82, 4 Port POE switch, clause no. 8 | Page 82, 4 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 09 Mbps or better Switching capacity: 12 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 16 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 738 | Railtel Corporations of India Ltd | Page 82, 4 Port POE switch, clause no. 10 | Page 82, 4 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 along with multicasting should be supported for future enhancements without changing the hardware. | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 739 | Railtel Corporations of India Ltd | Page 83, 4 Port POE switch, clause no. 14 | Page 83, 4 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 740 | Railtel Corporations of India Ltd | Page 83, 4 Port POE switch, clause no. 17 | Page 83, 4 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or external power supply | Tender conditions shall prevail |
| Vol.2 | 741 | Railtel Corporations of India Ltd | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 742 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3at, IEEE 802.1x, IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x |
| Vol.2 | 743 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch, clause no. 19 | Page 84, 4 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 744 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch, clause no. 25 | Page 84, 4 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 745 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 746 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 747 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 748 | Railtel Corporations of India Ltd | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 749 | Railtel Corporations of India Ltd | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 750 | Railtel Corporations of India Ltd | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-----------------------------------------|----------------------------------------------------|----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 751 | Railtel Corporations of India Ltd | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 752 | Railtel Corporations of India Ltd | Page 85, 8 Port POE switch, clause no. 10 | Page 85, 8 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols c) | Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 and multicast should be supported for future enhancements without changing the hardware. | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 |
| Vol.2 | 753 | Railtel Corporations of India Ltd | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (TSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Ifmware upgradable, Unicast Storm Control, Stremware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 754 | Railtel Corporations of India Ltd | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at |
| Vol.2 | 755 | Railtel Corporations of India Ltd | Page 86, 8 Port POE switch, clause no. 14 | Page 86, 8 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 756 | Railtel Corporations of India Ltd | Page 86, 8 Port POE switch, clause no. 17 | Page 86, 8 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or extremal power supply | Tender conditions shall prevail |
| Vol.2 | 757 | Railtel Corporations of India Ltd | Page 86, 8 Port POE switch, clause no. 19 | Page 86, 8 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 758 | Railtel Corporations of India Ltd | Page 87, 8 Port POE switch, clause no. 25 | Page 87, 8 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 759 | Railtel Corporations of India Ltd | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 760 | Railtel Corporations of India Ltd | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 761 | Railtel Corporations of India Ltd | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 762 | Railtel Corporations of India Ltd | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 763 | Railtel Corporations of India Ltd | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.4 | 764 | Railtel Corporations of India Ltd | BOQ-27684 | Schedule-B, Serial No. 5.3.2 | New Request and Clarification | The Internet router has been cosidered as only 1 in quantity in the Schedule B of the BOQ file. This lacks resiliency and becomes a single point of failure. Hence, we are requesting to increase the quantity to at least 2. Further, the specs in Vol. 2 has the specs for Internet switch and not as Internet Router, so we are assuming that it is a typo on the BOQ file and it should be Internet switch on both BOQ and specs of Vol. 2 of the RFP. Pls confirm on the same. | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-----------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 765 | Railtel Corporations of India Ltd | Page 136, Internet Switch - L3, clause no. 9 | Page 136, Internet Switch - L3, clause no. 9 | Power supply:230V AC PSU | "Power supply:Redundant and field replaceable 230V AC PSU " | Tender conditions shall prevail |
| Vol.2 | 766 | Railtel Corporations of India Ltd | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 767 | Railtel Corporations of India Ltd | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 768 | Railtel Corporations of India Ltd | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 769 | Railtel Corporations of India Ltd | Page 170, OOB Switch, clause no. 20 | | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 770 | Railtel Corporations of India Ltd | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 2000 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 771 | Railtel Corporations of India Ltd | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 50,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 772 | Railtel Corporations of India Ltd | Page 168, Spine & Leaf Switch, clause no. 39 | Page 168, Spine & Leaf Switch, clause no. 39 | The solution must have virtualization feature. | The solution must have virtualization feature and should support at least 1000 VRFs | Tender conditions shall prevail |
| Vol.2 | 773 | Railtel Corporations of India Ltd | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all OEMs are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexity , future scalability is very ease . | Tender conditions shall prevail |
| Vol.2 | 774 | Railtel Corporations of India Ltd | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 775 | Railtel Corporations of India Ltd | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 776 | Railtel Corporations of India Ltd | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 777 | Railtel Corporations of India Ltd | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 778 | Railtel Corporations of India Ltd | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 779 | Railtel Corporations of India Ltd | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-----------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 780 | Railtel Corporations of India Ltd | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 781 | Railtel Corporations of India Ltd | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 782 | Railtel Corporations of India Ltd | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 783 | Railtel Corporations of India Ltd | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 784 | Railtel Corporations of India Ltd | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 785 | Railtel Corporations of India Ltd | Intranet Firewall with IPS | Intranet Firewall with IPS | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 786 | Railtel Corporations of India Ltd | Page no-184, Next generation Firewall , Clause No 4 | Page no-184, Next generation Firewall , Clause No 4 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Suggestions in Justifications Proposed appliance should also provide Reputation- and category-based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 100 categories and more than 280+ million URL's as higher number of URL's and categories ensures that there is a wide coverage and very few uncategorized URL's are there which require manual policy creation. Hence this numbers needs to be increased. | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 787 | Railtel Corporations of India Ltd | Page no-185, Next generation Firewall , Clause No 22 | Next generation | Proposed appliance should also provide Reputation- and category- based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 788 | Railtel Corporations of India Ltd | Next generation Firewall | Next generation Firewall | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replacabale | Tender conditions shall prevail |
| Vol.2 | 789 | Railtel Corporations of India Ltd | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 790 | Railtel Corporations of India Ltd | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |

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| Vol.2 | 791 | Railtel Corporations of India Ltd | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 792 | Railtel Corporations of India Ltd | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Cbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to Addendum XII |
| Vol.2 | 793 | Railtel Corporations of India Ltd | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should be offered with minimum 3 PB usable capacity. (Primaryfor 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Storage solution should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days [Secondary Flagged Data] | Tender conditions shall prevail |
| Vol.2 | 794 | Railtel Corporations of India Ltd | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) |
| Vol.2 | 795 | Railtel Corporations of India Ltd | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels 1, 6, 10 or equivalent Erasure Coding Configurations | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 796 | Railtel Corporations of India Ltd | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 797 | Railtel Corporations of India Ltd | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 798 | Railtel Corporations of India Ltd | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Storage shall have minimum front-end support for 16Gb and backend support for minimum 12Gb. | Each Storage controller/Node shall have minimum front-end (network) support for 25Gb and backend support for minimum 12Gb. | Clause deleted |
| Vol.2 | 799 | Railtel Corporations of India Ltd | page No. 200, Storage Specifications | page No. 200, Storage Specifications | All the necessary software (GUI Based) to configure and manage the storage space, RAID configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. |
| Vol.2 | 800 | Railtel Corporations of India Ltd | page No. 201, Storage Specifications | page No. 201, Storage Specifications | Additional parameter | Storage feature: The solution should provide inbuilt native deduplication and compression capabilities | Tender conditions shall prevail |
| Vol.2 | 801 | Railtel Corporations of India Ltd | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 802 | Railtel Corporations of India Ltd | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | The solution should be offered with one additional node for ensuring that there would be no performance degradation in case of 1 node failure. | Tender conditions shall prevail |

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| Vol.2 | 803 | Railtel Corporations of India Ltd | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with minimum 800GB cache capacity additional to usable storage. Proposed HCl solution shall be able to scale twice the current mentioned capacity. | Tender conditions shall prevail |
| Vol.2 | 804 | Railtel Corporations of India Ltd | Page No. 203, Hyper Converged Infrastructure (HCI) | Page No. 203, Hyper Converged Infrastructure (HCI) | Proposed solution shall be able to Track and manage firmware versions ,display & report inventory across all proposed Servers. | Proposed solution shall be able to centrally Track and manage firmware versions ,display & report inventory across all proposed Servers at DC & DRC. | Tender conditions shall prevail |
| Vol.2 | 805 | Railtel Corporations of India Ltd | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 806 | Railtel Corporations of India Ltd | Page 302, L2 Switch for POP, Clause No. 1 | Page 302, L2 Switch for POP, Clause No. 1 | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. All ports can auto-negotiate between 10Mbps/ 100Mbps/ 1000Mbps, half-duplex or full duplex and flow control for half duplex ports. | The device must support 18x 1GE+ 6 x 10GE.Considering the growth in traffc number of 10G interfces should be more.18x1G interfaces are sufficient to connect IE swicthe ring. | The device must support 16x 1GE SFP, 4 x 10GE SFP+ ports. Should have future scalability for minimum 2x40Gbps interface. All proposed transceivers should be from same OEM. |
| Vol.2 | 807 | Railtel Corporations of India Ltd | Page 302, L2 Switch for POP, Clause No. 2 | Page 302, L2 Switch for POP, Clause No. 2 | Layer 2 | The device should be Layer3 switch or Router with IP/MPLS capabilitiues. As per city network design, all IE switch ring will terminate on this switch/router. This will act as pre aggregatin or agrregation for nwtwork. Having layer 3 and IP/MPLS capabilities on this will ensure that broadcast domain is limited and Servies like Layer3 ,Layer2 ,Multicast can be enabled from this node. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 808 | Railtel Corporations of India Ltd | Page 302, L2 Switch for POP, Clause No. 4 | Page 302, L2 Switch for POP, Clause No. 4 | Minimum 128Gbps Switching fabric capacity | Since the devcie will act as pre aggregation/Agregation device suggest to increase the throughput to 200Gbps. | Minimum 128Gbps Routing Throughput |
| Vol.2 | 809 | Railtel Corporations of India Ltd | Page 302, L2 Switch for POP, Clause No. 7 | Page 302, L2 Switch for POP, Clause No. 7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum of 64K IPv4/32K IPv6 routes or better |
| Vol.2 | 810 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | All the devcies will deployed in filed and will requiure high temperature sustainability.Request to increase the temperature to 0 to 65 | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 811 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 9 | Page 303, L2 Switch for POP, Clause No. 9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum 64K IPv4/IPv6 routes/hosts |

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| Vol.2 | 812 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | New features | Multicast will be one of the key feature as we intend to connect cameras and other appkicatins in future. The devices must support 4K Multicast routes to achieve the ultimate goal of city network. | Tender conditions shall prevail |
| Vol.2 | 813 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 10 | Page 303, L2 Switch for POP, Clause No. 10 | Packet Forwarding Rate should be 95 Mpps or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the Packet Forwarding Rate should be 200 Mpps or better | Clause deleted |
| Vol.2 | 814 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 18 | Page 303, L2 Switch for POP, Clause No. 18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | Jumbo frame standard is is 9000 MTU pls change it to 9000. | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet size or better |
| Vol.2 | 815 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 20 | Page 303, L2 Switch for POP, Clause No. 20 | Support Multicasting | The devices must suport multicast layer 3 VPN,PIM,PIM SSM,IGMP V1,V2,V3. | Clause 20. Support Multicasting with below features ready- ii) IPv4 and IPv6 multicast iii) PIM-SM, PIM-SSM iii) IGMPv3, IGMP snooping iv) 4K Multicast Routes |
| Vol.2 | 816 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 22 | Page 303, L2 Switch for POP, Clause No. 22 | Should support Ring protection | The devcies must support all the ring protection mechanism like IPFRR,MPLS- TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or IPFRR, MPLS-TE FRR,LFA remote and Local, TI-LFA, BFD with 3.3 msec to achieve ring protection within 50-ms. |
| Vol.2 | 817 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, Clause No. 28 | Page 303, L2 Switch for POP, Clause No. 28 | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | The devcies must support all the ring protection mechanism like G.8032, IPFRR,MPLS-TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 818 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The devcies must support 2 Level HQOS for granular Quality of Service | Tender conditions shall prevail |
| Vol.2 | 819 | Railtel Corporations of India Ltd | Page 304, L2 Switch for POP, Clause No. 39 | Page 304, L2 Switch for POP, Clause No. 39 | Should support 4 groups of RMON | RMON is very old methodology for network monitoring there are new protocols like Telemetry ,SNMP which should be allowed for better network managemnt and logging | Should support 4 groups of RMON or Telemetry, SNMP |
| Vol.2 | 820 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The router/layer3 switch must support following layer3 protiocols: 1.OSPF V2 and V3,ISIS 2.BGP (IPV4,VPNV4,IPV6) 3.MPLS LDP 4.Multicast VPN,Layer2 VPN,Layer3 VPN,VPLS 5.Segment routing 6.TI-LFA 7.EVPN 8.SR v6 | Tender conditions shall prevail |
| Vol.2 | 821 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing FLex-algo should be supported to ensure each category of trafic is getting bandwidth as per their Latency and SLA requirement | Tender conditions shall prevail |
| Vol.2 | 822 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing Data Plane monitiring should be supported to ensure that traffic is not blackholed and not dropped due to network issues. | Tender conditions shall prevail |
| Vol.2 | 823 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The device must support minimum 8 label depth for Segment routing to work as desired. | Tender conditions shall prevail |
| Vol.2 | 824 | Railtel Corporations of India Ltd | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | Certification | The device series should be CE3.0 certified | Tender conditions shall prevail |
| Vol.2 | 825 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 826 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 827 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 4 | Page No. 299, DWDM/OTN, Clause No. 4 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 828 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 829 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 830 | Railtel Corporations of India Ltd | Page No. 299, DWDM/OTN, Clause No. 7 | Page No. 299, DWDM/OTN, Clause No. 7 | The offered system should be able to support mixed operation of 10C/100C line rates sharing the same mux/de-mux hardware as well as be upgradable in service to carry 100 Gbit/s channels along with 10G channels. | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 831 | Railtel Corporations of India Ltd | Page No. 300, DWDM/OTN, Clause No. 10 | Page No. 300, DWDM/OTN, Clause No. 10 | 2) Relative humidity: Up to 90% at non-condensing for the DWDM. | Pls change the relative humidity to 85%. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 832 | Railtel Corporations of India Ltd | Page No. 300, DWDM/OTN, Clause No. 11 | Page No. 300, DWDM/OTN, Clause No. 11 | The attenuation per Km for fibre shall be taken as 0.25 db per km. The link shall be designed with a fibre and OSNR margin of 3db. | We need a network/topology to design. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 833 | Railtel Corporations of India Ltd | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 834 | Railtel Corporations of India Ltd | Page No. 295, Core Router, Clause No. 7 | Page No. 295, Core Router, Clause No. 7 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 4 Tbps | Tender conditions shall prevail |
| Vol.2 | 835 | Railtel Corporations of India Ltd | Page No. 295, Core Router, Clause No. 10 | Page No. 295, Core Router, Clause No. 10 | Should have minimum 32GB RAM | Should have minimum 24GB RAM from Day 1 with support to go upto 32GB for future scalability | Should have minimum 16GB RAM |
| Vol.2 | 836 | Railtel Corporations of India Ltd | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 837 | Railtel Corporations of India Ltd | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 838 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 839 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 840 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |

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| Vol.2 | 841 | Railtel Corporations of India Ltd | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireeless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |
| Vol.2 | 842 | Railtel Corporations of India Ltd | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 843 | Railtel Corporations of India Ltd | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with single unified CMDB for better management. | Tender conditions shall prevail |
| Vol.2 | 844 | Railtel Corporations of India Ltd | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | Page 178, Network Management System / Enterprises Management System(NMS/EM S) | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyses hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |
| Vol.2 | 845 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 201 The solution should provide workload automation that provides full stack visibility and control:- resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 846 | Railtel Corporations of India Ltd | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |
| Vol.2 | 847 | Railtel Corporations of India Ltd | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |

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| Vol.2 | 848 | Railtel Corporations of India Ltd | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |
| Vol.2 | 849 | Railtel Corporations of India Ltd | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/tickets. The Common database will help in seamless tracking and management of assets. Are you looking for Common database or CMDB of helpdesk and Asset Management? Please Confirm | Asset / Inventory Management shall be stored on single CMDB. |
| Vol.2 | 850 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 851 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 852 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 853 | Railtel Corporations of India Ltd | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 854 | Railtel Corporations of India Ltd | Page 112,5.2.2.1 Integrated Command Control Platform | Page 112,5.2.2.1 Integrated Command Control Platform | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 855 | Railtel Corporations of India Ltd | Page 115,5.2.2.1 Integrated Command Control Platform | Page 115,5.2.2.1 Integrated Command Control Platform | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 856 | Railtel Corporations of India Ltd | Page 252,5.4.3.5 System Management Requirements | Page 252,5.4.3.5 System Management Requirements | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |

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| Vol.2 | 857 | Railtel Corporations of India Ltd | New Request | New Request | | The OEM should provide the specific solution designing & Core implementation (OEM Low Level Design, DC Core Implementation) support to make sure that their supplied technology & products work as per the design objectives. | Tender conditions shall prevail |
| Vol.2 | 858 | Railtel Corporations of India Ltd | New Request | New Request | | Provide an Operations Support Manager for every year from OEM who is familiar with (Customer) business, processes, and technical support history to continually monitor customer technical support needs, track every open service request, and make sure that IT resources, both at OEM and within Customer organization, are aligned appropriately to resolve issues quickly and completely. | Tender conditions shall prevail |
| Vol.1 | 859 | Siemens Limited India | Volume I, Clause 1. Introduction, Sub Clause 1.3: Bid Data Sheet, Serial Number 13 | 7 | Last date and time for Submission of Pre-Bid Queries 22-06-2020 Up to 18.00 Hrs. | Please extend the last date of submission of queries by 7 days. The time of 10 days is very short to have a comprehensive analysis of the tender requirements and we need more time to talk with partners / sub-contractors to come out with further queries. | Tender conditions shall prevail. |
| Vol.1 | 860 | Siemens Limited India | Volume I, Clause 1. Introduction, Sub Clause 1.3: Bid Data Sheet, Serial Number 16 | 8 | Last Date and time for on line submission of Bid 13-07-2020 Up to 15.00 Hrs. | As per the clause, online submission is scheduled on 13th July 2020. However, considering the current circumstances of COVID-19, we are all forced to work from home with limited access to stationary / scanner / printers. Hence we request you to kindly extend the date of submission by atleast 45 days. | Tender conditions shall prevail. |
| Vol.1 | 861 | Siemens Limited India | Volume I, Clause 1. Introduction, Sub Clause 1.4: Definitions/Acron yms, Serial Number 12: Consortium | 9 | Consortium: A consortium consists of multiple members (not more than Three parties - Lead Bidder + maximum 2 Consortium members) entering into a Consortium Agreement for a common objective of satisfying the Authority requirements & represented by lead member of the consortium, designated as a "Lead Bidder". Also, the responsibility for successful execution of the entire project will be that of the defined Lead bidder. The consortium members should have relevant experience of executing similar roles and responsibilities in past as stated in the MoU in Annexure 6. Parent company existence of Bidder/ Lead bidder would be considered for only 100% subsidiary/ division/ sub division/ branch business unit. For the purpose of technical evaluation, net worth and turnover of parent, associate or other related entity will not be considered. | Please confirm if the experience of Parent company/ Subsidiary /sister concern company is valid for the purpose of Technical Evaluation | Yes |
| Vol.1 | 862 | Siemens Limited India | Volume I, Clause 1. Introduction, Sub Clause 1.4: Definitions/Acron yms, Serial Number 12: Consortium | 9 | Consortium: A consortium consists of multiple members (not more than Three parties - Lead Bidder + maximum 2 Consortium members) entering into a Consortium Agreement for a common objective of satisfying the Authority requirements & represented by lead member of the consortium, designated as a "Lead Bidder". Also, the responsibility for successful execution of the entire project will be that of the defined Lead bidder. The consortium members should have relevant experience of executing similar roles and responsibilities in past as stated in the MoU in Annexure 6. Parent company existence of Bidder/ Lead bidder would be considered for only 100% subsidiary/ division/ sub division/ branch business unit. For the purpose of technical evaluation, net worth and turnover of parent, associate or other related entity will not be considered. | Please change 100% subsidiary/divison/sub division/ branch business unit to 'majority shareholder' alternatively 'has controlling stake' | Tender conditions shall prevail. |

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| Vol.1 | 863 | Siemens Limited India | Volume I, Clause 2. Instruction to Bidders, Sub Clause 2.27: Sub- Contracting | 27 | Sub-Contracting The bidder shall not be allowed to sub-contract work, except for the following: a) Fiber optic network build, other cabling and fixtures work, and all civil work during implementation. b) Facility Management Staff at Command Control Center & City Operation Center. Sub-contracting shall be allowed only with prior written approval of Authority. However, even if the work is sub-contracted, the sole responsibility of the work shall lie with the lead bidder. The lead bidder shall be held responsible for any delay/error/non-compliance etc. of its sub-contracted vendor. The details of the sub-contracting agreements (if any) between both the parties would be required to be submitted to Authority. | Please clarify that the definition of Sub-Contracting does not refer to equipment individually, like CCTV, RLVD etc. We request you to also add "c.) Installaion, erection, cabling and commissioning support" | Tender conditions shall prevail |
| Vol.1 | 864 | Siemens Limited India | Volume I, Clause 2. Instruction to Bidders, Sub Clause 2.29: Eligible Goods and Services, and OEM Criteria, h.) | 28 | The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | We request you to please also consider outdoor projects like Airports, Metro, Railways and Large Campus | Projects under any government department shall be considered as specified in the criteria. |
| Vol.1 | 865 | Siemens Limited India | Volume I, Clause 2. Instruction to Bidders, Sub Clause 2.29: Eligible Goods and Services, and OEM Criteria, h.) | 28 | The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | We request you to allow Global project references to demonstrate the latest technology that can also be beneficial in the Indian context, which will be elaborated in the technical offer, which are also city wide command and control projects for city and government authorities | Tender conditions shall prevail. |
| Vol.1 | 866 | Siemens Limited India | Volume I, Clause 2. Instruction to Bidders, Sub Clause 2.29: Eligible Goods and Services, and OEM Criteria, i.) | 28 | The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | We request you to please also consider outdoor projects like Airports, Metro, Railways and Large Campus | Projects under any government department/ agency shall be considered as specified in the criteria. |
| Vol.1 | 867 | Siemens Limited India | Volume I, Clause 2. Instruction to Bidders, Sub Clause 2.29: Eligible Goods and Services, and OEM Criteria, i.) | 28 | The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | We request you to allow Global project references to demonstrate the latest technology that can also be beneficial in the Indian context, which will be elaborated in the technical offer, which are also city wide command and control projects for city and government authorities | Tender conditions shall prevail. |

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| Vol.1 | 868 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.5: Pre-Qualification Criteria, Serial No. 2B | 34 | Eligibility Criteria: Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services Documentary Evidence: The Sole Bidder or the Lead Bidder and all other Members of Consortium should submit: 1. Audited financial statements for the last three financial years 2. Certificate from the Statutory Auditor/ CA on turnover details from the "specific business areas" over the last three (3) financial years | We request you to confirm that signaling/telecom projects in Airports, Metro, Railways and Large Campuses which are of a similar nature as ICT infrastructure or IT system integration services can also be considered for calculating average annual turnover from specific business areas | Refer to AddendumVI |
| Vol.1 | 869 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.5: Pre-Qualification Criteria, Serial No. 8 | 35 | Eligibility Criteria: The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date Note: *In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. *In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. Documentary Evidence: Documentary evidence (Copy of completion/ Ongoing client certificate and Work Order/ Contract) Details on the supporting document requirement is provided below under Note (point 1 to 7) | . We request you to please consider Global project references | Tender conditions shall prevail. |
| Vol.1 | 870 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.5: Pre-Qualification Criteria, Serial Number 9 | 36 | In the November Point (10 or 1) The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. Documentary Evidence: Documentary evidence (Copy of completion/ Ongoing client certificate and Work Order/ Contract) Details on the supporting document requirement is provided below under Note (point 1 to 7) | We request you to also consider Global references for outdoor projects like Airports, Metro, Railways and Large Campus | Tender conditions shall prevail. |

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| Vol.1 | 871 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B1: City Surveillance Projects | 40 | "The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. Marks shall be allotted as below: " Number of ProjectsMarks >=3 Projects15 2 Projects12 1 Projects12 1 Projects10 "Maximum Marks alloted: 15 Supporting documents required: Sole Bidder or consortium Ref. Note 1 to 7 under section: 3.5 of RFP volume!" | We request you to please consider Global project references | Refer to AddendumVI |
| Vol.1 | 872 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B2: Integrated Traffic Management System | 40 | "The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: * Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND * RLVD System / ANPR System Marks shall be allotted as below: " Number of ProjectsMarks >=3 Projects10 2 Projects8 1 Projects6 "Maximum Marks alloted : 10 Supporting documents required: Sole Bidder or consortium Ref. Note 1 to 7 under section: 3.5 of RFP volume 1" | We request you to please consider Global project references | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 873 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B4.1: Design, Build and Maintenace of Integrated Command Control Center (Bidder Criteria) | 41 | "The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) "Number of ProjectsMarks >=3 Projects4 1 Projects3 "Maximum Marks alloted: 5 Supporting documents required: Sole Bidder or consortium Ref. Note 1 to 7 under section: 3.5 of RFP volume!" | | Refer to AddendumVI |

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| Vol.1 | 874 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B4.2: Integrated Command and Control Centre Solution (OEM Criteria) | 42 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Maximum Marks alloted: 05 Supporting document required: Copy of Completion Certificates from Client mentioning name of CCC Software. | We request you to please consider Global project references | Refer to AddendumVI |
| Vol.1 | 875 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B5: VMS (OEM Criteria) | 42 | No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Maximum Marks alloted: 05 Supporting document required: Copy of Completion Certificates from Client mentioning name of VMS Software. | | Refer to AddendumVI |
| Vol.1 | 876 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.1: Technical Bid Criteria & Evaluation, Serial No. B6: Design, Build and Maintenance of Data Centre | 42 | "The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Data Centre Project for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 10 Crores per projects during last Seven (7) years (as on Bid Submission date) "Number of ProjectsMarks >=3 Projects5 2 Projects4 1 Projects4 1 Projects4 1 Projects3 "Maximum Marks alloted: 5 Supporting documents required: Sole Bidder or consortium Ref. Note 1 to 7 under section: 3.5 of RFP volume!" | We request you to please consider Global project references | Refer to AddendumVI |
| Vol.1 | 877 | Siemens Limited India | Volume I, Clause 3. Selection Process for Bidder, Sub Clause 3.6.3: Key Personnel Criteria, Serial No. 6: Integrated Traffic Management Expert | 47 | Intergrated Traffic Management Expert a. Education: Full time M.Tech/ B.E./ B.Tech or Graduation/Post Graduation in Transportation from a reputed institute b. Total Experience: At least 10 years in IT sector c. Should have experience in designing & implementing Integrated Traffic Management system for minimum 2 projects. | We request you to please consider 'Total experience: At least 10 years in IT/Traffic Management sector' | Refer to AddendumVI |

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| Vol.2 | 878 | Siemens Limited India | Volume II, Clause 5.4.1.2 B,G.K Vehicle detector | 208 | B. All signal controllers under Adaptive Traffic Control System shall be provided with inputs from non-intrusive vehicle detection sensors/ cameras for detecting demand and communications equipment to send the demand data and to receive instructions on the control strategy in near real-time. G. Camera based vehicle detectors to assist operation of traffic signal controller and generate counts, demands and extensions for right-of-way for identifying optimal signal timings. | We request you to please also consider (2D / 4D) RADAR based detectors which are weather resistant considering the terrain of Guwahati and the anticipated high rainfall which might not be suitable for a camera based detection system. RADARs also require very low maintanance. They are being used world over in global projects as well in projects in India. | Refer 4D RADAR SPECS |
| | | | | | K. ATSC should be able to sense the volume of the Traffic automatically at each of the junction movement nodes through the means of camera algorithms and Al analytics | | |
| Vol.2 | 879 | Siemens Limited India | Volume II, Clause 5.4.1.2 J Control strategy | 208 | "Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings. | We request to allow globally proven SCOOT strategy, having more than 200 implementation globally and which is globally most studied/tested system, for adaptive traffic control. | Clause stands deleted |
| Vol.2 | 880 | Siemens Limited India | Volume II, Clause 5.4.1.3 Table Sr. No.1 | 210 | Identify the critical junction of a corridor or a region based on maximum traffic demand and saturation. For this purpose, identify the vehicles standing in the queue on the junction based on their presence on stop line using vehicle detectors and then optimize its timing to reduce the queue formation by capturing required data from Vehicle Detectors for ATSC functionality. | We request critical junction be defined during operations dynamically and not once for all as critical junction can change due to some incident(s)/events etc. We recommend that the critical junction identification of a corridor is kept dynamic and not static. | Tender conditions shall prevail |
| Vol.2 | 881 | Siemens Limited India | Volume II, Clause 5.4.1.3 Table Sr. No. 2,3 | 210 | 2 The system shall have a distributed architecture of sub-systems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub- systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. 3. Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling sub-systems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future. | We request you to remove this requirement as this is specific to a particular system architecture of a particular OEM. All OEMs have their own system architecture and this provided at the Detailed Design Phase. We recommend to keep the requirement open "Distributed" OR "Centralized" based on the OEM's technical solution. | The system shall have a distributed architectur of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time. The proposed ATSC system shall b scalable to include any additional junctions in the future |
| Vol.2 | 882 | Siemens Limited India | Volume II, Clause 5.4.1.3 Table Sr. No. 4- 13 | 210-212 | 4. The critical junction cycle time shall be used as the group cycle time i.e. cycle time common to all intersection in that corridor or region. | These clauses describe adaptive traffic control algorithm specific to an OEM's offerings and do not bring out the functional requirement of the Adaptive Traffic Control System. Every OEM has their own algorithms to implement various functional strategies. Please allow vendor to provide strategy as per his algorithm and kindly change the given requirements to functional requirements with desired KPIs only instead of providing the design requirements which is restrictive. As per various studies, other systems like SCOOT have been proven globally to be equally / more efficient than the requested design criterion. | Vendor may propose the architecture as per the solution maintaining the purpose. |
| Vol.2 | 883 | Siemens Limited India | Volume II, Clause 5.4.1.3 Table Sr. No. 14 | 212 | Propose timing plans to every intersection under the ATSC in every Cycle | SCOOT does not use Signal plans but provides signal timing within cycle to each approach based on vehicle demand. Please allow SCOOT algorithm. | Tender conditions shall prevail |
| Vol.2 | 884 | Siemens Limited India | Volume II, Clause 5.4.1.4 Table Sr. No. 18 | 220 | 18. Cycle Plans - The controller shall have facility to configure 10 cycle plans and the Amber flashing / red flashing plan. It shall be possible to define different stage switching sequences in different cycle plans. The controller shall have the capability for a minimum of 20 cycle switching per day in fixed mode of operation. | We request you to limit the different stage switching to 16 cycle switching per day in fixed mode operation which is sufficient as per our experience over 200 traffic installations in various traffic environments globally | Tender conditions shall prevail |

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| Vol.2 | 885 | Siemens Limited India | Volume II, Clause 5.4.1.4 Table Sr. No. 19 | 220 | 19. Day Plan – The controller shall have facility to configure each day of the week with different day plan. It shall also be possible to set any of the day plans to any day of the week. The controller shall have the capability to configure 20 days plans. | We request you to limit the capability of the controller to configure maximum 16 day plans which is sufficient as per our experience over 200 traffic installations in various traffic environments globally. | Tender conditions shall prevail |
| Vol.2 | 886 | Siemens Limited India | Volume II, Clause 5.4.1.4 Table Sr. No. 20 | 220 | 20. Special Day Plans- The controller shall have facility to configure a minimum of 20 days as special days in a calendar year. | We request you to limit the capability of the controller to configure maximum 16 day plans as special day in a calendar year which is sufficient as per our experience over 200 traffic installations in various traffic environments globally. | Tender conditions shall prevail |
| Vol.2 | 887 | Siemens Limited India | Volume II, Clause 5.4.1.4 Technical specifications of traffic controller Table Sr. No. 4 | 221 | c) Signal head compatibility: LED 230VAC or 24VDC with dimming of various intensity levels | Dimming is required for 230 V signals while for 24 V DC signal heads dimming is not required. | Tender conditions shall prevail |
| Vol.2 | 888 | Siemens Limited India | Volume II, Clause 5.4.1.4 Technical specifications of traffic controller Table Sr. No. 5,6 | 221 | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB. 6 g) Controller clock frequency of min of 100MHz. | Our understanding is that USB port is needed to have access the controllers for maintenance activities. Our controller also has a USB port. However, we don't understand the requirement of providing additional memory. Please clarify. | Tender conditions shall prevail |
| Vol.2 | 889 | Siemens Limited India | Volume II, Clause 5.4.1.4 Table Technical specifications of traffic controller Sr. No. 15 | 222 | EN 50556/AS/NZS ISO 9001:1994 for design & servicing. AND EN 12675/IEC 60068 for functional safety, EN 55024:2010 & AS/NZS 60950/BS EN 61000-3-3 or equivalent for voltage fluctuations, or equivalent | We request to allow controllers following these or equivalent national standards | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 890 | Siemens Limited India | Volume II, Clause 5.4.1.5 Technical specifications of video thermal cmera | 223 | For detection of vehicles a camera/thermal detector has been specified. | We request you to please also consider (2D / 4D) RADAR based detectors which are weather resistant considering the terrain of Guwahati and the anticipated high rainfall which might not be suitable for a camera based detection system. RADARs also require very low maintanance. They are being used world over in global projects as well in projects in India. | The vehicle detector shall be 4D Radar / thermal Camera which can cover minimum 4 lanes and upto 130 mts, with high definition for Count, classification and Queue detection of all the vehicles passing through Junction in all day and night conditions. Vehicle detector shall be able to operate with more than 95 % Accuracy in all weather conditions like Fog, Rain and dust storm, road surface temperature without without degrading its performance |
| Vol.2 | 891 | Siemens Limited India | Volume II, Clause 12.7 BOM Sr.No. 1.2.2 | 295 | Countdown timers | For adaptive traffic control systems, it is recommended that Countdown timers are not used as the systems like SCOOT have the ability to change the signal times during the cycle instead of waiting for one cycle to complete. This makes the system more efficient with a faster response to reduce traffic volumes. Further this requirement has not been specified in technical requirements and hence be deleted. | Item mentioned in BOM stands deleted |
| Vol.2 | 892 | Siemens Limited India | Volume II, Clause 12.7 BOM Sr.No. 1.2.3 | 295 | Vehicle detectors | We request you to please also consider (2D / 4D) RADAR based detectors which are weather resistant considering the terrain of Guwahati and the anticipated high rainfall which might not be suitable for a camera based detection system. RADARs also require very low maintanance. They are being used world over in global projects as well in projects in India. | Tender conditions shall prevail |

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| Vol.2 | 893 | Siemens Limited India | Gen. | 295 | Junction Autocad drawings | For our design work we shall need to the scale autocad drawings for the junctions. Please confirm you will provide us the drawings. It will not be possible in such small project execution time to create autocad junction drawings which will involve huge cost and time. | Detailed site survey can be done by the implementing agency to get the desired details |
| Vol.2 | 894 | Siemens Limited India | Volume II, Clause 12.7 BOM | 395 | Command Centre Integration | Please provide integration parameters to estimate integration costs. | ICCC platform shall provide all solution |
| Vol.2 | 895 | Siemens Limited India | Volume II, Clause 12.7 BOM cl. 1.2.14 | 395 | Off line simulation software | Please confirm that use of simulation software shall be offline only, Please confirm scope of offline simulation software is only supply, installation. Please confirm that no simulation studies are in bidder's scope. | Tender conditions shall prevail |
| Vol.2 | 896 | Siemens Limited India | Volume II, Clause 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT CI. 1 | 347 | The specifications mentioned for various IT / Non-IT components are indicative requirements and should be treated for benchmarking purpose only. Sls are required to undertake their own requirement analysis and may propose higher specifications that are better suited to the requirements. | We refer to this statement under Clause 8.0 and the compliance requested against clause nos. 5.4.1.3 which are in conflict. The clauses describe adaptive traffic control algorithm specific to an OEM's offerings and do not bring out the functional requirement of the Adaptive Traffic Control System. Every OEM has their own algorithms to implement various functional strategies based on their own architecture and benchmarking will not be possible as such. E.g. Distributed v/s centralized system, providing signal time plans v/s providing timings within the cycle are few cases which cannot be benchmarked with each other as the underlying architecture of various OEMs are different. | Vendor may propose the architecture as per the solution maintaining the distributed architecture requirement to ensure Minimised impact on total system when individual components fail. |
| Vol.3 | 897 | Siemens Limited India | Volume 3/GCC Clause 14 | 17 | SI shall bear all taxes and duties etc. levied or imposed on SI under the Contract including but not limited to, Customs duty, Excise duty, GST, , any other taxes and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof during the entire contract period, | Please confirm if the Project qualifies under Project Import Benefit as per Chapter 98.01 of Customs Tariff Act to avail benefit of concessional rate of custom duty. Please confirm if the recommendation letter endorsed by Secretary of State Govt. under Project import regulations. | We hereby state that some part of the project may come under benefit as per Custom Tariff Act. We do not have any letter endorsed by the competent authority. |
| Vol.3 | 898 | Siemens Limited India | Volume 3/GCC Clause 14 | 17 | SI shall bear all taxes and duties etc. levied or imposed on SI under the Contract including but not limited to, Customs duty, Excise duty, GST, , any other taxes and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof during the entire contract period, | Please confirm whether the contract qualifies as works contract in case Contract Price to be quoted inclusive of GST. | The Contract is the Works Contract. The rate quoted by the bidder should be inclusive of all taxes including Goods and Service Tax -GST |
| Vol.3 | 899 | Siemens Limited India | Volume 3/GCC Clause 17.2 | 19 | If the delay occurs due to circumstances beyond control of SI such as strikes, lockouts, fire, accident, defective materials, delay in approvals or any cause whatsoever beyond the reasonable control of SI, a reasonable extension of time shall be granted by the Authority. | In case of delays, we request you to reimburse the cost incurred by the contractor due to the delay | Tender Conditions shall prevail |
| Vol.3 | 900 | Siemens Limited India | Volume 3/GCC Clause 22.4 | 21 | Force Majeure shall not apply to any obligation of the Owner to make payments to the Contractor | In case of delays, we request you to reimburse the cost incurred by the contractor due to the delay | Refer SI 3.02 of Addendum 1 |
| Vol.3 | 901 | Siemens Limited India | Volume 3/GCC Clause 29 | 24 | Limitation of Liability | Request to add the below clause in addtion to the existing clauses: Maximum amount of total liablity is upto 10% of Total Contract Amount | Refer SI 3.01 of Addendum 1 |
| Vol.3 | 902 | Siemens Limited India | General | 24 | Funding | It is requested to share the funding details of the Project. | Clarification may not be required., To be discussed with GSCL |

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| Vol.2 | 903 | Siemens Limited India | Volume II, 4: Project Scope of Work, 4.6.4: Miscellaneous, Serial No. 4 and 5 | 24 | 4. SI shall also get comprehensive insurance from reputed insurance company for the project duration for all the equipment's / components installed under this project. 5. SI shall ensure all the equipment's installed in the outdoor locations are vandal proof and in case the equipment's get damaged /stolen for reasons whatsoever, it shall repair/replace the same in the specified time as per SLAs at no extra cost to the Authority. All such costs shall be factored in the comprehensive insurance of field equipment for the duration of the contract. | Kindly mention that the insurance during Maintenance period will be limited to Spares only. | Tender conditions shall prevail |
| Vol.1 | 904 | NEC Technologies India Pvt. Ltd | Volume I, Section 3.5 Prequalification Criteria, Clause no. 3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | We request the following changes in the said clause:- The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 7 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India or abroad | Refer to AddendumVI |
| Vol.1 | 905 | NEC Technologies India Pvt. Ltd | Volume I, Section 3.5 Prequalification Criteria, Clause no. 8 | 35 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date Note: ☐ In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. ☐ In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. | We request the following changes in the said clause:- The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India or abroad during last Seven (7) years as on Bid Submission date Note: ☐ In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. ☐ The experience of wholly owned subsidiary/ parent company/sister concern/ Group companies having same ultimate parent would be considered for eligibility. | Tender conditions shall prevail. |
| Vol.1 | 906 | NEC Technologies India Pvt. Ltd | Volume I, Section 3.5 Prequalification Criteria, Note -2 | 37 | In case the experience shown is that of the bidder's parent / subsidiary /sister concern company, than the following additional documents are required: Certificate signed by the Company Secretary/statutory Auditor/2 Board of Directors of the bidder certifying that the entity whose experience is shown is parent/subsidiary/sister concern Company. Shareholding pattern of the bidding entity as per audit reports. | We request the following changes in the said clause:- In case the experience shown is that of the bidder's parent / subsidiary /sister concern / Group companies having same ultimate parent, than the following additional documents are required: Certificate signed by the Company Secretary/statutory Auditor/2 Board of Directors of the bidder certifying that the entity whose experience is shown is parent/subsidiary/sister concern Company. Shareholding pattern of the bidding entity as per audit reports. | Tender conditions shall prevail |
| Vol.1 | 907 | NEC Technologies India Pvt. Ltd | Volume I, Section 3.5 Prequalification Criteria, Note -6 | 37 | Bidders are allowed to submit experience in terms of technical qualification of their holding (parent) company or subsidiary company or Sister Concern only. a) a 'holding company', in relation to one or more other companies, means a company of such companies are subsidiary companies; and b) a 'subsidiary company' in relation to any other company (that is to say the holding company), means a company in which the holding company— (i) controls the composition of the Board of Directors; or (ii) exercises or controls more than one-half of the total share capital at its own c) a 'sister concern' in relation to Bidder Company, means a company whose holding company is same as bidder's holding company and holding company (i) controls the composition of the Board of Directors; or (ii) exercises or controls more than one-half of the total share capital at its own | Bidders are allowed to submit experience in terms of technical qualification of their holding (parent) company or subsidiary company or Sister Concern/ Group COmpanies having same ultimate parent only. a) a 'holding company', in relation to one or more other companies, means a company of such companies are subsidiary companies; and b) a 'subsidiary company' in relation to any other company (that is to say the holding company), means a company in which the holding company—(i) controls the composition of the Board of Directors; or (ii) exercises or controls more than one-half of the total share capital at its own c) a 'sister concern' in relation to Bidder Company, means a company whose holding company is same as bidder's holding company and holding company (i) controls the composition of the Board of Directors; or (ii) exercises or controls more than one-half of the total share capital at its own d) Group Companies having same ultimate parent | Tender conditions shall prevail |

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| Vol.1 | 908 | NEC Technologies India Pvt. Ltd | Volume I, Section 3.5 Prequalification Criteria, Note -7 | 38 | In case where the bidder is dependent upon the technical experience of the subsidiary company or the parent company or the sister concern, with a view to ensure commitment and involvement of the parent/ subsidiary/sister company for successful execution of the contract, the participating bidder should enclose (i) an Agreement (as per format enclosed at Annexure 10 of this Volume) between the bidder and its parent / subsidiary/Sister concern company for fulfilling the obligation and deployment of expert during implementation phase for the Track/Component for which the experience is being used and (ii) Guarantee (as per format enclosed at Annexure 11 of this Volume) from the parent/ subsidiary/sister concern company in favor of GSCL. | In case where the bidder is dependent upon the technical experience of the subsidiary company or the parent company or the sister concern or group companies having same ultimate parent, with a view to ensure commitment and involvement of the parent/ subsidiary/sister company for successful execution of the contract, the participating bidder should enclose (i) an Agreement (as performat enclosed at Annexure 10 of this Volume) between the bidder and its parent / subsidiary/sister concern company for fulfilling the obligation and deployment of expert during implementation phase for the Track/Component for which the experience is being used and (ii) Guarantee (as performat enclosed at Annexure 11 of this Volume) from the parent/ subsidiary/sister concern-company in favor of GSCL an undertaking on their Parent's company letter head duly signed by its Statutory Auditor/Chartered Accountant/Company Secretary/Board of Director authorizing the bidder to use the technical experience of the parent / 100% subsidiary/Sister concern/Group Companies having ultimate parent as the case may be for Government of India projects. | Tender conditions shall prevail |
| Vol.1 | 909 | NEC Technologies India Pvt. Ltd | Volume I, 3.5. Pre Qualification Criteria | 36 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/ Consortium member | Kindly consider Certificate signed by the Company Secretary/statutory Auditor/certifying the project details, its value, completion stattus etc in absence of PO/Completion letter. | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 910 | NEC Technologies India Pvt. Ltd | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 40 | B2 (Integrated Traffic Management System): The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | ATCS and RLVD/ANPR system being two different tchnologlies kindlt allocate seprate marking for ATCS and RLVD/ANPR. <u>OR</u> kindly Consider "Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System <u>OR</u> RLVD System / ANPR System. ATCS scope of Guwahathi is for 64 Junctions, considering the same please increase the minimum project value to 10 Cr. Also ATCS being a new technology and Guwahathi having larger no of juntions , kindly also consider ATCS OEM experience under this clause | Refer to AddendumVI |
| Vol.1 | 911 | NEC Technologies India Pvt. Ltd | 3.6.1 Technical Bid Criteria & Evaluation | 42 | VMS (OEM Criteria) | ATCS being a important and crucial component, please include OEM criteria in Technical evaluation also and allocate suitable marks. | Tender conditions shall prevail. |
| Vol.1 | 912 | NEC Technologies India Pvt. Ltd | 3.6.1 Technical Bid Criteria & Evaluation | 44 | Proof of Concept (POC) | Pleaseinclude PoC for ATCS solution also using Simulation Tool. | Tender conditions shall prevail. |
| Vol.1 | 913 | NEC Technologies India Pvt. Ltd | 3.6.1 Technical Bid Criteria & Evaluation Page 44 | 44 | Proposed resources (Max. 10 marks) | Please consider ATCS Expert also from Bidder/OEM. | Tender conditions shall prevail. |
| Vol.2 | 914 | NEC Technologies India Pvt. Ltd | 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | "Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings. | "Composite Signal Control Strategy" being a propritery application from CDAC, you are requested to kindly remove this clause and allow fare chance to all the global technologies. | Clause stands deleted |
| Vol.2 | 915 | NEC Technologies India Pvt. Ltd | Volume 2 4.6.2 Existing Traffic Signal system | 23 | The infrastructure of existing traffic signal systems including the aspects, controllers etc. will be dismantled and replaced with the new systems which are proposed and required under the scope of this project. The dismantled infrastructure shall be delivered at the GSCL designated location without damage at no extra cost. | As per RFP, dismantling of existing traffic infrastructure and their shifting to designated ware house location should be done at no extra cost. In the RFP details of these existing traffic signals is not available, so details of existing junctions should be included. Also as this activity involves a lot of expenditure in the form of machinery, manpower and transportation while dismantling the items and their shifting to some designated ware house, you are requested to add this whole activity as a sepearate line item in the Bill of Material. | Tender conditions shall prevail |

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| Vol.2 | 916 | NEC Technologies India Pvt. Ltd | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | N.XII. Make available the network status and report viewing on Web. | This requirement is contradictory with the specification given on s. no. 27 on page 212 of RFP vol. 2 where it asks "Make available the network status and report viewing on the desktop GUI as per RFP". Please clarify. | Clause to be read as Make available the network status and report viewing on the operator console |
| Vol.2 | 917 | NEC Technologies India Pvt. Ltd | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) & 5.4.1.8 | 209 & 227 | O. Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments). P. The pelican signals shall be installed on two diagonally opposite corners of the Zebra Crossing and shall be supported with facilities for the pedestrians to actuate traffic signal control. 5.4.1.8 Pedestrian / Pelican Traffic Signal Controller | In the RFP Pedestrian/ Pelican Traffic signal controllers are asked for mid block kind of junctions near the hospital, schools etc. but their quanity is not mentioned. Kindly provide the details of pelican junctions and include their quantity with traffic lights,poles etc. in the Bill of Material. | Please read Clause 'O' as Any additional item required to fulfil the functional requirement of pedestrian actuated traffic signals at selected junctions shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement " 'P' Clause stands deleted 5.4.1.8 Cluse stands deleted |
| Vol.2 | 918 | NEC Technologies India Pvt. Ltd | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any thirdparty traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant. | As per RFP Clause "4.6.2 Existing Traffic Signal system" all the existing hardware including traffic lights poles, controller etc. will be dismantled and replaced by the new items. For the ATCS system it needs an ATCS Application and its dedicated type of traffic controller, any other make of traffic controller which is not supported by this ATCS Application can not be controlled through the same. Hence request you to kindly modify the clause as mentioned below: Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. | Clause to be read as ATSC shall use UG405 or NTCIP or OCIT or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any third-party traffic hardware that is UG405 or NTCIP or any other standard communication protocol compliant. |
| Vol.2 | 919 | NEC Technologies India Pvt. Ltd | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.2 Countdown timer : Nos 226 | In the RFP specifications of Count Down Timers are not given anywhere, secondly count down timers are suitable for Non Adaptive system only where Cycle time and stage time remains constant. But here the system to be deployed is Adaptive in which signal timing will keep on changing based on real time detection data. Request you to kindly remove this item from the Bill of Material. | Item mentioned in BOM stands deleted |
| Vol.2 | 920 | NEC Technologies India Pvt. Ltd | Volume 2 12.7 Bill of Material (BOM) Summary/ 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 226 1.2.10 Pedestrian lamp heads – Walk Man: Nos 226 | As per the list of Traffic Junctions given in RFP, it is observed that out of 64 ATCS junctions, 33 junctions are Three Arm, 28 junctions are Four Arm and 3 junctions are Five Arm type. So for all these junction types, 1 primary vertical LED Aspect, 1 primary horizontal LED Aspect and 1 secondary LED aspects should be there for vehicles in each arm for better visibility of lights. Also there should be 2 LED aspects for pedestrians on both sides for each arm. Hence the quantity of some items mentioned in the Bill of Material should be modified as given below: 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 485 1.2.6 Traffic Light Aspects – Red: Nos 678 1.2.7 Traffic Light Aspects – Amber: Nos 678 1.2.8 Traffic Light Aspects – Green: Nos 1737 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 |

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| Vol.3 | 921 | NEC Technologies India Pvt. Ltd | Volume 3 43.6.4. City surveillance & ICT Component related performance levels | 38 | Bidder should keep minimum 10% spare at any given point of project execution. Infrastructure equipment should be replaced or repaired after complaint logging from Authority officials Measurement Tool: System generated call log at Helpdesk | ATCS Controllers is of high value item and also has MTBF more then 9 years. Hence 10% is not required .Instead kindly mention Sufficient spare to meet SLA or 10% minimum. | Refer SI 3.18 of Addendum-1 |
| Vol.1 | 922 | NEC Technologies India Pvt. Ltd | Vol 1; Cl. 4.6 | 51 | The Employer will, if requested by the CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. | Request for interest free advance. | Response to this query provided above may be refered. |
| Vol.3 | 923 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.13 | 16 | Intellectual Property Rights 13.1. Retention of Ownership except for the rights expressly granted to the Licensee under this Agreement, the Licenseor shall retain all right, title and interest in and to the Licenseor shall retain all right, title and interest in and to the Licenseor shall retain all right, title and interest in and to the Licenseor Technology, including all worldwide Technology and intellectual property and proprietary rights. 13.2. Preservation of Notice Licensee shall not remove, efface or obscure any copyright notices or other proprietary notices or legends from any Licensed Technology or materials provided under this Agreement, and shall reproduce all such notices and legends when incorporating Licensed Technology or materials into any Integrated Products. 13.3. SI must ensure that while using any software, hardware, processes, document or material in the course of performing the Services, it does not infringe the Intellectual Property Rights of any person/Company. SI shall keep the Authority indemnified against all costs, expenses and liabilities howsoever, arising out any illegal or unauthorized use (piracy) or in connection with any claim or proceedings relating to any breach or violation of any permission/license terms or infringement of any Intellectual Property Rights by SI or SI's Team during the course of performance of the Services. SI's liability is excluded regarding any claim based on any of the following (a) anything Authority provides which is incorporated into the Solution; (b) the Authority's modification of the solution; and the performance of the Contract, including but not limited to all processes, products, specifications, reports and other documents which have been newly created and developed by SI solely during the performance of Services and for the | we understand this clase is not applibale for Core IPR of any product. Please clarify. | Refer SI 3.13 of Addendum-1 |

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| Vol.3 | 924 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.15 | 18 | 15. Indemnity 15. Indemnity 15. I. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all Carve Out/ Exclusions from Limitation of Liability Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.03 of Addendum-1 |
| Vol.3 | 925 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.22 | 21 | 22. Force Majeure 22. 1. Force Majeure 22. 1. Force Majeure shall not include any events caused due to acts/ omissions of SI resulting in a breach/ contravention of any of the terms of the Contract and/or SI's Bid. It shall also not include any default on the part of SI due to its negligence or failure to implement the stipulated/ proposed precautions, as were required to be taken under the Contract. 22.2. The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could nothave reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligation as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. 22.3. In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. | Request you to incorporate the following Request to add events beyond the control of either Party or both the Parties. Right of EOT and price implication Both the parties shall have termination rights to both the parties for prolonged suspension due to FM conditions for period more than 60 days continuous and / or 90 days cumulative. In case of termination SI shall be entitled to be paid for work completed and work in progress | Refer SI 3.02 of Addendum-1 |

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| Vol.3 | 926 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.24 | 22 | 24. Insurance 24.1. The Goods supplied under this Contract shall be comprehensively insured by SI at his own cost, against any loss or damage, for the entire period of the contract. SI shall submit to the Authority, documentary evidence issued by the insurance company, indicating that such insurance has been taken. 24.2. SI shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI. 24.3. SI shall take out and maintain at its own cost, on terms and conditions approved by the Authority, insurance against the risks, and for the coverages, as specified below; a. At the Authority's request, shall provide evidence to the Authority showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. b. Employer's liability and workers' compensation insurance in respect of the Personnel of the Company, in accordance with the relevant provisions of the Applicable Lawas well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate | SI shall undertake comprehensive insurance cover valid till scheduled completion period, in case of extension of time for reasons not attributable to SI, period of cover shall be extended by SI at the cost of GSCL. | Refer SI 3.04 of Addendum-1 |
| Vol.3 | 927 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.25 | 22 | 25. Transfer of Ownership 25.1. SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment's etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent. 25.2. Forthwith upon expiry or earlier termination of the Contract and at any other time on demand by the Authority, SI shall deliver to the Authority all Documents provided by or from or for SI in the course of performing the Services, unless otherwise directed in writing by the Authority at no additional cost. SI shall not, without the prior written consent of the Authority store, copy, distribute or retain any such Documents | IP rights cannot be transferred or assigned in manner to GSCL. | Refer SI 3.14 of Addendum-1 |

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| Vol.3 | 928 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.28 | 24 | 28. Liquidated Damages: 28.1. If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. 28.2. The deduction shall not in any case exceed 10 % of the contract value. 28.3. The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to SI in its hands (which includes the Authority's right to claim such amount against SI's Bank Guarantee) or which may become due to SI. Any such recovery or liquidated damages shall not in any way relieve SI from any of its obligations to complete the Work or from any other obligations and liabilities under the Contract. 28.4. Delay not attributable to SI shall be considered for exclusion for the purpose of computing liquidated damages. | Request you to cap the overall LD for delay in completion at 5% of the Contract Value. Request you to add the following wordings "Levy of LD shall be sole and exclusive remedy available to GSCL." | Tender conditions shall prevail |
| Vol.3 | 929 | NEC Technologies India Pvt. Ltd | Vol 3; Cl.29 | 24 | 29. Limitation of Liability: Limitation of Bidder's Liability towards the Authority. 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all the Carve Out Exclusions from Limitation of Liability Either party under no legal theory shall have right to claim for consequential losses and damages | Refer to addendum VI |
| Vol.1 | 930 | NEC Technologies India Pvt. Ltd | 2.29. Eligible Goods and Services, and OEM Criteria | 27 | OEM Criteria | ATCS being a important component of the RFP, you are requested to please include suitable OEM critera of ATCS. | Tender conditions shall prevail. |
| Vol.1 | 931 | NEC Technologies India Pvt. Ltd | 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The OEM of each product or technology should have valid quality certifications like ISO 9001. | ATCS being a engineering tool, you are requested to onsider CMML3 for Traffic Controller OEM. | Agreed. Bidder to Refer Point 1.03 of Amendment 01. "The OEM of each product or technology should have valid quality certifications like ISO 9001 or CMMI Level 3 or better." |
| Vol.1 | 932 | NEC Technologies India Pvt. Ltd | 3.5. Pre- Qualification Criteria | 33 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. ATCS being a new technology and Guwahathi having larger no of juntions, kindly also consider ATCS OEM experience under this clause. Also consider "Adaptive Traffic Singal Control" in place of Traffic signal Control. | Refer to AddendumVI |

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| Vol.1 | 933 | NEC Technologies India Pvt. Ltd | 3.5. Pre- Qualification Criteria P | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. | Tender conditions shall prevail. |
| Vol.1 | 934 | NEC Technologies India Pvt. Ltd | 3.5. Pre Qualification Criteria | 36 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/Consortium member | Kindly consider Certificate signed by the Company Secretary/statutory Auditor/certifying the project details, its value, completion stattus etc in absence of PO/Completion letter. | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 935 | Astrikos Consulting private limited | Vol1, 2.29, Eligible Goods and Services, and OEM Criteria | 28 | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | Please modify as "e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for the period of 60 months from the date of Go-live." | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product's will be available for the period of 60 months from the date of Go-live." |
| Vol.1 | 936 | Astrikos Consulting private limited | Vol1, 7.10, Manufacturers'/P roducers' Authorization Form | 82 | The support for such offered product/s will be available for minimum of 10 years from the date of bidding | Please modify as "The support for such offered product/s will be available for the period of 60 months from the date of Go-live" | Refer to AddendumVI |
| Vol.2 | 937 | Astrikos Consulting private limited | 5.2.3 Workstation with Joystick Controller | 132 | Processor: Latest generation 64-bit x86 Dual core CPU with 3.33GHz or more | Latest generation 64-bit x86 octa core CPU with 5.00 GHz or more supported clock speed. | Tender conditions shall prevail |
| Vol.2 | 938 | Astrikos Consulting private limited | 5.2.3 Workstation with Joystick Controller | 132 | Memory : Minimum 8 GB Memory | Minimum 16 GB Memory DDR4 | Tender conditions shall prevail |
| Vol.2 | 939 | Astrikos Consulting private limited | 5.2.3 Workstation with Joystick Controller | 132 | Graphics card : Graphics card with 2 GB video memory (non shared) | Professional series Graphics card with 4 GB memory (NVIDIA Quadro / AMD Radeon) | Tender conditions shall prevail |
| Vol.2 | 940 | Astrikos Consulting private limited | 5.2.3 Workstation with Joystick Controller | 132 | Monitor: 22" TFT LCD monitor, Minimum 1920 x1080 resolution, 5 ms or better response time, TCO 03 (or higher) certified | Suggested for Minimum 23.8" FHD monitor with TCO 8 or higher certified | Tender conditions shall prevail |
| Vol.2 | 941 | Astrikos Consulting private limited | 5.2.4 Desktop PC for ICCC | 134 | Operating system + SW :MS Office 2016 | Please confirm the required MS Office version / SKU . Suggested for pre- loaded MS Office 2019 professional | Tender conditions shall prevail |
| Vol.2 | 942 | Astrikos Consulting private limited | 5.3.3 Data Center Out of Band Switches | 169 | Should support minimum 8MB buffer. | Please modify clause as" 6. Should support minimum 4MB buffer." For DELL EMC to participate | 6. Should support minimum 4MB buffer |
| Vol.2 | 943 | Astrikos Consulting private limited | 5.3.9 SIEM Solution, point 22 | 192 | Bidder should propose separate hardware for SIEM solution. | Please confirm if purpose built Appliance with guranteed performance is required or software based solution is OK? | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 944 | Astrikos Consulting private limited | 5.3.9 SIEM Solution, point 3 | 190 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | In case logs and Packet solution will be from different OEM, it will lead to challenge of integration and delay in detecting of nation state attacks? Please confirm if customer is OK with this. | SIEM for Logs and deep packet inspection can be from same or different OEM. |
| Vol.2 | 945 | Astrikos Consulting private limited | Vol 2, 5.3.11 Storage Specifications, clause 5 (b) | 199 | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels (5, 6/DP or equivalent) | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |

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| Vol.2 | 946 | Astrikos Consulting private limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 2.4 | 202 | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with appropriate cache capacity with redundancy and additional to usable storage. | Tender conditions shall prevail |
| Vol.2 | 947 | Astrikos Consulting private limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.1 | 203 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz Hyper-V & VMware. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |
| Vol.2 | 948 | Astrikos Consulting private limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.7 | 204 | The solution shall support provisioning across multihypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | The solution shall support provisioning hypervisor (e.g.: VMware ESXi 6.5 or higher/ Microsoft Hyper-V 2016 or higher/ System Center 2016 or higher) virtual and public cloud environments. | The solution shall support provisioning hypervisor (e.g.: VMware or Microsoft Hyper-V or System Center or Red hat or KVM or AHV or Xen) virtual and public cloud environments |
| Vol.2 | 949 | Astrikos Consulting private limited | Vol 2, 5.3.12 Hyper Converged Infrastructure (HCI), clause 6.8 | 204 | The solution should model what-if scenarios based on the real- time environment to accurately forecast capacity needs. Shall have the capability to install on multiple Hypervisor's like VMware & Hyper-V. | The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs. | The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs |
| Vol.2 | 950 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (1.3) | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Kindly change this clause to "Appliance must Support at least 30 Million Concurrent firewall connections on device from day 1" so that next 5 years scalability can be addressed. | Tender conditions shall prevail |
| Vol.2 | 951 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (1.4) | Firewall must support 400K of new connections/sec | Kindly chamge this cause to "Firewall should must support 1000K new connections per second" so that next 5 years scalability can be addressed. | Firewall must support 250K of new connections/sec |
| Vol.2 | 952 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (1.7) | No limitation for client connecting using SSL VPN | Kinldy clarify whether SSL/IPsec VPN clients are to be included in the commercial offer. If yes, kindly mention number of VPN clients are to be included. May kindly update the clause to "No limitation for client connecting using SSL/IPsec VPN and 500 VPN clients are to be inluded from day-1". | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 953 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (1.8) | Should support at least i) 8x1000BaseT ports ii) 8x100Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port | III) Should have additional 2x40/100G ports for connectivity to both the Core | Should support at least ii) 8x 10Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. Vi) Should have additional 2x40G ports for connectivity to both the Core Routers. Vi) 1x1000BaseT management port Vi) 1x0nsole Port |
| Vol.2 | 954 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (2.2) | The appliance must not have reported a backdoor vulnerability in OS in past five years | Kindly change this clause to - "The appliance must not have reported a backdoor vulnerability in OS in past three years" to allow participation of more OEMs. | Clause deleted |
| Vol.2 | 955 | Astrikos Consulting private limited | Volume 2, 5.3.5 Intranet Firewall with IPS | 180 (2.7) | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | As this is Intranet firewall, SD-WAN functionality wont be used. Kindly remove this clause. | Tender conditions shall prevail |

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| Vol.2 | 956 | Astrikos Consulting private limited | Volume 2. 5.3.6 Next Generation Firewall | 184 (4) | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one | The Next Generation Firewall should be loaded with 100G ports to accommodate high traffic volume. 10/100/100BaseT ports are required on such high end firewall. Kindly change this clause to: "The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40/100 Gig SFP28 ports from Day one" | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 957 | Astrikos Consulting private limited | Volume 2. 5.3.6 Next Generation Firewall | 184 (6) | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user | 5 Gbps of IPSec VPN throughput for 10,000 users would lead to only 0.5 Mbps throughput per user. Kindly change this clause to "Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user" so that each user gets at least 1 Mbps throughput. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |
| Vol.2 | 958 | Astrikos Consulting private limited | Volume 2. 5.3.6 Next Generation Firewall | 184 (7) | Firewall should support 8 Million concurrent sessions and 200K new connections per second. | These are critical performance figure for any high end NetGen firewall and mentioned parameters may lead to performance bottle neck duing next 5 years operation. Kindly chamge this cause to "Firewall should support 40 Million concurrent sessions and 1000K new connections per second. | Tender conditions shall prevail |
| Vol.2 | 959 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-5 | 83 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 4 x 10/100/1000 (PoE+) + 2 x 10/100/1000 port and 2xGigabit SFP or combo, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 960 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-10 | 83 | b) Static Routing Protocols | Remove this Clause | Tender conditions shall prevail |
| Vol.2 | 961 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-12 | 83 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BootP/DCHP snooping, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP/NTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP)/FTP support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS). | Tender Conditions shall prevail |
| Vol.2 | 962 | Astrikos Consulting private limited | Vol.02, Section- 5.1.3.6, S.No-13 | 83-84 | IEEE 802.3bt. | Plese remove this clause | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. |
| Vol.2 | 963 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-15 | 84 | Flash Memory 1 GB or Better | Flash Memory 16 MB or Better | Tender conditions shall prevail |
| Vol.2 | 964 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-17 | 84 | Power Requirement- Internal power supply | Power Requirement- Redundant power supply | Tender conditions shall prevail |
| Vol.2 | 965 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-18 | 84 | 48V to 57V (Able to run on both AC or DC supply) | 48V to 57V (Able to run on AC/DC supply) | Point 18 - Able to run on either AC or DC supply. In case of DC based solution Bidder have to provision DC source at their own cost. |

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| Vol.2 | 966 | Astrikos Consulting private limited | Vol.02, Section- 5.1.3.6, S.No-22 | 84 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. | 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or eqvivalanet | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.2 | 967 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.6, S.No-27 | 84 | Port Security for binding MAC address of IP Cameras to an interface. | Port Security for binding IP/MAC address of IP Cameras to an interface. | Tender conditions shall prevail |
| Vol.2 | 968 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-5 | 85 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+) + 4x1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 969 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-10 | 85 | b) Static Routing Protocols c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. d) Laver 3 multicast routing from day 1 | Kindly remove this clause | Clause Deleted - (c) Dynamic Routing Protocol - OSPFv2 & OSPF v3 from day 1.) |
| Vol.2 | 970 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-12 | 86 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, Diffserv support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (MSSCURE Sockets Laver (SSL). | Flow control, layer 2 switching, BootP/DCHP snooping, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irnware upgradable, Unicast Storm Control, firmware upgradable, SNTP/NTP support, Spanning Tree Protocol (STP) support, Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP)/FTP support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS). | Tender Conditions shall prevail |
| Vol.2 | 971 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-15 | 86 | Flash Memory 1 GB or Better | Flash Memory 16 MB or Better | Tender conditions shall prevail |
| Vol.2 | 972 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-17 | 86 | Power Requirement- Internal power supply | Power Requirement- Redundant power supply | Tender conditions shall prevail |
| Vol.2 | 973 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-18 | 86 | 48V to 57V (Able to run on both AC or DC supply) | 48V to 57V (Able to run on AC/DC supply) | Point 18 - Able to run on either AC or DC supply. In case of DC based solution Bidder have to provision DC source at their own cost. |
| Vol.2 | 974 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-22 | 87 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001. | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or eqvivalanet | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.2 | 975 | Astrikos Consulting private limited | Vol.02,Section- 5.1.3.7, S.No-27 | 87 | Port Security for binding MAC address of IP Cameras to an interface. | Port Security for binding IP/MAC address of IP Cameras to an interface. | Tender conditions shall prevail |
| Vol.2 | 976 | Astrikos Consulting private limited | Volume 2, 5.5.3.1 Core Router | 296 (8) | Should support up to 16K MAC addresses | 16K MAC address support is too low for the Core Router of Smart City Network. Kindly change this clause to "Should support up to 1 Million MAC addresses". | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 977 | Astrikos Consulting private limited | Volume 2, 5.5.3.1 Core Router | 296 (9) | Shall support - minimum 256K IPv4 and IPv6 routes - minimum 4K multicast routes | Service Provider grade router is required for the Core Router of Guwahati Smar City. Routing parameters are too low. Kindly change this clause to "Shall support - minimum 2 Million IPv4 and 2 Million IPv6 routes - minimum 128 K multicast routes | t Tender conditions shall prevail |
| Vol.2 | 978 | Astrikos Consulting private limited | Volume 2, 5.5.3.1 Core Router | 297 (45) | Segment Routing | Kindly explain the use case of "SR and LDP integration support" feature asked under segment routing. May remove this Segment routing features to avoid ambiguity and particiption of more OEMs. | i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology-Independent Loop-Free iii) Topology-Independent Loop-Free iv) Alternate (TI-LFA) for faster convergence v) Remote-LFA |

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|----------|-------|-------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 979 | Astrikos Consulting private limited | Volume 2, 5.5.3.1 Core Router | 297 (27) | Hierarchical QoS | Kindly change this clause to "Hierarchical QoS with 256k queues" so that minimum QoS performance parameter is set. | Tender conditions shall prevail |
| Vol.2 | 980 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 302 (1) | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. | Kindly change the clause to "24*10/100/1000 Base-TX/FX ports, 4 nos of 10G uplink ports and 2 nos. of 40G Ports for ring creation" for better performance. | Tender conditions shall prevail |
| Vol.2 | 981 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 302 (2) | Switch type Layer 2 | Kindly change the clause to "Switch type Layer 2 / Layer 3" for deployment flexibility. | Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 982 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 302 (8) | Operating Temperatures - 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | The highest-ever temperature recorded in Guwahati was 40.3°C in May 1960. Kindly change this clause to "Operating Temperatures - 0" to 45° C, shall support 0% to 85% noncondensing humidity conditions. | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 983 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 303 (18) | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | "jumbi frame" looks like a typo error and jumbo frame support requirement should be mentioned. Request to change this clause to "Support upto 4K VLANs and 9216 bytes jumbo frame" | Support upto 4K VLANs with jumbo frame handling capability of 9K or 13K packet size |
| Vol.2 | 984 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 985 | Astrikos Consulting private limited | Volume 2, 5.5.3.3, Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 986 | Astrikos Consulting private limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 188 | It should be dedicated Appliance based solution with purpose- build hardware and the solution should not be a part of Router or UTM or NGFW. | For scalability and security we request to amend the clause as - " It should be dedicated Appliance based solution with purpose-build hardware and the solution should not be a part of Router or UTM or NGFW. It must have capability to host 3rd party and open source network functions like Linux CentOS, Ubuntu & others on same appliance | Tender conditions shall prevail |
| Vol.2 | 987 | Astrikos Consulting private limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 188-189 | Should support inbound/outbound load balancing, server load balancing and SSL offloading | For inbound load balancing DNS feature is must. Also HA parameter is missing. We request to amend the clasue as - " Should support inbound/outbound load balancing, server load balancing and SSL offloading. Solution should support HA configurations using standard VRRP protocol. It should be capable of handling complete Full DNS bind records including A,MX, AAAA, CNAME, PTR, SOA etc." | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|-------------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 988 | Astrikos Consulting private limited | Volume-2, 5.3.8 Load Balancer with Web Application Firewall | 189 | Web Application Firewall - Handle OWASP Security Attack Classification, WAF should support for IPv4 and IPv6 traffic, Support DNSSEC functionality | For better surface security we request to amend the clause as "Web Application Firewall - Handle OWASP Security Attack Classification, WAF should support for IPv4 and IPv6 traffic, Support DNSSEC functionality. Proposed WAF module should be from different OEM than Firewalls and Load Balancers for better surface security" | Tender conditions shall prevail |
| Vol.1 | 989 | eCentric Solutions Private Limited | Vol 1 | Page 28, 2.29. Eligible Goods and Services, and OEM Criteria | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | In vol 2., it is mentioned as follows: 4) OEM undertaking that the quoted product will not become end of sale within next 12 months. 5) OEM undertaking that the quoted product will not become end of support/end of life for next 5 years. We feel this is the point which needs to be followed since Vol II is for scope of work and technical specifications. Please clarify | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product's will be available for the period of 60 months from the date of Go-live." |
| Vol.2 | 990 | eCentric Solutions Private Limited | Page 82, 4 Port POE switch, clause no. 5 | Page 82, 4 Port POE switch, clause no. 5 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 6 x 10/100/1000 (PoE+ on all ports) + 2 x combo or dedicated Gigabit SFP, Switch should support Rugged SFPs and all the transceiver should be from the same OEM as the switch | Tender conditions shall prevail |
| Vol.2 | 991 | eCentric Solutions Private Limited | Page 82, 4 Port POE switch, clause no. 7 | Page 82, 4 Port POE switch, clause no. 7 | 120 W or Better | 180W or Better | Tender conditions shall prevail |
| Vol.2 | 992 | eCentric Solutions Private Limited | Page 82, 4 Port POE switch, clause no. 8 | Page 82, 4 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 09 Mbps or better Switching capacity: 12 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 16 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 993 | eCentric Solutions Private Limited | Page 82, 4 Port POE switch, clause no. 10 | Page 82, 4 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 along with multicasting should be supported for future enhancements without changing the hardware. | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 994 | eCentric Solutions Private Limited | Page 83, 4 Port POE switch, clause no. 14 | Page 83, 4 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 995 | eCentric Solutions Private Limited | Page 83, 4 Port POE switch, clause no. 17 | Page 83, 4 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or external power supply | Tender conditions shall prevail |
| Vol.2 | 996 | eCentric Solutions Private Limited | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 997 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x |
| Vol.2 | 998 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch, clause no. 19 | POE switch, | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|-------------------------------------------------|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 999 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch, clause no. 25 | Page 84, 4 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 1000 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 1001 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 1002 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 1003 | eCentric Solutions Private Limited | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 1004 | eCentric Solutions Private Limited | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 1005 | eCentric Solutions Private Limited | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1006 | eCentric Solutions Private Limited | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 1007 | eCentric Solutions Private Limited | Page 85, 8 Port POE switch, clause no. 10 | Page 85, 8 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols c) | Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 and multicast should be supported for future enhancements without changing the hardware. | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 |
| Vol.2 | 1008 | eCentric Solutions Private Limited | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (TSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |
| Vol.2 | 1009 | eCentric Solutions Private Limited | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.1x, IEEE 802.3x |
| Vol.2 | 1010 | eCentric Solutions Private Limited | Page 86, 8 Port POE switch, clause no. 14 | Page 86, 8 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1011 | eCentric Solutions Private Limited | Page 86, 8 Port POE switch, clause no. 17 | Page 86, 8 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or extremal power supply | Tender conditions shall prevail |
| Vol.2 | 1012 | eCentric Solutions Private Limited | Page 86, 8 Port POE switch, clause no. 19 | Page 86, 8 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 1013 | eCentric Solutions Private Limited | Page 87, 8 Port POE switch, clause no. 25 | Page 87, 8 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 1014 | eCentric Solutions Private Limited | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 1015 | eCentric Solutions Private Limited | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 1016 | eCentric Solutions Private Limited | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 1017 | eCentric Solutions Private Limited | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 1018 | eCentric Solutions Private Limited | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.4 | 1019 | eCentric Solutions Private Limited | BOQ-27684 | Schedule-B, Serial No. 5.3.2 | New Request and Clarification | The Internet router has been cosidered as only 1 in quantity in the Schedule B of the BOQ file. This lacks resiliency and becomes a single point of failure. Hence, we are requesting to increase the quantity to at least 2. Further, the specs in Vol. 2 has the specs for Internet switch and not as Internet Router, so we are assuming that it is a typo on the BOQ file and it should be Internet switch on both BOQ and specs of Vol. 2 of the RFP. Pls confirm on the same. | Tender conditions shall prevail |
| Vol.2 | 1020 | eCentric Solutions Private Limited | Page 136, Internet Switch - L3, clause no. 9 | Page 136, Internet Switch - L3, clause no. 9 | Power supply:230V AC PSU | "Power supply:Redundant and field replaceable 230V AC PSU " | Tender conditions shall prevail |
| Vol.2 | 1021 | eCentric Solutions Private Limited | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 1022 | eCentric Solutions Private Limited | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 1023 | eCentric Solutions Private Limited | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 1024 | eCentric Solutions Private Limited | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 1025 | eCentric Solutions Private Limited | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 2000 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 1026 | eCentric Solutions Private Limited | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 50,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 1027 | eCentric Solutions Private Limited | Page 168, Spine & Leaf Switch, clause no. 39 | Page 168, Spine & Leaf Switch, clause no. 39 | The solution must have virtualization feature. | The solution must have virtualization feature and should support at least 1000 VRFs | Tender conditions shall prevail |
| Vol.2 | 1028 | eCentric Solutions Private Limited | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all OEMs are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexity , future scalability is very ease . | Tender conditions shall prevail |
| Vol.2 | 1029 | eCentric Solutions Private Limited | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 1030 | eCentric Solutions Private Limited | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1031 | eCentric Solutions Private Limited | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 1032 | eCentric Solutions Private Limited | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1033 | eCentric Solutions Private Limited | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 1034 | eCentric Solutions Private Limited | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 1035 | eCentric Solutions Private Limited | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 1036 | eCentric Solutions Private Limited | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1037 | eCentric Solutions Private Limited | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 1038 | eCentric Solutions Private Limited | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1039 | eCentric Solutions Private Limited | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 1040 | eCentric Solutions Private Limited | Intranet Firewall with IPS | Intranet Firewall with IPS | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 1041 | eCentric Solutions Private Limited | Vol 2+F46 | Page no-184, Next generation Firewall , Clause No 4 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Suggestions in Justifications 10G interfaces are back compatible to 1G thus if network really has 1G requirement than 10G ports can be used there. Also for a 40G day 1 support means the network is 40G ready and the required number of 1G and 10G becomes redundant as the uplink and downlink can be on 40G and removed. | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 1042 | eCentric Solutions Private Limited | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation Firewall , Clause No 22 | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 1043 | eCentric Solutions Private Limited | Next generation Firewall | Next generation Firewall | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replacabale | Tender conditions shall prevail |

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| Vol.2 | 1044 | eCentric Solutions Private Limited | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 1045 | eCentric Solutions Private Limited | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 1046 | eCentric Solutions Private Limited | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 1047 | eCentric Solutions Private Limited | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to Addendum XII |
| Vol.2 | 1048 | eCentric Solutions Private Limited | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should be offered with minimum 3 PB usable capacity. (Primaryfor 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Storage solution should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Tender conditions shall prevail |
| Vol.2 | 1049 | eCentric Solutions Private Limited | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) |
| Vol.2 | 1050 | eCentric Solutions Private Limited | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels 1, 6, 10 or equivalent Erasure Coding Configurations | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 1051 | eCentric Solutions Private Limited | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 1052 | eCentric Solutions Private Limited | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 1053 | eCentric Solutions Private Limited | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Storage shall have minimum front-end support for 16Gb and backend support for minimum 12Gb. | Each Storage controller/Node shall have minimum front-end (network) support for 25Gb and backend support for minimum 12Gb. | Clause deleted |
| Vol.2 | 1054 | eCentric Solutions Private Limited | page No. 200, Storage Specifications | page No. 200, Storage Specifications | All the necessary software (GUI Based) to configure and manage the storage space, RAID configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. |
| Vol.2 | 1055 | eCentric Solutions Private Limited | page No. 201, Storage Specifications | page No. 201, Storage Specifications | Additional parameter | Storage feature: The solution should provide inbuilt native deduplication and compression capabilities | Tender conditions shall prevail |

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| Vol.2 | 1056 | eCentric Solutions Private Limited | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 1057 | eCentric Solutions Private Limited | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | The solution should be offered with one additional node for ensuring that there would be no performance degradation in case of 1 node failure. | Tender conditions shall prevail |
| Vol.2 | 1058 | eCentric Solutions Private Limited | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with minimum 800GB cache capacity additional to usable storage. Proposed HCl solution shall be able to scale twice the current mentioned capacity. | Tender conditions shall prevail |
| Vol.2 | 1059 | eCentric Solutions Private Limited | Page No. 203, Hyper Converged Infrastructure (HCI) | Page No. 203, Hyper Converged Infrastructure (HCI) | Proposed solution shall be able to Track and manage firmware versions ,display & report inventory across all proposed Servers. | Proposed solution shall be able to centrally Track and manage firmware versions ,display & report inventory across all proposed Servers at DC & DRC. | Tender conditions shall prevail |
| Vol.2 | 1060 | eCentric Solutions Private Limited | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 1061 | eCentric Solutions Private Limited | Page 302, L2 Switch for POP, Clause No. 1 | Page 302, L2 Switch for POP, Clause No. 1 | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. All ports can auto-negotiate between 10Mbps/ 100Mbps/ 1000Mbps, half-duplex or full duplex and flow control for half duplex ports. | The device must support 18x 1GE+ 6 x 10GE.Considering the growth in traffc number of 10G interfaces should be more.18x1G interfaces are sufficient to connect IE swicthe ring. | The device must support 16x 1GE SFP, 4 x 10GE SFP+ ports. Should have future scalability for minimum 2x40Gbps interface. All proposed transceivers should be from same OEM. |
| Vol.2 | 1062 | eCentric Solutions Private Limited | Page 302, L2 Switch for POP, Clause No. 2 | Page 302, L2 Switch for POP, Clause No. 2 | Layer 2 | The device should be Layer3 switch or Router with IP/MPLS capabilitiues.As per city network design,all IE switch ring will terminate on this switch/router. This will act as pre aggregatin or agrregation for nwtwork.Having layer 3 and IP/MPLS capabilities on this will ensure that broadcast domain is limited and Servies like Layer3 ,Layer2 ,Multicast can be enabled from this node. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 1063 | eCentric Solutions Private Limited | Page 302, L2 Switch for POP, Clause No. 4 | Page 302, L2 Switch for POP, Clause No. 4 | Minimum 128Gbps Switching fabric capacity | Since the devcie will act as pre aggregation/Agregation device suggest to increase the throughput to 200Gbps. | Minimum 128Gbps Routing Throughput |
| Vol.2 | 1064 | eCentric Solutions Private Limited | Page 302, L2 Switch for POP, Clause No. 7 | Page 302, L2 Switch for POP, Clause No. 7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum of 64K IPv4/32K IPv6 routes or better |
| Vol.2 | 1065 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | All the devcies will deployed in filed and will requiure high temperature sustainability.Request to increase the temperature to 0 to 65 | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 1066 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 9 | Page 303, L2 Switch for POP, Clause No. 9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum 64K IPv4/IPv6 routes/hosts |

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| Vol.2 | 1067 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | New features | Multicast will be one of the key feature as we intend to connect cameras and other appkicatins in future. The devices must support 4K Multicast routes to achieve the ultimate goal of city network. | Tender conditions shall prevail |
| Vol.2 | 1068 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 10 | Page 303, L2 Switch for POP, Clause No. 10 | Packet Forwarding Rate should be 95 Mpps or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the Packet Forwarding Rate should be 200 Mpps or better | Clause deleted |
| Vol.2 | 1069 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 18 | Page 303, L2 Switch for POP, Clause No. 18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | Jumbo frame standard is is 9000 MTU pls change it to 9000. | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet size or better |
| Vol.2 | 1070 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 20 | Page 303, L2 Switch for POP, Clause No. 20 | Support Multicasting | The devices must suport multicast layer 3 VPN,PIM,PIM SSM,IGMP V1,V2,V3. | Clause 20. Support Multicasting with below features ready- i) IPv4 and IPv6 multicast ii) PIM-SM, PIM-SSM iii) IGMPv3, IGMP snooping iv) 4K Multicast Routes |
| Vol.2 | 1071 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 22 | Page 303, L2 Switch for POP, Clause No. 22 | Should support Ring protection | The devcies must support all the ring protection mechanism like IPFRR,MPLS- TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or IPFRR, MPLS-TE FRR, LFA remote and Local, TI-LFA, BFD with 3.3 msec to achieve ring protection within 50-ms. |
| Vol.2 | 1072 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, Clause No. 28 | Page 303, L2 Switch for POP, Clause No. 28 | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | The devcies must support all the ring protection mechanism like G.8032, IPFRR,MPLS-TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 1073 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The devcies must support 2 Level HQOS for granular Quality of Service | Tender conditions shall prevail |
| Vol.2 | 1074 | eCentric Solutions Private Limited | Page 304, L2 Switch for POP, Clause No. 39 | Page 304, L2 Switch for POP, Clause No. 39 | Should support 4 groups of RMON | RMON is very old methodology for network monitoring there are new protocols like Telemetry ,SNMP which should be allowed for better network managemnt and logging | Should support 4 groups of RMON or Telemetry ,SNMP |
| Vol.2 | 1075 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The router/layer3 switch must support following layer3 protiocols: 1.OSPF V2 and V3,ISIS 2.BGP (IPv4,VPNv4,IPv6) 3.MPLS LDP 4.Multicast VPN,Layer2 VPN,Layer3 VPN,VPLS 5.Segment routing 6.TI-LFA 7.EVPN 8.SR v6 | Tender conditions shall prevail |
| Vol.2 | 1076 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing FLex-algo should be supported to ensure each category of trafic is getting bandwidth as per their Latency and SLA requirement | Tender conditions shall prevail |
| Vol.2 | 1077 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing Data Plane monitiring should be supported to ensure that traffic is not blackholed and not dropped due to network issues. | Tender conditions shall prevail |
| Vol.2 | 1078 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The device must support minimum 8 label depth for Segment routing to work as desired. | Tender conditions shall prevail |
| Vol.2 | 1079 | eCentric Solutions Private Limited | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | Certification | The device series should be CE3.0 certified | Tender conditions shall prevail |
| Vol.2 | 1080 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1081 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1082 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 4 | Page No. 299, DWDM/OTN, Clause No. 4 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Clarification Request | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 1083 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1084 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1085 | eCentric Solutions Private Limited | Page No. 299, DWDM/OTN, Clause No. 7 | Page No. 299, DWDM/OTN, Clause No. 7 | The offered system should be able to support mixed operation of 10G/100G line rates sharing the same mux/de-mux hardware as well as be upgradable in service to carry 100 Gbit/s channels along with 10G channels. | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1086 | eCentric Solutions Private Limited | Page No. 300, DWDM/OTN, Clause No. 10 | Page No. 300, DWDM/OTN, Clause No. 10 | 2) Relative humidity: Up to 90% at non-condensing for the DWDM. | Pls change the relative humidity to 85%. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1087 | eCentric Solutions Private Limited | Page No. 300, DWDM/OTN, Clause No. 11 | Page No. 300, DWDM/OTN, Clause No. 11 | The attenuation per Km for fibre shall be taken as 0.25 db per km. The link shall be designed with a fibre and OSNR margin of 3db. | We need a network/topology to design. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1088 | eCentric Solutions Private Limited | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1089 | eCentric Solutions Private Limited | Page No. 295, Core Router, Clause No. 7 | Page No. 295, Core Router, Clause No. 7 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 4 Tbps | Tender conditions shall prevail |
| Vol.2 | 1090 | eCentric Solutions Private Limited | Page No. 295, Core Router, Clause No. 10 | Page No. 295, Core Router, Clause No. 10 | Should have minimum 32GB RAM | Should have minimum 24GB RAM from Day 1 with support to go upto 32GB for future scalability | Should have minimum 16GB RAM |
| Vol.2 | 1091 | eCentric Solutions Private Limited | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 1092 | eCentric Solutions Private Limited | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 1093 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1094 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1095 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1096 | eCentric Solutions Private Limited | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |

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| Vol.2 | 1097 | eCentric Solutions Private Limited | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1098 | eCentric Solutions Private Limited | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 134 It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with single unified CMDB for better management. | Tender conditions shall prevail |
| Vol.2 | 1099 | eCentric Solutions Private Limited | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | Page 178,Network Management System / Enterprises Management System(NMS/EM | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyses hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |
| Vol.2 | 1100 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 201 The solution should provide workload automation that provides full stack visibility and control:- resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1101 | eCentric Solutions Private Limited | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |
| Vol.2 | 1102 | eCentric Solutions Private Limited | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | 125. Proposed incident tracking system would be ITIL 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1103 | eCentric Solutions Private Limited | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 1104 | eCentric Solutions Private Limited | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/tickets. The Common database will help in seamless tracking and management of assets. Are you looking for Common database or CMDB of helpdesk and Asset Management? Please Confirm | Asset / Inventory Management shall be stored on single CMDB. |
| Vol.2 | 1105 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1106 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1107 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1108 | eCentric Solutions Private Limited | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1109 | eCentric Solutions Private Limited | Page 112,5.2.2.1 Integrated Command Control Platform | Page 112,5.2.2.1 Integrated Command Control Platform | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1110 | eCentric Solutions Private Limited | Page 115,5.2.2.1 Integrated Command Control Platform | Page 115,5.2.2.1 Integrated Command Control Platform | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1111 | eCentric Solutions Private Limited | Page 252,5.4.3.5 System Management Requirements | Page 252,5.4.3.5 System Management Requirements | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |
| Vol.2 | 1112 | eCentric Solutions Private Limited | New Request | New Request | | The OEM should provide the specific solution designing & Core implementation (OEM Low Level Design, DC Core implementation) support to make sure that their supplied technology & products work as per the design objectives. | Tender conditions shall prevail |
| Vol.2 | 1113 | eCentric Solutions Private Limited | New Request | New Request | | Provide an Operations Support Manager for every year from OEM who is familiar with (Customer) business, processes, and technical support history to continually monitor customer technical support needs, track every open service request, and make sure that IT resources, both at OEM and within Customer organization, are aligned appropriately to resolve issues quickly and completely. | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.1 | 1114 | Shapoorji Pallonji & Co. Pvt. Ltd. | Volume I, Clause no. 2.8 | Page no. 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS/Bank Guarantee in case of offline payment from any Bank. Kindly allow EMD in the form of Bank Guarantee as well | EMD amount shall be Rs. 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. Regarding mode of payment of EMD, Bid condition shall prevail. |
| Vol.1 | 1115 | Shapoorji Pallonji & Co. Pvt. Ltd. | Volume I, Clause no. 2.8 | Page no. 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | Please confirm what is correct EMD amount as per Clause no. 2.8 or Bid data sheet | EMD shal be INR 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. |
| Vol.1 | 1116 | Shapoorji Pallonji & Co. Pvt. Ltd. | Volume I, Clause 1.3 Bid data sheet, Point no. 12 | Page no. 7 | Bid Security/Earnest Money Deposit (EMD) INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs only) online deposit through e Procurement porta | Please confirm what is correct EMD amount | EMD amount shal be INR 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01 |
| Vol.1 | 1117 | Shapoorji Pallonji & Co. Pvt. Ltd. | Volume I, Clause 3.6.1 Technical Bid Criteria & Evaluation | Page no. 39 | MANPOWERT: Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) working in the business unit providing 'specific business areas" as mentioned in the above criteria as on date of release of RFP. Marks shall be allotted as given below: Number of FTE Marks >500 FTE 4 marks >400 FTE to <=500 FTE 3 marks >300 FTE to <=500 FTE 2 marks =<300 FTE 1 marks | MANPOWERT: Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) working in the business unit providing "specific business areas" as mentioned in the above criteria as on date of release of RFP. Marks shall be allotted as given below: Number of FTE Marks >200 FTE 4 marks >150 FTE to <=200 FTE 3 marks >100 FTE to <=150 FTE 2 marks =<100 FTE 1 marks | Refer to AddendumVI |
| Vol.2 | 1118 | Shapoorji Pallonji & Co. Pvt. Ltd. | Volume 2: Scope of Work & Technical Specifications | Page no. 339 | 5.5 Civil Works, Floor & Interior Work 5.5.1 Civil Work - False-Ceiling, Raised flooring in Server Room, etc. SQF 5000 5.5.2 Floor Carpet SQF 5000 5.5.3 Painting SQF 20000 5.5.4 HVAC System for Video Monitoring Room (20 TR) Nos 1 5.5.5 Ductable Split AC (10 TR) for Equipment Room & Meeting Rooms Nos 1 5.5.6 Furniture (Work Stations - Desk and Chairs) for ICCC - 15 Seater Nos 15 5.5.7 Furniture (Work Stations - Desk, Chairs) for ICCC Operation Manager Cabin Nos 4 5.5.8 Furniture for Meeting Rooms (6-Seats x 2 Nos) Nos 2 5.5.9 Furniture for Security Desk / Guard Room Nos 1 5.5.9 Furniture for Security Desk / Guard Room Nos 1 5.5.10 Furniture for Help Desk - 5 Seater Nos 5 | Values are not matching so need clarification on these points. e.g. Page 138 > i. Helpdesk Capacity SI is required to provide a minimum 10-seater helpdesk at Command Control Center during all operation hours as specified in the RFP. Page 399 Furniture (Work Stations - Desk and Chairs) for ICCC - 15 Seater Furniture (Work Stations - Desk and Chairs) for ICCC - 15 Seater Furniture (Work Stations - Desk, Chairs) for ICCC Operation Manager Cabin > 4 | Tender conditions shall prevail |
| Vol.2 | 1119 | Vmware | RFP Vol 2; Hyper Converged Infrastructure - Virtualization | Page 203; Vol II; Inside Point 5.3.12, Point No 6 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 1120 | Honeywell Automation India Limited | Volume I, 3.5. Pre-Qualification Criteria | 35 of 104 | 3. The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Request to amend a follows: The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 5 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City/ cities in India. | Refer to Addendum VI |
| | | | | | Documentary evidence (Copy of completion/ Ongoing client certificate and Work Order/ Contract) Details on the supporting document requirement is provided below under Note (point 1 to 7) | Documentary evidence (Copy of completion/ Ongoing client certificate/ <u>CA Certificate</u> and Work Order/ Contract) Details on the supporting document requirement is provided below under Note (point 1 to 7). | |
| Vol.1 | 1121 | Honeywell Automation India Limited | Volume I, 3.5. Pre-Qualification Criteria | 35 of 104 | | Request to ammend as follows: The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs). Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date Note: In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. Documentary evidence (Copy of completion/ Ongoing client certificate/ CA. Certificate and Work Order/ Contract) Details on the supporting document requirement is provided below under Note (point 1 to 7) | Refer to Addendum VI |
| Vol.1 | 1122 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 41 of 104 | B3. The Sole Bidder or any consortium member (in case of consortium) having followings Valid certifications ISO 20000(latest) for IT Service Management CMM level 3 or above certification Profile Three of the above-5 Marks Any two of the above- 4 Marks Any one of the above- 3 Marks | Request to amend a follows: B3. The Sole Bidder or any consortium member (in case of consortium) or subsidiaries of Ultimate Parent Company having the followings Valid certifications * ISO 9000: 2015 / ISO 14000: 2015 * ISO 20000(latest) for IT Service Management/ ISO 27001(latest) for Information Security Management System * CMM level 3 or above certification Profile Any Two of the above-5 Marks Any One of the above-4 Marks | Tender condition shal prevail |
| Vol.1 | 1123 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 42 of 104 | B4.2 Integrated Command and Control Centre Solution (OEM Criteria) No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Max marks alloted-5 Copy of Completion Certificates from Client mentioning name of CCC Software. | Request to amend a follows: B4.2 Integrated Command and Control Centre Solution (OEM Criteria) No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 5 years as on date of submission of bid. Marking will be done on Pro-rata basis. Max marks alloted- 5 Copy of Completion Certificates from Client mentioning name of CCC Software. In case of ongoing project, self-declaration by bidder/ OEM mentioning project status & name of CCC Software. | Refer to Addendum VI |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|------------------------------------------|----------------------------------------------------------------------------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| Vol.1 | 1124 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 42 of 104 | B4.2 Integrated Command and Control Centre Solution (OEM Criteria) No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Max marks alloted-5 Copy of Completion Certificates from Client mentioning name of CCC Software. | Kindly confirm: Please provide marks allotment details per project & how many maximum projects required to be submitted | Refer to Addendum VI |
| Vol.1 | 1125 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 42 of 104 | B4.3 No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Request to amend a follows: B4.3 No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 5 years as on date of submission of bid. Marking will be done on Pro-rata basis. Copy of Completion Certificates from Client mentioning name of VMS Software. In case of ongoing project, self declaration by bidder/OEM mentioning project status along-with name of VMS software | Refer to Addendum VI |
| Vol.1 | 1126 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 42 of 104 | B4.3 No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Please provide marks allotment details per project & how many maximum projects required to be submitted | Refer to Addendum VI |
| Vol.1 | 1127 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 42 of 104 | B6 Sole Bidder or consortium Ref. Note 1 to 7 under section: 3.5 of RFP volume I | We understand for ongoing large projects, CA certificate to be submitted mentioning status of the project instead of ongoing client certificate. <u>Please confirm.</u> | Refer to Addendum VI |
| Vol.1 | 1128 | Honeywell Automation India Limited | Volume I, 3.6.1 Technical Bid Criteria & Evaluation | 39 of 104 | A2 Sole Bidder or consortium Certificate from the Head of HR Department or equivalent on bidding entity's letter head countersigned by authorized signatory for this bid holding written special power of attorney on stamp paper | Request to amend as follows: A2 Sole Bidder or consortium Certificate from the Head of HR Department or Bidder's authorized signtory or equivalent on bidding entity's letter head countersigned by authorized signatory for this bid holding written special power of attorney on stamp paper | Refer to Addendum VI |
| Vol.1 | 1129 | Honeywell Automation India Limited | Volume I, 3.6.3 Key Personnel Criteria | 46 of 104 | 6. Integrated Traffic Management Expert – 1 mark a. Education: Full time M.Tech/ B.E./ B.Tech or Graduation/Post Graduation in Transportation from a reputed institute b. Total Experience: At least 10 years in IT sector c. Should have experience in designing & implementing Integrated Traffic Management system for minimum 2 projects. | Request to amend as follows: 6. Integrated Traffic Management Expert – 1 mark a. Education: Full time M.Tech/ B.E./ B.Tech or Graduation/Post Graduation from a reputed institute b. Total Experience: At least 10 years in IT sector c. Should have experience in designing & implementing Integrated Traffic Management system for minimum 2 projects. | Refer to Addendum VI |
| Vol.2 | 1130 | Honeywell Automation India Limited | Volume 2, 5.1.4.12 VMS System Size | 103 of 400 | The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | Kindly clarify requirement of VMS qualification- whether reference of 1000 IP camera to be shown as per Volume I, 3.6.1 Technical Bid Criteria & Evaluation, B4.3 or 2000 cameras as per Vol 2 clause. | Refer to Addendum IV |
| Vol.2 | 1131 | Honeywell Automation India Limited | Volume 2, 6.1.6.8 Physical Infrastructure Management and Maintenance Services | 328 of 400 | The SI shall have to stock and provide adequate onsite and offsite spare parts and spare component to ensure that the uptime commitment as per SLA is met. To provide this service it is important for the SI to have back to back arrangement with the OEMs. The SI needs to provide a copy of the service level agreement signed with the respective OEMs. | We understand OEM MAF letter to be submitted for this, please confirm | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 1132 | Honeywell Automation India Limited | Volume 2, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | 347 of 400 | 10. Bidders should ensure warranty and support for all equipment from OEMs during the contract period. All the back-to-back service agreements should be submitted along with the Technical Bid. | We understand OEM MAF letter to be submitted for this, please confirm | Tender conditions shall prevail |
| Vol.2 | 1133 | Honeywell Automation India Limited | Volume 2, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | 347 of 400 | 14) Both Bidder and OEM should submit following certificate along with the bid document: A. This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to: I. Inhibit the desires and designed function of the equipment. II. Cause physical damage to the user or equipment during the exploitation. III. Tap information resident or transient in the equipment/network. B. The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software | We understand this clause is part of MAF & no separate undertaking required to be submitted from OEM, please confirm | Tender conditions shall prevail |
| Vol.1 | 1134 | Honeywell Automation India Limited | Volume I, 2.29. Eligible Goods and Services, and OEM Criteria | 28 of 100 | o)OEM of all active IT components should have online portal to raise tickets for support and services p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. | We understand this clause is applicable for IT components OEMs only- Router, switches, Servers & storage. Please confirm | Refer to Addendum IV |
| Vol.1 | 1135 | Honeywell Automation India Limited | Volume I, 5.2.2.1 Integrated Command Control Platform | 117 of 400 | oSmart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | Request to amend this clause as follows as: oSmart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers OR OEM should have at | Refer to Addendum IV |
| Vol.2 | 1136 | Honeywell Automation India Limited | Additional clause | | | Request to include the following for ICCC OEM criteria: 1.ICCC OEM should adopt ISA 62443 as the standard to govern products around Security for Industrial Automation and Control Systems that covers Identification & Authentication Control, Use Control, System Integrity, Data Confidentiality, Restricted Data Flow, Timely Response to Event and Resource Availability 2.It should consider Secure Design, Threat Modeling, Privacy Assessment, Binary & Static Analysis, Security Code Review and security assessment before launch of any version. 3.OEM should be a founder member of 'ISA - Global Cyber Security Alliance' | Tender conditions shall prevail |
| Vol.2 | 1137 | Honeywell Automation India Limited | Volume 2, 7.0 ANNEXURE II: PAYMENT SCHEDULE AND MILESTONES | 342-346 | (a) On supply – 60 % of approved rate (b) On Installation – 15 % of approved rate (c) On Commissioning -15 % of Approved Rate (d) On Go-live – 10 % | Request to amend this clause as follows: (a) On supply – 70 % of approved rate (b) On Installation – 10 % of approved rate (c) On Commissioning -10 % of Approved Rate (d) On Go-live – 10 % | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.3 | 1138 | Honeywell Automation India Limited | vol.3- 11.7 | 18 | 11.7. Site Not Ready: Authority hereby agrees to make the project sites ready as per the agreed specifications, within the agreed timelines. Authority agrees that SI shall not be in any manner liable for any delay arising out of Authority's failure to make the site ready within the stipulated period. | Request to amend this clause as follows: 11.7. Site Not Ready: Authority hereby agrees to make the project sites ready as per the agreed specifications, within the agreed timelines. Authority agrees that SI shall not be in any manner liable for any delay arising out of Authority's failure to make the site ready within the stipulated period and MSI shall be entitled to mutually agreed delay cost. | Refer to Addendum IV |
| Vol.3 | 1139 | Honeywell Automation India Limited | vol.3- 13 | 19 | 13. Intellectual Property Rights | Request to amend this clause as follows MSI hereby grants to Autority a non-exclusive, non-sub licensable and perpetual license and right to use the deliverables, formats, material and the documentation solely for Authority's own internal business operations as set forth under the this Agreement. MSI's software license under this Agreement does not include the right to (a) sell, lease, exchange, mortgage, pledge, license, sub-license, assign or in any other way convey, transfer or allenate MSI property in favour of any person (either for commercial consideration or not (including by way of transmission) and/or (b) reverse compile or in any other way arrive at or attempt to arrive at the source code of the MSI property. All the software licenses and warranties pertaining to any software and/or hardware supplied under this agreement shall be as per MSI's license terms and conditions and/or End User License Agreement | Refer to Addendum VI |
| Vol.3 | 1140 | Honeywell Automation India Limited | vol.3- 15 | 21 | 15. Indemnity 15. Indemnity 15. I. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and it's liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total | 15. Indemnity 15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any gross negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury for which it is legally liable and it's liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims. | Refer to Addendum VI |

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| Vol.3 | 1141 | Honeywell Automation India Limited | vol.3- 17.4 | 23 | 17.4. Where the Authority is of the view that no further extension of the term be granted to SI, the Authority shall notify SI of its decision at least 3 (three) months prior to the expiry of the Term. Upon receipt of such notice, SI shall continue to perform all its obligations hereunder, until such reasonable time beyond the Term of the Contract within which, the Authority shall either appoint an alternative agency/SI or create its own infrastructure to operate such Services as are provided under this Contract. | Please delete this clause | Refer to Addendum IV |
| Vol.3 | 1142 | Honeywell Automation India Limited | vol.3- 22 | 25 | 22. Force Majeure | Please include as follows: Vandalism and terrorism as Force Majeure.Notwithstanding anything to the contrary, in light of the COVID-19 pandemic, the effects of which cannot be foreseen, the parties agree that parties shall consider this event as Force Majeure under the terms of this contract. | Refer to Addendum VI |
| Vol.3 | 1143 | Honeywell Automation India Limited | vol.3- 26 | 27 | 26. Exit Management Plan | Please include as follows: :Exit management hereof shall not affect any accrued right or liability of either Party nor affect operation of provisions of Contract that are expressly or by implication intended to come into or continue in force on or after such exist management. | Refer to Addendum IV |
| Vol.3 | 1144 | Honeywell Automation India Limited | vol.3- 28 | 29 | 28.2. The deduction shall not in any case exceed 10 % of the contract value. | Request to amend as: to be capped at 5 % of the Contract Value. | Refer to Addendum IV |
| Vol.3 | 1145 | Honeywell Automation India Limited | vol.3- 29 | 29 | 29. Limitation of Liability: Limitation of Bidder's Liability towards the Authority: 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services. | Request to amend as: 29. Limitation of Liability. Limitation of Bidder's Liability towards the Authority. 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage upto the total payments payable under the Contract to SI. | Refer to Addendum VI |

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| Vol.3 | 1146 | Honeywell Automation India Limited | vol.3- 34.1 | 32 | 34.1. SI shall not, either during the term or after expiration of this Contract, disclose any proprietary or confidential information relating to the Services/Contract and/or Authority's business/ operations, information, Application/software, hardware, business data, architecture schematics, designs, storage media and other information / documents without the prior written consent of the Authority. | Request to delete- " or after expiration". | Refer to Addendum IV |
| Vol.3 | 1147 | Honeywell Automation India Limited | vol.3- 34.5 | 32 | 34.5. SI shall be liable to fully recompense the Authority for any loss of revenue arising from breach of confidentiality. | Request to delete this clause | Refer to Addendum IV |
| Vol.3 | 1148 | Honeywell Automation India Limited | Additional clause | | New Provision- Delay | Request to include this clause: Where SI incurs additional cost due to a delay to the date of completion (need to be agreed) from the date of PO/Work Order caused by Autority or their suppliers or their sub-contractors then SI shall be entitled to claim additional delay costs for such delay. | Refer to Addendum IV |
| Vol.3 | 1149 | Honeywell Automation India Limited | Additional clause | | Payment Deliquency | Request to include this clause If Customer is delinquent in its payment obligation to SI, SI may upon written notice to Customer stop work and withhold future shipments until all delinquent amounts and late interest, if any, are paid. If SI reasonably determines in its sole discretion that Customer fails to qualify for the above payment terms at any time, then SI may without notice to Customer modify or withdraw credit terms including, but not limited to, requiring advance payment, guarantees or other security. | Refer to Addendum IV |
| Vol.1 | 1150 | Honeywell Automation India Limited | 1 | 50 | During the comprehensive warranty period, the successful bidder shall provide all product(s) and documentation updates, patches/fixes, and version upgrades within 15 days of their availability and should carry out installation and make operational the same at no additional cost to Authority. | Request to exclude Version upgrades from Bidder's scope | Refer to Addendum IV |
| Vol.2 | 1151 | Honeywell Automation India Limited | Scope of Work | 61 | 4.27 Project Defect Liability Period (DLP) / Warrantee of Product & Services Bidder shall be responsible for Operation and Maintenance of each components (HW, SW, SW Patches, Upgrades and Service) related to this RFP for period of Five (5)-Years after final acceptance testing and handover to client. - All hardware items should to be quoted with 5 years replacement warranty from OEM and onsite support and services. - All software/subscription/licenses should be quoted with 5 years warranty, updates, upgrades (wherever applicable), support and services from OEM** | Request to exclude Version upgrades from Bidder's scope | Tender conditions shall prevail |
| Vol.2 | 1152 | Honeywell Automation India Limited | 6.1.6.3 Basic Infrastructure Services | 325 | Contact Centre Manpower for operationalization of the systems (9 resources in normal working in shift & 2 resources each in day shifts for Field O&M) | Please confirm this includes the relievers or not. | Yes, 9 Resources (3 resources in each shift) and 2 resources in dayshift is required as contact center manpower. Total 11 resources |
| Vol.2 | 1153 | Honeywell Automation India Limited | 7.2 Milestones and Payment Schedules for Operations and Maintenance Phase | 346 | Payment of Operations and maintenance phase will be made on quarterly basis (at completion of each quarter) | Request to amend as follows: Payment of Operations and maintenance phase to be made on quarterly basis at start of each quarter in advance | Tender conditions shall prevail |
| Vol.3 | 1154 | Honeywell Automation India Limited | 3 | 32 | 43.2. Performance Penalty for not meeting a measurement parameter for any two months in consecutive quarters shall result in twice the penalty percentage of that respective measurement parameter in the third quarter for all the three months | Request to amend as follows: 43.2. Performance Penalty for not meeting a measurement parameter for any two months in consecutive quarters shall result in twice the penalty percentage of that respective measurement parameter in the third month for all the three months | Refer to Addendum IV |

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| Vol.3 | 1155 | Honeywell Automation India Limited | 3 | 32 | 43.3. Maximum Penalty applicable for any quarter shall not exceed 30% of the 'applicable fees' for the respective quarter. | Request to amend as follows: 43.3. Maximum Penalty applicable for any quarter shall not exceed 10% of the applicable fees' for the respective quarter. | Refer to Addendum VI |
| Vol.3 | 1156 | Honeywell Automation India Limited | 3 | 32 | 43.4. Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Request to amend as follows: 43.4. Three consecutive quarterly deductions of 10 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Refer to Addendum VI |
| Vol.3 | 1157 | Honeywell Automation India Limited | 3 | 38 | Bidder should keep minimum 10% spare at any given point of project execution. | Request to amend as follows: Bidder should keep minimum 2% spare at any given point of project execution. | Refer to Addendum VI |
| Vol.1 | 1158 | Honeywell Automation India Limited | VOL 1/clause no 2.8 | 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank | Request you to allow us to furnish Bank Guarantee from scheduled Commercial Bank for earnest money deposit | Refer to AddendumVI |
| Vol.1 | 1159 | Honeywell Automation India Limited | VOL 1/clause no 2.15 | 22 | Prices quoted by the Bidder shall remain firm during the entire contract period and not subject to variation on any account | It seems from the clause that statutory variation is not available as per the terms of the tender . request you to include mentioned clause by way of corrigendum" our contract price would be amended if there is any amendment of existing taxes /duties/levies or there is introduction of any new taxes /duties/levies by any state Government or central Government" | Refer to Addendum IV |
| Vol.1 | 1160 | Honeywell Automation India Limited | VOL 1/clause no 2.11.3 | 21 | The Bidder must submit the Commercial Bid as per format in Volume IV. Bidder shall submit the Commercial Bid online through E-procurement portal website only. | It is unnderstood that we have to qoute a basic rate inclusive of taxes . Request you to provide seaprate column to mention the taxes so that it would form the base for calculation and amndment of price if there is any statutory variation | Refer to Addendum IV |
| Vol.1 | 1161 | Honeywell Automation India Limited | VOL 1/ clause no 4.3 | 49 | Within fifteen (15) working days from the date of issuance of LOI, the successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) to the Authority. The PBG shall be from a Nationalized Bank having branch at Guwahati in the format prescribed in Section 8 - | Request you to allow us to furnish the Performance Bank Gurantee from Scheduled commercial bank | Refer to Addendum IV |
| Vol.1 | 1162 | Honeywell Automation India Limited | VOL 1/ clause no 4.3 | 49 | This Performance Bank Guarantee shall be valid up to six (6) months after successful completion of the contract for the total contract duration i.e., 'Go- Live' + 60 months of O&M. | Request you to confirm whether initially we can provide Performance security up to period of 3.5 years along with the letter mentioning that New PBG will be issued for future required period before expiring this BG | Refer to Addendum IV |
| Vol.3 | 1163 | Honeywell Automation India Limited | VOL III / Clause no 12.5 | 16 | All payments to SI shall be subject to the deductions of tax at source under Income Tax Act, and other taxes and deductions as provided for under any law, rule or regulation. | Request you to confrim that Labour cess /BOCW would not be deducted from our payment | Refer to Addendum IV |
| Vol.3 | 1164 | Honeywell Automation India Limited | | | General Query 1 | Request you to confirm whether ,Guwahati Smart City Limited is a Government organisation under GST Act defination . | Guwahati Smart City Limited is not a Govt. Company under GST Act |
| Vol.3 | 1165 | Honeywell Automation India Limited | | | General Query 2 | Request you to provide supporting docuuments to substantiate if the answer to general querry 1 is yes | NA |
| Vol.3 | 1166 | Honeywell Automation India Limited | | | General Query 3 | Request you to confirm ,whether the original work/service taken under this contract is used by Guwahati Smart city Limited for other than for commerce, industry, or any other business or profession. & work/service under this contract are in relation to work entrusted by Central/State Govt or union territory or local Authority | The project is under Smart City Mission guidelines issued by MoHUA, GOI. |
| Vol.2 | 1167 | Honeywell Automation India Limited | Vol-2 3.4 Project Objectives | 11 | Intelligent Video analytics at edge devices locations and centralized. | Intelligent Video analytics at edge devices locations or centralized.Please allow bidder to choose as per their design | Refer to addendum XII |
| Vol.2 | 1168 | Honeywell Automation India Limited | Vol-2 4.21 Network Connectivity (OFC & RF) | 14 | Deployment of OFC Network and O&M of all passive components will be taken care by State-owned Network Provider/NW Service Provider. | Bidder will provide only BOQ line item for OFC network and as per this clause all other active/passive component will be provided by NW service provider for all backbone and access rings to camera/switches and same will be maintained by State owned NW | Deployment of Backbone OFC Network will be taken care by State-owned Network Provider/NW Service Provider and OFC Deployment in Access Network (from POP sides to Field Sensors) and Police Station Viewing Centres, POP Sites to ICCC and SDC will be under Bidder Scope. |

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| Vol.2 | 1169 | Honeywell Automation India Limited | Vol2-4.5 Finalization of Detailed Technical Architecture | 20 | All the personnel working on the Project and having access to the Servers / Data Center should be on direct payroll of the SI/OEM/Consortium partner. | All the personnel working on the Project and having access to the Servers / Data Center should be on direct payroll of the SI/OEM/Consortium partner/OEM affiliated Partner .Please allow | Tender conditions shall prevail |
| Vol.2 | 1170 | Honeywell Automation India Limited | Vol 2-4.16 Civil and Electrical Works | 39 | Laying of GI Pipes (B Class) complete with GI fitting | Please confirm that GI Pipes will be used only for road crossings and normal HDPE pipe will be used othwerwise | GI pipes will be used at all locations where direct exposed to air and visible, otherwise for underground work HDPE pipes with wall thickness is more than 4 mm will be used. |
| Vol.2 | 1171 | Honeywell Automation India Limited | Vol2-5.3.1.2 IT Infrastructure for Data centre | 163 | Minimum requirement provided in the RFP. In case any other components/features,if required, should be mentioned by the bidder in their proposal. | Bidder will provide requirement only in technical bid submission and will not consider the sme in Price bid if required.Please confirm | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ. "Any other Hardware or Software required to meet the RFP requiremen." |
| Vol.2 | 1172 | Honeywell Automation India Limited | Vol2-7. Provisioning IT Security Equipment | 164 | DC shall work in an Active-Active mode. | DC shall work in an Active-Passive mode As RTO/RPO is mentioned and RTO is of 10 minutes please allow DC High avalability working in Active/Passive mode. This will optimize cost and also able to meet RTO. Please confirm | Tender conditions shall prevail |
| Vol.2 | 1173 | Honeywell Automation India Limited | Vol2-7. Provisioning IT Security Equipment | 165 | Technology refresh is to be considered at the end of five years and SI must submit the report for the same. | Bidder will provide updates/pgrades if reqired and as O&M is only for 5 years we assume that this clause is applicable only when contacrt will be for renewal | Without renewal the contract bidder has to give this report. |
| Vol.2 | 1174 | Honeywell Automation India Limited | Vol-2 Storage Specifications | 201 | For Secondary Storage, specification of Primary Storage may be considered changing the capacity to same or higher TB. | As mentioned in other clauses in RFP"balance 60 days will be on low cost secondary storage /tape library.".Please allow bidder to design secondary storage as per their design specification | Refer to Addendum IV |
| Vol.2 | 1175 | Honeywell Automation India Limited | Vol-2 Storage Specifications | 200 | Should support disaster recovery mechanism natively | Please delete the same as it can restrict OEM Participation | Tender Clause prevails |
| Vol.2 | 1176 | Honeywell Automation India Limited | Vol2-11.10 Business Continuity Planning and Disaster Recovery | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure and related IT & OT applications. IT & OT applications and processes should be supported from the disaster recovery site. | Bidder will use State Data Centre DR site only and all connectivity will be taken care by SDC and if required will be reimbursed to bidder as other charges related to SDC | Tender Clause prevails |
| Vol.2 | 1177 | Honeywell Automation India Limited | Vol2-11.10 Business Continuity Planning and Disaster Recovery | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure and related IT & OT applications. IT & OT applications and processes should be supported from the disaster recovery site. | Please confirm location of Disaster revovery Site for Current SDC which will help to design complete solution part | NA |
| Vol.3 | 1178 | Honeywell Automation India Limited | Vol-3 Penalties | 32 | Maximum Penalty applicable for any quarter shall not exceed 30% of the 'applicable fees' for the respective quarter. | Maximum Penalty applicable for any quarter shall not exceed 10% of the 'applicable fees' for the respective quarter. | Refer to Addendum IV |
| Vol.2 | 1179 | Honeywell Automation India Limited | Vol2: 5.1.2.5 Other General Requirements A. Management/Int egration functionality | Pg68 | d) The Surveillance System shall support alarm management. The alarm managementshall allow for the continuous monitoring of the operational status and eventtriggered alarms from system servers, cameras and other external devices. | Since Alarm management is sub component of Incident Management and Incident management is already part of Command control platform, same RFP Volume 2, section 5.2.1 point 9 and 5.1.4.2 point 2, so to avoid duplicity, kindly modify below; d) The Surveillance/Command Control System shall support alarm management. The alarm managementshall allow for the continuous monitoring of the operational status and eventringered alarms from system servers, cameras and other external devices. | Refer to Addendum IV |
| Vol.2 | 1180 | Honeywell Automation India Limited | Vol2: 5.1.2.5 Other General Requirements A. Management/Int egration functionality | Pg68 | e) It should be possible to integrate the Surveillance System with 3rd-party software, to enable the users to develop customized applications for enhancing the use of video surveillance solution. For e.g., integrating a | Since Alarm management is sub component of Incident Management and Incident management is already part of Command control platform, same RFP Volume 2, section 5.2.1 point 9 and 5.1.4.2 point 2, so to avoid duplicity, kindly modify below; e) It should be possible to integrate the Surveillance System/Command Control with 3rd-party software, to enable the users to develop customized applications for enhancing the use of video surveillance solution. For e.g., integrating alarm management to initiate SMS. EMail, VolP call etc. | Refer to Addendum IV |

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| Vol.2 | 1181 | Honeywell Automation India Limited | Vol2: C. Rules | Pg69 | C. Rules Set non-default live frame rate Set non-default recording rate | Kindly delete | Tender conditions shall prevail |
| Vol.2 | 1182 | Honeywell Automation India Limited | Vol2: 5.1.2.5 Other General Requirements G. Alarm Management Module | Pg70 | G. Alarm Management Module | Since Alarm management is sub component of Incident Management and Incident management quite is already part of Command control platform so to avoid duplicity, kindly modify below; G. Alarm Management Module from ICCC | It is required that the functionality is to be provided in totality, this may be by either by VMS / ICCC or any other application. |
| Vol.2 | 1183 | Honeywell Automation India Limited | Vol2: 5.1.2.5 Other General Requirements G. Alarm Management Module | Pg70 | e) Based on alarms/alerts, customized/standard alert messages should be published on VMB/PA, after authorization by a supervisor/operator. | We understand this requirement is for ICCC since incidentment management is part of ICCC, please confirm, | Refer to Addendum IV |
| Vol.2 | 1184 | Honeywell Automation India Limited | Vol2: H. Other Miscellaneous Requirements | Pg71 | d) SI shall be required to provide a standardized Mobile Application to integrate smart phones and tablets for 2-way communication with the Surveillance System in a secure manner. Guwahati Police may provide such tablets / smart phones to the designated Police Personnel. It will be responsibility of SI to configure such tablets / Smartphone, for the Surveillance System being implemented a part of this project and ensure that all the necessary access is given to these mobile users. Functionalities to be provided through mobile application: Viewing of any video steam from Central VMS, uploading of video / pictures central VMS, Location based GIS Map access, tagging of mobile device/location information for all relevant | | It is required that the functionality is to be provided in totality, this may be by either by VMS / ICCC or any other application. |
| Vol.2 | 1185 | Honeywell Automation India Limited | Vol2: 5.1.4 Video Management System (VMS) | Pg91 | 16. All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of highresolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | Since GIS will be integral part of Command control platform so all CCTV cameras will be mapped on GIS and will be part of ICCC UI and GIS, Same has been already mentioned in RFP Volume 2, section 5.1.4.2 point 2, Kindly modify below; 16. All CCTV cameras locations shall be overlaid in graphical map in the VMS/ICCC Graphical User Interface (GUI). The cameras selection for viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of highresolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | |
| Vol.2 | 1186 | Honeywell Automation India Limited | Vol2: 5.1.4 Video Management System (VMS) | Pg92 | 28. The VMS shall be capable of intrusion detection: Detection of moving objects in selected areas covered by the camera (those that are specified as restricted areas like those before some major events, etc.). Avoid false alarms due to wildlife or other moving objects (e.g., tree leaves). 29. The VMS shall be capable of tracing of a specific person or object in multi-camera videos: Track a specific person or object across several surveillance (e.g., to trace and identify criminals and/or anti-social elements). 30. The VMS shall be capable of counting of people and detection of abnormal crowdbehavior: Detection of people flow and counting of people in selected areas. Toidentify abnormal crowd behavior and raise alarms to avoid untoward incidences inpublic places and maintaining law & order. | Requirement is relevant to Video analytics hence bidder can achieve these functionalities through ICCC/VMS/Video analytics software, kindy confirm | Refer to Addendum IV |

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| Vol.2 | 1187 | Honeywell Automation India Limited | Vol2: 5.1.4.2 VMS General | Pg94 | 6. Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection 7. Off-Line Video Analytics should allow for quick retrieval of video footage to metadata stored with each image. System should provide results within few seconds, system should support for below listed the user's query. | Requirement is relevant to Video analytics hence bidder can achieve these functionalities through ICCC/VMS/Video analytics software, kindy confirm | It is required that the functionality is to be provided in totality, this may be by either by VMS / ICCC / VA or any other application. |
| Vol.1 | 1188 | Honeywell Automation India Limited | Volume 1, 2.29. Eligible Goods and Services, and OEM Criteria, | 28 | General | Request the authorities to kindly allow some weightage to MSIs quoting competent MSMEs as OEM partner for Software provision. | Refer to Addendum IV |
| Vol.2 | 1189 | Honeywell Automation India Limited | Volume2, 5.1.4.14, a) Video Analytics Features | 107 | VA should enable any combination of analytics rules to run on the same camera simultaneously, without limitations. | In additionto to the given requirement, kindly consider the below suggestion to enhance the ease in user expreience from operator point of view. The system should allow deployment of any analytics to run on any camera without any MAC level or IP level locking. Any analytics should be deployable and redeployable on any camera or video source as far as the camera view supports such use cases to be deployed. The user interface should have a matrix to assign, start, stop and schedule any use-case on any camera. | Refer to Addendum IV |
| Vol.2 | 1190 | Honeywell Automation India Limited | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | The VMS should escalate the Events to recipients in the form of SMS/emails if the Events are not acknowledged by the operators within a specific period. | The mentioned requirement is an essential part of the Video Analytics software. Request you to kindly consider the following suggestion: The VA system should escalate the Events to recipients in the form of SMS/emails if the Events are not acknowledged by the operators within a specific period. | Refer to Addendum IV |
| Vol.2 | 1191 | Honeywell Automation India Limited | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | The VMS should send HTTP messages to any external server on receipt of the Events. | The mentioned requirement is an essential part of the Video Analytics software and can be better fulfilled using VA software. Request you to kindly consider the following suggestion: The VA system should send HTTP messages to any external server on receipt of the Events. | Refer to Addendum IV |
| Vol.2 | 1192 | Honeywell Automation India Limited | Volume2, 5.1.4.14, a) Video Analytics Features | 106 | The VMS should show the Event messages on detection of Analytics events on the same Client live view panel instantly. On clicking on the message, relevant snap of the scene should appear on screen. On dragging the message to any video tile in the live view panel, the relevant portion of the video should be replayed automatically. | The mentioned requirement is an essential part of the Video Analytics software. Request you to kindly consider the following suggestion: The VA should show the Event messages on detection of Analytics events on the same Client live view panel instantly. The system should provide the following key UI screens: Event Notifications: The result of any video analytics app should be in the form of events that contain the screenshot with other metadata describing the event, such as detected objects, timestamp, camera/video that generated the event and all other metadata representing the event from different apps. The User Interface should have a grid and list view with all the events from different cameras etc. Data Analytics Dashboard: The user interface should also have an analytics dashboard listing all the patterns of events from different cameras and apps with a heat map of number of events on an hourly basis. App Camera Grid: The user interface should have a matrix to assign, start, stop and schedule any app on any camera. The status of active and non-active apps should be clearly visible with color coded information. | |

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| Vol.2 | 1193 | Honeywell Automation India Limited | 5.1.3.1 Dome CCTV Cameras | 73 | Three-level password protection, IP Address filtering, User Access Log, HTTPS encryption 2. 802.1x network authentication with EAP/TLS 3. Signed Firmware 4.FTP disabled and Telnet closed, 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Please delete "Three-level password protection" Please amend 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 and add "or any cyber security certification from UL/EN/IEC" Please complete the statement 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions and add " is tested for cyber security and will not tap information regarding network, network users and information stored on the network that is classified and or related to national Security, there by contravening Official Secrets Act 1923 and are / will be free from Trojans, Viruses, worms, Spy wares or any malicious software offered or Software that will be developed. " Please add "OEM of CCTV Camera should have supplied for outdoor installation at least 2000 Cameras in a single project in India" | Refer to Addendum IV |
| Vol.2 | 1194 | Honeywell Automation India Limited | 5.1.3.1 Dome CCTV Cameras | 73 | ONVIF profile S, G & T | Please delete ONVIF T. Please add the following: Camera should be listed in ONVIF website as a conformant model and ONVIF Certificate should be downloadable for each of the proposed models from the ONVIF website. | Refer to Addendum IV |
| Vol.2 | 1195 | Honeywell Automation India Limited | 5.1.3.1 Dome CCTV Cameras | 74 | Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Please delete this clause. | Refer to Addendum IV |
| Vol.2 | 1196 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | Multiple Streams: Quad stream | Please amend to "Triple streaming fully configurable / Multi-streaming" | Refer to Addendum XII |
| Vol.2 | 1197 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | Auto adjustment + Remote Control of Image settings: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 5 Privacy masks, noise reduction. SNR >50 dB | Please amend to "Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB" | Refer to Addendum IV |
| Vol.2 | 1198 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | Three-level password protection, IP Address filtering, User Access Log, HTTPS encryption 2. 802.1x network authentication with EAP/TLS 3. Signed Firmware 4.FTP disabled and Telnet closed, 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Please delete "Three-level password protection" Please amend 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 and add "or any cyber security certification from UL/EN/IEC" Please complete the statement 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions and add " is tested for cyber security and will not tap information regarding network, network users and information stored on the network that is classified and or related to national Security, there by contravening Official Secrets Act 1923 and are / will be free from Trojans, Viruses, worms, Spy wares or any malicious software offered or Software that will be developed. " Please add "OEM of CCTV Camera should have supplied for outdoor installation at least 2000 Cameras in a single project in India" | Refer to Addendum IV |
| Vol.2 | 1199 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | Crowd density estimation. | Installation at least 2000 Cameras in a single project in India Please delete crowd density estimation. | Refer to Addendum IV |
| Vol.2 | 1200 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | ONVIF profile S, G & T | Please delete ONVIF T. Please add the following: Camera should be listed in ONVIF website as a conformant model and ONVIF Certificate should be downloadable for each of the proposed models from the ONVIF website. | Refer to Addendum IV |
| Vol.2 | 1201 | Honeywell Automation India Limited | 5.1.3.2 Fixed Bullet CCTV Cameras | 74 | Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Please delete this clause. | Refer to Addendum IV |
| Vol.2 | 1202 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 78 | Multiple Streams: Quad stream | Please amend to "Triple streaming fully configurable / Multi-streaming" | Refer to Addendum XII |

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| Vol.2 | 1203 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | | Three-level password protection, IP Address filtering, User Access Log, HTTPS encryption 2. 802.1x network authentication with EAP/TLS 3. Signed Firmware 4.FTP disabled and Telnet closed, 5. OEM need to confirm on their letter head that any component/hardware/parts/assembly/ software including firmware used in the offered solutions Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Please delete "Three-level password protection" Please amend 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 and add "or any cyber security certification from UL/EN/IEC" Please complete the statement 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions and add "is tested for cyber security and will not tap information regarding network, network users and information stored on the network that is classified and or related to national Security, there by contravening Official Secrets Act 1923 and are / will be free from Trojans, Viruses, worms, Spy wares or any malicious software offered or Software that will be developed. " Please add "OEM of CCTV Camera should have supplied for outdoor installation at least 2000 Cameras in a single project in India" Please add "All proposed Camera models should be RoHS certified" | Refer to Addendum IV |
| Vol.2 | 1204 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | | Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera | Please delete edge analytic requirement from PTZ Cameras | Refer to Addendum IV |
| Vol.2 | 1205 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 80 | IP66 Rated | Please amend to "IP-67 & IK10 (full body including glass)" | Refer to Addendum IV |
| Vol.2 | 1206 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 80 | Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interface | 2 Input & 1 Output | Refer to Addendum IV |
| Vol.2 | 1207 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 80 | ONVIF profile S, G & T | Please delete ONVIF T. Please add the following: Camera should be listed in ONVIF website as a conformant model and ONVIF Certificate should be downloadable for each of the proposed models from the ONVIF website. | Refer to Addendum IV |
| Vol.2 | 1208 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 80 | Inbuilt 850nm intensity adjustable IR with minimum 180 meters range, with object identification | Please amend to Inbuilt intensity adjustable IR with minimum 180 meters range | Refer to Addendum IV |

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| Vol.2 | 1209 | Honeywell Automation India Limited | 4.20 Edge Analytics | 80 | Three-level password protection, IP Address filtering, User Access Log, HTTPS encryption 2. 802.1x network authentication with EAP/TLS 3. Signed Firmware 4.FTP disabled and Telnet closed, 5. OEM need to confirm on their letter head that any component/hardware/parts/assembly/ software including firmware used in the offered solutions Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Please delete "Three-level password protection" Please amend 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 and add "or any cyber security certification from UL/EN/IEC" Please complete the statement 5. OEM need to confirm on their letter head that any component/ hardware/ parts/assembly/ software including firmware used in the offered solutions and add "is tested for cyber security and will not tap information regarding network, network users and information stored on the network that is classified and or related to national Security, there by contravening Official Secrets Act 1923 and are / will be free from Trojans, Viruses, worms, Spy wares or any malicious software offered or Software that will be developed. " Please add "OEM of CCTV Camera should have supplied for outdoor installation at least 2000 Cameras in a single project in India" Please add "All proposed Camera models should be RoHS certified" | Refer to Addendum IV |
| Vol.2 | 1210 | Honeywell Automation India Limited | Volume-2/4.20 Edge Analytics | 42 | 4.20 Edge Analytics The SI will be responsible for designing and implementing edge analytics at camera level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) Gesture recognition: Identification through gesture change 2. Wrong way or illegal turn detection at ITMS Signal Crossing. | Please allow the MSI to choose either edge or central server based analytics. | Edge Analytics The SI will be responsible for designing and implementing edge analytics at either at camera level or server level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, scene change g) Follow route 2. Wrong way or illegal turn detection. |
| Vol.2 | 1211 | Honeywell Automation India Limited | 5.1.3.3 PTZ CCTV Cameras | 80 | Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB. | Please delete this clause. | Refer to Addendum IV |
| Vol.1 | 1212 | Honeywell Automation India Limited | Volume 1: 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | 2.29. Eligible Goods and Services, and OEM Criteria i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | As per the OEM eligibility criteria, ICCC OEM should have onboarded atleast 1000 Cameras/Sensors in atleast 2 Cities, which is acceptable as it proves the ICCC capability, however, ICCC OEM's are usually not in direct contact with the Clients, hence request you to accept the Installation/Completion report from the System Integrators. Hence request you to modify the clause as below: i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from the System Integrators needs to be submitted along with the bid documents. | Refer to Addendum IV |

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| Vol.2 | 1213 | Honeywell Automation India Limited | Volume 2: 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 116 of 400 | Global Market Presence & Support System 74. Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | As per MoUD letter(Point 3 & 4), foreign certifications and restrictive clauses such as Gartner and Navigant listing for OEMs for Pre-Qualification are not valid and shall not provide level playing ground for all OEMs. Post this guidelines by MoUD none of the RFP's have come up with this clause and this clause restricts open competition. Hence authority is requested to delete this clause or else amend the clause as below to ensure quality OEM participation: OEM for Command Control Software should have deployed at least one project in state government /Government of India or globally. | This clause is deleted |
| Vol.2 | 1214 | Honeywell Automation India Limited | Volume 2: 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 124 of 400 | Dispatch System for Command and Control Operations 158. The proposed Communication Platform should streamline communications and enhances productivity with integrated presence, Chat, voice and video, desktop sharing, UHF/ VHF communication and conferencing capabilities. The System must be capable of calling between operator, UHF/ VHF, VoIP and PSTN or mobile network. The system should have capabilities of achieving collaboration between any users of control room. the system should have capabilities enabling HD Video meetings between Smart City Team and other departments like Fire, Ambulance, Police, Traffic, etc. IP-based dispatch console: 183. The dispatch console shall be a Microsoft Windows program with Windows 10 support. 184. The Dispatch Console shall provide control of radio resources through an on-screen interface 185. The dispatch software shall run on a standard PC platform, and extend existing push-to-talk (PTT) radio channels so that users with a variety of communication devices can participate in incident communication 186. It shall enable users to monitor and coordinate emergency response across incompatible radio systems and between multiple departments and agencies. | We would like to inform that while the Unified Communication System is a must have in the Smart City Command Centre, it needs to be considered as an independent solution and not part of the ICCC Platform Specifications. A seperate BOQ Line Item needs to be introduced for this solution. This Platform is available as a COTS Product from multiple reputed vendors (Motorola, Avaya, etc) hence it requires a separate Dispatch Console that allows the integration of multiple stake holders on IP Phone, UHF/VHF, Mobile network or PSTN into a conference. This is most often used by Distaster Management Agencies & Emergency Services Agencies with the option to integrate multiple OEM Solutions. Currently by placing it under the ICCC Specifications, it will limit the participation of the ICCC & UC Platform OEM's and will favor only a specific OEM. | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1215 | Honeywell Automation India Limited | Volume 2: 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 122 of 400 | Unified Communication Platform for Smart ICCC Operation 158. The proposed Communication Platform should streamline communications and enhances productivity with integrated presence, Chat, voice and video, desktop sharing, UHF/ VHF Communication and conferencing capabilities. The System must be capable of calling between operator, UHF/ VHF, VoIP and PSTN or mobile network. The system should have capabilities of achieving collaboration between any users of control room. the system should have capabilities enabling HD Video meetings between Smart City Team and other departments like Fire, Ambulance, Police, Traffic, etc. | We would like to inform that while the Unified Communication System is a must have in the Smart City Command Centre, it needs to be considered as an independent solution and not part of the ICCC Platform Specifications. A seperate BOQ Line Item needs to be introduced for this solution. This Platform is available as a COTS Product from multiple reputed vendors (Motorola, Avaya, etc.) hence it requires a separate Dispatch Console that allows the integration of multiple stake holders on IP Phone, UHF/ VHF, Mobile network or PSTN into a conference. This is most often used by Distaster Management Agencies & Emergency Services Agencies with the option to integrate multiple OEM Solutions. Currently by placing it under the ICCC Specifications, it will limit the participation of the ICCC & UC Platform OEM's and will favor only a specific OEM. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.1 | 1216 | STL - Sterlite Technologies Limited | Vol 1 Section 3 Pre-Qualification Criteria Serial No 3 | 34 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Kindly modify the clause and reduce the IP CCTV required to 350 instead of 1000. As this is QCBS bid and bidder's need to score higher in TQ also, kindly allow Bidder's to meet the Pre-qualification by reducing the number of cameras. It will enable us to participiate in the bid. Kindly modify the clause as: The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 350 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Tender conditions shall prevail. |
| Vol.2 | 1217 | STL - Sterlite Technologies Limited | Volume-2 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 42 | To expedite the project deployment, GSCL intended to use the State-Owned Network's OFC Connectivity along with their existing POP sites' Space, Backbone OFC (Between POP Sites to SDC & ICCC) and Power Infrastructure. SI will design the OFC network in coordination with State Owned NW service Provider and deploy the Active Components (Transmission Equipment & other Devices) at provided POP sites spac | Kindly confirm in this State Owned Network's is a Court network | a. State owned Network is Govt Enterprises Network. b. This state-owned network to be used for Backbone network only. C. For remaining NW (access & aggregate), SI bidder shall deploy the new OFC network for the GSCL. |
| Vol.2 | 1218 | STL - Sterlite Technologies Limited | Volume-2 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 42 | To expedite the project deployment, GSCL intended to use the State-Owned Network's OFC Connectivity along with their existing POP sites 'Space, Backbone OFC (Between POP Sites to SDC & ICCC) and Power Infrastructure. SI will design the OFC network in coordination with State Owned NW service Provider and deploy the Active Components (Transmission Equipment & other Devices) at provided POP sites spac | | This will be share after selection of SI bidder. |
| Vol.2 | 1219 | STL - Sterlite Technologies Limited | Volume-2 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 42 | To expedite the project deployment, GSCL intended to use the State-Owned Network's OFC Connectivity along with their existing POP sites' Space, Backbone OFC (Between POP Sites to SDC & ICCC) and Power Infrastructure. SI will design the OFC network in coordination with State Owned NW service Provider and deploy the Active Components (Transmission Equipment & other Devices) at provided POP sites spac | Kindly chara the state, ewood Network's existing POP sites name and letitude | This will be share after selection of SI bidder. |
| Vol.2 | 1220 | STL - Sterlite Technologies Limited | Volume-2 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 43 | State-owned Network Provider/NW Service Provider shall provide the 20-30 Nos of POP sites across the Guwahati city and bidder shall decide the final locations and count of POS sites and also design the OFC network with coordination with State-owned Network Provider/NW Service Provider. | What do you mean by State-owned Network Provider/NW Service Provider? This is Private Telecom Operator network or Govt network. Kindly confirm. | State owned NW Provider = Govt Enterprises & Network Service Provider = Any NW (govt or Private NW Provider) |
| Vol.2 | 1221 | STL - Sterlite Technologies Limited | Volume-2 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | 43 | | We believe these tentative POPS for city Network Backbone at the Junction and other field location will be Govt. office building / Police Station locations etc. Kindly confirm. | These POP locations are throughout the city and mostly on Govt Premises or Owned by Govt NW Service Provider. |
| Vol.2 | 1222 | STL - Sterlite Technologies Limited | Volume-2 4.22 Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | 49 | Supply, Install and Commission of IT Infrastructure including site preparation in DC (State Data Center) and ICCC (First temporary locations & then after shifting the all HW & SW to new permanent building) | Kindly share the building name and Latitude/Longitude of DC(State Data Center). | Will be provided to winning bidder. |

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| Vol.2 | 1223 | STL - Sterlite Technologies Limited | Volume-2 5.1.2.4 Storage/Recordi ng Requirements | 66 | c) Redundancy of first 30 days storage will be provided by SI either in State Data Centre or Near Disaster Recovery Centre. (Near DR) | Kindly share the building name and Latitude/Longitude of Near Disaster Recovery Centre(Near DR) | There is no disaster Recovery Centre planned in this RFP. |
| Vol.2 | 1224 | STL - Sterlite Technologies Limited | 5.5.2 OFC Deployment Guidelines & Specification K) Constructions of Pre-Cast JP/LP Chambers | 279 | J) Joint-Pit & Loop Pit Chambers The Joint-Pit Chambers are provided at every joint to keep the O.F.C. joint well protected and also to keep extra length of cable, which may be, required to attend the faults at a later date. Jointing chambers are to be prepared normally at a distance of every 2 KMs in City Area. Actual location of jointing chamber depends on length of cable drum and appropriateness of location for carrying out jointing work. The location is finalized by Engineer- in-charge. The jointing chambers are constructed either of brick masonry work at site & pre cast RCC for covers or by way of fixing pre cast RCC chambers and covers as per the instructions from site Engineer-In-charge. This OFC Ducting for city roads, hence we have planned to keep Loop-Pit Chambers on every 200 Meters of intervals for better connectivity of field devices and sensors. A broad indicating architecture are mentioned below figures. | We understand that Joint Pit-chamber at every 2 km interval and Loop-Pit chamber at every 200 meter interval for entire underground work . Kindly confirm. | Joint Pit Chambers will be on every 2 KMS and Loop Pits will be on every 200 Meters. |
| Vol.2 | 1225 | STL - Sterlite Technologies Limited | Volume-2 5.5.2 OFC Deployment Guidelines & Specification | 279 | The jointing chambers are constructed either of brick masonry work at site & pre cast RCC for covers or by way of fixing pre cast RCC chambers and covers as per the instructions from site Engineer-In-charge. | Kindly share the complete drawing and dimension of pre cast RCC chamber and cover. | Refer to RFP- Vol.2 Page No. 279, K) Constructions of Pre-Cast JP/LP Chambers- Parameters. |
| Vol.2 | 1226 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.1 Under- Ground (UG) – OFC Specifications | 287 | HDPE Duct 1 Numbers (RED and GREEN) or as approved by authority (GSCL). For Crossings, specifications for the respective crossings to be followed if specified. | We understand that 1 No. of HDPE Duct to be laid in entire network route. For Crossings, specifications for the respective crossings to be followed if specified. | Yes 1 Nos of HDPE Duct (Red or Green) or as approved by GSCL. |
| Vol.2 | 1227 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.1 Under- Ground (UG) – OFC Specifications | 288 | RCC Rectangular/Cylinder Chamber can be constructed as per specification at zero lid depth from NGL (Normal Ground Level). | Kindly share the complete drawing of Cylinder Chamber with dimension. | Refer to RFP- Vol.2 Page No. 279, K) Constructions of Pre-Cast JP/LP Chambers- Parameters. |
| Vol.2 | 1228 | STL - Sterlite Technologies Limited | Volume-2 L) Route Markers (RM) | 283 | L) Route Markers (RM) b) Physical RM should be placed at every 100 Meter on route and every corner turning, crossing, culvert, JP, LP locations. | Route Marker(RM) to be placed at every 100 meter or 200 meter distance ? Kindly confirm, as at different pages it is mentioned different distance. | RM are at every 100 Meters |
| Vol.2 | 1229 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.1 Under- Ground (UG) – OFC Specifications | 291 | 24. Route Markers Every 200 Meter and at Major Crossing, Major Trench Deviation or route diversion at both end | Route Marker(RM) to be placed at every 100 meter or 200 meter distance ? Kindly confirm, as at different pages it is mentioned different distance. | RM are at every 100 Meters |
| Vol.2 | 1230 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.1 Under- Ground (UG) – OFC Specifications | 290 | 20. NH/SH Crossing • In case of multiple road crossings, Loop Chamber to be placed at every 500 Meter. | Kindly clarify, in volume-2 page no. 279 it is said that loop chamber will be at every 200 Meters of intervals whereas on page no. 290 it is said Loop Chamber to be placed at every 500 meter. | This clause stand deleted |
| Vol.2 | 1231 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.1 Under- Ground (UG) – OFC Specifications | 290 | 24. Route Markers • Electronic Route Markers shall be buried at depth of 0.9 Meter from ground in the trench during backfilling the trench and at 100 Meter Distance, wherever applicable | We understand that at every 100 meter , we are going to place both Electronic Route Marker as well as Physical Route Marker. Kindly confirm. | RM are at every 100 Meters |
| Vol.2 | 1232 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.2 Over- Head (OH) - OFC | 292 | Permanent Aerial Cabling • Pole should be undergrounded at least 1 M and fix with proper 1:2:4 concreting(200mm(dia)*500mm(Height) allaround of pole | Kindly share the complete Aerial Pole specifications which are going to be used in Permanent Aerial Cabling . Kindly include this line item in Schedule of Requirement(SOR) sheet with Quantity. | Tender conditions shall prevail |

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| Vol.2 | 1233 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.2 Over- Head (OH) - OFC | 292 | Permanent Aerial Cabling • Pole should be undergrounded at least 1 M and fix with proper 1:2:4 concreting(200mm(dia)*500mm(Height) allaround of pole | In permanent Aerial Cabling, can we use the existing electric pole installed in city ? Kindly confirm . | Yes, we can use the existing electricity Pole (APDCL) for aerial cabling. |
| Vol.2 | 1234 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.2 Over- Head (OH) - OFC | 292 | Permanent Aerial Cabling • Approx. 2- 3MM dia GI string wire to be used for support of OFC and OFC not to be tighten directly by wire. | Kindly share the complete Aerial Accessories to be considered viz. Helix Type -I /Helix Type-II / Wedge in Permanent Aerial Cabling . | Tender conditions shall prevail |
| Vol.2 | 1235 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.6 HDPE Duct (PLB Type) | 294 | HDPE Duct Size : 40 mm outer dia & 32 mm internal dia | Standard size is 40 mm outer dia & 33 mm internal dia. Kindly confirm to proceed with this dimension | Tender conditions shall prevail |
| Vol.2 | 1236 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.6 HDPE Duct (PLB Type) | 294 | HDPE DUCT-Service Life-50 Years | Ideally it should be 25 year. Kindly confirm. | Tender conditions shall prevail |
| Vol.2 | 1237 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.7 Joint Closure (Splice Closure) | 295 | JOINT CLOSURE-Splice Capacity-Splice capacity of 96F | As we are going to use 24 F OFC cable it should have splice capacity of minimum 24 F | Accepted - 24F OFC Joint Closure |
| Vol.2 | 1238 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.7 Joint Closure (Splice Closure) | 295 | JOINT CLOSURE-Splice Capacity-Splice capacity of 96F | Kindly share the number of tray and per tray capacity to be considered for the same . | Accepted - 24F OFC Joint Closure |
| Vol.2 | 1239 | STL - Sterlite Technologies Limited | Volume-2 5.5.2.8 Patch Panel (LIU) | 295 | PATCH PANNEL (LIU) & CONNECTOR (8 Port & 48 Port) | Kindly share the Connector Type for 8 port and 48 port LIU. | As we are using 24F OFC in Access & Backbone Network, but we need 46F LIU and connector type shall be SC/APC |
| Vol.2 | 1240 | STL - Sterlite Technologies Limited | Volume-2 12.6 Tentative POP Site Locations | 393 | 12.6 Tentative POP Site Locations PoP Locations (Smart City) | Kindly share all 23 Smart City PoP Locations latitude and longitude. | Will be provided to winning SI bidder |
| Vol.2 | 1241 | STL - Sterlite Technologies Limited | Volume-2 12.7 Bill of Material (BOM) Summary | 397 | 3. 0. OFC - Network 3.1.13 FDMS/LIU Equipment - 23 Nos. | We understand that this is 48 Port FMDS Quantity . Kindly confirm | As we are using 24F OFC in Access & Backbone Network, but we need 46F LIU and connector type shall be SC/APC |
| Vol.2 | 1242 | STL - Sterlite Technologies Limited | Volume-2 12.7 Bill of Material (BOM) Summary | 397 | 3.1.11 Overhead OFC Deployment Cost (Including OFC, Pole, RM, JC Closure & Fixture)-150 Km | Kindly share the tentative Pole Quantity as a separate line item for 150 Km scope . | This would be done by winning SI bidder then after we will able to share exact QTY. |
| Vol.2 | 1243 | STL - Sterlite Technologies Limited | Volume-2 12.7 Bill of Material (BOM) Summary | 397 | 3.1.11 Overhead OFC Deployment Cost (Including OFC, Pole, RM, JC Closure & Fixture)-150 Kms 3.1.11 Underground OFC Deployment Cost (Including OFC, HDPE Ducts, Couplers, RM, Chambers JC Closures)- 200 Kms | We understand that there is total 150+200= 350 Km deployment scope . Kindly confirm | Yes, This figure can be increased or decreased. This Lum-Sum QTY is only for bid evaluation. |
| Vol.2 | 1244 | STL - Sterlite Technologies Limited | 5.5.5 Wireless RF for redundant Connectivity – Short Distance | 306 | Sr. No. 26 . Latency should not exceed 20 ms with full traffic load condition | Please clarify, 20 ms Latency on RF connectivity or End -end connectivity. | Tender conditions shall prevail |
| Vol.2 | 1245 | STL - Sterlite Technologies Limited | 5.5.5 Wireless RF for redundant Connectivity – Short Distance | 306 | Radio should support Wind speed (operational) of 170km/h. | As per our understanding, Tower & Pole infrastructure support the 170 Km/h . Kindly confirm. | Tender conditions shall prevail |
| Vol.2 | 1246 | STL - Sterlite Technologies Limited | 5.5.5 Wireless RF for redundant Connectivity – Short Distance | 306 | The radio should support IPv4 &IPv6 protocol filtering and prioritization | Please clarify, RF radio presently working on IPv4 Protocol Only | Tender conditions shall prevail |
| Vol.2 | 1247 | STL - Sterlite Technologies Limited | 5.5.7 Point-to- Point (P2P) Connectivity – Long Distance | 312 | 39 Wind Survival 200 km/h | Please clarify, Wind Radio should support Wind speed 200M or 170 KM? | Tender conditions shall prevail |

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| Vol.2 | 1248 | STL - Sterlite Technologies Limited | Vol 2; Section 13 | 21 | GIS Integration- SI shall undertake detail assessment for integration of the Surveillance System and all other components with the Geographical Information System (GIS). SI is required to carry out the seamless integration to ensure ease of use of GIS in the Dashboards in Command Control Centre. If this requires field survey, it needs to be done by SI. If such a data is already available with city, it shall facilitate to provide the same. SI is to check the availability of such data and it's suitability for the project.SI is required to update GIS maps from time to time. | Understand that scope of SI is limited to updation in GIS of the components supplied by SI. The supply also include the land base of Guwahati city. Kindly confirm. | Tender conditions prevail refer to response at SL no 579 |
| Vol.2 | 1249 | STL - Sterlite Technologies Limited | Vol 2; Section 15.2 | 23 | initiatives of State namely Portal Services, Citizen Contact Centre, Certifying Authority etc | Any application which is ready to be integrated with ICCC will be integrated. Requesting GSCL to have a Single Point of Contact for co-ordination with various departments and ensure availabilityof required APIs/interfaces. Any delay in providing APIs for integration will be excluded from Project timelines and the Go-Live will be done without the integrations which are not ready/APIs not available. Kindly confirm | GSCL will provide the Single Point of Contact for co-ordination with various departments and ensure availability of required APIs/interfaces. |
| Vol.2 | 1250 | STL - Sterlite Technologies Limited | Vol 2; Section 4.6.1 | 23 | Prior to starting the site clearance, the SI shall carry out survey of field locations as specified in Annexure VIII under section of 12.0, for buildings, structures, fences, UG utilities' – Power Cables & Water Pipelines, OFC NW of other Operators, Trees, existing installations, etc. The GSCL shall be fully informed of the results of the survey and the amount and extent of the demolition and site clearance shall then be agreed with the GSCL. | Kindly confirm that GSCL will facilitate the approvals for any demolition, cutting of trees etc. Any charges regarding the same will be reimbursed by GSCL. Further, any delay in obtaining the permissions for the same will not be part of project implementation timeline. Kindly confirm. | Tender conditions prevail Additionally pl refer to Clause 4.6.4 (1) of Volume II, Page 24 |
| Vol.2 | 1251 | STL - Sterlite Technologies Limited | Vol 2; Section 5.2.19 | 157 | Training | Kindly confirm the number of persons and batches required for Complete training GSCL personnel pertaining to this scope | Tender conditions shall prevail |
| Vol.2 | 1252 | STL - Sterlite Technologies Limited | Vol 2; Section 6.1.5 | 324 | Project Go-Live | Request Project Go-Live at 90% of the scope. Any sites which are delayed beyond the reasonable control of SI to be excluded from Go-Live | Tender conditions shall prevail |
| Vol.2 | 1253 | STL - Sterlite Technologies Limited | Vol 2; Section 6.1.5 | 324 | The SI shall ensure that all the data migration is done from existing systems (if any). | Pls confirm the scope of data migration | Tender conditions shall prevail |
| Vol.2 | 1254 | STL - Sterlite Technologies Limited | Vol 2; 6.1.10.1 | 335 | The SI agrees that the requirements given in the Bidding Documents are minimum requirements and are only indicative. The SI would need to fetch out the details at the time of preparing the design document prior to actual implementation. It shall be the responsibility of the SI to meet all the requirements of technical specifications contained Guwahati Smart City Limited in the RFP and any upward revisions and/or additions of quantities, specifications sizes given in the Bidding Documents required to be made during execution of the works, shall not constitute a change order and shall be carried out without a change order and shall be carried out without any time and cost effect to Purchaser. | Understand any variation in quantities during detailed design due to increase/change in sites or change in specifications will be considered as part of change management with additional cost. Kindly confirm | Yes, Change Management will be applicable in this RFP. |
| Vol.2 | 1255 | STL - Sterlite Technologies Limited | 4.15 Power & UPS - for Field Locations | Page 39 of 400 | SI shall carry out a study and identify locations to provide UPS backup, depending upon power situation across city, to meet the camera and other field equipment's uptime requirements. | Power utility will be connected through Utility Power companies and it will be beyond in control to the bidders. Kindly provide the power backup time and bidder will maintain the SLA based on the UPS backup time | Tender conditions shall prevail |

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| Vol.2 | 1256 | STL - Sterlite Technologies Limited | Vol.02 ;4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | Page 37 of 400 | 4. The size of outdoor cabinet / Junction Boxes shall be sufficient to house all the system components, which may be installed at the intersection or nearby. Boxes shall be dustproof and impermeable to splash-water. They shall be suitable for the Guwahati's environmental conditions. They shall have separate lockable doors for: i. Power cabinet: This cabinet shall house the electricity meter, online UPS system and the redundant power supply system ii. Control cabinet: This cabinet shall house the controllers for all the field components at that location e.g. PTZ, Fixed cameras etc. 7. The Junction Box for UPS with Battery bank needs to be considered separately. | Kindly clarify that separate junction box for UPS with battery and network, controller equipments or compartalizaion within one Junction box needs to be provided as clause 4 & 7 are contradictory to each other. Also please provide the size of the junction box | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |
| Vol.2 | 1257 | STL - Sterlite Technologies Limited | Vol.02;5.1.3.5 Poles for Camera | Page 82 of 400 | 4 Height 10 Meters (or higher), as-per requirements for different types of cameras & Site conditions | The pole height of the 10 mtr is on higher side for the camera installation and as per general practice camera height should be 6 mtr. Kindly change the pole height to 6 mtr for better visibility. | Tender conditions shall prevail |
| Vol.2 | 1258 | STL - Sterlite Technologies Limited | Vol.02;5.1.3.8 Online UPS for Field Locations | Page 88 of 400 | 13 Battery Backup 30 Mins Power backup Required. Adequate and required battery backup to achieve required uptime of field device as well as SLA of the overall solution. | Kindly remove the clause for "Adequate and required battery backup to achieve required uptime of field device as well as SLA of the overall solution." as power utility will be connected through Utility Power companies and it will be beyond in control to the bidders. Also please clarify that battery backup of 30 min will be taken on the UPS capacity or connected load | Tender conditions shall prevail |
| Vol.2 | 1259 | STL - Sterlite Technologies Limited | Vol.02;5.1.3.8 Online UPS for Field Locations | Page 88 of 400 | 15 General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | As industry standards UPS operating temperature range will be 0 to 40 Degree C hence request you to change the operating Temp. range. | 15 General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions |
| Vol.2 | 1260 | STL - Sterlite Technologies Limited | Vol.02;5.2.11.8 Water leak detection system -ICCC | Page 147 of 400 | The Water Leak Detection System shall be installed to detect any seepage of water into the critical area and alert the security control room for such leakage. | Kindly clarify the critical area of the ICCC for the water leak detection system deployment | Will be defined at the time of implementation |
| Vol.2 | 1261 | STL - Sterlite Technologies Limited | Vol.02;5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC | | 2. Capacity 75 KVA | AS UPS capacity is mentioned as 50 KVA we understand that DG set capacity will not suffice as Facility load will also added to UPS power hence kindly change the capacity to 125 KVA. Also please clarify the redundancy level of the DG set as per BOQ no redundancy is mentioned. | Tender conditions shall prevail |
| Vol.2 | 1262 | STL - Sterlite Technologies Limited | Vol.02;5.2.17 Electrical work for Data Center & ICCC | Page 154 of 400 | The SI shall use fire retardant cables of rated capacity exceeding the power requirements of existing and proposed components to be used at maximum capacity. | Kindly clarify the design margin percentage for the cable size calculation over the total component powers to cater the exceeding power requirement | Tender conditions shall prevail |
| Vol.2 | 1263 | STL - Sterlite Technologies Limited | Vol.02;5.2.18.3 Electrical Distribution System | Page 156 of 400 | c) Connection between UPS system and the network switch racks shall be redundant. No single point of failure shall exist in the power connectivity between network racks and UPS system. | As per our understanding, In the field single source of power supply along with single UPS system needs to be provided hence there is provision of the single power source only so it will be not applicable at field level. Kindly confirm | Tender conditions shall prevail |
| Vol.2 | 1264 | STL - Sterlite Technologies Limited | Vol.02;5.2.18.4 Air Conditioning and Natural Connection | Page 156 of 400 | Since ICCC are a critical area, precision air conditioning system shall be exclusively installed to maintain the required temperature. | Since Precession AC is recommended for the Equipment area hence kindly clarify that Precision AC for all the area of the ICCC (NOC room, Helpdesk room and Meeting room) or bidder needs to provide the comfort AC for the ICCC | This for temp. ICCC location and Permanent ICCC locations work is in separate tender. |
| Vol.2 | 1265 | STL - Sterlite Technologies Limited | Vol.02;5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 247 of 400 | 13 Battery Backup 60 Mins Power backup Required. Adequate and required battery backup to achieve required uptime of field device as well as SLA of the overall solution. | Kindly remove the clause for "Adequate and required battery backup to achieve required uptime of field device as well as SLA of the overall solution." as power utility will be connected through Utility Power companies and it will be beyond in control to the bidders. Also please clarify that battery backup of 60 min will be taken on the UPS capacity or connected load | 13 online UPS Full load battery back up 60 Mins Power backup Required. Adequate and required battery backup to achieve required uptime of field device as well as SLA of the overall solution. |
| Vol.2 | 1266 | STL - Sterlite Technologies Limited | Vol.02;5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | Page 248 of 400 | 15 General Operating Temperature & Humidity Temps: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | As industry standards UPS operating temperature range will be 0 to 40 Degree C hence request you to change the operating Temp. range. | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |

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| Vol.2 | 1267 | STL - Sterlite Technologies Limited | Vol.02;Enclosure requirements | Page 256 of 400 | 2 Thickness 1.5 mm Stainless steel + reinforcement Material if required 3 Protection Type min. IP (Ingress Protection) 65 Rated | Kindly clarify that enclosure requirements refers to the sensor elements and for the field junction bidder needs to follow to clause 5.1.3.4 Field Junction Box. | Clause to be read as Thickness 1.5 mm MS powder coated |
| Vol.2 | 1268 | STL - Sterlite Technologies Limited | Vol.02;12.7 Bill of Material (BOM) Summary | Page 399 of 400 | 5.4.2 UPS with battery backup - 50 KVA Nos 1 | Based on the BOQ there is no redundancy required at UPS. If required, Kindly update the quantities in the BOQ | Tender conditions shall prevail |
| Vol.2 | 1269 | STL - Sterlite Technologies Limited | Vol.02;4.22 Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | Page 49 of 400 | 3. SI has to ensure that redundancy is provided for all the key components to ensure that no single point of failure affects the performance of the overall system. It will be SI's responsibility to: a) Supply, Install and Commission of IT Infrastructure including site preparation in DC (State Data Center) and ICCC (First temporary locations & then after shifting the all HW & SW to new permanent building) | Kindly confirm that Bidder needs to provide the equipments as per Clause 12.7 Bill of Material (BOM) as No redundancy requirements are mentioned for the UPS, DG set etc. If redundancy is required for the UPS and DG set kindly update the quantities | This power equipments required at temporary ICCC locations (where redundancy not planned) and after shifting to permanent ICCC building this same equipments will be used as a redundant equipments. |
| Vol.2 | 1270 | STL - Sterlite Technologies Limited | Vol.02;4.22 Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | Page 49 of 400 | 2. Temporary location of ICCC is identified and address is as mentioned below; BSNL Bhawan 5th Floor, Administrative Building Cotton Road, Pan Bazar, Guwahati - 781001 | Kindly provide the layout of the ICCC area as identified at BSNL 5th Floor so bidder can provide the design for the ICCC. | Will be provided to winning bidder. |
| Vol.2 | 1271 | STL - Sterlite Technologies Limited | Vol.02;4.13 Earthing System | Page 35 of 400 | The entire applicable IT infrastructure i.e. field locations/traffic junctions or command centre shall have adequate earthing. Further, earthing should be done as per Local state national standard in relevance with IS standard. | Kindly provide the detailed earthing specification at Field level. Also confirm that chemical earthing with 2.4 mm Cu bonded rod will be used for the earthing. | Bidder do the earthing as per the system requirements. |
| Vol.2 | 1272 | STL - Sterlite Technologies Limited | Vol.02;B. Permananet Locations of ICCC | 393 | B. Permananet Locations of ICCC A piece of land has been identified near Panjabari, Guwahati & GSCL will construct the G+4 building within 24 Months. SYSTEM INTEGRATOR shall be required to shift all installation from the temporary space to the Permanent space and resume ICCC | Please share the location details (Permanent) along with complete address along with floor details as well plus Lat/long details for network connectivity plan in future. | Will be provided to winning SI bidder |
| Vol.2 | 1273 | STL - Sterlite Technologies Limited | Vol.02;3.1 Project Background | 8 66 | services as per agreed timeline. Data Centre & Disaster Recovery Centre shall be remains with State Data Center irrespective of ICCC locations. Redundancy of first 30 days storage will be provided by SI either in State Data Centre or Near Disaster Recovery Centre. (Near DR) | Please share the location details along with complete address along with floor details as well plus Lat/long details for network connectivity plan. Plus DC and DR at the same location or different location. If yes please share DR location details as well. | DC Address: State Data Centre (SDC) Assam Secretariat (Civil), Dispur, Guwahati-781006, Assam There is no DR planned in this RFP. |
| Vol.2 | 1274 | STL - Sterlite Technologies Limited | Vol.02;4.23 Installation & Commissioning of a Sample Site - Proof of Concept (POC) | 51 | c) Functional test of storage system, switches, routers & other networking gears | Request to please confirm the detailed test cases which need to be demonstrated during POC. Request to please confirm the detail Bill of material which need to be demonstrated during POC. Also the time limit/duration for POC and location as well. | State Data Centre (SDC) location: BOM shall be exactly the same model as quoted or plan to quote |
| Vol.2 | 1275 | STL - Sterlite Technologies Limited | Vol.02;5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Please provide the exact quantity of SFP's types in terms of SX/LX. Please include the same in SoR & price schedule. | Assam Secretariat (Civil), |
| Vol.2 | 1276 | STL - Sterlite Technologies Limited | Vol.02;5.2.9 Internet Lease Line (ILL) | 137 | 5.2.9 Internet Lease Line (ILL) A dedicated Internet Lease Line (ILL) shall be provided at ICCC locations with 1:1 contention ratio and unshared bandwidth on dual protection path of 50 Mbps speed. | Request to please share the Internet bandwidth in Mbps at ICMCC/DC/DR. Plus dual protection need to be considered. Please include in the SOR. | Dispur, Guwahati-781006, Assam |
| Vol.2 | 1277 | STL - Sterlite Technologies Limited | Gen. | General | Servers and other ICTinfrastructure | Please provide the technical specification of Top of the rack switch along with port density and exact requirement. | There is no DC planned in this RFP. |
| Vol.2 | 1278 | STL - Sterlite Technologies Limited | Vol.02;12.6 Tentative POP Site Locations | 393 | 12.6 Tentative POP Site Locations | Please share the Lat/Long for these location. | Will be provided to winning SI bidder |

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| Vol.2 | 1279 | STL - Sterlite Technologies Limited | Vol.02;D. BUS STOPS | 385 | D. BUS STOPS | Please share the Lat/Long for these location. | Will be provided to winning SI bidder |
| Vol.2 | 1280 | STL - Sterlite Technologies Limited | Vol.02;12.3 Locations for SVD | 392 | 12.3 Locations for SVD | Please share the Lat/Long for these location. | Will be provided to winning SI bidder |
| Vol.2 | 1281 | STL - Sterlite Technologies Limited | Vol.02;12.2 Locations for Traffic Junctions & ITMS | 390 | 12.2 Locations for Traffic Junctions & ITMS | Please share the Lat/Long for these location. | Will be provided to winning SI bidder |
| Vol.2 | 1282 | STL - Sterlite Technologies Limited | Vol.02;5.5.3.1 Core Router | 296 | Should have a minimum capacity of 2Tbps | Please specify the same whether 2Tbps is FD/HD. | Tender conditions shall prevail |
| Vol.2 | 1283 | STL - Sterlite Technologies Limited | Vol.02;5.5.3.1 Core Router | 296 | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 16x10Gbps, 10Km SM Transceivers - 4x10Gbps 40Km SM transceivers - remaining 12xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 12x40Gbps QSFP ports, populated with - 8x40Gbps, 10km SM Transceivers to connect to PoPs - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement | Related to future requirement (12xSFP+), please specify how many are 1G and 10G SFP's and of why types (SX/LX). | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 24x10Gbps, 10Km SM Transceivers - remaining 8xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 8x40Gbps QSFP ports, populated with - 4x40Cbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement remaining 4x40Gbps ready ports for future scalability |
| Vol.2 | 1284 | STL - Sterlite Technologies Limited | Vol.02;NA | General | Data Centre - Interconnecting Switch required for connecting | Please share the specification and qty for interconnecting devices like DDOS, SSL Inspector, LLB and NGFW at the Perimeter side | Tender conditions shall prevail |
| Vol.2 | 1285 | STL - Sterlite Technologies Limited | ICT Equipment in ICCC | 398 | ICCC - for connecting for below IP Phones KVM Switches - 4 Port USB/HDMI Operator Workstations with Triple Monitor (City Control Room) Multi-Function Laser Printer (City Control Room) Office Desktop | Please share the specification and qty for interconnecting workstations and IP phones at ICCC. Also please include in the SOR. | Operator Workstation =15, IP Phone=15, KVM Switch=10 Nos |
| Vol.2 | 1286 | STL - Sterlite Technologies Limited | Vol.02;NA | General | TOR Switch/ Server Switch | Please share the specification and qty for the TOR Switch and Server switch. | Please refer the Technical Specification of Data Center Spine & Leaf Switching Solution |
| Vol.2 | 1287 | STL - Sterlite Technologies Limited | Vol.02;Project Objectives | 14 | Phase wise Integration of the ICT systems with Integrated Command & Control Center (ICCC): Integrated Traffic Management System (ITMS) b. City Surveillance System - CCTV c. ANPR & RLVD System d. SVD Camera System e. Geographical Information System (GIS) f. Any other sensors/systems g. Grievance Management | Please clarify below points: 1. Please share the network design and architecture of these system. 2. Also the provisioned BW at these locations. 3. Is the above BW is the scope of SI or just integration. Please confirm. 4. Is sufficient no of ports are available on core router/switches at these locations. Please confirm or additional hardware need to be included. If yes please mention in the SOR. | Tender conditions shall prevail |
| Vol.2 | 1288 | STL - Sterlite Technologies Limited | Vol.02;4.6.3 4.10 City Surveillance System – (CCTV Camera), Point no 8.d. | Page 30 of 400 | d. Ensure that the pole is well placed for vibration resistance adhering to the road safety norms. | Kindly provide specifications for vibration proof Pole installation. Can the pole installation to be done confirming to IS codes? Kindly confirm | Bidder to choose the best solutions for the this and the pole installation to be done confirming to IS codes. |

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| Vol.2 | 1289 | STL - Sterlite Technologies Limited | Vol.02;4.6.3 4.10 City Surveillance System – (CCTV Camera), Point no 8.e. | Page 30 of 400 | Collusion preventive barriers around the junction box & pole foundation in case it's installed in collision pre place. | Kindly provide area for demarkation and maetial specifications. Can SI consider the 25X3 mm MS L channel for corner and one strip in berween with perforated GI mesh along with paint? Kindly confirm | Tender conditions shall prevail |
| Vol.2 | 1290 | STL - Sterlite Technologies Limited | Vol.02;4.12 Lightning-Proof Measures & 4.13 Earthing System | Page 35 of 400 | The SI shall comply with lightning-protection and anti–interference measures for system structure, equipment type selection, equipment earthing, power, signal cables laying. The SI shall describe the planned lightning-protection and anti–interference measures in the As-Is report. & 4.13 Earthing System 1. SI shall comply with the technical specifications considering lightning-proof and antiinterference measures for system structure, equipment type selection, equipment Guwahati Smart City Limited RFP System Integrator Vol.02 Page 36 of 400 earthing, power and signal cable laying. SI shall describe the planned lightning-proof and anti-interference measures in their technical bid. | The anti interference is not possible wihout EMI cage which is very costly hence requesting to allow SI to place lightining arrangment as per standards with separate earthing. Kindly confirm While installation, the location to the selection in such a manner that interference issue should not present near the cabinet box. Kindly confirm | SI shall comply with the technical specifications considering lightning-proof and ant interference measures for system structure, equipment type selection, equipment earthing, power and signal cable laying. SI shall describe the planned lightning-proof and anti-interference measures in their technical bid. SI to place lightening arrangement as per standards with separate earthing. While installation, the location to the selection in such a manner that interference issue should not present near the cabinet box. |
| Vol.2 | 1291 | STL - Sterlite Technologies Limited | Vol.02;4.13 Earthing System | Page 35 of 400 | All electrical components are to be earthen by connecting two earth tapes from the frame of the component ring and will be connected via several earth electrodes. The cable arm will be earthen through the cable glands. | Kindly clarify the quantities at field level. As per our understanding we are considering one no. earthpit for the ICT equipment and UPS system and lighting arrestor will be grounded through pole foundation | Tender conditions shall prevail |
| Vol.2 | 1292 | STL - Sterlite Technologies Limited | Vol.02;4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | Page 36 of 400 | 4. The size of outdoor cabinet / Junction Boxes shall be sufficient to house all the system components, which may be installed at the intersection or nearby. Boxes shall be dustproof and impermeable to splash-water. They shall be suitable for the Guwahati's environmental conditions. They shall have separate lockable doors for: i. Power cabinet: This cabinet shall house the electricity meter, online UPS system and the redundant power supply system ii. Control cabinet: This cabinet shall house the controllers for all the field components at that location e.g. PTZ, Fixed cameras etc. & 7. The Junction Box for UPS with Battery bank needs to be considered separately. | Redundant power supply system means ICT equipment will have two power module which will get power supply from one PDUs (UPS's output) Electricity meter , ICT equipment ,UPS & battery bank to be provided in single junction box with compartalization. Kindly confirm the above | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |
| Vol.2 | 1293 | STL - Sterlite Technologies Limited | Vol.02;4.15 Power & UPS - for Field Locations | Page 39 of 400 | SI shall ensure that the UPS is suitably protected against storms, power surges and lightning. | As the UPS will be placed inside the cabinet henc UPS protection sgaunst storm is not applicable. Power surge protection will be considered. Lightning protection will be applicable along with pole where cabinets to be placed. Kindly confirm | Tender conditions shall prevail |
| Vol.2 | 1294 | STL - Sterlite Technologies Limited | Vol.02;5.1.3.8 Online UPS for Field Locations Sr no 15. General Operating Temperature & Humidity | Page 88 of 400 | Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | The UPS will derate drastically after 40 Dec C while operation and as per Guwahat Weather condition maximum operating temp can be taken 0 to 50 Deg C which will be cost effective rather than - 10 Deg C to 70 Deg C As the cabinet is equipped with fan. Kindly confirm the UPS operating temp will be 50 Deg C. | Temp.: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (non- condensing) As per Guwahati weather conditions |
| Vol.2 | 1295 | STL - Sterlite Technologies Limited | Vol.02;Vol-2, 5.2.11.1 IP Phones | 140 | Display:2 line or more, Colour display for viewing features like messages, directory, Video | Please clarify if this requirment is for Video Phone or Simple IP Phone, since as per the solution Video is not required. | Tender conditions shall prevail |

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| Vol.2 | 1296 | STL - Sterlite Technologies Limited | Vol.02;Vol-2, 5.2.11.2.6 IP PABX and Communication System with Contact Center Solution. | 141 | IVRS should support various means of Alarm indications in case of system failures, e.g. Functional error, missing voice message prompt, etc., and shall generate error Logs. SI has to identify other required services from IVR solution. | We understand that Proposed solution can be integrate with existing NMS/EMS system over SNMPV1 to capture detail logs of system failure which can be presented over GUI as per requiremtent. Please validate if the understanding is correct | existing NMS/EMS system over SNMPV1 to |
| Vol.2 | 1297 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.7 IP PABX and Communication System with Contact Center Solution. | 141 | IVRS shall be able to get information /text/data from databases, convert to voice, and speaks it back to the caller in relevant/desired language, including English and Hindi both | we understand that we need to fetch data from database and play voice prompt based on received data. That voice prompt would be pre-recored in the system | Yes, we need to fetch data from database and play voice prompt based on received data. That voice prompt would be pre-recorded in the system |
| Vol.2 | 1298 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.8.4 IP PABX and Communication System with Contact Center Solution. | 141 | support Voice XML for ASR, TTS, and DTMF call flows | To support ASR/TTS/DTMF call flow, do not restrict with Voice XML. There are other industry standard protocol like SIP by which this use case can be achieved. Kindly amend with Voice XML/SIP. | Support Voice XML/SIP for ASR, TTS, and DTMF call flows |
| Vol.2 | 1299 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.8.5 IP PABX and Communication System with Contact Center Solution. | 141 | be able to Read data from HTTP and XML Pages be able to run outbound campaigns | we understand that Proposed solution is required to integrated with any third party database via API to provide details to run outbound campaings. Kindly validate if the understanding is correct | Yes, Proposed solution is required to integrated with any third party database via API to provide details to run outbound campaigns |
| Vol.2 | 1300 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.20 IP PABX and Communication System with Contact Center Solution. | 143 | Multiline support | we understand that proposed solution is required to support Multiple PRI/E1/ SIP line. Please provide clarity. Or let us know if this would be relevant for IP Phones specifically | Proposed solution is required to support Multiple PRI/E1/ SIP line. |
| Vol.2 | 1301 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.20 IP PABX and Communication System with Contact Center Solution. | 143 | Multiline support | How many maximum no of concurrent calls are expected at moment in peak hours, this will help designing the solution in optimized way and also will help in selection of no. of PRI required or SIP connection bandwidth required. | SI bidder to assess the maximum calls. |
| Vol.2 | 1302 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.20 IP PABX and Communication System with Contact Center Solution. | 143 | Speed dial in IP phones | Request you to add this feature under IP phone specification rather in this sections. | Tender conditions shall prevail |
| Vol.2 | 1303 | STL - Sterlite Technologies Limited | Vol-2 4.5 Finalization of Detailed Technical Architecture | 21 | SMS Gateway Integration- SI shall carry out SMS Gateway Integration with the Smart City System and develop necessary applications to send mass SMS to groups/individuals. Any external/third party SMS gateway can be used, but this needs to be specified in the Technical Bid, and approved during Bid evaluation. | If SMS/Email server/gateways are in the scope of SI, kindly add the line item in Bill of Material (BOM) Summary. | There is a line item in BOQ for any other missing item that bidder can quote. |
| Vol.2 | 1304 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.20 IP PABX and Communication System with Contact Center Solution. | 143 | System should be able to integrate with email / SMS gateway so that appropriate messages can be sent to the relevant stakeholders after the interaction and any updates thereon. | If SMS/Email server/gateways are in the scope of SI, kindly add the line item in Bill of Material (BOM) Summary. | Yes this is under SI scope. |

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| Vol.2 | 1305 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2.24.4 IP PABX and Communication System with Contact Center Solution. | 145 | Reporting platform to support custom reports using a combination of the Crystal Reports Developer's Toolkit and SQL stored procedures. | To support customized report please do not restrict it to Crystal Reports Developer's Toolkit and SQL stored procedures. Kindly allow customised reports as per requiremnt, independent of any platform. Moreover there would be overhead of Liscence of Crystal reports developers toolkit. | Tender conditions shall prevail |
| Vol.2 | 1306 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2. IP PABX and Communication System with Contact Center Solution. | | General Query. | We Suggest that Proposed solution should be implemented in 1 : 1 High Availability to support seamless transition of work in case of main server failure. Kindly Provide Clarity | Tender conditions shall prevail |
| Vol.2 | 1307 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2. IP PABX and Communication System with Contact Center Solution. | | General Query. | We assume that Proposed solution is required in DC-DR setup. The required VPN/MPLS connectivity between DC-DR will be Provided by GSCL | Proposed solution is required for DC (SDC) only and No DR planned in this RFP. But Connectivity between SDC to ICCC is under SI bidder. |
| Vol.2 | 1308 | STL - Sterlite Technologies Limited | Vol-2, 5.2.11.2. IP PABX and Communication System with Contact Center Solution. | | General Query. | SI has an understanding that the connectivity for either PRI or SIP connection of contact centre solution will be provided by the purchaser. If not, kindly add the line time in Bill of Material summary. | This is under SI bidder and you share your offer describing additional item in any other Hardware or Software required to meet the RFF requirements line. |
| Vol.2 | 1309 | STL - Sterlite Technologies Limited | Vol-2, 12.7 Bill of Material (BOM) Summary, 5.2.7 | 398 | PRI Modem | Kindly provide the specifications for the PRI Modern. | This is open standard or provided by ISP. |
| Vol.2 | 1310 | STL - Sterlite Technologies Limited | Vol.02;5.2.10 Help Desk | 137 | SI shall be required to setup a centralized helpdesk at two locations i.e. one at Command Control Center specifically for City Surveillance, and one at City Operation Center for rest of the solutions. | As per our understnading the segargation of the centralized helpdesk solution will be purly based on the operational setup. Kindly confirm | Yes, segregation of the centralized helpdesk solution will be purely based on the operational setup. |
| Vol.2 | 1311 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 173 | 36. Should have self-certification capabilities so that it can easily add support for new traps and automatically generate alarms | Please ammend the clause as below: "Should be capable to easily add support for new traps and generate alarms with required customization" | Should be capable to add support for new traps and automatically generate alarms. |
| Vol.2 | 1312 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 176 | 79. Alerts should be shown on the Event Management map when thresholds are exceeded and should subsequently be able to inform Network Operations Center (NOC) and notify concerned authority using different methods such as pagers, emails, etc. | Please ammend the clause as below: "Alerts should be shown on the Event Management map when thresholds are exceeded and should subsequently be able to inform Network Operations Center (NOC) and notify concerned authority using different methods such as emails, sms etc." | 79. Alerts should be shown on the Event Management map/dashboard when thresholds are exceeded and should subsequently be able to inform Network Operations Center (NOC) and notify concerned authority using different methods such as SMS, emails, etc. |
| Vol.2 | 1313 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 171 | 7. Should provide direct connectivity to one, many, or all devices for configuration updates. | Please ammend the clause with the following phrase: This clause should be limited to Network deveices like routers, switches, etc. | Tender conditions shall prevail |
| Vol.2 | 1314 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 172 | 17. Should provide accessibility to database of the EMS via the Application GUI | Please ammend the clause with the following phrase: Should provide accessibility to database of the EMS via the Application web/desktop tools. | Tender conditions shall prevail |
| Vol.2 | 1315 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 176 | 77. The Network Management function should also collect traffic statistics on client/server sessions, which cross the LAN on which it is running. | Request you to please share more details on this clause. Please conform if this clause refers to Session Limit of LAN host and related traffic statistics? | Tender conditions shall prevail |
| Vol.2 | 1316 | STL - Sterlite Technologies Limited | 5.3.4 NMS/EMS | 178 | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | Request you to add the patch & configuration management feature under separate section/clause as the Patch management for OS, Database and application software needs separate tool and is not part of NMS/EMS. | Tender conditions shall prevail |

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| Vol.2 | 1317 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 179 | 120. It should be able to provide detail asset information on hardware and software inventory through seamless integration with asset management software. | This clause requires separate IT infra monitoring application that handles DC hardware and Software inventory and is different from NMS/EMS. Request you to please check and add specifications with required line items in BoQ. | Tender conditions shall prevail |
| Vol.2 | 1318 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 179 | 121. Each incident could be able to associate multiple activity logs entries manually or automatically events / incidents from other security tools or EMS / NMS. | Request you to please share more details on this clause. The clause retuirement is does not clear the specific requirement. | Clause deleted |
| Vol.2 | 1319 | STL - Sterlite Technologies Limited | Vol.02;5.3.4 NMS/EMS | 171 | General - NMS/EMS: Volumetrics for OSS Components | Kindly share the volumetrics for OSS solution - Total number of users for NMS - Total no. of users for Centralized Helpdesk System - Cuncurrent no. of users for Centralized Helpdesk System - Total number of users & operators for Ticketing System - Total number of operators for incident operator | Approx Total number of users for NMS - 40 Nos - Total no. of users for Centralized Helpdesk System - 20 Nos - Concurrent no. of users for Centralized Helpdesk System - 20 Nos - Total number of users & operators for Ti |
| Vol.2 | 1320 | STL - Sterlite Technologies Limited | 4.5 Finalization of Detailed Technical Architecture | 22 | The Infrastructure management and Monitoring System shall be used by SI to monitor the infrastructure (Both IT and Non-IT) hosted at the Data center and DR site. | As per our understanding DR is not required kindly confirm. If DR is required kindly share the location of the DR and scope of work for the DR | There is no disaster Recovery Centre planned in this RFP. |
| Vol.2 | 1321 | STL - Sterlite Technologies Limited | Vol.02;5.1.2.1 | 65 | It is estimated that not more than 5% of the cameras would be required to be viewed at higher FPS at a given point of time). | We will need specification of higher FPS and for what time to calculate BW requirement | This clause for CCTV Surveillance camera (Not for RLVD and ANPR) only. Higher FPS would be 50 ~ 60 FPS. |
| Vol.2 | 1322 | STL - Sterlite Technologies Limited | Vol.02;5.1.4.14 | 105 | All cameras must be capable to run two analytics in addition to motion detection and camera tampering as required at any given time. | Please calrify if our understanding is correct, that for VA licenses we will consider(number of cameras X 2) | Clause to be read as Bidder to design a solution VMS/VA/ Edge Camera Minimum 8 different types of analytics shall run simultaneously for each camera |
| Vol.2 | 1323 | STL - Sterlite Technologies Limited | Vol.02;4.18 | 40 | If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. as the part of this project | As mentioned, there are some GIS layers that are available with GSCL and some has to be built. Please specify layers available and what needs to be built for clear scoping. | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 1324 | STL - Sterlite Technologies Limited | Vol.02;5.3.5 | 398 | Supply of ICCC Application Software Integration with Operator Console, Integration of Video Management Software all CCTV Camera with 4 Analytics (min), Integration of ITMS (ATCS, ANPR, RLVD, SVDS, e-Challan), SMS Gateway Integration , Email Gateway Integration, integration with EMS / NMS, Integration with Video Wall at Command Centre, Integration of City GIS, and other services related to this RFP. | Please specify number of analytics required to calculate licenses | Analytics required at all CCTV camera QTY. |
| Vol.2 | 1325 | STL - Sterlite Technologies Limited | Vol.02;5.2.2.1 | 115 | Platform must provide an ability for IOT devices to upload the data in Real-time into the platform | Please specify number and type of IoT devices we are looking for integration and communication. | Platform should enable integration with IT, OT, IoT, Video Analytics, VMS devices and other Smart City Applications to be deployed in future. |
| Vol.2 | 1326 | STL - Sterlite Technologies Limited | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement - Traffic Violation Detections System | 230 of 400 | Wrong Lane Driving / Stoppage with ANPR (WLD) | Exact Quantities are not mentioned in Bill of Materiel for the same. Please include add it in SOR BOQ and provide number of lanes for the same. | Bidder have to perform preliminary survey to certain the lanes so that complete stretch is covered |

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| Vol.2 | 1327 | STL - Sterlite Technologies Limited | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | e) The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. | Only one type of database is used among these databases with TVDS systems. Hence we request you to kindly amend the clause as "e) The system should support Microsoft SQL/MySQL, PostgreSQL/Oracle databases" | Point d and f as per bidder solution e) The system should support Microsoft SQL/ MySQL/ PostgreSQL/Oracle databases. |
| Vol.2 | 1328 | STL - Sterlite Technologies Limited | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | g) The ITMS Software should be NABL accredited lab for accuracy | Certificate issued by NABL accredited lab is issued for accuracy of Speed Violation Detection system and not for whole ITMS software. Hence we request you to kindly remove this clause . | NABL Clause stands deleted. Please read the clause as In ITMS, SVD system should have proper test report and certificate (Legal Decree/type approval/homologation). The test reports/certificates should be provided by domestic/international labs who have mandate to provide the same for speed enforcement system. The test reports should be in compliance to OIMLR91, D11 and WELMEC 7.2 norms, |
| Vol.2 | 1329 | STL - Sterlite Technologies Limited | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 of 400 | - | Is Speed is required to be captured at junctions? | Not required |
| Vol.2 | 1330 | STL - Sterlite Technologies Limited | Vol 2 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.2 Functional/Gener al Requirements Red Light Violation Detection (RLVD) System | 231 of 400 | c) The system shall have in-built tool to facilitate the user to compose detail evidence by stitching video clips from any IP camera in the junction (including but not limited to the red-light violation detection camera, evidence camera), and any other surveillance cameras in the vicinity of the spot of incidence. The entire evidence should be watermarked and encrypted to stand the court of law. | Stitching of video clips is considered as tempering of the evidence video clip, which will not be acceptable in the court of law as an acceptable evidence for violation. Hence we request you to kindly amend the clause as : "c) The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law." | The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law |
| Vol.2 | 1331 | STL - Sterlite Technologies Limited | Vol 2 5.4.2.4 Functional Requirements of Automatic Number Plate Recognition (ANPR) System | 241 of 400 | Event Type (e.g. ANPR, Red Light Violation, Speed Violation, etc.) | Speed Violation is a part of Speed Violation Detection System. Hence we request you to kindly remove "Speed Violation" from here. | Tender conditions shall prevail |
| Vol.2 | 1332 | STL - Sterlite Technologies Limited | Vol 2 5.4.2.6 ANPR HW Requirements | 246 of 400 | 28. Flexible angle adjustment : 30°, 45°, 60°, 90° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and its angle is also kept fixed to capture the number plate with good accuracy. Flexible angle adjustment is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly amend the clause as: "28. Flexible angle adjustment: as per design" | Flexible angle adjustment : as per OEM requirement |

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| Vol.2 | 1333 | STL - Sterlite Technologies Limited | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 246 of 400 | 3. Beam Angles : 10°, 20°, 30°, 60°, 80°, and 95° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and each lane/ANPR Camera has dedicated IR Illuminator to capture the number plates at night. Since the ANPR camera angle is fixed, Beam angle of IR is also kept fixed to capture the number plate with good accuracy. Multiple Beam angle is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly make it optional and amend the clause as: "3. Beam Angles: as per design." | Beam Angles : as per OEM requirement |
| Vol.2 | 1334 | STL - Sterlite Technologies Limited | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 247 of 400 | 8. Standards: UL, CE, FCC, EN | Since, this is an OEM specific requirement and preferring single OEM, hence, we request you to kindly amend this clause as "8. Standards: UL/CE/FCC/EN" | Standards: UL/CE/FCC/EN along with Eye Safety Certificate |
| Vol.2 | 1335 | STL - Sterlite Technologies Limited | Vol 2 5.4.2.1 IR – Illuminator (In case of Separate IR) | 247 of 400 | Approved Makes: The Camera and IR Illuminator shall be of the same make | This clause is OEM specific kindly amend as " Approved Makes: The Camera and IR Illuminator shall be of the same/different make" | Clause to read as ANPR, RLVD with illuminator and Surveillance cameras shall be of same OEM |
| Vol.2 | 1336 | STL - Sterlite Technologies Limited | Vol 2 5.4.3 Speed Violation Detection System (SVD) 5.4.3.1 Speed Violation Detection System (SVD)- General Requirements 5.4.3.2 Speed Violation Detection System Requirements: | 248-257 of 400 | Technology: 4D Object Tracking (Range, Angle, Speed, Time) with UHD Resolution, independent discrimination multiple targets at same speed and same range | Tender has been designed on 4D RADAR technology which is available with only One single foreign OEM. Proven technology based on Video based system has been barred here, which is also much cost effective as compared to 4D RADAR technology. There are more that 25 Smart Cities/ ITMS projects successfully deployed on Video based system, which has been kept out of this RFP There are hardly any successful 4D HD RADAR based ITMS system implementation in India and wherever they have been deployed, are facing legal hurdles due to sanctity of their challaning The RFP is also against "Make in India" regulations and Ministry of Commerce & Industry circular no. D.O. No. P-45021/1/2/2017-Public Procurement (BE-II) dated December 18, 2017 which states that "no specifications should be mentioned in public tenders which is barring Indian OEM to participate". Irrelevant specifications such as "Vehicle Detection at a speed of 300 Kmph is mentioned, which is not at all possible in the Indian Roads. In fact, there would hardly be any vehicle in Moradabad, whici can run at suct speeds. Also, the proposed RADAR based system has its own challenges and not successful in city scenario. Same has been highlighted in OIML guidelines. Above point states that that radar should be calibrated by using a video based system, which is not being installed here. Hence we hereby request you to kindly revisit the specifications and allow Video based Speed violation Detection technology as well for detection of Speed. For your convineience, Speed Violation Detection system with Video based technology specifications are attached herewith. | Tender conditions shall prevail |
| Vol.1 | 1337 | STL - Sterlite Technologies Limited | Vol 1 : Clause 1.3(11) | 7 of 104 | INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs only) online deposit through e Procurement portal | Request you to kindly allow submission of EMD in form of Bank Guarantee also | EMD amount shall be Rs. 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. Regarding mode of payment of EMD, Bid condition shall prevail. |
| Vol.1 | 1338 | STL - Sterlite Technologies Limited | Vol 1 : Clause 2.1.(f) | 13 of 104 | Bidder shall submit the Line of Credit for the amount of INR 21,59,00,000 (Twenty-One Crore , Fifty-Nine Lakhs Only) as per the format given in Annexure 9. | Request you to kindly allow submission of a Bankers Solvency Certificate | EMD amount shall be Rs. 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. Regarding mode of payment of EMD, Bid condition shall prevail. |
| Vol.1 | 1339 | STL - Sterlite Technologies Limited | Vol 1 : Clause 2.8 Vol 1 : Clause 3.4.1(b) Vol 1 : Clause 3.4.1(c) | 16 of 104 31 of 104 | Earnest Deposit Money | Request you to kindly include the following clause: Return of EMD will be as follows: a. For bidders who do not qualify for the Technical Evaluation Stage / Financial Evaluation Stage - Immediately upon declaration of their disqualification by the Employer; b. For bidders who for the Financial Evaluation Stage - Immediately upon declaration of successful bidder by the Employer; | Refer to AddendumVI |

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| Vol.1 | 1340 | STL - Sterlite Technologies Limited | Vol 1 : Clause 2.11.3 | 21 of 104 | The Bidder must submit the Commercial Bid as per format in Volume IV. Bidder shall submit the Commercial Bid online through E-procurement portal website only | | Bidder is requested to recheck as all the volumes are available in the portal. |
| Vol.1 | 1341 | STL - Sterlite Technologies Limited | Vol 1 : Clause 2.28 | 27 of 104 | Bidders are encouraged to include Micro, Small and Medium Enterprises (MSMEs) in the delivery of the project. Bidders should earmark a minimum of 20% of the lotal contract for procuring goods and services from MSEs. Activities that can be subcontracted to MSME/MSE partners are restricted to those defined under Sub-Contracting Clause 2.27 above. | Request you to kindly delete this clause on following grounds: a. As per the prevailing MSME enactment, payment to MSME shall be made within a stipulated time period and the same may lead to cashflow mismatch for the successful bidder b. MSME categorization is based on the turnover and there stands a possibility that a sub-contractor may not stay an MSME for the entire period of the Contract | Tender conditions shall prevail. |
| Vol.1 | 1342 | STL - Sterlite Technologies Limited | Vol 1 : Clause 3.4.3 (f) | 32 of 104 | If the Bid of the successful Bidder is seriously unbalanced in relation to the Engineer' estimate of the cost of work to be performed under the contract, the Employer may require the Bidder to produce detailed price analyses for any or all items of the price Bid, to demonstrate the internal consistency of those prices with the implementation methods and schedule proposed. After evaluation of the price analyses, the Employer may require that the amount of the performance security be increased at the expense of the successful Bidder to a level sufficient to protect the Employer against financial loss in the event of default of the successful Bidder under the Contract. The amount of the increased performance security shall be decided at the sole discretion of the Employer, which shall be final, binding and conclusive on the bidder. | Since the bidder is to submit a PBG of 10% of the contract value, request you to kindly delete this clause. | Tender conditions shall prevail. |
| Vol.1 | 1343 | STL - Sterlite Technologies Limited | Vol 1 : Clause 4.3 | 49 of 104 | Performance Bank Guarantee | Request you to kindly kindly allow the folllowing: a. CAPEX PBG @ 10% of CAPEX contract value to be submitted within fifteen (15) working days from the date of issuance of LOI, with a validity of Go-Live + 60 days b. OPEX PBG @ 10% of OPEX contract value to be submitted within fifteen (15) working days from Go-Live, with a validity of 60 months | Responses related to PBG provided above may be refered., refer Addendum-01 |
| Vol.1 | 1344 | STL - Sterlite Technologies Limited | Vol 1 : Clause 6.1 Table 1 (Sl. No.2) | 57 of 104 | Certificate from the Statutory Auditor on turnover details from the "specific business areas" over the last three (3) financial years | Request you to kindly allow certificate from a Chartered Accountant as mentioned in Clause 3.5 (SI. No. 2) | Agreed |
| Vol.1 | 1345 | STL - Sterlite Technologies Limited | Vol 1 : Clause 6.3.C | 63 of 104 | Self certified copy of Certificate from statutory auditor for Positive net worth as per audited consolidated financial statements for last three financial years shall be submitted | Request you to kindly allow certificate from a Chartered Accountant as mentioned in Clause 3.5 (Sl. No.4) & Clause 6.1 (Sl. No.4) | Agreed |
| Vol.2 | 1346 | STL - Sterlite Technologies Limited | Vol 2 : Clause 4.6.3 | 23 of 400 | The SI shall directly interact with APDCL for provision of mains power supply at all locations for ICCC field systems. The SI shall be responsible to pay the electricity bills including connection charge, meter charge, recurring charges etc. to the APDCL directly, SI shall have to submit the challan of bill submission to GSCL. GSCL will reimburse the amount deposited by the SI after verification in next billing cycle. | We understand that all provisioning and recurring charges towards electricity for ICCC and DR location will be borne by GSCL. Kindly confirm | Yes, all provisioning and recurring charges towards electricity for ICCC and DC location will be borne and paid by GSCL directly. |
| Vol.2 | 1347 | STL - Sterlite Technologies Limited | Vol 2 : Clause 5.2.16 | 150 of 400 | Diesel Generator Set (DG) 75 KVA - ICCC | We understand that all provisioning and recurring charges towards DG set for ICCC and DR location will be borne by GSCL. Kindly confirm | Only recurring charges toward DG set at ICCC location will be borne by GSCL. SDC doesn't required any power backup equipment. |
| Vol.2 | 1348 | STL - Sterlite Technologies Limited | Vol 2 : Clause 6.1.9.2 | 333 of 400 | Requriement of ICCC expert during O&M period | As per Clasue 3.6.3 (Volume 1), Integrated Command and Control Centre (ICCC) Expert is required of "Need basis" during O&M period. Request to kindly align both the clauses | Please Read Clause of Vol.01 -3.6.3 - Integrated Command and Control Centre (ICCC) Expert is required at site 100% (8x5) working model (8 Hours a day and 5 days in a week) |
| Vol.2 | 1349 | STL - Sterlite Technologies Limited | 7.0 ANNEXURE II: PAYMENT SCHEDULE AND MILESTONES | 341 of 400 | Go-Live Payment Milestone | We request that the last 10% payment against Go-Live may be released upon commissioning against submission of a PBG of equivalent amount | Tender conditions shall prevail |
| Vol.2 | 1350 | STL - Sterlite Technologies Limited | 7.0 ANNEXURE II: PAYMENT | 341 of 400 | Payment of Taxes | We understand that taxes on the invoice will be paid along the payment of the advance / invoice. Kindly confirm. | Tender conditions shall prevail |

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| Vol.2 | 1351 | STL - Sterlite Technologies Limited | 7.0 ANNEXURE II: PAYMENT SCHEDULE AND MILESTONES | 341 of 400 | GSCL shall issue a "Request Order" in writing, indicating the number of units of Hardware and Software to be supplied along with the location (Project Site). Upon getting the Request Order, the SI shall promptly and as soon as possible within the lead time specified in the request order, supply, install and implement specified numbers of hardware and software at stated project site and commissioned the same. GSCL shall specify the Lead Time in Request Order | We understand that the payment against Supply, Installation & Commissioning will be done on pro-rata basis based on the number of units supplied, installed or commissioned, as the case may be. Kindly confirm | Tender conditions shall prevail |
| Vol.3 | 1352 | STL - Sterlite Technologies Limited | Vol 3 : Clause 28 | 24 of 50 | Liquidated Damages If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. | Eequest you to kindly amend the clasue as below: If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of undelivered contract value for a milestone/quarter. | Tender conditions shall prevail |
| Vol.3 | 1353 | STL - Sterlite Technologies Limited | Vol 3 : Clause 17 | 17 of 50 | SI shall bear all taxes and duties etc. levied or imposed on SI under the Contract including but not limited to, Customs duty, Excise duty, GST,, any other taxes and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof during the entire contract period, i.e., on account of material supplied and services rendered, and payments received by him from the Authority under the Contract. It shall be the responsibility of SI to submit to the concerned Indian authorities the returns and all other connected documents required for this purpose. SI shall also provide the Authority such information, as it may be required in regard to SI's details of payment made by the Authority under the Contract for proper assessment of taxes and duties. The amount of tax withheld by the Authority shall at all times be in accordance with Indian Tax Law and the Authority shall promptly furnish to SI original certificates for tax deduction at source and paid to the Tax Authorities | Request you to kindly include the below mentioned clause after the existing clause: For the purpose of the Contract, it is agreed that the Contract Price is based on the taxes, duties, levies and charges prevailing on seven (7) days prior to the deadline set for price bid submission in the country. If any rates of Tax are increased or decreased, a new Tax is introduced, an existing Tax is abolished, or any change in interpretation or application of any Tax occurs in the course of the performance of Contract, which was or will be assessed on the Contractor in connection with performance of the Contract, an equitable adjustment of the Contract Price shall be made to fully take into account any such change by addition to the Contract Price or deduction therefrom, as the case may be, in accordance with Change in Laws and Regulations hereof. | Refer SI 3.05 of Addendum 1 |
| Vol.3 | 1354 | STL - Sterlite Technologies Limited | Vol 3 : Clause 43.4 | 32 of 50 | Maximum Penalty applicable for any quarter shall not exceed 30% of the 'applicable fees' for the respective quarter. | Request you to kindly consider that 30% is a substantial amount and major of the O&M payment will be fixed in the nature of manpower. Hence 30% will directly impact the profitability and cashflow of the project for the bidder. Hence request you to kindly consider the below: Maximum Penalty applicable for any quarter shall not exceed 10% of the applicable fees' for the respective quarter. | Refer SI 3.16 of Addendum-1 |
| Vol.3 | 1355 | STL - Sterlite Technologies Limited | Vol 3 : Clause 28.2 | 24 of 50 | The deduction shall not in any case exceed 10 % of the contract value. | Request you to kindly amend the existing clause as below: The deduction shall not in any case exceed 10 % of the CAPEX contract value. | Tender conditions shall prevail |
| Vol.2 | 1356 | STL - Sterlite Technologies Limited | Vol 2 : Clause 7 | 13 | Go-Live Payment Milestone | We request that the 10% payment against Go-Live may be released against submission of a PBG of equivalent amount, in case the Go-Live is not achieved in time, due to reasons not attributable to SI. Please confirm | Tender conditions shall prevail |
| Vol.3 | 1357 | STL - Sterlite Technologies Limited | Vol 3: 43. Penalties | 31 | 43.5 The payment to the agency shall be on Quarterly basis however the penalty shall be calculated on monthly basis as per the SLAs stated in the RFP. | In line with the industry standards, we request that the clause is amended as follows: "The payment to the agency shall be on Quarterly basis however and the penalty shall be calculated on monthly quarterly basis as per the SLAs stated in the RFP." | Tender conditions shall prevail |
| Vol.3 | 1358 | STL - Sterlite Technologies Limited | Vol 3: 43. Penalties | 50-51 | 43.6.6.1 Network Availability between Field elements and CCC | Since the bandwidth shall be provisioned by the TSP/ISP through a tri-partite agreement, request that the penalties on breach of SLA pertaining to bandwidth issues are directly embedded in that tri-partite agreement since the percentage of penalty on SI's contract value results in higher absolute value than the absolute value of cost of bandwidth provided by TSP/ISP thereby resulting in cost loading. Please confirm | Bidder's understanding is correct. |
| Vol.3 | 1359 | STL - Sterlite Technologies Limited | | | General | In order to complete the project in the envisaged timeline of 12 months, it is requested that a provision for Deemed approval/Acceptance is introduced so that in case of delay beyond 15 days a) from the date of submission of documents for approval and/or b) notification to conduct Acceptance Testing, the system or part thereof is deemed to be accepted and eligible for invoicing. | Tender conditions shall prevail |

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| Vol.2 | 1360 | STL - Sterlite Technologies Limited | Vol 2: 6.1.10- Change Management & Control | 335-336 | The SI agrees that the requirements given in the Bidding Documents are minimum requirements and are only indicative. The SI would need to fetch out the details at the time of preparing the design document prior to actual implementation. It shall be the responsibility of the SI to meet all the requirements of technical specifications contained in the RFP and any upward revisions and/or additions of quantities, specifications sizes given in the Bidding Documents required to be made during execution of the works, shall not constitute a change order and shall be carried out without a change order and shall be carried out without any time and cost effect to Purchaser | We request that the clause is amended as follows: "The SI agrees that the requirements given in the Bidding Documents are minimum requirements and are only indicative. The SI would need to fetch out the details at the time of preparing the design document prior to actual implementation. It shall be the responsibility of the SI to meet all the requirements of technical specifications contained in the RFP and any upward revisions and/or additions of quantities, specifications sizes given in the Bidding Documents required to be made during execution of the works, shall not constitute a change order and shall be carried out without any time and cost effect to Purchaser. However, if there is change in quantities of the items listed in SOR/BoQ, resulting from physical survey and/or change in guidelines from Purchaser, it shall be processed as per the Change Management procedure" | Tender conditions shall prevail |
| Vol.2 | 1361 | STL - Sterlite Technologies Limited | Vol 2: 5.2.2.1- Integrated Command Control Platform | 112 | 24. Sensor platform OEM shall provide Developer Program tools that help City to develop/integrate new applications, and/or use solution APIs to enhance or manage existing solution at no extra cost | We understand that enhancement/customization of existing solutions/systems to enable them for integration with new solutions/applications shall be facilitated by the Purchaser. Any delay in inputs/support from developer/owner of existing solution/system/application shall be excused for the purposes of levy of penalty/LD. Please confirm | Tender conditions shall prevail |
| Vol.2 | 1362 | Hexagon Geospatial | Volume -2 , Section 5.2.2.1 , Point No 74 | 117 | Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | Smart Cities Council or Navigant Research Report is Paid Private membership body , request you to refer it "Smart City Platform should be implemented in any ICC Implementation in India for Smart City / Emergency operation Center | This clause is deleted |
| Vol.1 | 1363 | BSNL | Vol 1, 3.5. Pre- Qualification Criteria, Point 3 | Page 35 of 104 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Since this is a PQ criteria it is requested that the tender authority to allow project with 200 camera as well as not only outdoor but all manner of camera installation (indoor / outdoor) be allowed to fulfill this criteria. | Tender conditions shall prevail. |
| Vol.1 | 1364 | BSNL | Vol 1, 3.5. Pre- Qualification Criteria, Point 3 | Page 35 of 104 | The Sole Bilder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | We request the tender authority to please consider allowing the following credential as well that is implementation of cameras with VMS on a short term services model for election commission | Refer to AddendumVI |
| Vol.1 | 1365 | BSNL | Vol 1, 3.6.1 Technical Bid Criteria & Evaluation, B1 City Surveillance Projects | Page 40 of 104 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | Since in the PQ criteria project with 200 count is asked, we request the tender authority to please the same in TQ as requirement instead of minimum value of INR 15 Crores. Else reduce the minimum value to INR 5 Crores in order to encourage a wider participation | Refer to AddendumVI |
| Vol.1 | 1366 | BSNL | Vol 1, 3.6.1 Technical Bid Criteria & Evaluation, B2 Integrated Traffic Management System | Page 40 of 104 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) | Since this criteria encompasses Intelligent Traffic Management a minimum value of INR 7 Crores can to too strict. Hence we request the tender authority to reduce the minimum value to INR 5 Crores in order to encourage a wider participation | Refer to Addendum 7 (Sl. No. 21) |

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| Vol.1 | 1367 | BSNL | Vol 1, 10. Annexure 6 - Consortium Agreement, Point III | Page 93 of 104 | The Parties shall be jointly and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the BID document, and Contract. | Since it is a common practice in similar nature smart city tenders to have joint and several liability only for the lead bidder and other members being severally responsible for their respective scope. We request the tender authority to revise the liability clause as: The Lead bidder shall be jointly and severally responsible for complete scope including meeting the SLAs, whereas consortium partners shall be severally responsible only for their respective scope. | Tender conditions shall prevail. |
| Vol.2 | 1368 | BSNL | Volume 2 | 42 | Point no.6- Network between the SDC & ICCC will be on on dual Protection Mode- Who shall provide. | Point no.6- Network between the SDC & ICCC on dual Protection Mode- Who shall provide the network. | MSI to ensure network availability in line with SLA requirements |
| Vol.2 | 1369 | BSNL | Volume 2 | 42 | Point No.10- Type of connectivity to PoP: DF/ILL/MPLS/P2P is not specified. | Point No.10- Type of connectivity to PoP: DF/ILL/MPLS/P2P is not specified. | MSI to ensure network availability in line with SLA requirements |
| Vol.2 | 1370 | BSNL | Volume 2 | 42 | Point no.9 – Proposed last mile network to be wired. However point 14 talks of RF redundancy. | Point no.9 – Proposed last mile network to be wired. However point 14 talks of RF redundancy. | MSI to ensure network availability in line with SLA requirements |
| Vol.2 | 1371 | BSNL | Volume 2 | 45 | 4.21.2- When the PoP connectivity is on State N/w how SI to ensure the connectivity. | 4.21.2- When the PoP connectivity is on State N/w how SI to ensure the connectivity. | For backbone connectivity State Owned NW will be used and O&M of that would be done by State owned NW provider as per SLA guidelines and monitoring and get rectified with help of NW provider is SI responsibility. |
| Vol.2 | 1372 | BSNL | Volume 2 | 45 | I. Provisioning Network Links. | I.Who will provide the backbone network? | State owned NW Service Providers |
| Vol.2 | 1373 | BSNL | Volume 2 | 46 | III-C Activity not defined. | III-C Activity not defined. | c) SI shall be responsible for the following activities: (further activities mentioned in sections below) IV. Network Access V. Internet Service Management VI. Infrastructure Management VIII. Data Transmission VIII. Network Assessment |
| Vol.2 | 1374 | BSNL | Volume 2 | 48 | 4.21.3- Point 2 Hosting Services | What shall be the quantum of the charges? | SDC usage policy is under implementation by dep't of IT (GOA). Uses charges of SDC will be paid by GSCL directly. |
| Vol.2 | 1375 | BSNL | Volume 2 | 50 | 3d- To providelive video feed to 20 nos of PS. | d- What shall bethe connectivity type to the PS and who shall pay & plan for the same? | Connectivity to PS will be on OFC in ring model. |
| Vol.2 | 1376 | BSNL | Volume 2 | 50 | How many external agency staff to be hosted in the ICCC? | How many external agency staff to be hosted in the ICCC? | 5 to 6 |
| Vol.2 | 1377 | BSNL | Volume 2 | 304 | Is it mandatory to provide the redundancy to Traffic points on RF Only? | Is it mandatory to provide the redundancy to Traffic points on RF Only? | Traffic Points shall both type of connectivity - OFC and RF |
| Vol.2 | 1378 | BSNL | Volume 2 | 305 | Point H? | Point H? | Tender conditions shall prevail |
| Vol.2 | 1379 | BSNL | Volume 2 | General | Who shall pay for the shifting from the Temporary to Permanent site? | Who shall pay for the shifting from the Temporary to Permanent site? | MSI to consider as part of their offer |
| Vol.2 | 1380 | BSNL | Volume 2: 4.5 Finalization of Detailed Technical Architecture / 13. GIS Integration | Page 21 of 400 | - SI is required to update GIS maps from time to time If such a data is already available with city, it shall facilitate to provide the same. | - What is the period of updation (half-yearly / annually) - Requested to share detailed of data availability (No. of layers, year of creation, GIS file format) | Tender conditions prevail refer to response at SL no 577 and 597 |
| Vol.2 | 1381 | BSNL | Volume 2: 4.18 Geographical Information System (GIS) platform | Page 40 of 400 | - The SI will have to consult with GSCL and confirm what all GIS map/layer /dataset is available with the city. If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. as the part of this project SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project. | - Clarification of details of GIS data availability is required. If available or in- pregress, - What are the GIS layers are available? If in-progress, how much time is required to complete? - Clarification on period | There is no any previous GIS data available with GSCL, Bidder shall coordinate with respective stakeholders related to CCTV & ITMS (Police & Traffic Department) for any updates. |
| Vol.2 | 1382 | BSNL | Volume 2: 4.18 Geographical Information System (GIS) platform | Page 41 of 400 | The scope of work for the SI while implementing GIS are: 1. Creation of City Base Map 2. Creation of layers for roads, properties, forest zones etc. | - Source of satellite data/Others for Base map creation . Requested to add the scale of Base Map? - Detailed information of property details are required? Assuminng the property details like plint area, plot area, usage etc are available. How many properties are there? | Tender conditions shall prevail |

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| Vol.2 | 1383 | BSNL | Volume 2: 5.1.2.5 Other General Requirements / H. Other Miscellaneous Requirements | Page 71 of 400 | - Any hardware or software required to achieve the functional requirement and technical solution of the overall Project (may not be not specified in the schedule) is to be proposed in the Bid and borne by the SI | Requested to provide clarification of the details of hardware and software (number of S/W License) specification | It is required that the functionality is to be provided in totality, this may be by fighter by VMS / ICCC or any other application. |
| Vol.2 | 1384 | BSNL | Volume 2: 5.2.2 Technical Specification – ICCC / 5.2.2.1 Integrated Command Control Platform / GIS Map Support & Location engine / SI no. 9 | Page 112 of 400 | b) Geospatial calculation: calculates distance between two, or more, locations on the map. | Requested to add both the linear and area measurement on the map | Tender conditions shall prevail |
| Vol.2 | 1385 | BSNL | Volume 2: 5.3.13 GIS Map for Guwahati City | Page 204 of 400 | - SI shall also be responsible for appropriate geo referencing & geo tagging on the map covering all relevant assets like bus stops, bus routes, street poles, high masts, traffic signals etc - SI shall be responsible for providing GIS map of Guwahati city | - All these street poles (e.g., both the electric pole and street light poles) are required to geotagg? Is their any existing base map information is available? What is the scale of map? | Tender conditions prevail Street light poles to be implemented under Spinelessly works tender of GSCL would need to be geotagged. SI will coordinate with Assam Power Distribution Company Ltd (APDCL) for GIS data pertaining to transmission poles and other equipment/devices. GSCL will facilitate. |
| Vol.2 | 1386 | BSNL | Volume 2: 5.3.13 GIS Map for Guwahati City | Page 205 of 400 | - a) GIS maps shall be comprehensive and detailed up to roads, houses and building level c) GIS details procured shall include the following data with attributes: iii. Building footprints and names | - What is the source of information collection? Which satellite data will be used? - What is the source of data to create building footprint? Total number of property information is required | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 1387 | BSNL | Volume 2: 5.3.13 GIS Map for Guwahati City | Page 206 of 400 | - Xi GIS base maps shall be installed on work stations at City Operation Centre and City Operation center | Base map can not be installed, it may be hosted in server or cloud, Clarification required | Accepted Now read as- "The desktops/display stations in the ICCC and other remote locations will display the base maps and allow the functionalities that are customised as per the requirements of the RFP, from the centralised location." |
| Vol.2 | 1388 | BSNL | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm support, Spanning Tree Protocol (STP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Drubport, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 1389 | BSNL | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3d, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3d (LACP),IEEE 802.1w, IEEE 802.3xd (LACP),IEEE 802.1x, IEEE 802.1x, IEEE 802.1x |
| Vol.2 | 1390 | BSNL | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 1391 | BSNL | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |

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| Vol.2 | 1392 | BSNL | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 22 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 1393 | BSNL | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IvP-6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Moltiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 1394 | BSNL | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at |
| Vol.2 | 1395 | BSNL | Page 136, Internet Switch - L3, clause no. 6 | | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.2 | 1396 | BSNL | Page 169, OOB Switch, clause no. 7 | | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 1397 | BSNL | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 1398 | BSNL | Page 169, OOB Switch, clause no. 15 | no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 1399 | BSNL | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 1400 | BSNL | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 3900 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 1401 | BSNL | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 1402 | BSNL | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all Oems are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexsity, future scalability is very ease. | Tender conditions shall prevail |
| Vol.2 | 1403 | BSNL | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 1404 | BSNL | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |

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| Vol.2 | 1405 | BSNL | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 1406 | BSNL | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1407 | BSNL | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 1408 | BSNL | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 1409 | BSNL | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 1410 | BSNL | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1411 | BSNL | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 1412 | BSNL | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1413 | BSNL | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 1414 | BSNL | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation Firewall , Clause No 22 | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 1415 | BSNL | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |

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| Vol.2 | 1416 | BSNL | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 1417 | BSNL | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 1418 | BSNL | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to Addendum XII |
| Vol.2 | 1419 | BSNL | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 1420 | BSNL | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 1421 | BSNL | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 1422 | BSNL | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 1423 | BSNL | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1424 | BSNL | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 1425 | BSNL | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1426 | BSNL | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1427 | BSNL | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1428 | BSNL | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 1429 | BSNL | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.1 | 1430 | BSNL | 2.29. Eligible Goods and Services, and OEM Criteria | 27 | OEM Criteria | ATCS being a importtant component of the RFP, you are requested to please include suitable OEM critera of ATCS. | Tender conditions shall prevail. |
| Vol.1 | 1431 | BSNL | 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The OEM of each product or technology should have valid quality certifications like ISO 9001. | ACTS being a engineering tool, you are requested to onsider CMML3 for Traffic Controller OEM. | Agreed. Bidder to Refer Point 1.03 of Amendment 01. "The OEM of each product or technology should have valid quality certifications like ISO 9001 or CMMI Level 3 or better." |
| Vol.1 | 1432 | BSNL | 3.5. Pre- Qualification Criteria | 33 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. ATCS being a new technology and Guwahathi having larger no of juntions, kindly also consider ATCS OEM experience under this clause. Also consider "Adaptive Traffic Singal Control" in place of Traffic signal Control. | Refer to AddendumVI |
| Vol.1 | 1433 | BSNL | 3.5. Pre- Qualification Criteria P | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. | Tender conditions shall prevail. |
| Vol.1 | 1434 | BSNL | 3.5. Pre Qualification Criteria | 36 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/ Consortium member | Kindly consider Certificate signed by the Company Secretary/statutory Auditor/certifying the project details, its value, completion stattus etc in absence of PO/Completion letter. | Bidder to Refer Point 1.04 of Amendment 01 |

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| Vol.1 | 1435 | BSNL | 3.6.1 Technical Bid Criteria & Evaluation | 40 | B2 (Integrated Traffic Management System): The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | ATCS and RLVD/ANPR system being two different tchnologlies kindlt allocate seprate marking for ATCS and RLVD/ANPR. <u>OR</u> kindly Consider "Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR RLVD System / ANPR System. ATCS scope of Guwahathi is for 64 Junctions, considering the same please increase the minimum project value to 10 Cr. Also ATCS being a new technology and Guwahathi having larger no of juntions , kindly also consider ATCS OEM experience under this clause | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 1436 | BSNL | 3.6.1 Technical Bid Criteria & Evaluation | 42 | VMS (OEM Criteria) | ATCS being a important and crucial component, please include OEM criteria in Technical evaluation also and allocate suitable marks. | Tender conditions shall prevail. |
| Vol.1 | 1437 | BSNL | 3.6.1 Technical Bid Criteria & Evaluation | 44 | Proof of Concept (POC) | Pleaseinclude PoC for ATCS solution also using Simulation Tool. | Tender conditions shall prevail. |
| Vol.1 | 1438 | BSNL | 3.6.1 Technical Bid Criteria & Evaluation Page | 44 | Proposed resources (Max. 10 marks) | Please consider ATCS Expert also from Bidder/OEM. | Tender conditions shall prevail. |
| Vol.2 | 1439 | BSNL | 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | "Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings. | "Composite Signal Control Strategy" being a propritery application from CDAC, you are requested to kindly remove this clause and allow fare chance to all the global technologies. | Clause stands deleted |
| Vol.2 | 1440 | BSNL | Volume 2 4.6.2 Existing Traffic Signal system | 23 | The infrastructure of existing traffic signal systems including the aspects, controllers etc. will be dismantled and replaced with the new systems which are proposed and required under the scope of this project. The dismantled infrastructure shall be delivered at the GSCL designated location without damage at no extra cost. | As per RFP, dismantling of existing traffic infrastructure and their shifting to designated ware house location should be done at no extra cost. In the RFP details of these existing traffic signals is not available, so details of existing junctions should be included. Also as this activity involves a lot of expenditure in the form of machinery, manpower and transportation while dismantling the items and their shifting to some designated ware house, you are requested to add this whole activity as a sepearate line item in the Bill of Material. | Tender conditions shall prevail |
| Vol.2 | 1441 | BSNL | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | N.XII. Make available the network status and report viewing on Web. | This requirement is contradictory with the specification given on s. no. 27 on page 212 of RFP vol. 2 where it asks "Make available the network status and report viewing on the desktop GUI as per RFP". Please clarify. | Clause to be read as Make available the network status and report viewing on the operator console |
| Vol.2 | 1442 | BSNL | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) & 5.4.1.8 | 209 & 227 | O. Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments). P. The pelican signals shall be installed on two diagonally opposite corners of the Zebra Crossing and shall be supported with facilities for the pedestrians to actuate traffic signal control. 5.4.1.8 Pedestrian / Pelican Traffic Signal Controller | In the RFP Pedestrian/ Pelican Traffic signal controllers are asked for mid block kind of junctions near the hospital, schools etc. but their quanity is not mentioned. Kindly provide the details of pelican junctions and include their quantity with traffic lights,poles etc. in the Bill of Material. | Please read Clause 'O' as Any additional item required to fulfil the functional requirement of pedestrian actuated traffic signals at selected junctions shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFF requirement" 'P' Clause stands deleted 5.4.1.8 Cluse stands deleted |

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| Vol.2 | 1443 | BSNL | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any thirdparty traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant. | As per RFP Clause "4.6.2 Existing Traffic Signal system" all the existing hardware including traffic lights poles, controller etc. will be dismantled and replaced by the new items. For the ATCS system it needs an ATCS Application and its dedicated type of traffic controller, any other make of traffic controller which is not supported by this ATCS Application can not be controlled through the same. Hence request you to kindly modify the clause as mentioned below: Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. | Clause to be read as Q. ATSC shall use UG405 or NTCIP or OCIT or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any third-party traffic hardware that is UG405 or NTCIP or any other standard communication protocol compliant. |
| Vol.2 | 1444 | BSNL | Volume 2 12.7 Bill of Material (BOM) Summary/ 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.2 Countdown timer : Nos 226 | In the RFP specifications of Count Down Timers are not given anywhere, secondly count down timers are suitable for Non Adaptive system only where Cycle time and stage time remains constant. But here the system to be deployed is Adaptive in which signal timing will keep on changing based on real time detection data. Request you to kindly remove this item from the Bill of Material. | Item mentioned in BOM stands deleted |
| Vol.2 | 1445 | BSNL | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 226 1.2.10 Pedestrian lamp heads – Walk Man: Nos 226 | As per the list of Traffic Junctions given in RFP, it is observed that out of 64 ATCS junctions, 33 junctions are Three Arm, 28 junctions are Four Arm and 3 junctions are Flore Arm type. So for all these junction types, 1 primary vertical LED Aspect, 1 primary horizontal LED Aspect and 1 secondary LED aspects should be there for vehicles in each arm for better visibility of lights. Also there should be 2 LED aspects for pedestrians on both sides for each arm. Hence the quantity of some items mentioned in the Bill of Material should be modified as given below: 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 485 1.2.6 Traffic Light Aspects – Red: Nos 678 1.2.7 Traffic Light Aspects – Amber: Nos 678 1.2.8 Traffic Light Aspects – Green: Nos 1737 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 |
| Vol.3 | 1446 | BSNL | Volume 3 43.6.4. City surveillance & ICT Component related performance levels | 38 | Bidder should keep minimum 10% spare at any given point of project execution. Infrastructure equipment should be replaced or repaired after complaint logging from Authority officials Measurement Tool: System generated call log at Helpdesk | ATCS Controllers is of high value item and also has MTBF more then 9 years. Hence 10% is not required .Instead kindly mention Sufficient spare to meet SLA or 10% minimum. | Refer SI 3.18 of Addendum-1 |
| Vol.1 | 1447 | BSNL | Vol 1; Cl. 4.6 | 51 | The Employer will, if requested by the CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. | Request for interest free advance. | Response to this query provided above may be refered. |

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| Vol.3 | 1448 | BSNL | Vol 3; Cl.13 | 16 | Intellectual Property Rights 13.1. Retention of Ownership except for the rights expressly granted to the Licensee under this Agreement, the Licenseor shall retain all right, title and interest in and to the Licenseor shall retain all right, title and interest in and to the Licenseor shall retain all right, title and interest in and to the Licenseor Technology, including all worldwide Technology and intellectual property and proprietary rights. 13.2. Preservation of Notice Licensee shall not remove, efface or obscure any copyright notices or other proprietary notices or legends from any Licensed Technology or materials provided under this Agreement, and shall reproduce all such notices and legends when incorporating Licensed Technology or materials into any Integrated Products. 13.3. SI must ensure that while using any software, hardware, processes, document or material in the course of performing the Services, it does not infringe the Intellectual Property Rights of any person/Company. SI shall keep the Authority indemnified against all costs, expenses and liabilities howsoever, arising out any illegal or unauthorized use (piracy) or in connection with any claim or proceedings relating to any breach or violation of any permission/license terms or infringement of any Intellectual Property Rights by SI or SI's Team during the course of performance of the Services. SI's liability is excluded regarding any claim based on any of the following (a) anything Authority provides which is incorporated into the Solution; (b) the Authority's modification of the solution; 13.4. Authority shall own and have a right in perpetuity to use all newly created Intellectual Property Rights which have been developed solely during execution of Services and for the | we understand this clase is not applibale for Core IPR of any product. Please clarify. | Refer SI 3.13 of Addendum-1 |
| Vol.3 | 1449 | BSNL | Vol 3; Cl.15 | 18 | 15. Indemnity 15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all Carve Out/ Exclusions from Limitation of Liability S. Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.03 of Addendum-1 |

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| Vol.3 | 1450 | BSNL | Vol 3; Cl.22 | | 22. Force Majeure 22.1. Force Majeure 22.1. Force Majeure shall not include any events caused due to acts/ omissions of SI resulting in a breach/ contravention of any of the terms of the Contract and/or SI's Bid. It shall also not include any default on the part of SI due to its negligence or failure to implement the stipulated/ proposed precautions, as were required to be taken under the Contract. 22.2. The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could nothave reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligation as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. 22.3. In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. | Request you to incorporate the following Request to add events beyond the control of either Party or both the Parties. Right of EOT and price implication Both the parties shall have termination rights to both the parties for prolonged suspension due to FM conditions for period more than 60 days continuous and / or 90 days cumulative. In case of termination SI shall be entitled to be paid for work completed and work in progress | Refer SI 3.02 of Addendum-1 |
| Vol.3 | 1451 | BSNL | Vol 3; Cl.24 | 22 | 24. Insurance 24.1. The Goods supplied under this Contract shall be comprehensively insured by SI at his own cost, against any loss or damage, for the entire period of the contract. SI shall submit to the Authority, documentary evidence issued by the insurance company, indicating that such insurance has been taken. 24.2. SI shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI. 24.3. SI shall take out and maintain at its own cost, on terms and conditions approved by the Authority, insurance against the risks, and for the coverages, as specified below; a. At the Authority's request, shall provide evidence to the Authority showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. b. Employer's liability and workers' compensation insurance in respect of the Personnel of the Company, in accordance with the relevant provisions of the Applicable Lawas well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate | SI shall undertake comprehensive insurance cover valid till scheduled completion period, in case of extension of time for reasons not attributable to SI, period of cover shall be extended by SI at the cost of GSCL. | Refer SI 3.04 of Addendum-1 |

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| Vol.3 | 1452 | BSNL | Vol 3; Cl.25 | 22 | 25. Transfer of Ownership 25.1. SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment's etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent. 25.2. Forthwith upon expiry or earlier termination of the Contract and at any other time on demand by the Authority, SI shall deliver to the Authority all Documents produced by or from or for SI in the Authority and all Documents produced by or from or for SI in the course of performing the Services, unless otherwise directed in writing by the Authority at no additional cost. SI shall not, without the prior written consent of the Authority store, copy, distribute or retain any such Documents | IP rights cannot be transferred or assigned in manner to GSCL. | Refer SI 3.14 of Addendum-1 |
| Vol.3 | 1453 | BSNL | Vol 3; Cl.28 | 24 | 28. Liquidated Damages: 28. Liquidated Damages: 28.1. If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. 28.2. The deduction shall not in any case exceed 10 % of the contract value. 28.3. The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to SI in its hands (which includes the Authority's right to claim such amount against SI's Bank Guarantee) or which may become due to SI. Any such recovery or liquidated damages shall not in any way relieve SI from any of its obligations and liabilities under the Contract. 28.4. Delay not attributable to SI shall be considered for exclusion for the purpose of computing liquidated damages. | Request you to cap the overall LD for delay in completion at 5% of the Contract Value. Request you to add the following wordings "Levy of LD shall be sole and exclusive remedy available to GSCL." | Tender conditions shall prevail |
| Vol.3 | 1454 | BSNL | Vol 3; Cl.29 | 24 | 29. Limitation of Liability: Limitation of Bidder's Liability towards the Authority: 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wiltful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all the Carve Out/ Exclusions from Limitation of Liability Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.1 of Addendum-1 |

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| Vol.2 | 1455 | Bharat Electronics Ltd. | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 1456 | Bharat Electronics Ltd. | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3t, IEEE 802.3t Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3xd (LACP),IEEE 802.1w, IEEE 802.3xd (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1xd (LACP) |
| Vol.2 | 1457 | Bharat Electronics Ltd. | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | $8\times10/100/1000$ (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 1458 | Bharat Electronics Ltd. | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1459 | Bharat Electronics Ltd. | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 22 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 1460 | Bharat Electronics Ltd. | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 1461 | Bharat Electronics Ltd. | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3xd (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3xd |
| Vol.2 | 1462 | Bharat Electronics Ltd. | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.2 | 1463 | Bharat Electronics Ltd. | Page 169, OOB Switch, clause no. 7 | | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 1464 | Bharat Electronics Ltd. | Page 169, OOB Switch, clause no. 11 | Page 169, OOB | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 1465 | Bharat Electronics Ltd. | Page 169, OOB Switch, clause no. 15 | Page 169, OOB | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 1466 | Bharat Electronics Ltd. | Page 170, OOB Switch, clause no. 20 | Page 170, OOB | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues fo class based traffic control |

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| Vol.2 | 1467 | Bharat Electronics Ltd. | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 3900 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 1468 | Bharat Electronics Ltd. | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 1469 | Bharat Electronics Ltd. | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all Oems are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexsity, future scalability is very ease. | Tender conditions shall prevail |
| Vol.2 | 1470 | Bharat Electronics Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 1471 | Bharat Electronics Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1472 | Bharat Electronics Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 1473 | Bharat Electronics Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1474 | Bharat Electronics Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 1475 | Bharat Electronics Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 1476 | Bharat Electronics Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 1477 | Bharat Electronics Ltd. | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1478 | Bharat Electronics Ltd. | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 1479 | Bharat Electronics Ltd. | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1480 | Bharat Electronics Ltd. | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 1481 | Bharat Electronics Ltd. | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |

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| Vol.2 | 1482 | Bharat Electronics Ltd. | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 1483 | Bharat Electronics Ltd. | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 1484 | Bharat Electronics Ltd. | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 1485 | Bharat Electronics Ltd. | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to addendum XII |
| Vol.2 | 1486 | Bharat Electronics Ltd. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 1487 | Bharat Electronics Ltd. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 1488 | Bharat Electronics Ltd. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 1489 | Bharat Electronics Ltd. | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |

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| Vol.2 | 1490 | Bharat Electronics Ltd. | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1491 | Bharat Electronics Ltd. | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1492 | Bharat Electronics Ltd. | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1493 | Bharat Electronics Ltd. | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1494 | Bharat Electronics Ltd. | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | PIs allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1495 | Bharat Electronics Ltd. | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 1496 | Bharat Electronics Ltd. | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 1497 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1498 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1499 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1500 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 171 | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireeless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |
| Vol.2 | 1501 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 172 | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |

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|----------|-------|-----------------------|----------------------------------------------------------------------------------------------------------------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 1502 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 180 | 134 It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with | Tender conditions shall prevail |
| Vol.2 | 1503 | ВМС | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 178 | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | single unified CMDB for better management. It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyses hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |
| Vol.2 | 1504 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 201 The solution should provide workload automation that provides full stack visibility and control:- resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1505 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 172 | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |
| Vol.2 | 1506 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 179 | 125. Proposed incident tracking system would be ITIL 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1507 | вмс | . Vol.02. 5.3.4 Network Management System / Enterprises Management System(NMS/EM S) | Page 180 | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |
| Vol.3 | 1508 | ВМС | . Vol.03. 43.6.4. City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39 | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/fitc | Bidder's understanding is correct. |
| Vol.2 | 1509 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 1510 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1511 | вмс | . Vol.02. Workload Automation Tool | Page 125 | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1512 | вмс | . Vol.02. Workload Automation Tool | Page 125 | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1513 | вмс | . Vol.02. 5.2.2.1 Integrated Command Control Platform | Page 112 | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1514 | вмс | . Vol.02. 5.2.2.1 Integrated Command Control Platform | Page 115 | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1515 | вмс | . Vol.02. 5.4.3.5 System Management Requirements | Page 252 | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |
| Vol.1 | 1516 | Onnyx Electronisys Pvt. Ltd. | Volume-1 | 34 | 2 A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: Lead Bidder should have minimum 60% of the Average Annual Turnover requirement Each consortium member should have minimum 30% of the Average Annual Turnover requirement All members together should meet 250 Crore Average Annual Turnover requirement | We request you to kindly reduce the average annual turnover criteria from INR 75 Cr to INR 20 Crores for consortium member in order to allow more number of MSME participants in this tender. | Tender conditions shall prevail. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 1517 | Onnyx Electronisys Pvt. Ltd. | Volume-1 | 40 | B2. The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: -Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND -RLVD System / ANPR System | ATCS and RLVD/ANPR are two quite different fields and can't be groupped into one category. Since the concept of ATCS has been introduced in India very recently and very few ATCS Project has been completed. In addition to Number of Project, size of project should also be given weightage. We request you to kindly modify this clause as mentioned below: B2. The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: 'Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR *RLVD System / ANPR System | Refer to Addendum 7 (Sl. No. 21) |
| Vol.2 | 1518 | Onnyx Electronisys Pvt. Ltd. | Volume-2 | 41 | Marks shall be allotted as below: "Number of Projects Marks >= 3 Projects 10 2 Projects 8 1 Project 6 | Marks shall be allotted as below: "Number of Projects >= 3 Projects of 7 Cr each/1 project of >=25Cr 10 2 Projects of 7 Cr each/1 project of 20Cr 8 1 Project of 7 Cr 6" | Tender conditions shall prevail |
| Vol.1 | 1519 | Cisco Systems, Inc. | Vol 1 | Page 28, 2.29. Eligible Goods and Services, and OEM Criteria | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | In vol 2., it is mentioned as follows: 4) OEM undertaking that the quoted product will not become end of sale within next 12 months. 5) OEM undertaking that the quoted product will not become end of support/end of life for next 5 years. We feel this is the point which needs to be followed since Vol II is for scope of work and technical specifications. Please clarify | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product's will be available for the period of 60 months from the date of Go-live." |
| Vol.2 | 1520 | Cisco Systems, Inc. | Page 82, 4 Port POE switch, clause no. 5 | Page 82, 4 Port POE switch, clause no. 5 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 6 x 10/100/1000 (PoE+ on all ports) + 2 x combo or dedicated Gigabit SFP, Switch should support Rugged SFPs and all the transceiver should be from the same OEM as the switch | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1521 | Cisco Systems, Inc. | Page 82, 4 Port POE switch, clause no. 7 | Page 82, 4 Port POE switch, clause no. 7 | 120 W or Better | 180W or Better | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1522 | Cisco Systems, Inc. | Page 82, 4 Port POE switch, clause no. 8 | Page 82, 4 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 09 Mbps or better Switching capacity: 12 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 16 Gbps or better | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1523 | Cisco Systems, Inc. | Page 82, 4 Port POE switch, clause no. 10 | Page 82, 4 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 along with multicasting should be supported for future enhancements without changing the hardware. | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1524 | Cisco Systems, Inc. | Page 83, 4 Port POE switch, clause no. 14 | Page 83, 4 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1525 | Cisco Systems, Inc. | Page 83, 4 Port POE switch, clause no. 17 | Page 83, 4 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or external power supply | Refer to Addendum VII (sl no 16) |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 1526 | Cisco Systems, Inc. | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1527 | Cisco Systems, Inc. | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1528 | Cisco Systems, Inc. | Page 84, 4 Port POE switch, clause no. 19 | Page 84, 4 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1529 | Cisco Systems, Inc. | Page 84, 4 Port POE switch, clause no. 25 | Page 84, 4 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1530 | Cisco Systems, Inc. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1531 | Cisco Systems, Inc. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1532 | Cisco Systems, Inc. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1533 | Cisco Systems, Inc. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1534 | Cisco Systems, Inc. | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Refer to Addendum VII (sl no 18) |
| Vol.2 | 1535 | Cisco Systems, Inc. | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1536 | Cisco Systems, Inc. | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 20 Gbps or better | Refer to Addendum VII (sl no 19) |
| Vol.2 | 1537 | Cisco Systems, Inc. | Page 85, 8 Port POE switch, clause no. 10 | Page 85, 8 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 and multicast should be supported for future enhancements without changing the hardware. | Refer to Addendum XII |
| Vol.2 | 1538 | Cisco Systems, Inc. | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (GTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |

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|----------|-------|------------------------|------------------------------------------------------|------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Vol.2 | 1539 | Cisco Systems, Inc. | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.3x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3x, IEEE 802. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | Refer to Addendum VII (sl no 24) |
| Vol.2 | 1540 | Cisco Systems, Inc. | Page 86, 8 Port POE switch, clause no. 14 | Page 86, 8 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1541 | Cisco Systems, Inc. | Page 86, 8 Port POE switch, clause no. 17 | Page 86, 8 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or extrernal power supply | Refer to addendum VII |
| Vol.2 | 1542 | Cisco Systems, Inc. | Page 86, 8 Port POE switch, clause no. 19 | Page 86, 8 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 1543 | Cisco Systems, Inc. | Page 87, 8 Port POE switch, clause no. 25 | Page 87, 8 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 1544 | Cisco Systems, Inc. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 1545 | Cisco Systems, Inc. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 1546 | Cisco Systems, Inc. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 1547 | Cisco Systems, Inc. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 1548 | Cisco Systems, Inc. | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Bidder may propose better and more functionality |
| Vol.4 | 1549 | Cisco Systems, Inc. | BOQ-27684 | Schedule-B, Serial No. 5.3.2 | | The Internet router has been cosidered as only 1 in quantity in the Schedule B of the BOQ file. This lacks resiliency and becomes a single point of failure. Hence, we are requesting to increase the quantity to at least 2. Further, the specs in Vol. 2 has the specs for Internet switch and not as Internet Router, so we are assuming that it is a typo on the BOQ file and it should be Internet switch on both BOQ and specs of Vol. 2 of the RFP. Pls confirm on the same. | Refer to BOQ |
| Vol.2 | 1550 | Cisco Systems, Inc. | Page 136, Internet Switch - L3, clause no. 9 | Page 136, Internet Switch - L3, clause no. 9 | Power supply:230V AC PSU | "Power supply:Redundant and field replaceable 230V AC PSU " | Tender conditions shall prevail |
| Vol.2 | 1551 | Cisco Systems, Inc. | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 1552 | Cisco Systems, Inc. | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 1553 | Cisco Systems, Inc. | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 1554 | Cisco Systems, Inc. | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Refer to Addendum XII |
| Vol.2 | 1555 | Cisco Systems, Inc. | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 2000 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 1556 | Cisco Systems, Inc. | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 50,000 or more MAC addresses | Refer to Addendum VI |
| Vol.2 | 1557 | Cisco Systems, Inc. | Page 168, Spine & Leaf Switch, clause no. 39 | Page 168, Spine & Leaf Switch, clause no. 39 | The solution must have virtualization feature. | The solution must have virtualization feature and should support at least 1000 VRFs | Tender conditions shall prevail |

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|----------|-------|------------------------|------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 1558 | Cisco Systems, Inc. | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all OEMs are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexity, future scalability is very ease. | Both the firewall shallbe from the same OEM |
| Vol.2 | 1559 | Cisco Systems, Inc. | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 1560 | Cisco Systems, Inc. | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | Addendum X |
| Vol.2 | 1561 | Cisco Systems, Inc. | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Addendum X |
| Vol.2 | 1562 | Cisco Systems, Inc. | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | Addendum X |
| Vol.2 | 1563 | Cisco Systems, Inc. | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 1564 | Cisco Systems, Inc. | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 1565 | Cisco Systems, Inc. | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 1566 | Cisco Systems, Inc. | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1567 | Cisco Systems, Inc. | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 1568 | Cisco Systems, Inc. | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1569 | Cisco Systems, Inc. | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 1570 | Cisco Systems, Inc. | Intranet Firewall with IPS | Intranet Firewall with IPS | | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 1571 | Cisco Systems, Inc. | Vol 2+F46 | Page no-184, Next generation Firewall , Clause No 4 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | "Suggestions in Justifications 10G interfaces are back compatible to 1G thus if network really has 1G requirement than 10G ports can be used there. Also for a 40G day 1 support means the network is 40G ready and the required number of 1G and 10G becomes redundant as the uplink and downlink can be on 40G and removed." | Refer Addendum XII |

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| Vol.2 | 1572 | Cisco Systems, Inc. | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation Firewall , Clause No 22 | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Refer Addendum XII |
| Vol.2 | 1573 | Cisco Systems, Inc. | Next generation Firewall | Next generation Firewall | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replacabale | Tender conditions shall prevail |
| Vol.2 | 1574 | Cisco Systems, Inc. | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Refer to addendum XII |
| Vol.2 | 1575 | Cisco Systems, Inc. | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 1576 | Cisco Systems, Inc. | Load Balancer with WAF | Load Balancer with WAF | | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 1577 | Cisco Systems, Inc. | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to addendum XII |
| Vol.2 | 1578 | Cisco Systems, Inc. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should be offered with minimum 3 PB usable capacity. (Primaryfor 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Storage solution should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Tender conditions shall prevail |
| Vol.2 | 1579 | Cisco Systems, Inc. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) |
| Vol.2 | 1580 | Cisco Systems, Inc. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels 1, 6, 10 or equivalent Erasure Coding Configurations | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 1581 | Cisco Systems, Inc. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 1582 | Cisco Systems, Inc. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Refer to Addendum XII |
| Vol.2 | 1583 | Cisco Systems, Inc. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Storage shall have minimum front-end support for 16Gb and backend support for minimum 12Gb. | Each Storage controller/Node shall have minimum front-end (network) support for 25Gb and backend support for minimum 12Gb. | Clause deleted |
| Vol.2 | 1584 | Cisco Systems, Inc. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | All the necessary software (GUI Based) to configure and manage the storage space, RAID configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. |

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| Vol.2 | 1585 | Cisco Systems, Inc. | page No. 201, Storage Specifications | page No. 201, Storage Specifications | Additional parameter | Storage feature: The solution should provide inbuilt native deduplication and compression capabilities | Tender conditions shall prevail |
| Vol.2 | 1586 | Cisco Systems, Inc. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | Refer to addendum XII |
| Vol.2 | 1587 | Cisco Systems, Inc. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | The solution should be offered with one additional node for ensuring that there would be no performance degradation in case of 1 node failure. | Refer to Addendum XII |
| Vol.2 | 1588 | Cisco Systems, Inc. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with minimum 800GB cache capacity additional to usable storage. Proposed HCl solution shall be able to scale twice the current mentioned capacity. | Tender conditions shall prevail |
| Vol.2 | 1589 | Cisco Systems, Inc. | Page No. 203, Hyper Converged Infrastructure (HCI) | Page No. 203, Hyper Converged Infrastructure (HCI) | Proposed solution shall be able to Track and manage firmware versions ,display & report inventory across all proposed Servers. | Proposed solution shall be able to centrally Track and manage firmware versions ,display & report inventory across all proposed Servers at DC & DRC. | Tender conditions shall prevail |
| Vol.2 | 1590 | Cisco Systems, Inc. | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1591 | Cisco Systems, Inc. | Page 302, L2 Switch for POP, Clause No. 1 | Page 302, L2 Switch for POP, Clause No. 1 | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. All ports can auto-negotiate between 10Mbps/ 100Mbps/ 1000Mbps, half-duplex or full duplex and flow control for half duplex ports. | The device must support 18x 1GE+ 6 x 10GE.Considering the growth in traffc number of 10G interfces should be more.18x1G interfaces are sufficient to connect IE swicthe ring. | Refer to Addendum VII (sl no 2) |
| Vol.2 | 1592 | Cisco Systems, Inc. | Page 302, L2 Switch for POP, Clause No. 2 | Page 302, L2 Switch for POP, Clause No. 2 | Layer 2 | The device should be Layer3 switch or Router with IP/MPLS capabilitiues. As per city network design, all IE switch ring will terminate on this switch/router. This will act as pre aggregation or agrregation for nwtwork. Having layer 3 and IP/MPLS capabilities on this will ensure that broadcast domain is limited and Servies like Layer3, Layer2, Multicast can be enabled from this node. | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1593 | Cisco Systems, Inc. | Page 302, L2 Switch for POP, Clause No. 4 | Page 302, L2 Switch for POP, Clause No. 4 | Minimum 128Gbps Switching fabric capacity | Since the devcie will act as pre aggregation/Agregation device suggest to increase the throughput to 200Gbps. | Refer to Addendum VII (sl no 4) |
| Vol.2 | 1594 | Cisco Systems, Inc. | Page 302, L2 Switch for POP, Clause No. 7 | Page 302, L2 Switch for POP, Clause No. 7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Refer to Addendum VII (sl no 5) |
| Vol.2 | 1595 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | All the devcies will deployed in filed and will requiure high temperature sustainability.Request to increase the temperature to 0 to 65 | Refer to Addendum VII (sl no 6) |
| Vol.2 | 1596 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 9 | Page 303, L2 Switch for POP, Clause No. 9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Refer to Addendum VII (sl no 5) |
| Vol.2 | 1597 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | New features | Multicast will be one of the key feature as we intend to connect cameras and other appkicatins in future. The devices must support 4K Multicast routes to achieve the ultimate goal of city network. | Refer to Addendum VII (sl no 10) |
| Vol.2 | 1598 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 10 | Page 303, L2 Switch for POP, Clause No. 10 | Packet Forwarding Rate should be 95 Mpps or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the Packet Forwarding Rate should be 200 Mpps or better | Clause deleted |
| Vol.2 | 1599 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 18 | Page 303, L2 Switch for POP, Clause No. 18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | Jumbo frame standard is is 9000 MTU pls change it to 9000. | Refer to Addendum VII (sl no 9) |
| Vol.2 | 1600 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 20 | Page 303, L2 Switch for POP, Clause No. 20 | Support Multicasting | The devices must suport multicast layer 3 VPN,PIM,PIM SSM,IGMP V1,V2,V3. | Refer to Addendum VII (sl no 10) |
| Vol.2 | 1601 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 22 | Page 303, L2 Switch for POP, Clause No. 22 | Should support Ring protection | The devcies must support all the ring protection mechanism like IPFRR,MPLS- TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Refer to Addendum VII (sl no 11) |

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| Vol.2 | 1602 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, Clause No. 28 | Page 303, L2 Switch for POP, Clause No. 28 | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | The devoies must support all the ring protection mechanism like G.8032, IPFRR,MPLS-TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Refer to Addendum VII (sl no 11) |
| Vol.2 | 1603 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The devcies must support 2 Level HQOS for granular Quality of Service | Tender conditions shall prevail |
| Vol.2 | 1604 | Cisco Systems, Inc. | Page 304, L2 Switch for POP, Clause No. 39 | Page 304, L2 Switch for POP, Clause No. 39 | Should support 4 groups of RMON | RMON is very old methodology for network monitoring there are new protocols like Telemetry ,SNMP which should be allowed for better network managemnt and logding. | Refer to Addendum VII (sl no 12) |
| Vol.2 | 1605 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | | The router/layer3 switch must support following layer3 protiocols: 1.OSPF V2 and V3,ISIS 2.BGP (IPV4,VPNV4,IPV6) 3.MPLS LDP 4.Multicast VPN,Layer2 VPN,Layer3 VPN,VPLS 5.Segment routing 6.TI-LFA 7.EVPN 8.SR v6 | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1606 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | | Segment routing FLex-algo should be supported to ensure each category of trafic is getting bandwidth as per their Latency and SLA requirement | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1607 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | | Segment routing Data Plane monitiring should be supported to ensure that traffic is not blackholed and not dropped due to network issues. | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1608 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | | The device must support minimum 8 label depth for Segment routing to work as desired. | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1609 | Cisco Systems, Inc. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | | The device series should be CE3.0 certified | Refer to Addendum VII (sl no 1) |
| Vol.2 | 1610 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1611 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1612 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 4 | Page No. 299, DWDM/OTN, Clause No. 4 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1613 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1614 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1615 | Cisco Systems, Inc. | Page No. 299, DWDM/OTN, Clause No. 7 | Page No. 299, DWDM/OTN, Clause No. 7 | The offered system should be able to support mixed operation of 10G/100G line rates sharing the same mux/de-mux hardware as well as be upgradable in service to carry 100 Gbit/s channels along with 10G channels. | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1616 | Cisco Systems, Inc. | Page No. 300, DWDM/OTN, Clause No. 10 | Page No. 300, DWDM/OTN, Clause No. 10 | 2) Relative humidity: Up to 90% at non-condensing for the DWDM. | Pls change the relative humidity to 85%. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1617 | Cisco Systems, Inc. | Page No. 300, DWDM/OTN, Clause No. 11 | Page No. 300, DWDM/OTN, Clause No. 11 | The attenuation per Km for fibre shall be taken as 0.25 db per km. The link shall be designed with a fibre and OSNR margin of 3db. | We need a network/topology to design. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1618 | Cisco Systems, Inc. | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | PIs allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1619 | Cisco Systems, Inc. | Page No. 295, Core Router, Clause No. 7 | Page No. 295, Core Router, Clause No. 7 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 4 Tbps | Tender conditions shall prevail |

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| Vol.2 | 1620 | Cisco Systems, Inc. | Page No. 295, Core Router, Clause No. 10 | Page No. 295, Core Router, Clause No. 10 | Should have minimum 32GB RAM | Should have minimum 24GB RAM from Day 1 with support to go upto 32GB for future scalability | Should have minimum 16GB RAM |
| Vol.2 | 1621 | Cisco Systems, Inc. | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | Refer to Addendum XII |
| Vol.2 | 1622 | Cisco Systems, Inc. | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | Refer to Addendum VI |
| Vol.2 | 1623 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1624 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1625 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1626 | Cisco Systems, Inc. | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireeless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |
| Vol.2 | 1627 | Cisco Systems, Inc. | Page 172,Network Management System / Enterprises Management | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1628 | Cisco Systems, Inc. | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 134 It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with single unified CMDB for better management. | Tender conditions shall prevail |
| Vol.2 | 1629 | Cisco Systems, Inc. | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyses hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |

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| Vol.2 | 1630 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 201 The solution should provide workload automation that provides full stack visibility and control:- resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1631 | Cisco Systems, Inc. | s) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |
| Vol.2 | 1632 | Cisco Systems, Inc. | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | 125. Proposed incident tracking system would be ITIL 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1633 | Cisco Systems, Inc. | Page 180,Network Management System / Enterprises Management | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |
| Vol.2 | 1634 | Cisco Systems, Inc. | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/tickets. The Common database will help in seamless tracking and management of assets. Are you looking for Common database or CMDB of helpdesk and Asset Management? Please Confirm | Asset / Inventory Management shall be stored on single CMDB. |
| Vol.2 | 1635 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1636 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1637 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1638 | Cisco Systems, Inc. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |

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| Vol.2 | 1639 | Cisco Systems, Inc. | Page 112,5.2.2.1 Integrated Command Control Platform | Page 112,5.2.2.1 Integrated Command Control Platform | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1640 | Cisco Systems, Inc. | Page 115,5.2.2.1 Integrated Command Control Platform | Page 115,5.2.2.1 Integrated Command Control Platform | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 1641 | Cisco Systems, Inc. | Page 252,5.4.3.5 System Management Requirements | Page 252,5.4.3.5 System Management Requirements | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |
| Vol.2 | 1642 | Cisco Systems, Inc. | New Request | New Request | | The OEM should provide the specific solution designing & Core implementation (OEM Low Level Design, DC Core Implementation) support to make sure that their supplied technology & products work as per the design objectives. | Tender conditions shall prevail |
| Vol.2 | 1643 | Cisco Systems, Inc. | New Request | New Request | | Provide an Operations Support Manager for every year from OEM who is familiar with (Customer) business, processes, and technical support history to continually monitor customer technical support needs, track every open service request, and make sure that IT resources, both at OEM and within Customer organization, are aligned appropriately to resolve issues quickly and completely. | Tender conditions shall prevail |
| Vol.2 | 1644 | Inspira Enterprise | RFP VOL II Section 5.1.3.8 Online UPS for Field Locations | 87 | New Clause | Please mention VAH of the UPS system, as load may different for different make equiptment. Please mention VAH for 1 KVA 30 MIN is 936 | Tender conditions shall prevail |
| Vol.2 | 1645 | Inspira Enterprise | RFP VOL II Section 5.1.3.8 Online UPS for Field Locations | 87 | 5.1.3.8 Online UPS for Field Locations | Please mention the Warranty terms as it seen diifernt in RFP for different Line Item | Tender conditions shall prevail |
| Vol.2 | 1646 | Inspira Enterprise | RFP VOL II Section 5.2.12 UPS 50 KVA at ICCC | 148 | 5.2.12 UPS 50 KVA at ICCC | Please mention VAH of the UPS system, as load may different for different make equiptment. Please mention VAH for 50 KVA 60 MIN is 76800VAH | Tender conditions shall prevail |
| Vol.2 | 1647 | Inspira Enterprise | RFP VOL II Section 5.2.12 UPS 50 KVA at ICCC | 148 | 5.2.12 UPS 50 KVA at ICCC | Please mention the Warranty terms as it seen diifernt in RFP for different Line Item | Tender conditions shall prevail |
| Vol.2 | 1648 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 126 | Only those OEM's would be considered who also manufacture the Projection/Optical engine as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered | Request you to mention only those OEM's would be considered who manufacture the video wall Cubes This is favouring to specific OEM's only; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Only those OEM's would be considered who also manufacture the Projection/Optical engine/video wall cubes as well apart from the whole cube. Companies claiming to be OEM's but not manufacturing their own Projection/Optical engines shall not be considered |
| Vol.2 | 1649 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 127 | 3. Technology: DLP Based cube on video wall with base stand .The network-based control room solution should consist IP enabled DLP based Video wall cubes. They should be able to show signals over IP without the need of separate decoders. Each of these Video wall cubes should be able to display up to 60 sources per display | Requesting you to kindly consider showing signals over IP with the need of separate decoders Which provides you Modular architecture, multiple redundancy level and no complete blackout of video wall for 24 x 7 video wall applications | Better specifications are acceptable |

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| Vol.2 | 1650 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 127 | 6. Total Resolution: Minimum resolution of video wall 15000 x 6000 | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 1651 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 127 | 14. Screen to Screen Gap: 0.2 mm (or less) @ temperatures between 20~25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm Requesting you to change the screen to screen gap 0.6 or less @temperatures between 20 ~ 25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm |
| Vol.2 | 1652 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 128 | 16. Control BD Input terminals: Input: 1 x Digital DVI, Input: 1 x HDMI, Input: 1 x Display Port, Input: 1 x analog Dsub-15, | To meet RFP requirements for Video Wall solution 1x Digital DVI which is sufficient Request you to change Control BD Input Terminals to 1x Digital DVI | 1 x Digital DVI or as per OEM architecture |
| Vol.2 | 1653 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 128 | Nower Supply: Dual Redundant and Hot Swappable Power Supply. This should be built inside the cube for fail safe operation. Power supplies extended or kept outside the cube are not acceptable. | Request you to delete it as this functionality is of no use As Power is supplied through UPS which itself is redundant in nature Supplying Cube with dual Redundant power supply will be of no Major use & will increase the Prices. Request you to delete the same | Clause deleted |
| Vol.2 | 1654 | Inspira Enterprise | RFP VOL II Section 5.2.2.2 Video-Wall Specifications | 128 | 19. Cube Depth: Total Cube depth including screen module should be less than 500 mm or lower | Request you to change cube depth as per OEM architecture This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Cube Depth: Total Cube depth including screen module should as per OEM architecture |
| Vol.2 | 1655 | Inspira Enterprise | RFP VOL II Section 5.2.2.3 Specifications of Video-Wall Controllers | 129 | 12. Power on Ethernet: Support POE | Request you to delete it as this functionality is of no use POE is not necessarily to meet the functionality of video wall solution | Clause deleted |
| Vol.2 | 1656 | Inspira Enterprise | RFP VOL II Section 5.2.2.4 Specifications of Display Wall Management Software | 130 | Framework: Video wall cube should be use Python- Django framework for monitoring the system | Request you to change the framework to video wall cube should be use JAVA framework for monitoring system Every OEM has its own software framework to meet the video wall requirements This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Framework: Video wall cube should be use JAVA framework for monitoring the system |
| Vol.2 | 1657 | Inspira Enterprise | RFP VOL II Section 5.2.2.5 Specifications of Video-Wall Server | 131 | 7. OS: Windows Server 2008/2012/2016 (64 bits) | Request to add Linux in OS also; linux is much secure and stable than windows with no blue crash issue which is generall issue in windows OS. | 7. OS: Windows Server 2008/2012/2016 (64 bits) or Linux based as per OEM architecture |
| Vol.2 | 1658 | Inspira Enterprise | RFP VOL II Section 5.2.2.5 Specifications of Video-Wall Server | 131 | 9. Others: A. System should also be capable of decoding 50 Full HD streams @30fps and displaying these on the screen simultaneously | As per RFP it is already covered in point no. 3 in video wall specifications: Each of these Video wall cubes should be able to display up to 60 sources per display Request you to delete this point | Video wall cubes should be able to display up to 60 sources per display |
| Vol.2 | 1659 | Inspira Enterprise | RFP VOL II Section 5.2.2.5 Specifications of Video-Wall Server | 131 | 9. Others: B. System should also be capable to show high resolution graphic of at least 19000 x 6000 resolution on the screen through this controller system | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 1660 | Inspira Enterprise | RFP VOL II Section 5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA - NAC) | 197 | License Management System: The proposed solution should have a centralized license management system with capability to lease licenses to different appliances from a central pool | License Server is requried only when NAC is deployemnt in the distrubuted architecture. For Centralised deployment, i.e. DC/DR it is not required. Hence requirest you to make this point optional by changing the point to The proposed solution should support a centralized license management system functionality with capability to lease licenses to different appliances from a central pool | Tender conditiond prevails |

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| Vol.2 | 1661 | Inspira Enterprise | RFP VOL II Section 5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA - NAC) | 197 | Platform Hardware: The proposed solution must support at least 2 x 10/100/1000 GB Ethernet Copper Traffic Ports | Since NAC is an out-of-band solution, it does not required high Bandwidth interface. Hence, kindly replace GB with MB and change this point to The proposed solution must support at least 2 x 10/100/1000 MB Ethernet Copper Traffic Ports | Refer to Addendum XII |
| Vol.2 | 1662 | Inspira Enterprise | RFP VOL II Section 5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA - NAC) | 197 | Platform Hardware: The proposed solution must support a 1 x 10/100/100 GB Dedicated Management port | Management port is used only for device administration and it does not require high bandwidth interface. Hence, kindly replace GB with MB and change this point to The proposed solution must support a 1 x 10/100/100 MB Dedicated Management port | Refer to Addendum XII |
| Vol.2 | 1663 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 89 | Video management server, on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage. | Video management server, on Linux operating system on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage | Refer to Addendum IV |
| Vol.2 | 1664 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 90 | All the offered VMS and cameras shall have ONVIF compliance. | All the offered VMS and cameras shall have ONVIF compliance. VMS OEM must be ONVIF member with profile S, G and T complied | Refer to Addendum IV |
| Vol.2 | 1665 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 90 | The VMS shall be enabled for integration with any external Video Analytics Systems | The VMS shall have integrated Video Analytics Systems to optimise server hardware requirement. | Refer to Addendum IV |
| Vol.2 | 1666 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 91 | 16. All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high resolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for live and archive viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high- resolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | Refer to Addendum IV |
| Vol.2 | 1667 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 92 | 26. The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. | The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. Therefore the camera and VMS must be ONVIF profile G compliant | Refer to Addendum IV |
| Vol.2 | 1668 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 93 | 36. VMS/ICCC shall support integration with the ANPR application. | VMS must have integrated ANPR application | Refer to Addendum IV |
| Vol.2 | 1669 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | 93 | 37. VMS shall support integration with other online and offline video analytic applications | VMS must have integrated online and offline video analytic applications | Refer to Addendum IV |
| Vol.2 | 1670 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must have development centre in India for last 10 years. Incorporation certificate must be attached. | Refer to Addendum IV |
| Vol.2 | 1671 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must submit minimum 10 nos of satisfactorily running certificate from any Govt/Railways/Airports/Police department. | Refer to Addendum IV |

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| Vol.2 | 1672 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The system should allow the user to mark any important section of video as do not delete. This portion will need administration confirmation to delete in future | Refer to Addendum IV |
| Vol.2 | 1673 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | It should be possible to view the activities on the operator screen from the supervisor/administrator screen, including all the windows open on the operator screen. It should also be possible to record the screen if required | Refer to Addendum IV |
| Vol.2 | 1674 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The VMS should support layered maps using standard picture files, GIS maps and online maps such as Google, Bing, Open street maps. It should be possible to drag and drop the cameras on the map for easy navigation | Refer to Addendum IV |
| Vol.2 | 1675 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The VMS should show event notification from the cameras on the map itself. The operator should be able to click on the event notification of a particular camera on the map and the VMS should open the event window on the operator screen. | Refer to Addendum IV |
| Vol.2 | 1676 | Inspira Enterprise | RFP VOL II Section 5.1.4 Video Management System (VMS) | | New Clause | The VMS shall be Codec, Operating systems (Linux and Windows and mix platform) and IP camera agnostic such that it can support devices that are not supplied by the manufacturer/developer of the VMS software and Codec hardware | Refer to Addendum IV |
| Vol.2 | 1677 | Inspira Enterprise | RFP VOL II Section 5.1.4.2 VMS General | 94 | 7. b) System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Speed of the moving object v. Defined area entry/appearance and zone exit/disappearance | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Defined area entry/appearance and zone exit/disappearance | Refer to Addendum IV |
| Vol.2 | 1678 | Inspira Enterprise | RFP VOL II Section 5.1.4.2 VMS General | 94 | 6. Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loltering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection | Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection h. Fire detection i. Smoke detection j. Face Capture k, Event against face with No Mask l. Event against not maintaining minimum guided social distancing m. Crowd detection | Refer to Addendum IV |
| Vol.2 | 1679 | Inspira Enterprise | RFP VOL II Section 5.1.4.2 VMS General | 95 | Recorded video viewing: The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. | The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. It must be possible to view live and recorded view of many cameras simultaneously in a single GUI grid | Refer to Addendum IV |
| Vol.2 | 1680 | Inspira Enterprise | RFP VOL II Section 5.1.4.2 VMS General | 95 | Point 13 - Storage of video: The system shall store online thirty (30) days of video for all cameras. Balance 60 days will be on low cost secondary storage (compressed form) or tape library | Request to remove the tape Library option. Although as vendor - we can provide the Tape library option however considering the long-term life-cycle, Data consistency and available - low cost secodary storage would be preferred option. Requesting to remove Tape Library option. Please confirm? | Refer to Addendum IV |
| Vol.2 | 1681 | Inspira Enterprise | RFP VOL II Section 5.1.4.3 VMS GUI Capabilities | 95 | The user interface shall be via a GUI providing multiple video streams simultaneously on multiple monitors. | The user interface shall be via a GUI providing video streams simultaneously on multiple monitors. Thus VMS must be capable to handle up to 4 monitors with out video wall controller. | Refer to Addendum IV |

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| Vol.2 | 1682 | Inspira Enterprise | RFP VOL II Section 5.1.4.3 VMS GUI Capabilities | 96 | The GUI shall conform to standard Windows conventions | The GUI shall conform to standard Windows conventions. The client software must be possible to run on windows when server software is on Linux operating system for security issue. | Refer to Addendum IV |
| Vol.2 | 1683 | Inspira Enterprise | RFP VOL II Section 5.1.4.11 VMS Integration Requirements | 102 | 1. VMS shall be integrated within a consolidated GUI that would include other command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | VMS shall be integrated seemlessly with command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | Refer to Addendum IV |
| Vol.2 | 1684 | Inspira Enterprise | RFP VOL II Section 5.1.4.11 VMS Integration Requirements | 103 | 6. If an SDK solution / Object model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / Object model shall be supplied with all required supporting software to allow the integration of the system with new devices and systems. | If an SDK solution / API is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems | Refer to Addendum IV |
| Vol.2 | 1685 | Inspira Enterprise | RFP VOL II Section 5.1.4.11 VMS Integration Requirements | 103 | 2. Either the OPC or the SDK or Object Model shall manage the interface between the VMS, GUI and the other City Management systems as required. | VMS must have open API for any integration with any systems. | Refer to Addendum IV |
| Vol.2 | 1686 | Inspira Enterprise | RFP VOL II Section 5.1.4.11 VMS Integration Requirements | 103 | The OPC or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | Refer to Addendum IV |
| Vol.2 | 1687 | Inspira Enterprise | RFP VOL II Section 5.1.4.11 VMS Integration Requirements | 103 | 5. If an OPC interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | If an API interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | Refer to Addendum IV |
| Vol.2 | 1688 | Inspira Enterprise | RFP VOL II Section 5.1.4.12 VMS System Size | 103 | The VMS shall enable handling of up to at least 10,000 cameras for future scalability as may be required at additional cost of camera license. | The VMS shall enable handling unlimited cameras for future scalability as may be required at additional cost of camera license | Refer to Addendum IV |
| Vol.2 | 1689 | Inspira Enterprise | RFP VOL II Section 5.1.4.12 VMS System Size | 103 | The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | The VMS OEM must have at least one project experience of minimum 10000 cameras in India in a single project. (PO copy required to be submitted). | Refer to Addendum IV |
| Vol.2 | 1690 | Inspira Enterprise | RFP VOL II Section 5.1.4.14 a) Video Analytics Features: | 106 | VA should allow multiple instances of Client Viewer in a single workstation | VA should allow multiple instances of Client Viewer in a single workstation in VMS GUI | Refer to Addendum IV |
| Vol.2 | 1691 | Inspira Enterprise | RFP VOL II Section 5.1.4.14 a) Video Analytics Features: | 106 | 7. VA should be able to utilize multiple monitors connected to the workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | VA should be able to utilize multiple monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | Refer to Addendum IV |
| Vol.2 | 1692 | Inspira Enterprise | RFP VOL II Section 5.1.4.14 a) Video Analytics Features: | 106 | VA should support multiple Video Analytics servers running on different machines. | VA should support multiple Video Analytics servers running on different machines. It must be possible to run VMS and analytics in same server for hardware optimisation | Refer to Addendum IV |

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| Vol.2 | 1693 | Inspira Enterprise | RFP VOL II Section 5.1.3.1 Dome CCTV Cameras | 72 | 8. Video Resolution: 2MP-1920x 1080p | Request you to change clause " Video Resolution : 5MP -2560x1920P, 2MP is getting phase out by OEM due to availbilty of better MP. So Request you to consider it . | Refer to Addendum IV |
| Vol.2 | 1694 | Inspira Enterprise | RFP VOL II Section 5.1.3.1 Dome CCTV Cameras | 73 | 28. OEM Criteria: OEM without any JV/Distributor Should have their own registered office in India since Last 7 years | Request you to consider to amend OEM Criteria: OEM without any JV/Distributor should have their own ragisterd office in india since last 5 years alsoCCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEM. The OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory license. | Refer to Addendum XII |
| Vol.2 | 1695 | Inspira Enterprise | RFP VOL II Section 5.1.3.1 Dome CCTV Cameras | 73 | 28. OEM Criteria: OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria: OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | Refer to Addendum XII |
| Vol.2 | 1696 | Inspira Enterprise | RFP VOL II Section 5.1.3.1 Dome CCTV Cameras | 73 | 26. Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | Please Remove "ONVIF T" ,It is specifc to OEMs and ONVIF Profice S,G are widely accepted and available with all leading OEMs. Please consider it. | Refer to Addendum IV |
| Vol.2 | 1697 | Inspira Enterprise | RFP VOL II Section 5.1.3.2 Fixed Bullet CCTV Cameras | 74 | 4. Video Resolution: 2MP- 1920x 1080p | Request you to consider change clause "Video Resolution: 5MP - 2560x1920P, 2MP is getting phase out by OEM due to availbility of better MP. So Request you to consider it. | Refer to Addendum IV |
| Vol.2 | 1698 | Inspira Enterprise | RFP VOL II Section 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 14. Multiple Streams: Quad stream | Request you to consider to change clause :-"Multiple Streams: Three stream" it is available with all leading OEMs, and Quad stream is specific to OEM and is restricting to particpate to other OEMS. | Refer to Addendum IV |
| Vol.2 | 1699 | Inspira Enterprise | RFP VOL II Section 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | 27. Certification: UL, EN, CE, FCC, RoHS,ONVIF profile S, G & T | Please Remove "ONVIF T" ,It is specifc to OEMs and ONVIF Profice S,G are widely accepted and available with all leading OEMs. Please consider it. | Refer to Addendum IV |
| Vol.2 | 1700 | Inspira Enterprise | RFP VOL II Section 5.1.3.2 Fixed Bullet CCTV Cameras | 77 | 29. OEM Criteria: OEM without any JV/Distributor Should have their own registered office in India since Last 7 years | Request you to consider to amend OEM Criteria: OEM without any JV/Distributor should have their own ragisterd office in india since last 5 years alsoCCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEM. The OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory license. | Refer to Addendum XII |
| Vol.2 | 1701 | Inspira Enterprise | RFP VOL II Section 5.1.3.2 Fixed Bullet CCTV Cameras | 77 | 29. OEM Criteria: OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | Refer to Addendum XII |
| Vol.2 | 1702 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 77 | 4. Video Resolution: 2MP- 1920x 1080p | Request you to consider change clause "Video Resolution: 4MP - 2560x1440P, 2MP is getting phase out by OEM due to availbility of better MP. So Request you to consider it. | Refer to Addendum IV |
| Vol.2 | 1703 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 77 | 8. Frame Rate: 50/60 FPS at full resolutions | Request you to Consider to Change this clasue "30fps @2560X1440 .lt will give better image quality without affecting functionalty of the systems | Refer to Addendum IV |
| Vol.2 | 1704 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 77 | 6. Iris: Automatic with manual override or P-Iris | Request you to consider to add DC -IRIS , because P-IRIS is not available in PTZ. | Refer to Addendum IV |
| Vol.2 | 1705 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 78 | 10. Lens: Auto-focus, 4.3 – 129 mm (-/+ 1mm) (corresponding to 30 X) | Request you to consider to change Lens : 6 -210 mm . It is availble with all leading OEM in 4MP. | Refer to Addendum IV |
| Vol.2 | 1706 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 78 | 12. Minimum Illumination: Colour: 0.04 lux @ F 1.6, B/W: 0.00 lux (at 30 IRE, F 1.6) or better | Request you to consider to change this clause "Color 0.5Lux . The mentioned illiumniation restricting to particpate other OEMs. This is available with all leading OEMS and will help to particpate others OEM. | Refer to Addendum IV |

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| Vol.2 | 1707 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 79 | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leavefield, Loitering, Line Crossing, follow route, Idle / removedobject, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8Different types of analyticsshall run simultaneously ineach Camera | Request you to consider to remove this clause -"Camera Analytics:-Camera must have edge base analytics Viz; Enter / leavefield, Loitering, Line Crossing, follow route, Idle / removedobject, Counting,Occupancy,Crowd density estimation.Bidder to ensure minimum 8Different types of analyticsshall run simultaneously in each Camera because edge anlytics does not work properly in PTZ due to continuous movemnet of camera. it is better work with VMS Software. Please consider it. | Refer to Addendum IV |
| Vol.2 | 1708 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 80 | 28. Operating conditions with IR: 20 °C to +60 °C | Request you to consider with IR :-20 °C to +50 °C. It is available with all leading OEMS. It is specific to OEM | Refer to Addendum IV |
| Vol.2 | 1709 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 80 | 32. Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | Please Remove "ONVIF T" ,It is specifc to OEMs and ONVIF Profice S,G are widely accepted and available with all leading OEMs. Please consider it. | Refer to Addendum IV |
| Vol.2 | 1710 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 80 | 34. OEM Criteria: OEM without any JV/Distributor Should have their own registered office in India since Last 7 years | Request you to consider to amend OEM Criteria: OEM without any JV/Distributor should have their own ragisterd office in india since last 5 years alsoCCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEM. The OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory license. | Refer to Addendum XII |
| Vol.2 | 1711 | Inspira Enterprise | RFP VOL II Section 5.1.3.3 PTZ CCTV Cameras | 80 | 34. OEM Criteria: OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | Refer to Addendum XII |
| Vol.2 | 1712 | Inspira Enterprise | RFP VOL II Section 5.4.2.6 ANPR HW Requirements | 244 | 6. Minimum Illumination: 0.001Lux @ (F1.2, AGC ON), 0.0014Lux @ (F1.4, AGC ON), 0 Lux at IR ON | Request you to consider to change this clause " Color 0.5Lux . The mentioned illiumniation restricting to particpate other OEMs. This is available with all leading OEMS and will help to particpate others OEM. | Refer to Addendum IV |
| Vol.2 | 1713 | Inspira Enterprise | RFP VOL II Section 5.4.3.7 Speed Detection Camera Specifications | 254 | Image sensor and Effective Pixels (Resolution): 1" or higher, CMOS, Global Shutter, Minimum 9 MP, 4096(H) x 2160(V) | Request you to amend this clause "Image senor 1/2" or better CMOS GLOBAL Shutter ,Minimum 3MP Camera . Because in 9MP Global shutter Camera is not availble. So Please consider it. | Refer to Addendum IV |
| Vol.2 | 1714 | Inspira Enterprise | RFP VOL II Section 5.4.3.7 Speed Detection Camera Specifications | 254 | Fixed Focal Length Lens: 25, 35, 50mm option to suit application. Lens must focus visible. | Request you to amend this clause 12-40 mm lens or better , which is meant for SVD & ANPR application . | Refer to Addendum IV |
| Vol.2 | 1715 | Inspira Enterprise | RFP VOL II Section 5.4 COMPONENT 4 - INTEGRATED TRAFFIC MANAGEMENT SYSTEM (ITMS) | 206 | Additional Component: ITMS platform | Requesting you to kindly include the ITMS platform as well as it will eliminate the need of operating individual ITS components (such as ATCS, RLVD, ANPR, etc.) from individual applications. Police can also operate and manage from this platform. | Refer to Addendum IV |
| Vol.2 | 1716 | Inspira Enterprise | RFP VOL II Section 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | J. "Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings. | Requesting you to change the clause to: The dynamic traffic signal control algorithm having model based optimiser which are already implement in Indian conditions shall be used for optimizing the traffic signal timings. Justification: Model based optimisation is the advanced technology which will use the data available and generate more efficient outcomes with simualtion & prediction tightly merger with it. | Refer to Addendum IV |

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| Vol.2 | 1717 | Inspira Enterprise | RFP VOL II Section 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | G. Camera based vehicle detectors to assist operation of traffic signal controller and generate counts, demands and extensions for right-of-way for identifying optimal signal timings. | Requesting you to modify the clause to: G. Thermal camera based vehicle detectors to assist operation of traffic signal controller and generate classified counts, demands and extensions for right-of-way for identifying optimal signal timings. Justification: The thermal detectors will work better considering Guwahati | Refer to Addendum IV |
| Vol.2 | 1718 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | experience significant rains and fog. Requesting you to kindly add the following clause: The ATCS system shall use Machine Learning based prediction modelling which shall have the ability to predict, forecast and smartly manage the traffic pattern at each junction over the next few minutes, hours or 3-5 days and just in the current real time on the central ATCS server. The models shall be calibrated once the system stabilizes after a duration of 2-3 months after the deployment. The prediction function shall use a network model resulting in consistent flows across a group of junctions. Justification: ML will improve optimisation efficiency of the system and help devising better strategies for controlling traffic by forecasting demands. | Refer to Addendum IV |
| Vol.2 | 1719 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | The proposed ATCS application shall have capabilities to optimise traffic signals on the basis of online travel time data such as Google, TomTom as well. The ATCS system shall fuse data from all available sources such as ANPR, Google, Detectors, etc. and use it for optimisation. The network model shall be calibrated by using multiple data sets. | Refer to Addendum IV |
| Vol.2 | 1720 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | Requesting tou to add this clause: Optimization mode - strategic: The system shall have a short term traffic state prediction model which continually estimates the state of the network, in terms of traffic flows and travel times. The traffic flows and travel times are to be input into an offline microscopic traffic flow simulation model. If significant changes in the network state are observed, traffic engineers shall be able to run simulation models to perform what-if analysis on pre-defined traffic management strategies. The controller shall send the classified counts to the ATCS application is order to enable this functionality. Justification: The model based optimisation would result in better system efficiency as compare to the hueristic one. | Refer to Addendum IV |
| Vol.2 | 1721 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | Requesting you to kindly add the following clause: Simulation Model: The adaptive traffic control system shall be provided with a simulation model based real time traffic flow modelling capability with the capacity to calculate traffic flow, OD movements, and queues and turning movement along entire primary road transport network in the defined study area covering the ATCS junctions and beyond. -The simulation software shall assist evaluating potential traffic control strategies in case of any anomalies and identify the appropriate strategies for the traffic control. - Calibrated traffic simulation models for AM peak, PM peak, inter-peak and off-peak for weekdays and peak and off-peak for Saturday & Sundays covering all the ATCS junctions shall be provided -Shall have the ability to predict, forecast and estimate the traffic pattern across the signals over the near-term future (e.g T+5, T+10, T+15, T+30 mins T + 1 hour). It shall also use machine learning for better accuracies. Justification: New clause as per city requirements. This would enable the enahnced system to use machine learning based prediction along with the validations. | Refer to Addendum IV |

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| Vol.2 | 1722 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | Requesting you to kindly add the following clause: Even if one or multiple cameras fail, information from nearby signals, from the cameras that continue to function (and there is some overlap), and from previously generated statistics is used to continue adaptivity; till the fault is corrected | Tender conditions shall prevail |
| | | | | | | Justification: For better performance | |
| Vol.2 | 1723 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | Requesting you to add this clause: The system shall be provided with network model based optimiser which uses a combination of a network-wide online traffic simulation model and an Al-based optimisation engine to determine optimal signal timings in order to minimise the overall delay incurred by vehicles and to maximise vehicle throughput. Justification: Model based optimisation is the most advanced kind of optimisation which looks at the entire network holistically and drive best possible outcomes for the system. | Refer to Addendum IV |
| Vol.2 | 1724 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 210 | Additional Clause: | Gating: A few junctions in a road network are critical due to simultaneous high demand for conflicting traffic streams. Congestion at these junctions is higher than other junctions where high demand exists only for fewer traffic streams and the available green time can be redistributed to mitigate congestion to some extent. This leads to a severe queue build up at critical junctions. Gating is a strategy that artificially reduces the capacity of traffic signals at junctions upstream of the critical junction using traffic signals such that that queues are re-distributed across multiple junctions thereby reducing the total delay across junctions for critical traffic streams. The proposed ATCS system shall have the capability to optimise signal timings at a group of junctions incorporating gating. Specifically, the user shall be able to select the upstream junctions where the queues are to be relocated based on available storage capacity and the system should be able to determine optimal signal timings at those junctions to implement gating. Justification: Gating will assist in optimzing traffic at critical junctions & will lead to better network perfromance | Refer to Addendum IV |
| Vol.2 | 1725 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 212 - 213 | Serial no.s are missing | Sl. No 18, 30, 32, 33, clause is missing or left behind intentionally? | Refer to Addendum IV |
| Vol.2 | 1726 | Inspira Enterprise | RFP VOL II Section 5.4.1.3 ATSC Software Application | 212 | 29. It shall be possible to interface the ATSC with a popular microscopic traffic flow simulation software for pre and post implementation analysis and study of the proposed ATSC control strategy | Request you to modify the clause to: The application shall interface with a popular microscopic traffic flow simulation software for pre and post implementation analysis which shall be based on real time traffic flow modelling capability with the capacity to calculate traffic flows, OD movements and turning movements along entire primary road transport network. In addition, the simulation should interface with an offline instance of the ATCS system in order to carry out what-if analyses of traffic control strategies. The system should be able to provide an estimate of a Performance Index of the chosen strategy versus alternative strategies. The simulation model along with ATCS shall thus assist the traffic engineers / police to identify the best possible strategy in planning for any unusual / unprecedented event. Justification: The online simulation model will assist traffic police/operators to visualise the on-ground issues better and act pro-actively by evaluating multiple strategies. | Refer to Addendum IV |

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| Vol.2 | 1727 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Vehicle Actuation with Fixed Cycle Length: | 219 | Vehicle Actuation with Fixed Cycle Length: 11) In this stage, the traffic signal controller shall execute stage timing as per demand from video-based vehicle detector within the constraints of Minimum Green, Maximum Green running period for the stage and Cycle time shall be maintained constant during a given time slot. | Requesting you to modify this clause to: In this stage, the traffic signal controller shall execute stage timing as per demand from thermal-based vehicle detector within the constraints of Minimum Green, Maximum Green running period for the stage and Cycle time shall be maintained constant during a given time slot. | Tender conditions shall prevail |
| Vol.2 | 1728 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 221 | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB. | Requesting you to change the clause to: d) 64bit processor with 16GB or more nonvolatile storage, 2 GB or more as RAM, with a provision of additional storage of minimum 32 GB via sd card/USB. Justification: The more RAM and memory will assist in processing the detailed traffic data generated by detectors and perform advanced optimisation such as queue based optimisation, running local algorithms such as bus priority and compensation, etc. | Refer to Addendum IV |
| Vol.2 | 1729 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 221 | g) Controller clock frequency of min of 100MHz | Requesting you to change the clause to: g) Controller clock frequency of min of 800MHz Justification: This would enable to controller to run faster and process more data and complex logic quickly resulting in enabling of Al based optimisation | Refer to Addendum IV |
| Vol.2 | 1730 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 15. Standards compliance: EN 50556/AS/NZS | Requesting you to kindly remove this clause Justification: These are European certifications and no Indian traffic signal manufacturer has this certification. Having this requirement will mean that only foreign technlogy qualifies for this tender. Given the Central Governmnet's "Atma Nirbhar" policy, this clause should be removed so that reputed Indian manufacturers and OEMs become eligible. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 1731 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 15. Standards compliance: ISO 9001:1994 for design & servicing. | Requesting you to add this clause: ISO 9001:1994 or ISO 9001:2015 shall be allowed Justification: Latest ISO certificates shall also be accepted. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 1732 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 15. Standards compliance: EN 12675/IEC 60068 for functional safety, | Requesting you to kindly remove this clause Justification: These are European certifications and no Indian traffic signal manufacturer has this certification. Having this requirement will mean that only foreign technlogy qualifies for this tender. Given the Central Governmnet's "Atma Nirbhar" policy, this clause should be removed so that reputed Indian manufacturers and OEMs become eligible. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |

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| Vol.2 | 1733 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 15. Standards compliance: # EN 55024:2010 & AS/NZS 60950/BS EN # 61000-3-3 or equivalent for voltage fluctuations, or equivalent | Requesting you to kindly remove this clause Justification: These are European certifications and no Indian traffic signal manufacturer has this certification. Having this requirement will mean that only foreign technlogy qualifies for this tender. Given the Central Governmnet's "Atma Nirbhar" policy, this clause should be removed so that reputed Indian manufacturers and OEMs become eligible. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 1734 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 17. Number of signal head outputs: minimum 72 or as required | Requesting you to kindly modify the clause to: Number of signal head outputs: minimum 32 and extendable upto 72 (if needed) Justification: For most of the junctions upto even 5 arms don't need more than 32 signal head outputs, however we would still propose you to have 72 as an option to accomodate BRTS signals if introduced in furture. Having more outputs than that is unneccesarily wasteage of the funds. | Refer to Addendum IV |
| Vol.2 | 1735 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 222 | 20. Number of detector inputs: min 16 | Requesting you to kindly modify the clause to: Communication with detector: Shall be able to take detailed traffic data from detectors via ethernet over TCP/IP or using RS232 or RS484 port. Justification: The I/O based detection input is an obsolete way of taking data from detectors. It can only support vehicle presence data however the advancec detectors suggested in the RFP will be able to share the detailed traffic data via ethernet or other modern modes of communication. | Refer to Addendum IV |
| Vol.2 | 1736 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 223 | 24. Controller clock frequency of min of 100MHz. | Requesting you to kindly modify the clause to: Controller clock frequency of min of 800MHz Justification: This would enable to controller to run faster and process more data and complex logic quickly resulting in enabling of Al based optimisation" | Refer to Addendum IV |
| Vol.2 | 1737 | Inspira Enterprise | RFP VOL II Section 5.4.1.4 Traffic Signal Controller Technical Specifications of Traffic Controller | 223 | 27. Temperature range: 0 – 70 deg. C | Requesting you to kindly modify the clause to: Temperature range: 0 – 60 deg. C Justification: The temperature in Guwahati are in these range itself. Hence the solution shall be able to work in local conditions. | Refer to Addendum IV |
| Vol.2 | 1738 | Inspira Enterprise | RFP VOL II Section 5.4.1.5 Camera /Thermal Vehicle Detector | 223 | 5.4.1.5 Camera /Thermal Vehicle Detector | Requesting you to modify this clause to: Thermal Vehicle Detector Justification: The thermal detectors will work better considering Guwahati experience significant rains and fog. | Refer to Addendum VI |
| Vol.2 | 1739 | Inspira Enterprise | RFP VOL II Section 5.4.1.5 Camera /Thermal Vehicle Detector | 223 | Vehicle Detector camera should look at approaching traffic and should work in FOG and dirt on sensor should not impact performance | Requesting you to modify this clause to: Thermal Vehicle Detector should look at approaching traffic and should work in FOG and dirt on sensor should not impact performance Justification: The thermal detectors will work better considering Guwahati experience significant rains and fog. Video detectors efficiencies drop significantly during rain and fog & in nights. | Refer to Addendum VI |

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| Vol.2 | 1740 | Inspira Enterprise | RFP VOL II Section 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) - Video / Thermal | 225 | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | Requesting you to modify this clause to: 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Thermal Justification: The thermal detectors will work better considering Guwahati experience significant rains and fog. Video detectors efficiencies drop significantly during rain and fog & in nights. | Refer to Addendum VI |
| Vol.2 | 1741 | Inspira Enterprise | RFP VOL II Section 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 225 | The ATCC System shall use video based non-intrusive technology for counting and classifying the vehicles in a real-time under live traffic conditions. | Requesting you to modify this clause to: The ATCC System shall use thermal based non-intrusive technology for counting and classifying the vehicles in a real-time under live traffic conditions. Justification: he thermal detectors will work better considering Guwahati experience significant rains and fog. | Refer to Addendum VI |
| Vol.2 | 1742 | Inspira Enterprise | RFP VOL II Section 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 226 | ATCC shall be able to process simultaneously at least 100 vehicles and parallel passages of the vehicles at that location at a given point of time and provide queue length estimation for minimum 85 meters | Requesting you to modify this clause to: ATCC shall be able to process simultaneously at least 100 vehicles and parallel passages of the vehicles at that location at a given point of time and provide queue length estimation for minimum 65-70 meters Justification: The typical queues at junction are within 40-50 meters and information of that is sufficient for optimisation. The longer queue length estimates will not be accurate due to occlusion and other visual issues. It also goes against the below clause of queue lengths of 50m. | Refer to Addendum VI |
| Vol.2 | 1743 | Inspira Enterprise | RFP VOL II Section 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | P. The pelican signals shall be installed on two diagonally opposite corners of the Zebra Crossing and shall be supported with facilities for the pedestrians to actuate traffic signal control. | There is no location specified for pelican signals separately. Neither are they included in BoQ or pirce bid. Requesting you to clarify whether they are in scope or not. If yes then please define the locations along with associated quantities. | 'P' Clause stands deleted |
| Vol.2 | 1744 | Inspira Enterprise | RFP VOL II Section 12.7 Bill of Material (BOM) Summary SI No 1.2.14 | 395 | Off Line Simulation Solution | Requesting you to kindly modify this clause: Offline and online simulation solution Justification: The online simulation would enable model based optimiser and enhance the system performance. | Refer to Addendum IV |
| Vol.2 | 1745 | Inspira Enterprise | RFP VOL II Section 5.3.9 SIEM solution | 192 | 22. Bidder should propose separate hardware for SIEM solution. | Please confirm if purpose built Appliance with guranteed performance is required or software based solution is OK? Justification: It should be dedicated appliance-based architecture to ensure OEM has ownership of performance and overall hardware is not undersized by SI/bidder to reduce cost and later causing performance issues. | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 1746 | Inspira Enterprise | RFP VOL II Section 5.3.9 SIEM solution | 190 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | In case logs and Packet solution will be from different OEM, it will lead to challenge of integration and delay in detecting of nation state attacks? Please confirm if its OK to go with the above solution. Justification: SIEM for logs and packets must be from same OEM otherwise the correlation engine will not support logs and packet correlation. Same console will only be link/UI based to show IP search etc but will not provide any correlation capability. | SIEM for Logs and deep packet inspection can be from same or different OEM. |

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| Vol.2 | 1747 | Inspira Enterprise | RFP VOL II Section 5.3.9 SIEM solution | 191 | 10. A solution should support minimum 10,000 EPS and scalable up to 20,000 EPS. | Please confirm that scalability of 20,000 EPS should be at no additional cost to GSCL. Also confirm capacity for packet solution? Justification: SIEM for logs and packets is sized at EPS and throughput rate. Suggest starting with 10,000 and 16bps which can be scaled to 20,000 EPS on the same hardware without any additional license requirement to meet the future needs. Onboard storage provides capacity for storing the required logs and packets. | Tender conditions shall prevail |
| Vol.2 | 1748 | Inspira Enterprise | RFP VOL II Section 5.3.9 SIEM solution | 191 | 13. The solution should be storing both raw logs as well as normalized logs. The same should be made available for analysis and report ing. The proposed solution should be sized to provide both raw logs and normalized logs with minimum 20 TB of storage. | Please suggest if online storage for a minimum period of 1 year is required or not? Also please clarify the storage should be on board for better performance and faster reterival Justification: SIEM storage and appliance must be provided and managed by OEM so that SI's/bidder do not undersize the solution by compression, slow drives, and provide less storage. Minimum 100 TB storage should be provisioned. Min 1-year log storage is best p+F8ractice from regulatory and compliance stand points. | Tender conditions shall prevail |
| Vol.2 | 1749 | Inspira Enterprise | RFP VOL II Section 5.3.5 Intranet Firewall with IPS. | 180 | Point No. 1.7. No limitation for client connecting using SSL VPN | No Solution can support unlimited parameters for any performance as every hardware has an upper limit to support a maximum capacity. So requesting to relax this clause as "Proposed solution should provide 10000 SSL VPN Client License from day One" | The device should support 500 SSL VPN clients from day-1 |
| Vol.2 | 1750 | Inspira Enterprise | RFP VOL II Section 5.3.5 Intranet Firewall with IPS. Platform Architecture | 181 | Point No. 2.2. The appliance must not have reported a backdoor vulnerability in OS in past five years | Requesting to relax this clause as below for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. "The appliance should have not reported a backdoor vulnerability in OS in past three years, or if reported, then the patch or mitigation should be available on the publicly available site of the vendor". | Clause deleted |
| Vol.2 | 1751 | Inspira Enterprise | RFP VOL II Section 5.3.5 Intranet Firewall with IPS. Platform Architecture | 181 | Point No. 2.5. The firewall shall not impose restriction on the numbers of policies or rules exist on the system. | No Solution can support unlimited parameters for any performance as every hardware has an upper limit to support a maximum capacity. So requesting to relax this clause as "Proposed firewall should support minimum 10000 inividual policies or rules from day One" | Clause Deleted |
| Vol.2 | 1752 | Inspira Enterprise | RFP VOL II Section 5.3.6 Next Generation Firewall | 185 | Point No. 19. The solution must be capable of passively gathering information about network hosts and their activities, such as operating system, services, open ports, client applications, and vulnerabilities, to assist with multiple activities, such as intrusion event data correlation, elimination of false positives, and policy compliance. | The required functionality is a feature set of Endpoint Vulnerability Scanning or HIPS solution, but not of a NGFW. Moreover this feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. | Deleted |
| Vol.2 | 1753 | Inspira Enterprise | RFP VOL II Section 5.3.6 Next Generation Firewall | 185 | Point No. 23. The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | The required functionality is a feature set of dedicated NBA solution, but not of a NGFW. Moreover this feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. | Clause deleted |
| Vol.2 | 1754 | Inspira Enterprise | RFP VOL II Section 5.3.6 Next Generation Firewall | 185 | Point No. 24. The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | The required functionality is a feature set of dedicated NBA solution, but not of a NGFW. Moreover this feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. | Clause deleted |
| Vol.2 | 1755 | Inspira Enterprise | RFP VOL II Section 5.3.6 Next Generation Firewall | 186 | Point No. 32. The management platform must be capable of integrating third party vulnerability information into threat policy adjustment routines and automated tuning workflows | This feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. | Clause deleted |
| Vol.2 | 1756 | Inspira Enterprise | RFP VOL II Section 5.3.8 Load Balancer with Web Application Firewall | 188 | It should be dedicated Appliance based solution with purpose- build hardware and the solution should not be a part of Router or UTM or NGFW. | For scalability and security we request to amend the clause as - " It should be dedicated Appliance based solution with purpose-build hardware and the solution should not be a part of Router or UTM or NGFW. It must have capability to host 3rd party and open source network functions like Linux CentOS, Ubuntu & others on same appliance | Tender conditions shall prevail |

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| Vol.2 | 1757 | Inspira Enterprise | RFP VOL II Section 5.3.8 Load Balancer with Web Application Firewall | 188-189 | Should support inbound/outbound load balancing, server load balancing and SSL offloading | For inbound load balancing DNS feature is must. Also HA parameter is missing. We request to amend the clasue as - "Should support inbound/outbound load balancing, server load balancing, and SSL offloading. Solution should support HA configurations using standard VRRP protocol. It should be capable of handling complete Full DNS bind records including A,MX, AAAA, CNAME, PTR, SOA etc." | Tender conditions shall prevail |
| Vol.2 | 1758 | Inspira Enterprise | RFP VOL II Section 5.3.8 Load Balancer with Web Application Firewall | 189 | 11. Web Application Firewall - Handle OWASP Security Attack Classification, WAF should support for IPv4 and IPv6 traffic, Support DNSSEC functionality | For better surface security we request to amend the clause as "Web Application Firewall - Handle OWASP Security Attack Classification, WAF should support for IPv4 and IPv6 traffic, Support DNSSEC functionality. Proposed WAF module should be from different OEM than Firewalls and Load Balancers for better surface security" | Tender conditions shall prevail |
| Vol.2 | 1759 | Inspira Enterprise | RFP VOL II Section 5.2.11.1 IP Phones for ICCC Display | 140 | 2 line or more, Colour display for viewing features like messages, directory, Video | Does the requirement is for Video Phone as the specs mentioned video,lf video phone not required kindly remove the Video from specs. | Tender conditions shall prevail |
| Vol.2 | 1760 | Inspira Enterprise | RFP VOL II Section 5.2.11.1 IP Phones for ICCC Integral switch | 140 | 10/100 mbps for a direct connection to a10/100 BASE-T Ethernet network through an RJ45 interface | As the desktop/laptop gets the network connectivity from Phone so the phone should support 10/100/100 mbps switch. Kindly Change the connection speed from 10/100 mbps to 10/100/1000 mbps | 10/100/1000 mbps for a direct connection to a10/100/1000 BASE-T Ethernet network through an RJ45 interface |
| Vol.2 | 1761 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 141 | The contact centre solution shall include VoIP based EPBAX, IVRS, Automatic Call Distribution (ACD), Voice Logger Server. Using the contact centre solution, citizens can contact city administrator through the emergency communications system or through the contact center helpline number including Dial 100/112. | How the proposed helpline will be integrated with the emmergency helpline? Also please clarify the requirement outcome. | Tender conditions shall prevail |
| Vol.2 | 1762 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 141 | The callers should be able to access the various services through state-of-art centralized integrated Interactive Voice Response System (IVRS). | What all services will be available in IVR? Please confirm how many simultanious calls need to be taken care by IVR? | Tender conditions shall prevail |
| Vol.2 | 1763 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 141 | 7. IVRS shall be able to get information /text//data from databases, convert to voice, and speaks it back to the caller in relevant//desired language, including English and Hindi both | Are you looking for Text to speech solution or static prompt playing will suffice the requirement? Also please share the expected call volume and AHT of the calls at IVR. | As per RFP (this is IP- PABX feature) |
| Vol.2 | 1764 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 141 | 8. Solution should provide pre-integration with industry standard IVRS servers and enhance routing & screen pop by passing forward the information. Interactive Voice Response System (IVRS) should - 1. play welcome messages to callers Prompts to press and collect DTMF digits 2. be able to integrate with backend database for self-service, as and when required 3. Offer GUI based tool to be provided for designing the IVR and ACD call flow. 4. support Voice XML for ASR, TTS, and DTMF call flows 5. be able to Read data from HTTP and XML Pages be able to run outbound campaigns | Is all these features needed from Day-1 or the system should be capable to support these features in future without changing teh solutin?Also if integration required please confirm on what all integration needed and sample call flow. | All these feature required from day-1. |

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| Vol.2 | 1765 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 142 | Solution should have automatic identification of incoming number based on landline and mobile number mapping. The recording shall be secure with AES 256-bit encryption. The system shall have maker checker profile with MD5 fingerprinting. | maker checker profile with MD5 fingerprinting is not associating with recorder so kindly remove this point. Also its applies to software not the media files which already encrypted and secured. | Tender conditions shall prevail |
| Vol.2 | 1766 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 143 | 15. Solution should provide facilities for outbound calling list management, and software based predictive or preview dialing | Does its needed at day-1 or system should support this feature. | this feature required from Day-1 |
| Vol.2 | 1767 | Inspira Enterprise | RFP VOL II Secion 5.2.11.2 IP PABX and Communication System with Contact Center Solution | 143 | 15. Solution should provide facilities for outbound calling list management, and software based predictive or preview dialing | Predective dialing is used where large agent volume, Here predective dialing is not usable so kindly remove the points. | Tender conditions shall prevail |
| Vol.2 | 1768 | Inspira Enterprise | RFP VOL II Secion 5.3.7 End Host Anti – Virus | 187 | AV Solution: Should have critical components for total security on the endpoint. (Antivirus, Antimalware, Vulnerability protection, Firewall, Device control & Virtual Patching.) in Box License supporting 100 nodes. | Kindly modify the clause to - "Should be a single agent that combines all the critical components for comprehensive security on the endpoint. (Antivirus, Antispyware, device control, desktop firewall, Desktop HIPS, applicaton control, Endpoint Detection & Response etc.)" | AV Solution: Should have critical components for total security on the endpoint. (Antivirus, Antimalware, Vulnerability protection, Firewall, Device control) in Box License supporting 100 nodes. |
| Vol.2 | 1769 | Inspira Enterprise | RFP VOL II Secion 5.3.7 End Host Anti – Virus | 187 | Program Control with Program Advisor: Program Control ensures that only legitimate and approved programs can run on the endpoint. Program Advisor is a real-time Vendor knowledge base of over a million trustworthy applications and suspected malware used to automatically set the Program Control configuration. | Program Control and Program Advisor are OEM specific terms. Kindly remove this as this is very specific. | Deleted |
| Vol.2 | 1770 | Inspira Enterprise | RFP VOL II Secion 5.3.7 End Host Anti – Virus 16. Browser Security | 188 | 16. b) Endpoint security solution should provide vulnerability protection, which should scan the machine and provide CVE number visibility and accordingly recommend rule for virtual patch against vulnerability. | Please remove this clause. This gives advantage to a particular OEM. | Deleted |
| Vol.2 | 1771 | Inspira Enterprise | RFP VOL II Secion 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 5. Ports | 83 | should support MSA Compliant Rugged SFPs | For uplinks, SFP ports are required and copper ports of combo will never be utilised, so please change the ports to 2x1G SFP slots which can be equipped with 1G SFP fiber or 1G Base-T coppoer modules. Please change it as - 4 x 10/100/1000 (PoE+) + 2 x 1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1772 | Inspira Enterprise | RFP VOL II Secion 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 10. Protocols | 83 | 10. b) Static Routing Protocols | For multicast of CCTV streams, we recommend to consider PIM-SM(IPv4 and IPv6) for multicast of CCTV streams as considered with 8 port switch. Please change clause as Static Routing Protocols, PIM for IPv4 and IPv6, IPv4 and IPv6 dual stack for host (CCTV) traffic | Refer to Addendum VII (sl no 16) |

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| Vol.2 | 1773 | Inspira Enterprise | RFP VOL II Secion 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 14. RAM & 15. Flash Memory | 84 | 14. RAM:128 MB 15. Flash Memory: 1 GB or Better | It varies with OEM harware design and OS size, please consider flash memory of 128MB Please change clause as RAM:128 MB Flash Memory: 128MB or more | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1774 | Inspira Enterprise | RFP VOL II Secion 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 13. Compliant Standards | 83 | 13. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z,IEEE 802.1D, IEEE 802.3d, IEEE 802.1p, IEEE 802.3af, IEEE 802.3a, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.3x, | IEEE 802.3bt is for HPOE++ i.e. 90w. As non of the cameras requires 90w of PoE power and PoE+ has been asked as per clause 5, we request to relax it. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1v, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1775 | Inspira Enterprise | RFP VOL II Secion 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 22. OEM Criteria | 84 | 22. (2) The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001 | Please consider wideley adopted ISO 9001 standard, and TL9000 is based on ISO 90001 itself. so we request you to change clause as The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000/ISO 9001 and ISO 14001 | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1776 | Inspira Enterprise | RFP VOL II Secion 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port 5. Ports | 85 | 5. 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | For uplinks, SFP ports are required and copper ports of combo will never be utilised, so please change the ports to 4x1G SFP slots which can be equipped with 1G SFP fiber or 1G Base-T coppoer modules. Please change it as - 8 x 10/100/1000 (PoE+) + 4 x 1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Refer to Addendum VII (sl no 18) |
| Vol.2 | 1777 | Inspira Enterprise | RFP VOL II Secion 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port 7. PoE Budget | 85 | 7. PoE Budget: 150 W for better | For 8 port switch it should be 240watt so that each port support PoE + simultaneously. In 4 port switch as you have mentioned 120watt so for 8 port it should be 240watt. | Tender conditions shall prevail |
| Vol.2 | 1778 | Inspira Enterprise | RFP VOL II Secion 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port 15. Flash Memory | 86 | 15. Flash Memory: 1 GB | It varies with OEM harware design and OS size, please consider flash memory of 128MB Please change clasue as Flash Memory: 128MB or more | Tender conditions shall prevail |

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| Vol.2 | 1779 | Inspira Enterprise | RFP VOL II Secion 5.1.3.7 PoE+ Switches (Industrial - Rugged) - 8 Port 13. Compliant Standards | 86 | 13. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3bt is for HPOE++ i.e. 90w. As non of the cameras requires 90w of PoE power and PoE+ has been asked as per clause 5, we request to relax it. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x | Refer to addendum VII (sl no 24) |
| Vol.2 | 1780 | Inspira Enterprise | RFP VOL II Secion 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port 22. OEM Criteria | 86 | 22. (2) The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001 | Please consider wideley adopted ISO 9001 standard, and TL9000 is based on ISO 90001 itself. so we request you to change clause as The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000/ISO 9001 and ISO 14001 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.2 | 1781 | Inspira Enterprise | RFP VOL II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 167 | 24. Should support Unidirectional Link Detection Protocol (UDLD) | UDLD is Cisco proprietary protocol. Kindly change this clause to the following: "Should support Unidirectional Link Detection Protocol (UDLD) / equivalent." | Clause deleted |
| Vol.2 | 1782 | Inspira Enterprise | RFP VOL II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 167 | 28. The solution should support NSSU/ISSU or equivalent. | For NSSU / ISSU to function properly, there has to be two management engine and this is applicable primarily to chassis based switch. The solution asked is Spine & Leaf architectire where failure of any one device won't stop forwarding traffic if properly deployed. "So we request to remove this clause to avoid ambiguity." | Clause deleted |
| Vol.2 | 1783 | Inspira Enterprise | RFP VOL II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 168 | 46. The OEM should have service Center in Eastern part of India. | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 46. The OEM should have service Center in India. |
| Vol.2 | 1784 | Inspira Enterprise | RFP VOL II Section 5.3.3 Data Center Out of Band Switches | 169 | 3. 48 x 1000BaseT ports with 2xSFP+ Uplinks | 2xSFP+ uplinks for 48 port switch would introduce very high over-subscription. Kindly change this to "48 x 1000BaseT ports with 4xSFP+ Uplinks". | Tender conditions shall prevail |
| Vol.2 | 1785 | Inspira Enterprise | RFP VOL II Section 5.3.3 Data Center Out of Band Switches | 169 | 6. Should support minimum 8MB buffer. | Higher buffer may delay delivery of packet and delayed delivery of packet might be more harmful for relatime applications (most of the Smart City applications would be such). Kindly change this clause to - "Should support minimum 4MB buffer". | Refer to addendum XII |
| Vol.2 | 1786 | Inspira Enterprise | RFP VOL II Section 5.3.3 Data Center Out of Band Switches | 170 | 20. Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC). | Kindly change this clause to "Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC) or IEEE 802.3x Flow Control. | Refer to addendum XII |
| Vol.2 | 1787 | Inspira Enterprise | RFP VOL II Section 5.3.3 Data Center Out of Band Switches | 171 | 35. The OEM should have service Center in Eastern part of India | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 35. The OEM should have service Center in India |

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| Vol.2 | 1788 | Inspira Enterprise | RFP VOL II Section 5.2.8 Internet Switch (L-3) Number of interfaces | 136 | 4. <u>Number of interfaces</u> - 48x10/100/1000 Mbps RJ45 ports 2xSFP Ports (dedicated) | 2xSFP uplinks for 48 port GigE switch would introduce very high over- subscription. Kindly change this to - "Number of interfaces - 48x10/100/1000 Mbps RJ45 ports 4x10G SFP+ Ports (dedicated)". | Tender conditions shall prevail |
| Vol.2 | 1789 | Inspira Enterprise | RFP VOL II Section 5.5.3.1 Core Router | 296 | 8. Should support up to 16K MAC addresses | 16K MAC address support is too low for the Core Router of Smart City Network. Kindly change this clause to "Should support up to 1 Million MAC addresses". | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 1790 | Inspira Enterprise | RFP VOL II Section 5.5.3.1 Core Router | 296 | 9. Shall support - minimum 256K IPv4 and IPv6 routes - minimum 4K multicast routes | Service Provider grade router is required for the Core Router of Guwahati Smarl City. Routing parameters are too low. Kindly change this clause to "Shall support - minimum 2 Million IPv4 and 2 Million IPv6 routes - minimum 128 K multicast routes | Tender conditions shall prevail |
| Vol.2 | 1791 | Inspira Enterprise | RFP VOL II Section 5.5.3.1 Core Router Security feature | 297 | 27. Segment Routing | Kindly explain the use case of "SR and LDP integration support" feature asked under segment routing. May remove this Segment Routing features to avoid ambiguity and particiption of more OEMs. | Refer to addendum VI (SI no 126) |
| Vol.2 | 1792 | Inspira Enterprise | RFP VOL II Section 5.5.3.1 Core Router | 297 | 45. Hierarchical QoS | Kindly change this clause to "Hierarchical QoS with 256k queues" so that minimum QoS performance parameter is set. | Tender conditions shall prevail |
| Vol.2 | 1793 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Ports | 302 | 1. Ports - 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. | Kindly change the clause to "24*10/100/1000 Base-TX/FX ports, 4 nos of 10G uplink ports and 2 nos. of 40G Ports for ring creation" for better performance. | Refer to Addendum VII (SI no 1) |
| Vol.2 | 1794 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Switch Type | 302 | 2. <u>Switch type</u> - Layer 2 | Kindly change the clause to "Switch type Layer 2 / Layer 3" for deployment flexibility. | Refer to Addendum VII(SI no 1) |

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| Vol.2 | 1795 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Operating Temperatures | 303 | Operating Temperatures - 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | The highest-ever temperature recorded in Guwahati was 40.3°C in May 1960. Kindly change this clause to "Operating Temperatures - 0° to 45° C, shall support 0% to 85% noncondensing humidity conditions. | Refer to Addendum VII (SI no 1) |
| Vol.2 | 1796 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Protocols | 303 | 18. Support upto 4K VLANs with jumbi frame handling capability | "jumbi frame" looks like a typo error and jumbo frame support requirement should be mentioned. Request to change this clause to "Support upto 4K VLANs and 9216 bytes jumbo frame" | Refer to Addendum VII (SI no 1) |
| Vol.2 | 1797 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Metro Features | | 28. Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | Refer to Addendum VII (SI no 1) |
| Vol.2 | 1798 | Inspira Enterprise | RFP VOL II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Metro Features | | | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | Refer to Addendum VII (SI no 1) |

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| Vol.1 | 1799 | Inspira Enterprise | RFP Vol I Section 2.29. Eligible Goods and Services, and OEM Criteria | 28 | (i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | Kindly change this clause to: a. The proposed OEM for ICCC Platform should only be responsible for deploying, commissioning and integration of platform with all the solutions as proposed in the RFP. The deployment, commissioning and integration of the ICCC platform cannot be outsourced to third part integrators/partners and has to be delivered by ICCC platform OEM only. b. The proposed ICCC Platform Should have been deployed in at least one city in India with bi-directional integration with utilities like water, energy and sewerage etc. The platform must have in-built protocol for these integrations. The integration should be on real-time basis and not on off-line basis. Justification: Current Requirement for GSCL requires a platform as a framework for sensing, for communication, for integration with OT technology which is made up of multiplicity of diverse use applications. The city needs a systems of systems platform capabile of managing different technologies and devices, and enable different application services for different services in the city. A platform which is future ready and of industrial strengh, scalable, not only able to scale to accomodate and process more data but of the same type, but also from variety of soucres thus converging the IT and OT world. ICCC is a level 4 consolidation and monitoring mechanism and not a it dashboard of surveillance monitoring. ICCC should cater to needs of the current as well as future integrations basis the scalibility of smart city solutions and tools which also include physical infrastructure like water, energy, swerage etc. Camera is specific to Video Management System and the current condition under ICCC should be moved or changed to Video Management System OEM. There are very few implementations of ICCC in India which has IT/OT convergence. OT plays a major role in any city and ICCC PAN CITY. Hence we have to buy a ICCC Platform with capablity to control, command and monitor all the IT and OT assets. | Tender conditions shall prevail. |
| Vol.1 | 1800 | Inspira Enterprise | RFP Vol I Section 3.6.1 Technical Bid Criteria & Evaluation B. Project Experience (Max –50 marks) B4.2 Integrated Command and Control Centre Solution (OEM Criteria) | 42 | B4.2 Integrated Command and Control Centre Solution (OEM Criteria) - No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Kindly change this clause to: 1. Proposed ICCC Platform has been successfully implemented in at least one smart city in India, as on date of bid submission, with at least 10 or more different smart application integrations (in a single project) covering bidirectional integration (centrally command, controlled and operated by ICCC platform) mandatorily having any four of the below: (10 marks) *Water System with control * Sewerage system with control * Light system with control * Surveillance system with control * Intelligent Traffic Management System *Parking Management * Building Management with control 2. Proposed ICCC Platform has been successfully implemented in at least one smart city in India, as on date of bid submission, with at least 7 or more different smart application integrations (in a single project) covering bidirectional integration (centrally command, controlled and operated by ICCC platform) mandatorily having any three of the below: (6 marks) *Water System with control * Sewerage system with control * Light system with control * Surveillance system with control * Intelligent Traffic Management System *Parking Management * Building Management with control 3. Proposed ICCC Platform has been successfully implemented in at least one smart city in India, as on date of bid submission, with at least 4 or more different smart application integrations (in a single project) covering bidirectional integration (centrally command, controlled and operated by ICCC platform) mandatorily having any two of the below: (3 marks) *Water System with control * Sewerage system with control * Light system with control * Surveillance system with control * Intelligent Traffic Management * System *Parking Management * Building Management with control * Light system with control * Surveillance system with control * Intelligent Traffic Management * Parking Management * Building Management with control * Light system with control * Surveillance system with control * Intelligent Traffic Management * Parking Manageme | Refer to addendum VI |

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| Vol.1 | 1801 | Inspira Enterprise | RFP Vol I Section 3.6.1 Technical Bid Criteria & Evaluation C. Approach, Methodology, Project Presentation & POC (Max. 30 marks) C2. Proof of concept(POC) | 44 | C2. Proof of concept(POC): 1. Need to demonstrate the ICCC Control Room setup with visualization (2*2 Screen – 5 Marks) 2. Integration with Security & Surveillance System (Surveillance Cameras, SVD, RLVD & ANPR – 5 Marks) | Kindly change this clause to: Demonstrated level of understanding of the scope of work and all aspects of the project -2.5 marks Approach & Methodology for Implementation - Solution Architecture scalability, Interoperability and modularity features considering the future expansion of the project -2.5 marks Strategy for Cloud, SLA and System Security -1 marks Strategy for Cloud, SLA and System Security -1 marks Operations and maintenance plan including comprehensiveness of fall back strategy- 2 marks POC for integration of ICT interventions with Command and Control Centre Platform (This has to be added for proof of concept) Sub system integration with ICCC platform with controls - 18 Marks Bus rapid transport system integration including CCTV integration in the bus shelter along with controls - 2 Marks LED street light integration with controls - 2 Marks CCTV surveillance solution integration with controls - 2 Marks CCTV surveillance solution integration with controls - 2 Marks Energy SCADA integration - 2 Marks Energy SCADA integration with controls - 2 Marks Energy SCADA integration with controls - 2 Marks Energy SCADA integration with controls - 2 Marks Energy BCADA integration with controls - 2 Marks Energy | Tender conditions shall prevail. |
| Vol.2 | 1802 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Data Normalization capabilities | 112 | 3. It is envisaged that the city will implement multiple Smart City usecases like Smart Traffic Management, Smart Parking, Smart Lighting, Energy Metering, Water Metering, CCTV, Public Transport, Public Wi-Fi and other integrations as per defined scope | Kindly Change this clause to: It is envisaged that the city will implement multiple Smart City use cases like Smart Traffic Management, Smart Parking, Smart Lighting, Smart Energy, Smart water, CCTV, Public Transport, Public Wi-Fi and other integrations as per defined scope with ability for inbuilt bi-directional integration with utility services like water, sewerage & electricity. The platform should be able to aggregate and normalize the data coming from different devices of same type (e.g. lighting sensor, water sensors (different OEMs), energy meters (different OEMs), SCADA, RTU's PLC etc.) and provide secure access to that data using data API(s) to application developers. The message exchange between various applications in the smart city should be fully encrypted and authenticated. The proposed ICCC Platform should have been deployed in at least one city in India with bi-directional integration (Command and Control) with utilities like water, energy and sewerage. The integration should be on real-time basis over in-built protocol for these integrations. Justification: The ICCC platform is being deployed for whole of the city and not restricted to Surveillance & ITMS. ICCC needs to have future integrations with other point solutions as well including physical technologies like water, electricity, energy & sewerage. This should also be done at a level where their is bi-directional control for manul overriced during imergency situation with the control and command functionality in the ICCC platform. ICCC platform cannot be a meere dashboarding tool. Water is one of the major concern for Guwahati Smart City and it needs to monitored and control from the ICCC. Water, electricity, energy & swerage is one of the most critical utilities for Guwahati Smart City, which has been completely ignored in this tender and as a functinality for a ICCC. Need to bring focus back on utilities and physical infrasctucture rather than just focusing on IT part of the pan city implementation. | Tender conditions shall prevail |

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| Vol.2 | 1803 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Platform Visualization | 112 | 10. Platform must provide multiple options to visualize geospatial, operational and metrics data | Kindly change this Clause to – Platform system software shall include an object-oriented color graphics display generator with full animation capabilities to provide users with a realistic and efficient visualization of the system process. It shall provide graphical capabilities to allow design of highly efficient user interface aimed at helping operators to easily achieve a state of situational awareness in relation to the process. Justification - Why is the ICCC Platform is being treated as a platform for GIS functinality only? ICCC Platform has broader functinality than as mentioned in the RFP. GIS is a small component and since the platform has already asked for GIS integration why do we want to replicated the functinality of GIS in ICCC platform? Rather we need ICCC platform with visualitzation functionality to make it more interactive and realtime. | Tender conditions shall prevail |
| Vol.2 | 1804 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Platform Visualization | 113 | Platform must provide ability to support different geo spatial formats from commercial and open geospatial consortium standards like WMS, KML, SHP, City GML. | Kindly change this Clause to - Wisualization should support multi monitor capability without opening multiple instances of the application. It should also support opening part of application at defined location on the video wall. Justification - Why is the ICCC Platform is being treated as a platform for GIS functinality only? ICCC Platform has broader functinality than as mentioned in the RFP. GIS is a small component and since the platform has already asked for GIS integration why do we want to replicated the functinality of GIS in ICCC platform? Rather we need ICCC platform with visualitzation functionality to make it more interactive and realtime. | Tender conditions shall prevail |
| Vol.2 | 1805 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Data and Analytics engine | 113 | 22. <u>Analytics:</u> provides time-shifted or offline analytics on the archived data. | Kindly change this Clause to — VICCC platform should have inbuilt historian with advance data retrieval. Platform should have following advance data retrieval modes like: • Time-in-state • Best fit • Counter • Minimum, maximum, average • Slope • Time weighted average • Cycle and delta • Value state • Interpolated • Inte | Tender conditions shall prevail |

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| Vol.2 | 1806 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform API Repository API Guide | 113 | 28. Platform OEM shall have published the normalized APIs in their website for the listed domains (Parking, Outdoor Lighting, Traffic, Environment, Urban mobility etc.) to allow sensor vendors and app developers to develop their connectors / adaptors to the platform. | Kindly change this Clause to — Enables City and/or its partners to write software adaptors based on the API(s) provided by device vendors and have the ability to control, monitor and collect the data from these street devices. Justification - How is this functionality relevant to a ICCC platform where we do not know what are the services provided by the Point solutions which are being deployed by different OEM's. Every OEM has their own methodology and functionality. This can be customized but cannot be the responsibility of ICCC platform. Platform needs to be agnostic of technologies | Tender conditions shall prevail |
| Vol.2 | 1807 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Platform upgrade and maintenance | 114 | 30. Facility to securely access the platform remotely for platform updates /upgrades and maintenance for the given duration. | Kindly change this Clause to — Platform should be able to make incremental changes in response to the staged object deployment within same scan cycle and make continuous updates on the fly. Justification - This needs to be changed to include the changes for edge devices as well. Currently this is only about the platform s IOE the Software can be deployed on edge as well. This needs to be changed to include to consider the entire deployment | Tender conditions shall prevail |
| Vol.2 | 1808 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Platform functionality | 114 | Platform Functionality | Kindly change this Clause to – System should provide a common data integration layer for Transactional data (DB) and common data integration layer for time-series data (Process Historian) which can collect and contextualize information from disparate data sources regardless of protocol. Platform should have supervisory capabilities and should be able to bi-directionally monitor, command & control all types of operational technology. Should have ability to take over control of subsystems with bi-directional control wherever it is applicable and required. For e.g. Water SCADA & Electrical SCADA Systems. Ex: ability to start / stop pumps in pump house, open/close valves in distribution network in case of emergency like flood, earthquake or any disaster which may disrupt normal operations, control PTZ cameras, switching on/off street lights, setting the traffic signal timers to name a few. System should provide facility for centralized storage of operational data (time- series) with high granularity and data compression capability. The proposed OEM for ICCC Platform should only be responsible for deploying, commissioning and integration of platform with all the solutions as proposed in the RFP. The deployment, commissioning and integration of the ICCC platform cannot be outsourced to third party integrators/partners and must be delivered by ICCC platform OEM only Justification - Current platform functionality is very limited for a ICCC platform. ICCC platform has broader role and functionality. For a smart city these functinliaites are not sufficient and new functionality in following areas. 1.Unified Central Platform 2.Unified Control 3.Unified Control 3.Unified Control 5.Unified Deparations 5.Unified Decision Support | Tender conditions shall prevail |

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| Vol.2 | 1809 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Integration capabilities | 115 | 44. Platform should integrate with IT, OT, IoT, Video Analytics, VMS devices and applications | Kindly change this Clause to – ICCC platform should have ability to integrate with subsystems natively, driving unified user interface providing ease of operations and facilitating central control across multiple operations. IT, OT and IoT conversion in Single Platform. This enables integration server to integrate seamlessly with Operational Technology, Information Technology (ITf) IoT based subsystems. Operational Technology Integration should include inbuilt support for protocols like: OPC UA/DA (SCADA), BACNET (BMS), MODBUS (Metering & field controller-PLCs/DCS), IEC etc. Bidder to give undertaking for inbuilt support for above mentioned OT protocols. IT Application should integrate via ESB (Enterprise Service Bus) with IT protocols like: Web-services/APIs/ REST/SOAP (City Surveillance, ITMS, BRTS, GIS), ERP (e-Gov, payment gateway) etc. The system should integrate and connect with operational technology sensors natively on real-time basis with bi-directional control, to achieve better services to Citizens. The integration should not be on offline basis Justification - ICCC platform is not limited to Video analytics or VMS. Why the functionality of VMS is being expected from the ICCC. Platform should cater to a broader functionality and integration capability of city. This is restrictive and is pointing towards ICCC being merely a VMS Platform. Please include broader functionality of ICCC for integration | Platform should enable integration with IT, OT, IoT, Video Analytics, VMS devices and other Smart City Applications to be deployed in future. |
| Vol.2 | 1810 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification - ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Unified Communication Platform for Smart ICCC Operation | 122 | Unified Communication Platform for Smart ICCC Operation | Kindly change this Clause to — Remove this completed functionality and should be mentioned as external functionality. Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1811 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform ICCC operator communication tool | 122 | ICCC operator communication tool | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.2 | 1812 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Dispatch System for Command and Control Operations | 122 | Dispatch System for Command and Control Operations | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1813 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform IP-based dispatch console | 124 | IP-based dispatch console | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1814 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Data Center Security & Visibility | 124 | Data Center Security & Visibility | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1815 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Deployment Automation | 125 | Deployment Automation | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with communication tool. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1816 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Workload Automation Tool | 125 | Workload Automation Tool | Kindly change this Clause to – Remove this completed functionality and should be mentioned as external functionality Justification - This is a separate tool/functionality. This is proprietary and needs be included as external integration with workload automation tool | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |

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| Vol.2 | 1817 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification - ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform Application Performance Monitoring | 125 | Application Performance Monitoring | This is a separate tool/functionality. This is proprietory and needs be included as external integration with applicaton performance monitoring tool | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 1818 | Inspira Enterprise | RFP Vol II Section 5.2.2 Technical Specification – ICCC Sub- Section 5.2.2.1 Integrated Command Control Platform | | Addition | Kindly change this Clause to — a) ICCC platform should have a user interface or dashboard and schematics that connects a person to a machine system or a device to achieve human machine interface. The interface should provide displays with modern UI/UX design. System should provide multi-louch and gesture controls such as panning & zooming, swipe, clutter & declutter of graphical layers and a larger view of the process. Extensible library of over 500 pre-designed 'intelligent' and customizable visualization objects & templates b) ICCC platform should have a client/server architecture to allow multiple client access to an Ethernet connected server. The workstation shall operate also as a stand-alone workstation/server. Should have built-in, real-time and historical trending. Stunning graphic visual representation and interaction with operation bringing the right information to the right people at the right time. The main UI/UX for Unified Operation Centre should supports multi-monitor. And shall works on both OS based native application as well as web-browser (RDP over HTML). c) ICCC platform shall enable an operator to interact with various devices including network nodes (Modbus/BacNet), recorders, input/output (I/O) systems, intelligent transmitters, and other field devices. Justification - Human Machine Interface, allows you to interact with a device & Point solution at core level. HMI is an important functionality allowing end user to interact with the city and city level device and sensors on realtime basis. Request you to please add this functionality to ICCC Platform. | Tender conditions shall prevail |
| Vol.2 | 1819 | Inspira Enterprise | RFP Vol II Section 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point b - 30 days storage of all the surveillance CCTV camera feeds to be stored at Data Centre and Flagged data (critical incidents) will be stored for approximately 90 days, permanent storage envisaged on secondary/backup storage | We would request to consider only "Disk based" storage as "Secondary / Backup storage" since Tape storage is almost reaching to the end of life-cycle. Considering that vendor need to maintain it for 5 years - hence would request to consider disk basd Secondary / Backup storage for storing of CCTV Camera feeds. Please cofirm? | Tender conditions shall prevail |
| Vol.2 | 1820 | Inspira Enterprise | RFP Vol II Section 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point e - 365 days storage of traffic junction data for ATSC at Data Centre and Flagged data will be stored for approximately 5 years. | Since flagged data will be stored for Approximately 5 years hence would request to consider only disk based solution. Although we can provide the Tape Based solution however considering the long term life-cycle - would request to consider Disk based solution only from both Management and data life-cyle perspective. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 1821 | Inspira Enterprise | RFP Vol II Section 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point f - Above all systems except ITMS are required to be stored online thirty (30) days of video for all cameras on primary storage, balance 60 days will be on low cost secondary storage /tape library. | Request to remove the tape Library option. Although as vendor - we can provide the Tape library option however considering the long-term life-cycle, Data consistency and available - low cost secodary storage would be preferred option. Requesting to remove Tape Library option. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 1822 | Inspira Enterprise | RFP Vol II Section 5.3.11 Storage Specifications Capacity | 199 | Capacity: a) Storage should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) b) Solution should have support for a minimum of Deployment more than 10 PB usable capacity. | Our understanding from 3PB usable capacity for 30 Days shall be part of a single storage array? Please confirm? Accordingly 5PB usable capacity for 90 days secondary flagged data shall also be a part of a single disk based secondry storage? Please confirm? | Refer to Addendum IV |

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| Vol.2 | 1823 | Inspira Enterprise | RFP Vol II Section 5.3.11 Storage Specifications Storage | 199 | 5. <u>Storage</u> b) Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Since we use a concept of Protection level instead of using the word RAID hence Request to change this clause as "Should support various Raid Levels or Protection levels (0,1,6, 10/DO or equivalent). | Refer to Addendum IV |
| Vol.2 | 1824 | Inspira Enterprise | RFP Vol II Section 5.3.11 Storage Specifications Storage | 199 | Storage e) Should support disaster recovery mechanism natively | Considering that storage will be used for Video data hence our understanding is that even if one flagged video file needs to be replicated from storage to other location - it shall be possible natively from storage. Please confirm? | Refer to Addendum IV |
| Vol.2 | 1825 | Inspira Enterprise | RFP Vol II Section 5.3.11 Storage Specifications Storage | 199 | Storage f) Should be able to scale out without service interruption | Considering the requirement of 10PB scalability - Request to please specify the number of scale-out controllers requirement. Our understanding is that offerred solution shall be able to scale-out at-least 32 number of nodes or controllers. Please confirm? | Refer to Addendum IV |
| Vol.2 | 1826 | Inspira Enterprise | RFP Vol II Section 5.3.11 Storage Specifications Hardware Platform | 200 | Hardware Platform Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports. Storage shall have minimum front-end support for 16 Gb and backend support for minimum 12 Gb. | Seems to be typo. Since authorities have already mentioned 8 x 10/40Gbe hence clause e shall be "Storage shall have minimum front-end support for 10Gb and backed support for minuimum of 12Gb. Please confirm? | Refer to Addendum XII |
| Vol.2 | 1827 | Inspira Enterprise | RFP Vol II Section 5.3.12 Hyper Converged Infrastructure (HCl) 6. Virtualization | 203 | 6.1. The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware | Every HCl appliance uses the different architecture while providing the required capability to customer. HPE HCl solution is based upon VMware hypervisor. Considering it - would request to modify the clause as "The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed." | Tender clause prevails |
| Vol.2 | 1828 | Inspira Enterprise | RFP Vol II Section 5.3.12 Hyper Converged Infrastructure (HCI) 6. Virtualization | 204 | 6.4. the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solutions without the need for agents inside the virtual machines. | This clause seems to be very specific to a vendor. Request to either delete this clause or modify it as "the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solution" | Clause deleted |
| Vol.2 | 1829 | Inspira Enterprise | RFP Vol II Section 5.3.12 Hyper Converged Infrastructure (HCI) 6. Virtualization | 204 | 6.7. The solution shall support provisioning across multihypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | HPE HCI is based upon VMware Hypervisor but VMs can be windows, Linux, Microsoft etc and will be provisioned as per requirements. Request you to delete this clause or modify it as" The solution shall support provisioning from at-least one of the hypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | Tender clause prevails |
| Vol.1 | 1830 | Inspira Enterprise | RFP Vol I IMPORTANT DATES Last date for online submission of Bids | 2 | Last date for online submission of Bids - 13-07-2020 up to 15.00 Hrs. | Extension of atleast four weeks from the date of Pre-Bid clarification/ Corrigendum release. Due to this COVID-19 lockdown situation, responses from the OEM are getting delayed. So requesting the Tender Committee to allow atleast 4 weeks of tender Submission timeline from the Release Date of Pre-Bid Corrigendum to provide adequate response time. | Refer to addendum |
| Vol.2 | 1831 | Inspira Enterprise | RFP Vol II Section 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port 10. Protocols | 85 | 10. (c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. | OSPF is a Layer 3 protocols and applicable at distribution and core level. Its not required at edge level switch | Refer to Addendum VI (SI no 101)) |

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| Vol.2 | 1832 | Inspira Enterprise | RFP Vol II Section 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port 19. Persistent PoE | 84 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | This is a requirement of redundant power supply. Please confirm. | Refer to Addendum VII (sl no 16) |
| Vol.2 | 1833 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 165 | Active switching throughput should be minimum Spine Switch - 6.4 Tbps ii) Leaf (ToR) Switch - 1.44 Tbps | 1.44 Tbps is far less . Requesting to change the clause as: "ii) Leaf (ToR) Switch – 2.16 Tbps" | Tender conditions shall prevail |
| Vol.2 | 1834 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 166 | 3.2. Leaf Switch – i) 24x 100BaseT Ports | Requesting to change the clause as: "24X1000 BaseT ports." | Refer to Addendum XII |
| Vol.2 | 1835 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 166 | 6. Should have 32MB buffer. | Suggesting 16GB RAM for Spine and 8 GB for leaf switch with 16GB flash on both switch for attaining min 32mb buffer | Tender conditions shall prevail |
| Vol.2 | 1836 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 166 | 11. Support for 200,000 or more MAC addresses | Requesting to change the clause as: "Support for min 100K" as these many are enough and would qualify multiple OEMs. | Refer to Addendum VI |
| Vol.2 | 1837 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 167 | 18. Should support DHCP | We are requesting to add - L3VPN with DHCP, please rephrase to "Should Support DHCP L3VPN" | Tender conditions shall prevail |
| Vol.2 | 1838 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 168 | 46. The OEM should have service Center in Eastern part of India. | We are requesting to add - OEM or OEM authorize Partner should have services center in eastern part. | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 1839 | Inspira Enterprise | RFP Vol II Section 5.3.2 Data Center Spine & Leaf Switching Solution | 168 | 47. The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares. | We are requesting to add - OEM or OEM authorize Partner should have services center in eastern part. | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 1840 | Inspira Enterprise | RFP Vol II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN 3. MAC | 302 | 3. 32k or more | Requesting to change the clause as: min 16K MAC address Also please refer Clause no. 7 is it mismatch as clause 7 recomends 12k Mac address. | Refer to Addendun VII (sl no 1) |

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| Vol.2 | 1841 | Inspira Enterprise | RFP Vol II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN 7. IPv4 and IPv6 Hosts Addresses | 302 | 7. Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or bette | We suggest 16K MAC address request you to please consider | Refer to Addendun VII (sl no 1) |
| Vol.2 | 1842 | Inspira Enterprise | RFP Vol II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN 8. Operating Temperatures | 303 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | Normal swiches have 0 to 45 Degree and supports 5% to 96% Humidity, Request you to please rephrase to " 0 degree to 45 degree, shall support 5% to 95% noncondensing humidity conditions | Refer to Addendun VII (sl no 11) |
| Vol.2 | 1843 | Inspira Enterprise | RFP Vol II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN 9. IP Route Table | 303 | 9. Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | OEM Specific, please rephrase "Switch should support minimum of 128 IPv4 routes and 256 IPv6 routes | Refer to Addendun VII (sl no 1) |
| Vol.2 | 1844 | Inspira Enterprise | RFP Vol II Section 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN Protocols | 303 | 18. Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | OEM specific, request to change from 13K to 9K Jumbo frame | Refer to Addendun VII (sl no 1) |
| Vol.2 | 1845 | VIVOTEK INC. | Volume 2,5.1.3.1 Dome Camera | Page No.72 | SR(8) Video Resolution:2MP- 1920x 1080p | Request you to change clause "Video Resolution: 5MP -2560x1920P, 5MP is having better resolution than 2 MP. It is available with all leading OEMS So Request you to consider it. | Tender conditions shall prevail |
| Vol.2 | 1846 | VIVOTEK INC. | Volume 2,5.1.3.1 Dome Camera | Page No.73 | SR(28) OEM Criteria :-OEM without any JV/Distributor Should have their own registered office in India since Last 7 years | Request you to consider to amend OEM Criteria: -OEM without any JV/Distributor should have their own registered office in India since last 5 years alsoCCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEMThe OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory licenseOEM should not be blacklisted or barred by any Ministry of Government of India or any of the Government / PSUs or any other government department at the time of bidding. Declaration on OEM letterhead should be submitted. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |
| Vol.2 | 1847 | VIVOTEK INC. | Volume 2,5.1.3.1 Dome Camera | Page No.73 | SR(28) OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |

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| Vol.2 | 1848 | VIVOTEK INC. | Volume 2,5.1.3.2 Fixed Bullet CCTV Cameras | Page No.74 | SR(4) Video Resolution:2MP- 1920x 1080p | Request you to consider change clause " Video Resolution : 5MP - 2560x1920P,5MP is having better resolution than 2 MP . It is available with all leading OEMS So Request you to consider it . | Tender conditions shall prevail |
| Vol.2 | 1849 | VIVOTEK INC. | Volume 2,5.1.3.2 Fixed Bullet CCTV Cameras | Page No.75 | SR(14)Multiple Streams: Quad stream | Request you to consider to change clause :-"Multiple Streams: Three stream" it is available with all leading OEMs, and Quad stream is specific to OEM and is restricting to participate to other OEMS. | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 1850 | VIVOTEK INC. | Volume 2,5.1.3.2 | Page No.77 | SR(29) OEM Criteria :-OEM without any JV/Distributor Should have their own registered office in India since Last 7 years | Request you to consider to amend OEM Criteria: -OEM without any JV/Distributor should have their own registered office in India since last 5 years alsoCCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEMThe OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory licenseOEM should not be blacklisted or barred by any Ministry of Government of India or any of the Government / PSUs or any other government department at the time of bidding. Declaration on OEM letterhead should be submitted. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |
| Vol.2 | 1851 | VIVOTEK INC. | Volume 2,5.1.3.2 | Page No.77 | SR(29) OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |
| Vol.2 | 1852 | VIVOTEK INC. | Volume 2,5.1.3.3 PTZ CCTV Cameras | Page No.77 | SR(4) Video Resolution:2MP- 1920x 1080p | Request you to consider change clause "Video Resolution: 4MP - 2560x1440P, 4MP is having better resolution than 2 MP. It is available with all leading OEMS So Request you to consider it. | Better specifications are acceptable |
| Vol.2 | 1853 | VIVOTEK INC. | Volume 2,5.1.3.3 PTZ CCTV Cameras | Page No.77 | SR(8)Frame Rate :50/60 FPS at full resolutions | Request you to Consider to Change this clause "30fps @2560X1440 .lt will give better image quality without affecting functionality of the systems | Tender conditions shall prevail |
| Vol.2 | 1854 | VIVOTEK INC. | Volume 2,5.1.3.3 PTZ CCTV Cameras | Page No.77 | SR (6)Iris -: Automatic with manual override or P-Iris | Request you to consider to add DC -IRIS , because P-IRIS is not available in PTZ. | Refer to Addendum IV |
| Vol.2 | 1855 | VIVOTEK INC. | Volume 2.5.1.3.3 PTZ CCTV Cameras | Page No.78 | SR(10) Lens :Auto-focus, $4.3-129~\mathrm{mm}$ (-/+ 1mm) (corresponding to 30 X) | Request you to consider to change Lens : 6 -210 mm . It is available with all leading OEM in 4MP. | Tender conditions shall prevail |
| Vol.2 | 1856 | VIVOTEK INC. | Volume 2.5.1.3.3 PTZ CCTV Cameras | Page No.78 | SR(12)Minimum Illumination : Colour: 0.04 lux @ F 1.6, B/W: 0.00 lux (at 30 IRE, F 1.6) or better | Request you to consider to change this clause "Color 0.5 Lux . The mentioned illumination restricting to participate other OEMs. This is available with all leading OEMS and will help to participate others OEM. | Tender conditions shall prevail |
| Vol.2 | 1857 | VIVOTEK INC. | Volume 2.5.1.3.3 | Page No.79 | SR(26)-Camera Analytics:-Camera must have edge base analytics Viz; Enter / leavefield, Loitering, Line Crossing, follow route, Idle / removed object, Counting,Occupancy,Crowd density estimation. Bidder to ensure minimum 8Different types of analytics shall run simultaneously in each Camera | Request you to consider to remove this clause -"Camera Analytics:-Camera must have edge base analytics Viz; Enter / leavefield, Loitering, Line Crossing, follow route, Idle / removed object, Counting,Occupancy,Crowd density estimation. Bidder to ensure minimum 8Different types of analytics shall run simultaneously in each Camera because edge analytics does not work properly in PTZ due to continuous movement of camera. It is better work with VMS Software . Please consider it. | Tender conditions shall prevail |
| Vol.2 | 1858 | VIVOTEK INC. | Volume 2.5.1.3.3 PTZ CCTV Cameras | Page No.80 | SR(28)Operating conditions with IR :-20 °C to +60 °C | Request you to consider with IR :-20 °C to +50 °C. It is available with all leading OEMS. It is specific to OEM | Tender conditions shall prevail |
| Vol.2 | 1859 | VIVOTEK INC. | Volume 2. 5.1.3.3 PTZ CCTV Cameras | Page No.80 | | Request you to consider to amend OEM Criteria: -OEM without any JV/Distributor should have their own registered office in India since last 5 years also CCTV OEM must have experience of manufacturing of CCTV Products from last 5 years in India or 10 years for non-Indian OEMThe OEM of CCTV Equipment should be in surveillance business for at least 10(Ten) years as of 31st March 2020 and should have valid factory licenseOEM should not be blacklisted or barred by any Ministry of Government of India or any of the Government / PSUs or any other government department at the time of bidding. Declaration on OEM letterhead should be submitted. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |

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| Vol.2 | 1860 | VIVOTEK INC. | Volume 2.,5.1.3.3 PTZ CCTV Cameras | Page No.80 | SR(34) OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 7 years | Request you to consider to amend OEM Criteria :OEM without any JV/ Distributor Should have their own service center in India since Last 5 years | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period |
| Vol.2 | 1861 | VIVOTEK INC. | Volume 2 , 5.4.2.6 ANPR HW Requirements | Page No.244 | SR(6)Minimum Illumination:0.001Lux @ (F1.2, AGC ON), 0.0014Lux @ (F1.4, AGC ON), 0 Lux at IR ON | Request you to consider to change this clause " Color 0.5Lux . The mentioned illumination restricting to participate other OEMs. This is available with all leading OEMS and will help to participate others OEM. | Clause to be read as for ANPR & RLVD , 6. Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON |
| Vol.2 | 1862 | VIVOTEK INC. | Volume 2 ,5.4.3.7 Speed Detection Camera Specifications | Page No.254 | SR.(1)Image sensor and Effective Pixels (Resolution):-1" or higher, CMOS, Global Shutter, Minimum 9 MP, 4096(H) x 2160(V) | Request you to amend this clause "Image senor 1/2" or better CMOS GLOBAL Shutter ,Minimum 3MP Camera . Because in 9MP Global shutter Camera is not available. So Please consider it. | Tender conditions shall prevail |
| Vol.2 | 1863 | VIVOTEK INC. | Volume 2 ,5.4.3.7 Speed Detection Camera Specifications | Page No. 254 | SR(4)Fixed Focal Length Lens:25, 35, 50mm option to suit application. Lens must focus visible. | Request you to amend this clause 12-40 mm lens or better , which is meant for SVD & ANPR application . | Fixed Focal Length Lens: 12-50mm option to suit application. Lens must focus visible. |
| Vol.2 | 1864 | VIVOTEK INC. | Volume 2 5.4.2.7 IR – Illuminator) | Page No. 246 | SR(3) Beam Angle -10°, 20°, 30°, 60°, 80°, and 95°. | Request you to amend "this clause 20".40 "which is meant for SVD & ANPR application .Request you to consider it . | Beam Angles : as per OEM requirement |
| Vol.2 | 1865 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/1.3 | 180 | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 30 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 10 Million Concurrent firewall connections on device from day 1 |
| Vol.2 | 1866 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/1.4 | 180 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec | Firewall must support 250K of new connections/sec |
| Vol.2 | 1867 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/2.2 | 181 | The appliance must not have reported a backdoor vulnerability in OS in past five years | Please remove this clause | Clause deleted |
| Vol.2 | 1868 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/2.7 | 181 | i) Firewall should have minimum 10 virtual contexts/VDOM | Remove virtual firewall clause from mandatory requirement. | Tender conditions shall prevail |
| Vol.2 | 1869 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/2.7 | 181 | ii) Firewall should be SD-WAN ready | ii) Firewall should be SD-WAN ready | Tender conditions shall prevail |
| Vol.2 | 1870 | Sophos Technologies | 5.3.5 Intranet Firewall with IPS/2.9 | 182 | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile , FIPS 140-2 | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile, EAL4+, NSS lab recommended | The firewall shall achieve the following industry recognized security certification standards: Common Criteria Protection Profile/EAL4/FIPS 140-2 |
| Vol.2 | 1871 | Sophos Technologies | 5.3.6 Next Gen Firewall/1 | 183 | Firewall Solution must have NDPP certification. | Firewall Solution must have NDPP/EAL4+ & ICSA certification. | Firewall Solution must have NDPP//EAL4/ICSA certification. |
| Vol.2 | 1872 | Sophos Technologies | 5.3.6 Next Gen Firewall/5 | 184 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, PS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | Appliance should offer 40Gbps Firewall throughput & 18Gbps NGFW throughput (with enabling Firewall, IPS, Application & web filter) | Tender conditions shall prevail |
| Vol.2 | 1873 | Sophos Technologies | 5.3.6 Next Gen Firewall/6 | 184 | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user. | Should support 10 Gbps of IPSec VPN throughput and must sup-port minimum 10000 VPN user. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |
| Vol.2 | 1874 | Sophos Technologies | 5.3.6 Next Gen Firewall/7 | 184 | Firewall should support 8 Million concurrent sessions and 200K new connections per second. | Firewall should support 20 Million concurrent sessions and 200K new connections per second. | Tender conditions shall prevail |
| Vol.2 | 1875 | Sophos Technologies | 5.3.6 Next Gen Firewall/14 | 185 | Firewall should support Nat66 (IPv6-to-IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4-to-IPv6) functionality | Firewall should support Nat6in6 (IPv6-to-IPv6), Nat 6in4 (IPv6-to-IPv4) & Nat4in6 (IPv4-to-IPv6) functionality | Firewall should support NAT(IPv6-to-IPv6), NAT(IPv6-to-IPv4) & NAT (IPv4-to-IPv6) functionality |
| Vol.2 | 1876 | Sophos Technologies | 5.3.6 Next Gen Firewall/23 | 185 | The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | Please remove this | Clause deleted |

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| Vol.2 | 1877 | Sophos Technologies | 5.3.6 Next Gen Firewall/24 | 185 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | Please remove this | Clause deleted |
| Vol.2 | 1878 | Sophos Technologies | 5.3.6 Next Gen Firewall/25 | 185 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On-premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and minimum of 2 x 10 ports with populated transceivers as per design requirement. | The solution shall provide on-premise/ cloud based sandbox technology where the objectionable content may be executed and inspected. In case of Onpremise based Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and mini-mum of 2 x 10 ports with populated transceivers as per design requirement. | Clause deleted |
| Vol.1 | 1879 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Vol 1 | Page 28, 2.29. Eligible Goods and Services, and OEM Criteria | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | In vol 2., it is mentioned as follows: 4) OEM undertaking that the quoted product will not become end of sale within next 12 months. 5) OEM undertaking that the quoted product will not become end of support/end of life for next 5 years. We feel this is the point which needs to be followed since Vol II is for scope of work and technical specifications. Please clarify | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered products will be available for the period of 60 months from the date of Go-live." |
| Vol.2 | 1880 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 82, 4 Port POE switch, clause no. 5 | Page 82, 4 Port POE switch, clause no. 5 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 6 x 10/100/1000 (PoE+ on all ports) + 2 x combo or dedicated Gigabit SFP, Switch should support Rugged SFPs and all the transceiver should be from the same OEM as the switch | Tender conditions shall prevail |
| Vol.2 | 1881 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 82, 4 Port POE switch, clause no. 7 | Page 82, 4 Port POE switch, clause no. 7 | 120 W or Better | 180W or Better | Tender conditions shall prevail |
| Vol.2 | 1882 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 82, 4 Port POE switch, clause no. 8 | Page 82, 4 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 09 Mbps or better Switching capacity: 12 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 16 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 1883 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 82, 4 Port POE switch, clause no. 10 | Page 82, 4 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | a) Ring Protocol - Ethernet Ring Protection - G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 along with multicasting should be supported for future enhancements without changing the hardware. | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1884 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 83, 4 Port POE switch, clause no. 14 | Page 83, 4 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1885 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 83, 4 Port POE switch, clause no. 17 | Page 83, 4 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or external power supply | Tender conditions shall prevail |
| Vol.2 | 1886 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |

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| Vol.2 | 1887 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3x, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at |
| Vol.2 | 1888 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch, clause no. 19 | Page 84, 4 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 1889 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch, clause no. 25 | Page 84, 4 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 1890 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 1891 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 1892 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 1893 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 84, 4 Port POE switch | Page 84, 4 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 1894 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 1895 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1896 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 25 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |
| Vol.2 | 1897 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 85, 8 Port POE switch, clause no. 10 | Page 85, 8 Port POE switch, clause no. 10 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent ready b) Should support Static Routing Protocols from Day 1 while Dynamic routing protocols like OSPFv2 & OSPF v3 and multicast should be supported for future enhancements without changing the hardware. | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 |
| Vol.2 | 1898 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (TSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (TSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DtCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, Diffserv support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, Stremware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports at hardware level or IPSEC with SSL encryption on all ports at the logical level from Day 1 | Tender Conditions shall prevail |

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| Vol.2 | 1899 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1s, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.5x, IEEE 802.5x, IEEE 802.5x, IEEE 802.5x, IEEE 802.5x |
| Vol.2 | 1900 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 86, 8 Port POE switch, clause no. 14 | Page 86, 8 Port POE switch, clause no. 14 | RAM: 128 MB | RAM: 1 GB or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 1901 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 86, 8 Port POE switch, clause no. 17 | Page 86, 8 Port POE switch, clause no. 17 | Power Requirement: Internal power supply | Power Requirement: Internal or extrernal power supply | Tender conditions shall prevail |
| Vol.2 | 1902 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 86, 8 Port POE switch, clause no. 19 | Page 86, 8 Port POE switch, clause no. 19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Switch should support redundant Dual DC Power input with separate Power input terminal to ensure no break in power. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 1903 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 87, 8 Port POE switch, clause no. 25 | Page 87, 8 Port POE switch, clause no. 25 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | 5 - 95% (non-condensing) or better & As per Guwahati weather conditions | Tender conditions shall prevail |
| Vol.2 | 1904 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | Switch should support IEEE1588 PTP for precision time synconization | Tender conditions shall prevail |
| Vol.2 | 1905 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for IGMP V1, V2 and v3. | Tender conditions shall prevail |
| Vol.2 | 1906 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | The switch should have support for egress queuing , Auto-QOS and rate-limit on all the ports | Tender conditions shall prevail |
| Vol.2 | 1907 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 87, 8 Port POE switch | Page 87, 8 Port POE switch | New Request | MTBF should be more than 500,000 Hours | Tender conditions shall prevail |
| Vol.2 | 1908 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.4 | 1909 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | BOQ-27684 | Schedule-B, Serial No. 5.3.2 | New Request and Clarification | The Internet router has been cosidered as only 1 in quantity in the Schedule B of the BOQ file. This lacks resiliency and becomes a single point of failure. Hence, we are requesting to increase the quantity to at least 2. Further, the specs in Vol. 2 has the specs for Internet switch and not as Internet Router, so we are assuming that it is a typo on the BOQ file and it should be Internet switch on both BOQ and specs of Vol. 2 of the RFP. Pls confirm on the same. | Tender conditions shall prevail |
| Vol.2 | 1910 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 136, Internet Switch - L3, clause no. 9 | Page 136, Internet Switch - L3, clause no. 9 | Power supply:230V AC PSU | "Power supply:Redundant and field replaceable 230V AC PSU " | Tender conditions shall prevail |
| Vol.2 | 1911 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 1912 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 1913 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |

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| Vol.2 | 1914 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 1915 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 2000 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 1916 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 50,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 1917 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 168, Spine & Leaf Switch, clause no. 39 | Page 168, Spine & Leaf Switch, clause no. 39 | The solution must have virtualization feature. | The solution must have virtualization feature and should support at least 1000 VRFs | Tender conditions shall prevail |
| Vol.2 | 1918 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all OEMs are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexity, future scalability is very ease. | Tender conditions shall prevail |
| Vol.2 | 1919 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 1920 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1921 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |
| Vol.2 | 1922 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 1923 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 1924 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ij) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 1925 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |

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| Vol.2 | 1926 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1927 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 1928 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 1929 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 1930 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Intranet Firewall with IPS | Intranet Firewall with IPS | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replaceable | Tender conditions shall prevail |
| Vol.2 | 1931 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Vol 2+F46 | Page no-184, Next generation Firewall , Clause No 4 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | "Suggestions in Justifications 10G interfaces are back compatible to 1G thus if network really has 1G requirement than 10G ports can be used there. Also for a 40G day 1 support means the network is 40G ready and the required number of 1G and 10G becomes redundant as the uplink and downlink can be on 40G and removed." | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 1932 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page no-185, Next generation Firewall , Clause No 22 | Next generation | Proposed appliance should also provide Reputation- and category- based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 1933 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Next generation Firewall | Next generation Firewall | New Clause Request | Proposed Box Should have 3 or More hot-swappable fan module & that should be Field Replacabale | Tender conditions shall prevail |
| Vol.2 | 1934 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 1935 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |

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| Vol.2 | 1936 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 1937 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface). | Refer to addendum XII |
| Vol.2 | 1938 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should be offered with minimum 3 PB usable capacity. (Primaryfor 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Storage solution should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) | Tender conditions shall prevail |
| Vol.2 | 1939 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) | Storage Capacity should be as per Overall Solution Requirement (usable, after configuring in offered RAID/Erasure coded configuration) |
| Vol.2 | 1940 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Should support various RAID levels 1, 6, 10 or equivalent Erasure Coding Configurations | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 1941 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 1942 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 1943 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Storage shall have minimum front-end support for 16Gb and backend support for minimum 12Gb. | Each Storage controller/Node shall have minimum front-end (network) support for 25Gb and backend support for minimum 12Gb. | Clause deleted |
| Vol.2 | 1944 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | All the necessary software (GUI Based) to configure and manage the storage space, RAID configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. | All the necessary software (GUI Based) to configure and manage the storage space, RAID/Erasure coding configuration, logical drives allocation, snapshots etc. are to be provided for the entire system proposed. |
| Vol.2 | 1945 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | page No. 201, Storage Specifications | page No. 201, Storage Specifications | Additional parameter | Storage feature: The solution should provide inbuilt native deduplication and compression capabilities | Tender conditions shall prevail |
| Vol.2 | 1946 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |

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| Vol.2 | 1947 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | The solution should be offered with one additional node for ensuring that there would be no performance degradation in case of 1 node failure. | Tender conditions shall prevail |
| Vol.2 | 1948 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | Each converged Node shall be provided with appropriate cache capacity additional to usable storage. | Each converged Node shall be provided with minimum 800GB cache capacity additional to usable storage. Proposed HCl solution shall be able to scale twice the current mentioned capacity. | Tender conditions shall prevail |
| Vol.2 | 1949 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 203, Hyper Converged Infrastructure (HCI) | Page No. 203, Hyper Converged Infrastructure (HCI) | Proposed solution shall be able to Track and manage firmware versions ,display & report inventory across all proposed Servers. | Proposed solution shall be able to centrally Track and manage firmware versions ,display & report inventory across all proposed Servers at DC & DRC. | Tender conditions shall prevail |
| Vol.2 | 1950 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 1951 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 1 | Page 302, L2 Switch for POP, Clause No. 1 | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. All ports can auto-negotiate between 10Mbps/ 100Mbps/ 1000Mbps, half-duplex or full duplex and flow control for half duplex ports. | The device must support 18x 1GE+ 6 x 10GE.Considering the growth in traffc number of 10G interfces should be more.18x1G interfaces are sufficient to connect IE swicthe ring. | The device must support 16x 1GE SFP, 4 x 10GE SFP+ ports. Should have future scalability for minimum 2x40Gbps interface. All proposed transceivers should be from same OEM. |
| Vol.2 | 1952 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 2 | Page 302, L2 Switch for POP, Clause No. 2 | Layer 2 | The device should be Layer3 switch or Router with IP/MPLS capabilitiues.As per city network design,all IE switch ring will terminate on this switch/router. This will act as pre aggregatin or agrregation for nwtwork.Having layer 3 and IP/MPLS capabilities on this will ensure that broadcast domain is limited and Servies like Layer3 ,Layer2 ,Multicast can be enabled from this node. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 1953 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 4 | Page 302, L2 Switch for POP, Clause No. 4 | Minimum 128Gbps Switching fabric capacity | Since the devcie will act as pre aggregation/Agregation device suggest to increase the throughput to 200Gbps. | Minimum 128Gbps Routing Throughput |
| Vol.2 | 1954 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 302, L2 Switch for POP, Clause No. 7 | Page 302, L2 Switch for POP, Clause No. 7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum of 64K IPv4/32K IPv6 routes or better |
| Vol.2 | 1955 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | All the devcies will deployed in filed and will requiure high temperature sustainability.Request to increase the temperature to 0 to 65 | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 1956 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 9 | Page 303, L2 Switch for POP, Clause No. 9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Since the devcie will act as pre aggregation/Agregation device suggest to increase the routing scale to 64KIPv4/32KIPv6 | Switch should support minimum 64K IPv4/IPv6 routes/hosts |

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| Vol.2 | 1957 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 8 | Page 303, L2 Switch for POP, Clause No. 8 | New features | Multicast will be one of the key feature as we intend to connect cameras and other appkicatins in future. The devices must support 4K Multicast routes to achieve the ultimate goal of city network. | Tender conditions shall prevail |
| Vol.2 | 1958 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 10 | Page 303, L2 Switch for POP, Clause No. 10 | Packet Forwarding Rate should be 95 Mpps or better | Since the devcie will act as pre aggregation/Agregation device suggest to increase the Packet Forwarding Rate should be 200 Mpps or better | Clause deleted |
| Vol.2 | 1959 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 18 | Page 303, L2 Switch for POP, Clause No. 18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | Jumbo frame standard is is 9000 MTU pls change it to 9000. | Support upto 4K VLANs with jumbo frame handling capability of 9K packet size or better |
| Vol.2 | 1960 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 20 | Page 303, L2 Switch for POP, Clause No. 20 | Support Multicasting | The devices must suport multicast layer 3 VPN,PIM,PIM SSM,IGMP V1,V2,V3. | Clause 20. Support Multicasting with below features ready- i) IPV4 and IPv6 multicast ii) PIM-SM, PIM-SSM iii) IGMPV3, IGMP snooping iv) 4K Multicast Routes |
| Vol.2 | 1961 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 22 | Page 303, L2 Switch for POP, Clause No. 22 | Should support Ring protection | The devcies must support all the ring protection mechanism like IPFRR,MPLS- TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or IPFRR, MPLS-TE FRR, LFA remote and Local, TI-LFA, BFD with 3.3 msec to achieve ring protection within 50-ms. |
| Vol.2 | 1962 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, Clause No. 28 | Page 303, L2 Switch for POP, Clause No. 28 | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | The devcies must support all the ring protection mechanism like G.8032, IPFRR,MPLS-TE FRR,LFA remote and Local,TI-LFA,BFD with 3.3 msec to achieve ring rotection with in50msec | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 1963 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The devcies must support 2 Level HQOS for granular Quality of Service | Tender conditions shall prevail |
| Vol.2 | 1964 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 304, L2 Switch for POP, Clause No. 39 | Page 304, L2 Switch for POP, Clause No. 39 | Should support 4 groups of RMON | RMON is very old methodology for network monitoring there are new protocols like Telemetry ,SNMP which should be allowed for better network managemnt and logging | Should support 4 groups of RMON or Telemetry, SNMP |
| Vol.2 | 1965 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The router/layer3 switch must support following layer3 protiocols: 1.OSPF V2 and V3,ISIS 2.BGP (IPV4,VPNV4,IPV6) 3.MPLS LDP 4.Multicast VPN,Layer2 VPN,Layer3 VPN,VPLS 5.Segment routing 6.TI-LFA 7.EVPN 8.SR v6 | Tender conditions shall prevail |
| Vol.2 | 1966 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing FLex-algo should be supported to ensure each category of trafic is getting bandwidth as per their Latency and SLA requirement | Tender conditions shall prevail |
| Vol.2 | 1967 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | Segment routing Data Plane monitiring should be supported to ensure that traffic is not blackholed and not dropped due to network issues. | Tender conditions shall prevail |
| Vol.2 | 1968 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | New features | The device must support minimum 8 label depth for Segment routing to work as desired. | Tender conditions shall prevail |
| Vol.2 | 1969 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 303, L2 Switch for POP, | Page 303, L2 Switch for POP, | Certification | The device series should be CE3.0 certified | Tender conditions shall prevail |

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| Vol.2 | 1970 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1971 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1972 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 4 | Page No. 299, DWDM/OTN, Clause No. 4 | Equipment must support both 10G and 100G DWDM wavelength (may use difference transponder card) | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1973 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1974 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1975 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 299, DWDM/OTN, Clause No. 7 | Page No. 299, DWDM/OTN, Clause No. 7 | The offered system should be able to support mixed operation of 10G/100G line rates sharing the same mux/de-mux hardware as well as be upgradable in service to carry 100 Gbit/s channels along with 10G channels. | Clarification Request | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1976 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 10 | Page No. 300, DWDM/OTN, Clause No. 10 | 2) Relative humidity: Up to 90% at non-condensing for the DWDM. | Pls change the relative humidity to 85%. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1977 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 11 | Page No. 300, DWDM/OTN, Clause No. 11 | The attenuation per Km for fibre shall be taken as 0.25 db per km. The link shall be designed with a fibre and OSNR margin of 3db. | We need a network/topology to design. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1978 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 1979 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 295, Core Router, Clause No. 7 | Page No. 295, Core Router, Clause No. 7 | Should have a minimum capacity of 2Tbps | Should have a minimum capacity of 4 Tbps | Tender conditions shall prevail |
| Vol.2 | 1980 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 295, Core Router, Clause No. 10 | Page No. 295, Core Router, Clause No. 10 | Should have minimum 32GB RAM | Should have minimum 24GB RAM from Day 1 with support to go upto 32GB for future scalability | Should have minimum 16GB RAM |
| Vol.2 | 1981 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 1982 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 1983 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workload refers to Containerised Applications or VM based Application along with Appplication stack workload. Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |

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| Vol.2 | 1984 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Please specify if the meaning of workloads refer to either. a. Does Workloads that refer to automating business processes through events/ batch / streaming modes.e.g Business process in smart cities could refer to transfer of data from IoT devics to the BI layer. Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1985 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | Since workloads are configured at unitary levels encompassing API's, procedures, scripts, applications- it is next to impossible to determine costs associated, Request you to please rephrase this as "The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into configuration of each workload" | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1986 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Page 171,Network Management System / Enterprises Management System(NMS/EM S) | Should be additional wireless APs can be registered and configured | Request you to please move this ask from EMS section to Wireless Controller section, As Wireless APs are primarily configured and registered to Wireless Controller, NMS/EMS tool can monitor the fault and performance of network devices using SNMP. | Clause deleted |
| Vol.2 | 1987 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Comprehensive event log provides network issue resolution. Solution should be inclusive with hardware, OS, patches, database and any other licenses for their monitoring etc. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1988 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 134 It should have an integrated CMDB for strong Change Management capabilities. Should integrate with existing Helpdesk deployed. | Integrating with existing Helpdesk tool will restrict the participation, And ownership of integration with existing Helpdesk will be a challenge for bidder. It is suggested to remove this clause. Also, solution from Single OEM for monitoring and Helpdesk, will give seamless integration capabilities, Out of box Connectors, Better root cause navigation and Intelligent ticketing, better event enrichment and noise suppression. Bidder should be free to propose new Helpdesk ITIL 2011 based solution with single unified CMDB for better management. | Tender conditions shall prevail |
| Vol.2 | 1989 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | Page 178,Network Management System / Enterprises Management System(NMS/EM S) | 102. Configuration and patch management: Management platform must provide a tool which tracks and analyzes hardware, database, OS and application server software configurations and lowers the cost of complex operations such as applying software patches, enforcing operational policies and cloning core IT infrastructure systems (such as databases and application servers). | It is recommended, Server Automation solution should analyze servers for Patching, compliance with internal policies or industry standards, based on powerful compliance rules out-of-the-box. Are you also looking for such functionalities? Please Confirm | 102. Configuration and patch management: Management platform must provide a tool which tracks and analysis hardware, database, OS, application server software configurations and patches. Bidder may provide separate tool to achieve the desired requirement. All the proposed tool should be integrated with EMS. |
| Vol.2 | 1990 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 201 The solution should provide workload automation that provides full stack visibility and control:- resources aware, Application aware, Database aware | It is recommended, Server Automation solution should allow administrators to configure and schedule tasks from a centralized console, including rolling out software, upgrading operating systems, executing commands remotely and targeting computers based on specific hardware and software attributes. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1991 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | Page 172,Network Management System / Enterprises Management System(NMS/EM S) | 29. Should have ability to correlate events across the entire infrastructure components of SDC. | As per the ask, it looks that you are looking for end-to end fault and performance monitoring of IT infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. Please confirm. | 29. Should have ability to correlate events across the proposed Data Center infrastructure components including Network devices, Servers, Storages, Databases and Applications, including Hardware events. |

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| Vol.2 | 1992 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | Page 179,Network Management System / Enterprises Management System(NMS/EM S) | 125. Proposed incident tracking system would be ITIL 2011compliant | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Complete 10+ ITIL 2011 process flow for Incident, problem, Change and release, Asset and Service level Management. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 1993 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | Page 180,Network Management System / Enterprises Management System(NMS/EM S) | 130. It should be capable of assigning call requests to technical staff manually as well as automatically based on predefined rules, and should support notification and escalation over email, web etc. | As a part of tender, Helpdesk is one of the major components required here, to log all the network incidents, user requests and tickets Creation. It is recommended to have Helpdesk with Mobile based App so that all the tickets can be effectively manage and monitor for timely action by the Agent. Also, User can raise requests at their ease from Mobile App instead of login to Web URL. Please Confirm. | Tender conditions shall prevail |
| Vol.2 | 1994 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | Page 39, City surveillance & ICT Component related performance levels 9. Asset / Inventory Management | 9. Asset / Inventory Management | As a good practice, Asset and Inventory management data should be stored on Single CMDB, for effective management and mapping of Assets, same CMDB should be accessed by Helpdesk to any asset related raise incidents/tickets. The Common database will help in seamless tracking and management of assets. Are you looking for Common database or CMDB of helpdesk and Asset Management? Please Confirm | Asset / Inventory Management shall be stored on single CMDB. |
| Vol.2 | 1995 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended for smooth flow of automation process, "The solution should orchestrate the entire IT workload execution of jobs & processes automatically without manual intervention. It should have the ability to configure recovery of jobs in case of failure." Are you looking for such functionalities? Please Confirm. | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1996 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should provide configurable Business workflows for tasks such as management of data applications. The solution should be able to use learning methods to forecast jobs by monitoring workflows. The Solution should map workflows to business services and their respective deadlines and allows for proactive alerting when a workflow is in danger of missing an SLA. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1997 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | 202. The solution should Provide Accurate What/if Capacity Planning based on the real time understanding of resource requirements and should provide Visibility into cost & configuration of each workload | It is recommended, workload solution should have a consolidated view of all jobs and IT process workloads in a centralized dashboard. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1998 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 125,Workload Automation Tool | Page 125,Workload Automation Tool | General Query | It is recommended, Server Automation solution should be able to scan all servers (Windows, Linux and Unix OS to be supported by Server Automation solution) with in the network for missing security patches and compliance. The detection shall be automated and shall trigger the patch through central system. Are you looking for such functionalities? Please Confirm | This is not part of ICCC stack but part of DC management toolset. |
| Vol.2 | 1999 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 112,5.2.2.1 Integrated Command Control Platform | Page 112,5.2.2.1 Integrated Command Control Platform | 5. The platform shall be able to normalize the data coming from different devices of same type (i.e. Different lighting sensor from different OEMs, different energy meters from different OEMs etc.) and provide secure access to that data using data API(s) to application developers. | The presence of multiple applications and adapters interacting with each other necessiates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |

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| Vol.2 | 2000 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 115,5.2.2.1 Integrated Command Control Platform | Page 115,5.2.2.1 Integrated Command Control Platform | 48 Adapter studio must have capability to consume data from multiple sources with different communications such as web services, Web Sockets, FTP, Fileserver, MQTT, real-time streams, etc. | The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. Are you looking for such functionalities? Please Confirm | Yes, The presence of multiple applications and adapters interacting with each other necessitates visibility into their interactions. Hence the presence of a solution that provides an end-to-end view of data pipelines and Manage business SLAs for service delivery and resolve critical issues before deadlines are missed. |
| Vol.2 | 2001 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | Page 252,5.4.3.5 System Management Requirements | Page 252,5.4.3.5 System Management Requirements | i) The system shall be compiled with automated File Transfer Protocol (FTP) software; this software will push generated speeding incident files to the central control room automatically as they are generated. The software will use the FTP protocol. | It is important that various interactions in the smart city processes necessitate a lot of file transfers. Also it is important that secure channels to send or receive files through HTTPS, SFTP methods. Are you looking for such functionalities? Please Confirm | Tender conditions shall prevail |
| Vol.2 | 2002 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | New Request | New Request | | The OEM should provide the specific solution designing & Core implementation (OEM Low Level Design, DC Core Implementation) support to make sure that their supplied technology & products work as per the design objectives. | Tender conditions shall prevail |
| Vol.2 | 2003 | FUTURE NETWINGS SOLUTIONS PVT. LTD. | New Request | New Request | | Provide an Operations Support Manager for every year from OEM who is familiar with (Customer) business, processes, and technical support history to continually monitor customer technical support needs, track every open service request, and make sure that IT resources, both at OEM and within Customer organization, are aligned appropriately to resolve issues quickly and completely. | Tender conditions shall prevail |
| Vol.1 | 2004 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 7, Clause 1.3 & Page 16 Clause 2.8 | Bid Security/Earnest Money Deposit (EMD): INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs only) online deposit through e Procurement portal. | May kindly Clarify the amount and BG from a nationalised/scheduled bank may be accepted. Justification: 1. The EMD amount mentioned in the clauses at Page 16 & 7 are different. 2. BG should be accepted instead of online payment of EMD. Such a huge cash out go will have serious impact on the Project commercial viability. | EMD shal be INR 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. Regarding mode of payment of EMD, Bid condition shall prevail. |
| Vol.1 | 2005 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'A' | 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet INR 250 Crore Average | A. The Sole Bidder shall have an average annual turnover of INR 200 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o All members together should meet INR 200 Crore Average Annual Turnover requirement Justification: As per CVC guidelines on procurement, the Average Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least 30% of the estimated cost. | Tender conditions shall prevail. |
| Vol.1 | 2006 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'B' | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure IT system integration services | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services Justification: As per CVC guidelines on procurement, the Average Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least 30% of the estimated cost. | Tender conditions shall prevail. |

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| Vol.1 | 2007 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 58, Table 1(Pre Qualification Requirements), SI No. 3 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for CCTV surveillance Project with centralised Video Management System and one (1) integtrated CCTV Surveillance Project in last 3 years with at least one of the these component (1) Integrated Traffic Management System project /Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in India with IP Serveillance camera. Justification: Since the ITMS is a new concept and it has not yet matured in Indian context. Secondly, the qualification of ITMS is separately asked in the document; the clubbing of ITMS or its component with the CCTV experience makes the clause restrictive and disallow many prospective bidders from bidding. | Tender conditions shall prevail. |
| Vol.1 | 2008 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 39, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. A1 | Average annual turnover of Sole bidder or Consortium over the last three Financial years Marks shall be allotted as given below Cost of the Project (INR) Marks More than 500 Cr. 6 >400 Cr. To <=500 Cr. 5 >300 Cr. To <=400 Cr. 4 >250 Cr. To <=300 Cr. 3 | Average annual turnover of Sole bidder or Consortium over the last three Financial years Marks shall be allotted as given below Cost of the Project (INR) Marks More than 300 Cr. 6 > 250 Cr. To <=300 Cr. 5 > 200 Cr. To <=250 Cr. 4 Justification: As per CVC guidelines on procurement, the Average Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least 30% of the estimated cost. | Tender conditions shall prevail. |
| Vol.1 | 2009 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 40, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B1 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. Marks shall be allotted as below: Number of Projects Marks >= 3 Projects 15 2 Projects 12 1 Project 10 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on CCTV surveillance with video management/analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. Marks shall be allotted as below: Number of Projects Marks = 3 Projects 15 2 Projects 12 1 Project 10 | Refer to Addendum VI |
| Vol.1 | 2010 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 40, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B2 | Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) | The criteria should be made applicable to OEMs as it has been done for ICCC & VMS in Vol-1, Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No B.4.2 & B5 Justification: The ITMS concept is new to India and the technology is not yet matured in India. Secondly, very few System Integrators who have got some Smart City Projects are eligible in this case and such criteria will restrict otherwise competent bidders. Therefore the experience of OEM should be considered. | Refer to Addendum 7 (Sl. No. 21) |

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| Vol.1 | 2011 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B5, VMS (OEM Criteria) | No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. OEM Shall have supplied minimum 1500 Cameras with own VMS Software for seamless integration in last 4 years Number of Projects Marks = 5 Projects 5 3 to 4 Projects 4 1 Project 1 Copy of Completion Certificates from Client mentioning name of VMS Software. OEM to provide PO Copy as reference document | Refer to addendum VI |
| Vol.1 | 2012 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 39, Clause 3.6.1-Technical Bid Criteria and Evaluation. | | Additional point to be added for experience of MAN/WAN network as the project is having large amount of backbone network implementation | Tender conditions shall prevail. |
| Vol.1 | 2013 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | Page 39, Clause 3.6.1-Technical Bid Criteria and Evaluation. | | Wireless Network is a crucial component for the project for automated signalling system. Bidder experience should be included for proper implementation. | Tender conditions shall prevail. |
| Vol.1 | 2014 | BROADCAST ENGINEERING CONSULTANT S INDIA LTD | Vol-1 | 3.6.1-Technical Bid Criteria and | The Sole Bidder or any consortium member (in case of consortium) have been awared and successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | The Sole Bidder or any consortium member (in case of consortium)/OEM have successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | Tender conditions shall prevail. |
| Vol.2 | 2015 | Athenta Technologies Pvt Ltd | Volume 2, 5.3.4, Network Management System / Enterprises Management System (NMS/EMS) | 171 | Should be additional wireless APs can be registered and configured | Registering and configuration of Wireless Access point is the feature of Wireless controller and should be part of the Wireless controller specification. Request you to please descope it from NMS/EMS specifications. | Clause deleted |
| Vol.2 | 2016 | Athenta Technologies Pvt Ltd | Volume 2, 5.3.4, Network Management System / Enterprises Management System (NMS/EMS) | 171 | Request for addition | The framework of the tool should be such that we can consolidate the management of various devices e.g. networks, security, storage, application, virtualized platforms & showcase the impact of one on another. | Tender conditions shall prevail |
| Vol.2 | 2017 | Athenta Technologies Pvt Ltd | Volume 2, 5.3.4, Network Management System / Enterprises Management System (NMS/EMS) | 171 | Request for addition | Solution should be a secured Web-based platform with Centralized Dashboard for Enterprise-wide Monitoring & Management of both IT and Facility assets. The solution should have CMDB with SLA & Incident management modules, along with ITIL processes like Problem management, Service management, Change management, Asset & Inventory, Knowledge-base, etc. | Tender conditions shall prevail |

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| Vol.2 | 2018 | Athenta Technologies Pvt Ltd | Volume 2, 5.3.4, Network Management System / Enterprises Management System (NMS/EMS) | 171 | Request for addition | EMS platform must have in-built support for incident recording and processing for both IT & Facility Infrastructure of the Enterprise. It should be capable to have complete asset catalog in the CMDB and facilitate integrated Helpdesk and Knowledge-base functionalities. | Tender conditions shall prevail |
| Vol.1 | 2019 | Brij Systems Limited | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'A' | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet INR 250 Crore Average Annual Turnover requirement | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement. In case, consortium member is MSME of same field then average annual turnover relaxation for MSME (not lead bidder) for last 3 years o All members together should meet INR 250 Crore Average Annual Turnover requirement | Tender conditions shall prevail. |
| Vol.1 | 2020 | Brij Systems Limited | Vol-1 | 1(Pre Qualification | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | Tender conditions shall prevail. |
| Vol.1 | 2021 | Brij Systems Limited | Vol-1 | Page 40, Clause 3.6.1- Technical Bid Criteria and Evaluation. SI No. B2 | Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: - Controlling Traffic Signals with centralized software system/Adaptive Traffic Control System AND - RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks >= 3 Projects 10 2 Projects 8 1 Project 6 | The criteria should be made applicable to OEMs as it has been done for ICCC & VMS in Vol-1, Page 42, Clause 3.6.1- Technical Bid Criteria and Evaluation. SI No B.4.2 & B5 | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2022 | Brij Systems Limited | Vol-1 | Page 42, Clause 3.6.1- Technical Bid Criteria and Evaluation. SI No. B6 | The Sole Bidder or any consortium member (in case of consortium) have been awared and successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | The Sole Bidder or any consortium member (in case of consortium) have successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 5 Crores per projects during last Seven (&) years (as on Bid Submission date) | Tender conditions shall prevail. |
| Vol.2 | 2023 | Brij Systems Limited | Page 210, 5.4.1.3 ATSC Software Application | Page 210, 5.4.1.3 ATSC Software Application | The system shall have a distributed architecture of subsystems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub- systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. | This requirement is SCATS (Sydney Coordinated Adaptive Traffic System) specific. Such architectural requirment is not needed for ATCS solutions used in India like CoSoCoSt & SCOOT. Request, please amend this clause - The system shall have a distributed architecture so that signalized junctions can be appropriately grouped into Corridors. | The system shall have a distributed architectur of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions |

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| Vol.2 | 2024 | Brij Systems Limited | Page 210, 5.4.1.3 ATSC Software Application | Page 210, 5.4.1.3 ATSC Software Application | Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling subsystems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future. | This requirement is again SCATS specific , Most of the ATCS systems do not use Regional computers so there is no requirement of 100 USERS for ATCS application. More user liecenses will increase the extra cost of ATCS application software. | Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time. The proposed ATSC system shall be scalable to include any additional junctions in the future |
| Vol.2 | 2025 | Brij Systems Limited | Page 212 5.4.1.3 ATSC Software Application | Page 212 5.4.1.3 ATSC Software Application | When a link is established between two subsystems, the cycle generator of the subsystem linking is speeded up or slowed down (i.e. the cycle time of the subsystem is increased or decreased) until the specified relationship between the two subsystems is achieved. If a junction in a subsystem is required to change its grouping frequently depending on traffic conditions, it should be dynamically linked or delinked with other subsystems. | Requirement seems to SCATS specific , Comosite Signal Control stretegy as mentioned in RFP do not use regional Computers. AS mentioned in RFP 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) PAGE NO 208. This clause should be deleted because CoSiCoSt do not use this term | Clause stands deleted |
| Vol.2 | 2026 | Brij Systems Limited | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB | processor with 512 K flash and 128 K RAM, There is No requirement of additional SD cards where controller is connected to control room. | Tender conditions shall prevail |
| Vol.2 | 2027 | Brij Systems Limited | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. | The Traffic Signal Controller equipment should be 32/64-bit as mentioned in pint no 2. there is contradiction in point no 2 and 10. | The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. |
| Vol.2 | 2028 | Brij Systems Limited | Page 224 5.4.1.6 Traffic Light Aspects | Page 224 5.4.1.6 Traffic Light Aspects | Operating Temperature Range: As per NOIDA weather conditions Turn Off/Turn ON Time: 75 milli seconds max | Noida Weather condition is different from Guwahati and this clause may please be removed | Operating Temperature Range: As per Guwahati weather conditions Turn Off/Turn ON Time: 75 milli seconds max |
| Vol.2 | 2029 | Brij Systems Limited | Page 225 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) | Page 225 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) | The ATCC system shall be deployed on city road primarily on city's entry, exit and at major points of intersection in NOIDA, the objective of the sub- system is to collect traffic data at major points. | Please provide the Quantity and Location of ATCC in BoQ , and Requiremnt should be the city of Guwahati imstead of NOIDA | The ATCC system shall be deployed on city road primarily on city's entry, exit point and other major points where other systems are not covered Guwahati. |
| Vol.2 | 2030 | Net Expert Tech Pvt Ltd | Vol 2 5.1.3.8 Online UPS for Field Locations | Thermal (pages 87-89) | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 2031 | Net Expert Tech Pvt Ltd | Vol 2 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) | (page 247 & 248) | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 2032 | Net Expert Tech Pvt Ltd | Vol 2 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever | (Page 36) | The Junction Box for UPS with Battery bank needs to be considered separately. | The Bill of Material (BOM) Summary (Page 394-400) does not include separate Junction Box for UPS & Battery Bank; kindly include in BoM the following: 137 nos. dedicated Junction Box for 2 KVA Online UPS for Field Locations (ITMS Crossing) and 757 nos. dedicated Junction Box for 1 KVA Online UPS for Field Locations (CCTV Cameras) | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |

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| Vol.2 | 2033 | Net Expert Tech Pvt Ltd | Vol 2 5.2.12 UPS 50 KVA at ICCC 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC | (page 148 & 149) and (Page 150) | 5.2.18.3 Electrical Distribution System (Page 156) c) Connection between UPS system and the network switch racks shall be redundant. No single point of failure shall exist in the power connectivity between network racks and UPS system. 5.2.18.5 UPS requirements and features (Page 156) UPS system shall provide a redundant power supply to the following needs: Servers and important network and storage equipment Access control, Fire Detection & suppression system and surveillance system 5.3.1.1 Technical Specifications of State Data-Center facilities that are readily available at State Data Centre (SDC). Receiving Power: SDC redundant UPS UPS: UPS system with N+N redundancy Generator: Gen-set with N+1 redundancy | The Bill of Material (BOM) Summary (Page 394-400) specifies only; 01 no. 50 KVA UPS at ICCC and 01 no. 75 KVA DG at ICCC which does not ensure redundancy as per RFP requirements. Moreover as some applications and equipment shall be hosted at SDC which has N+N redundancy, request you to change qty of 50 KVA UPS and 75 KVA DG to 02 nos. each for ensuring 1+1 or N+N redundancy in power source, ensuring uniformity and eliminating single point of failure in the power circuit1 | These clause are not applicable at Temp. ICCC location and will applicable in Permanent ICCC building where . These Power Equipment will work as Redundant Power Equipments. |
| Vol.2 | 2034 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.4 Field Junction Box | | As the Junction Box shall be providing protection to the critical electronic equipment by withstanding harsh environmental and corrosive conditions such as Rain, Dust, Heat, moisture etc. the build material and quality should be such that the enclosure is able to reduce these threats by eliminating hot spots and condensation thereby decreasing the failure of sensitive communications or other electronic equipment. | Kindly include the following specifications in Field Junction Box: Should be CNC fabricated made of Galvanized Steel with anti-corrosion outdoor powder coating Pure Polyester. Protection from the suns heat using double wall technology, thermal chamber and high-performance insulation to minimise the effects of solar heat gain and the transference of heat/cold There shall be heat insulation between inner wall and outer wall. The insulation material shall be 30mm-50mm PEF. Cooling: Redundant Fans to be mounted for hot air outlet only | Tender conditions shall prevail |
| Vol.2 | 2035 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 83 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | For uplinks, SFP ports are required and copper ports of combo will never be utilised, so please change the ports to 2x1G SFP slots which can be equipped with 1G SFP fiber or 1G Base-T coppoer modules. Please change it as 4 x 10/100/1000 (PoE+) + 2 x 1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 2036 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 83 | Static Routing Protocols | For multicast of CCTV streams, we recommend to consider PIM-SM(IPv4 and IPv6) for multicast of CCTV streams as considered with 8 port switch. Please change clause as Static Routing Protocols, PIM for IPv4 and IPv6, IPv4 and IPv6 dual stack for host (CCTV) traffic | Tender conditions shall prevail |
| Vol.2 | 2037 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | RAM:128 MB Flash Memory: 1 GB or Better | It varies with OEM harware design and OS size, please consider flash memory of 128MB Please change clause as RAM:128 MB Flash Memory: 128MB or more | Tender conditions shall prevail |
| Vol.2 | 2038 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z,IEEE 802.1D, IEEE 802.1d, IEEE 802.3ab, IEEE 802.1f, IEEE 802.3af, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3at, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3bt is for HPOE++ i.e. 90w. As non of the cameras requires 90w of PoE power and PoE+ has been asked as per clause 5, we request to relax it. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3ad, IEEE 802.3ad, IEEE 802.3ad, IEEE 802.3ad, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at |

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| Vol.2 | 2039 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001 | Please consider wideley adopted ISO 9001 standard, and TL9000 is based on ISO 90001 itself. so we request you to change clause as The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000/ISO 9001 and ISO 14001 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.2 | 2040 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | For uplinks, SFP ports are required and copper ports of combo will never be utilised, so please change the ports to 4x1G SFP slots which can be equipped with 1G SFP fiber or 1G Base-T coppoer modules. Please change it as 8 x 10/100/1000 (PoE+) + 4 x 1G Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 2041 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | PoE Budget: 150 W for better | For 8 port switch it should be 240watt so that each port support PoE + simultaneously. In 4 port switch as you have mentioned 120watt so for 8 port it should be 240watt. | Tender conditions shall prevail |
| Vol.2 | 2042 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | Flash Memory: 1 GB | It varies with OEM harware design and OS size, please consider flash memory of 128MB Please change clasue as Flash Memory: 128MB or more | Tender conditions shall prevail |
| Vol.2 | 2043 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.7 POE+ Switches (Industrial - Rugged) – 8 Port | 86 | Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1D, IEEE 802.1D, IEEE 802.3af, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3bt is for HPOE++ i.e. 90w. As non of the cameras requires 90w of PoE power and PoE+ has been asked as per clause 5, we request to relax it. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.10, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at |
| Vol.2 | 2044 | Net Expert Tech Pvt Ltd | Vol-2 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 and ISO 14001 | Please consider wideley adopted ISO 9001 standard, and TL9000 is based on ISO 90001 itself. so we request you to change clause as The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000/ISO 9001 and ISO 14001 | 2. The OEM must have well documented Quality Manual and certification of that Quality Processes as per TL9000 /ISO 14001 or equivalent |
| Vol.1 | 2045 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.5. Pre- Qualification Criteria | 33 | The Sole Bidder or Lead Bidder (in case of consortium) should be: An Indian firm. Registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 5 years as on date of bid submission. Consortium members: Maximum three (3) companies are allowed in a consortium including Lead Bidder. An Indian firm. All members should be registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 3 years as on date of bid submission. | The Sole Bidder or Lead Bidder (in case of consortium) should be: □ An Indian firm. □ Registered under the Companies Act 1956/ 2013 □ In operation in India for a period of at least 5 years as on date of bid submission. Consortium members: □ Maximum three (3) companies are allowed in a consortium including Lead Bidder. □ An Indian firm. □ All members should be registered under the Companies Act 1956/ 2013 □ In operation in India for a period of at least 3 years as on date of bid submission. For Global companies to provide equivalent proof of incorporation/ registration | Refer to AddendumVI |

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| Vol.1 | 2046 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.5. Pre- Qualification Criteria | 34 | 2 B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement o ICT Infrastructure o IT system integration services | Kindly amend the clause as: "2 B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years o ICT Infrastructure o IT system integration services" | Refer to AddendumVI |
| Vol.1 | 2047 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.5. Pre- Qualification Criteria | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 500 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Refer to AddendumVI |
| Vol.1 | 2048 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 39 | "A2 - Manpower Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) working in the business unit providing "specific business areas" as mentioned in the above criteria as on date of release of RFP. Marks shall be allotted as given below:" Number of FTE | "Kindly amend the clause as: ""A2 - Manpower Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) as on date of release of RFP. Marks shall be allotted as given below:""" Number of FTE >500 FTE 4 >400 FTE to <=500 FTE 3 >300 FTE to <=400 FTE 1 | Refer to AddendumVI |
| Vol.1 | 2049 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 40 | B1 City Surveillance Projects The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | B1 City Surveillance Projects The Sole Bidder or any consortium member (in case of consortium) oe dedicated OEM should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | Refer to AddendumVI |
| Vol.1 | 2050 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 40 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System Marks shall be allotted as below' Number of Projects 3 Projects 8 10 2 Projects 8 1 1 Project 6 | "B2 Integrated Traffic Management System The Sole Bidder or any consortium member (in case of consortium) or dedicated OEM to MSI should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project globally with the following components during last seven years (as on Bid Submission date) Components: □ Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System* Number of Projects Salve Service Service Salve Service Servi | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2051 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 41 | B3 Certification The Sole Bidder or consortium Copies of valid certificates in the name of the bidding entity Note: In case of Consortium, all the criteria should be met by a single member of the consortium | B3 Certification The Sole Bidder or consortium or OEM shall have Copies of valid certificates. | Tender condition shall prevail |
| Vol.1 | 2052 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 41 | B3 Certification CMM level 3 or above certification | Request you to relax as this is towards software development. | Tender condition shall prevail |

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| Vol.1 | 2053 | Trafitek Solutions Private Limited (2nd set) | Vol 1 3.6.1 Technical Bid Criteria & Evaluation | 41 | B4.1 Design, Build and Maintenance of Integrated Command and Control Centre (Bidder Criteria) The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre (Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | B4.1 Design, Build and Maintenance of Integrated Command and Control Centre (Bidder Criteria) The Sole Bidder or any consortium member (in case of consortium) or from proposed OEM shall have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Traffic control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | Refer to AddendumVI |
| Vol.2 | 2054 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.3 ATSC Software Application | 210 | Identify the critical junction of a corridor or a region based on maximum traffic demand and saturation. For this purpose, identify the vehicles standing in the queue on the junction based on their presence on stop line using vehicle detectors and then optimize its timing to reduce the queue formation by capturing required data from Vehicle Detectors for ATSC functionality. | Identify the critical junction of a corridor or a region based on maximum traffic demand and saturation. For this purpose, it should utilize the data of vehicle detector required for ATCS operation. Detectors see all traffic in a deep and wide field of view to capture required data for ATCS functionality | Tender conditions shall prevail |
| Vol.2 | 2055 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.3 ATSC Software Application | 210 | The system shall have a distributed architecture of subsystems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub-systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. | The system shall have a distributed architecture of sub-systems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub-systems (minimum 2 and up to 40). Sub-areas are to be controlled by a regional computer. | The system shall have a distributed architecture of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions |
| Vol.2 | 2056 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.3 ATSC Software Application | 213 | Shall generate alerts to the operator that trigger on customizable conditions in the network (starting with simple drops in flow, up to total queue lengths along emission sensitive roads surpassing a definable threshold) | Shall generate alerts to the operator that trigger on customizable conditions in the network (starting with simple drops in flow or any such parameter) | Tender conditions shall prevail |
| Vol.2 | 2057 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.3 ATSC Software Application | 216 | Intensity Change – The report shall show the brightness of the signal lamp is changed according to the light intensity either manually through keypad or automatically by LDR with time stamp. | Request you to omit from sepcs. | Tender conditions shall prevail |
| Vol.2 | 2058 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.4 Traffic Signal Controller | 222 | Number of signal head outputs: minimum 72 or as required | Number of signal head outputs: minimum 32 or as required | Number of signal head outputs: minimum 36 or higher as per site requirement |
| Vol.2 | 2059 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.4 Traffic Signal Controller | 222 | Signal head compatibility: LED 230VAC or 24VDC with dimming of various intensity levels | Microprocessor based (32-bit processor CPU- Dual CPU for LAMP/Conflict Voltage current monitoring) | Signal head compatibility: shall be 230 Vac +/- 10% and frequency50+/-5Hz OR 40 V AC OR 12 VDC / 24 V DC |
| Vol.2 | 2060 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.4 Traffic Signal Controller | 222 | Temperature range: 0 – 70 deg. C | Temperature range: 0 – 55 deg. C | Temperature range: 0 – 60 deg. C |
| Vol.2 | 2061 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.6 Traffic Light Aspects | 224 | Standards: EN 12368 compliant | Standards: EN 12368 certified | Tender conditions shall prevail |
| Vol.2 | 2062 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.6 Traffic Light Aspects | 224 | Shall preferably have temperature compensated power supplies for longer LED life. | Request you to relax or make optional this terms | Tender conditions shall prevail |
| Vol.2 | 2063 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.8 Pedestrian / Pelican Traffic Signal Controller | 228 | System shall work on Low voltage DC operation for safety against voltage shock considering safety of pedestrian traffic | System shall work on Low voltage DC or AC operation for safety against voltage shock considering safety of pedestrian traffic | Clause stands deleted |

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| Vol.2 | 2064 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.5 Camera /Thermal Vehicle Detector | | | The thermal traffic sensor has BPL communication to reduce cabling complexity. The thermal sensor will superimpose the TCP/IP network communication on to the power wires. Inside the traffic controller cabinet, a communication interface will demodulate the powerline signal and provide a TCP/IP connection to the traffic controller. The interface board can be used for detection and error output generation and verification. It has connection terminals for up to 4 thermal traffic sensors and allows daisy chaining in serial or parallel for up to 4 thermal traffic sensors. The powerline interface has an Ethernet connection to communicate over a TCP/IP network e.g. to a PC for configuration. | Clause to read as 5.4.1.5 3D Radar /Thermal Vehicle Detector Point No 4, instead of camera read as Vehicle detector |
| Vol.2 | 2065 | Trafitek Solutions Private Limited (2nd set) | RFP Vol 2 5.4.1.5 Camera /Thermal Vehicle Detector | | | Regulatory specifications: • The thermal traffic sensor will comply with applicable CE directives: o Electromagnetic Compatibility directive 2014/30/EU o Reduction of hazardous substances directive 2011/65/EU o Low Voltage Directive 2014/35/EU o Radio Equipment Directive 2014/53/EU • The thermal traffic sensor will comply with FCC Title 47 Part 15 class A | Clause to read as 5.4.1.5 3D Radar /Thermal Vehicle Detector Point No 4, instead of camera read as Vehicle detector |
| Vol.1 | 2066 | MobiNext Technologies Private Limited | Vol-1 | | | As per Pre-Qualification Criteria, the bidder should have turnover of 250 CR. Does MSME has any exemption in turnover criteria? Does MSME has exemption for EMD? Does the bidder need office in Assam at the time of bidding? | Regarding EMD examption, bidder to Refer Point 1.01 of Amendment 01 The registration certificate should be valid as or Date of Submission of Bid. |
| Vol.1 | 2067 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.8. Earnest Money Deposit (EMD) | Page 16 of 104 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | 1. We request you to kindly accept EMD in the form of Bank Guarantee from Nationalized/Scheduled bank. We request to allow us to submit original EMD in the form of Bank Guarantee at your office premises on or before the last date of bid submission. Please confirm. 2. Request you to kindly provide Bank Guarantee format for Earnest Money Deposit and EMD validity period. 3. We understand that Earnest Money Deposit (EMD) is INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs only) as given in Vol-1, 1.3 Bid Data Sheet. Please confirm and kindly amend the clause as "The bid document must be accompanied by the Earnest Money Deposit of Rs.INR 2,15,00,000/-2,59,00,000/-" 4. As per the guidelines of Dept. of Financial Services, Ministry of Finance, Govt. of India (MOF), a separate advice of Bank Guarantee is to be sent to the advising bank i.e Beneficiary's bank through SFMS only, after which only paper Bank Guarantee could become operative. In view of above we request you to provide us following details: - Beneficiary's Bank & branch name - IFSC code - | Refer to AddendumVI |
| Vol.3 | 2068 | L&T Smart World & Communication | Volume 3: Master Service Agreement, 43.6.1. Implementation Phase Related Performance Levels | Page 33 of 50 | Team mobilization and commencement of work: Definition: SI is expected to mobilize project team for commencement of work. Commencement of work would mean reporting and availability of SI's resources (90% Key Personnel as per the RFP requirement) at the Authority's office for the project within defined period of 15 days and remaining 10% in next 15 days) Target: Within 15 days of Issuance of LOI or Contract Agreement, whichever is earliest Penalty: Delay beyond 7 calendar days = 0.2% of the contract value Delay beyond 8-15 calendar days = 0.5% of the contract value Delay beyond 15 days may lead to Termination of the Contract at the discretion of the Authority | SI shall be responsible for overall delivery of the project as per scope of work within the timeline specified in RFP. So we request you to remove this penalty and termination clause for Team mobilization and commencement of work. | Refer to AddendumVI |

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| Vol.2 | 2069 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.1 Payment Schedules for Implementation Phase | Page 342 of 400 & Page 345-346 of 400 | Schedule A: Site Survey, Design & Drawings- Conducting Detailed Site survey, Submission of Detailed Project report comprising Detailed Design & Drawings of all components listed in Vol-II Payment Breakup: Value commensurate to the discovered quote for Site survey, Design & drawings as per commercial format & For all remaining Items of Schedule-B & Schedule-A (Survey etc) Payment will be done on Prorate basis only after Installation & Commissioning and Final Acceptance Testing of the respective items & services – (90 % of approved rate after satisfactorily installation and 10 % of Approved rate after Commissioning on approval from GSCL) | We understand that payment against Schedule-A shall be done on pro-rata basis . Please confirm. Request you to kindly specify the timeline for completion of site survey and submission of project report after signing of contract. | Tender conditions shall prevail |
| Vol.2 | 2070 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.1 Payment Schedules for Implementation Phase | Page 342-345 of 400 | Schedule B 1.1 Traffic Violation Detection System at Traffic Junctions 1.2 ATSC - Signalization at Traffic Junctions 2.1 CCTV Camera at different location in the city 3.1 Optical Transmission Equipment's for POP Sites 4.1 Wireless- RF Connectivity 5.1 Video Wall System 5.3 Network , ICCC Platform and Switching Devices 7.1 Servers, Switches & Application SW 7.2 Storage & Other Components | We understand that few line items as per Price Bid BOQ "BOQ_27684" are missing in 'Payment Schedules for Implementation Phase'. We request you to kindly all the line items in Price Bid BOQ "BOQ_27684" in Payment Schedule. | Tender conditions shall prevail |
| Vol.2 | 2071 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.1 Payment Schedules for Implementation Phase | Page 342-345 of 400 | Schedule B 1.1 Traffic Violation Detection System at Traffic Junctions 1.2 ATSC - Signalization at Traffic Junctions 2.1 CCTV Camera at different location in the city 3.1 Optical Transmission Equipment's for POP Sites 4.1 Wireless- RF Connectivity 5.1 Video Wall System 5.3 Network, ICCC Platform and Switching Devices 7.1 Servers, Switches & Application SW 7.2 Storage & Other Components Payment Breakup: (a) On supply – 60 % of approved rate (b) On Installation – 15 % of Approved Rate (d) On Go-live – 10 % | We request you to kindly amend the payment break up for Schedule-B (all line items as per Price Bid BOQ_BOQ_27684) as follows: (a) On supply – 60 % of approved rate on pro-rata basis (b) On Installation – 15 % of approved rate on pro-rata basis (c) On Commissioning - 15 % of Approved Rate on pro-rata basis (d) On Go-live – 10 % Request you to confirm the same. | Tender conditions shall prevail |
| Vol.2 | 2072 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.1 Payment Schedules for Implementation Phase | Page 345-346 of 400 | For all remaining Items of Schedule-B & Schedule-A (Survey etc) Payment will be done on Prorate basis only after Installation & Commissioning and Final Acceptance Testing of the respective items & services – (90 % of approved rate after satisfactorily installation and 10 % of Approved rate after Commissioning on approval from GSCL) | We request you to kindly amend clause as follows: "For '8.1 Shifting & Fixing of all ICCC Equipment's - Temporary Locations to Permanent Building' all remaining Items of Schedule-B & Schedule-A (Survey etc) Payment will be done on Prorate basis only after Installation & Commissioning and Final Acceptance Testing of the respective items & services – (90 % of approved rate after satisfactorily installation and 10 % of Approved rate after Commissioning on approval from GSCL)" | Tender conditions shall prevail |
| Vol.1 | 2073 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 4.6. Mobilization Advance | Page 51 of 104 | The Employer will, if requested by the CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. The Advance payment will be made in two equal installments of 5% (five percent) of the contract price. Advance payment will be paid only after CONTRACTOR submitting unconditional and irrevocable Bank guarantee for an amount equivalent to 110 % (one Hundred and Ten percent) of each installment. | We request GSCL to give interest-free mobilization advance of 10% of contract value within 15 days from the release of LOI/Request order, whichever is earlier, against submission of bank guarantee of requested amount and this Advance Bank Guarantee (ABG) shall be returned to the Contractor, without any interest, post recovery of the entire advance amount paid to the Contractor during execution of the project. | Refer to addendum VI |

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| Vol.1 | 2074 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 4.6. Mobilization Advance | Page 52 of 104 | Deduction of Mobilization Advance: Mobilization advance shall be deducted starting from Second Interim Payment certificate @ of 10 % (Percent) of the certified amount of Interim payment certificate and to be recovered fully prior to the time when 90 percent (90%) of the work is completed. | We request you to amend the clause as: "Mobilization advance shall be adjusted proportionately among Schedule-B Payment Release." | Refer to addendum VI |
| Vol.1 | 2075 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 4.6. Mobilization Advance | Page 52 of 104 | A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances and interest on it shall be adjusted and recovered in the Interim Payment Certificates raised by the Contractor for the work completed as mentioned above. The bank Guarantee submitted against mobilization advance has to be valid till completion of the work. In case, the Contractor fails to mobilize necessary manpower, machinery, materials and any necessary procurement or purchase to start the preliminary work, the bank guarantee against mobilization advance may be forfeited and will lead to the termination of contract. | We request you to amend the clause as below: A bank Guarantee of 100 % 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances shall be adjusted proportionately among Schedule-B Payment Release. and interest on it shall be adjusted and recovered in the Interim Payment Certificates raised by the Contractor for the work completed as mentioned above. The bank Guarantee submitted against mobilization advance has to be valid till completion of the work. In case, the Contractor fails to mobilize necessary manpower, machinery, materials and any necessary procurement or purchase to start the preliminary work, the bank guarantee against mobilization advance may be forfeited and will lead to the termination of contract. | Refer to addendum VI |
| Vol.2 | 2076 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.1 Payment Schedules for Implementation Phase | Page 342-345 of | Schedule B 1.1 Traffic Violation Detection System at Traffic Junctions 1.2 ATSC - Signalization at Traffic Junctions 2.1 CCTV Camera at different location in the city 3.1 Optical Transmission Equipment's for POP Sites 4.1 Wireless- RF Connectivity 5.1 Video Wall System 5.3 Network , ICCC Platform and Switching Devices 7.1 Servers, Switches & Application SW 7.2 Storage & Other Components Remarks: Payment against Supply will be done only for approved quantity from GSCL | We understand that approved quantity is the quantity specified in request order. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 2077 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.2 Milestones and Payment Schedules for Operations and Maintenance Phase | | Year 1 to 5- Payment for O&M after Go-Live Payment Schedule: Equal Quarterly O&M Payments – after every three (3) months | We request you to kindly amend the clause as follows: Year 1 to 5- Payment for O&M after Go-Live Payment Schedule: Equal Monthly Quarterly O&M Payments – at the end of after-every month three (3) months | Tender conditions shall prevail |
| Vol.2 | 2078 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 4.26 Project Timelines | | Tentative Lead Time: 12 months post issuance of request order | We request GSCL to issue request order within 7 days from the date of signing of contract or issue of LOI, whichever is later. Kindly confirm. | Tender conditions shall prevail |

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| Vol.1 | 2079 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 34 of 104 | 2 A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: Lead Bidder should have minimum 60% of the Average Annual Turnover requirement Each consortium member should have minimum 30% of the Average Annual Turnover requirement Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. It is considered the structure of INR 200 Crore from the specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. | We request you to kindly amend criteria as follows: 2 A. The Sole Bidder shall have an average annual turnover of 500 250 Crore over the last three (3) financial years. □ In case of consortium: □ Lead Bidder should have minimum 60% of the Average Annual Turnover requirement ○ Each consortium member should have minimum INR 50 Cr 30% of the Average Annual Turnover requirement ○ All members together should meet 500 250 Crore Average Annual Turnover requirement B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 300 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. □ IT/ICT system integration services | Refer to AddendumVI |
| Vol.1 | 2080 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 35 of 104 | 3 The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | We request you to kindly amend criteria as follows: 3 The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1500 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Refer to AddendumVI |
| Vol.1 | 2081 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 35 of 104 | 4 The Sole Bidder or the Lead Bidder should have positive net worth as per the audited consolidated financial statements for last 3 financial years | We request you to kindly amend criteria as follows: 4 The Sole Bidder or the Lead Bidder should have positive net worth of minimum INR 150 Crore and other consortium members should have positive networth of INR 10 Crore as per the audited consolidated financial statements for last 3 financial years. | Refer to AddendumVI |
| Vol.1 | 2082 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 35-36 of 104 | 8 The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs) Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date Note: ☐ In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. ☐ In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. | We request you to kindly amend criteria as follows: 8 The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date Note: In-house projects for their own corporation executed by the bidder shall not be considered for above purpose. In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. | Refer to AddendumVI |
| Vol.1 | 2083 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 33 of 104 | ☐ A written undertaking from each of the consortium members, in case of a consortium, duly signed by the authorized signatory, holding a written special power of attorney for this bid on a stamp paper, authorizing the lead bidder incur liabilities and receive instructions for and on behalf of any and all consortium members, and the entire execution of the Contract, including but not limited to payments. | We request you to kindly delete this clause as the specified points of undertaking are already mentioned in consortium agreement. | Bidder shall provide reference of Consortium Agreement as a documentary evidance in support of this Pre-Qualification Requirement. |
| Vol.1 | 2084 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 39 of 104 | A Bidder Profile (Max. 10 marks) A1 Annual TurnOver Average annual turnover of Sole bidder or Consortium over the last three Financial years Marks shall be allotted as given below More than 500 Cr 6 marks >400 Cr. To <=500 Cr 5 marks >300 Cr. To <=400 Cr 4 marks >250 Cr. To <=300 Cr 3 marks | We request you to kindly amend criteria as follows: A1 Annual TurnOver Average annual turnover of Sole bidder or Consortium over the last three Financial years Marks shall be allotted as given below More than 1000 500 Cr 6 marks > 800 400 Cr. To <= 1000 500 Cr 5 marks > 600 300 Cr. To <= 800 400 Cr 4 marks > 500 250 Cr. To <= 600 300 Cr 3 marks | Refer to AddendumVI |

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| Vol.1 | 2085 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 40 of 104 | B1 City Surveillance Projects The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | We request you to kindly amend criteria as follows: B1 City Surveillance Projects The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum project value of INR 100 15 Crores during last seven years (as on Bid Submission date) per project. | Refer to AddendumVI |
| Vol.1 | 2086 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 40 of 104 | B2 Integrated Traffic Management System The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | We request you to kindly amend criteria as follows: B2 Integrated Traffic Management System The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum project value of INR 100 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: □ Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND □ RLVD System / ANPR System | Refer to Addendum VII (Sl. No. 21) |
| Vol.1 | 2087 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 41 of 104 | B3 Certifications The Sole Bidder or any consortium member (in case of consortium) having followings Valid certifications SO 20000(latest) for IT Service Management SO 20000(latest) for Information Security Management System CMM level 3 or above certification Profile Marks Three of the above 5 Any two of the above 4 Any one of the above 3 Supporting Documents required The Sole Bidder or consortium Copies of valid certificates in the name of the bidding entity Note: In case of Consortium, all the criteria should be met by a single member of the consortium | We request you to kindly amend criteria as follows: B3 Certifications The Sole Bidder or any consortium member (in case of consortium) having followings Valid critications USO 9014 (lease) | Refer to AddendumVI |
| Vol.1 | 2088 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 41 of 104 | B4.1 Design, Build and Maintenance of Integrated Command and Control Centre (Bidder Criteria) The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre //Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | B4.1 Design, Build and Maintenance of Integrated Command and Control Centre (Bidder Criteria) The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation | Refer to AddendumVI |

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| Vol.1 | 2089 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 42 of 104 | B4.2 Integrated Command and Control Centre Solution (OEM Criteria) No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Supporting Documents required: Copy of Completion Certificates from Client mentioning name of CCC Software. | We request you to kindly amend criteria as follows to enable participation of many OEMs and to avoid any undue advantage to bidders in terms of markings against this criteria. B4.2 Integrated Command and Control Centre Solution (OEM Criteria) No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Prorata basis. Number of Projects Marks = 3 Projects 5 2 to 3 Projects 4 1 Project 3 Supporting Documents required: Copy of Completion Certificates/Purchase Orders from Client/SI mentioning name of CCC Software. | Refer to AddendumVI |
| Vol.1 | 2090 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 42 of 104 | B5 VMS (OEM Criteria) No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. Supporting Documents required: Copy of Completion Certificates from Client mentioning name of VMS Software. | consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. | Refer to AddendumVI |
| Vol.1 | 2091 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.1 Technical Bid Criteria & Evaluation | Page 42 of 104 | B6 Design, Build and Maintenance of Data Centre The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Data Centre Project for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 10 Crores per projects during last Seven (7) years (as on Bid Submission date) | awarded and successfully designed, executed & commissioned and Operation | Refer to AddendumVI |

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| Vol.1 | 2092 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 36-37 of 104 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/ Consortium member. a) Copy of Work order/ Contract clearly highlighting the scope of work, Bill of Material and Contract Value signed by the competent authority of the client. b) Project completion certificate (clearly indicating Commencement date, Completion Date and Value of Work done) signed by the competent authority of the client as per format given in Section 7.4. c) In case of ongoing projects with operations & maintenance scope, the completion certificate should specify successful execution and in-operation status of a part of the order meeting the requirement. To substantiate this, a certificate from the Competent Authority of the Client/ Charted Accountant/ Statutory Auditor has to be provided. d) Bidder should submit the Self-certification (the format of the self-certificate is provided in Section 6.8 of RFP volume I), clearly mentioning project details like scope, value, duration, Project Completion Status, client details etc. The self-certificate shall be signed on the company's letter head duly signed by Company Secretary or Charter Accountant. | Request you to kindly amend the clause as follows Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/ Consortium member. a) Copy of Work order/ Contract clearly highlighting the scope of work, Bill of Material and Contract Value signed by the competent authority of the client. b) Project completion certificate/Go-Live certificate/Phase Completion Certificate/clearly indicating Commencement date, Completion Date and Value of Work done) signed by the competent authority of the client as per format given in Section 7.4. c) In case of ongoing projects with operations & maintenance scope, the completion certificate should specify successful execution and in-operation status of a part of the order meeting the requirement. To substantiate this, a certificate from the Competent Authority of the Client/ Charted Accountant/ Statutory Auditor has to be provided. d) Bidder should submit the Self-certification (the format of the self-certificate is provided in Section 6.8 of RFP volume I), clearly mentioning project details like scope, value, duration, Project Completion Status, client details etc. The self-certificate shall be signed on the company's letter head duly signed by authorized signatory. Company Secretary or Charter Accountant. | Refer to AddendumVI |
| Vol.1 | 2093 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 37 of 104 | 2. In case the experience shown is that of the bidder's parent / subsidiary /sister concern company, than the following additional documents are required: □ Certificate signed by the Company Secretary/statutory Auditor/2 Board of Directors of the bidder certifying that the entity whose experience is shown is parent/subsidiary/sister concern Company. □ Shareholding pattern of the bidding entity as per audit reports. | Request you to kindly amend the clause as follows 2. In case the project experience (Technical) shown is that of the bidder's parent / 100% subsidiary /sister concern company, than the following additional documents are required: □ Certificate signed by the Company Secretary/statutory Auditor/2 Board of Directors of the bidder certifying that the entity whose experience is shown is parent/subsidiary/sister concern Company. □ Shareholding pattern of the bidding entity as per audit reports. | Refer to AddendumVI |
| Vol.1 | 2094 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.5. Pre- Qualification Criteria | Page 37 of 104 | Bidder (or consortium member if any) may submit the Self-certification, clearly mentioning project details like scope, value, duration, client details etc. as required for the evaluation criteria. The self-certificate shall be signed on the company's letter head duly signed by Company Secretary or Charter Accountant. | We request you to kindly delete this clause. | Refer to AddendumVI |
| Vol.2 | 2095 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.0 ANNEXURE II: PAYMENT SCHEDULE AND MILESTONES & 4.26 Project Timelines | Page 341 of 400 & Page 60 of 400 | GSCL shall issue a "Request Order" in writing, indicating the number of units of Hardware and Software to be supplied along with the location (Project Site). Upon getting the Request Order, the SI shall promptly and as soon as possible within the lead time specified in the request order, supply, install and implement specified numbers of hardware and software at stated project site and commissioned the same. GSCL shall specify the Lead Time in Request Order. & Tentative Lead Time: 12 months post issuance of request order | We understand that GSCL will issue a single Request Order covering the entire scope of work as per RFP. Please confirm. | Refer to AddendumVI |
| Vol.2 | 2096 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.0 ANNEXURE II: PAYMENT SCHEDULE AND MILESTONES | | The system Integrator should submit Project plan and Procurement plan as mentioned in Tender document for approval of GSCL. As per approved Project plan and procurement plan, subsequent request orders shall be place to the SI. | Request you to kindly specify the timeline for submission of project plan and procurement plan after signing of contract. | Refer to AddendumVI |

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| Vol.2 | 2097 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 4.26 Project Timelines | | Approximate Time for Issuance of Request Order: One-week post issue of LOI/ completion of site survey activity Tentative Scope/ Approximate Sizing: 1 Command and Control Center (ICCC) IT hardware 2 Command and Control Center (ICCC) non-IT equipment 3 Command and Control Center (ICCC) – software 4 Command and Control Center Viewing for (ICCC) IT hardware 5 DC – Hardware 6 DC – Software 7 DC – non-IT equipment Tentative Lead Time: 12 months post issuance of request order | We request you to kindly specify the timeline for completion of site survey activity post signing of contract. We understand that request order shall cover entire scope of work as per RFP. Please confirm. | Tender conditions shall prevail |
| Vol.2 | 2098 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 7.2 Milestones and Payment Schedules for Operations and Maintenance Phase | Page 346 of 400 | Live for each phase occurs. | We understand that there's is only Request Order and Operations and maintenance phase will start at the completion of work of request order. Please confirm. | Tender conditions shall prevail |
| Vol.1 | 2099 | L&T Smart World & Communication | Volume 1: Instruction to Bidders 3.6.1 Technical Bid criteria and Evaluation | Page 44 of 104 | Proof of Concept (POC) 1. Need to demonstrate the ICCC Control Room setup with visualization (2*2 Screen – 5 Marks) 2. Integration with Security & Surveillance System (Surveillance Cameras, SVD, RLVD & ANPR – 5 Marks) POC to be performed as per use case to be provided by GSCL/GSCL nominated agency | Kindly share the Use cases to be performed in POC. | Will be communicated to pre-qualified bidders. |
| Vol.1 | 2100 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.3 Key Personnel Criteria | Page 46 of 104 | 1 Project Manager a. Education: Full Time MCA/ M.Tech/ B.Tech/ B.E. from a reputed institute b. Total Experience: At least 12 years in IT sector c. Should have more than 5 years of experience of handling such large projects as a project manager d. Should have PMP or Prince2 certification e. Should preferably have e-Governance project experience | Request you to kindly amend the clause as follows 1 Project Manager a. Education: Full Time MCA/ M.Tech/ B.Tech/ B.E. from a reputed institute b. Total Experience: At least 12 years in IT/ICT sector c. Should have more than 5 years of experience of handling such large projects as a project manager d. Should have PMP or Prince2 certification e. Should preferably have e-Governance project experience | Refer to AddendumVI |
| Vol.1 | 2101 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.3 Key Personnel Criteria | Page 46 of 104 | 2 Integrated Command and Control Centre (ICCC) Expert a. Education: Full time M. Tech/ B. Tech/ B.E. from a reputed institute b. Experience: Minimum 10 years of IT experience c. Should have experience in Control and Command Centre implementation for minimum 2 projects | Request you to kindly amend the clause as follows 2 Integrated Command and Control Centre (ICCC) Expert a. Education: Full time M. Tech/ B. Tech/ B. E/MCA from a reputed institute b. Experience: Minimum 10 years of ITI/ICT experience c. Should have experience in Control and Command Centre implementation for minimum 2 projects | Refer to AddendumVI |
| Vol.1 | 2102 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.3 Key Personnel Criteria | Page 46-47 of 104 | 3 Solution Architect b. Total Experience: At least 10 years in IT sector 4 Network & Security Infrastructure Expert b. Experience: Minimum 10 years of IT experience 5 Security & Surveillance Expert b. Total Experience: At least 10 years in IT sector 6 Integrated Traffic Management Expert b. Total Experience: At least 10 years in IT sector 7 Server & Storage Expert b. Total Experience: At least 10 years in IT sector | Request you to kindly amend the clauses as follows 3 Solution Architect b. Total Experience: At least 10 years in IT/ICT sector 4 Network & Security Infrastructure Expert b. Experience: Minimum 10 years of IT/ICT experience 5 Security & Surveillance Expert b. Total Experience: At least 10 years in IT/ICT sector 6 Integrated Traffic Management Expert b. Total Experience: At least 10 years in IT/ICT sector 7 Server & Storage Expert b. Total Experience: At least 10 years in IT/ICT sector | Refer to AddendumVI |

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| Vol.1 | 2103 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.8. Earnest Money Deposit (EMD) | Page 16 of 104 | The EMD may be forfeited in any of the following circumstances: a. If a bidder withdraws its bid during the period of bid validity. b. In case of a successful bidder, if the bidder fails to submit the performance bank guarantee and/or sign the contract in accordance with this RFP. | Request you to kindly amend clause as: The EMD may be forfeited in any of the following circumstances: a. If a bidder withdraws its bid during the period of bid validity. b. In case of a successful bidder, if the bidder fails to submit the performance bank guarantee and/or sign the contract in accordance with this RFP. | Refer to AddendumVI |
| Vol.1 | 2104 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.4 Manpower Deployment | Page 47 of 104 | 3.6.4 Manpower Deployment SI shall deploy Manpower during implementation and O&M phases. The deployed resource shall report to GSCL Project In- charge for Smart City Project and work closely with Program Management Office of the project. Following are the minimum resources required to be deployed in the Project (Price should be quoted accordingly in commercial bid format), however SI may deploy additional resources based on the need of the Project and to meet the defined SLAs in this RFP: | There are no separate line items in Price Bid BOQ for quoting manpower charges during implementation and O&M. Kindly clarify. | Bidder has to load the manpower deployment cost in the O&M schedule and no separate line item shall be provided. |
| Vol.1 | 2105 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.4 Manpower Deployment | Page 48 of 104 | Minimum Deployment during Operation and Maintenance phase 4 Network & Security Infrastructure Expert - 100% 5 Security & Surveillance Expert - 100% 6 Integrated Traffic Management Expert - 100% 7 Server & Storage Expert - 100% | We request you to kindly modify as mentioned below: Minimum Deployment during Operation and Maintenance phase 4 Network & Security Infrastructure Expert - Onsite Support to Project team on need basis 100% 5 Security & Surveillance Expert - Onsite Support to Project team on need basis 100% 6 Integrated Traffic Management Expert - Onsite Support to Project team on need basis 100% 7 Server & Storage Expert - Onsite Support to Project team on need basis 100% | Tender conditions shall prevail. |
| Vol.2 | 2106 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.24.2 Network O&M, Payments - Responsibility Matrix | Page 58 of 400 | actual | 1.We understand that ROW & RI charges will be reimbursable by GSCL and Bidder Shall not quote the same in the Price bid and charges are over and above the contract value . Kindly Confirm. 2. In the Price Bid BOQ, Request you to remove the lines for RI in each Section. | Yes, ROW & RI charges will be reimbursable by GSCL and Bidder Shall not quote the same in the Price bid and charges are over and above the contract value. Remaining as per RFP |
| Vol.2 | 2107 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | | ROW Permission will be taken by the SI and GSCL will assist the SI for any paperwork related to ROW permission. Cost related to this will be directly paid to ROW issuing authority by GSCL | We understand that SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.) ,GSCL will facilitate to SI related to paper work. Kindly Confirm. | Yes, SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.) ,GSCL will facilitate to SI related to paper work |
| Vol.2 | 2108 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | Page 44 of 400 | The System Integrator (SI) will require Right of Way (ROW) and permissions from following departments/ agencies for smooth implementation of CCTV City Surveillance, ITMS, ANPR System and Speed Violation Detection System in Assam a) Police Department, Assam Police b) APDCL c) Highway Authorities (NH/NHAI) d) Road & Building Department e) PWD f) Other Government agencies as required for system implementation | We understand that SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.) ,GSCL will facilitate to SI related to paper work. Kindly Confirm. | Yes, SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.), GSCL will facilitate to SI related to paper work |

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| Vol.2 | 2109 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.21 Network Connectivity (OFC & RF) for ICCC, DC and other Field Sensors | Page 44 of 400 | ROW permission required for implementation the following of the project. a) Pole Erection b) Main / Field Junction box installation c) OFC related work d) Wireless (RF) connectivity related work e) Laying of Data cable and electrical cable f) Electrical Connection with electricity meter installation at junction g) Permission for changes in Building h) Permission for State Level Control Centre and City Level Control Center | We understand that SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.) ,GSCL will facilitate to SI related to paper work. Kindly Confirm. | Yes, SI will take only ROW permissions from all departments and the cost for the same shall be reimbursable by GSCL. Permission for all ROW & RI (related to Pole erection, OFC laying etc.) ,GSCL will facilitate to SI related to paper work |
| Vol.2 | 2110 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 6.1.1 Requirement Survey Phase | Page 320 of 400 | x. The SI shall directly interact with electricity boards for provision of mains power supply at all desired locations for field solution. GSCL shall facilitate the same. The recurring electricity charges will be borne by GSCL as per actual consumption. | 1.We understand that the One time electricity charges at at all desired locations for field solution/Junctions shall be reimbursed to SI on submission of invoices on pro rata basis. One time Electricity charges shall be over & above the contract value and shall not be considered for financial bid evaluation. Kindly Confirm. 2. Power Recurring charges for all field locations/junctions, CCC,DC,DR and fuel charges for DG set for 5 years shall be borne by GSCL. Kindly Confirm. 3. Power connections during Implementation and O&M for ICCC (Temporary and Permanent), DC, DR shall be under the scope of GSCL. Kindly Confirm. | Tender conditions shall prevail |
| Vol.2 | 2111 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.6.3 Electrical Works and Power Supply | Page 23 of 400 | The SI shall directly interact with APDCL for provision of mains power supply at all locations for ICCC field systems. The SI shall be responsible to pay the electricity bills including connection charge, meter charge, recurring charges etc. to the APDCL directly. SI shall have to submit the challan of bill submission to GSCL. GSCL will reimburse the amount deposited by the SI after verification in next billing cycle. | 1.We understand that the One time electricity charges at at all desired locations for field solution/Junctions shall be reimbursed to SI on submission of invoices on pro rata basis. One time Electricity charges shall be over & above the contract value and shall not be considered for financial bid evaluation. Kindly Confirm. 2. Power Recurring charges for all field locations/junctions, CCC,DC,DR and fuel charges for DG set for 5 years shall be borne by GSCL. Kindly Confirm. 3. Power connections during Implementation and O&M for ICCC (Temporary and Permanent), DC, DR shall be under the scope of GSCL. Kindly Confirm. | Tender conditions shall prevail |
| Vol.2 | 2112 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications 4.15 Power & UPS - for Field Locations | | SI Shall coordinate with Energy distribution Company for provision of power for field installations. Desired energy meters shall be installed in the junction box at appropriate locations. Energy consumption costs shall be borne by SI during implementation and O&M Period which will be reimbursed by GSCL at actual. | 1.We understand that the One time electricity charges at at all desired locations for field solution/Junctions shall be reimbursed to SI on submission of invoices on pro rata basis. One time Electricity charges shall be over & above the contract value and shall not be considered for financial bid evaluation. Kindly Confirm. 2. Power Recurring charges for all field locations/junctions, CCC,DC,DR and fuel charges for DG set for 5 years shall be borne by GSCL. Kindly Confirm. 3. Power connections during Implementation and O&M for ICCC (Temporary and Permanent), DC, DR shall be under the scope of GSCL. Kindly Confirm. | Tender conditions shall prevail |

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| Vol.3 | 2113 | L&T Smart World & Communication | Volume 3: Master Service Agreement 4.16 Civil and Electrical Works | Page 39 of 400 | Electricity Charges for implementation and O&M period for all the systems has to be borne by the SI and cost of electricity will be reimbursed on monthly basis to SI by GSCL. | 1.We understand that the One time electricity charges at at all desired locations for field solution/Junctions shall be reimbursed to SI on submission of invoices on pro rata basis. One time Electricity charges shall be over & above the contract value and shall not be considered for financial bid evaluation. Kindly Confirm. 2. Power Recurring charges for all field locations/junctions, CCC,DC,DR and fuel charges for DG set for 5 years shall be borne by GSCL. Kindly Confirm. 3. Power connections during Implementation and O&M for ICCC (Temporary and Permanent), DC, DR shall be under the scope of GSCL. Kindly Confirm. | For 1 & 2- Agreed For 3 .for temporary, SI has to arrange however, cost to state electricity department shall be reimburshible at actual and shall not be part of the contract price. For permanent, it shall be under the scope of GSCL |
| Vol.3 | 2114 | L&T Smart World & Communication | Volume 3: Master Service Agreement 27: Performance Security | Page 24 of 50 | SI shall furnish Performance Security to the Authority at the time of signing the Contract which shall be equal to 10% of the value of the Contract and shall be in the form of a Bank Guarantee from a Nationalized / Scheduled Bank having branch at Guwahati in the Proforma given in Annexure 5 (a) RFP volume I within 15 days after issuance of letter of intent (LOI) or Letter of Award (LOA) which would be valid up to a period of six months (6) after the contract completion period i.e., 'Go-Live' + 60 months of O&M. | We request you to amend the clause as mentioned below: SI shall furnish Performance Security to the Authority: 1. At the time of signing the Contract - which shall be equal to 10% 5% of the value of the Contract and price quoted in Schedule A+Schedule B of Price Bid BOQ and the bank guarantee shall be valid till 'Co-Live'. 2. At the start of O&M phase - 5% of the value of the price quoted in Schedule C of Price Bid BOQ and the bank guarantee shall be valid till 60 months from the date of Go-Live. Performance Security shall be in the form of a Bank Guarantee from a Nationalized / Scheduled Bank having branch at Guwahati in the Proforma given in Annexure 5 (a) RFP volume I within 15 days after issuance of letter of intent (LOI) or Letter of Award (LOA) which would be valid up to a period of six months (6) after the contract completion period i.e., 'Go-Live' + 60 months of O&M. | Tender conditions shall prevail. |
| Vol.3 | 2115 | L&T Smart World & Communication | Volume 3: Master Service Agreement 28. Liquidated Damages: | Page 24 of 50 | 28.1 If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. 28.2. The deduction shall not in any case exceed 10 % of the contract value. | We request you to amend the clauses as mentioned below: 28.1 If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of undelivered portion of contract value (excluding the O&M value quoted in Schedule - C of Price Bid BOQ) for a milestone/quarter for the deliverables. 28.2. The deduction shall not in any case exceed 5% 10 % of the contract value. | Tender conditions shall prevail. |
| Vol.3 | 2116 | L&T Smart World & Communication | Volume 3: Master Service Agreement 29. Limitation of Liability: | Page 24 of 50 | SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services. | We understand the limitation of liability of SI shall be limited to 100% of contract value. Hence, request you to amend the clause as mentioned below: SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. This limitation of liability shall not affect SI's direct liability, if any, for damage to Third Parties caused by SI's or any person or company acting on behalf of SI in carrying out the Services wilful misconduct and gross negligence, to extent permitted under law. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services. | Refer SI 3.01, Addendum-1 |

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| Vol.3 | 2117 | L&T Smart World & Communication | Volume 3: Master Service Agreement 10. Bidder's Obligations | Page 9 of 50 | SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI. | We request you to modify the clause as mentioned below: SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project due to reasons not in control of SI (like resignation of the resource, death or medical incapacity etc.) during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs 50,000 per such replacement shall be imposed on SI. | Refer to AddendumVI |
| Vol.3 | 2118 | L&T Smart World & Communication | Volume 3: Master Service Agreement 14. Taxes | Page 17 of 50 | 14. Taxes | We request you to add the below clause: 14.7 If, after the date of this Agreement, there is any change of rate of levy under the existing applicable laws of India with respect to taxes and duties, which are directly payable by the Purchaser for providing the goods and services i.e. service tax or any such other applicable tax from time to time, which increase or decreases the cost incurred by the SI in performing the Services, then the remuneration and reimbursable expense otherwise payable to the SI under this Agreement shall be increased or decreased accordingly by correspondence between the Parties hereto. However, in case of any new or fresh tax or levy imposed after submission of the proposal the SI shall be entitled to reimbursement on submission of proof of payment of such tax or levy. | Refer to AddendumVI |
| Vol.3 | 2119 | L&T Smart World & Communication | Volume 3: Master Service Agreement 14. Taxes | Page 31 of 50 | 41.1. Liquidated Damages The liquidated damages shall come into effect once the notification of Award has been issued by the Authority. It would be mainly applicable on the implementation phase of the project. | We request you to modify the clause as mentioned below: The liquidated damages shall come into effect once the request order | Tender conditions prevails |
| Vol.3 | 2120 | L&T Smart World & Communication | Volume 3: Master Service Agreement 43. Penalties | Page 32 of 50 | 43.2. Performance Penalty for not meeting a measurement parameter for any two months in consecutive quarters shall result in twice the penalty percentage of that respective measurement parameter in the third quarter for all the three months 43.4. Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | We request you to kindly delete these clauses. | Refer to AddendumVI |
| Vol.1 | 2121 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | We request you to kindly delete these OEM criteria as the qualification criteria for VMS OEM and ICCC OEM is already given under Technical Bid Evaluation criteria. The deletion of these pre-requisites for OEM will enable participation of more OEMs. | Tender conditions shall prevail. |
| Vol.1 | 2122 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | c) The OEM for each products or technology quoted should be in the business of that product or solution or technology for at least 3 years as on the date of release of the RFP. f) The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. | We request you to confirm that MSMEs/Start-ups shall be exempted from this requirement of 3 years existence in business. 2. We request you to kindly remove the clause (f) to enable participation of MSME/Start-up. | Tender conditions shall prevail. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2123 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | We request you to modify clauses as below: e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 6 10 years from the date of bidding. | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered products will be available for the period of 60 months from the date of Go-live." |
| Vol.1 | 2124 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | m) All hardware items should to be quoted with 5 years warranty from OEM and onsite support and services. n) All software/subscription/licenses should be quoted with 5 years warranty, updates, upgrades (wherever applicable), support and services from OEM. | Request you to kindly amend the clause as below: m) All hardware items should to be quoted with 5 years warranty from OEM and onsite/offsite support and services. n) All software/subscription/licenses should be quoted with 5 years warranty, updates, upgrades (wherever applicable), support and services from OEM. | Tender conditions shall prevail. |
| Vol.1 | 2125 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.30. Right to vary quantity and change in scope | Page 29 of 104 | a) At the time of award of contract and post award of work, the quantity of goods, works or services originally specified in the bidding documents may be increased or decreased. It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents. | We request you to kindly limit the quantity of variation to ±15% of the quantities specified in the bidding document. | Tender conditions shall prevail. |
| Vol.1 | 2126 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.30. Right to vary quantity and change in scope | Page 29 of 104 | b) If the Authority does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation except otherwise provided in the bidding document. c) Fall Clause will be applicable as per Assam Government Procurement Manual. | We request you to kindly amend clauses as below: b) If the Authority does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents within the limit of quantity variation (+/-15%) due to change in circumstances, the bidder shall not be entitled for any claim or compensation except otherwise provided in the bidding document. c) Fall Clause will be applicable as per Assam Government Procurement Manual. | Tender conditions shall prevail. |
| Vol.1 | 2127 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.29. Eligible Goods and Services, and OEM Criteria | Page 27 of 104 | b) The Bidder shall quote only one specific make and model for each of the goods. Providing more than one option for each component shall not be allowed. | We request you to kindly allow us to propose multiple makes for the auxiliary systems like Servers, Storage, Networking, Bandwidth, Cyber Security Solution, Junction boxes, Video Wall, Poles etc as the same are only support systems and do not play a role in the overall function of the project. This will enable the SI with optimal solution during the project execution and will benefit GSCL with competitive offers ensuring timely delivery of the project. | Tender conditions shall prevail. |
| Vol.1 | 2128 | L&T Smart World & Communication | Volume 1: Instruction to Bidders 6.3. Company profile | Page 63 of 104 | Copy of audited financial statements or declaration from the appointed statutory auditor/ CA to be provided as proof of the financial turnover. Self certified copy of Certificate from statutory auditor for Positive net worth as per audited consolidated financial statements for last three financial years shall be submitted | We request you to amend the clause as below Copy of audited financial statements or declaration from the appointed statutory auditor/ CA to be provided as proof of the financial turnover. Self certified copy of Certificate from statutory auditor /CA for Positive net worth as per audited consolidated financial statements for last three financial years shall be submitted | Refer to AddendumVI |
| Vol.1 | 2129 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 6.2. Pre- Qualification Bid Covering Letter | Page 61 of 104 | a. We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP and related documents, in short listing of Agency for providing services. | We request you to kindly amend clause as below: a. We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP and related documents, in short listing of Agency for providing services. | Refer to AddendumVI |
| Vol.2 | 2130 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 12 .5 Locations for Integrated Command & Control Center (ICCC) | Page 393 of 400 | B. Permanente Locations of ICCC A piece of land has been identified near Panjabari, Guwahati & GSCL will construct the G+4 building within 24 Months. | We request you to kindly give exact location of permanent ICCC location for ensuring network feasibility and for proper estimation of shifting charges from temporary ICCC to permanent ICCC. | Will be provided to winning SI bidder |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 2131 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 3. 1 Project Background | Page 9 of 400 | Permanent Phase: Once the permanent ICCC Building is ready, SI must make all the shifting arrangement from the temporary ICCC building to the permanent ICCC building and quote a lump sum /price for the same in the price bid. The shifting must happen in a time bound manner & shall be completed within 30 days so that the all the services can be restored on priority. | We request you to kindly amend the clause as below Permanent Phase: Once the permanent ICCC Building is ready, SI must make all the shifting arrangement from the temporary ICCC building to the permanent ICCC building and quote a lump sum /price for the same in the price bid. The shifting must happen in a time bound manner & shall be completed within 60 days from the date of official notification from GSCL 30 days so that the all the services can be restored on priority. Suitable extension of time shall be given to SI incase of any delays not attributable to SI. | Tender conditions shall prevail |
| Vol.2 | 2132 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 5.6.4 Shifting of ICCC to Permanent Building | Page 319 of 400 | Shifting of all IT & Non-IT equipment's, including the DG, UPS/Power Plant equipment's will be under SI scope of work. SI shall be responsible for the proper handling of all equipment's while shifting, installation & commissioning at new permanent ICCC building. New permanent ICCC building will be having all interior and new furniture works readily available, hence old furniture (which will be not used in permanent ICCC) from temporary ICCC location will be auctioned. | 1. We request you to kindly amend the clause as below: Shifting of all IT & Non-IT equipment's, including the DG, UPS/Power Plant equipment's will be under SI scope of work. SI shall be responsible for the proper handling of all equipment's while shifting, installation & commissioning at new permanent ICCC building. Any damage/additional expenses incurred for shifting of ICCC IT & Non-IT equipments shall be reimbursed to SI. New permanent ICCC building will be having all interior and new furniture works readily available, hence old furniture (which will be not used in permanent ICCC) from temporary ICCC location will be auctioned. 2.We understand that Go-live need not be taken a second time after shifting. Also if any disruption of service due to the shifting shall not be counted in the SIA. Please confirm. | Tender conditions shall prevail |
| Vol.3 | 2133 | L&T Smart World & Communication | Volume 3: Master Service Agreement 8. Approvals and Required Consents | Page 7 of 50 | 8.1. The Authority shall extend necessary support to SI to obtain, maintain and observe all relevant and customary regulatory and governmental licenses, clearances and applicable approvals (hereinafter the "Approvals") necessary for SI to provide the Services. The costs of such Approvals shall be borne by SI. Both parties shall give each other all co-operation and information reasonably. | We request you to consider the payment for approvals to be made as per the invoices raised by the MSI and same shall not be part of contract agreement. Hence request you to modify the clause as mentioned below: The Authority shall extend necessary support to SI to obtain, maintain and observe all relevant and customary regulatory and governmental licenses, clearances and applicable approvals (hereinafter the "Approvals") necessary for SI to provide the Services. The costs of such Approvals shall be borne by SI Authority. Both parties shall give each other all co-operation and information reasonably. | Tender Conditions shall prevail. For more clarity, refer clause 4.6.4 /Sl no 1/ Pg 24 |
| Vol.2 | 2134 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 4.7 Other Expectations from System Integrator (SI) | Page 25 of 400 | 16. SI is required to maintain the spares for all the components minimum 5% or 2 no's whichever is more during the O&M period and handover the same on completion of the contract. | We understand that SI is required to maintain the spares for all the components minimum 5% or 2 no's whichever is more during O&M. Please confirm. | Tender conditions shall prevail |
| Vol.3 | 2135 | L&T Smart World & Communication | Volume 3: Master Service Agreement, 43.6.4. City surveillance & ICT Component related performance levels | Page 38 of 50 | 8 Repair / replacement of infrastructure equipment including: 1. CCTV Cameras (Fixed, PTZ, ANPR, RLVD, SVD) 2. ITMS Equipment (ATSC) 3. Any other equipment (Switching, Networking, Electrical & Mechanical) Bidder should keep minimum 10% spare at any given point of project execution. Infrastructure equipment should be replaced or repaired after complaint logging from Authority officials | We understand that SI is required to maintain the spares for all the components minimum 5% or 2 no's whichever is more during O&M. Please confirm. | Refer to AddendumVI |
| Vol.1 | 2136 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 7.10. Manufacturers'/P roducers' Authorization Form | Page 83 of 104 | In case at any stage, it is found that the information given above is false or incorrect, GSCL shall have the absolute right to take any action as deemed fit/without any prior intimation. | We request you to amend the clause as mentioned below: In case at any stage, it is found that the information given above is false or incorrect, GSCL shall have the absolute right to take any action as deemed fit/without any prior intimation. Seek clarification along with supporting documents. | Tender conditions shall prevail. |
| Vol.1 | 2137 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 7.10. Manufacturers'/P roducers' Authorization Form | Page 82 of 104 | (This form has to be provided by the OEMs of the hardware and software solutions proposed. This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. This Form has to be submitted along with a list clearly mentioning the items for which the bidder is authorized to quote.) | As the list of items/goods are required to be mentioned in the format, we request you to kindly amend the clause as below (This form has to be provided by the OEMs of the hardware and software solutions proposed. This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. This Form has to be submitted along with a list clearly mentioning the items for which the bidder is authorized to quote.) | Refer to AddendumVI |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2138 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 7.10. Manufacturers'/P roducers' Authorization Form | Page 82 of 104 | We also confirm that our offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | Request you to amend the clause as: "We also confirm that our offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 6 years 10 years from the date of bidding." | Refer to AddendumVI |
| Vol.1 | 2139 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.1. General | Page 13 of 104 | f. Bidder shall submit the Line of Credit for the amount of INR 21,59,00,000 (Twenty- One Crore , Fifty-Nine Lakhs Only) as per the format given in Annexure 9. | We understand that Line of Credit as per Annexure 9 has to be submitted by Sole Bidder/Lead Bidder. Please confirm. | Yes |
| Vol.1 | 2140 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 7.12.1. Details for Additional Required Items | Page 85 of 104 | S. No of Price Bid BOQ Item 1.4.1 Item 2.2.1 Item 3.2.1 Item 4.2.1 Item 5.8.1 Item 7.4.1 | The S.No mentioned in '7.12.1. Details for Additional Required Items' does not match with the S.No mentioned in Price Bid BOQ "BOQ_27684". Request you to kindly amend item numbers inline with Price Bid BOQ. | Refer to AddendumVI |
| Vol.1 | 2141 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.22. Confidentiality | Page 85 of 104 | The employees of the successful Lead bidder and Consortium members who are proposed to be deployed on the project need to furnish a Non-Disclosure Agreement (NDA) as per RFP Volume III. | We understand that Non-Disclosure Agreement as per Annexure 5 in Volume 1 of RFP has to be submitted by the bidder after the award of contract. Please confirm. | Refer to AddendumVI |
| Vol.1 | 2142 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 11. Annexure 7 - Format for Power of Attorney to Authorize Signatory | Page 95 of 104 | (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of | We request you to kindly remove this line from this format as the same is captured in detail in the format "Annexure 8 - Format for Power of Attorney for Lead bidder of Consortium". | Refer to AddendumVI |
| Vol.1 | 2143 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 11. Annexure 7 - Format for Power of Attorney to Authorize Signatory & 12. Annexure 8 - Format for Power of Attorney for Lead bidder of Consortium | & | 11. Annexure 7 - Format for Power of Attorney to Authorize Signatory 12. Annexure 8 - Format for Power of Attorney for Lead bidder of Consortium [To be executed on non-judicial stamp paper of the appropriate value in accordance with relevant Stamp Act. The stamp paper to be in the name of the company who is issuing the power of attorney.] | We understand that Annexure 7 & 8 - Power of Attorney can be executed on non-judicial stamp paper of INR 100 duly attested by notary public. Please confirm. | Tender conditions shall prevail. |
| Vol.1 | 2144 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.10. Contents of Bid | Page 18 of 104 | Bidder shall submit technical bid in hard copy which shall be properly bound and all pages shall sequentially numbered. | Due to COVID-19 pandemic situation, we request GSCL to accept the bids (both technical and financial) submitted in online mode only. Kindly confirm the same. | Agreed. However, during bid evaluation stage for verification purpose if GSCL seeks the hard copy, bidders shall submit the same within the timeframe given by GSCL. Bidder to Refer Sl. 1.21 of Amendment 01 GSCL to confirm. |
| Vol.1 | 2145 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 1.3. Bid Data Sheet | Page 8 of 104 | 16 Last date for online submission of Bids: 13-07-2020 up to 15.00 Hrs. | We request GSCL to kindly extend the timeline for bid submission for atleast 4 weeks from the date of response to bidder's queries. | Tender conditions shall prevail. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2146 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 1.4. Definitions/Acron yms | Page 9 of 104 | 12 Consortium Parent company existence of Bidder/ Lead bidder would be considered for only 100% subsidiary/ division/ sub division/ branch business unit. | We request you to delete this mentioned clause. | Tender conditions shall prevail. |
| Vol.2 | 2147 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 6.1.10.2 Change Order | Page 337 of 400 | d. If parties agree that the Contract does not contain applicable rates or that the said rates are inappropriate or the said rates are not precisely applicable to the variation in question, then the parties shall negotiate a revision of the Contract Price which shall represent the change in cost of the works caused by the Variations. Any change order shall be duly approved by the Purchaser in writing. | We understand from this clause that SI shall be eligible for variation cost due to change order. Please confirm. | Yes, Change Management will be applicable in this RFP. |
| Vol.1 | 2148 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.2. Eligible Bidders | Page 14 of 104 | Bids submitted by a consortium should comply with the following requirements also: i. The Lead Bidder shall be authorized to incur liabilities and receive instructions for and on behalf of any and all consortium members. Entire execution of the Contract, including payment, shall be done exclusively by/with the Lead Bidder | We request you to kindly allow direct payments to the consortium member, based on written authorization by Lead Bidder. This will enable bidder to have financial independence and shall enable to bid a competitive price. Hence request you to amend the clause as below: i. The Lead Bidder shall be authorized to incur liabilities and receive instructions for and on behalf of any and all consortium members. Entire execution of the Contract, including payment, shall be done exclusively by/with the Lead Bidder and payment under the Contract shall be received by both the lead partner and consortium member for their respective scope of work, upon written authorization by the lead bidder. | Tender conditions shall prevail. |
| Vol.1 | 2149 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.8. Earnest Money Deposit (EMD) | Page 16 of 104 | For Unsuccessful bidders: The bid security of all unsuccessful bidders would be refunded without interest by Authority on finalization of the bid in all respects by the successful bidder. | Request you to modify the clause as follows: For Unsuccessful bidders: The bid security of all unsuccessful bidders would be refunded without interest by Authority within 30 days from the date of opening of commercial bid. on finalization of the bid in all respects by the successful bidder. | Refer to AddendumVI |
| Vol.1 | 2150 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.9. Bid Validity Period | Page 17 of 104 | Bid shall remain valid for the time period mentioned in the Fact Sheet. On completion of the validity period, unless the Bidder withdraws his bid in writing, it will be deemed to be valid until such time that the Bidder formally (in writing) withdraws his bid. | Request you to kindly amend the clause as below: Bid shall remain valid for the time period mentioned in the Fact Sheet. On completion of the validity period, unless the Bidder withdraws his bid in writing, it will be deemed to be valid until such time that the Bidder formally (in writing) withdraws his bid. | Tender conditions shall prevail. |
| Vol.1 | 2151 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.11.1. Pre-Qualification Bid Format & 2.11.2. Technical Bid Format | Page 19 of 104 & Page 21 of 104 | Note: 1. Bidders are requested to merge all the submittals in the same sequence as mentioned above with separators named as PQ 1, PQ 2, PQ 14 etc. into one pdf file and upload as one pdf file separately for PQ bid submission in the e procurement portal. & Note: 1. Bidders are requested to merge all the submittals in the same sequence as mentioned above with separators named as TQ 1, TQ 2, TQ 15 etc. into one pdf file and upload as one pdf file separately for TQ bid submission in the e procurement portal. | We understand that there is provision for submission of only one pdf file comprising of Fee, Pre-Qualification & Technical bids in the e-procurement portal. Please confirm. We request you to kindly increase the maximum size of pdf file to be uploaded on eprocurement portal to 200-500 MB to accomodate all the documents to be submitted as per RFP. | Need to be discussed with e-procurement cell |
| Vol.1 | 2152 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.13. Authentication of Bids | Page 22 of 104 | An authorized representative (or representatives) of the Bidder shall initial all pages of the Pre-Qualification, Technical and Commercial Bids. | We understand that commercial bid shall be submitted as per Price Bid BOQ "BOQ_27684" (excel workbook) and initial of authorized representative is not required for commercial bid. Please confirm. | Refer to AddendumVI |
| Vol.1 | 2153 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.21. Acceptance/Reje ction of Bids | Page 23 of 104 | b) Bid should be free of over writing. All erasures, correction or addition must be clearly written both in words and figures and attested. In the event of any assumptions, presumptions, key points of discussion, recommendation or any points of similar nature submitted along with the Bid, Authority reserves the right to reject the Bid and forfeit the EMD. | We request you to kindly amend the clause as below: b) Bid should be free of over writing. All erasures, correction or addition must be clearly written both in words and figures and attested. In the event of any assumptions, presumptions, key points of discussion, recommendation or any points of similar nature submitted along with the Bid which are not acceptable to Authority, Authority reserves the right to reject the Bid and forfeit the EMD. | Refer to AddendumVI |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2154 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 2.25. Fraud and Corrupt Practices | Page 26 of 104 | b) Without prejudice to the rights of Authority under Clause above and the rights and remedies which Authority may have under the LOI or the Agreement, if a Bidder is found by Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOI or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or RFP issued by Authority during a period of 3 years from the date such Bidder is found by Authority to have directly or through an agent, engaged or indulged in any Prohibited Practices. | Request to amend the clause as: b) Without prejudice to the rights of Authority under Clause above and the rights and remedies which Authority may have under the LOI or the Agreement, if a Bidder is found by Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOI or the execution of the Agreement, such Bidder shall be disqualified and the bid shall not be considered for further evaluation, not be eligible to participate in any tender or RFP issued by Authority during a period of 3 years from the date such Bidder is found by Authority to have directly or through an agent, engaged or indulged in any Prohibited Practices. | Tender conditions shall prevail. |
| Vol.1 | 2155 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 14. Annexure 10: Format of Agreement between Bidder and their parent company / subsidiary / Sister Concern Company (As the case may be) | Page 100 of 104 | 14. Annexure 10: Format of Agreement between Bidder and their parent company / subsidiary / Sister Concern Company (As the case may be) | We understand that Annexure 10 - Agreement between bidder and parent company – This agreement will remain valid till validity of bidder's offer to GSCL including extension if any and till satisfactory performance of the contract in the event the contract is awarded by GSCL to the bidder. Please confirm. | Agreed |
| Vol.3 | 2156 | L&T Smart World & Communication | Volume 3: Master Service Agreement, 17. Term and Extension of the Contract | Page 19 of 50 | 17.1. The Contract period shall commence from the date of signing of contract or Issuance of LoI, whichever is earlier, and shall remain valid for 60 Months from the date of Go Live of the system | We request you to kindly amend the clause as: "17.1. The Contract period shall commence from the date of signing of contract or Issuance of LoI, whichever is later earlier, and shall remain valid for 60 Months from the date of Go Live of the system" | Refer to AddendumVI |
| Vol.2 | 2157 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 5.2.10 Helpdesk | Page 137 of 400 | SI shall be required to setup a centralized helpdesk at two locations i.e. one at Command Control Center specifically for City Surveillance, and one at City Operation Center for rest of the solutions. | We request you to kindly specify the exact location of City Operation Center. | Tender conditions shall prevail |
| Vol.2 | 2158 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 5.2.10 Helpdesk | Page 138-139 of 400 | i. Helpdesk Capacity SI is required to provide a minimum 10-seater helpdesk at Command Control Center during all operation hours as specified in the RFP. iii. Helpdesk Operators The SI is required to provide Operators at Helpdesk for operating and managing the Helpdesk as specified in this RFP. | We understand that helpdesk operators required as per these clauses are inclusive in the 18 Nos. Of Contact Centre Operators (including relievers) in Schedule-C of Price Bid BOQ. Please confirm. | Please amend to read as - Helpdesk operators required as per these clauses are inclusive in the 11 Nos. Of Contact Centre Operators (including relievers) in Schedule-C of Price Bid BOQ. For more details please refer to |
| Vol.2 | 2159 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 5.2.19 Handholding and Training | Page 157-159 of 400 | A. Basic IT training B. Initial Training as part of Project Implementation I, Functional Training C. Administrative Training II. Senior Management Training D. Post-Implementation Training | We request you to kindly specify the number of man days and trainees for each category of training. | Min 2 Man-days in every 6 months |
| Vol.1 | 2160 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.4 Manpower Deployment | Page 48 of 104 | Minimum Deployment during Operation and Maintenance phase 5 Security & Surveillance Expert - Quantity 1 - 100% 6 Integrated Traffic Management Expert - Quantity 1 - 100% | There is a discrepancy in the quantity required for Security & Surveillance Expert and Integrated Traffic Management Expert. We request you to confirm the below: Minimum Deployment during Operation and Maintenance phase 5 Security & Surveillance Expert - Quantity 1 3- 100% (8*5) 6 Integrated Traffic Management Expert - Quantity 1 3 -100% (8*5 24*7) | Refer to AddendumVI |

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| Vol.2 | 2161 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 6.1.9.2 Helpdesk and Facilities Management Services | | Minimum Deployment during Operation and Maintenance phase 5 Security & Surveillance Expert - Quantity 1- 100% (8*5) 6 Integrated Traffic Management Expert - Quantity 1 -100% (24*7) | There is a discrepancy in the quantity required for Security & Surveillance Expert and Integrated Traffic Management Expert. We request you to confirm the below: Minimum Deployment during Operation and Maintenance phase 5 Security & Surveillance Expert - Quantity 1 3 - 100% (8*5) 6 Integrated Traffic Management Expert - Quantity 1 3 -100% (8*5 24*7) | Refer to AddendumVI |
| Vol.2 | 2162 | L&T Smart World & Communication | Volume 2: Scope of Work 6.1.6.2 Provision of the Operational Manpower & Contact Center Manpower to view the various data feeds and call centre operations at ICCC | Page 324 of 400 | Operational Manpower shall work in 3 shifts, with no person being made to see the data feeds for more than 8 hours at a stretch. Contact Centre Manpower for operationalization of the systems (9 resources in normal working in shift & 2 resources each in day shifts for Field O&M)-11 Nos | We understand that 9 Resources (3 resources in each shift) and 2 resources in dayshift is required as contact center manpower. Total 11 resources.Kindly | Refer to AddendumVI |
| Vol.2 | 2163 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 6.1.9.2 Helpdesk and Facilities Management Services | Page 333 of 400 | 8 Command Centre Operators 11-100% (24*7 – 3 resources in each rotational shift & 2 resource in general shift for field maintenance | 1. We understand that both Contact center manpower and Command center operators are same and the requirement is 11. Kindly confirm 2.18 Nos. Of Contact Centre Operators (including relievers) in Schedule-C of Price Bid BOQ is mentioned and this is contradictory to the requirement mentioned in the clause 6.1.6.2. Please confirm the requirement. | Refer to AddendumVI |
| Vol.2 | 2164 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | Page 347 of 400 | Bidders should ensure warranty and support for all equipment from OEMs during the contract period. All the back-to-back service agreements should be submitted along with the Technical Bid. | As the bidder is responsible for delivering scope as per RFP, we request you to amend clause as: 10. Bidders should ensure warranty and support for all equipment from OEMs during the contract period. All the back-to-back service agreements should be submitted along with the Technical Bid. | This is already mentioned in said clause - 10. Bidders should ensure warranty and support for all equipment from OEMs during the contract period. All the back-to-back service agreements should be submitted along with the Technical Bid. |
| Vol.2 | 2165 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | | System Integrator shall place orders on various OEMs directly and not through any subcontractor / partner. | We request you to delete this mentioned clause. | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 2166 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | Page 347 of 400 | 9. Bidder should ensure that only one make and model is proposed for one component in Technical Bid for example all PTZ cameras must belong to a single OEM and must be of the same model etc. | We presume that one make and model shall be proposed for system-wise cameras (i.e) for example, make and model of ITMS cameras can be different from the CCTV Fixed box cameras. Please confirm whether our understanding is correct. | Yes, CCTV Camera (Dome Fixed & PTZ) camera should be from Same OEM and ITMS (ANPR, SVD, RLVD) camera can be different OEM. |
| Vol.2 | 2167 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT | Page 347 of 400 | 20. All the hardware and software supplied should be from the reputed Original Equipment Manufacturers (OEMs). GSCL/or any other authorized agency as nominated by the Authority reserves the right to ask replacement of any hardware / software if it is not from a reputed brand and conforms to all the requirements specified in the RFP documents. | We request you to kindly amend the clause as: 20. All the hardware and software supplied should be from the reputed Original Equipment Manufacturers (DEMs). GSCL/or any other authorized agency as nominated by the Authority reserves the right to ask replacement of any hardware / software during bid evaluation and before start of contract if it does is not from a reputed brand and conforms to all the requirements specified in the RFP documents. If GSCL ask for replacement of any hardware / software after the signing of contract/issue of LOI, then the additional varaible cost for change of make shall be reimbursed to SI. | Tender conditions shall prevail |
| Vol.2 | 2168 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 11.12 Security Operations Center | | The bidder shall set up Security Operations Centre to ensure continuous monitoring and manage all kinds of cyber security operations related to smart city such as Incident Management, Loggling and Monitoring, Anti-virus Management, Threat Intelligence Support, Secure Technology Disposal and other cyber security support activities to ensure secured smart city ecosystem. | We request you to kindly descope the Security Operations Center from bidder' scope as setting up a security operations centre will incur huge expenses thereby increasing the bid value. | Tender conditions shall prevail |
| Vol.3 | 2169 | L&T Smart World & Communication | Volume 3: Master Service Agreement, 10.33. Statutory Requirements | Page 14 of 50 | 10.33. Statutory Requirements | We understand that statutory levy will be payable to SI post bid submission due to effect of change in law. Please confirm. | Refer to AddendumVI |
| Vol.3 | 2170 | L&T Smart World & Communication | Volume 3: Master Service Agreement 3. Conditions Precedent | Page 5 of 50 | The Authority reserves the right to waive any or all of the conditions specified in Clause 3 above in writing and no such waiver shall affect or impair any right, power or remedy that the Authority may otherwise have. | We request you to modify the clause as mentioned below: The Authority reserves the right to waive any or all of the conditions specified in Clause 3 above in writing and no such waiver shall affect or impair any right, power or remedy that the Authority may otherwise have with written notice to MSI. | Tender conditions prevails |
| Vol.3 | 2171 | L&T Smart World & Communication | Volume 3: Master Service Agreement 3. Conditions Precedent | Page 5 of 50 | In the event that any of the conditions set forth in Clause 3 hereinabove are not fulfilled within 1 month from the date of this Contract, or such later date as may be mutually agreed upon by the parties, the Authority may terminate this Contract | We request you to modify the clause as mentioned below: In the event that any of the conditions set forth in Clause 3 hereinabove are not fulfilled within 1 month from the date of this Contract, or such later date as may be mutually agreed upon by the parties, the Authority may terminate this Contract penalise the MSI thereafter as per Liquidated damages. | Tender conditions shall prevail |
| Vol.3 | 2172 | L&T Smart World & Communication | Volume 3: Master Service Agreement 10. Bidder's Obligations | Page 9 of 50 | SI shall be fully responsible for deployment / installation / development/ and integration of all the software and hardware components and resolve any problems / issues that may arise due to integration of components. | We understand that SI shall provide the deliverables as per RFP only. Hence request you to amend the clause as mentioned below: SI shall be fully responsible for deployment / installation / development/ and integration of all the software and hardware components and resolve any problems / issues that may arise due to integration of components as per the scope pertaining to the RFP. | Tender condition shall prevail |

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| Vol.3 | 2173 | L&T Smart World & Communication | Volume 3: Master Service Agreement 10.29. Reporting Progress | Page 12 of 50 | In case during execution of works, the progress falls behind schedule or does not meet the Tender requirements, SI shall deploy extra manpower/ resources to make up the progress or to meet the RFP requirements. Plan for deployment of extra man power/ resources shall be submitted to the Authority for its review and approval. All time and cost effect in this respect shall be borne, by SI within the contract value. | We request you to modify the clause as mentioned below: In case during execution of works solely due to the reasons pertaining to SI, the progress falls behind schedule or does not meet the Tender requirements, SI shall deploy extra manpower/ resources to make up the progress or to meet the RFP requirements. Plan for deployment of extra man power/ resources shall be submitted to the Authority for its review and approval. All time and cost effect in this respect shall be borne, by SI within the contract value. | Tender conditions shall prevail |
| Vol.3 | 2174 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: Extension of Completion: St shall be entitled to extension of the Time for Completion if and to the extent that completion is or will be delayed by any of the following causes: (a) a Change Control Note or variation or other substantial change in the quantity of an item of work included in the Contract, (b) a cause of delay giving an entitlement to extension of time under a Sub-Clause of these Conditions, (c) exceptionally adverse climatic conditions, or Force Majeure (d) Unforeseeable shortages in the availability of personnel or Goods caused by epidemic or governmental actions, or (e) any delay, impediment or prevention caused by or attributable to the Purchaser, the Purchaser's Personnel, or the Purchaser's other contractors on the Site. (f) Suspension of the contract | Tender conditions shall prevail |
| Vol.3 | 2175 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: Suspension by the MSI: If the Authority fails to certify in accordance with this Agreement upon submission of invoices or fails to comply with Payment obligation or provide timely access to site or perform its obligations in a timely manner ,the MSI may, after giving not less than 21 days' notice to the Authority, suspend work (or reduce the rate of work) unless and until the default of the Authority has been remedied. | Tender condition shall prevail |
| Vol.3 | 2176 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: Change in Applicable Law: The Contract Price shall be adjusted to take account of any increase or decrease in Change in Applicable Law, introduction of new Laws and the repeal or modification of existing Laws) including Taxes or in the judicial or official governmental interpretation of such Laws, made after the Effective Date, which affect the MSI in the performance of obligations under the Contract. If the MSI suffers (or will suffer) delay and/or incurs (or will incur) additional Cost as a result of these changes in the Laws or in such interpretations, made after the Effective Date, the MSI shall give notice to the Authority and shall be entitled to: (a)an extension of time for any such delay, if completion is or will be delayed and (b)payment of any such Cost, which shall be included in the Contract Price. | Tender condition shall prevail |
| Vol.3 | 2177 | L&T Smart World & Communication | Volume 3: Master Service Agreement 11. Authority's Obligations | Page 15 of 50 | Authority shall ensure that timely approval is provided to SI as and when required, which may include approval of project plans, implementation methodology, design documents, specifications, or any other document necessary in fulfilment of this contract. | Time is the essence of the contract, hence the acceptance of the deliverables by the Authority shall be as mentioned below: Authority shall ensure that timely approval is provided to SI i.e. within 14 days of submission of the note/report as and when required, which may include approval of project plans, implementation methodology, design documents, specifications, or any other document necessary in fulfilment of this contract.If the Authority fails to provide written acceptance to SI within 14 days of submission of note/report the same shall be deemed accepted by Authority. | Tender conditions shall prevail. |

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| Vol.3 | 2178 | L&T Smart World & Communication | Volume 3: Master Service Agreement 12. Payments | Page 15 of 50 | Authority shall make payments to SI at the times and in the manner set out in the Payment schedule as specified Payment Milestones in RFP Volume II subject to the penalties as mentioned under Clause 42 of Section C. Service Levels of Volume 3. Authority shall make all efforts to make payments to SI within 45 days of receipt of invoice(s) and all necessary supporting documents. | We request you to amend the clause as mentioned below for improvement in working capital of SI as per Meity guidelines: Authority shall make payments to SI at the times and in the manner set out in the Payment schedule as specified Payment Milestones in RFP Volume II subject to the penalties as mentioned under Clause 42 of Section C- Service Levels of Volume 3. Authority shall make all efforts to make payments to SI within 45 30 days of receipt of invoice(s) and all necessary supporting documents. In the event of delay in payment of undisputed amount beyond 30 days, SI shall be entitled to a late payment interest of 10% per annum from the date of completion after submission of invoice. This interest is subject to a limit of 10% of the total contract value. | Tender condition shall prevail |
| Vol.3 | 2179 | L&T Smart World & Communication | Volume 3: Master Service Agreement 14. Taxes | Page 17 of 50 | SI shall bear all taxes and duties etc. levied or imposed on SI under the Contract including but not limited to, Customs duty, Excise duty, GST,, any other taxes and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof during the entire contract period, i.e., on account of material supplied and services rendered, and payments received by him from the Authority under the Contract. It shall be the responsibility of SI to submit to the concerned Indian authorities the returns and all other connected documents required for this purpose. SI shall also provide the Authority such information, as it may be required in regard to SI's details of payment made by the Authority under the Contract for proper assessment of taxes and duties. The amount of tax withheld by the Authority shall at all times be in accordance with Indian Tax Law and the Authority shall promptly furnish to SI original certificates for tax deduction at source and paid to the Tax Authorities. | We request you to add the clause as mentioned below: SI shall bear all taxes and duties etc. levied or imposed on SI under the Contract including but not limited to, Customs duty, Excise duty, GST., any other taxes and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof during the entire contract period, i.e., on account of material supplied and services rendered, and payments received by him from the Authority under the Contract. It shall be the responsibility of SI to submit to the concerned Indian authorities the returns and all other connected documents required for this purpose. SI shall also provide the Authority such information, as it may be required in regard to SI's details of payment made by the Authority under the Contract for proper assessment of taxes and duties. The amount of tax withheld by the Authority shall at all times be in accordance with Indian Tax Law and the Authority shall promptly furnish to SI original certificates for tax deduction at source and paid to the Tax Authorities. GST shall be shown extra by the bidder in their invoices for the items applicable. The same shall be paid by Authority as per actual after verification If there is any tax savings, the same shall be reduced from the payable amount. In case of any new incidence of tax or increase in existing tax rates taking place during the Agreement Period, that shall be borne and payable by the Authority over and above the agreed price for each item as may be applicable as per the Invoice raised by either Party/Member of the Consortium on the Authority. Similarly, any reduction in taxes shall be to the benefit of Authority. | Refer to AddendumVI |
| Vol.3 | 2180 | L&T Smart World & Communication | Volume 3: Master Service Agreement 15: Indemnity | Page 18 of 50 | 15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims. | We request you to amend the clause as mentioned below: 15.1. SI Either Party shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI Either Party or any third party associated with SI Either Party in connection with or incidental to this Contract; or b. any breach of any of the terms of SI either partie's did as agreed, the RFP and this Contract by SI Either Party c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI Either Party shall also indemnify the Authority each other against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims. | Refer to AddendumVI |

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| Vol.3 | 2181 | L&T Smart World & Communication | Volume 3: Master Service Agreement 15. Indemnity | Page 18 of 50 | 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims. | We request you to describe the claims by the third parties. | Refer to AddendumVI |
| Vol.3 | 2182 | L&T Smart World & Communication | Volume 3: Master Service Agreement 22: Force Majeure | Page 21 of 50 | The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could not have reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligation as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. | We request Authority to provide suitable time for informing as the Force Majeure situations are uncertain and the communication can be delayed. Hence, request you to amend the clause as mentioned below: The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could not have reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five 14 (Fourteen) days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligation as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. | Refer to AddendumVI |
| Vol.3 | 2183 | L&T Smart World & Communication | Volume 3: Master Service Agreement 22. Force Majeure | Page 21 of 50 | In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. | We request you to amend the clause as mentioned below as per Meity Guidelines: In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered, or delayed. The time for achieving Final Go - Live shall be extended and costs incurred as a result of the Force Majeure event shall be reimbursed to the MSI. | Refer to AddendumVI |
| Vol.3 | 2184 | L&T Smart World & Communication | Volume 3: Master Service Agreement 24. Insurance | Page 22 of 50 | SI shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI. | We request you to amend the clause as mentioned below: SI Authority shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI be reimbursed by authority on submission of proof by SI. | Refer SI 3.04 of Addendum-1 |
| Vol.3 | 2185 | L&T Smart World & Communication | Volume 3: Master Service Agreement 34. Confidentiality | Page 26 of 50 | SI shall be liable to fully recompense the Authority for any loss of revenue arising from breach of confidentiality. | SI Either Party shall be liable to fully recompense the Authority each other party for any loss of revenue arising from breach of confidentiality. | Tender condition shall prevail |
| Vol.3 | 2186 | L&T Smart World & Communication | Volume 3: Master Service Agreement 35. Events of Default by SI | Page 27 of 50 | Where despite the issuance of a default notice to SI by the Authority, SI fails to remedy the default to the satisfaction of the Authority, the Authority may, where it deems fit, issue to the defaulting party another default notice or proceed to contract termination. | We request you to amend the clause as mentioned below: Where despite the issuance of a default notice to SI by the Authority, SI fails to remedy the default to the satisfaction of the Authority, the Authority may, where it deems fit, issue to the defaulting party another 14 days default notice or.And may proceed to contract termination with prior intimation to SI. | Tender condition shall prevail |

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| Vol.3 | 2187 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: Events of Default by Authority: "Authority Event of Default" means any of the following but not limited to events set out below, unless such event has occurred because of a default by the MSI, a Change in Law or any event of Force Majeure. a.if the Authority fails to pay any undisputed money due to the MSI pursuant to this Contract within thirty (30) calendar days after receiving written notice from the MSI that such payment is overdue; b.if the Authority is in material breach of its obligations under this Contract and has not remedied the same within thirty (30) days (or such longer period as the MSI may have subsequently approved in writing) following the receipt by the Authority of the MSI's notice specifying such breach; c. if the MSI is unable to carry out any of its obligations under the Contract for any reason attributable to the Authority, including but not limited to the Authority's failure to provide possession of or access to the Site or other areas or failure to obtain any governmental permit necessary for the execution and/or completion of the System; d.if the Authority becomes insolvent or bankrupt or enters into any agreements with its creditors for relief of debt or take advantage of any law for the benefit of debtors or goes into liquidation or receivership whether compulsory or voluntary; or, if the Authority is a corporation, a resolution is passed or order is made for its winding up; e.if the Authority suspends the performance of the Services for more than sixty (60) days, for reasons not attributable to the MSI. Without prejudice to other provisions of this Contract, upon the occurrence of a Authority Event of Default, the MSI may deliver a notice to the Authority specifying the nature of the breach and giving a cure period of thirty (30) days to the Authority to cure the Authority Event of Default, the MSI may terminate the Contract forthwith. | Tender condition shall prevail |
| Vol.3 | 2188 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: If the Contract is terminated under Termination clause as per Volume III the MSI shall immediately: a.cease all further work, except for such work as may be necessary for the purpose of protecting that part of the System already executed, or any work required to leave the site in a clean and safe condition; b.terminate all subcontracts, except those to be assigned to the Authority; c.remove all MSI's Equipment from the site and repatriate the MSI and its Sub MSI's personnel from the Site; d.In addition, the MSI shall: (i)deliver to the Authority the parts of the System executed by the MSI up to the date of termination; (ii)to the extent legally possible, assign to the Authority all right, title, and benefit of the MSI to the System, or Subsystems, as of the date of termination, and, as may be required by the Authority, in any subcontracts concluded between the MSI and its Sub MSIs; (iii)to the extent legally possible, deliver to the Authority all drawings, specifications, and other documents prepared by the MSI or its Sub MSIs as of the date of termination in connection with the System. The Authority shall pay to the MSI all amounts owed to the MSI upto the date of termination after deducting any payments owed by the MSI to the Authority. | Tender condition shall prevail |
| Vol.3 | 2189 | L&T Smart World & Communication | Volume 3: Master Service Agreement 36. Termination | Page 28 of 50 | Termination for Insolvency: The Authority may at any time terminate the Contract by giving written notice to SI, without compensation to SI, if SI becomes bankrupt or otherwise insolvent, provided that such termination shall not prejudice or affect any right of action or remedy which has accrued or shall accrue thereafter to the Authority | We request you to amend the clause as mentioned below: Termination for Insolvency: The Authority may at any time terminate the Contract by giving written notice to SI, without compensation with compensation to SI for the deliverables delivered till date of termination, if SI becomes bankrupt or otherwise insolvent, provided that such termination shall not prejudice or affect any right of action or remedy which has accrued or shall accrue thereafter to the Authority | Tender condition shall prevail |

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| Vol.3 | 2190 | L&T Smart World & Communication | Volume 3: Master Service Agreement 36. Termination | Page 28 of 50 | 36.5. SI may, subject to approval by the Authority, terminate this Contract before the expiry of the term by giving the Authority a prior and written notice at least 3 months in advance indicating its intention to terminate the Contract. | We request you to amend the clause as mentioned below: 36.5. SI may, subject to approval by the Authority, terminate this Contract before the expiry of the term by giving the Authority a prior and written notice at least 3 months in advance indicating its intention to terminate the Contract. In such a case, SI shall be paid for the deliverables delivered till date of termination. | Tender condition shall prevail |
| Vol.3 | 2191 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: For any new equipment(s)/system(s) which are not included in the RFP that might come up during the contract period Authority will reserve the option to procure these equipment(s) from the SI on cost of Supply, Implementation and AMC plus handling charges of 12.5% to the SI. The SI would need to operate and maintain all such new equipment installed in the Project locations and yearly AMC charges will be paid by Authority to SI | Tender condition shall prevail |
| Vol.3 | 2192 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: Assignment:- The rights and obligations under the Contract are personal to MSI and shall not be assigned by it, to any third party, without the express prior written authorization of the Authority, except that MSI may assign due and payable to it under the Contract to any Bank/Financial Institution. The property of Authority cannot be mortgage by MSI in any of the case. | Tender condition shall prevail |
| Vol.3 | 2193 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | | We request you to add the clause as mentioned below: Bonus: If the MSI achieves completion of the milestones or any section(s) prior to the intended Completion Date prescribed in Contract data (Extension of time at the discretion), the Authority shall pay to the MSI a sum of 10% of the delivered portion of the respective milestone as bonus for early completion, for every calendar month which shall elapse between the date of completion of all items of works as stipulated in the contract, including variations and the time prescribed in the contract | Tender condition shall prevail |
| Vol.3 | 2194 | L&T Smart World & Communication | Volume 3: Master Service Agreement 16. Warranty | Page 19 of 50 | Upon receipt of such notice, the SI shall, with all reasonable speed, repair or replace the defective Goods or parts thereof, without prejudice to any other rights which the Authority may have against the SI under the Contract. | We request you to amend the clause as mentioned below: Upon receipt of such notice, the SI shall, with all reasonable speed, repair or replace the defective Goods or parts thereof, without prejudice to any other rights which the Authority may have against the SI under the Contract. Any defective component, excluding hard disks, that has been replaced by the MSI shall remain the property of the MSI. | Tender condition shall prevail |
| Vol.3 | 2195 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the clause as mentioned below: In case the Parties decide to use any pre-existing work not related to the Project for any Project use and which is not owned by either Party, MSI and the Authority shall mutually decide on use of such work on terms to be decided on mutual consent and time for execution and increase in price shall be paid respectively. Notwithstanding the foregoing, any Intellectual Property or Intellectual Property Rights that were developed, owned or licensed by a Party prior to execution of the Contract shall remain with such Party unless the Parties agree otherwise by express written consent. | Tender condition shall prevail |
| Vol.2 | 2196 | L&T Smart World & Communication | Volume 2: Scope of Work 3.4 Project Objectives | Page 11 of 400 | Integration with existing safety & surveillance systems already implemented as part of the initiative taken by Police department etc | Kindly provide the details of existing safety & surveillance systems. | There is no any existing system required to integrate, but system should be capable to integrate any existing or old system in future. |
| Vol.2 | 2197 | L&T Smart World & Communication | Volume 2: Scope of Work 4.0 PROJECT SCOPE OF WORK | Page 13 of 400 | Data Center (DC) -DC at State Data Centre | Kindly the provide the requirement of DR and Location of DR Kindly include the lineitems in the Price bid to quote DR during Implementation and OPEX period. | DC Address: State Data Centre (SDC) Assam Secretariat (Civil), Dispur, Guwahati-781006, Assam There is no DR planned in this RFP. |
| Vol.2 | 2198 | L&T Smart World & Communication | Volume 2: Scope of Work 4.9 Design, Supply, Installation & Commissioning of the Field Equipment | Page 28 of 400 | The Scope includes Supply, Installation, commissioning and Customization (as required) of various field systems which include Integrated Traffic Management System (ITMS) at Traffic Junctions, City Surveillance System, DC & DR and other IT infrastructure required for successful operations of the ICCC project. | We understand that Defect liability period and O&M is 5 years from the date of Go-Live of the Project. Kindly confirm | State Data Centre (SDC) |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 2199 | L&T Smart World & Communication | Volume 2: Scope of Work 4.7 Other Expectations from System Integrator (SI) | | SI shall responsible for maintaining the SLA for the complete NW infrastructure (either maintained by self or other agency), including all City Optical fiber network (Which shall be maintained by Network Service Provider) for the period of five (5) years after final acceptance testing and handover the complete systems to the Authority after project defeat liability period. Authority has full right to use the city network for his other requirements of connecting the existing and or upcoming systems and solutions for entire contract period and thereafter. | We understand that Defect liability period and O&M is 5 years from the date of Go-Live of the Project. Kindly confirm | Tender conditions shall prevail |
| Vol.2 | 2200 | L&T Smart World & Communication | Volume 2: Scope of Work 4.21.3 Hosting Services | Page 48 of 400 | 1. The infrastructure of Data Center for ICCC, ITMS and City Surveillance system shall be hosted at State Data Center (SDC) of Govt. of Assam. The following services shall be provisioned by State Data Center. Internet Bandwidth Hosting Space Power & Cooling Secured Data Center Environment The SI shall responsible for any payments or charges (if required) for hosting data center services at State Data Centre, (which will be reimbursed to SI or will be directly paid to SDC) | We request GSCL to pay the Hosting Charges directly to SDC and the SI shall not quote the same. Kindly confirm. | Dispur, Guwahati-781006, Assam |
| Vol.2 | 2201 | L&T Smart World & Communication | Volume 2: Scope of Work 4.22 Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | Page 50 of 400 | The SI shall provide system integration services to customize and integrate the applications procured through the project. The ITMS and Surveillance System applications proposed by the SI should have open APIs and should be able to integrate and share the data with other third-party systems already available or coming up in the coming future | Kindly elaborate the scope of integration with third party Systems. | There is no DC planned in this RFP. |
| Vol.2 | 2202 | L&T Smart World & Communication | Volume 2: Scope of Work 6.1.11.1 Factory Testing | Page 340 of 400 | SI shall have to submit Factory Test Certificate for the below mentioned materials before the actual supply of the items. 1. Cable 2. Pole 3. Signal Aspects Authorized representative from GSCL will visit the manufacturing plant of the product subject to present in India. Authorized representative will check the testing process | We understand that the travel ,lodging and accomodation charges for the GSCL appointed authorized representative shall be borne by GSCL. Kindly confirm, | Yes, travel ,lodging and accommodation charges for the GSCL appointed authorized representative shall be borne by GSCL. |
| Vol.2 | 2203 | L&T Smart World & Communication | 8.0 ANNEXURE III - COMMON GUIDELINES REGARDING COMPLIANCE OF SYSTEMS/EQUI PMENT Volume 2: Scope of Work 6.1.11.1 Factory Testing | Page 348 of 400 | System Integrator shall place orders on various OEMs directly and not through any sub- contractor / partner | Kindly amend the clause as below, 22. System Integrator shall place orders on various OEMs and their distributors directly and not through any sub- contractor / partner | Tender conditions shall prevail |
| Vol.3 | 2204 | L&T Smart World & Communication | Volume 3: Master Service Agreement | Page 20 of 50 | 19. Time is of the essence 19.1. Time shall be of the essence in respect of any date or period specified in this Contract or any notice, demand or other communication served under or pursuant to any provision of this Contract and in particular in respect of the completion of the activities by SI by the specified completion date | Request you to remove the clause as there is a penalty for non achieving the milestone. | Tender condition shall prevail |

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| Vol.2 | 2205 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications, 12.7 Bill of Material (BOM) Summary | | 1.1.11 10 Mtrs Gantry System/Cantilever Pole - ANPR & RLVD | Request you to kindly allow the bidder to design the type, length and strcuture of pole according to design and junciton requirements. | Bidder can propose the better solutions |
| Vol.3 | 2206 | L&T Smart World & Communication | Volume 3: Master Service Agreement, B. SERVICE LEVELS | Page 31 of 50 | Service Level Agreements & Targets | We request you to grant SLA holiday of 3 months from the date of Go-Live. Please confirm. | Tender conditions shall prevail. |
| Vol.1 | 2207 | L&T Smart World & Communication | Volume 1: Instruction to Bidders, 3.6.3 Key Personnel Criteria | Page 47 of 104 | Notes: The top three profiles (Project Manager, Integrated Command and Control Centre Expert and Solution Architect) should be on the payroll of the sole bidder or the consortium partner | We request you to amend the clause as mentioned below: Notes: The top three profiles (Project Manager, Integrated Command and Control Centre Expert and Solution Architect) should be on the payroll of the sole bidder or the consortium partner. All other resources can be from SI/Partner/OEM/Consortium. | Tender conditions shall prevail. |
| Vol.3 | 2208 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request you to add the following clause: Penalties shall not be levied on the MSI in the following cases: i.There is a Force Majeure event effecting the SLA which is beyond the control of the MSI. Force Majeure events shall be considered in line as mentioned in RFP. ii.The non-compliance to the SLA has been due to reasons beyond the control of the MSI. iii.Theft cases by default/vandalism considered as "beyond the control of MSI". Hence, support shall be provided by authority and measures shall be take upon mutual discussion. | Tender condition shall prevail |
| Vol.3 | 2209 | L&T Smart World & Communication | Volume 3: Master Service Agreement | General | General | We request to add the clause as mentioned below: It is acknowledged that this Service levels may change as Authority's business needs to evolve over the course of the Contract period. As such, this document also defines the following management procedures upon mutual discussion by either parties: A process for negotiating changes to the Service Levels and any changes to the levels of service provided during the Term of the Contract shall be requested, documented and negotiated in good faith by both Parties. Either Party can request a change. | Tender condition shall prevail |
| Vol.3 | 2210 | L&T Smart World & Communication | Volume 3: Master Service Agreement 43.6.1. Implementation Phase Related Performance Levels | Page 33 of 50 | 43.6.1. Implementation Phase Related Performance Levels | We request you to add the clause as mentioned below: 11.1.3MSI shall ensure that all key personnel are available on site as per labour laws. All leaves & Public holidays shall be considered as per government laws and Manpower availability & readiness shall be mapped accordingly 11.1.4MSI shall submit profiles of the Key Personnel who are to be deployed as per the RFP requirement. Bidder shall submit a resource deployment plan stating month wise deployment schedule indicating type of resources and whether deployment is on full time or part time basis etc for the purpose of Bid evaluation. However, Bidder shall undertake to provide adequate resources as required for successful commissioning of the Project irrespective of the Resource Plan submitted in the Bid. The following key resources shall be in Bidder's payroll and all other resources can be sourced by Bidder from any of his Teaming Partner for the Project. a)Project Manager b)Solution Architect (c) Integrated Command and Control Centre Exper | Tender condition shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2211 | L&T Smart World & Communication | Volume 01 2.30. Right to vary quantity and change in scope | Page 29 of 104 | At the time of award of contract and post award of work, the quantity of goods, works or services originally specified in the bidding documents may be increased or decreased. It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents. In the event, the goods, works or services for which variation is sought after award of work then the same shall be done through Change Request Note. The CRN will be evaluated by a Third-Party Committee formed by the Employer and the decision of the Committee will be final on the scope and rate. Total value of all change of Scope orders shall not exceed Twenty (20) percent of Approved Contract Amount | Please confirm the below: Extention of time shall be provided on change request note and bidder shall be compensated accordingly. The change request should be provided by the employer withn the first six months of after contract signing. | Please refer clause# 38 of volume-3 |
| Vol.1 | 2212 | L&T Smart World & Communication | Volume 01 3.5. Pre- Qualification Criteria | Page 33 of 104 | International project if the original client certificate and other documents are in language ther than English than a translated copy duly confirmed by Indian embassyl One of the board of directors of the lead bidder/ consortium member shall be submitted along with bid document. | Kindly amend as: International project if the original client certificate and other documents are in language there than English than a translated copy duly confirmed by Indian embassy! One Two of the board of directors of the lead bidder / consortium member (of parent company) shall be submitted along with bid document. | Clause is deleted. Bidder to Refer Point 1.03 of Amendment 01 |
| Vol.1 | 2213 | L&T Smart World & Communication | Volume 01 6.2. Pre- Qualification Bid Covering Letter | Page 61 of 104 | We agree to abide by our offer for a period of 180 days from the date of opening of prequalification bid prescribed by Authority and that we shall remain bound by a communication of acceptance within that time. | Kindly amend as: We agree to abide by our offer for a period of 180 days from the date of opening of prequalification-submission of bid prescribed by Authority and that we shall remain bound by a communication of acceptance within that time. | Refer to AddendumVI |
| Vol.1 | 2214 | L&T Smart World & Communication | Volume 01 6.2. Pre- Qualification Bid Covering Letter | Page 62 of 104 | We fully understand and agree to comply that on verification, if any of the information provided in our bid is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so. | Kindly amend as: We fully understand and agree to comply that on verification, if any of the information provided in our bid is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so. | Tender conditions shall prevail. |
| Vol.3 | 2215 | L&T Smart World & Communication | Volume 3 18. Dispute Resolution | Page 20 of 50 | The Arbitration proceedings shall be held in Guwahati in Assam State, India. | Kindly amend as: The Arbitration proceedings shall be held in Guwahati in Assam State, India. New Delhi, India | Tender condition shall prevail |
| Vol.3 | 2216 | L&T Smart World & Communication | Volume 3 23. Delivery | Page 21 of 50 | The Goods and manpower supplied under this Contract shall conform to the standards mentioned in the RFP, and, when no applicable standard is mentioned, to the authoritative standards; such standard shall be approved by Authority. | Kindly amend as: The Goods and manpower supplied under this Contract shall conform to the standards mentioned in the RFP, and, when no applicable standard is mentioned, to the authoritative standards; such standard shall be approved by Authority. Industry acceptable standards to be used. | Tender condition shall prevail |
| Vol.3 | 2217 | L&T Smart World & Communication | Volume 3 28. Liquidated Damages: | Page 22 of 50 | The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to Sl in its hands (which includes the Authority's right to claim such amount against Sl's Bank Guarantee) or which may become due to Sl. Any such recovery or liquidated damages shall not in any way relieve Sl from any of its obligations to complete the Work or from any other obligations and liabilities under the Contract. | Kindly amend as: The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to SI in its hands (which includes the Authority's right to claim such amount against SI's Bank Guarantee) or which may become due to SI. Any such recovery or liquidated damages shall not in any way relieve SI from any of its obligations to complete the Work or from any other obligations and liabilities under the Contract. The penalty levied shall be reimbursed to the bidder at the successful completion of the installation period within the agreed time frame between GSCL & Bidder. | Tender condition shall prevail |

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| Vol.3 | 2218 | L&T Smart World & Communication | Volume 3 36 Termination | Page 27 of 50 | Termination by SI | If(a) the Employer has failed to pay the Contractor any sum due under the Contract within the specified period, has failed to approve any invoice or supporting documents without just cause of the Contract Agreement, or commits a substantial breach of the Contract, the Contractor any give a notice to the Employer that requires payment of such sum, requires approval of such invoice or supporting documents, or specifies the breach and requires the Employer for remedy the same, as the case may be. If the Employer fails to pay such sum, fails to approve such invoice or supporting documents or give its reasons for withholding such approval, fails to remedy the breach or take steps to remedy the breach within fourteen (14) days after receipt of the Contractor's notice, or (b) the Contractor is unable to carry out any of its obligations under the Contract for any reason attributable to the Employer, including but not limited to the Employer's failure to provide possession of or access to the Site or other areas or failure to obtain any governmental permit necessary for the execution and/or completion of the Facilities which the Employer is required to obtain as per provision of the Contract or as per relevant applicable laws of the country, then the Contractor may give a notice to the Employer thereof, and if the Employer has failed to pay the outstanding sum, to approve the invoice or supporting documents, to give its reasons for withholding such approval, or to remedy the breach within twenty-eight (28) days of such notice, or if the Contractor is still unable to carry out any of its obligations under the Contract for any reason attributable to the Employer within twenty-eight (28) days of the said notice, the Contractor may by a further notice to the Employer within twenty-eight (28) days of the said notice, the Contractor may by a further notice to the Employer within twenty-eight (28) days of the said notice, the Contractor may by a further notice to the Employer within twenty-eight (28) days of the said notice, t | Tender condition shall prevail |
| Vol.3 | 2219 | L&T Smart World & Communication | Volume 3 43: penalty | Page 22 of 50 | Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | The maximum value of SLA penalty imposed shall not be more than 5% of overall O&M Value. | Refer to AddendumVI |
| Vol.2 | 2220 | L&T Smart World & Communication | Volume 2 7.1 Payment Schedules for Implementation Phase | Page 341 of 400 | Delayed payment to bidder | Delayed payment shall be paid to the bidder with an interest , as per SBI PLR +2.5% | Tender conditions shall prevail |
| Vol.2 | 2221 | L&T Smart World & Communication | Volume 02 | Page 14 of 400 | Bidder shall utilize the State-owned OFC Network infrastructure and strengthening of the network to meet the connectivity requirements for all proposed components. | please let us know what proposition of state owned OFC network is required to be used as the BOQ line item 3.1.10 & 3.1.11 provide 350 Kms of OFC network to be laid. Please confirm that the state owned network would be provided on a timely basis and free of charge to the bidder and any delay in getting the State owned network shall entitle the bidder to get extension of time and applicable cost. | All connectivity between the POP sites (Backbone NW) |
| Vol.2 | 2222 | L&T Smart World & Communication | Volume 2 - 4.5 Finalization of Detailed Technical Architecture | 20 | ICCC - Applications should have mobility devices & applications for field staff to ensure fast restoration of services in case of alarms & issues. In case of nonattending of alarm, decision escalations will be done automatically. After closure of issue the workflow must be closed with feedback from those devices. | Is Mobility Devices (Hardware) is required for field staff? If yes, Kindly provide the quantity and specification for 2/4 wheeler and include in the BOQ line item. | Tender conditions shall prevail |

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| Vol.1 | 2223 | L&T Smart World & Communication | Vol 1 - 2.29. Eligible Goods and Services, and OEM Criteria | 28 | in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and | We understand from the clause that Smart Town Ships / Integrated Security System Projects for Plants / Campus based projects from Central/Sate PSUs are allowed. Please confirm if our understanding is correct. Also we understand that 1000 number of cameras being asked are the aggregate Cameras from 2 City Surveillance Projects. Please confirm if our understanding is correct. S.For Successful Completion / Installation report, normally the end customers do not issue the installation report / completion certificate to the OEMs but to the MSIs. Therefore, it is requested to allow completion certificate/ installation report from the MSI partner of the OEM also to be considered for the project or only an undertaking from the OEM signed duly from the authorised person should be good enough for consideration which is generally the practice. | Refer to AddendumVI |
| Vol.2 | 2224 | L&T Smart World & Communication | Volume 2- 5.2.2.1 Integrated Command Control Platform | 113 | Developer Program tools Sensor platform OEM shall provide Developer Program tools that help City to develop/integrate new applications, and/or use solution APIs to enhance or manage existing solution at no extra cost. | It is understood that future integration application are to done with no extra cost. Please confirm. What are the future application integration are envisaged? | Tender conditions shall prevail |
| Vol.2 | 2225 | L&T Smart World & Communication | Volume 2- 5.2.2.1 Integrated Command Control Platform | 118 | Mobile App Platform should provide a mobile app for the field staff to view real time events, manage their tasks, assign tasks, report incidents and collaborate with back-office and other field officers to address a SOP task | Kindly provide the Number of user license for Field staff mobile app. | 50 Mobile App users |
| Vol.2 | 2226 | L&T Smart World & Communication | Volume 2- Section 4.5 Point 15, Section C Point 4 | 22 | Creation of the "output" of the service, i.e. Certificate, Order etc. | ICCC application functionality is to analyse, visualize and report generation. What specific service is expected in this functionality? | Tender conditions shall prevail |
| Vol.2 | 2227 | L&T Smart World & Communication | Volume 2- 12.7 Bill of Material (BOM) Summary | 398 | Supply of ICCC Application Software Integration with Operator Console, Integration of Video Management Software all CCTV Camera with 4 Analytics (min), Integration of ITMS (ATCS, ANPR, RLVD, SVDS, e-Challan), SMS Gateway Integration , Email Gateway Integration, Integration with EMS / NMS, Integration with Video Wall at Command Centre, Integration of City GIS, and other services related to this RFP. | | 40 Nos. |
| Vol.2 | 2228 | L&T Smart World & Communication | Volume 2; 4.18 | 41 | The scope of work for the SI while implementing GIS are: 1. Creation of City Base Map | What is the AOI total area in sqkm of base map to be created for Guwahati smart city project. It is understood as SI has to create the base map for the project. | Tender conditions prevail refer to response at SL no 577. As per GMDA Master Plan, the jurisdictional area is 328 sq. kms. |
| Vol.2 | 2229 | L&T Smart World & Communication | Volume 2; 4.18 | 40 | The SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project. | What is the expected frequency of dataset updation. Which dataset to be updated. | Security audit in every quarter (3 Months) |
| Vol.2 | 2230 | L&T Smart World & Communication | Volume 2; 4.18 | 40 | The SI is required to carry out implementation of City GIS Platform and seamless integration to ensure ease of use of GIS in the Dashboards at ICCC. If this requires field survey, it needs to be done by SI. If such a data is already available with city, it shall facilitate to provide the same. The SI is required to update GIS maps from time to time. | Request to define the field survey scope which requires for ICCC integration. What is the scope for GIS map updation, define the frequency required. | Tender conditions shall prevail |
| Vol.2 | 2231 | L&T Smart World & Communication | Volume 2; 4.18 | 41 | The scope of work for the SI while implementing GIS are: 3. Mapping of city assets, utilities, smart components in the Map/ Layers | Request to list the city assets to be mapped. What is the scope of utilities mapping. Pls list the utilities to be mapped. | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 2232 | L&T Smart World & Communication | Volume 2; 4.18 | 41 | Public Transport; Disaster Management; Emergency Management; Sewerage; Storm Water | It is assumed as non spatial information for the following will be provided by GSC / department bus route, bus station, bus stop, public toilets, traffic lights, Amenities at each Fire Station, Location of Water Assets, Location of Sewerage Assets (STPs, ETPs etc.), Location of Storm Water drains | Yes GSCL will help bidder to get the basic details and information's from respective owners. |

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| Vol.2 | 2233 | L&T Smart World & Communication | Volume 2; 5.3.13 | 205 | c) GIS details procured shall include the following data with attributes: iii. Building footprints and names | 1- Is the name or Door number required for all the building footprints in area of interest. | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 2234 | L&T Smart World & Communication | Volume 2; 5.3.13 | 205 | c) GIS details procured shall include the following data with attributes: ii. Administrative boundaries o District and Sub District Boundary. o Town Boundaries. | 1- It is assumed as department / GSC will help in identifying the admin boundaries.Pl confirm | Tender conditions prevail refer to response at SL no 577 |
| Vol.2 | 2235 | L&T Smart World & Communication | Volume 2; 5.3.13 | 205 | ix. System Functionalities: - the system shall support Mobile platform, Android and Windows | 1- Since Windows mobile platform is sunset request to remove the Windows functionality.Pl delete the same from specifications | Accepted Now read as- x. "The system shall support Mobile platform, Android and IOS." |
| Vol.2 | 2236 | L&T Smart World & Communication | Volume 2; 5.3.13 | 205 | ix. System Functionalities: Industry-standard data formats, unlimited file size or database size, unlimited number of files or tables, and unlimited number of users. | 1- How many number of users are envisaged. | Tender conditions prevail The existing clause is self explanatory |
| Vol.2 | 2237 | L&T Smart World & Communication | Volume 2; 5.3.13 | 206 | xi. GIS base maps shall be installed on work stations at City Operation Centre and City Operation center. GIS maps and data replication shall happen from central system remotely. | As Base map is part of the GIS tool, it is not an installable component.pl confirm the same | Tender conditions shall prevail |
| Vol.2 | 2238 | L&T Smart World & Communication | Volume 2; 5.3.13 | 205 | ix. System Functionalities: The system shall be compatible with Google Maps, Bing™ Maps, Micro Station, AutoCAD, MGE, FRAMME, G/Technology, ODBC source. | What is the compatible expected with Micro station, Autocad as these are 2D drafting tools. ACS_RAMME, G/Technology are telecom domain tools which system compatible is expected. | Tender conditions prevail The proposed system should be capable of importing and displaying the vector and raster layers prepared under platforms mentioned but the bidder under (1) and (2). The proposed system should allow editing and other spatial routines on the imported datasets in order that the overlay is free of error as much as is possible and can be merged with existing datasets of the implemented system |
| Vol.1 | 2239 | L&T Smart World & Communication | Volume 1;.3.6.4 | 47 | Manpower Deployment | During Implementation phase nor Operation and Maintenance phase GIS manpower is not requested for. Without necessary manpower meeting RFP requirement will be challenging. Request to add manpower in both the phases. | Tender conditions shall prevail. |
| Vol.2 | 2240 | L&T Smart World & Communication | Volume 2; 12.7 | 399 | Bill of Material (BOM) Summary 7.1.4 GIS Enterprise Software Nos 1 | In BoQ the license requirement is defined for enterprise GIS alone. It is assumed as MSI will propose the following based on the solution, 1- Desktop GIS license 2- Basemap | Tender conditions shall prevail |
| Vol.2 | 2241 | L&T Smart World & Communication | Volume 2: 4.5: Finalization of Detailed Technical Architecture | 18 | The SI shall carry out the security audit for vulnerability Assessment and access control assessment of the entire system upon handover and at regular interval during O&M period also. | Our understanding is, this is an internal Security audit and assessment. Is our understanding correct? And also we would request you to define the frequency of these audits during O&M Period | Security audit in every quarter (3 Months) |
| Vol.2 | 2242 | L&T Smart World & Communication | Volume 2: 4.5 Finalization of Detailed Technical Architecture | 18 | b) The solution shall support advanced user authentication mechanisms including digital certificates and biometric authentication | There is requirement for PKI based encryption but the same is not reflected in the Bill of Material (BOM) Summary. Please include the same. | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement". |
| Vol.2 | 2243 | L&T Smart World & Communication | Volume 2: 4.5: Finalization of Detailed Technical Architecture | 19 | The overarching requirement is the need to comply with ISO- 27001 standards of security | Is this the ask for ISO certification as well? Please clarify | Tender conditions shall prevail |
| Vol.2 | 2244 | L&T Smart World & Communication | Volume 2: 5: FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S | 61 | OEM undertaking that the quoted product will not become end of support/end of life for next 5 years | In Volume 1 Page 28, it mentioned that the product will be end of life for minimum of 24 months from the date of bidding, whereas the highlighted section in volume 2 states for next 5 Years. Please clarify which one to consider? | Refer to AddendumVI |

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| Vol.2 | 2245 | L&T Smart World & Communication | Volume 2: 6: ICCC Technical Specification Sub Category: Data Center Security & Visibility | 124 | The solution should provide secure analytics which gives Complete visibility and contextual awareness of users, workloads and application behaviour. The analytics and forensics tool should detect Malicious activity and provide isolation of devices after the attack vector has been identified. The solution should provide monitoring and display of each and every process, process ID, Process owner, Process mapping running on all virtual servers hosting applications., it should have the capability to detect suspicious behaviour based on process behaviour deviations and map this behaviour deviations instantaneously to malware execution patters | The technical specification mentioned is for EDR. Request to remove from the ICCC requirement | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 2246 | L&T Smart World & Communication | Volume 2: 7: Provisioning IT Security Equipment | 164 | The security Audit of vulnerability assessment, Access Control assessment for entire system shall be performed half yearly and the report with corrective & preventive actions shall be provided | We assume this to be an internal security audit. Please confirm? | Yes this would be done by an external agency. |
| Vol.2 | 2247 | L&T Smart World & Communication | Volume2: 5.3.5 Intranet firewall with IPS | 180 | 1.7 No limitation for client connecting using SSL VPN | No Solution can support unlimited parameters for any performance as every hardware has an upper limit to support a maximum capacity. So requesting to relax this clause as and defined a number for SSL VPN | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2248 | L&T Smart World & Communication | Volume :2 : 5.3.5 Intranet Firewall with IPS | 180 | 2.2 The appliance must not have reported a backdoor vulnerability in OS in past five years | Nowadays all the security components /appliances have a Backdoor vulnerabilities. None of the OEM would provide the guarantee on the same. however, the Immediate bug fixes arranged by the respective OEMs. Could you please reconsider to remove this specification? | Clause deleted |
| Vol.2 | 2249 | L&T Smart World & Communication | Volume :2: 5.3.5 Intranet Firewall with IPS | 180 | 2.4The firewall shall not restrict number of IP addresses and users by licenses | Could you please clarify the requirement? We assume that IPS addresses for the Objects creations and users count for user based access. Please confirm the same. | Tender conditions shall prevail |
| Vol.2 | 2250 | L&T Smart World & Communication | Volume :2: 5.3.5 Intranet Firewall with IPS | 180 | 7.2.4 Internet Firewall with IPS | As per the RFP Clause 5.3.5 Intranet firewall with IPS is given, but in the BOQ pt no 7.2.4 mentioned as Internet firewall with IPS, Kindly clarify and correct the same if its Typo error. | Refer to AddendumVI |
| Vol.2 | 2251 | L&T Smart World & Communication | Volume :2: 5.3.5 Intranet Firewall with IPS, Point No. 2.5 | 181 | The firewall shall not impose restriction on the numbers of policies or rules exist on the system. | No Solution can support unlimited parameters for any performance as every hardware has an upper limit to support a maximum capacity. So requesting to relax this clause as "Proposed firewall should support minimum 5000 individual policies or rules from day One" | Deleted |
| Vol.2 | 2252 | L&T Smart World & Communication | Volume :2: 5.3.6 Next Generation Firewall, Point No. 9 | 184 | Firewall should provide application detection for DNS, FTP, HTTP, SMTP, ESMTP, LDAP, MGCP, RTSP, SIP, SCCP, SQLNET, TFTP, H.323, SNMP | ESMTP is vendor specific supported protocol. So requesting to kindly remove ESMTP clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. So requesting to modify the clause as "Firewall should provide application detection for DNS, FTP, HTTP, SMTP, LDAP, MGCP, RTSP, SIP, SCCP, SQLNET, TFTP, H.323, SNMP". | Firewall should provide application detection for DNS, FTP, HTTP, SMTP/ESMTP, LDAP, MGCP, RTSP, SIP, SCCP, SQLNET, TFTP, H.323, SNMP |
| Vol.2 | 2253 | L&T Smart World & Communication | Volume :2: 5.3.6 Next Generation Firewall, Point No. 24 | 185 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | The required functionality is a feature set of dedicated NBA solution, but not of a NGFW. Moreover this feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed se | Clause deleted |
| Vol.2 | 2254 | L&T Smart World & Communication | Volume :2: 5.3.6 Next Generation Firewall | 185 | General | Kindly clarify the Log retention period for Next generation firewall (Internet Firewall). | Log retention period for Next generation firewall should be 1 year. Bidder should proposed respective solution accordingly. |

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| Vol.2 | 2255 | L&T Smart World & Communication | Volume :2: 5.3.6 Next Generation Firewall, Point No. 32 | 186 | The management platform must be capable of integrating third party vulnerability information into threat policy adjustment routines and automated tuning workflows | This feature set is vendor specific. So requesting to kindly remove this clause for a broader participation of reputed security vendors who are leaders as per multiple 3rd party test reports. | Clause deleted |
| Vol.2 | 2256 | L&T Smart World & Communication | Volume :2: End Host Anti – Virus | 187 | Endpoint security solution should provide vulnerability protection, which should scan the machine and provide CVE number visibility and accordingly recommend rule for virtual patch against vulnerability | Virtual Patching seems to be OEM biased. Request to remove so that other OEMs also can participate | Deleted |
| Vol.2 | 2257 | L&T Smart World & Communication | Volume :2: SIEM Solution | 190 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | The highlighted text is OEM biased. Request to have Deep Packet Inspection as a separate requirement so that other SIEM OEM also can participate | Tender conditions shall prevail |
| Vol.2 | 2258 | L&T Smart World & Communication | Volume :2: 5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA - NAC) | 197 | The proposed solution must support at least 8,000 concurrent NAC users/devices in a single box | We assume that proposed NAC solution should support at least 8,000 concurrent NAC users/devices in a single box from the capacity perspective. However Kindly clarify the Exact NAC License to be provided from the day 1. | Tender conditions shall prevail |
| Vol.2 | 2259 | L&T Smart World & Communication | Volume :2: 5.3.10 Authentication, Authorization and Accounting – Network Access Control (AAA – NAC) | 198 | The proposed solution shall have the option to run virtually on: VMware Kernel-based Virtual Machine (KVM) Hyper-V | As per the tender requirement NAC is a appliance based solution, But inside the NAC Specification under Platform Hardware it is mentioned as VM Based solution as well. Kindly clarify the NAC Solution to be an Appliance based or VM Based. | The proposed solution shall have the option to run virtually. |
| Vol.2 | 2260 | L&T Smart World & Communication | Volume :2: BACKBONE NETWORK & RF CONNECTIVITY - Incident Reporting | 267 | Incident Reporting a. Detection of security vulnerability with the solutions / workarounds for fixing. b. Hacker attacks, Virus attacks, unauthorized access, security threats, etc. | What would be the frequency of the reporting? Incidental or Monthly? | Monthly. |
| Vol.2 | 2261 | L&T Smart World & Communication | Volume :2: BACKBONE NETWORK & RF CONNECTIVITY - Security | 267 | There shall not be any network security breach. A breach is said to have occurred if access is denied, an inappropriate access is provided, data theft, malicious postings in any sites, mis-connection or wrong diversion of lawful data to any unauthorized user / portal / unauthorized external storage Security incidents could consist of any of the following | Access denied events can not be treated as breach, Request you to remove the same | Tender conditions shall prevail |
| Vol.2 | 2262 | L&T Smart World & Communication | Volume :2: BACKBONE NETWORK & RF CONNECTIVITY - Security | 268 | Data Theft: - Compromise of any kind of the network. | Please change the highlighted term to "Exfiltration of data out of GSCL network" | Tender conditions shall prevail |
| Vol.2 | 2263 | L&T Smart World & Communication | Volume :2: RFP System Integrator Vol.02 6.1.8 Compliance to Standards & Certifications | 331 | c) Apart from the above the SI need to ensure compliance of the project with Government of India IT security guidelines including provisions of: • The Information Technology Act, 2000* and amendments thereof and • Guidelines and advisories for information security published by Cert-In/DeitY (Government of India) issued till the date of publishing of tender notice. Periodic changes in these guidelines during project duration need to be complied with. | Periodic changes in guidelines issued by CERT-In/DeitY may result in a need to implement additional security solutions which may not be part of current RFP. Please clarify who will bear the cost of such solutions in case such a situation arise. | GSCL will bear the cost related to this essential issue. |

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| Vol.2 | 2264 | L&T Smart World & Communication | Volume :2: 6.1.11 Testing and Acceptance Criteria | 338 | 7. During O&M phase, penetration testing to be conducted on yearly basis and vulnerability assessment to be conducted on half-yearly basis. 8. GSCL will also involve third party auditors to perform the audit/review/monitor the security testing carried out by SI. Cost for such auditors to be paid by GSCL. | Please clarify if TPA will also perform security testing during O&M phase or it will be only SI responsibility to perform testing. Frequency of VA (half yearly) does not match with frequency of VA (quarterly) defined at section 4.21.2 VIII Network Assessment. Kindly clarify which one is correct. | Tender conditions shall prevail |
| Vol.2 | 2265 | L&T Smart World & Communication | Volume :2: Cyber Security Organization Structure | 355 | The smart city cyber security resources shall be deployed as part of the team during the complete contract period i.e. implementation and operation stage | The resources are not factored under manpower requirement. Request you to factor the same. | Tender conditions shall prevail |
| Vol.2 | 2266 | L&T Smart World & Communication | Volume :2: 11.5 Smart City IT Asset Management | 355 | The Bidder shall utilize automated asset management tools to prepare the information asset register (IAR) for all IT assets deployed in the Smart city. The IAR shall capture criticality, rating, classification, owner and custodian of the Asset. | There is requirement for automated asset management tool. Kindly add the same as part of bill of material. | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement". |
| Vol.2 | 2267 | L&T Smart World & Communication | Volume :2: Communications and Operations Management | 356 | The bidder shall setup Cyber Security Continuous Monitoring process to monitor - physical environment, External service provider activity etc. to detect potential cyber security incidents | Request to factor resources for Security Operation Center | This clause is deleted |
| Vol.2 | 2268 | L&T Smart World & Communication | Volume :2: 11.7 Access Control | 356 | The Bidder shall ensure that users shall be provided single sign on functionality if required for the applications and solutions deployed in Smart City. 2. The smart city solution should support multiple authentication methods such as Username password, two factor authentication, digital certificate and biometric based authentication. 3. 2FA solution should be capable of being deployed on mobile devices deployed for smart city 4. Solution | There is requirement for Multifactor authentication, SSO, IDAM .Kindly add the same in the bill of material. | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2269 | L&T Smart World & Communication | Volume :2: 11.8 Communications and Operations Management | 357 | 30. Bidders shall ensure that Data encryption at rest shall be implemented using departments managed keys, which are not stored in the cloud. | There is requirement for HSM but the same is not reflected in the Bill of Material (BOM) Summary. So kindly add the same in BoM ,or if it is not required kindly delete it from the scope. | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement". |
| Vol.2 | 2270 | L&T Smart World & Communication | Volume :2: Information Security Audits | 359 | The bidder shall ensure Information security audits of the smart city infrastructure and related applications by a CERT-In empanelled vendor. VA/PT (Vulnerability assessment and Penetration Testing) activities, audits and application security testing must be carried out on twice-a-year basis ensuring optimal operation and security of the smart city infrastructure and applications. | As per the clause 6.1.11 Testing and Acceptance Criteria, the Penetration testing should be performed Yearly where as 11.11 asks for twice a Year. Please clarify which one needs to be considered | Clause is deleted |
| Vol.2 | 2271 | L&T Smart World & Communication | Volume :2: Security Operations Center | 360 | The bidder shall set up Security Operations Centre to ensure continuous monitoring and manage all kinds of cyber security operations related to smart city such as Incident Management, Logging and Monitoring, Anti-virus Management, Threat Intelligence Support, Secure Technology Disposal and other cyber security support activities to ensure secured smart city ecosystem. | Please confirm if the customer expects a 24*7 SOC operation. Threat Intelligence is not part of BOQ, Please include the same | This clause is deleted |
| Vol.2 | 2272 | L&T Smart World & Communication | Volume :2: 11.14 Security Controls for Cloud Services | 360 | Bidders must ensure that sensitive data is stored in the smart city database in an encrypted format thereby curtailing the database administrator from reading or modifying the stored sensitive data. | There is requirement for Data Based encryption but the same is not reflected in the Bill of Material (BOM) Summary | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |

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| Vol.2 | 2273 | L&T Smart World & Communication | Volume :2: 12.7 Bill of Material (BOM) Summary | 398 | 5.3.4 UTM for 50 concurrent users | We assume that UTM Firewall is required to protect ICCC Users on the MPLS layer . We don't have local break out internet connection or internal circuit on the ICCC. We assume Internet would be available on the data center only. And this UTM would be used in aligned to MPLS Router in ICCC Center. Kindly confirm. | Said UTM required for ICCC location where we will have ILL (internet Lease Line) from local ISP. |
| Vol.2 | 2274 | L&T Smart World & Communication | Volume :2: 7.2.4/5/6/ Data Center Security | 400 | Internet Firewall with IPS, Nest Generation Firewall (NGFW) with Anti APT, Server Load Balancer with Web application Firewall, Authentication, Authorization and Accounting – Network Access Control (AAA – NAC) | Security Components for DR is not considered. Please add the same | DR is not considered in this RFP. |
| Vol.2 | 2275 | L&T Smart World & Communication | 5.2.2.2 Video- Wall Specifications | 127 | 6. Total Resolution: Minimum resolution of video wall 15000 x 6000 | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 2276 | L&T Smart World & Communication | 5.2.2.2 Video- Wall Specifications | 127 | 14. Screen to Screen Gap: 0.2 mm (or less) @ temperatures between 20~25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm Requesting you to change the screen to screen gap 0.6 or less @temperatures between 20 ~ 25 Degrees C | For Bigger video wall minimum Screen to Screen Gap has to be 0.6 mm |
| Vol.2 | 2277 | L&T Smart World & Communication | 5.2.2.2 Video- Wall Specifications | 128 | 19. Cube Depth: Total Cube depth including screen module should be less than 500 mm or lower | Request you to change cube depth as per OEM architecture This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | 19. Cube Depth: Total Cube depth including screen module should as per OEM architecture |
| Vol.2 | 2278 | L&T Smart World & Communication | 5.2.2.4 Specifications of Display Wall Management Software | 130 | Framework: Video wall cube should be use Python- Django framework for monitoring the system | Request you to change the framework to video wall cube should be use JAVA framework for monitoring system Every OEM has its own software framework to meet the video wall requirements This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Framework: Video wall cube should be use JAVA framework for monitoring the system |
| Vol.2 | 2279 | L&T Smart World & Communication | 5.2.2.5 Specifications of Video-Wall Server | 131 | System should also be capable to show high resolution graphic of at least 19000 x 6000 resolution on the screen through this controller system | Request you to change Minimum Resolution has to be 7500 x 3200 or higher This is only SPECIFIC TO ONE OEM only who can provide this; request you to kindly delete this point for fare tendering process so that other OEM can qualify | Minimum Resolution required is 7500 x 3200. Bidders can choose to propose better solutions |
| Vol.2 | 2280 | L&T Smart World & Communication | Vol-2, 5.2.11.1 IP Phones | 140 | Display:2 line or more, Colour display for viewing features like messages, directory, Video | Please clarify if this requirement is for Video Phone or Simple IP Phone | Tender conditions shall prevail |
| Vol.2 | 2281 | L&T Smart World & Communication | Vol-2, 5.2.11.2.6 IP PABX and Communication System with Contact Center Solution. | 141 | IVRS should support various means of Alarm indications in case of system failures, e.g. Functional error, missing voice message prompt, etc., and shall generate error Logs. SI has to identify other required services from IVR solution. | We understand that Proposed solution can be integrated with existing NMS/EMS system over web-services/API's to capture detail logs of system failure which can be presented over GUI as per requirement. Please validate if the understanding is correct | Yes, Proposed solution can be integrate with existing NMS/EMS system over SNMPV1 to capture detail logs of system failure which can be presented over GUI as per requirement. |
| Vol.2 | 2282 | L&T Smart World & Communication | Vol-2, 5.2.11.2.7 IP PABX and Communication System with Contact Center Solution. | 141 | IVRS shall be able to get information /text/data from databases, convert to voice, and speaks it back to the caller in relevant/desired language, including English and Hindi both | IVRS can be integrated with 3rd Party TTS engine over SIP to convert text data fetched from database into voice and speak it back to the caller. Please Provide Number of Concurrent channels required for TTS | 12 Concurrent channels required for TTS |
| Vol.2 | 2283 | L&T Smart World & Communication | Vol-2, 5.2.11.2.8.5 IP PABX and Communication System with Contact Center Solution | 141 | be able to Read data from HTTP and XML Pages be able to run outbound campaigns | we understand that Proposed solution is required to integrated with any third party database via API to provide details to run outbound campaings. Kindly validate if the understanding is correct | Yes, Proposed solution is required to integrated with any third party database via API to provide details to run outbound campaigns |

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| Vol.2 | 2284 | L&T Smart World & Communication | Vol-2, 5.2.11.2.20 IP PABX and Communication System with Contact Center Solution. | 143 | Multiline support | we understand that proposed solution is required to support Multiple PRI/E1/ SIP line. Please provide clarity | SI bidder to assess the maximum calls. |
| Vol.2 | 2285 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#168(5.3.2 Data Center Spine & Leaf Switching Solution) | Should support VXLAN or other virtualization techniques from day 1 | VxLAN is an overlay technology, tunnel count is very relevant here to avoid any solution gap.Request to please add "VXLAN L2/L3 gateway support for up to 1K tunnels" to avoid any bottleneck or low capacity switch solution in Leaf and Spine layer. | The proposed solution shall have the option to run virtually. |
| Vol.2 | 2286 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#169(5.3.3 Data Center Out of Band Switches) | Active switching throughput should be minimum | Throughput value is missing/typo error.lt should be minimum 130 Mpps for 48 port switch. | Active switching throughput should be minimum 136Gbps |
| Vol.2 | 2287 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#169(5.3.3 Data Center Out of Band Switches) | Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC). | This is a management switch,PFC is not relevant in this scope.This feature is more relevant in Leaf and Spine layer.Request to please remove this for wider OEM participation. | Tender conditions shall prevail |
| Vol.2 | 2288 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#169(5.3.3 Data Center Out of Band Switches) | Should support minimum 8MB buffer. | Request to please change this as "Should support minimum 4MB buffer".So that leading OEM can participate. | 6. Should support minimum 4MB buffer |
| Vol.2 | 2289 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#169(5.3.3 Data Center Out of Band Switches) | Addition | This is a DC management switch and should be full Layer 3 switch with support of OSPF,BGP,PBR,PIM SM/DM from day-1.Request to please add "Should support OSPF,BGP,PBR,PIM SM/DM from day-1". This will ensure no investment in future for upgradation. | Tender conditions shall prevail |
| Vol.2 | 2290 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#193(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC) Profiling / Visibility | Support the profiling of Android & iOS mobile devices, with the ability to detect: - Manufacturer / Model - OS Type / Version - IMEI Identifier - Serial Number - Installed Applications | Request to please change this as below for wider OEM participation- Support the profiling of Android & iOS mobile devices, with the ability to detect: Manufacturer / Model - OS Type / Version - IMEI Identifier - MAC Address -IP Address Installed Application detection is not NAC functionality, it is MDM features. Request to please change this, so that leading OEM can participate. MAC and IP is very relevant information for any device connecting to network to implement granuler policy. | Support the profiling of Android & iOS mobile devices, with the ability to detect: Manufacturer / Model - OS Type / Version - IMEI Identifier - Serial Number |
| Vol.2 | 2291 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Network | The proposed NAC solution must support Profiling via SNMP, DHCP fingerprinting, HTTP-agent, NMAP, RSPAN,CDP, LLDP, WMI | Request to please change this as "The proposed NAC solution must support Profiling via SNMP, DHCP fingerprinting, HTTP-agent, NMAP, CDP, LLDP, WMI".SO that leading OEM can participate.RSPAN is OEM specific. | The proposed NAC solution must support Profiling via SNMP/DHCP fingerprinting/ HTTP-agent/CDP/RSPAN/NMAP/LLDP/ WMI/equivalent. |
| Vol.2 | 2292 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA –NAC)- Client | The proposed NAC solution must support a Unified NAC client shall support both NAC and VPN functionality. | Request to please change this as "The proposed NAC solution must support a NAC client and VPN client".So that leading OEM can participate. | Clause deleted |

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| Vol.2 | 2293 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Client | The proposed NAC solution must support automated provisioning and deployment clients remotely | This is restrictive and also not standard practice. Request to please modify this as "The proposed NAC solution must support automated upgradation with a new version is available". Request to please change this clause for wider OEM participation. | Clause deleted |
| Vol.2 | 2294 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Client | The NAC client must support installation onto the following operating systems: Microsoft, Mac OS, Android, iOS | Request to please change this as "The NAC client must support installation onto the following operating systems: Microsoft, Mac OS, Linux". Posture of mobile devices like iOS and Andoid is MDM functionality,then NAC can be integrated with MDM for policy enforcement. Request to please change so that leading OEM can participate in this project. | The NAC client must support installation onto the following operating systems: Microsoft, Mac OS, Linux etc. |
| Vol.2 | 2295 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- VPN | The proposed NAC solution must have the capability to support interfacing and integration with an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN). | AAA-NAC is not a Policy Enforcement Point it is a Policy Decision Point.So lpsec/SSL VPN can utilize AAA-NAC as an Authentication/Authorization source. Request to please change this clause as "The proposed NAC solution must support an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN) as an Authentication/Authorization source".SO that leading OEM can participate. | The proposed NAC solution must support an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN) as an Authentication/Authorization source |
| Vol.2 | 2296 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- VPN | The proposed solution should have an option to enable session | This is restrictive and OEM specific approach.Request to please remove this clause for wider OEM participation. | Clause deleted |
| Vol.2 | 2297 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- License Management System | The proposed solution should have a centralized license management system with capability to lease licenses to different appliances from a central pool | OEM to OEM licensing architecture differs.Request to please modify this as "The proposed solution should have sufficient license from day-1 to activate all the features asked in this scope". | The proposed solution should have sufficient license from day-1 to activate all the features asked in this scope |
| Vol.2 | 2298 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- License Management System | | Requesting the clarity - How many devices for endpoint posture check from Day 1? How many employee BYOD devices are expected? What kind of redundancy is required? Single location (DC-1:1) or multiple locations (DC-DR). | Approximately 4000 End Points |

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| Vol.2 | 2299 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Others Features | Requesting Addition as "Other required features" | Requesting to please add the following for better control of NetworkNAC solution shall have inbuilt TACACS+ Server capability to support Device administrator secure authentication, privilege-based access and audit logging | Tender conditions shall prevail |
| Vol.2 | 2300 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Others Features | Requesting Addition as "Other required features" | Guest portal with Sponsor based authentication, OTP-based authentication (SMS and SMTP gateway integration) and social-login authentication | Tender conditions shall prevail |
| Vol.2 | 2301 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA –NAC)- Others Features | Requesting Addition as "Other required features" | Inbuilt utilities for interactive policy simulation and monitor-only mode for assessing the policies before applying to the production network | Tender conditions shall prevail |
| Vol.2 | 2302 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA –NAC)- Others Features | Requesting Addition as "Other required features" | The NAC solution shall detect Virtual machine running on a PC | Tender conditions shall prevail |
| Vol.2 | 2303 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#302,5.5.3. 3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | Request to please change this as "0 degree to 45 degree, shall support 0% to 95% noncondensing humidity conditions".45 degree is a standard for any inhouse deployment and is available with all the leading OEM.s.Request to please change for wider OEM participation. | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 2304 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#303,5.5.3. | Support upto 4K VLANs with jumbo frame handling capability of 13K packet size | Request to please change this as "Support upto 4K VLANs with jumbo frame handling capability of 9K packet size". 9K is standard and available with all the leading OEM's Request to please relax for wider OEM participation. | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet Size or better |
| Vol.2 | 2305 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page#303,5.5.3. | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | OEM to OEM architecture differs.Request to please modify this as "Should support Ethernet Ring Protection/equivallent offering sub 50-ms protection using ERPS as per ITU-T G.8032". | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |

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| Vol.2 | 2306 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page- 296#(5.5.3.1 Core Router) | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 16x10Gbps, 10Km SM Transceivers - 4x10Gbps, 40Km SM transceivers - remaining 12xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 12x40Gbps QSFP ports, populated with - 8x40Gbps, 10km SM Transceivers to connect to PoPs - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement | Requesting the clarity about the ports requirement here,mentioned ports requirement is very higher side. Understand that 10G SFP+ ports is required but 32 no's is very higher count. Router ports offering will be based on design requirements or mentioned ports need to offer by default. Request to please consider 40G(4x10G) for wider OEM participation. | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 24x10Gbps, 10Km SM Transceivers - remaining 8xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 8x40Gbps QSFP ports, populated with - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement remaining 4x40Gbps ready ports for future scalability |
| Vol.2 | 2307 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page- 296#(5.5.3.1 Core Router) | Should have minimum 32GB RAM | The architecture and technology differs from OEM to OEMs.8GB RAM is sufficient to store the IOS, Configuration files and Log files in HPE router without any degradation of performance because all the featuers, application and protocols supports from day one. No additional licences are required for upgradation for featuers and protocols. Request you to please modify this clause as "Should have minimum 8GB RAM". So that leading OEM can participate. | Should have minimum 16GB RAM |
| Vol.2 | 2308 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page- 298#(5.5.3.1 Core Router) | NEBS - GR-1089-Core - GR-63-Core | Request to please remove this for wider OEM participation.NEBS (Network Equipment-Building System) describes the environment of a typical United States only.Request to please remove this clause. | Clause deleted |
| Vol.2 | 2309 | L&T Smart World & Communication | Volume 2: Scope of Work & Technical Specifications | Page- 298#(5.5.3.1 Core Router) | Segment routing for IPv4 Segment routing for IPv6 Topology-Independent Loop-Free Alternate (TI-LFA) for faster convergence Remote-LFA Segment Routing (SR)-Any cast Segment Identifier (SID) SR and LDP integration support | | i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology-Independent Loop-Free iv) Alternate (TI-LFA) for faster convergence v) Remote-LFA |
| Vol.2 | 2310 | L&T Smart World & Communication | 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point b - 30 days storage of all the surveillance CCTV camera feeds to be stored at Data Centre and Flagged data (critical incidents) will be stored for approximately 90 days, permanent storage envisaged on secondary/backup storage | We would request to consider only "Disk based" storage as "Secondary / Backup storage" since Tape storage is almost reaching to the end of life-cycle. Considering that vendor need to maintain it for 5 years - hence would request to consider disk basd Secondary / Backup storage for storing of CCTV Camera feeds. Please cofirm? | Tender conditions shall prevail |
| Vol.2 | 2311 | L&T Smart World & Communication | 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point e - 365 days storage of traffic junction data for ATSC at Data Centre and Flagged data will be stored for approximately 5 years. | Since flagged data will be stored for Approximately 5 years hence would request to consider only disk based solution. Although we can provide the Tape Based solution however considering the long term life-cycle - would request to consider Disk based solution only from both Management and data life-cyle perspective. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2312 | L&T Smart World & Communication | 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point f - Above all systems except ITMS are required to be stored online thirty (30) days of video for all cameras on primary storage, balance 60 days will be on low cost secondary storage /tape library. | Request to remove the tape Library option. Although as vendor - we can provide the Tape library option however considering the long-term life-cycle, Data consistency and available - low cost secodary storage would be preferred option. Requesting to remove Tape Library option. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2313 | L&T Smart World & Communication | 5.3.11 Storage Specifications (Point 5 - Storage) | 199 | Should support disaster recovery mechanism natively | Considering that storage will be used for Video data hence our understanding is that even if one flagged video file needs to be replicated from storage to other location - it shall be possible natively from storage. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2314 | L&T Smart World & Communication | 5.3.11 Storage Specifications (Point 5 - Storage) | 199 | Should be able to scale out without service interruption | Considering the requirement of 10PB scalability - Request to please specify the number of scale-out controllers requirement. Our understanding is that offerred solution shall be able to scale-out at-least 32 number of nodes or controllers. Please confirm? | f) Should be able to scale out/scale up without service interruption |
| Vol.2 | 2315 | L&T Smart World & Communication | 5.3.11 Storage Specifications (Point 6 - Hardware platform) | 200 | d) Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports. e) Storage shall have minimum front-end support for 16 Gb and backend support for minimum 12 Gb. | Seems to be typo. Since authorities have already mentioned 8 x 10/40Gbe hence clause e shall be "Storage shall have minimum front-end support for 10Gb and backed support for minuimum of 12Gb. Please confirm? | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |

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| Vol.2 | 2316 | L&T Smart World & Communication | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.1) | 203 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware | Every HCI appliance uses the different architecture while providing the required capability to customer. Considering it - would request to modify the clause as "The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed.".Request to modify the same for participation of other competitive and reputive OEMs too. | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |
| Vol.2 | 2317 | L&T Smart World & Communication | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.4) | 204 | the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solutions without the need for agents inside the virtual machines. | This clause seems to be very specific to a vendor. Request to either delete this clause or modify it as "the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solution" | Tender conditions shall prevail |
| Vol.2 | 2318 | L&T Smart World & Communication | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.7) | 204 | The solution shall support provisioning across multihypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | Request you to delete this clause or modify it as "The solution shall support provisioning from at-least one of the hypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments." Request to modify the same for participation of other competitive and reputive OEMs too. | Clause Amended Kindly read as, "6.7. The solution shall support provisioning from at-least one of the hypervisor (e.g.: VMware ESXI 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. |
| Vol.2 | 2319 | L&T Smart World & Communication | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 2320 | L&T Smart World & Communication | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 3900 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 2321 | L&T Smart World & Communication | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 2322 | L&T Smart World & Communication | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 2323 | L&T Smart World & Communication | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2324 | L&T Smart World & Communication | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2325 | L&T Smart World & Communication | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |

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| Vol.2 | 2326 | L&T Smart World & Communication | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 2327 | L&T Smart World & Communication | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 2328 | L&T Smart World & Communication | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 2329 | L&T Smart World & Communication | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 2330 | L&T Smart World & Communication | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 2331 | L&T Smart World & Communication | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 2332 | L&T Smart World & Communication | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to addendum XII |
| Vol.2 | 2333 | L&T Smart World & Communication | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | refer to addendeum VI |
| Vol.2 | 2334 | L&T Smart World & Communication | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | refer to addendeum VI |
| Vol.2 | 2335 | L&T Smart World & Communication | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 2336 | L&T Smart World & Communication | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2337 | L&T Smart World & Communication | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2338 | L&T Smart World & Communication | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 2339 | L&T Smart World & Communication | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 2340 | L&T Smart World & Communication | Volume 2 | 167 (24) | Should support Unidirectional Link Detection Protocol (UDLD) | Kindly change this clause to the following: Should support Unidirectional Link Detection Protocol (UDLD) / equivalent for wider OEM Participation. | Clause deleted |
| Vol.2 | 2341 | L&T Smart World & Communication | Volume 2 | 167 (28) | The solution should support NSSU/ISSU or equivalent. | For NSSU / ISSU to function properly, there has to be two management engine and this is applicable primarily to chassis based switch. The solution asked is Spine & Leaf architectire where failure of any one device won't stop forwarding traffic if properly deployed. So we request to remove this clause to avoid ambiguity. | Clause deleted |
| Vol.2 | 2342 | L&T Smart World & Communication | Volume 2 | 168 (46) | The OEM should have service Center in Eastern part of India. | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 46. The OEM should have service Center in India. |
| Vol.2 | 2343 | L&T Smart World & Communication | Volume 2 | 169 (3) | 48 x 1000BaseT ports with 2xSFP+ Uplinks | 2xSFP+ uplinks for 48 port switch would introduce very high over-subscription. Kindly change this to "48 x 1000BaseT ports with 4xSFP+ Uplinks". | Tender conditions shall prevail |
| Vol.2 | 2344 | L&T Smart World & Communication | Volume 2 | 169 (6) | Should support minimum 8MB buffer. | Higher buffer may delay delivery of packet and delayed delivery of packet might be more harmful for relatime applications (most of the Smart City applications would be such). Kindly change this clause to "Should support minimum 4MB buffer". | 6. Should support minimum 4MB buffer |
| Vol.2 | 2345 | L&T Smart World & Communication | Volume 2 | 170 (20) | Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC). | Kindly change this clause to "Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC) or IEEE 802.3x Flow Control. | Tender conditions shall prevail |
| Vol.2 | 2346 | L&T Smart World & Communication | Volume 2 | 171 (35) | The OEM should have service Center in Eastern part of India | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 35. The OEM should have service Center in India |
| Vol.2 | 2347 | L&T Smart World & Communication | Volume 2 | 180 (2.7) | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | As this is Intranet firewall, SD-WAN functionality wont be used. Kindly remove this clause. | Tender conditions shall prevail |
| Vol.2 | 2348 | L&T Smart World & Communication | Volume 2 | 184 (6) | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user | 5 Gbps of IPSec VPN throughput for 10,000 users would lead to only 0.5 Mbps throughput per user. Kindly change this clause to "Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user" so that each user gets at least 1 Mbps throughput. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |

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| Vol.2 | 2349 | L&T Smart World & Communication | Volume 2 | 302 (2) | Switch type Layer 2 | Kindly change the clause to "Switch type Layer 2 / Layer 3" for deployment flexibility. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2350 | L&T Smart World & Communication | Volume 2 | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 2351 | L&T Smart World & Communication | Volume 2 | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 2352 | L&T Smart World & Communication | Volume 2 / Technical Specifications of Traffic Controller | 222 | EN 50556/AS/NZS | Requesting you to kindly Change the Clause "EN 0556/AS/NZS/Equivalent" so that other reputed OEMs also Qualify. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 2353 | L&T Smart World & Communication | Volume 2 / Technical Specifications of Traffic Controller | 222 | ISO 9001:1994 for design & servicing. | Requesting you to kindly Change the Clause "ISO 9001:1994 for design & servicing / ISO 9001:2015 / Equivalent " so that other reputed OEMs also Qualify. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 2354 | L&T Smart World & Communication | Volume 2 / Technical Specifications of Traffic Controller | 222 | EN 12675/IEC 60068 for functional safety, | Requesting you to kindly Change the Clause "EN 12675/IEC 60068 for functional safety /Equivalent "so that other reputed OEMs also Qualify. | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 2355 | L&T Smart World & Communication | Volume 2 / Technical Specifications of Traffic Controller | 222 | Number of signal head outputs: minimum 72 or as required | Requesting you to kindly modify the clause to "Number of signal head outputs: minimum 32 and extendable up to 72 (if needed)" | Number of signal head outputs: minimum 36 or higher as per site requirement |
| Vol.2 | 2356 | L&T Smart World & Communication | Volume 2 / Technical Specifications of Traffic Controller | 223 | Temperature range: 0 – 70 deg. C | Requesting you to kindly modify the clause to Temperature range: 0 – 60 deg. C" | 27. Temperature range: 0 – 60 deg. C |

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| Vol.2 | 2357 | L&T Smart World & Communication | Volume 2 / 5.4.1.5 Camera /Thermal Vehicle Detector | 223 | 5.4.1.5 Camera /Thermal Vehicle Detector | Requesting you to let us know whether to use Thermal camera or normal 2MP HD Camera with Processing as Video based detectors. | Clause to read as 5.4.1.5 3D Radar /Thermal Vehicle Detector Point No 4, instead of camera read as Vehicle detector |
| Vol.2 | 2358 | L&T Smart World & Communication | Volume 2/ 5.1.3/ Dome CCTV Camera | 71 | Wide Dynamic Range - >90dB | Requesting you to kindly Change the Clause "90dB or better | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 2359 | L&T Smart World & Communication | Volume 2 / 5.1.3/ Dome CCTV Camera | 71 | Three level Password Protection | Requesting you to kindly Change the Clause "Three level Password Protection / Multiple level Password protection". So that other reputed OEMs also Qualify. | Multilevel password Protection |
| Vol.2 | 2360 | L&T Smart World & Communication | Volume 2/ 5.1.3/ Dome CCTV Camera | 71 | Certification - UL, EN, CE, FCC, RoHS, ONVIF profile S, G&T | Requesting you to kindly Change the Clause "UL/EN, CE, FCC, RoHS, ONVIF profile S, G&T". | Tender conditions shall prevail |
| Vol.2 | 2361 | L&T Smart World & Communication | Volume 2 / 5.1.3.2 /Fixed Bullet CCTV Cameras | 75 | Three level Password Protection | Requesting you to kindly Change the Clause "Three level Password Protection / Multiple level Password protection". So that other reputed OEMs also Qualify. | Multilevel password Protection |
| Vol.2 | 2362 | L&T Smart World & Communication | Volume 2 / 5.1.3.2 /Fixed Bullet CCTV Cameras | 75 | Certification - UL, EN, CE, FCC, RoHS, ONVIF profile S, G&T | Requesting you to kindly Change the Clause "UL/EN, CE, FCC, RoHS, ONVIF profile S, G&T". | Tender conditions shall prevail |
| Vol.2 | 2363 | L&T Smart World & Communication | Volume 2 / 5.1.3.3/PTZ CCTV Cameras | 78 | Tilt – 300/s | Requesting you to kindly Change the Clause " Tilt 200/sec or better" | Tilt: 3" ~ 90", up to 100"/s or better |
| Vol.2 | 2364 | L&T Smart World & Communication | Volume 2 / 5.1.3.3/PTZ CCTV Cameras | 78 | Privacy Masks- 24 individually configurable privacy masks | Requesting you to kindly Change the Clause " Privacy Masks- 8 individually configurable privacy masks or better" | Tender conditions shall prevail |
| Vol.2 | 2365 | L&T Smart World & Communication | Volume 2 / 5.1.3.3/PTZ CCTV Cameras | 79 | Three level Password Protection | Requesting you to kindly Change the Clause "Three level Password Protection / Multiple level Password protection". So that other reputed OEMs also Qualify. | Tender conditions shall prevail |
| Vol.2 | 2366 | L&T Smart World & Communication | Volume 2 / 5.1.3.3/PTZ CCTV Cameras | 79 | Certification - UL, EN, CE, FCC, RoHS, ONVIF profile S, G&T | Requesting you to kindly Change the Clause "UL/EN, CE, FCC, RoHS, ONVIF profile S, G&T". | Tender conditions shall prevail |
| Vol.2 | 2367 | L&T Smart World & Communication | Volume 2 / 12.7 Bill of Material (BOM) Summary | 399 | 5.4.7 Fixed Dome Cameras with 32 | Kindly clarify this line item why "with 32" is mentioned | this is typing mistake and Read as - 5Fixed Dome Cameras' only. Please ignore "with 32" |
| Vol.2 | 2368 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 | Wrong Lane Driving / Stoppage with ANPR (WLD) | Exact Quantities are not mentioned in Bill of Materiel for the same. Please include it into BOQ and provide number of lanes for the same. | Bidder have to perform preliminary survey to certain the lanes so that complete stretch is covered |
| Vol.2 | 2369 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 | c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India. | Requesting you to kindly Change the Clause " "c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in in at least three projects in India / last Five years in India." so that other reputed OEMs also Qualify. | The ITMS OEM should have supplied and deployed proposed system for atleast 500 ANPR systems, 100 RLVD systems and 200 SVD systems in India |

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| Vol.2 | 2370 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 Functional Requirement – Traffic Violation Detections System | 230 | e) The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. | As per the clause we understand that Only one type of database is used among these databases ie The system should support Microsoft SQL/MySQL //PostgreSQL/Oracle databases .Kindly confirm | Point d and f as per bidder solution e) The system should support Microsoft SQL/ MySQL/ PostgreSQL/Oracle databases. |
| Vol.2 | 2371 | L&T Smart World & Communication | Volume 2 / 5.4.2.2 Functional/Gener al Requirements Red Light Violation Detection (RLVD) System | 231 | c) The system shall have in-built tool to facilitate the user to compose detail evidence by stitching video clips from any IP camera in the junction (including but not limited to the red-light violation detection camera, evidence camera), and any other surveillance cameras in the vicinity of the spot of incidence. The entire evidence should be watermarked and encrypted to stand the court of law. | Stitching of video clips is considered as tempering of the evidence video clip, which will not be acceptable in the court of law as an acceptable evidence for violation. Hence we request you to kindly amend the clause as: "c) The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law." | The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law |
| Vol.2 | 2372 | L&T Smart World & Communication | Volume 2 / 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems 4. Digital Network Camera | 237 | f. Lens: Auto IRIS 5~50mm /8 – 40 mm, F1.4 | Under RLVD system there are two types of camera one is RLVD Overview Camera and another one is ANPR camera .For Overview Camera Lens size shall be 2.8mm to 12mm to cover wide field of view. For ANPR 5-50mm /8 – 40 mm, F1.4 Lens will be used. Hence Kindly change the clause, RLVD OVER VIEW LENS: 2.8mm – 12 mm & ANPR Camera: Auto IRIS 5~50mm /8 – 40 mm, F1.4 | Clause to be read as Lens & Resolution : 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 2373 | L&T Smart World & Communication | Volume 2 / 5.4.2.5 Technical Specification - ANPR SW Requirements 9. Central Management Module | 244 | b. ANPR Specification Base Specification of Fixed Box Cameras (Section 6.2.2.2 of Annexure I) must be part of the | ANPR Camera HW specifications are mentioned in section "5.4.2.6 ANPR HW Requirements" in the RFP. We understand this is typo error. Kindly clarify | Base Specification of Fixed Box Cameras must be part of the 5.4.2.6 ANPR HW Requirements |
| Vol.2 | 2374 | L&T Smart World & Communication | Volume 2 / 5.4.2.6 ANPR HW Requirements | 246 | 28. Flexible angle adjustment : 30°, 45°, 60°, 90° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and its angle is also kept fixed to capture the number plate with good accuracy. Flexible angle adjustment is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly amend the clause as: "28. Flexible angle adjustment: as per OEM requirement" | Flexible angle adjustment : as per OEM requirement |
| Vol.2 | 2375 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 IR – Illuminator (In case of Separate IR) | 246 | IR control: Adjustable IR intensity | Fixed IR intensity is preferable to a level where the ANPR camera can capture both HSRP and Non-HSRP with good accuracy. Variable/adjustable IR control with high intensity is a problem for capturing reflective or HSRP and variable IR control with low intensity is an issue for capturing non-standard number plates. Hence, we request you to kindly make it optional and amend the clause as: "1. IR control: IR intensity as per OEM requirement" | IR control : IR intensity as per OEM requirement |
| Vol.2 | 2376 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 IR – Illuminator (In case of Separate IR) | 246 | 3. Beam Angles : 10°, 20°, 30°, 60°, 80°, and 95° | ANPR camera has a fixed field of view (i.e. 3.5 mtr in width) and each lane/ANPR Camera has dedicated IR Illuminator to capture the number plates at night. Since the ANPR camera angle is fixed, Beam angle of IR is also kept fixed to capture the number plate with good accuracy. Multiple Beam angle is useful with surveillance cameras and not for ANPR application. Hence, we request you to kindly make it optional and amend the clause as: "3. Beam Angles: as per OEM requirement" | Beam Angles : as per OEM requirement |
| Vol.2 | 2377 | L&T Smart World & Communication | Volume 2 / 5.4.2.1 IR – Illuminator (In case of Separate IR) | 247 | 8. Standards: UL, CE, FCC, EN | We request you to kindly amend this clause as "8. Standards: UL/EN,CE,FCC " | Tender conditions shall prevail |

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| Vol.2 | 2378 | L&T Smart World & Communication | Volume 2 / 12.7 Bill of Material (BOM) Summary / 1.1 Traffic Violation Detection System at Traffic Junctions | 395 | 1.1.13 ANPR Analytics Software License with No Helmet, Triple Ride of 2-wheeler, No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR: 452nos. | To do and capture - No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR, it requires placing of setup from front or side, whereas in RLVD system camera is placed in the way that it capture Vehicle license plate from the back, so that Evidence (showing status of Traffic Light, Stop line/zebra crossing, traffic culter etc.) can be captured effectively. Hence we request you to kindly remove "No Seatbelt, Driver talking on Phone, Free left Blocking while driving with ANPR" from here. | 1.1.13 ANPR Analytics Software License with No Helmet, Triple Ride of 2-wheeler,3 Free left Blocking while driving with ANPR: 452nos. |
| Vol.2 | 2379 | L&T Smart World & Communication | Volume 2 / 5.1.2.1 Information to be captured by Edge Devices | 64 | It is estimated that not more than 5% of the cameras would be required to be viewed at higher FPS at a given point of time). | Kindly quantify "Higher FPS" as the same is not mentioned anywhere else in the RFP | Tender conditions shall prevail |
| Vol.2 | 2380 | L&T Smart World & Communication | Volume 2 / 12.3 Locations for SVD 12.7 Bill of Material (BOM) Summary | 394-400 | 1.1.3 Sped Violation Detection System, Including the complete solutions - a) 9MP IP Camera, b) 4D tracking Radar, c) Local Processing Unit, d) LED Flash, e)Software License Lifetime use fee, f) Junction Box with Network, Power Component, Cables, accessories, and installations Nos 6 | As per the BOQ the SVD camera quantity is 6 Nos. and as per the SVD location take the camera quantity is 12 Kindly clarify the correct quantity of camera | Yes this is correct QTY. As we have mentioned; 1.1.3 - "Speed Violation Detection System, Including the complete solutions - 6 Nos. 1.1.4 - Vehicle Activated Radar Speed Signs - 12 Nos. Because One Speed Detection Camera will cover 2 Lane so Camera Requirement is 6 Only. |
| Vol.2 | 2381 | L&T Smart World & Communication | Volume 2 / 5.1.4.14 Video Analytics | 105 | All cameras should support motion detection; camera tampering. All cameras must be capable to run two analytics in addition to motion detection and camera tampering as required at any given time. | As per RFP we understand that , in addition to Camera Tampering and motion detection two analytics will run on all fixed cameras . Hence the total number of Video analytic are 2846 Nos (1423 X 2 Analytics = 2846)Kindly confirm. We are not finding separate line item for VA in Bill of Material .Kindly include the same. | types of analytic rules to each camera simultaneously in addition to support of motion |
| Vol.2 | 2382 | L&T Smart World & Communication | Volume-2- 5.2.12 UPS 50 KVA at ICCC | 148 | Capacity- 50 KVA - modular UPS with external Isolation Transformer and 60 Mins Power Backup. | Standard Frame of Modular UPS comes in 60 KVA hence requesting you to convert rating from 50 to 60KVA. | Tender conditions shall prevail |
| Vol.2 | 2383 | L&T Smart World & Communication | Volume-2- 5.2.12 & 5.4.2.8 & 5.1.3.8 UPS 50 KVA at ICCC & UPS for ITMS & Field | 149/248/89 | 50kva - UPS OEM should have their own engineer with service centre with adequate stock of spares at Guwahati for providing 24 x 7 x 365 On-site support. Field UPS & 2kva for ITMS - Service Support - UPS OEM should have their own established service center and Service Engineers in Guwahati to attend any issues on 24x7 basis. Service Center should be fully operational for last 5 years | Service Center support should be of either OEM or Authrizsed OEM Service Partner for healthy competition | Tender conditions shall prevail |
| Vol.2 | 2384 | L&T Smart World & Communication | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/88 | POINT NO 15 - General Operating Temperature & Humidity - Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (non-condensing) As per Guwahati weather conditions | As per industry standards, the operating temperature for UPS shall be 40 Degree C & Battery operating temperature to be 25 Degree C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 2385 | L&T Smart World & Communication | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/88 | POINT NO 17 -Bypass - Automatic, Manual Bypass Switch | All small rating UPS of reputed OEM has automatic Static Bypass. so pl modify the clause Bypass- Automatic / Manual Bypass Switch | Tender conditions shall prevail |
| Vol.2 | 2386 | L&T Smart World & Communication | Volume-2- 5.4.2.8 & 5.1.3.8 | 248/89 | POINT NO 20 - b) RS232/Management Port for onsite servicing. c) LED indicators to be mentioned for Load/Backup/Overload/et | Requset to amend it as b) RS 232 or USB port for interface c) LED indicators or display on LCD for status of Load/Backup/Overload etc | Tender conditions shall prevail |

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| Vol.2 | 2387 | L&T Smart World & Communication | 5.3.1 Technical Specifications of State Data- Center | 159 | Point 1 says -> The DC will be co-located in the State Data Centre Building. Rack Space & Power will be provided by SDC. Any charges related to this will be directly paid by GSCL to State Data Centre. Point 2 says - SI is required to implement all the hardware/software and related items as per the design offered for the smart city infrastructure including SLA monitoring and Help desk management, in a Tier III or above data Center complying to standard guidelines as per Telecommunications Infrastructure UPTIME/TIA-942. | Kindly clarify whether Data Centre is to be offered by SI with all NON-IT & Passive Infra or shall be provided by SDC/GSCL in complete where SI will bring only Active compoments like Servers/Switches etc | Data Centre is to be co-located at SDC, all NON-IT & Power backup shall be provided by SDC/GSCL in complete where SI will bring only Active components like Servers/ Switches/ Storage/ Firewall and Software etc. |
| Vol.2 | 2388 | L&T Smart World & Communication | 5.0 FUNCTIONAL REQUIREMENT S & TECHNICAL SPECIFICATION S | 62 | POINT NO 12 -> OEM should have end user web interface to log case with product serial number. | We understand that this is asked from Active component OEMs. And Passive OEMs can offer 24X7 TOLL FREE NOS | Yes, this clause for Active Components OEMs and for Passive OEMs can offer 24X7 TOLL FREE Nos. |
| Vol.2 | 2389 | L&T Smart World & Communication | 3.1 Data center (D | 154 / 159 | 5.3.1 Data Centre (DC) 1. The DC will be co-located in the State Data Centre Building. Rack Space & Power will be provided by SDC. | Whether Online UPS System & Precision A.C along with all NON-IT infrastructure will be provided by SDC/GSCL because clause 5.2.17 Electrical work for Data Center & ICCC on pg no 154 mentioned for Online UPS for Data Centre as well as for ICCC | There is no any Power and Precision AC equipment required at SDC. |
| Vol.3 | 2390 | L&T Smart World & Communication | Volume -3 | 38 | Battery replacement for all equipment / devices procured Replacement of various equipment batteries. This excludes regular maintenance of the UPS and its batteries. Measurement Tool: SLA Monitoring tool for inventory management. Batteries to be replaced every 3rd year | Whether battery are to be replaced for all UPS every 3rd year | Tender conditions shall prevail. |
| Vol.2 | 2391 | L&T Smart World & Communication | Volume 2: 4.5: Finalization of Detailed Technical Architecture | 18 | The security services used to protect the solution shall include: Identification, Authentication, Access Control, Administration and Audit and support for industry standard protocols. | There is requirement for Multifactor authentication, SSO, IDAM. Kindly add the same in the bill of material. | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement". |
| Vol.2 | 2392 | L&T Smart World & Communication | zation of Detailed [*] | 18 | 3c) Security design should provide for a well-designed identity management system, security of physical and digital assets, data and network security, backup and recovery and disaster recovery system. | Please inlcude Bill of Material (BoM) with the total count of user licences for Centralised Identity & Access Management (including Single Sign On). | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2393 | L&T Smart World & Communication | Volume 2: 4.5: Finalization of Detailed Technical Architecture | 19 | Single-Sign ON- The application should enable single-sign-on so that any user once authenticated and authorized by system is not required to be re-authorized for completing any of the services in the same session. For employees of the department concerned, the browser-based application accessed on the intranet, through single-sign-on mechanism, will provide access to all the services of the departments concerned (based on their roles and responsibilities), Help module, basic and advanced reporting etc. Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single-sign on facility to apply for various services, make payments, submit queries /complaints and check status of their applications. | Do external userts require SSO with MFA, If yes, please confirm? Please include in the BoM. | Tender conditions shall prevail |
| Vol.2 | 2394 | L&T Smart World & Communication | Volume 2: 4.5: Finalization of Detailed Technical Architecture | 20 | 8. Support for PKI based Authentication and Authorization-The solution shall support public key infrastructure (PKI) based Authentication and Authorization, in accordance with IT Act 2000, using the Digital Certificates issued by the Certifying Authorities (CA). In particular, 3 factor authentications (login id & password, biometric and digital signature) shall be implemented by the SI for officials/employees involved in processing citizen services. | We understand the 3 factor authentication will be applicable only for internal exployees. Please confirm? | All the person who working on this critical project |

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| Vol.2 | 2395 | L&T Smart World & Communication | RFP System Integrator Vol.02 | 190 | SIEM and Forensics Platform is required for complete visibility to identify and investigate attacks, the ability to detect and analyze even the most advanced of attacks before they can impact critical data, and the tools to take targeted action on the most important incidents. Complete visibility across logs, packets and end point is critical. Appliance based solution for better performance is required. The solution should collect, analyze, and archive massive volumes of data at very high speed using multiple modes of analysis. The platform should also be able to ingest threat intelligence about the latest tools, techniques and procedures in use by the attacker community to alert government on potential threats that are active. | Can the bidder quote a software. Or virual machine or cloud solution for scalability/ data resiliency & high availability. | Tender conditions shall prevail |
| Vol.2 | 2396 | L&T Smart World & Communication | Volume :2: 11.7 Access Control | 356 | The Bidder shall ensure that users shall be provided single sign on functionality if required for the applications and solutions deployed in Smart City. The smart city solution should support multiple authentication methods such as Username password, two factor authentication, digital certificate and biometric based authentication. ZFA solution should be capable of being deployed on mobile devices deployed for smart city Solution should have the capability to define access based on time of day, day of week or by group or user defined access. The smart city solution should have the functionality to provide authentication based on the role. | Please inlcude Bill of Material (BoM) with the total count of user licences for Centralised Identity & Acces Management (including Single Sign On) Please include BoM requirements for three factor authentication (Digital Signatures & Biometric devices) | Tender conditions shall prevail |
| Vol.2 | 2397 | L&T Smart World & Communication | Volume 2: 11.8 Communications and Operations Management | 358 | Bidders must ensure that Smart city data centers are well equipped with adequate security controls to protect the confidentiality, integrity and accessibility of critical data. The center should consider including cyber security systems such as firewalls, Intrusion detection & Intrusion prevention systems, Web Application Firewalls, Behavioral analysis systems for anomaly detection, Correlation engine, Denial of Service prevention device, Advanced Persistent Threat notification mechanism, Federated identity, access management system etc. | Please inlcude Bill of Material with the total count of user licences for Federated identity Management | Any additional item required to fulfil the functional specification requirements as per tender, has to be considered by the bidder in his estimate and shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2398 | L&T Smart World & Communication | RFP System Integrator Vol.02 | 190 | Next generation platform should encompass log, packet and end point data with added context and threat Intelligence. Should provide complete network visibility through deep packet inspection high speed packet capture and analysis. | Please clarify on the packet capture rate requirements. And number of segments in the network. | Tender conditions shall prevail |
| Vol.2 | 2399 | L&T Smart World & Communication | Volume 2: 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 116 of 400 | Global Market Presence & Support System 74. Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | As per MoUD letter(Point 3 & 4), foreign certifications and restrictive clauses such as Gartner and Navigant listing for OEMs for Pre-Qualification are not valid and shall not provide level playing ground for all OEMs. Post this guidelines by MoUD none of the RFP's have come up with this clause and this clause restricts open competition. Hence authority is requested to delete this clause. | This clause is deleted |

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| Vol.2 | 2400 | L&T Smart World & Communication | Volume 2: 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 124 of 400 | Unified Communication Platform for Smart ICCC Operation 158. The proposed Communication Platform should streamline communications and enhances productivity with integrated presence, Chat, voice and video, desktop sharing, UHF/VHF communication and conferencing capabilities. The System must be capable of calling between operator, UHF/VHF, VoIP and PSTN or mobile network. The system should have capabilities of achieving collaboration between any users of control room. the system should have capabilities enabling HD Video meetings between Smart City Team and other departments like Fire, Ambulance, Police, Traffic, etc. IP-based dispatch console: 183. The dispatch console shall be a Microsoft Windows program with Windows 10 support. 184. The Dispatch Console shall provide control of radio resources through an on-screen interface 185. The dispatch software shall run on a standard PC platform, and extend existing push-to-talk (PTT) radio channels so that users with a variety of communication devices can participate in incident communication 186. It shall enable users to monitor and coordinate emergency response across incompatible radio systems and between multiple departments and agencies. | We would like to inform that the Unified Communication System is a must in the Smart City Command Centre, it needs to be considered as an independent solution and not part of the ICCC Platform Specifications. A seperate BOQ Line Item needs to be introduced for this solution. This Platform is available as a COTS Product from multiple reputed vendors (Motorola, Avaya, etc.) hence it requires a separate Dispatch Console that allows the integration of multiple stake holders on IP Phone, UHF/VHF, Mobile network or PSTN into a conference. This is most often used by Distaster Management Agencies & Emergency Services Agencies with the option to integrate multiple OEM Solutions. Currently by placing it under the ICCC Specifications, it will limit the participation of the ICCC & UC Platform OEM's and will favor only a specific OEM. | This tool / platform can be internal or external to ICCC. However, if external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 2401 | L&T Smart World & Communication | Volume 2, 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | 122-124/400 | Unified Communication Platform for Smart ICCC Operation; Dispatch System for Command and Control Operations IP-based dispatch console | We understand that the requirements mentioned under these sections pertain to integration of ICCC Application with the necessary sub-system elements (Hardware & Software) i.e. Unified communication system, Dispatch system and IP based dispatch console etc which is to be considered separately, hence request to remove these clause from ICCC and add this section separately | This tool / platform can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tool / platform. |
| Vol.2 | 2402 | L&T Smart World & Communication | Volume 2, 5.2.2 Technical Specification – ICCC 5.2.2.1 Integrated Command Control Platform | Page 125 of 400 & Page 126 of 400 | Deployment Automation, Workload Automation Tool, Application Performance Monitoring | We understand that the requirements mentioned under Workload Automation Tool, Application Performance Monitoring and Deployment Automation is not specific to ICCC Application, hence request to remove this from ICCC scope and add this section separately | These tools / platforms can be internal or external to ICCC. However, If external, ICCC should support seamless integration with third party tools/ platforms. |
| Vol.1 | 2403 | Wipro (set-2) | Vol 1 Section III | 93/104 | Annexure 6 - Consortium Agreement-The Parties shall be jointly and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the BID document, and Contract. | Annexure 6 - Consortium Agreement-The Lead Bidder shall be solely and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the BID document, and Contract. Consortium member should be liable with respect to their scope of work only. | Tender conditions shall prevail. |
| Vol.3 | 2404 | Wipro (set-2) | Vol 3 Consortium | .8/50 | Constitution of Consortium-Lead Bidder along with all consortium members shall be jointly and solely responsible for the project execution | Constitution of Consortium- Lead Bidder shall be solely and severally responsible for the project execution | Tender condition shall prevail |
| Vol.3 | 2405 | Wipro (set-2) | Vol 3 Key Performance Measurements | .6/50 | The Authority reserves the right to amend any of the terms and conditions in relation to the Contract / Service Specifications and may issue any such directions which are not necessarily stipulated therein if it deems necessary for the fulfilment of the Schedule of Requirements. | The Authority with mutual consent reserves the right to amend any of the terms and conditions in relation to the Contract / Service Specifications and may issue any such directions which are not necessarily stipulated therein if it deems necessary for the fulfilment of the Schedule of Requirements. | Tender conditions shall prevail |

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| Vol.3 | 2406 | Wipro (set-2) | Vol 3 10.6-Bidder's Obligations | .9/50 | SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI. | Except in case of job termination, resignation, medical reason or project transfer, SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI. | Refer SI 3.15 Addendum-1 |
| Vol.3 | 2407 | Wipro (set-2) | Vol 3 43.6.1 | 33/50 | Within 15 days of Issuance of LOI or Contract Agreement, whichever is earliest | Within 15 days of Issuance of Contract Agreement. | Refer SI 3.17 of Addendum-1 |
| Vol.3 | 2408 | Wipro (set-2) | Vol 3 9.4 | .8/50 | The Authority reserves the right to review, approve and require amendment of the terms of the Consortium Contract or any contract or agreements entered into by and between the members of such Consortium and no such agreement/contract shall be executed, amended, modified and/or terminated without the prior written consent of the Authority. An executed copy of each of such agreement/s/contracts shall, immediately upon execution be submitted to the Authority. | The Authority with mutual consent reserves the right to review, approve and require amendment of the terms of the Consortium Contract or any contract or agreements entered into by and between the members of such Consortium and no such agreement/contract shall be executed, amended, modified and/or terminated without the prior written consent of the Authority. An executed copy of each of such agreements/contracts shall, immediately upon execution be submitted to the Authority. | Tender condition shall prevail |
| Vol.3 | 2409 | Wipro (set-2) | Vol 3 42 | .32/50 | Authority shall have the right to take appropriate penalizing actions, or termination of the contract. | Authority shall have the right to take appropriate penalizing actions , or termination of the contract. | Tender condition shall prevail |
| Vol.3 | 2410 | Wipro (set-2) | Vol 3 43.3 | .32/50 | Maximum Penalty applicable for any quarter shall not exceed 30% of the 'applicable fees' for the respective quarter. | Maximum Penalty applicable for any quarter shall not exceed 3% of the 'applicable fees' for the respective quarter. | Tender condition shall prevail |
| Vol.3 | 2411 | Wipro (set-2) | Vol 3 43.4 | .32/50 | Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Three consecutive quarterly deductions of 3 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Tender condition shall prevail |
| Vol.3 | 2412 | Wipro (set-2) | Vol 3 43.4 | .32/50 | Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Three consecutive quarterly deductions of 3 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Refer SI 3.16 of Addendum-1 |
| Vol.3 | 2413 | Wipro (set-2) | Vol 3 29.1 | .24/50 | the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority:29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by | Limitation of Bidder's Liability towards the Authority: 29.1. SI shall not be held liable Except in case of gross negligence or willful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, with respect to damage caused by SI to Authority's tangible property, shall not be liable to Authority: (i) for any speculative, indirect or consequential loss or damage; and (ii) for any direct loss or damage caused by the SI the limitation of liability under the contract shall not exceed (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds Lead Bidder may be entitled to receive Limitation of Bidder's Liability towards the Authority: Such Liability caused by the SI the limitation of liability under the contract shall not exceed the fees (excluding reimbursements) received by it under this contract during the six months preceding the date of first claim. | Refer SI no 3.01, Addendum-01 |
| Vol.3 | 2414 | Wipro (set-2) | Vol 3 36 | .28/50 | The Authority may, terminate this Contract in whole or in part by giving SI a prior and written notice indicating its intention to terminate the Contract. | As per RFP SL should be given 60 days written notice to cure the default failing which may attract termination. In the event of termination , SL shall be paid for the Services rendered or work in progress. | Tender condition shall prevail |
| Vol.1 | 2415 | Wipro (set-2) | Vol 1 3.5 | .37/104 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date | Please allow last 10 years project as well. The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs) Smart City and other Government establishment in India during last Ten (10) years as on Bid Submission date | Tender conditions shall prevail. |

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| Vol.1 | 2416 | Wipro (set-2) | Vol 1 3.5 | .37/104 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | Please allow last 10 years project as well. The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Ten 10) years as on Bid Submission date. | Tender conditions shall prevail. |
| Vol.1 | 2417 | Wipro (set-2) | Vol 1 3.5 | .39/104 | 15 Crores during last seven years (as on Bid Submission date) per project. | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City /Campur/Aiport surveillance minimum value of INR 10 Crores during last seven years (as on Bid Submission date) per project. | Tender conditions shall prevail. |
| Vol.1 | 2418 | Wipro (set-2) | Vol 1 3.6.1 | .39/104 | /Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ | The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre / Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Ten (10) years (as on Bid Submission date) | Tender conditions shall prevail. |
| Vol.1 | 2419 | Wipro (set-2) | Vol 1 3.5 | .36/104 | Documentary evidence (Copy of completion/ Ongoing client certificate and Work Order/ Contract) | Incase of NDA, certificate from Chartered Accountant stating the tender requirements shall be qualified. Please confirm | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 2420 | Wipro (set-2) | Vol 1 3.5 | .35/104 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India | 3. The Sole Bidder or any consortium member (in case of consortium) should have successfully executed projects in last 10 years with minimum 1000 cumulative numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India/Abroad | Refer to AddendumVI |
| Vol.1 | 2421 | RPG Smart Infra (KEC International Limited) | Vol 1, Section 3.5 PQ1 | 33 | The Sole Bidder or Lead Bidder (in case of consortium) should be: - An Indian firm Registered under the Companies Act 1956/ 2013 - In operation in India for a period of at least 5 years as on date of bid submission. Consortium members: - Maximum three (3) companies are allowed in a consortium including Lead Bidder An Indian firm All members should be registered under the Companies Act 1956/ 2013 - In operation in India for a period of at least 3 years as on date of bid submission. | The scope of this project is very vast, complex and very niche in nature, hence it s very difficult to deliver the entire project scope by 2 consortium pertners only. Hence we request you to kindly allow Maximum Four (4) companies in a consortium including Lead Bidder. | Refer to AddendumVI |
| Vol.1 | 2422 | RPG Smart Infra (KEC International Limited) | Vol 1, Section 3.5 PQ3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India | In various other smart city projects this criteria has been very relaxed, For Various other criterias the time period sought is 7 years however here it is 3 years. This criteria seems to be very bidder specific and hence request you to kindly relax it as below: The Sole Bidder or any consortium member (in case of consortium) should have successfully executed projects in last 3 years with minimum cumulative 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India | Refer to AddendumVI |

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| Vol.1 | 2423 | RPG Smart Infra (KEC International Limited) | Vol 1, 3.6.1 Technical Criteria B2 | 40 | The Sole Bilder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: □ Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND □ RLVD System / ANPR System Marks shall be allotted as below: | Request you to kindly update the clause as below: The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Corres per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR RLVD System / ANPR System Marks shall be allotted as below: | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2424 | RPG Smart Infra (KEC International Limited) | Vol 1, 3.6.1 Technical Criteria B4.2 | 42 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | This criteria is ambiguous in nature. As a normal assessment process, similar to other TQ criteria of this RFP, the number of projects/credentials needs to be specified along with their corresponding marks. | Refer to AddendumVI |
| Vol.1 | 2425 | RPG Smart Infra (KEC International Limited) | Vol 1, 3.6.1 Technical Criteria B5 | 42 | VMS proposed by the Bidder is fully operational and integrated | This criteria is ambiguous in nature. As a normal assessment process, similar to other TQ criteria of this RFP, the number of projects/credentials needs to be specified along with their corresponding marks. The time period sought is 3 years which is very OEM specific; hence request you to kindly relax it as below: No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 7 (seven) years as on date of submission of bid. | Refer to AddendumVI |
| Vol.2 | 2426 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3.1 Dome CCTV Cameras | Page 71 of 400 | 4 Shutter Time 1/5 sec. to 1/25,000 sec. or better | Please consider shutter speed 1/1 sec. to 1/10,000 sec as same as bullet camera. Mentioned shutter speed in bullet camera is practically sufficient for Indoor dome camera application | Shutter Time 1/1 sec. to 1/10,000 sec. or better |
| Vol.2 | 2427 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3.2 Fixed Bullet CCTV Cameras | Page 76 of 400 | 24 SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects. | Request to consider 1TB SD Card Support. In future if any demands increase in inbuilt storage of camera. As smart cities are long term project. Camera should have provision for expandability. | 23 SD CARD Built in SD card slot with support min 512 GB recording at Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects. |
| Vol.2 | 2428 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3.3 PTZ CCTV Cameras | Page 78 of 400 | 17 Tilt: Up to 300°/s | Request to consider tilt speed 120 deg same as Pan Speed in the tender. Ideally Tilt speed is less than Pan Speed | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 2429 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3.3 PTZ CCTV Cameras | Page 78 of 400 | 20 Pre-set / Tour 256 pre-set positions, Minimum 8 Tour | Request to consider 4 tours with recorded tours and pre position ours | Pre-set / Tour : 256 pre-set positions, Minimum 4 Tour |
| Vol.2 | 2430 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3.3 PTZ CCTV Cameras | Page 80 of 400 | 27 Alarm I/O Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interfac | Request to consider Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface. As 2 input and 1 output is sufficient for city surveillance applications | Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface |

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| Vol.2 | 2431 | RPG Smart Infra (KEC International Limited) | Vol 2 5.4.2.6 ANPR HW Requirements | Page 244 of 400 | 4 shutter time PAL: 1/20~ 1/30,000 sec. | Request to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter. | Request smart city to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter for both ANPR & RLVD Camera |
| Vol.2 | 2432 | RPG Smart Infra (KEC International Limited) | Vol 2 5.4.2.6 ANPR HW Requirements | Page 245 of 400 | 13 S/N Ratio >60db | Request to accept S/N ratio 55dB | Clause to be read as S/N Ratio >55db for both ANPR & RLVD Camera |
| Vol.2 | 2433 | RPG Smart Infra (KEC International Limited) | Vol 2 5.4.2.6 ANPR HW Requirements | Page 245 of 400 | WDR Upto 140db | Request to consider WDR upto 120 db as per IE62676-Part 5 standard | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |
| Vol.2 | 2434 | RPG Smart Infra (KEC International Limited) | Vol 2 5.4.2.6 ANPR HW Requirements | Page 246 of 400 | IR Illuminator 850nm intensity adjustable IR with minimum 30 meters range, IR from same Camera OEM | Kindly remove this clause as 30 meter inbuilt IR is not suitable for ANPR Camera and already external IR Specs is given in the tender | Kindly refer External Illuminator specs 5.4.2.7 IR – Illuminator (In case of Separate IR) |
| Vol.2 | 2435 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | IR Illuminator 850nm intensity adjustable IR with minimum 30 meters range, IR from same Camera OEM | Request to add OEM Criteria, OEM should be in list of top 10 as Per IHS Last 3 year Reports. | Tender conditions shall prevail |
| Vol.2 | 2436 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | IR Illuminator 850nm intensity adjustable IR with minimum 30 meters range, IR from same Camera OEM | Request to add security features in all the cameras :- Onboard Trusted Platform Module, Public key infrastructure, AES 256 it encryption which will help to reduce mallacious attacks in the camera | Tender conditions shall prevail |
| Vol.2 | 2437 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3 Technical Specifications – CCTV Surveillance System | Page 71 of 400 | IR Illuminator 850nm intensity adjustable IR with minimum 30 meters range, IR from same Camera OEM | Request to add software sealing fature, any changes in the camera configuration once configure will break the seal and alert the user that someone has changes the settings | Tender conditions shall prevail |
| Vol.2 | 2438 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.4 Video Management System (VMS) | Page 91 of 400 | The import/export tool shall be as sophisticated as necessary to support the following: a. Log every action so an audit or report can be completed | Request to ammend the clause for client action 3. The import/export tool shall be as sophisticated as necessary to support the following: a. Log every action of operator at client end so an audit or report can be completed though | 3. The import/export tool shall be as sophisticated as necessary to support the following: a. Log every action of operator at client end so an audit or report can be completed. |
| Vol.2 | 2439 | RPG Smart Infra (KEC International Limited) | Vol 2 5.1.3 Technical Specifications – CCTV Surveillance System | | Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | Request to ammend this clause, as this clasue related to raw material of product, this shall be certified by OEM on letter head and Request to keep as minimum 10 years life of Product | Clause to be Read as Camera should have MTBF(Life of Camera) of minimum 7 years . OEM To submit the Test Report duly Signed with MTBF Values certified by Third Party electronic Reliability Prediction Software |
| Vol.2 | 2440 | RPG Smart Infra (KEC International Limited) | 11.10 Business continuity planning & Disaster recovery | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure | Please provide the Disaster recovery details, like hosting location (On premise or On Cloud), SOW of the bidder at DR location etc | Clause is deleted |
| Vol.2 | 2441 | RPG Smart Infra (KEC International Limited) | 11.10 Business continuity planning & Disaster recovery | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure | Please confirm the approach towards DR capacity, 50% or 100% ? | Clause is deleted |

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| Vol.2 | 2442 | RPG Smart Infra (KEC International Limited) | 3.1 Data center (D | 159 | The DC will be co-located in the State Data Centre Building. Rack Space & Power will be provided by SDC. | Since the bidder is allowed to colocate the Smart City Infrastructure in the existing State Data Center, request authorities to confirm if all the basic amenities will be provided by SDC; like sufficient cooling & power, UPS, physical & logical security etc | Data Centre is to be co-located at SDC, all NON-IT & Power backup shall be provided by SDC/GSCL in complete where SI will bring only Active components like Servers/ Switches/ Storage/ Firewall and Software etc. |
| Vol.1 | 2443 | Fluentgrid Limited | 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | As per our understanding, the required 1000 sensors to meet the criteria can be from any IOT device. Kindly confirm if our understanding is correct. | Bidder's understandiong is correct. |
| Vol.2 | 2444 | Fluentgrid Limited | Integrated Command and Control Centre Solution (OEM Criteria) | 42 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | As per our understanding, the proposed CCC solution should have been integrated with any application, the application which are not the part of this RFP will also be considered for evaluation? Kindly confirm if our understanding is correct. Also confirm in order to achieve maximum marks how many integration are required. | Yes, your understanding is correct. |
| Vol.2 | 2445 | Fluentgrid Limited | 5.2.2.1 Integrated Command Control Platform | 117 | Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | As per our understanding if the platform OEM is the member of smart cities council India, then it will be accepted. Kindly confirm if our understanding is correct. | This clause is deleted |
| Vol.2 | 2446 | Fluentgrid Limited | 4.18 Geographical Information System (GIS) platform | 40 | SI shall provide GIS system and integrate it with ICCC or other systems. | As per our understanding, Bidder can propose Open source GIS which shall meet the requirement as per the RFP. | Tender conditions shall prevail |
| Vol.2 | 2447 | Fluentgrid Limited | 4.18 Geographical Information System (GIS) platform | 40 | SI shall provide GIS system and integrate it with ICCC or other systems. | GIS is missing from BOM, there is no line item pertaining to GIS scope. Request you to kindly include it. | Tender conditions shall prevail |
| Vol.2 | 2448 | Fluentgrid Limited | 4.5 Finalization of detailed technical architecture | 17 | The data centre infrastructure shall be capable of serving at least 1000 concurrent users. | Please confirm the total number of concurrent users/employees available to access the CCC application from the various departments. | Tender conditions shall prevail |
| Vol.2 | 2449 | Fluentgrid Limited | 4.5 Finalization of detailed technical architecture | 17 | The system should also support vertical and horizontal scalability so that depending on changing requirements from time to time, the system may be scaled upwards. | Please provide the tentative growth percentage (next 5 years) of concurrent users accessing the CCC application to plan/size the server & storage infrastructure for scalability requirements. | 200 % Growth |
| Vol.2 | 2450 | Fluentgrid Limited | 11.10 Business continuity planning & Disaster recovery | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure | Please provide the Disaster recovery details, like hosting location (On premise or On Cloud), SOW of the bidder at DR location etc | Clause is deleted |
| Vol.2 | 2451 | Fluentgrid Limited | continuity planning & | 359 | The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure | Please confirm the approach towards DR capacity, 50% or 100% ? | Clause is deleted |
| Vol.2 | 2452 | Fluentgrid Limited | 5.3.1 Data center (DC) | 159 | Space & Power will be provided by SDC. | Since the bidder is allowed to colocate the Smart City Infrastructure in the existing State Data Center, request authorities to confirm if all the basic amenities will be provided by SDC; like sufficient cooling & power, UPS, physical & logical security etc | Data Centre is to be co-located at SDC, all NON-IT & Power backup shall be provided by SDC/GSCL in complete where SI will bring only Active components like Servers/ Switches/ Storage/ Firewall and Software etc. |
| Vol.2 | 2453 | Fluentgrid Limited | Security Controls for Cloud Services | 360 | Empanelment of Cloud Service Offerings CSPs (Cloud Service Provider) facilities/services shall be compliant with regulative directives and industry best practices | As per our understanding DC and DR both has to be co-located in the State Data Centre Building. Kindly explain the scope of cloud service provider in this RFP for temporary phase. | Deleted |

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| Vol.1 | 2454 | ARS Traffic and Transport Technology | Volume:1 Section:1.4. Definitions/Acron yms | 9 of 104 | Parent company existence of Bidder/ Lead bidder would be considered for only 100% subsidiary/ division/ sub division/ branch business unit. For the purpose of technical evaluation, net worth and turnover of parent, associate or other related entity will not be considered. | The parent company credentials of consortium partners is not mentioned here. Recent similar tenders has allowed all bidders to use their parent company credentials. Requesting authority to allow the use of parent company credential for consortium partners also in order to increase the participation of competitive bidders. Change Request: Parent company existence of Bidder/ Lead bidder/ Consortium partner would be considered for only 100% subsidiary/ division/ sub division/ branch business unit. For the purpose of technical evaluation, net worth and turnover of parent, associate or other related entity will be considered. | Tender conditions shall prevail. |
| Vol.1 | 2455 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | e) OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding. | Electronic equipment role over happens frequently and hence mandating this clause will allow majority of the OEMs to participate. Change Request: -e) OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product/s will be available for minimum of 5 years from the date of bidding. | Agreed. Bidder to Refer Point 1.2 of Amendment 01. "OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered products will be available for the period of 60 months from the date of Go-live." |
| Vol.1 | 2456 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. | Change Request: h) The OEM for VMS proposed by the Bidder must be operational in minimum 1 City Surveillance projects in India with at least 500 cameras in last 5 years as on date of submission of bid. | Tender conditions shall prevail. |
| Vol.1 | 2457 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. | Change Request: i) The ICCC Solution proposed by the Bidder must be operational in minimum 1 City wide projects in India with at least 500 cameras/sensors in last 5 years. | Tender conditions shall prevail. |
| Vol.1 | 2458 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | I) Each of the proposed OEMs should either have existing capability and infrastructure to provide 24x7x365 technical support in India or should provide an undertaking that they would establish the requisite infrastructure and capability to provide 24x7x365 technical support, on emerging a winner in this bidding process. | Change Request: I) Each of the proposed OEMs/ SI (System Integrator) with help of OEM should either have existing capability and infrastructure to provide 24x7x365 technical support in India or should provide an undertaking that they would establish the requisite infrastructure and capability to provide 24x7x365 technical support, on emerging a winner in this bidding process. | Tender conditions shall prevail. |
| Vol.1 | 2459 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | m) All hardware items should to be quoted with 5 years warranty from OEM and onsite support and services. | Change Request: m) All hardware items should to be quoted with 5 years warranty or AMC till 5th year post default warranty period from OEM and onsite support and services. | Tender conditions shall prevail. |
| Vol.1 | 2460 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | n) All software/subscription/licenses should be quoted with 5 years warranty, updates, upgrades (wherever applicable), support and services from OEM. | Change Requesting) All software/subscription/licenses should be quoted with 5 or AMC till 5th year post default warranty period, updates, upgrades (wherever applicable), support and services from OEM. | Tender conditions shall prevail. |
| Vol.1 | 2461 | ARS Traffic and Transport Technology | Volume:1 Section:2.29. Eligible Goods and Services, and OEM Criteria | 28 of 104 | o) OEM of all active IT components should have online portal to raise tickets for support and services. p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. q) OEM should have end user web interface to log case with product serial number. | Our Kind request to GSCL to remove these clauses because online direct support may not be available from many OEM which may decrease in participation of many potential OEMs. | Tender condition shall prevail. |

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| Vol.1 | 2462 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 34 of 104 | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. o Each consortium member should have minimum 30% of the Average Annual Turnover requirement | Requesting GSCL to relax the annual turnover requirement of consortium members to increase wide participation. Change Request: 0 Each consortium member should have minimum 10% of the Average Annual Turnover requirement | Refer to AddendumVI |
| Vol.1 | 2463 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 34 of 104 | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. | Change Request: B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. | Refer to AddendumVI |
| Vol.1 | 2464 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 35 of 104 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralized Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | Kindly relax the requirement for a wide participation, since the other Pre-Qualification Criteria has allowed projects implemented in last 7 years already. Please accept global projects, which will demonstrate the bidder's vast expertise in the traffic management domain. Kind request to GSCL to amend the clause as below: Change Request: The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 7 years with minimum 500 numbers of IP CCTV Cameras for outdoor surveillance with centralized Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India/globally. | Refer to AddendumVI |
| Vol.1 | 2465 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 35 of 104 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Data centre built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India/globally during last Seven (7) years as on Bid Submission date | Tender conditions shall prevail. |
| Vol.1 | 2466 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 36 of 104 | ☐ In case sole bidder/ lead bidder is a wholly owned subsidiary, the experience of parent company would be considered for eligibility. | Change request: Please amend the clause as below: ☐ In case sole bidder/ lead bidder/consortium partner is a wholly owned subsidiary, the experience and financials of parent company would be considered for eligibility. | Tender conditions shall prevail. |
| Vol.1 | 2467 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria | 36 of 104 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | Please accept global projects, which will demonstrate the bidder's vast expertise in the traffic management domain. Change request: The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India/globally during last Seven (7) years as on Bid Submission date. | Tender conditions shall prevail. |
| Vol.1 | 2468 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria- Note. | 37 of 104 | For International project if the original client certificate and other documents are in language other than English than a translated copy duly confirmed by Indian embassy/ One of the board of directors of the lead bidder/ consortium member shall be submitted along with bid document. | As the criteria requested in clause requires lot of external work with Ministry of External Affairs thus results in time consumption which may delay in bid submission for many bidders. Requesting to amend the clause as below: Change request: 3. For International project if the original client certificate and other documents are in language other than English should be translated in English / One of the board of directors of the lead bidder/ consortium member shall be submitted along with bid document. | Tender conditions shall prevail. |
| Vol.1 | 2469 | ARS Traffic and Transport Technology | Volume:1 Section:3.5. Pre- Qualification Criteria- Note. | 37 of 104 | Bidders are allowed to submit experience in terms of technical qualification of their holding (parent) company or subsidiary company or Sister Concern only. | Please amend the clause as below: Change request: Bidders are allowed to submit experience in terms of technical qualification and financials of their holding (parent) company or subsidiary company or Sister Concern only. | Tender conditions shall prevail. |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|--------------------------------------------|-------------------------------------------------------------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|
| Vol.1 | 2470 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 39 of 104 | A2. Manpower - Full time employee (FTE) on payroll of Sole bidder or Lead bidder (in case of consortium) working in the business unit providing "specific business areas" as mentioned in the above criteria as on date of release of RFP : Number of FTE Marks > 500 FTE 4 > 400 FTE to <=500 FTE 3 > 300 FTE to <=400 FTE 2 = 300 FTE 1 | Change Request: Please relax the marking criteria as below. Number of FTE Marks > 250 FTE 4 > 200 FTE to <=250 FTE 3 > 150 FTE to <=100 FTE 2 = <100 FTE 1 | Refer to AddendumVI |
| Vol.1 | 2471 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 40 of 104 | B2. Integrated Traffic Management System-The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | Change Request: The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System /RLVD System / ANPR System. | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2472 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 41 of 104 | B4. 1. The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | Change Request: The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India/globally of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | Refer to AddendumVI |
| Vol.1 | 2473 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 42 of 104 | B4. 2 Integrated Command and Control Centre Solution (OEM Criteria)- No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Change Request:- No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India/globally where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 7 years as on date of submission of bid. 2 Projects = 5 marks | Refer to AddendumVI |
| Vol.1 | 2474 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 42 of 104 | Copy of Completion Certificates from Client mentioning name of CCC Software. | Client certificates generally doesn't mention the name of CCC software. Please allow bidder to submit completion certificate that mentions the successful implementation of CCC. | Bidder to Refer Point 1.09 of Amendment 01 |
| Vol.1 | 2475 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 42 of 104 | B5. VMS (OEM Criteria)- No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | Change Request:- No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India/globally where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 500 IP CCTV Cameras in last 7 years as on date of submission of bid. A project with 500 cameras = 5 marks A project with 300 cameras = 3 marks | Refer to AddendumVI |
| Vol.1 | 2476 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 42 of 104 | Copy of Completion Certificates from Client mentioning name of VMS Software. | Client certificates generally doesn't mention the name of VMS software. Please allow bidder to submit completion certificate that mentions the successful implementation of VMS for mentioned number of cameras. | Bidder to Refer Point 1.10 of Amendment 01 |

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|----------|-------|----------------------------------------------|-------------------------------------------------------------------------|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.1 | 2477 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 42 of 104 | The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Data Centre Project for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 10 Crores per projects during last Seven (7) years (as on Bid Submission date) | Change Request: The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Data Centre Project for any State/ Central Government Department or Central/ State PSUs/ Smart City in India/globally of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date) | Refer to AddendumVI |
| Vol.1 | 2478 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.1 Technical Bid Criteria & Evaluation. | 44 of 104 | POC to be performed as per use case to be provided by GSCL/ GSCL nominated agency | No specific timelines specified in RFP regarding PoC is mentioned. Requesting GSCL to provide at least 3 weeks prior intimation for PoC in order to plan & procure for PoC. | Will be communicated to pre-qualified bidders. |
| Vol.1 | 2479 | ARS Traffic and Transport Technology | Volume:1 Section:3.6.3 Key Personnel Criteria | 46 of 104 | Network & Security Infrastructure Expert a. Education: M.Tech/ B.Tech/ B.E from a reputed institute b. Experience: Minimum 10 years of IT experience c. Should have experience in designing & implementing network solutions for at least 3 similar projects. | Change Request:- a. Education: McCA/M.Tech/ B.Tech/ B.E from a reputed institute b. Experience: Minimum 10 years of IT experience c. Should have experience in designing & implementing network solutions for at least 3 similar projects. | Refer to addendum VI |
| Vol.2 | 2480 | ARS Traffic and Transport Technology | Volume:2 Section:4.26 Project Timelines | 60 of 400 | 4.26 Project Timelines Tentative Lead- Time 12 months post issuance of request order | Considering the wide scope of work involved in this project, requesting GSCL to extend the timeline for implementation. Change Request: - 4.26 Project Timelines Tentative Lead- Time 16 months post issuance of request order. | Tender conditions shall prevail |
| Vol.2 | 2481 | ARS Traffic and Transport Technology | Volume 2 Section 5.4.2.1 | 230 of 400 | The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India. | For increased participation for competitive bidders, we request to relax this clause as below, since the requirement is very stringent. Change request: The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in India/Globally. | The ITMS OEM should have supplied and deployed proposed system for atteast 500 ANPR systems, 100 RLVD systems and 200 SVD systems in India |
| Vol.2 | 2482 | ARS Traffic and Transport Technology | Volume:2 Section:12.7 Bill of Material (BOM) Summary | 400 of 400 | 12.7 Bill of Material (BOM) Summary | The S.No. '8.0- Network Enablement Charges- Shifting' seem to be missing from BOM summary but specified in "BOQ.xls Schedule B". We hope it's a typo error. Please Clarify. | BOM given in RFP Vol.02 for SI give details of Make & Model only. Network Enablement Charges- Shifting' is a service charge which is included in Vol.04 BOQ for SI to quote. |
| Vol.3 | 2483 | ARS Traffic and Transport Technology | Volume:3 Section:10. Bidders obligation | 9 of 50 | 10.6 SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI. | Requesting GSCL to kindly relax the amount of penalty imposed as the manpower proposed can exit due various reasons including personal reasons of the employee. Change request:- In such cases of exit, a penalty of INR 50,000 per such replacement shall be imposed on SI. | Refer SI no 3.15, Addendum-01 |
| Vol.2 | 2484 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 190 Pt2 | Next generation platform should encompass log, packet and end point data with added context and threat Intelligence. Should provide complete network visibility through deep packet inspection high speed packet capture and analysis. | Next generation platform should encompass Big data analyses, log investigation, Advanced data platform and real time correlation. | Tender conditions shall prevail |
| Vol.2 | 2485 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 190 Pt3 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | SIEM and Log management must be from same OEM and must have single console | SIEM for Logs and deep packet inspection can be from same or different OEM. |
| Vol.2 | 2486 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 190 Pt4 | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management | The solution should be a Software / physical / Virtual server based including a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Advanced Data Platform | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management/Platform |
| Vol.2 | 2487 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 190 Pt5 | There should be no limitation on number of devices to be supported. Any addition in no. of devices should have no cost impact on department. | There should be no limitation on number of devices to be supported as well flow like Nflow , J flow . Any addition in no. of devices should have no cost impact on department. | Tender conditions shall prevail |
| Vol.2 | 2488 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 191 Pt6 | The SIEM & Log Monitoring solution should be from a different OEM than the Prevention Security solutions like F/W, IPS, HIPS, AV, DLP, and Encryption. | The SIEM & Log Monitoring solution should be from a different OEM than solutions like F/W, IPS, HIPS, AV, DLP, GRC, Packet capture, NBAD, Token solutions | Tender conditions shall prevail |

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| Vol.2 | 2489 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 191 Pt8 | Real time contextual information should be used at collection/ normalization layer and be available at correlation layer where any events are matched during correlation rule processing. In addition, solution must provide contextual Hub at investigation layer for all relevant contextual awareness data regarding alerts/incidents available for any information asset like IP/Device etc. | Real time contextual information should be used at collection/normalization layer and also be available at correlation layer where any events are matched during correlation rule processing. | Tender conditions shall prevail |
| Vol.2 | 2490 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 191 Pt10 | A solution should support minimum 10,000 EPS and scalable up to 20,000 EPS. | A solution should support minimum 10,000 Sustained/20000 Peak EPS as three tired solution and scalable up to 30,000 EPS. | Tender conditions shall prevail |
| Vol.2 | 2491 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 191 Pt11 | Correlation Engine appliance should be consolidated in a purpose build appliance and should handle 20,000 EPS. | Solution must be sized for 20000 Peak EPS on physical or Virtual enviroment | Solution must be sized for 20000 EPS on physical or Virtual environment |
| Vol.2 | 2492 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 191 Pt13 | The solution should be storing both raw logs as well as normalized logs. The same should be made available for analysis and report ing. The proposed solution should be sized to provide both raw logs and normalized logs with minimum 20 TB of storage. | The solution should be storing both raw logs as well as normalized logs at Log management layer which must support minimum 36TB storage and should have its own dash-boards , reports and search engine. | Tender conditions shall prevail |
| Vol.2 | 2493 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt14 | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required. It must have agents for applications in case Application does not natively generate logs. It must not be limited to monitoring audit logs but agent must also monitor /block any attack on applications like SQL injection, XSS etc. | Tender conditions shall prevail |
| Vol.2 | 2494 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt16 | Should be able to provide complete packet-by-packet details pertaining to one or more session of interest including Session replay, page reconst ruct ion, image views, artefact & raw packet and object extractions. | Should be able to provide complete Log-by-Log details pertaining Collected Logs | Clause deleted |
| Vol.2 | 2495 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt17 | Should be able to filter the captured packets based on layer-2 to layer-7 header information. | Should be able to filter unwanted logs at collection layer as well as log management layer to ensure only meaningful logs for analysis | Clause deleted |
| Vol.2 | 2496 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt18 | Should provide comprehensive deep packet inspection (DPI) to classify protocols & application. | Should provide comprehensive application security for web applications. Solution must come with application run time and dynamic testing tool, preferably from same OEM and should have dashboard in SIEM | Tender conditions shall prevail |
| Vol.2 | 2497 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt19 | The proposed solution must be able to provide the complete platform to perform Network forensics solutions. | The proposed solution must be able to provide the complete platform for SOC integrating with all key components which may be from different OEM | The proposed solution must be able to provide the complete platform to perform Network forensics solutions or SOC integration with all key components which may be from different OEM. |
| Vol.2 | 2498 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt20 | The solution must be able to detect malicious payload in network traffic • Detect and reconstruct files back to its original type | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 2499 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt21 | The solution must have the ability to capture network traffic and import PCAP files using the same infrastructure. | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 2500 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | Volume # 2 Page No # 192 Pt22 | Bidder should propose separate hardware for SIEM solution. | The solution should be with a clear separation of the collection module, logging module and co-relation module. Log collection module should be in HA at DC must be free of cost software for which hardware will be provided by customer either as VM or Physical | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 2501 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | N/A | General Query | As per RFP high availability is required. Will this scenario will be applicable to only DC or both DC and DR. | Only Data Center applicable in this RFP. |

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| Vol.2 | 2502 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.9 SIEM solution | N/A | General Query | What will be the Log retention period. | Log retention period should be 1 year |
| Vol.2 | 2503 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | Volume # 2 Page No # 201 Pt6 | d) Should have minimum of 8x10/40 Gbe | OEM Specific, please rephrase to d) Should have minimum of 8x10 Gbe | Clause Amended Kindly read as, "6. Hardware Platform d) Should have minimum of 8x10 Gbe or 8x16Gb FC Host ports. e) Storage shall have minimum front-end support for 10 Gb and backend support for minimum 12 Gb." |
| Vol.2 | 2504 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | Volume # 2 Page No # 199 Pt5 | f). Should be able to scale out without service interruption | Please rephrase "f). Should be able to scale up to max capacity mentioned in clause 4 (that is 10 TB) without any service disruption." because This specification seems to be favoring a particular OEM and hence should be changed. | Tender conditions shall prevail |
| Vol.2 | 2505 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | The proposed dual-controller storage should have Symmetric Active-Active Controllers to ensure that each LUN can be accessed by any controller. | Tender conditions shall prevail |
| Vol.2 | 2506 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | The proposed storage should have 1 TB Global Cache (on-board DRAM) without any single point of failure. SSD shall not be considered as Cache. | Tender conditions shall prevail |
| Vol.2 | 2507 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | The proposed storage should have Controller level data-at-rest encryption to ensure the security of the data. | Tender conditions shall prevail |
| Vol.2 | 2508 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | Volume # 2 Page No # 188 Pt2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K SSL TPS (ECDSA) and should support 64 million concurrent connectionfrom day 1 | Tender conditions shall prevail |
| Vol.2 | 2509 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | Volume # 2 Page No # 189 Pt9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Please refrase to " System must support dedicated configuration file for each Virtual context" because Every OEM architecture is different and it takes resources as per design and hardware architecture, defined resource like CPU,memory is restricting other OEM from participating in tender. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |
| Vol.2 | 2510 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | System must support 32 Application delivery partition/Virtual Context | Tender conditions shall prevail |
| Vol.2 | 2511 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | System must be able to modify the resource allocation on the fly without restarting/rebooting any context | Tender conditions shall prevail |
| Vol.2 | 2512 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | All the virtual context must be available from day-1 | Tender conditions shall prevail |
| Vol.2 | 2513 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | Security/IPSEC VPN | Tender conditions shall prevail |

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|----------|-------|----------------------------------------------|---------------------------------------------------------------|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Vol.2 | 2514 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | System must have inbuilt IPSEC VPN | Tender conditions shall prevail |
| Vol.2 | 2515 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.8 Load Balancer with Web Application Firewall | N/A | Suggestion | System must support both IKE v1 & V2 version | Tender conditions shall prevail |
| Vol.2 | 2516 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | | c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. | There are Layer 3 protocols, Its not needed at edge level | Clause Deleted - (c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1.) |
| Vol.2 | 2517 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | Volume # 2 Page No # 86 Pt. -12 | IP Security (IPsec)/Secure Sockets Layer (SSL). | Please remove as it is OEM specific | Tender conditions shall prevail |
| Vol.2 | 2518 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | Volume # 2 Page No # 83 Pt. -12 | IP Security (IPsec)/Secure Sockets Layer (SSL). | Please remove as it is OEM specific | Tender conditions shall prevail |
| Vol.2 | 2519 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | Volume # 2 Page No # 84 Pt. -19 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | Is there a requirement of redundant power supply? | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 2520 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 165 Pt2 | Active switching throughput should be minimum I) Spine Switch - 6.4 Tbps ii) Leaf (ToR) Switch - 1.44 Tbps | We recommanded 2.16 Tbps throughput for Leaf swich, request you to please change to 2.16 Tbps | Tender conditions shall prevail |
| Vol.2 | 2521 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 166 Pt3.2 | Leaf Switch – i) 24x 1000BaseT Ports ii) 24 x 1000BaseT Ports ii) 24 x 10GBE SFP+ Fiber ports. Populated with 24 numbers of 10 Gig SFP+ transceivers (multimode) iii) 2x40GbE QSFP+ ports for uplink connectivity to each Spine Switches. iv) additional 4x40GbE QSFP+ ports for future scalability. | OEM specific, request you to please change it to 6X40 GbE from Day 1 | Tender conditions shall prevail |
| Vol.2 | 2522 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 166 Pt6 | Should have 32MB buffer. | Recommand 16GB RAM for Spine and 8 GB for leaf switch with 16GB flash on both switch for buffer | Tender conditions shall prevail |
| Vol.2 | 2523 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 166 Pt11 | Support for 200,000 or more MAC addresses | OEM specific, request you to please change it to 100K | Support for 100,000 or more MAC addresses |
| Vol.2 | 2524 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 167 Pt18 | Should support DHCP | We recommand to add L3VPN and NVGRE for DHCP, please rephrase to "Should Support DHCP L3VPN and NVGRE" | "Should Support DHCP L3VPN" |
| Vol.2 | 2525 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 168 Pt46 | The OEM should have service Center in Eastern part of India. | OEM or OEM authorize Partner | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 2526 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.2 Data Center Spine & Leaf Switching Solution | Volume # 2 Page No # 168 Pt47 | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares. | OEM or OEM authorize Partner | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |

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| Vol.2 | 2527 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Volume # 2 Page No # 302 Pt3 | 32k or more | We recommand 16K MAC address Also please refere Clause no. 7 is it mismatch | 3. MAC - 16K or more MAC Addresses |
| Vol.2 | 2528 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Volume # 2 Page No # 302 Pt7 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or bette | We recommand 16K MAC address request you to please consider | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 2529 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Volume # 2 Page No # 303 Pt8 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | Normal swiches have 0 to 45 Degree and supports 5% to 96% Humidity, Request you to please rephrase to "0 degree to 45 degree, shall support 5% to 95% noncondensing humidity conditions | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 2530 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Volume # 2 Page No # 303 Pt9 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | OEM Specific, please rephrase "Switch should support minimum of 128 IPv4 routes and 256 IPv6 routes | Tender conditions shall prevail |
| Vol.2 | 2531 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Volume # 2 Page No # 303 Pt18 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | OEM specific, request to change from 13K to 9K Jumbo frame | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet Size or better |
| Vol.2 | 2532 | iValue InfoSolutions Pvt. Ltd. (Set 2) | | Volume # 2 Page No # 50 Pt. -50 | Servers (inclusive of OS) - Application Servers, Database Server, Video Recording Server, Video Management Server, Enterprise Backup Server, Domain Controller, Failover Servers for application and Recording Servers | Scheduled unattended backup using policy-based management for all Server and OS platforms The software should support on-line backup and restore of various applications and Databases The backup software should be capable of having multiple back up sessions simultaneously The backup software should support different types of backup such as Full back up, Incremental back up, Differential back up, Selective back up, Point in Time back up and progressive Incremental back up, and snapshots The backup software should support different types of user interface such as GUI, Web-based interface Data Backup is a very critical part of the software for such prestigious project. Functional requirements needs to be incorporated in the RFP. Also confirm the capacity of data to be backed up for proposing quantity of backup software. Below outcomes are expected from any Backup Software. | Tender conditions shall prevail |
| Vol.2 | 2533 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.12 Hyper Converged Infrastructure (HCI) | Volume # 2 Page No # 202 Pt2.2 | a). The solution should have minimum adequate number of nodes with each node having latest generation Dual Intel Xeon Scalable 2.2 GHz 24 cores processors. Each HCI Node shall provide 768GB Memory with 64 GB DIMM modules. b). HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. c). The solution should be offered with redundancy of Compute, Hard disk and Connectivity. | Change To: a). The solution should have minimum adequate number of nodes with each node having latest generation Dual Intel Xeon 2.4 GHz 24 cores processors. Each HCI Node shall provide 768GB Memory with 64 GB DIMM modules. Reason: This specification seems to be favoring a particular OEM. Request you to please change this to Intel Xeon 2.4 GHz 24 cores processors or higher. Change To: b). HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable NvME drives. Reason: NvME Drives are the latest in the industry with a very high performance as compared to SSD which is an oler technology. | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.2 | 2534 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.12 Hyper Converged Infrastructure (HCI) | Volume # 2 Page No # 203 Pt6.1 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware. | Change To: The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Reason: This specification (multi-hypervisor support) favours a particular OEM and hence must be changed/ removed Also it contradicts with the specification 6.2 which says that virtualization layer should be a dependent on general purpose OS for reliability and security (which Hyper-V does) | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |
| Vol.2 | 2535 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.12 Hyper Converged Infrastructure (HCI) | Volume # 2 Page No # 204 Pt6.7 | The solution shall support provisioning across multihypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | Change To: This point must be removed. Reason: This specification (multi-hypervisor support) favours a particular OEM and hence must be changed/removed Also it contradicts with the specification 6.2 which says that virtualization layer should be a dependent on general purpose OS for reliability and security (which Hyper-V does) | |
| Vol.2 | 2536 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.12 Hyper Converged Infrastructure (HCI) | Volume # 2 Page No # 204 Pt6.8 | The solution should model what-if scenarios based on the real- time environment to accurately forecast capacity needs. Shall have the capability to install on multiple Hypervisor's like VMware & Hyper-V. | Change To: The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs. Reason: This specification (multi-hypervisor support) favours a particular OEM and hence must be changed/ removed Also it contradicts with the specification 6.2 which says that virtualization layer should be a dependent on general purpose OS for reliability and security (which Hyper-V does) | The solution should model what-if scenarios based on the real-time environment to accurately forecast capacity needs |
| Vol.2 | 2537 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | Volume # 2 Page No # 199 Pt5 | f). Should be able to scale out without service interruption | Change To: Should be able to scale up to max capacity mentioned in clause 4 (that is 10 TB) without any service disruption. Reason: This specification seems to be favoring a particular OEM and hence should be changed. Also this will ensure that bidders don't propose any multicontroller midrange system instead of Enterprise Grade Storage. | Tender conditions shall prevail |
| Vol.2 | 2538 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | Suggestion: The proposed dual-controller storage should have Symmetric Active-Active Controllers to ensure that each LUN can be accessed by any controller. Reason: Symmetric Active-Active controller is a very critical feature of any Enterprise Grade Storage system which differentiates it from a mid-range storage system. A mid range storage system does not have symmetric active-active controllers but has scale out multi controller architecture where different controllers can access different set of LUNs. To ensure that every vendor quotes for an Enterprise Grade Storage system and not any mid-range storage, request you to please change the clause as requested. | Tender conditions shall prevail |
| Vol.2 | 2539 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | Suggestion: The proposed storage should have 1 TB Global Cache (on-board DRAM) without any single point of failure. SSD shall not be considered as Cache. Reason: In mid range storage systems there are multiple controllers with individual cache memory and the controller in the storage system does not have access to the complete cache configured in the storage system (1 TB in this case) hence to avoid people quoting mid-range storage system instead of an Enterprise Grade Storage system, request you to please change the clause as requested to Global Cache. Also SSD Drives can never deliver the performance of actual DRAM Cache, Hence it is advised to change the Cache to On-board DRAM Cache specifically. | Tender conditions shall prevail |
| Vol.2 | 2540 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.3.11 Storage Specifications | N/A | Suggestion | Suggestion: The proposed storage should have Controller level data-at-rest encryption to ensure the security of the data. Reason: The encryption feature should be part of the Storage controller to ensure that data written to storage can be encrypted as required by Tata Power for data secutify purposed. This feature should be enabled at Controller Level and should not be limited to few and specific disk drives, to avoid any security/compliance issues in future. | Tender conditions shall prevail |
| Vol.1 | 2541 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | f) The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. | f) The proposed OEM should have installed base of at least 10% of the quoted product in terms of volume in a single project. | Tender conditions shall prevail. |

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| Vol.1 | 2542 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | o) OEM of all active IT components should have online portal to raise tickets for support and services. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail. |
| Vol.1 | 2543 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail. |
| Vol.1 | 2544 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | q) OEM should have end user web interface to log case with product serial number. | The OEM of active IT components should have ticketing systems for suport calls | Tender conditions shall prevail. |
| Vol.1 | 2545 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | Additional Clause for Camera OEM Eligibility Criteria | Camera OEM should not be suspended/ blacklisted from ONVIF forum. As the integration of Camera with VMS will be on ONVIF only so ONVIF regular updates are essential and any member who is suspended will not get the updates | Tender conditions shall prevail. |
| Vol.1 | 2546 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 2.29. Eligible Goods and Services, and OEM Criteria | Volume # 1 Page No # 28 | Additional Clause for Camera OEM Eligibility Criteria | All the cameras in the project should be from the same OEM for ease of Integration with VMS and other analytics | Tender conditions shall prevail. |
| Vol.2 | 2547 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 71 Pt. -4 | 4. Shutter Time: 1/5 sec. to 1/25,000 sec. or better | 4. Shutter Time: 1 sec. to 1/1,00,000 sec. or better | Shutter Time 1/1 sec. to 1/10,000 sec. or better |
| Vol.2 | 2548 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 72 Pt. -15 | 15. Minimum Illumination: Colour: 0.1, Mono 0.05 lux, IR: 0 lux | 15. Minimum Illumination: Colour: 0.001Lux @(F1.6), 0 Lux with IR | Tender conditions shall prevail |
| Vol.2 | 2549 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 72 Pt. -16 | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: 90°, 180°, mirroring of images, 8 Privacy masks, noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 2550 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 72 Pt. -18 | 18. Wide Dynamic Range: > 90 dB or Better | 18. Wide Dynamic Range: > 120 dB or Better | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 2551 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 72 Pt. -21 | 21. Security: 3. Signed Firmware | 21. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |
| Vol.2 | 2552 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 73 Pt. -25 | 25. Casing IP- 54 rated or better | 25. Casing IP- 67 rated or better | Tender conditions shall prevail |

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| Vol.2 | 2553 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 73 Pt. -26 | 26. Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | 26. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |
| Vol.2 | 2554 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.1 Dome CCTV Cameras | Volume # 2 Page No # 73 Pt. -28 | 28. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 28. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software (Siemens / GE) |
| Vol.2 | 2555 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 74 Pt. -5 | 5. Shutter Time: 1/1 sec. to 1/10,000 sec. or better | 5. Shutter Time: 1/1 sec. to 1/1,00,000 sec. or better | Shutter Time 1/1 sec. to 1/10,000 sec. or better |
| Vol.2 | 2556 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 75 Pt. -14 | 14. Multiple Streams: Quad stream | 14. Multiple Streams: Triple stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 2557 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 75 Pt. -15 | 15. Minimum Illumination: Colour: 0.1, Mono 0.05 lux, IR: 0 lux | 15. Minimum Illumination: Colour: 0.001Lux @(F1.6), 0 Lux with IR on | Tender conditions shall prevail |
| Vol.2 | 2558 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 75 Pt. -16 | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB | 16. Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: 90°, 180°, mirroring of images, 8 Privacy masks, noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 2559 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 75 Pt. -21 | 21. Security: 3. Signed Firmware | 21. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |

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| Vol.2 | 2560 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 76 Pt. -22 | 22. Analytics: Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, Crowd density estimation. | 22. Analytics: Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, People counting, Scene change, Defocus, Motion detection | Edge Analytics The SI will be responsible for designing and implementing edge analytics at either at camera level or server level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, scene change g) Follow route 2. Wrong way or illegal turn detection. |
| Vol.2 | 2561 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 Page No # 76 Pt. -27 | 27. Certification: UL, EN, CE, FCC, ONVIF profile S, G & T | 27. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |
| Vol.2 | 2562 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.2 Fixed Bullet CCTV Cameras | Volume # 2 | 29. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 29. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE) |
| Vol.2 | 2563 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 77 Pt. -5 | 5. Shutter Time: 1/1 sec. to 1/10,000 sec. or better | 5. Shutter Time: 1/1 sec. to 1/1,00,000 sec. or better | Tender conditions shall prevail |
| Vol.2 | 2564 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 77 Pt. -7 | 7. IP delay: (typical) 60 fps: 200 ms | 7. IP delay: (typical) 30 fps: 200 ms | Tender conditions shall prevail |
| Vol.2 | 2565 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 77 Pt. -8 | 8. Frame rate: 50/60 FPS at full resolutions | 8. Frame rate: 25/30 FPS at full resolutions | PTZ Frame rate: 50/60 FPS at all resolutions |

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| Vol.2 | 2566 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance | Volume # 2 Page No # 78 Pt. -11 | 11. Multiple Streams: Quad Stream | 11. Multiple Streams: Triple Stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 2567 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 78 Pt. -12 | 12. Minimum Illumination: Colour: 0.04 lux @ F 1.6, B/W: 0.00 lux (at 30 IRE, F 1.6) or better | 12. Minimum Illumination: Color 0.001Lux@F1.5, B/W 0Lux(IR ON) | Better specifications are acceptable |
| Vol.2 | 2568 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 78 Pt. -16 | 16. Pan: Pan: 360° endless/continuous, up to 120°/s | 16. Pan: Pan: 360° endless/continuous, up to 300°/s | As Per RFP Minimum Requirement mentioned in Tender, Bidder can propose better |
| Vol.2 | 2569 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance | Volume # 2 Page No # 78 Pt. -17 | 17. Tilt: Tilt: 3° ~ 90°, up to 300°/s | 17. Tilt: Tilt: 3° ~ 90°, up to 240°/s | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 2570 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 78 Pt. -21 | 21. Image settings: Saturation, contrast, brightness, sharpness, white balance, BLC, Noise reduction, SNR >55 dB | 21. Image settings: Saturation, contrast, brightness, sharpness, white balance, BLC, Noise reduction, SNR >52 dB | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 2571 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 79 Pt. -24 | 24. Security: 3. Signed Firmware | 24. Security: 3. Signed/ Encrypted Firmware | Tender conditions shall prevail |
| Vol.2 | 2572 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance | Volume # 2 Page No # 79 Pt. | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Line Crossing, follow route, Idle / removed object, Counting, Scene Change, Defocus, Motion detection Bidder to ensure minimum 2 Different types of analytics shall run simultaneously in each Camera. | Tender conditions shall prevail |
| Vol.2 | 2573 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 80 Pt. -27 | 27. Alarm I/O: Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interface | 27. Alarm I/O: Minimum 1 Input & 1 Output contact integrated/ external for 3rd part interface | Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface |
| Vol.2 | 2574 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance | Volume # 2 Page No # 80 Pt. -32 | 32. Certification: UL, CE, FCC, RoHS, ONVIF profile S, G & T | 32. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU, ONVIF profile S & G | Tender conditions shall prevail |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
|----------|-------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 2575 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 80 Pt. -33 | 33. IR Illuminator: Inbuilt 850nm intensity adjustable IR with minimum 180 meters range, with object identification | 33. IR Illuminator: Inbuilt 850nm intensity adjustable IR with minimum 150 meters range, with object identification | Tender conditions shall prevail |
| Vol.2 | 2576 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.1.3 Technical Specifications – CCTV Surveillance System 5.1.3.3 PTZ CCTV Cameras | Volume # 2 Page No # 80 Pt. -34 | 34. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | 34. OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 3 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 3 years. • OEM Shall have RMA Center in India. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE) |
| Vol.2 | 2577 | iValue InfoSolutions Pvt. Ltd. (Set 2) | | Volume # 2 Page No # 237 Pt4.b | 4.b. Video Resolution: 2-MP - 1920x 1080p | 4.b. Video Resolution: 4-MP - 2592x1520p | As per RFP, Minimum requirement is mentioned, bidder can propose better for both ANPR & RLVD Camera |
| Vol.2 | 2578 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | Volume # 2 Page No # 237 Pt4.c | 4.c. Frame rate: Min. 50 ~ 60 FPS | 4.c. Frame rate: Min. 25 ~ 30 FPS | Tender conditions shall prevail |

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|----------|-------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 2579 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | Volume # 2 Page No # 237 Pt4.e | 4.e. Lens Type: Varifocal, C/CS Mount, IR Correction full HD lens | 4.e. Lens Type: Motorized Varifocal, C/CS or Board Mount, IR Correction full HD lens | As per RFP, Motorized Zoom is not required in ANPR & RLVD Application as per fixed focus |
| Vol.2 | 2580 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | Volume # 2 Page No # 237 Pt4.g | 4.g. Minimum Illumination: Colour: 0.5 lux, B/W: 0.1 lux (at 30 IRE) | 4.g. Minimum Illumination: Color: 0.05Lux@F1.2, B/W: 0Lux@IR LED ON | Clause to be read as for ANPR & RLVD , 6. Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON |
| Vol.2 | 2581 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | | 4.r. Alarm I/O: Minimum 2 Input & 1 Output contact for 3rd part interface | | Clause to be read as for ANPR & RLVD , Alarm I/O: Minimum 1 Input & 1 Output contact for 3rd part interface |
| Vol.2 | 2582 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | | 4.s. Certification: UL/EN, CE, FCC | 4.s. Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | Clause to be read as for ANPR & RLVD , UL, EN, CE, FCC |

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| Vol.2 | 2583 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection | Volume # 2 Page No # 244 Pt3 | 3. Lens & Resolutions: 5-50mm Lens & 2-MP - 1920x 1080p | 3. Lens & Resolutions: 5-50mm Lens & 4-MP - 2592x1520p | Clause to be read as Lens & Resolution: 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 2584 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection | Volume # 2 Page No # 244 Pt4 | 4. Shutter Time: PAL: 1/20~ 1/30,000 sec. | 4. Shutter Time: PAL: 1/5~ 1/20,000 sec. | Request smart city to consider fixed shutter 1/25 to 1/15000s and Automatic electronic shutter for both ANPR & RLVD Camera |
| Vol.2 | 2585 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | Volume # 2 Page No # 244 Pt6 | 6. Minimum Illumination: 0.001Lux @ (F1.2, AGC ON), 0.0014Lux @ (F1.4, AGC ON), 0 Lux at IR ON | 6. Minimum Illumination: Color: 0.05Lux@F1.2, B/W: 0Lux@IR LED ON | Clause to be read as for ANPR & RLVD , 6. Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON |
| Vol.2 | 2586 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | Volume # 2 Page No # 245 Pt10 | 10. WDR: Up to 140 dB | 10. WDR: Up to 120 dB | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |
| Vol.2 | 2587 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection | Volume # 2 Page No # 245 Pt13 | 13. S/N Ratio: >60db | 13. S/N Ratio: >52db | Clause to be read as S/N Ratio >55db for both ANPR & RLVD Camera |
| Vol.2 | 2588 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | Volume # 2 Page No # 245 Pt14 | 14. Video Compression: H.264, H.265, MPEG-4 & MJPEG | 14. Video Compression: H.264, H.265 & MJPEG | Clause to be read as MJPEG, H.264/ H.265 for both ANPR & RLVD Camera |
| Vol.2 | 2589 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & | Page No # 245 | 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: 2MP @50 FPS to 60 FPS, Sub stream: D1@ 50FPS to 60 FPS | 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: 2MP @25 FPS to 30 FPS, Sub stream: D1@ 25FPS to 30 FPS, Third stream: VGA@ 25FPS to 30 FPS | Clause to be fully configurable 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: H.264,2MP @50 FPS to 60 FPS, Sub stream: H.264,2MP @50 FPS to 60 FPS at configurable bandwidth for both ANPR & RLVD Camera |

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| Vol.2 | 2590 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | Volume # 2 Page No # 245 Pt18 | 19. Frame rate: 50 to 60 FPS or Better | 19. Frame rate: 25 to 30 FPS or Better | As per RFP, Frame rate: 50 to 60 FPS or Better at all resolution 2MP , 720P for both ANPR & RLVD Camera |
| Vol.2 | 2591 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | | 26. LED type: 12 pieces dot matrix array LED or better | Request you to remove this specification as every OEM have its own design. | Clause stands deleted |
| Vol.2 | 2592 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.6 ANPR HW Requirements | Volume # 2 Page No # 246 | Additional Specification | Certification: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000-3- 2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | As per RFP, Minimum requirement is mentioned, bidder can propose better for both ANPR & RLVD Camera |
| Vol.2 | 2593 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | Volume # 2 Page No # 254 Pt1 | Inage sensor and Effective Pixels (Resolution): 1" or higher, CMOS, Global Shutter, Minimum 9MP, 4096(H) x 2160(V) | In Image sensor and Effective Pixels (Resolution): 1/7" or higher, CMOS, Minimum 12MP, 4000(H) x 3000(V) | As per RFP, Bidder can propose better |
| Vol.2 | 2594 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | Volume # 2 Page No # 254 Pt2 | 2. Electronic Shutter: 1/1000 s to 1/10,000 s or better | 2. Electronic Shutter: 1 s to 1/1,00,000 s or better | Tender conditions shall prevail |
| Vol.2 | 2595 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | Volume # 2 Page No # 254 Pt9 | 9. Certifications: CE, FCC, EN/UL, RoHS | 9. Certifications: UL, CE-EN 55032:2015, EN 55024:2010+A1:2015, EN 61000- 3-2:2014, EN 61000-3-3:2013, IEC 61000-6-4:2018, FCC Part 15, Sub part B:2017, EMC Directive 2014/30/EU, RoHS Directive 2011/65/EU | Tender conditions shall prevail |
| Vol.2 | 2596 | iValue InfoSolutions Pvt. Ltd. (Set 2) | 5.4.3 Speed Violation Detection System (SVD) 5.4.3.7 Speed Detection Camera Specifications | Volume # 2 Page No # 254 Pt11 | 11. Video Compression: MJPEG, H.264 | 11. Video Compression: MJPEG, H.264, H.265 | Clause to be read as MJPEG, H.264/ H.265 for both ANPR & RLVD Camera |

| Vol. Nos | S.No. | Name of the Bidder | RFP Volume Section | RFP Page No | Content in the RFP | Clarification Sought | GSCL - Responses (Updated) |
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| Vol.1 | 2597 | Harriban Broadcasting and Communication s | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'A' | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement. In case, consortium member is MSME of same field then average annual turnover relaxation for MSME (not lead bidder) for last 3 years o All members together should meet INR 250 Crore Average Annual Turnover requirement | Tender conditions shall prevail. |
| Vol.1 | 2598 | Harriban Broadcasting and Communication s | Vol-1 | Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'B' | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Croer from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | Tender conditions shall prevail. |
| Vol.1 | 2599 | Harriban Broadcasting and Communication s | Vol-1 | Page 40, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B2 | Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND R LVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks 3 Projects 10 2 Projects 8 1 Project 6 | The criteria should be made applicable to OEMs as it has been done for ICCC & VMS in Vol-1, Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No B.4.2 & B5 | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2600 | Harriban Broadcasting and Communication s | Vol-1 | Page 42, Clause 3.6.1-Technical Bid Criteria and Evaluation. SI No. B6 | The Sole Bidder or any consortium member (in case of consortium) have been awared and successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | The Sole Bidder or any consortium member (in case of consortium) have successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 3 Crores per projects during last Seven (&) years (as on Bid Submission date) | Tender conditions shall prevail. |
| Vol.2 | 2601 | Harriban Broadcasting and Communication s | Page 210, 5.4.1.3 ATSC Software Application | Page 210, 5.4.1.3 ATSC Software Application | The system shall have a distributed architecture of subsystems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub-systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. | This requirement is SCATS (Sydney Coordinated Adaptive Traffic System) specific. Such architectural requirment is not needed for ATCS solutions used in India like CoSoCoSt & SCOOT. Request, please amend this clause - The system shall have a distributed architecture so that signalized junctions can be appropriately grouped into Corridors. | The system shall have a distributed architecture of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions |
| Vol.2 | 2602 | Harriban Broadcasting and Communication s | Page 210, 5.4.1.3 ATSC Software Application | Page 210, 5.4.1.3 ATSC Software Application | Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling subsystems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future. | This requirement is again SCATS specific , Most of the ATCS systems do not use Regional computers so there is no requirement of 100 USERS for ATCS application. More user liecenses will increase the extra cost of ATCS application software. | Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time. The proposed ATSC system shall be scalable to include any additional junctions in the future |
| Vol.2 | 2603 | Harriban Broadcasting and Communication s | Page 212 5.4.1.3 ATSC Software Application | | When a link is established between two subsystems, the cycle generator of the subsystem linking is speeded up or slowed down (i.e. the cycle time of the subsystem is increased or decreased) until the specified relationship between the two subsystems is achieved. If a junction in a subsystem is required to change its grouping frequently depending on traffic conditions, it should be dynamically linked or delinked with other subsystems. | Requirement seems to SCATS specific , Comosite Signal Control stretegy as mentiond in RFP do not use regional Computers. AS mentioned in RFP 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) PAGE NO 208. This clause should be deleted because CoSiCoSt do not use this term | Tender clause stand deleted |

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| Vol.2 | 2604 | Harriban Broadcasting and Communication s | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB | processor with 512 K flash and 128 K RAM, There is No requirement of additional SD cards where controller is connected to control room. | Tender conditions shall prevail |
| Vol.2 | 2605 | Harriban Broadcasting and Communication s | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | Page 222 5.4.1.4 Traffic Signal Controller, Technical specification of controllers | The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. | The Traffic Signal Controller equipment should be 32/64-bit as mentioned in pint no 2. there is contradiction in point no 2 and 10. | The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. |
| Vol.2 | 2606 | Harriban Broadcasting and Communication s | Page 224 5.4.1.6 Traffic Light Aspects | Page 224 5.4.1.6 Traffic Light Aspects | Operating Temperature Range: As per NOIDA weather conditions Turn Off/Turn ON Time: 75 milli seconds max | Noida Weather condition is different from Guwahati and this clause may please be removed | Operating Temperature Range: As per Guwahati weather conditions Turn Off/Turn ON Time: 75 milli seconds max |
| Vol.2 | 2607 | Harriban Broadcasting and Communication s | | Page 225 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | | Please provide the Quantity and Location of ATCC in BoQ , and Requiremnt should be the city of Guwahati imstead of NOIDA | The ATCC system shall be deployed on city road primarily on city's entry, exit point and other major points where other systems are not covered Guwahati. |
| Vol.1 | 2608 | EFKON India Pvt. Ltd | Vol-01/ 2. Instruction to Bidders 2.8. Earnest Money Deposit (EMD) | Page 16 of 104 | 2.8. Earnest Money Deposit (EMD) The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | Considering the large value of EMD, we request GSCL to kindly accept the EMD in the form of Bank Guarantee like all other Smart City Tenders. | EMD shal be INR 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. Regarding mode of payment of EMD, Bid condition shall prevail. |
| Vol.1 | 2609 | EFKON India Pvt. Ltd | Vol-01/ 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | The given clause is OEM specific and restricting participation of MSME in this RFP. We request to amend the clause as below: h) The OEM for VMS proposed by the Bidder must be operational in minimum 2-1 city Surveillance / TMS projects in India with at least 4909 500 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | Tender conditions shall prevail. |
| Vol.1 | 2610 | EFKON India Pvt. Ltd | Vol-01/ 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/senors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | The given clause is OEM specific and restricting participation of MSME in this RFP. We request to amend the clause as below: i) The ICCC Solution proposed by the Bidder must be operational in minimum 2-1 city wide projects in India with at least 4990 500 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/Smart City) needs to be submitted along with the bid documents. | Tender conditions shall prevail. |

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| Vol.1 | 2611 | EFKON India Pvt. Ltd | Vol-01/ 2.29. Eligible Goods and Services, and OEM Criteria | Page 28 of 104 | o) OEM of all active IT components should have online portal to raise tickets for support and services. p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. q) OEM should have end user web interface to log case with product serial number. | Considering the scope of services in this project these clauses are OEM specifics and this is not feasible to comply with for all IT components. This will provide hindrance in providing a comprehensive solution. Hence we request authority to amend these clauses. a) OEM of all active-IT components should have online portal to raise tickets for support and services. p) Product serial numbers of all IT active components should be available in the OEM's online portal for ease of call log, maintenance and support. q) OEM should have end user web interface to log case with product serial number. | l ender conditions shall prevail. |
| Vol.1 | 2612 | EFKON India Pvt. Ltd | Vol-01/ 4.3 Stage 3: Commercial Evaluation | Page 32 of 104 | e) The bid price shall include all taxes and levies and shall be in Indian Rupees and mentioned separately. | We understand the quoted price by bidder shall be excluding GST amount and GST shall be paid as per actual to successful bidder. Please confirm, if understanding is correct. | The quoted price by bidder shall be inclusive of GST amount. |
| Vol.1 | 2613 | EFKON India Pvt. Ltd | Vol-01/ 3.6.4 Manpower Deployment | Page 47 of 104 | 3.6.4 Manpower Deployment | Requisite Manpower is not mentioned in the Excel Sheet (Price Bid) provided with the RFP documents. Please confirm under which item bidder needs to quote for the charges for Manpower mentioned under this section. | Bidder has to load the manpower deployment cost in the O&M schedule and no separate line item shall be provided. |
| Vol.2 | 2614 | EFKON India Pvt. Ltd | Vol. 02/ 3.3 Project Broad Scope | Page 10 of 400 | Figure 1: Diagrammatic Representation of Scope of Work for System Integrator | As per the digram given we understand that there is requirement of viewing Centre at Police stations but a sper the BOM given there is no provision for Hardware and Software for Police Stitons. Please confirm if this I spart of scope in this RFP. If yes then please provide the details of Hardware and Software for these locations. Please also provide address of these locations with the details of the services necessary to be accessed at these centres for calculation of Bandwidth. | Yes, at viewing centre we will give only connectivity and PoE Switches only. Hardware & Software will be procured by Police Department. |
| Vol.2 | 2615 | EFKON India Pvt. Ltd | Vol. 02/ 3.3 Project Broad Scope | Page 10 of 400 | General Query | We understand Disaster recovery services are not envisaged in this project as these are not mentioned in BOM. Please confirm if understanding is correct. | There is no disaster Recovery Centre planned in this RFP. |
| Vol.2 | 2616 | EFKON India Pvt. Ltd | Vol. 02/3.4 Project Objectives | Page 11 of 400 | Implementation of Fixed, Dome and PTZ cameras with edge analytics capabilities in 661 locations (Including the 145 Bus Stops and 23 Nos of AMTRON - POP sites) | As per price Bid there seems to be 757 locations for CCTV installation | Tender conditions shall prevail |
| Vol.2 | 2617 | EFKON India Pvt. Ltd | Volume-II, Section 3.4 Project Objectives | Page 11 of 400 | Integration with existing safety & surveillance systems already implemented as part of the initiative taken by Police department etc. | Please provide details of integration required with exisitng surveillance system. | There is no any existing system required to integrate, but system should be capable to integrate any existing or old system in future. |
| Vol.2 | 2618 | EFKON India Pvt. Ltd | Volume-II, Section 4.22 Design, Supply, Installation and | Page 49 of 400 | To give area wise video feed to monitor only at Twenty (20) Nos. Police Stations (Central, East & West District), | We understood that SI will not provide any bandwidth and infrastructure at these 20 police stations. These police stations will access Video feed over internet. Internet is in scope of respective Police station. | Tender conditions shall prevail |
| Vol.2 | 2619 | EFKON India Pvt. Ltd | Volume-II, Section 5.1.3.1 Dome CCTV Cameras | Page 71 of 400 | Point No. 20- Protocol: IPv4, IPv6, UDP, TCP, HTTP, HTTPS, RTP/ RTCP, IGMP, ICMP, RTSP, FTP, DHCP, NTP (SNTP), SNMP, 802.1x, DNS, DDNS, SMTP | We Request to change this clause as: Protocol: IPv4/ IPv6, UDP, TCP, HTTP, HTTPS, RTP/ RTCP, IGMP, ICMP, RTSP, FTP, DHCP, NTP (SNTP), SNMP, 802.1x, DNS, DDNS, SMTP | Tender conditions shall prevail |
| Vol.2 | 2620 | EFKON India Pvt. Ltd | Volume-II, Section 5.1.3.2 Fixed Bullet CCTV Cameras | Page 74 of 400 | Point No. 20- Protocol: IPv4, IPv6, UDP, TCP, HTTP, HTTPS, RTP/ RTCP, IGMP, ICMP, RTSP, FTP, DHCP, NTP (SNTP), SNMP, 802.1x, DNS. DDNS. SMTP | We Request to change this clause as: Protocol: IPv4/ IPv6, UDP, TCP, HTTP, HTTPS, RTP/ RTCP, IGMP, ICMP, RTSP, FTP, DHCP, NTP (SNTP), SNMP, 802.1x, DNS, DDNS, SMTP | Tender conditions shall prevail |
| Vol.2 | 2621 | EFKON India Pvt. Ltd | Volume-II, Section, 5.1.3.3 PTZ CCTV Cameras | Page 77 of 400 | Proint No. 23- Protocol: TCP, HTTP, HTTPS, RTP,FTP, RTSP, NTP, SMPTP,802.1x, IP v4 & v6 Remote Administration: Remote configuration and status using web-based tool | We Request to change this clause as: Protocol: TCP, HTTP, HTTPS, RTP,FTP, RTSP, NTP, SMPTP,802.1x, IP v4/ v6 Remote Administration: Remote configuration and status using web-based tool | Tender conditions shall prevail |

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| Vol.2 | 2622 | EFKON India Pvt. Ltd | Volume-II, Section 5.1.3.4 Field Junction Box | Page 80 of 400 | Protection: IP 55, Junction Box design should ensure to keep the temperature within suitable operating range for equipment's and should also avoid intentional water splash and dust intake | As per section 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever, it has mentioned "Boxes shall be dustproof and impermeable to splash-water." Which says IP 54 protetion and in Section 5.1.3.4 IP 55 protection is asked. We Request to change the clause as: Protection: IP 54, Junction Box design should ensure to keep the temperature within suitable operating range for equipment's and should also avoid intentional water splash and dust intake | Tender conditions shall prevail |
| Vol.2 | 2623 | EFKON India Pvt. Ltd | Volume-II, Section 5.1.3.5 Poles for Camera | Page 81 of 400 | Height: 10 Meters (or higher), as-per requirements for different types of cameras & Site conditions | We Request to change this clause as: Height: 6 Meters (or higher), as-per requirements for different types of cameras & Site conditions | Tender conditions shall prevail |
| Vol.2 | 2624 | EFKON India Pvt. Ltd | Volume-II, Section 5.2.10 Helpdesk | Page 138 of 400 | i. Helpdesk Capacity: SI is required to provide a minimum 10- seater helpdesk at Command Control Center during all operation hours as specified in the RFP. | There is descripency of Helpdesk capacity mentioned in RFP Volume-II and Schedul-B BOQ. As per BOQ Schdule-B line item 5.5.10 says "Furniture for Help Desk - 5 seater, Where as RFP Volume-II Section 5.2.10 says minimum 10 seater helpdesk. Kindly confrim the exact qty of seating arrangement to be consider for costing. | Help Desk Furniture required a 5 Seater only at temporary ICCC location algorithm the 15 seater operator Desk & Chair for ICCC Operator (Total 20 seats asked in Schedule-B except Manager, Meeting Room and Guard seating arrangement |
| Vol.2 | 2625 | EFKON India Pvt. Ltd | Volume-II, Section 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | Page 225 of 400 | Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | As ATCC is not the part of BOQ. We request to remove this section | The vehicle detector shall be 4D Radar / thermal Camera which can cover minimum 4 lanes and upto 130 mts, with high definition for Count, classification and Queue detection of all the vehicles passing through Junction in all day and night conditions. Vehicle detector shall be able to operate with more than 95 % Accuracy in all weather conditions like Fog, Rain and dust storm, road surface temperature without without degrading its performance |
| Vol.2 | 2626 | EFKON India Pvt. Ltd | Volume-II, Section 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | Page 238 of 400 | Protocol: IPV4, IPV6, HTTP, HTTPS, FTP/SMTP, RTSP, RTP, TCP, UDP, RTCP, DHCP, UPnP, NTP, QoS, ONVIF Profile S | We Requiest to change this clause as Protocol: IPV4/IPV6, HTTP, HTTPS, FTP/SMTP, RTSP, RTP, TCP, UDP, RTCP, DHCP, UPnP, NTP, QoS, ONVIF Profile S | Tender conditions shall prevail |
| Vol.2 | 2627 | EFKON India Pvt. Ltd | Volume-II, Section 5.4.2.5 Technical Specification - ANPR SW Requirements | Page 244 of 400 | b. ANPR Specification: Base Specification of Fixed Box Cameras (Section 6.2.2.2 of Annexure I) must be part of the | Section 6.2.2.2 is not available in RFP Volume-II. Please confrim for ANPR Camera specification we need to follow Section 5.4.2.6, ANPR HW Requirements? | Base Specification of Fixed Box Cameras must be part of the 5.4.2.6 ANPR HW Requirements |
| Vol.2 | 2628 | EFKON India Pvt. Ltd | Volume-II, Section 5.4.2.6 ANPR HW Requirements | Page 246 of 400 | Protocol: IPv4, IPv6, TCP/IP, SMMP, HTTP, HTTPS, UPnP, RTSP, RTP, RTCP, IGMP, SMTP, FTP, DHCP, NTP, DNS, DDNS, PPPoE and 802.1x | We Request to change this clause as Protocol: IPv4/IPv6, TCP/IP, SNMP, HTTP, HTTPS, UPnP, RTSP, RTP, RTCP, IGMP, SMTP, FTP, DHCP, NTP, DNS, DDNS, PPPoE and 802.1x | Tender conditions shall prevail |
| Vol.2 | 2629 | EFKON India Pvt. Ltd | Volume-II. Section 12.3 Locations for SVD | Page 392 of 400 | Locations for SVD Airport Road-4 Cameras Bypass Road-Between Khanapara–Jalukbari (Two Locations) - 8 Cameras | As per Section 12.3 Locations for SVD, there are 12 camera Qty mentioned, Where as in Section 12.7 Bill of Material (BOM) Summary line item no. 1.1.3 says 6 nos. For line item 1.1.3, 9 MP IP Camera should be 12. | Yes this is correct QTY. As we have mentioned; 1.1.3 - "Speed Violation Detection System, Including the complete solutions - 6 Nos. 1.1.4 - Vehicle Activated Radar Speed Signs - 12 Nos. Because One Speed Detection Camera will cover 2 Lane so Camera Requirement is 6 Only. |

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| Vol.2 | 2630 | EFKON India Pvt. Ltd | Volume-II, Section 12.7 Bill of Material (BOM) Summary 3.0 OFC - Network | Page 396 of 400 | Line Item 3.1 Optical Transmission Equipment's for POP Sites | Please provide network topology details & diagrms considered to arrive qty specified in BOQ along with respective locations | SI bidder to design best solutions based on ground feasibility. |
| Vol.2 | 2631 | EFKON India Pvt. Ltd | Volume-II, Section 12.7 Bill of Material (BOM) Summary 5.4 Building Utilities for ICCC | Page 399 of 400 | Line item 5.4.7 Fixed Dome Cameras with 32 | Please elaborate this point | this is typing mistake and Read as - 5Fixed Dome Cameras' only. Please ignore "with 32" |
| Vol.2 | 2632 | EFKON India Pvt. Ltd | Gen. | | DR not required | We understood DR is not required and not in scope of SI. | Yes DR is not considered in this RFP. |
| Vol.2 | 2633 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | General query | Number of users accessing the system | Number of users accessing the system is not mentioned in the RFP. To estimate and provide better hardware sizing for solution hosting we need approx number of users who will access the system. Kindly mention number of users. | Approx. 40 to 50 |
| Vol.2 | 2634 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 230 of 400 | 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera 5.4.2.1 Functional Requirement – Traffic Violation Detections System e) The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases. | Our solution supports My SQL, SQL & Oracle database. Is it mandatory that the solution should also support PostGre SQL? If so than request you to let us know why it is mandatory. | Clause to read as The system should support Microsoft SQL/ MySQL/ PostgreSQL/ Oracle databases. |
| Vol.2 | 2635 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 21 of 400 | 4.5 Finalization of Detailed Technical Architecture Security | Do we need to provide SSL Certificates? Do we have to do CERT-IN Performance testing? | Tender conditions shall prevail |
| Vol.2 | 2636 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | General query | Implementation | For fast implementation, we prefer doing onsite implementation to meet the deadline . Will tender authority provide desk space for implementation team? | Refer clause no. of Vol.01 section 6.1.9 Project Management and Governance 6.1.9.1 Project Management Office (PMO) |
| Vol.2 | 2637 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | General query | Implementation | We are assuming that this is going to be a centralised implementatio at tender authority location. Please confirm. If not then please mention number of locations where solution needs to be implemented. | Tender conditions shall prevail |
| Vol.2 | 2638 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 21 of 400 | 14. SMS Gateway Integration- | Does tender authority have any existing SMS and Email subscription? If Yes then can we use the same in this system. If we don't have any existing subscription then can tender authority will do recharge as per need? Volume of the SMS will be very high and it's not feasible for a vendor to assume volume. We request tender authority to provide us SMS and Email subscriptions. Integration of the same will be done by selected vendor. | MSI to consider as part of their bid |
| Vol.2 | 2639 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 157 of 400 | Handholding and Training | We are assuming, tender authority will provide training infrastructure like training room, projector, table, chairs etc. Please confirm Approx number of users to train? | Yes, GSCL will provide the training infrastructure like training room, projector, table, chairs etc |
| Vol.2 | 2640 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | General query | support timing and work days | What will be the support timing and work days? | Tender conditions shall prevail |

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| Vol.2 | 2641 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 324 of 400 | 6.1.5 Go-Live Preparedness and Go-Live c) The SI shall ensure that all the data migration is done from existing systems (if any). | Do we have to migrate any existing data? If Yes then please mention volume and format module wise. | Will be provided to winning SI bidder |
| Vol.2 | 2642 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | Page 322 of 400 | 6.1.4 Integration Phase Integration Phase | For integration with all other systems we need their APIs, all the system APIs will be provided by tender authority to integrate. Please confirm AIso mention systems which needs to be integrated. | In this tender we are implementing only two components - CCTV City Surveillance & ITMS (ATSC, TVDS, SVD) and if any existing system is there, GSCL will provide the API of existing and other system related to this RFP. |
| Vol.2 | 2643 | Decos Software Development Pvt. Ltd | Scope of work volume 2 | General query | Data Digitization | Does the bidder have also to do digitization of data for the solution? If so, please mention the number of documents to be digitized? Scanning documents will be out of scope. Please confirm | Tender conditions shall prevail |
| Vol.2 | 2644 | Trigyn | Page 9 3.2 Standards & Protocols | Page 9 3.2 Standards & Protocols | The System Integrator project under this RFP shall comply with the following standards and protocols as well as others as may be applicable | List of 14 Standrad/Protocol Please Clarify , if Sole Bidder to confirm any compliance also to proven documents available with Consortim Partner, OEMs | Tender conditions shall prevail |
| Vol.2 | 2645 | Trigyn | Page 360 11.14 Security Controls for Cloud Services | Page 360 11.14 Security Controls for Cloud Services | x) Monitor Vendor Service level agreement for annual end-to-end service availability of 99.999 percent. The end to end service agreement should be in place for minimum period of six years form the date of operations of the systems. | 99.999 % is pratical not peasible | Tender conditions shall prevail |
| Vol.2 | 2646 | Trigyn | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPP6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Mittiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 2647 | Trigyn | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3x |
| Vol.2 | 2648 | Trigyn | POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Tender conditions shall prevail |
| Vol.2 | 2649 | Trigyn | POE switch, clause no. 7 | POE switch, clause no. 7 | PoE Budget: 150 W for better | PoE Budget: 240 W or higher | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 2650 | Trigyn | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 22 Mpps or better Switching capacity: 20 Gbps or better | Tender conditions shall prevail |

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|----------|-------|-----------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vol.2 | 2651 | Trigyn | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPP6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports | Tender Conditions shall prevail |
| Vol.2 | 2652 | Trigyn | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3ad (LACP),IEEE 802.3t, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1D, IEEE 802.3af, IEEE 802.3x, IEEE 802.3af, IEEE 802.3af, IEEE 802.3af, IEEE 802.3af, IEEE 802.3af, IEEE 802.1s, IEEE 802.1s, IEEE 802.3at |
| Vol.2 | 2653 | Trigyn | Page 136, Internet Switch - L3, clause no. 6 | | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future | Tender conditions shall prevail |
| Vol.2 | 2654 | Trigyn | Page 169, OOB Switch, clause no. 7 | Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 2655 | Trigyn | Page 169, OOB Switch, clause no. 11 | Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses | Tender conditions shall prevail |
| Vol.2 | 2656 | Trigyn | Page 169, OOB Switch, clause no. 15 | Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 2657 | Trigyn | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues fo class based traffic control |
| Vol.2 | 2658 | Trigyn | Page 166, Spine & Leaf Switch, clause no. 9 | & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 3900 VLANs | Support for at least 4000 VLANs including reserved VLANs (if any) |
| Vol.2 | 2659 | Trigyn | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses | Support for 40,000 or more MAC addresses |
| Vol.2 | 2660 | Trigyn | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all Oems are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexsity , future scalability is very ease . | Tender conditions shall prevail |
| Vol.2 | 2661 | Trigyn | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 2662 | Trigyn | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2663 | Trigyn | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. | Clause deleted |

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| Vol.2 | 2664 | Trigyn | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2665 | Trigyn | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. | Tender conditions shall prevail |
| Vol.2 | 2666 | Trigyn | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ii) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 2667 | Trigyn | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete | Clause deleted |
| Vol.2 | 2668 | Trigyn | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 2669 | Trigyn | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections | Tender conditions shall prevail |
| Vol.2 | 2670 | Trigyn | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete | Clause deleted |
| Vol.2 | 2671 | Trigyn | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete | Clause deleted |
| Vol.2 | 2672 | Trigyn | Page no-185, Next generation Firewall , Clause No 22 | Page no-185, Next generation Firewall , Clause No 22 | Proposed appliance should also provide Reputation- and category- based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Tender conditions shall prevail |
| Vol.2 | 2673 | Trigyn | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 2674 | Trigyn | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |

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| Vol.2 | 2675 | Trigyn | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology | Tender conditions shall prevail |
| Vol.2 | 2676 | Trigyn | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controller/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Refer to addendum XII |
| Vol.2 | 2677 | Trigyn | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 2678 | Trigyn | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to mee the desired bandwidth requirement. |
| Vol.2 | 2679 | Trigyn | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |
| Vol.2 | 2680 | Trigyn | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2681 | Trigyn | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2682 | Trigyn | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2683 | Trigyn | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete | Refer to Addendum VII (sl no 17) |

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| Vol.2 | 2684 | Trigyn | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2685 | Trigyn | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2686 | Trigyn | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete | FIPS-140-2 or equivalent. |
| Vol.2 | 2687 | Trigyn | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete | FCC Part 15 Class A or equivalent. |
| Vol.2 | 2688 | Hewlett Packard Enterprise | 5.1.2.4 Storage/Recordi ng Requirements | | Point b - 30 days storage of all the surveillance CCTV camera feeds to be stored at Data Centre and Flagged data (critical incidents) will be stored for approximately 90 days, permanent storage envisaged on secondary/backup storage | We would request to consider only "Disk based" storage as "Secondary / Backup storage" since Tape storage is almost reaching to the end of life-cycle. Considering that vendor need to maintain it for 5 years - hence would request to consider disk basd Secondary / Backup storage for storing of CCTV Camera feeds. Please cofirm? | Tender conditions shall prevail |
| Vol.2 | 2689 | Hewlett Packard Enterprise | 5.1.2.4 Storage/Recordi ng Requirements | | Point e - 365 days storage of traffic junction data for ATSC at Data Centre and Flagged data will be stored for approximately 5 years. | Since flagged data will be stored for Approximately 5 years hence would request to consider only disk based solution. Although we can provide the Tape Based solution however considering the long term life-cycle - would request to consider Disk based solution only from both Management and data life-cyle perspective. Please confirm? | |
| Vol.2 | 2690 | Hewlett Packard Enterprise | 5.1.2.4 Storage/Recordi ng Requirements | 66 | Point f - Above all systems except ITMS are required to be stored online thirty (30) days of video for all cameras on primary storage, balance 60 days will be on low cost secondary storage /tape library. | Request to remove the tape Library option. Although as vendor - we can provide the Tape library option however considering the long-term life-cycle, Data consistency and available - low cost secodary storage would be preferred option. Requesting to remove Tape Library option. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2691 | Hewlett Packard Enterprise | 5.1.4.2 VMS General | 95 | Point 13 - Storage of video : The system shall store online thirty (30) days of video for all cameras. Balance 60 days will be on low cost secondary storage (compressed form) or tape library | Request to remove the tape Library option. Although as vendor - we can provide the Tape library option however considering the long-term life-cycle, Data consistency and available - low cost secodary storage would be preferred option. Requesting to remove Tape Library option. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2692 | Hewlett Packard Enterprise | 5.3.11 Storage Specifications (Point 4 - Capacity) | 199 | a) Storage should be offered with minimum 3 PB usable capacity. (Primary for 30 Days + 5 PB for 90 Days Secondary Flagged Data) b) Solution should have support for a minimum of Deployment more than 10 PB usable capacity. | Our understanding from 3PB usable capacity for 30 Days shall be part of a single storage array? Please confirm? Accordingly 5PB usable capacity for 90 days secondary flagged data shall also be a part of a single disk based secondry storage? Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2693 | Hewlett Packard Enterprise | 5.3.11 Storage Specifications (Point 5 - Storage) | 199 | Should support various RAID levels (0, 1, 6, 10/DP or equivalent) | Since we use a concept of Protection level instead of using the word RAID hence Request to change this clause as "Should support various Raid Levels or Protection levels (0,1,6, 10/DO or equivalent). | Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality. |
| Vol.2 | 2694 | Hewlett Packard Enterprise | 5.3.11 Storage Specifications (Point 5 - Storage) | 199 | Should support disaster recovery mechanism natively | Considering that storage will be used for Video data hence our understanding is that even if one flagged video file needs to be replicated from storage to other location - it shall be possible natively from storage. Please confirm? | Tender conditions shall prevail |
| Vol.2 | 2695 | Hewlett Packard Enterprise | 5.3.11 Storage Specifications (Point 5 - Storage) | 199 | Should be able to scale out without service interruption | Considering the requirement of 10PB scalability - Request to please specify the number of scale-out controllers requirement. Our understanding is that offerred solution shall be able to scale-out at-least 32 number of nodes or controllers. Please confirm? | |
| Vol.2 | 2696 | Hewlett Packard Enterprise | 5.3.11 Storage Specifications (Point 6 - Hardware platform) | 200 | d) Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports. e) Storage shall have minimum front-end support for 16 Gb and backend support for minimum 12 Gb. | Seems to be typo. Since authorities have already mentioned 8 x 10/40Gbe hence clause e shall be "Storage shall have minimum front-end support for 10Gb and backed support for minuimum of 12Gb. Please confirm? | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |

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| Vol.2 | 2697 | Hewlett Packard Enterprise | 5.3.12 Hyper Converged Infrastructure (HCI) - Networking Integration & Automation | 202 | The HCI should support connecting to external 3rd party Storage (FC,ISCSI,NFS) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCI. | Kindly update the clause to "The HCl should support connecting to external 3rd party Storage (FC/ISCSI/NFS) into the HCl cluster for capacity expansion and ease of migration from existing environment to HCl." Every HCl OEM has a different architecture and supports only certain set of storage protcols for capacity expansion and migration from existing environment. | Tender conditions shall prevail |
| Vol.2 | 2698 | Hewlett Packard Enterprise | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.1) | 203 | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz. Hyper-V & VMware | Every HCl appliance uses the different architecture while providing the required capability to customer. HPE HCl solution is based upon VMware hypervisor. Considering it - would request to modify the clause as "The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed." | The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support hypervisor environment viz. Hyper-V or VMware or RedHat or KVM or AHV or Xen |
| Vol.2 | 2699 | Hewlett Packard Enterprise | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.4) | 204 | the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solutions without the need for agents inside the virtual machines. | This clause seems to be very specific to a vendor. Request to either delete this clause or modify it as "the virtualization software should have Integration of 3rd party endpoint security to secure the virtual machines with offloaded antivirus, antimalware, firewall and hips solution" | Tender conditions shall prevail |
| Vol.2 | 2700 | Hewlett Packard Enterprise | 5.3.12 Hyper Converged Infrastructure (HCI) (Point 6 - Virtualization - Sub point 6.7) | 204 | The solution shall support provisioning across multihypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | HPE HCl is based upon VMware Hypervisor but VMs can be windows, Linux, Microsoft etc and will be provisioned as per requirements. Request you to delete this clause or modify it as* The solution shall support provisioning from at-least one of the hypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. | Clause Amended Kindly read as, "6.7. The solution shall support provisioning from at-least one of the hypervisor (e.g.: VMware ESXi 6.5 or higher, Microsoft Hyper-V 2016 or higher, System Center 2016 or higher) virtual and public cloud environments. |
| Vol.2 | 2701 | Hewlett Packard Enterprise | Vol.02 - 5.3.1.2 IT Infrastructure for Data centre | 161 | The proposed server models wherever applicable shall be Blade Mount servers with key board, monitor, etc. shared to minimize the requirement of rack space in Data center considering any space constraints. The model however shall not pose constraints in performance. | Kindly delete this clause since all leading HCl vendors propose 2U rack form factor appliance. Each HCl node needs to have multiple capacity SSD's which is not possible in blade form factor(max. 2 HDD's/SSD's). | Clause deleted |
| Vol.2 | 2702 | Hewlett Packard Enterprise | Additional Query | | | As per RFP pg#105 of Vol 2, SI needs to run video analytics on selected set of cameras. To run VA SW, dedicated physical servers with min. 4 x Tesla T4 cards would be needed for optimal performance. Hence request the authority to include the technical specs of the GPU servers in addition to existing HCI nodes. | Bidder to provide servers as per software requirements |
| Vol.2 | 2703 | Hewlett Packard Enterprise | Additional Query | | | As per RFP pg#118 of Vol 2, SI needs to provision analytics platform with advanced machine learning capabilities to maximize busniess value. To accomplish the same, specialized hardware with dedicated 8 x Tesla V100 32GB cards are needed in a single server which can handle upto 1PF compute requirement. Hence request the authority to include the technical specs of Machine Learning server with min. 1 qty. | Bidder to provide servers as per software requirements |
| Vol.2 | 2704 | Hewlett Packard Enterprise | Vol 2 - 4.22. 8.a)Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | Page no 50 | Servers (inclusive of OS) - Application Servers, Database Server, Video Recording Server, Video Management Server, Enterprise Backup Server, Domain Controller, Failover Servers for application and Recording Servers | Scheduled unattended backup using policy-based management for all Server and OS platforms The software should support on-line backup and restore of various applications and Databases The backup software should be capable of having multiple back-up sessions simultaneously The backup software should support different types of backup such as Full back up, Incremental back up, Differential back up, Selective back up, Point in Time back up and Progressive Incremental back up and snapshots The backup software should support different types of user interface such as GUI, Web-based interface. Data Backup is a very critical part of the software for such prestigious project. Functional requirements needs to be incorporated in the RFP. Also confirm the capacity of data to be backed up for proposing quantity of backup software. Below outcomes are expected from any Backup Software. | Tender conditions shall prevail |

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| Vol.2 | 2705 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#165(5.3.2 Data Center Spine & Leaf Switching Solution) | Leaf Switch — i) 24x 1000BaseT Ports ii) 24x 1000BaseT Ports iii) 24x 10GbE SFP+ Fiber ports. Populated with 24 numbers of 10 Gig SFP+ transceivers (multimode) iii) 2x40GbE QSFP+ ports for uplink connectivity to each Spine Switches. iv) additional 4x40GbE QSFP+ ports for future scalability. | Requesting to please change this as " 1000BaseT Ports/24x1000 BaseT transceiver modules ii) 24 x 10GbE SFP+ Fiber ports. Populated with 24 numbers of 10 Gig SFP+ transceivers (multimode) iii) 2x40GbE QSFP+ ports for uplink connectivity to each Spine Switches. iv) additional 4x40GbE QSFP+ ports for future scalability. | Tender conditions shall prevail |
| Vol.2 | 2706 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#168(5.3.2 Data Center Spine & Leaf Switching Solution) | Should support VXLAN or other virtualization techniques from day 1 | VxLAN is an overlay technology, tunnel count is very relevant here to avoid any solution gap.Request to please add "VXLAN L2/L3 gateway support for up to 1K tunnels" to avoid any bottleneck or low capacity switch solution in Leaf and Spine layer. | The proposed solution shall have the option to run virtually. |
| Vol.2 | 2707 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | of Band Switches) | Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC). | This is a management switch,PFC is more relevant in Leaf and Spine layer.Request to please change this as "Must support Flow Control". So that leading OEM can participate with their best solution at each layer. | Tender conditions shall prevail |
| Vol.2 | 2708 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#169(5.3.3 Data Center Out of Band Switches) | Should support minimum 8MB buffer. | Request to please change this as "Should support minimum 4MB buffer" .So that leading OEM can participate. | 6. Should support minimum 4MB buffer |
| Vol.2 | 2709 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#193(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA –NAC)- Profiling / Visibility | Support the profiling of Android & iOS mobile devices, with the ability to detect: Manufacturer / Model - OS Type / Version - IMEI Identifier - Serial Number - Installed Applications | Request to please change this as below for wider OEM participation- Support the profiling of Android & iOS mobile devices, with the ability to detect: Manufacturer / Model OS Type / Version IMEI Identifier MAC Address IP Address - Installed Application detection and Serial no identification is not NAC functionality, it is MDM features. Request to please change this, so that leading OEM can participate. MAC and IP is very relevant information for any device connecting to network to implement granuler policies and segmentation. | Support the profiling of Android & iOS mobile devices, with the ability to detect: Manufacturer / Model - OS Type / Version IMEI Identifier Serial Number |
| Vol.2 | 2710 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#193(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Profiling / Visibility | The proposed NAC solution must support Profiling via SNMP, DHCP fingerprinting, HTTP-agent, NMAP, RSPAN,CDP, LLDP, WMI | Request to please change this as "The proposed NAC solution must support Profiling via SNMP, DHCP fingerprinting, HTTP-agent, NMAP,LLDP, WMI".SO that leading OEM can participate.CDP,RSPAN is OEM specific. | The proposed NAC solution must support Profiling via SNMP/DHCP fingerprinting/ HTTP- agent/CDP/RSPAN/NMAP/LLDP/ WMI/equivalent. |
| Vol.2 | 2711 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting — Network Access Control (AAA –NAC)- Client | The proposed NAC solution must support a Unified NAC client shall support both NAC and VPN functionality. | Request to please change this as "The proposed NAC solution must support a NAC client and VPN client". So that leading OEM can participate. AAA can not work as a VPN concentrator, this is OEM specific architecture. | Clause deleted |

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| Vol.2 | 2712 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting — Network Access Control (AAA –NAC)- Client | | This is restrictive and also not standard practice. Request to please modify this as "The proposed NAC solution must support automated upgradation with a new version is available". Request to please change this clause for wider OEM participation. | Clause deleted |
| Vol.2 | 2713 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#195(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Client | | Request to please change this as "The NAC client must support installation onto the following operating systems: Microsoft, Mac OS, Linux". Posture of mobile devices like iOS and Andoid is MDM functionality, then NAC can be integrated with MDM for policy enforcement. Request to please change so that leading OEM can participate in this project. | The NAC client must support installation onto the following operating systems: Microsoft, Mac OS, Linux etc. |
| Vol.2 | 2714 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting — Network Access Control (AAA –NAC)- VPN | The proposed NAC solution must have the capability to support interfacing and integration with an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN). | AAA-NAC is not a Policy Enforcement Point it is a Policy Decision Point.So lpsec/SSL VPN can utilize AAA-NAC as an Authentication/Authorization source. Request to please change this clause as "The proposed NAC solution must support an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN) as an Authentication/Authorization source".SO that leading OEM can participate. | The proposed NAC solution must support an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN) as an Authentication/Authorization source |
| Vol.2 | 2715 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- VPN | The proposed solution should have an option to enable session migration between NAC and SSL Sessions in future for Seamless user experience accessing corporate resources from Home, | This is restrictive and OEM specific approach. Request to please remove this clause for wider OEM participation. The proposed NAC solution must support an IPsec or Secure Sockets Layer (SSL) virtual private network (VPN) as an Authentication/Authorization source | Clause deleted |
| Vol.2 | 2716 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- License Management System | The proposed solution should have a centralized license management system with capability to lease licenses to different appliances from a central pool | OEM to OEM licensing architecture differs.Request to please modify this as "The proposed solution should have sufficient license from day-1 to activate all the features asked in this scope". | The proposed solution should have sufficient license from day-1 to activate all the features asked in this scope |
| Vol.2 | 2717 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- License Management System | | Requesting the clarity - How many devices for endpoint posture check from Day 1? How many employee BYOD devices are expected? What kind of redundancy is required? Single location (DC-1:1) or multiple locations (DC-DR). | Approximately 4000 End Points |

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| Vol.2 | 2718 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#196(5.3.10 Authentication, Authorization and Accounting - Network Access Control (AAA -NAC)- Others Features | Requesting Addition as "Other required features" | Requesting to please add the following for better control of Network- -NAC solution shall have inbuilt TACACS+ Server capability to support Device administrator secure authentication, privilege-based access and audit logging Inbuilt utilities for interactive policy simulation and monitor-only mode for assessing the policies before applying to the production network | Tender conditions shall prevail |
| Vol.2 | 2719 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#302,5.5.3. 3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | Request to please change this as "0 degree to 45 degree, shall support 0% to 95% noncondensing humidity conditions".45 degree is a standard for any inhouse deployment and is available with all the leading OEM's.Request to please change this for wider OEM participation. | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 2720 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#302,5.5.3. 3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | Request to please change this as "Switch should support minimum of 4K IPv4 hosts or better and 2K IPv6 hosts or better". This is Layer 2 switch so keeping this higher will increase the solution cost. Request to please relax. | Switch should support minimum of 64K IPv4/32K IPv6 routes or better |
| Vol.2 | 2721 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#303,5.5.3. 3 Technical | Support upto 4K VLANs with jumbo frame handling capability of 13K packet size | Request to please change this as "Support upto 4K VLANs with jumbo frame handling capability of 9K packet size". 9K is standard and available with all the leading OEM's.Request to please relax for wider OEM participation. | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet Size or better |
| Vol.2 | 2722 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#303,5.5.3. | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | Request to please change this as "Switch should support minimum of 4K IPv4 routes and 2K IPv6 routes". This is Layer 2 switch so keeping this higher will increase the solution cost.Request to please relax. | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 2723 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page#303,5.5.3. 3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | OEM to OEM architecture differs.Request to please modify this as "Should support Ethernet Ring Protection equivallent offering sub 50-ms protection using ERPS as per ITU-T G.8032/equivallent". | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 2724 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page- 296#(5.5.3.1 Core Router) | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 16x10Gbps, 10Km SM Transceivers - 4x10Gbps 40Km SM transceivers - remaining 12xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 12x40Gbps 2SFP ports, populated with - 8x40Gbps, 10km SM Transceivers to connect to PoPs - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement. | Requesting the clarity about the ports requirement here,mentioned ports and performance requirements is on very higher side. Understand that 10G SFP+ ports is required but 32 no's is very higher count. Requesting to please give us the clarity of 10G and 40G ports requirements. There is no network layout mentioned as well to understand the overall architecture. Request to please give us some clarity about POP office connectivity. Suggest to keep one aggregation switch per POP to connect over ring with 40Gbps uplink. This is just a suggestion. Core Router can be used centrally in DC to forward traffic with 1G and 10G SFP+ uplink and downlink ports as per requirements. | Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 32xSFP+ ports, populated with - remaining 8xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 8x40Gbps QSFP ports, populated with - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement remaining 4x40Gbps ready ports for future scalability |
| Vol.2 | 2725 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | 296#(5.5.3.1 Core Router) | Should have minimum 32GB RAM | The architecture and technology differs from OEM to OEMs.8GB RAM is sufficient to store the IOS, Configuration files and Log files in HPE router without any degradation of performance because all the featuers, application and protocols supports from day one. No additional licences are required for upgradation for featuers and protocols. Request you to please modify this clause as "Should have minimum 8GB RAM". So that leading OEM can participate. | Should have minimum 16GB RAM |
| Vol.2 | 2726 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page- 298#(5.5.3.1 Core Router) | NEBS - GR-1089-Core - GR-63-Core | Request to please remove this for wider OEM participation. NEBS (Network Equipment-Building System) describes the environment of a typical United States only. Request to please relax. | Clause deleted |

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| Vol.2 | 2727 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | Page- 298#(5.5.3.1 Core Router) | Segment routing for IPv4 Segment routing for IPv6 Topology-Independent Loop-Free Alternate (TI-LFA) for faster convergence Remote-LFA Segment Routing (SR)-Any cast Segment Identifier (SID) SR and LDP integration support | This is restrictive and OEM specific terminology and technology. Request to please remove for wider OEM participation. | i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology-Independent Loop-Free iv) Alternate (TI-LFA) for faster convergence v) Remote-LFA |
| Vol.2 | 2728 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | 298#(5.5.3.1 Core Router) | Router series should be MEF 3.0/2.0 compliant | This is restricted.Request to please remove for wider OEM participation. | Router series should be MEF 3.0/2.0 or equivalent compliant |
| Vol.2 | 2729 | Hewlett Packard Enterprise | Volume 2: Scope of Work & Technical Specifications | General(Page#3 98) | | There is an item mentioned in the BOM- Switches Core and Internet router but there is no specification.Requesting the clarity. | Tender conditions shall prevail |
| Vol.1 | 2730 | Hewlett Packard Enterprise | Vol-1 | 27 | 2.27 Subcontracting | It is request to remove the restrictions on the sub-contracting scope. The Bidder will be fully responsible for completion of all activities as per the RFP even if it has been sub contracted. | Tender conditions shall prevail. |
| Vol.1 | 2731 | Hewlett Packard Enterprise | Vol-1 | 49 – 50 | 4.3 PBG This Performance Bank Guarantee shall be valid up to six (6) months after successful completion of the contract for the total contract duration i.e., 'Go- Live' + 60 months of O&M. | It is requested to clarify that the Bidder can submit Annually renewable BGs as there are challenges in submitting BGs for such long tenure in one go. | Responses related to PBG provided above may be refered. |
| Vol.3 | 2732 | Hewlett Packard Enterprise | Vol-3 | 3 | 1.11 "Effective Date" means the date on which this Contract is signed or Lol is issued by Authority, whichever is earlier and executed by the parties hereto. If this Contract is executed in parts, then the date on which the last of such Contracts is executed shall be construed to be the Effective Date. | It is requested to clarify that the Effective Date shall only be from the execution of the Contract which is a mandatory requirement as per the Process. | Refer SI no 3.12, Addendum-1 |
| Vol.3 | 2733 | Hewlett Packard Enterprise | Vol-3 | 5 | 3.2 Obtaining of all statutory and other approvals required for the performance of the Services under this Contract. This may include approvals/clearances, wherever applicable, that may be required for execution of this contract e.g. clearances from Government authorities for importing equipment, exemption of Tax/Duties/Levies, work permits/clearances for Bidder/Bidder's team, etc. | It is requested to clarify that the approvals and clearances required for the project from various departments and state authorities shall be obtained by GSCL. The Vendor can only coordinate and support but the process of seeking approvals and associated costs are to be borne by GSCL. Same has been the process in other Smart City Projects. Kindly also clarify that GSCL has the necessary approvals in place from the concerned departments for the works intended to be contracted under this project. | Refer SI 3.07, Addendum-1 Vol-2: 4.6.4 Miscellaneous: Pt.1, Page-24 need to refer. |
| Vol.3 | 2734 | Hewlett Packard Enterprise | Vol-3 | 5 | 3.4 Furnishing of such other documents as the Authority may specify/ demand. | Kindly provide the exhaustive list of such documents at the RFP stage itself. If such list if not available, it cannot be part of Conditions Precedent. | Refer SI 3.8, Addendum-1 |
| Vol.3 | 2735 | Hewlett Packard Enterprise | Vol-3 | 15 | 11 NEW | Please add that : Authority shall be required to obtain and ensure all statutory and departmental permits/approvals required to commence the work that is being contracted under this project, including but not limited to Right of Way etc. | GSCL shall facilitate the SI to obtain all required permits/approvals required to commence the work that is being contracted under this project, including but not limited to Right of Way etc. However, the related charges shall be deposited by the SI to the concerned departments which shall be reimbursed at actual by GSCL. |
| Vol.3 | 2736 | Hewlett Packard Enterprise | Vol-3 | 15 | 12.1 Authority shall make payments to SI at the times and in the manner set out in the Payment schedule as specified Payment Milestones in RFP Volume II subject to the penalties as mentioned under Clause 42 of Section C- Service Levels of Volume 3. Authority shall make all efforts to make payments to SI within 45 days of receipt of invoice(s) and all necessary supporting documents. | It is requested to revise the payment timeline as 30 days from the date of invoice. It is required to list the comprehensive set of documents that need to accompany the Bidder's invoices. | Tender condition shall prevail |

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| | | Hewlett | | | 15.1 b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI 15.3 | It is requested to delete (b) as remedy for such instance is claim for damages and not indemnity. | |
| Vol.3 | 2737 | Packard Enterprise | Vol-3 | 18 | Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims. | Kindly add/clarify that the Bidder shall not be liable for any claims related to indirect or consequential losses (as per clause 29.1) | Tender conditions shall prevail |
| | | Hewlett | | | 17.1 The Contract period shall commence from the date of signing of contract or Issuance of LoI, whichever is earlier, and shall remain valid for 60 Months from the date of Go Live of the system | Kindly delete reference to LOI as contract term can commence only after execution of the Contract by both Parties. | |
| Vol.3 | 2738 | Packard Enterprise | Vol-3 | 19 | 17.2 If the delay occurs due to circumstances beyond control of SI such as strikes, lockouts, fire, accident, defective materials, delay in approvals or any cause whatsoever beyond the reasonable control of SI, a reasonable extension of time shall be granted by the Authority. | Kindly clarify that if the Go Live gets delayed for reasons beyond Bidder's control, the Support period of 60 days will be reduced with an equivalent time. The Warranty from OEMs will be for a limited time and would not continue to be valid in the case of large delays in Go Live. | 17.1 - Refer sl 3.11 Addendum-1. 17.2 - Tender conditions shall prevail. |
| Vol.3 | 2739 | Hewlett Packard Enterprise | Vol-3 | 19 | 18 Dispute Resolution | Kindly provide for a 3 step internal escalation process instead of directly preferring Arbitration or Conciliation. Clause 45.2 provides for Issue Management Process and works like an escalation process. Kindly clarify that this process needs to be adhered to first before invoking arbitration. | Bidder to note that Clause 45 of Volume III is self explanatory |
| Vol.3 | 2740 | Hewlett Packard Enterprise | Vol-3 | 24 | 28.2 The deduction shall not in any case exceed 10 % of the contract value. | Kindly revise to 10% of the CAPEX payments till Go Live. All delays would be during Go Live phase as SLAs would be applicable during Post Go Live Phase, it would be onerous to impose penalty linked to Total Contract Value. | Tender conditions shall prevail |
| Vol.3 | 2741 | Hewlett Packard Enterprise | Vol-3 | 24 | 29 Limitation of Liability | Kindly clarify that the aggregate liability of the Bidder for all claims and damages arising under this Agreement shall not exceed the Total Contract Value. The clause is currently silent on the aggregate/total liability. The indemnity clause (15.3) clarified of total liability. Points mentioned in separate clauses can lead to confusion. Hence the ask. | Refer SI no 3.01 of Amendment 01 |
| Vol.3 | 2742 | Hewlett Packard Enterprise | Vol-3 | 32 | 43 43.3 Maximum Penalty applicable for any quarter shall not exceed 30% of the 'applicable fees' for the respective quarter. 43.4. Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP respectively and the consequences as provided in Clause 36 of this section of RFP shall follow. | Kindly revise the maximum cap to 10% of the quarterly fees. | Refer SI 3.16 of Addendum-1 |
| Vol.2 | 2743 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 190 Pt2 | Next generation platform should encompass log, packet and end point data with added context and threat Intelligence. Should provide complete network visibility through deep packet inspection high speed packet capture and analysis. | Next generation platform should encompass Big data analyses, log investigation, Advanced data platform and real time correlation. | Tender conditions shall prevail |
| Vol.2 | 2744 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 190 Pt3 | SIEM for Logs and deep packet inspection can be from different OEM but should be manageable from same console | SIEM and Log management must be from same OEM and must have single console | SIEM for Logs and deep packet inspection can be from same or different OEM. |
| Vol.2 | 2745 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 190 Pt4 | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management | The solution should be a Software / physical / Virtual server based including a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Advanced Data Platform | The solution should be a physical appliance form factor with following components: a. Management & Reporting b. Normalization and Indexing c. Correlation Engine d. Data Management/Platform |
| Vol.2 | 2746 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 190 Pt5 | There should be no limitation on number of devices to be supported. Any addition in no. of devices should have no cost impact on department. | There should be no limitation on number of devices to be supported as well flow like Nflow, J flow. Any addition in no. of devices should have no cost impact on department. | Tender conditions shall prevail |

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| Vol.2 | 2747 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 191 Pt6 | The SIEM & Log Monitoring solution should be from a different OEM than the Prevention Security solutions like F/W, IPS, HIPS, AV, DLP, and Encryption. | The SIEM & Log Monitoring solution should be from a different OEM than solutions like F/W, IPS, HIPS, AV, DLP, GRC, Packet capture, NBAD, Token solutions | Tender conditions shall prevail |
| Vol.2 | 2748 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 191 Pt8 | Real time contextual information should be used at collection/ normalization layer and be available at correlation layer where any events are matched during correlation rule processing. In addition, solution must provide contextual Hub at investigation layer for all relevant contextual awareness data regarding alerts/incidents available for any information asset like IP/Device etc. | Real time contextual information should be used at collection/normalization layer and also be available at correlation layer where any events are matched during correlation rule processing. | Tender conditions shall prevail |
| Vol.2 | 2749 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 191 Pt10 | A solution should support minimum 10,000 EPS and scalable up to 20,000 EPS. | A solution should support minimum 10,000 Sustained/20000 Peak EPS as three tired solution and scalable up to 30,000 EPS. | Tender conditions shall prevail |
| Vol.2 | 2750 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 191 Pt11 | Correlation Engine appliance should be consolidated in a purpose build appliance and should handle 20,000 EPS. | Solution must be sized for 20000 Peak EPS on physical or Virtual enviroment | Solution must be sized for 20000 EPS on physical or Virtual environment |
| Vol.2 | 2751 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 191 Pt13 | The solution should be storing both raw logs as well as normalized logs. The same should be made available for analysis and report ing. The proposed solution should be sized to provide both raw logs and normalized logs with minimum 20 TB of storage. | The solution should be storing both raw logs as well as normalized logs at Log management layer which must support minimum 36TB storage and should have its own dash-boards , reports and search engine. | Tender conditions shall prevail |
| Vol.2 | 2752 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt14 | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required | The monitoring should be cross device and cross vendor and be both out of the box and scalable to cover additional devices and applications as required. It must have agents for applications in case Application does not native generate logs. It must not be limited to monitoring audit logs but agent must also monitor /block any attack on applications like SQL injection, XSS etc. | Tender conditions shall prevail |
| Vol.2 | 2753 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt16 | Should be able to provide complete packet-by-packet details pertaining to one or more session of interest including Session replay, page reconst ruct ion, image views, artefact & raw packet and object extractions. | Should be able to provide complete Log-by-Log details pertaining Collected Logs | Clause deleted |
| Vol.2 | 2754 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt17 | Should be able to filter the captured packets based on layer-2 to layer-7 header information. | Should be able to filter unwanted logs at collection layer as well as log management layer to ensure only meaningful logs for analysis | Clause deleted |
| Vol.2 | 2755 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt18 | Should provide comprehensive deep packet inspection (DPI) to classify protocols & application. | Should provide comprehensive application security for web applications. Solution must come with application run time and dynamic testing tool, preferably from same OEM and should have dashboard in SIEM | Tender conditions shall prevail |
| Vol.2 | 2756 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt19 | The proposed solution must be able to provide the complete platform to perform Network forensics solutions. | The proposed solution must be able to provide the complete platform for SOC integrating with all key components which may be from different OEM | The proposed solution must be able to provide the complete platform to perform Network forensics solutions or SOC integration with all key components which may be from different OEM. |
| Vol.2 | 2757 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt20 | The solution must be able to detect malicious payload in network traffic Detect and reconstruct files back to its original type | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 2758 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | Page No # 192 Pt21 | The solution must have the ability to capture network traffic and import PCAP files using the same infrastructure. | Request you to kindly Remove this clause | Clause deleted |
| Vol.2 | 2759 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | | Bidder should propose separate hardware for SIEM solution. | The solution should be with a clear separation of the collection module, logging module and co-relation module. Log collection module should be in HA at DC must be free of cost software for which hardware will be provided by customer either as VM or Physical | SIEM solution should be dedicated appliance based or software based. In case of software based solution Bidders should include separate dedicated hardware in their proposed SIEM solution meeting the warranty requirement. Details of which should be mentioned in the bill of material. |
| Vol.2 | 2760 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | N/A | General Query | As per RFP high availability is required. Will this scenario will be applicable to only DC or both DC and DR. | Only Data Center applicable in this RFP. |
| Vol.2 | 2761 | Hewlett Packard Enterprise | Vol- 2 5.3.9 SIEM solution | N/A | General Query | What will be the Log retention period. | Log retention period should be 1 year |

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| Vol.1 | 2762 | Hewlett Packard Enterprise | 2.29. Eligible Goods and Services, and OEM Criteria | 27 | OEM Criteria | ATCS being a importtant component of the RFP, you are requested to please include suitable OEM critera of ATCS. | Tender conditions shall prevail. |
| Vol.1 | 2763 | Hewlett Packard Enterprise | 2.29. Eligible Goods and Services, and OEM Criteria | 28 | The OEM of each product or technology should have valid quality certifications like ISO 9001. | ACTS being a engineering tool, you are requested to onsider CMML3 for Traffic Controller OEM. | Agreed. Bidder to Refer Point 1.03 of Amendment 01. "The OEM of each product or technology should have valid quality certifications like ISO 9001 or CMMI Level 3 or better." |
| Vol.1 | 2764 | Hewlett Packard Enterprise | 3.5. Pre- Qualification Criteria | 33 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | On page No 37 of Volume one, International Projects have been made acceptable, Kindly consider Global experience in PQ criteria Also. ATCS being a new technology and Guwahathi having larger no of juntions, kindly also consider ATCS OEM experience under this clause. Also consider "Adaptive Traffic Singal Control" in place of Traffic signal Control. | Refer to AddendumVI |
| Vol.1 | 2765 | Hewlett Packard Enterprise | 3.5. Pre- Qualification Criteria P | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | On page No 37 of Volume one, International Projects have been made acceptable. Kindly consider Global experience in PQ criteria Also. | Tender conditions shall prevail. |
| Vol.1 | 2766 | Hewlett Packard Enterprise | 3.5. Pre Qualification Criteria | 36 | Note: 1. Following documentary evidence (Citation, copy of completion / ongoing client certificate and work order/Contract/self-certificate) is required for all project experience from the Sole Bidder/ Consortium member | Kindly consider Certificate signed by the Company Secretary/statutory Auditor/certifying the project details, its value, completion stattus etc in absence of PO/Completion letter. | Bidder to Refer Point 1.04 of Amendment 01 |
| Vol.1 | 2767 | Hewlett Packard Enterprise | 3.6.1 Technical Bid Criteria & Evaluation | 40 | B2 (Integrated Traffic Management System): The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System | ATCS and RLVD/ANPR system being two different tchnologlies kindit allocate seprate marking for ATCS and RLVD/ANPR. <u>OR</u> kindly Consider "Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System OR RLVD System / ANPR System. ATCS scope of Guwahathi is for 64 Junctions, considering the same please increase the minimum project value to 10 Cr. Also ATCS being a new technology and Guwahathi having larger no of juntions , kindly also consider ATCS OEM experience under this clause | Refer to Addendum 7 (Sl. No. 21) |

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| Vol.1 | 2768 | Hewlett Packard Enterprise | 3.6.1 Technical Bid Criteria & Evaluation | 42 | VMS (OEM Criteria) | ATCS being a important and crucial component, please include OEM criteria in Technical evaluation also and allocate suitable marks. | Tender conditions shall prevail. |
| Vol.1 | 2769 | Hewlett Packard Enterprise | 3.6.1 Technical Bid Criteria & Evaluation | 44 | Proof of Concept (POC) | Pleaseinclude PoC for ATCS solution also using Simulation Tool. | Tender conditions shall prevail. |
| Vol.1 | 2770 | Hewlett Packard Enterprise | 3.6.1 Technical Bid Criteria & Evaluation Page 44 | 44 | Proposed resources (Max. 10 marks) | Please consider ATCS Expert also from Bidder/OEM. | Tender conditions shall prevail. |
| Vol.2 | 2771 | Hewlett Packard Enterprise | 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 208 | "Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings. | "Composite Signal Control Strategy" being a propritery application from CDAC, you are requested to kindly remove this clause and allow fare chance to all the global technologies. | Clause stands deleted |
| Vol.2 | 2772 | Hewlett Packard Enterprise | Volume 2 4.6.2 Existing Traffic Signal system | 23 | The infrastructure of existing traffic signal systems including the aspects, controllers etc. will be dismantled and replaced with the new systems which are proposed and required under the scope of this project. The dismantled infrastructure shall be delivered at the GSCL designated location without damage at no extra cost. | As per RFP, dismantling of existing traffic infrastructure and their shifting to designated ware house location should be done at no extra cost. In the RFP details of these existing traffic signals is not available, so details of existing junctions should be included. Also as this activity involves a lot of expenditure in the form of machinery, manpower and transportation while dismantling the items and their shifting to some designated ware house, you are requested to add this whole activity as a sepearate line item in the Bill of Material. | Tender conditions shall prevail |
| Vol.2 | 2773 | Hewlett Packard Enterprise | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | N.XII. Make available the network status and report viewing on Web. | This requirement is contradictory with the specification given on s. no. 27 on page 212 of RFP vol. 2 where it asks "Make available the network status and report viewing on the desktop GUI as per RFP" . Please clarify. | Clause to be read as Make available the network status and report viewing on the operator console |
| Vol.2 | 2774 | Hewlett Packard Enterprise | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) & 5.4.1.8 | 209 & 227 | O. Pedestrian Actuated Traffic Control Signals at places where a large number of people cross the road with heavy vehicular traffic (near Schools, Hospitals, Shopping Centers, places of worship and similar other establishments). P. The pelican signals shall be installed on two diagonally opposite corners of the Zebra Crossing and shall be supported with facilities for the pedestrians to actuate traffic signal control. 5.4.1.8 Pedestrian / Pelican Traffic Signal Controller | | Please read Clause 'O' as Any additional item required to fulfil the functional requirement of pedestrian actuated traffic signals at selected junctions shall be quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement " 'P' Clause stands deleted |
| Vol.2 | 2775 | Hewlett Packard Enterprise | Volume 2 5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) | 209 | Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any thirdparty traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant. | As per RFP Clause "4.6.2 Existing Traffic Signal system" all the existing hardware including traffic lights poles, controller etc. will be dismantled and replaced by the new items. For the ATCS system it needs an ATCS Application and its dedicated type of traffic controller, any other make of traffic controller which is not supported by this ATCS Application can not be controlled through the same. Hence request you to kindly modify the clause as mentioned below: Q. ATSC shall use UG405 or NTCIP or any other standard communication protocol. | 5.4.1.8 Cluse stands deleted Clause to be read as ATSC shall use UG405 or NTCIP or OCIT or any other standard communication protocol. It should also provide the functionality of integration with on-ground hardware of any third-party traffic hardware that is UG405 or NTCIP or any other standard communication protocol compliant. |

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| Vol.2 | 2776 | Hewlett Packard Enterprise | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.2 Countdown timer : Nos 226 | In the RFP specifications of Count Down Timers are not given anywhere, secondly count down timers are suitable for Non Adaptive system only where Cycle time and stage time remains constant. But here the system to be deployed is Adaptive in which signal timing will keep on changing based on real time detection data. Request you to kindly remove this item from the Bill of Material. | Item mentioned in BOM stands deleted |
| Vol.2 | 2777 | Hewlett Packard Enterprise | Volume 2 12.7 Bill of Material (BOM) Summaryl 1.2. Adaptive Traffic Signal Control System (Signalization) | 395 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 226 1.2.10 Pedestrian lamp heads – Walk Man: Nos 226 | As per the list of Traffic Junctions given in RFP, it is observed that out of 64 ATCS junctions, 33 junctions are Three Arm, 28 junctions are Four Arm and 3 junctions are Five Arm type. So for all these junction types, 1 primary vertical LED Aspect, 1 primary horizontal LED Aspect and 1 secondary LED aspects should be there for vehicles in each arm for better visibility of lights. Also there should be 2 LED aspects for pedestrians on both sides for each arm. Hence the quantity of some items mentioned in the Bill of Material should be modified as given below: 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 485 1.2.6 Traffic Light Aspects – Red: Nos 678 1.2.7 Traffic Light Aspects – Amber: Nos 678 1.2.8 Traffic Light Aspects – Green: Nos 1737 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 | 1.2.4 Galvanized standard Poles for Traffic Aspects and Pedestrian signals: Nos 452 1.2.6 Traffic Light Aspects – Red: Nos 452 1.2.7 Traffic Light Aspects – Amber: Nos 452 1.2.8 Traffic Light Aspects – Green: Nos 1356 1.2.9 Pedestrian lamp heads – Stop Man: Nos 452 1.2.10 Pedestrian lamp heads – Walk Man: Nos 452 |
| Vol.3 | 2778 | Hewlett Packard Enterprise | Volume 3 43.6.4. City surveillance & ICT Component related performance levels | 38 | Bidder should keep minimum 10% spare at any given point of project execution. Infrastructure equipment should be replaced or repaired after complaint logging from Authority officials Measurement Tool: System generated call log at Helpdesk | ATCS Controllers is of high value item and also has MTBF more then 9 years. Hence 10% is not required .Instead kindly mention Sufficient spare to meet SLA or 10% minimum. | Refer SI 3.18 of Addendum-1 |
| Vol.1 | 2779 | Hewlett Packard Enterprise | Vol 1; Cl. 4.6 | | The Employer will, if requested by the CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. | Request for interest free advance. | Response to this query provided above may be refered. |

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| Vol.3 | 2780 | Hewlett Packard Enterprise | Vol 3; Cl.13 | 16 | Intellectual Property Rights 13.1. Retention of Ownership except for the rights expressly granted to the Licensee under this Agreement, the Licensor shall retain all right, title and interest in and to the Licensed Technology, including all worldwide Technology and intellectual property and proprietary rights. 13.2. Preservation of Notice Licensee shall not remove, efface or obscure any copyright notices or other proprietary notices or legends from any Licensed Technology or materials provided under this Agreement, and shall reproduce all such notices and legends when incorporating Licensed Technology or materials into any Integrated Products. 13.3. SI must ensure that while using any software, hardware, processes, document or material in the course of performing the Services, it does not infringe the Intellectual Property Rights of any person/Company. SI shall keep the Authority indemnified against all costs, expenses and liabilities howsoever, arising out any illegal or unauthorized use (piracy) or in connection with any claim or proceedings relating to any breach or violation of any permission/license terms or infringement of any Intellectual Property Rights by SI or SI's Team during the course of performance of the Services. SI's liability is excluded regarding any claim based on any of the following (a) anything Authority provides which is incorporated into the Solution; (b) the Authority's modification of the solution; 13.4. Authority shall own and have a right in perpetuity to use all newly created Intellectual Property Rights which have been developed solely during execution of this Contract, including but not limited to all processes, products, specifications, reports and other documents which have been newly created and developed by SI solely during the performance of Services and for the | we understand this clase is not applibale for Core IPR of any product. Please clarify. | Refer SI 3.13 of Addendum-1 |
| Vol.3 | 2781 | Hewlett Packard Enterprise | Vol 3; Cl.15 | 18 | 15. Indemnity 15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of: a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI's did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof 15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc. 15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all Carve Out/ Exclusions from Limitation of Liability S. Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.03, Addendum -01 |

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| Vol.3 | 2782 | Hewlett Packard Enterprise | Vol 3; Cl.22 | 21 | 22. Force Majeure 22.1. Force Majeure shall not include any events caused due to acts/ omissions of SI resulting in a breach/ contravention of any of the terms of the Contract and/or SI's Bid. It shall also not include any default on the part of SI due to its negligence or failure to implement the stipulated/ proposed precautions, as were required to be taken under the Contract. 22.2. The failure or occurrence of a delay in performance of any of the obligations of either party shall constitute a Force Majeure event only where such failure or delay could nothave reasonably been foreseen i.e. war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, strikes, lockouts or act of God (hereinafter referred to as events), or where despite the presence of adequate and stipulated safeguards the failure to perform obligations has occurred at any location in scope. In such an event, the affected party shall inform the other party in writing within five days of the occurrence of such event. Any failure or lapse on the part of SI in performing any obligation as is necessary and proper, to negate the damage due to projected force majeure events or to mitigate the damage that may be caused due to the above mentioned events or the failure to provide adequate disaster management/ recovery or any failure in setting up a contingency mechanism would not constitute force majeure, as set out above. 22.3. In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the contract and to minimize any adverse consequences of Force Majeure. | Request you to incorporate the following Request to add events beyond the control of either Party or both the Parties. Right of EOT and price implication Both the parties shall have termination rights to both the parties for prolonged suspension due to FM conditions for period more than 60 days continuous and / or 90 days cumulative. In case of termination SI shall be entitled to be paid for work completed and work in progress | Refer SI 3.02 of Amendment 01 |
| Vol.3 | 2783 | Hewlett Packard Enterprise | Vol 3; Cl.24 | 22 | 24. Insurance 24.1. The Goods supplied under this Contract shall be comprehensively insured by SI at his own cost, against any loss or damage, for the entire period of the contract. SI shall submit to the Authority, documentary evidence issued by the insurance company, indicating that such insurance has been taken. 24.2. SI shall bear all the statutory levies like customs, insurance, freight, etc. applicable on the goods and also the charges like transportation charges, octroi, etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be borne by SI. 24.3. SI shall take out and maintain at its own cost, on terms and conditions approved by the Authority, insurance against the risks, and for the coverages, as specified below; a. At the Authority's request, shall provide evidence to the Authority showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. b. Employer's liability and workers' compensation insurance in respect of the Personnel of the Company, in accordance with the relevant provisions of the Applicable Lawas well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate | SI shall undertake comprehensive insurance cover valid till scheduled completion period, in case of extension of time for reasons not attributable to SI, period of cover shall be extended by SI at the cost of GSCL. | Refer SI 3.04 of Amendment 01 |

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| Vol.3 | 2784 | Hewlett Packard Enterprise | Vol 3; Cl.25 | 22 | 25. Transfer of Ownership 25.1. SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment's etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent. 25.2. Forthwith upon expiry or earlier termination of the Contract and at any other time on demand by the Authority, SI shall deliver to the Authority all Documents produced by or from or for SI in the course of performing the Services, unless otherwise directed in writing by the Authority at no additional cost. SI shall not, without the prior written consent of the Authority store, copy, distribute or retain any such Documents | IP rights cannot be transferred or assigned in manner to GSCL. | Refer 3.14 of Addendum -1 |
| Vol.3 | 2785 | Hewlett Packard Enterprise | Vol 3; Cl.28 | 24 | 28. Liquidated Damages: 28. 1. If SI fails to supply, install or maintain any or all of the goods as per the contract, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.1 % per week or part thereof of contract value for a milestone/quarter. 28.2. The deduction shall not in any case exceed 10 % of the contract value. 28.3. The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any money belonging to SI in its hands (which includes the Authority's right to claim such amount against SI's Bank Guarantee) or which may become due to SI. Any such recovery or liquidated damages shall not in any way relieve SI from any of its obligations to complete the Work or from any other obligations and liabilities under the Contract. 28.4. Delay not attributable to SI shall be considered for exclusion for the purpose of computing liquidated damages. | Request you to cap the overall LD for delay in completion at 5% of the Contract Value. Request you to add the following wordings "Levy of LD shall be sole and exclusive remedy available to GSCL." | Tender conditions shall prevail |
| Vol.3 | 2786 | Hewlett Packard Enterprise | Vol 3; Cl.29 | 24 | 29. Limitation of Liability: Limitation of Bidder's Liability towards the Authority. 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority's property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services | Limitation of Liability shall be capped at 100% of Contract Value. Request you to delete all the Carve Out/ Exclusions from Limitation of Liability Either party under no legal theory shall have right to claim for consequential losses and damages | Refer SI 3.01 Addendum -1 |

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| Vol.2 | 2787 | Hewlett Packard Enterprise | Vol 2 4.22. 8.a)Design, Supply, Installation and Commissioning of IT Infrastructure at Data Centre (DC) and ICCC | Page no 50 | Servers (inclusive of OS) - Application Servers, Database Server, Video Recording Server, Video Management Server, Enterprise Backup Server, Domain Controller, Failover Servers for application and Recording Servers | Scheduled unattended backup using policy-based management for all Server and OS platforms The software should support on-line backup and restore of various applications and Databases The backup software should be capable of having multiple back-up sessions simultaneously The backup software should support different types of backup such as Full back up, Incremental back up, Differential back up, Selective back up, Point in Time back up and Progressive Incremental back up and snapshots The backup software should support different types of user interface such as GUI, Web-based interface | Tender conditions shall prevail |
| Vol.2 | 2788 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 171 | Support add intuitive usability, with an overview dashboard, simplified navigation and more network information. | With this risk visibility dashboard, we see the most offending devices in the group along with the types of unauthorized access attempts, and the percentage of non-compliant devices. All of these with a current snapshot and a time-series historical trend. Operations can set this information to deploy new configurations to the vulnerable devices. "Support add intuitive usability, with an overview dashboard, simplified navigation and more network information and provide out of the box Risk Visibility Dashboards of network infrastructure." | Tender conditions shall prevail |
| Vol.2 | 2789 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 172 | 14. Should be ITIL 2011 compliant in at-least incident, problem, change, knowledge, Service Level, service asset (hardware, software) and configuration management. | Multiple leading Service Management OEMs are listed under Pink Elephant certifications website. This is the most mature way to demonstrate that at least three top IT organizations and for selection of mature IT service management solution. Hence Requesting you to please update the clause as follows: "Should be ITIL 2011 Gold-level certified from PINK ELEPHANT and Axelos on at least 11 or more processes in at-least Incident, Problem, Change, Knowledge, Service Level, Service Asset (hardware, software), Configuration, Service Catalogue and Request Fulfilment, etc. The certification copy to be submitted." | Tender conditions shall prevail |
| Vol.2 | 2790 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 172 | 20. Should be able to provide secured windows-based consoles /secured web-based consoles for accessibility to EMS. | EMS software touches the entire infrastructure and should be highly secured to ensure no data leakage or security breach from from software application. ISO 27034-1 standard helps organizations integrate security controls in the software through their software development cycle, by defining security frameworks & vulnerability management processes. This certification protects customer assets from potential cyber breaches & security threats while complying with the Application security standards. Hence requesting you to please update the clause as follows: "Should be able to provide secured windows-based consoles /secured web based consoles for accessibility to EMS and to ensure the proposed software is secure, it should have ISO 27034 certification from a verification or certification agency which has global recognition." | Tender conditions shall prevail |

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| Vol.2 | 2791 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 173 | 38. The tool shall integrate network, server and database performance information and alarms in a single console and provide a unified reporting interface for network and system components. The current performance state of the entire network and system infrastructure shall be visible in an integrated console. | EMS consists of multiple components. Having all these components from the same OEM will ensure that the components are pre-integrated and adequately tested and hence time to value realization is quick and issues of integration does not arise. Hence Requesting you to please update the clause as follows: "The proposed EMS solution should be modular and scalable solution from single OEM (i.e. all Network Monitoring, server Monitoring including application and database monitoring and Service Management tools should be from single OEM) and integrate network, server and database performance information and alarms in a single console to provide a unified reporting interface for network and system components to provide comprehensive fault management, performance management, traffic analysis and business service management, IT service desk\ help desk \trouble ticketing system & SLA monitoring functionality. The current performance state of the entire network and system infrastructure shall be visible in an integrated console" | Tender conditions shall prevail |
| Vol.2 | 2792 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 174 | 48. Provide performance threshold configuration for all the agents/monitors to be done from a central GUI based console that provide a common look and feel across various platforms in the enterprise. These agents/monitors could then dynamically reconfigure them to use these threshold profiles they receive. | Agentless server monitoring is performed over protocols like WMI, Netbios, SSH, Telnet, etc. Opening such ports in infra is not secure, whereas Agent-based monitoring provides secure HTTPS communication between servers and management layer, hence specifying Agent-based monitoring is heghly recommended. Please update the clause as follows: "The proposed server monitorign module must be agent-based to provide performance threshold configuration for all the agents/monitors to be done from a central GUI based console that provide a common look and feel across various platforms in the enterprise. These agents/monitors could then dynamically reconfigure them to use these threshold profiles they receive." | Tender conditions shall prevail |
| Vol.2 | 2793 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 175 | 67. Should be able to receive and process SNMP traps from infrastructure components such as router, switch, servers etc. | SNMP is recommended monitoring protocol for Network infrastructure. Servers should be monitored via Agent-based model for higher security. Enabling SNMP on servers creates operational overhead on servers and is not secure. Hence requesting you to please update the clause as follows: "Should be able to receive and process SNMP traps from infrastructure components such as router, switch, etc." | Tender conditions shall prevail |
| Vol.2 | 2794 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 180 | General Suggestion | Solution having been analysed & recognized by leading analysts ensures that an industry standard solution is being proposed. This is important because as NMS/ITSM is the only solution that gives visibility into the project and is responsible for SLA measurements and audits, and therefore all the stakeholders must agree to the reports been generated from NMS/ITSM. This warrants an industry-standard solution. Hence requesting you to please include the following clause: "EMS/IMS OEM must be an industry standard, enterprise grade solution and shall be in the present in Gartner's MQ reports for NPMD and ITSM for last two years. | Tender conditions shall prevail |

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| Vol.2 | 2795 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 180 | General Suggestion | To ensure that the proposed EMS is proven at the scalability required for the said project and is operational in the Indian Public Sector space and thereby avoid risk of being a test bed for solutions not known to scale up to the requisite levels. Hence requesting you to please include the following clause: "The proposed EMS/NMS solution MUST have at least 3 deployments in Indian Government/ Public Sector, monitoring & managing 10,000+ network nodes in each of such deployments. Customer names, solution details and OEM undertaking needs to be provided at the time of bidding." | Tender conditions shall prevail |
| Vol.2 | 2796 | Hewlett Packard Enterprise | RFP Volume 2; 5.3.4 Network Management System / Enterprises Management System (NMS/EMS) | 180 | 136. The OEM should be available in India Market for last 5 years. | To ensure the selection of mature and reliable OEM in Indian Industry, requesting you to please update the clause as follows: "The OEM should have their RnD group, technical support group, sales and implementation services running based out in India for at least 5 years from the date of RFP release." | Tender conditions shall prevail |
| Vol.1 | 2797 | Interlace India Pvt. Ltd. | Vol 1 | Page 34 | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. □ In case of consortium: □ Lead Bidder should have minimum 60% of the Average Annual Turnover requirement • Each consortium member should have minimum 30% of the Average Annual Turnover requirement • All members together should meet 250 Crore Average Annual Turnover requirement | We request you to kindly amend the point as A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 85% of the Average Annual Turnover requirement o Each consortium member should have minimum 15% of the Average Annual Turnover requirement o All members together should meet 250 Crore Average Annual Turnover requirement | Tender conditions shall prevail. |
| Vol.2 | 2798 | Interlace India Pvt. Ltd. | Page 83, 4 Port POE switch, clause no. 12 | Page 83, 4 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, Unicast Storm Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, Stream Storm Control, Firmware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports Request to rephrase as having MACSEC as an optional ferature will decrease the degree of security in the field network and hence it should be a mandatory feature. On the other hand IPSEC tunnels might induce substantial lateny in transmittiing video traffic and hence should be avoided in the field network. | Tender Conditions shall prevail |
| Vol.2 | 2799 | Interlace India Pvt. Ltd. | Page 84, 4 Port POE switch, clause no. 13 | Page 84, 4 Port POE switch, clause no. 13 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ah, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3t Or IEEE 802.3bt. Request to rephrase the clasue as the CISCO industrial grade switches do not have support for IEEE 802.3bt standard as of now. It is a new standard released around mid of 2018 and it takes a substantial mount of time to get the models certified on a specified standard. Furthermore, the major and leading OEMs take some decent time to assess any new standard and understand its usability and benefits before going for it. | |

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| Vol.2 | 2800 | Interlace India Pvt. Ltd. | Page 85, 8 Port POE switch, clause no. 5 | Page 85, 8 Port POE switch, clause no. 5 | 8 x 10/100/1000 (PoE+) + 4 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | 8 x 10/100/1000 (PoE+ on all the ports) + 2 x combo or dedicated Gigabit SFP, Switch should support MSA Compliant Rugged SFPs The requirement to have 4 uplink ports is a very high requirement and will unnecessarily increase the overall budget of the project as the OEMs will be forced to position high end models. Further, this will provide an undue advantage to a single OEM. | Tender conditions shall prevail |
| Vol.2 | 2801 | Interlace India Pvt. Ltd. | Page 85, 8 Port POE switch, clause no. 7 | Page 85, 8 Port POE switch, clause no. 7 | | PoE Budget: 240 W or higher In order to align the requirement with the above query, the overall POE budget of the switch should be increased to atleast 240W with 30W POE budget per poort (8 * 30W=240W) | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 2802 | Interlace India Pvt. Ltd. | Page 85, 8 Port POE switch, clause no. 8 | Page 85, 8 Port POE switch, clause no. 8 | Forwarding performance (64-byte packet size): 14 Mbps or better Switching capacity: 24 Gbps or better | Forwarding performance (64-byte packet size): 22 Mpps or better Switching capacity: 20 Gbps or better In order to align the requirement with the above query, the forwarding capacity and the switching bandwidth should also be increased to meet the line rate requirement. | Tender conditions shall prevail |
| Vol.2 | 2803 | Interlace India Pvt. Ltd. | Page 86, 8 Port POE switch, clause no. 12 | Page 86, 8 Port POE switch, clause no. 12 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support,DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports Request to rephrase as having MACSEC as an optional ferature will decrease the degree of security in the field network and hence it should be a mandatory feature. On the other hand IPSEC tunnels might induce substantial lateny in transmitting video traffic and hence should be avoided in the field network. | Tender Conditions shall prevail |
| Vol.2 | 2804 | Interlace India Pvt. Ltd. | Page 86, 8 Port POE switch, clause no. 13 | Page 86, 8 Port POE switch, clause no. 13 | | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1x, IEEE 802.3x, IEEE 802.3x, IEEE 802.3ad (LACP),IEEE 802.1x, IEEE 802.3t, IEEE 802.3at Or IEEE 802.3bt. Request to rephrase the clasue as the CISCO industrial grade switches do not have support for IEEE 802.3bt standard as of now. It is a new standard released around mid of 2018 and it takes a substantial mount of time to get the models certified on a specified standard. Furthermore, the major and leading OEMs take some decent time to assess any new standard and understand its usability and benefits before going for it. | 802.3ad (LACP),IEEE 802.1w, IEEE |

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| Vol.2 | 2805 | Interlace India Pvt. Ltd. | Pages 87-89 (5.1.3.8 Online UPS for Field Locations) | Pages 87-89 (5.1.3.8 Online UPS for Field Locations) | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 2806 | Interlace India Pvt. Ltd. | Page 136, Internet Switch - L3, clause no. 6 | Page 136, Internet Switch - L3, clause no. 6 | Routing Protocol: Static Routing (IPv4 and IPv6) | Routing Protocol: Static Routing (IPv4 and IPv6) and Dynamic Routing with support for OSPF and RIP from Day 1 with support for BGP if needed in the future. An internet switch with only capability to run static routes is not going to be a good design. Hence, we strongly recommend to position a switch that should be capable of running dynamic routing protocols. | Tender conditions shall prevail |
| Vol.2 | 2807 | Interlace India Pvt. Ltd. | Page 169, OOB Switch, clause no. 7 | Page 169, OOB Switch, clause no. 7 | Should have redundant Power Supply. | Should support redundant and field-replaceable Power Supply. It is highly recommended to have a field-replaceable power-supply on the switches to ensure that the PSUs can be changed on the field if it goes faulty. It is not possible in case of an internal power supply and the whole box needs to change even if the problem lies in the PSU. | Should support redundant and field-replaceable Power Supply. |
| Vol.2 | 2808 | Interlace India Pvt. Ltd. | Page 169, OOB Switch, clause no. 11 | Page 169, OOB Switch, clause no. 11 | Support for 8,000 or more MAC addresses | Support for 16,000 or more MAC addresses The MAC address scale should be increased to ensure that the OEMs and the bidders position right set of devices and do not underquote. | Tender conditions shall prevail |
| Vol.2 | 2809 | Interlace India Pvt. Ltd. | Page 169, OOB Switch, clause no. 15 | Page 169, OOB Switch, clause no. 15 | Static IP routing | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 Static routing enhances the admin overhead even with minimal changes in the network. Hence, to avoid doing manual configs of routes all the time and on all the devices, it is recommended to run dynamic routing protocols to avoid the manual work. | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |
| Vol.2 | 2810 | Interlace India Pvt. Ltd. | Page 170, OOB Switch, clause no. 20 | Page 170, OOB Switch, clause no. 20 | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control Priority based flow control is a mechanism which is being used by only a single OEM on the campus layer switches. Hence, it becomes very restrictive for other OEMs to participate and thus we are recommending to use more generic terms which can provide similar functionality to allow the other major OEMs to participate in the bid. | Must support IEEE 802.1Qbb Priority based Flow Control (PFC) or egress priority queues for class based traffic control |
| Vol.2 | 2811 | Interlace India Pvt. Ltd. | Page 166, Spine & Leaf Switch, clause no. 9 | Page 166, Spine & Leaf Switch, clause no. 9 | Support for at least 4000 VLANs | Support for at least 3900 VLANs Rrequest to repphrase for more OEM participation | Support for at least 4000 VLANs including reserved VLANs (if any) |

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| Vol.2 | 2812 | Interlace India Pvt. Ltd. | Page 166, Spine& Leaf Switch, clause no. 11 | Page 166, Spine& Leaf Switch, clause no. 11 | Support for 200,000 or more MAC addresses | Support for 90,000 or more MAC addresses The requirement is way too high and is highly restrictive in nature. This will make a lot of major OEMs non-coompliant leading to a single OEM qualifying in the bid which will surely not be a desired condition. Further , the DC switches will never have the requirement to handle so much of MAC addresses. | Support for 40,000 or more MAC addresses |
| Vol.2 | 2813 | Interlace India Pvt. Ltd. | Page no-163, Point No-7 Sec - b | Page no-163, Point No-7 Sec - b | Both Internal Firewall and External Firewall Should be from Different OEMs | This is a Old Concept as Now all Oems are providing NGFW & in NGFW both the firewall SYNC with very Easily & their IOCs are also same so less time to react in any emergency situation & All the logs and threat data are in same format So less Complexsity , future scalability is very ease . This is a very old belief that separate vendor product usage on different layers can provide a higher degree of security. In the current scenario, most of the security OEMs have a very sophisticated and highly advanced R&D wings which provide a complete view of the various potential threats surfacing on the internet. Thus the need to have different OEM product at different layers does not hold good anymore. Rather, different OEM products result in inducing integration challenges and blamegame during any issues. It is strongly recommended to provide a single OEM product to avoid such unwanted circumstances. | Tender conditions shall prevail |
| Vol.2 | 2814 | Interlace India Pvt. Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Page no-180, Intranet Firewall with IPS, Clause No-1.4 | Firewall must support 400K of new connections/sec | Firewall must support 300K of new connections/sec with Application Visibility & control for DPI New connection is directly proportional to the concurrent maximum connection and is 1% of the total maximum session/connection. 400K is a very high number and needs to be lowered down in between 200 to 350 with Application Visibility & control for DPI | Firewall must support 250K of new connections/sec |
| Vol.2 | 2815 | Interlace India Pvt. Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Page no-180, Intranet Firewall with IPS, Clause No-1.5 | Support of at least deliver 10 Gbps IPSec VPN throughput) | Request to Delete Since this is Intranet there will be no direct internet termination and hence VPN will not be terminated here. This this clause needs to be removed. | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2816 | Interlace India Pvt. Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | Page no-180, Intranet Firewall with IPS, Clause No-1.6 | | The Appliance must deliver the SSL/TLS inspection throughput of 6 Gbps. SSL/TLS traffic mix which needs to be decrypted is in range of 25% to 30%. Thus this needs to be increased to at least 6Gbps. | Clause deleted |
| Vol.2 | 2817 | Interlace India Pvt. Ltd. | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | Page no-180, Intranet Firewall with IPS, Clause No-1.7 | No limitation for client connecting using SSL VPN | Request to Delete Since this is Intranet there will be no direct internet termination and hence VPN will not be terminated here. Thus this clause need to be removed. | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2818 | Interlace India Pvt. Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | Page no-181, Intranet Firewall with IPS, Clause No-2.1 | The Firewall should have Multi core processor-based/ASIC-based security architecture to process and mitigate day-to-day threats. | The Firewall should have Multi core processor and non-ASIC based security architecture to process and mitigate day-to-day threats. The proposed solution shouldn't use a proprietary ASIC hardware for any kind of performance Improvement. If option to disable ASIC is there than OEM must Submit the performance numbers in publicly available datasheet which is Mandatory | Tender conditions shall prevail |

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| Vol.2 | 2819 | Interlace India Pvt. Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | Page no-181, Intranet Firewall with IPS, Clause No-2.7 | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | Request to Delete Virtual context/VDOM/virtual route table are used in case of overlapping subnets which should be solved at the network layer or at firewall using VRF's. SDWAN is a routing capability and not at all a firewall function. Thus needs to be removed. | i) Firewall should have minimum 10 virtual contexts/VDOM/Virtual Firewall. The clause - "ij) Firewall should be SD-WAN ready" to be considered as deleted. |
| Vol.2 | 2820 | Interlace India Pvt. Ltd. | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | Page no-181, Intranet Firewall with IPS, Clause No-2.8 | The firewall shall support proxy of services, which terminate connections at the firewall and make separate connections with each of the communicating hosts, to enforce protocol validation and to restrict the allowed parameters for each protocol. | Request to Delete The ask is for a firewall + IPS and not a proxy solution. Thus needs to be removed | Clause deleted |
| Vol.2 | 2821 | Interlace India Pvt. Ltd. | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Page no-182, Intranet Firewall with IPS, Clause No-2.11 | Management or Controller must monitor the Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete Specific to an OEM. This is an NMS capability and needs to be removed | Clause deleted |
| Vol.2 | 2822 | Interlace India Pvt. Ltd. | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | Page no-182, Intranet Firewall with IPS, Clause No-4.1 | The firewall must include support for the following high availability feature. Active-Active and Active-Standby · Stateful failover including VPN connections | The firewall must include support for the following high availability feature. Active-Active OR Active-Standby · Stateful failover including VPN connections. Active-Active cluster ensures that both firewalls can be deployed in a single cluster and no manual traffic segregation is carried out by administrator | Tender conditions shall prevail |
| Vol.2 | 2823 | Interlace India Pvt. Ltd. | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Page no-183, Intranet Firewall with IPS, Clause No-5.2 | Network statistics, including continuous performance monitoring of jitters, latency, and packet loss for all network paths/ link utilization. | Request to Delete Specific to an OEM. This is a NMS Feture and needs to be removed | Clause deleted |
| Vol.2 | 2824 | Interlace India Pvt. Ltd. | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | Page no-183, Intranet Firewall with IPS, Clause No-5.6 | The Solution MUST provide following reports of Individual Link Quality/Virtual Link Quality on daily, weekly, monthly etc. | Request to Delete Specific to an OEM. This is a NMS Feture and needs to be removed | Clause deleted |
| Vol.2 | 2825 | Interlace India Pvt. Ltd. | Page no-185, Next generation Firewall , Clause No 22 | | Proposed appliance should also provide Reputation- and category based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 50 categories | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. Proposed appliance should also provide Reputation- and category-based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on hundreds of millions of URLs in more than 100 categories and more than 280+ million URL's as higher number of URL's and categories ensures that there is a wide coverage and very few uncategorized URL's are there which require manual policy creation. Hence this numbers needs to be increased. | Tender conditions shall prevail |
| Vol.2 | 2826 | Interlace India Pvt. Ltd. | Page No. 188, Load Balancer with WAF, Clause No 2 | Page No. 188, Load Balancer with WAF, Clause No 2 | Minimum 4 nos. of 10 Gig Ethernet ports with required SFP+ multimode transceivers and separate port for management The appliance should have minimum 20 Gbps of Layer 7 throughput, 10 Gbps of SSL throughput, 20K SSL TPS (RSA 2K), 14K ECC TPS (ECDSA P256) | Minimum 20 x 10 GE SFP+ ports Supported (Bidder to polulate appropriate SFP's as per the Solution requirement). The appliance should have minimum 30 Gbps of Layer 7 throughput and scalable upto 80 Gbps, 20 Gbps of SSL throughput, 30K SSL TPS (RSA 2K), 20K ECC TPS (EC- P256) Memory: 32 GB from Day 1 and scalable upto 256 GB | Tender conditions shall prevail |
| Vol.2 | 2827 | Interlace India Pvt. Ltd. | Page No. 189, Load Balancer with WAF, Clause No 9 | Page No. 189, Load Balancer with WAF, Clause No 9 | Minimum 10 virtual instances/ virtual routing domains with additional software license on same platform. The proposed solution shall have capability to dedicate hardware resources including CPU, memory, network. Bidder may propose alternate solution to meet the desired requirement of resource allocation. | Minimum 5 virtual instances/ virtual routing domains from Day 1 which shouled be scalable to 30 virtual instances for future use. WAF should support Virtualization that virtualizes the device resources—including CPU, memory, network, management, operating system and acceleration resources. | Minimum 5 virtual instances/ virtual routing domains from Day 1 on the same platform. WAF should support Virtualization that virtualizes the device resources. |

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| Vol.2 | 2828 | Interlace India Pvt. Ltd. | Load Balancer with WAF | Load Balancer with WAF | New Clause Request | Suggested Clause: a) OEM should be present in Gartner Magic quadrant in the latest WAF report and the proposed Web Application Firewall should be ICSA certified. B) OEM should have direct OEM TAC and R&D facility based in INDIA. C) OEM should have presence in INDIA for more than 15 years d) OEM should have atleast 5 References in the Government / BFSI / PSU's in the Last 3 Years for the proposed Technology Proposed appliance should also provide Reputation- and category-based URL filtering offers comprehensive alerting and control over suspect web traffic and enforces policies on+E41 hundreds of millions of URLs in more than 50 categories | Tender conditions shall prevail |
| Vol.2 | 2829 | Interlace India Pvt. Ltd. | page No. 198, Storage Specifications | page No. 198, Storage Specifications | a) Storage Solution with NSPoF (No single point of failure) Architecture. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12 Gbps SAS Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). | Storage Solution with NSPoF (No single point of failure) Architecture. The solution should be scale out architecture supporting at least 24 Controllers/Storage nodes. Each Storage contoller/Node should have 128 GB DRAM/Cache and should not host more than 650 TB RAW capacity. Overall Solution should be scalable to provide Single namespace >70 PB. The architecture should allow modular upgrades of hardware and software for investment protection. The system must support 12Gbps SAS/SSD Disk Drives (Latest Drive interface) and SATA/NL-SAS Disk Drives (latest Drive interface). Request to include more details w.r.t controllers and their scalability. | Refer to addendum XII |
| Vol.2 | 2830 | Interlace India Pvt. Ltd. | page No. 199, Storage Specifications | page No. 199, Storage Specifications | Storage should support automated tiering feature | To be removed Tiering feature is not supported by major SDS vendor. Also, this solution being required priamrily for video surveillance concept of tering does not limply. | h) Storage should support automated tiering feature or flash/SSD cache |
| Vol.2 | 2831 | Interlace India Pvt. Ltd. | page No. 200, Storage Specifications | page No. 200, Storage Specifications | Should have minimum of 8x10/40 Gbe or 8x16Gb FC Host ports | Each controller/Node Should have minimum of 4 *25 Gbe or 4x32Gb FC Host ports Request to include ports requirement per controller level since it is not clear the number of Nodes bidders might be requiring to provide 9PB of usable capacity. With current specification, the port counts would be very less and overil solution performance would be degraded. | Should have minimum of 4x40 Gbps Ethernet or 8x16Gb FC or 4x32Gbps FC ports. OR Bidder may proposed alternate solution to meet the desired bandwidth requirement. |
| Vol.2 | 2832 | Interlace India Pvt. Ltd. | Page No. 202, Hyper Converged Infrastructure (HCI) | Page No. 202, Hyper Converged Infrastructure (HCI) | HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives. | HCI Solution should provide usable storage (without considering deduplication, compression, erasure coding etc.) capacity of 100TB using Enterprise hot swappable SSD drives. Solution should have 1 copy of the data. Request to add erasure coding since it is also a type of data saving technique. Also, request to define the usable capacity should be achieved having how many Redundant copies. | HCI Solution should provide usable storage capacity of 100TB using Enterprise hot swappable SSD drives. |

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| Vol.2 | 2833 | Interlace India Pvt. Ltd. | L2 Switch for POP | L2 Switch for POP | Change Request | Exisiting specs are for Layer 2 Switch and needs to be replaced with a Layer 3 Switch/Router Since the DWDM devcies are purely Layer 1 in nature which transmits multiple Lambdas over a single fiber strand, there is an absolute necessity to have a Layer 3 Switch/Router in each of the POP locations to offer the L3-L7 services on top of the DWDM based fiber backbone network. Hence we are strongly recommending to augment the current Layer 2 switch specifications with additional Layer 3 specs which will be needed to achieve the city backbone network solution. An ideal solution would be to have a Switch/Router which will support additional Layer 3 features like MPLS, Segment Routing, MPLS-TE, QOS, VRF, L3VPN, Dynamic routing protocols like OSPF, IS-IS and BGP. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2834 | Interlace India Pvt. Ltd. | Page No. 299, DWDM/OTN, Clause No. 1 | Page No. 299, DWDM/OTN, Clause No. 1 | The DWDM/OTN offered equipment shall comply to OTN feature- sets in accordance with ITU-T Standards. The offered equipment shall have 400G OTN cross connect capacity with licenses included at ODU0/ODUFlex Non-blocking cross-connect level based solution requirements. | The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. Request to remove 400G OTN cross connect as this will increase the cost of solution and OTN circuits will not be required. OTN is relevant only when you have multiple type of bandwidth like STM,E1,DS3 and you need to wrap in to one OTU frame.Here no such requirement is there so request to remove this OTN reuirement | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2835 | Interlace India Pvt. Ltd. | Page No. 299, DWDM/OTN, Clause No. 3 | Page No. 299, DWDM/OTN, Clause No. 3 | Current requirement is one 100G lamda each in east and west direction link. But solution should be scalable for the Nx100G by adding MUX/DMUX & line cards as per future requirement. | The Trunk side can be 10G/100G but the client side will be 1G/10G. Request to share the trunk and Line side details. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2836 | Interlace India Pvt. Ltd. | Page No. 299, DWDM/OTN, Clause No. 5 | Page No. 299, DWDM/OTN, Clause No. 5 | The system must support 1+1 Line side protection. Both 100G ports shall not be on the same card.100G ports shall not be on the same card | Request to Delete This is more towards OTN requirements. DWDM Lambda protection is usually done using 1+0,1+1,1+1+R kind of protection. Since city is going for IP/MPLS architecture the protection can be done on IP/MPLS and restoration can be done on DWDM utilising best of both.This will also help in reducing the cost of network. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2837 | Interlace India Pvt. Ltd. | Page No. 299, DWDM/OTN, Clause No. 6 | Page No. 299, DWDM/OTN, Clause No. 6 | The offered system should be equipped with min. 2X 100G Port(Each 100G port should be on different modular card) having following configuration flexibility on each modules for optimal usage: Configurable as 10x10G clients & 1x100G Line. Client Ports should support ODUFlux/ODU0, ODU1, FC,1G/10GE. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." | Configurable as 10x10G clients & 1x100G Line. The ports shall support Short/Long haul applications providing flexibility to configure interfaces." PIs remove ODUFLux/ODU0 on client port as DWDM will be getting 10G/1G from router/switch and ODU flux will not be required. With change of technology and growth of bandwidth kindly allow 2x100G on same card | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2838 | Interlace India Pvt. Ltd. | Page No. 300, DWDM/OTN, Clause No. 14 | Page No. 300, DWDM/OTN, Clause No. 14 | The offered management system should support North Bound Interface - CORBA as per TMF814 V3.0 for integration towards OSS/ umbrella management system. | Pls allow Rest conf and API integration also. Request to rephrase as this will make the overall solution much more scalable, agile and sustainable over the years. | Refer to Addendum VII (sl no 17) |
| Vol.2 | 2839 | Interlace India Pvt. Ltd. | Page No. 298, Core Router, Clause No. 62 | Page No. 298, Core Router, Clause No. 62 | FIPS-140-2 | Request to delete All the OEMs do not participate in all certifications and hence such certifications should be kept as optional to increase the participation from majority of the OEMs | FIPS-140-2 or equivalent. |

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| Vol.2 | 2840 | Interlace India Pvt. Ltd. | Page No. 298, Core Router, Clause No. 65 | Page No. 298, Core Router, Clause No. 65 | FCC Part 15 Class A | Request to delete All the OEMs do not participate in all certifications and hence such certifications should be kept as optional to increase the participation from majority of the OEMs | FCC Part 15 Class A or equivalent. |
| Vol.2 | 2841 | Interlace India Pvt. Ltd. | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) (page 247 & 248) | 5.4.2.8 Online UPS for Field Locations (ITMS Crossing) (page 247 & 248) | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+)70 Degree C or better | As per industry standards, UPS operating temperature is in the range 0°C to (+)40°C and storage temperature range is (-)10°C to (+)70°C. This is also in compliance with Guwahati City Climatic conditions which is a humid subtropical climate with average annual temperature of 22.2°C and average high of 29.5°C, with extremes ranging from 40°C (high) to 2.0°C (low). In view of this, Operating Temperature range may be fixed as 0°C to (+)45°C | 15. General Operating Temperature & Humidity Temp.: (-)10 Degree C to (+) 55 Degree C or better |
| Vol.2 | 2842 | Interlace India Pvt. Ltd. | 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever (Page 36) | 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever (Page 36) | The Junction Box for UPS with Battery bank needs to be considered separately. | The Bill of Material (BOM) Summary (Page 394-400) does not include separate Junction Box for UPS & Battery Bank; kindly include in BoM the following: 137 nos. dedicated Junction Box for 2 KVA Online UPS for Field Locations (ITMS Crossing) and 757 nos. dedicated Junction Box for 1 KVA Online UPS for Field Locations (CCTV Cameras) | Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box. |
| Vol.2 | 2843 | Interlace India Pvt. Ltd. | 5.2.12 UPS 50 KVA at ICCC (page 148 & 149) and 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC (Page 150) | 5.2.12 UPS 50 KVA at ICCC (page 148 & 149) and 5.2.16 Diesel Generator Set (DG) 75 KVA - ICCC (Page 150) | 5.2.18.3 Electrical Distribution System (Page 156) c) Connection between UPS system and the network switch racks shall be redundant. No single point of failure shall exist in the power connectivity between network racks and UPS system. 5.2.18.5 UPS requirements and features (Page 156) UPS system shall provide a redundant power supply to the following needs: Servers and important network and storage equipment Access control, Fire Detection & suppression system and surveillance system 5.3.1.1 Technical Specifications of State Data-Center facilities that are readily available at State Data Centre (SDC). Receiving Power: SDC redundant UPS UPS: UPS system with N+N redundancy Generator: Gen-set with N+1 redundancy | The Bill of Material (BOM) Summary (Page 394-400) specifies only; 01 no. 50 KVA UPS at ICCC and 01 no. 75 KVA DG at ICCC which does not ensure redundancy as per RFP requirements. Moreover as some applications and equipment shall be hosted at SDC which has N+N redundancy, request you to change qty of 50 KVA UPS and 75 KVA DG to 02 nos. each for ensuring 1+1 or N+N redundancy in power source, ensuring uniformity and eliminating single point of failure in the power circuit1 | As per RFP. This power backup equipment required at Temp. ICCC location and will be shift to new permanent ICCC where these will work as redundant. |
| Vol.2 | 2844 | Interlace India Pvt. Ltd. | 5.1.3.4 Field Junction Box | 5.1.3.4 Field Junction Box | As the Junction Box shall be providing protection to the critical electronic equipment by withstanding harsh environmental and corrosive conditions such as Rain, Dust, Heat, moisture etc. the build material and quality should be such that the enclosure is able to reduce these threats by eliminating hot spots and condensation thereby decreasing the failure of sensitive communications or other electronic equipment. | Kindly include the following specifications in Field Junction Box: Should be CNC fabricated made of Galvanized Steel with anti-corrosion outdoor powder coating Pure Polyester. Protection from the suns heat using double wall technology, thermal chamber and high-performance insulation to minimise the effects of solar heat gain and the transference of heat/cold There shall be heat insulation between inner wall and outer wall. The insulation material shall be 30mm-50mm PEF. Cooling: Redundant Fans to be mounted for hot air outlet only | Tender conditions shall prevail |
| Vol.2 | 2845 | Palo Alto Networks (Set 1) | 5.3.5 Intranet Firewall with IPS. S. | | Appliance must de-liver at least 20 Gbps Next Generation Intrusion Prevention throughput (with enabling Firewall and IPS feature simultaneously) | important security services like Anti Virus, Anti Spyware and logging is missing in the performance. Request you to plesae amend to standard based real time throughput so that you can get predictable consistent performance and leading OEMs are on level play. Please amend to Appliance must deliver at least th 20 Gbps Throughput including Firewall, application control, IPS, Anti Virus enabled on Enterprise mix/ Application mix throughput performance. Solution should also support Anti-Virus, Anti-malware feature simultaneously) | Tender conditions shall prevail |
| Vol.2 | 2846 | Palo Alto Networks (Set 1) | 5.3.5 Intranet Firewall with IPS. S. | | Appliance must deliver at least 80 Gbps of Firewall throughput | Diff OEM have different architecture and they so not mention legacy performance Please amend so that all leading OEMs can participate: Appliance must deliver at least 40 Gbps of Next Generation application Firewall throughput | Tender conditions shall prevail |

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| Vol.2 | 2847 | Palo Alto Networks (Set 1) | 5.3.5 Intranet Firewall with IPS. S. | | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | 15 Million Concurrent is too high for 20 Gbps device. 20 Gbps device will never cross 2 million concurrent sessions. Even if we scale 4 time it will never go beyond 8 million sessions. Please amend so that all leading OEMs can particiapte: Appliance must Support at least 8 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 10 Million Concurrent firewall connections on device from day 1 |
| Vol.2 | 2848 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 Intranet Firewall with IPS. | Pg180 Clause 1.4 | Firewall must support 400K of new connections/sec | 400,000 New sessions is too high for 20 Gbps device. It should be atleast 250K or higher. Please amend to: The proposed solution must support at least 250,000 new session per second on HTTP transaction. | Firewall must support 250K of new connections/sec |
| Vol.2 | 2849 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 Intranet Firewall with IPS. | Pg180 Clause 1.7 | No limitation for client connecting using SSL VPN | SSL VPN is client based technology and there is a limit as per the sizing of the device as per the number of concurrent SSL VPN client connecting to the device. Request you to please change to: The device should supprot 20000 SSL VPN clients from day-1 | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2850 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 Intranet Firewall with IPS. | Pg181 Clause 1.8 | Should support at least i) 8x1000BaseT ports ii) 8x10Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port | Internet Switch and 4x10G multimode transceiver) iii) 2x40G/100G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G/100Gig ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port vii) 2X HA Ports | Should support at least ii) 8x10Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port |
| Vol.2 | 2851 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 Intranet Firewall with IPS. | Pg182 Clause 2.1 | The appliance must have inbuilt redundant power supply and fans | redundant Fans are normaly mistaken as multiple fan in a single Fan tray. Please amend to give more clarity The appliance must have inbuilt hot swappable redundant power supply and redundant fan trays | Tender conditions shall prevail |
| Vol.2 | 2852 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 5 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, IPS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | important security services like Anti Virus, Anti Spyware and logging is missing in the performance. Request you to plesae amend to standard based real time throughput so that you can get predictable consistent performance and leading OEMs are on level play. Please amend to: The proposed solution should support at least 40 Gbps Next Generation Firewall Throughput with 20 Gbps Throughput including Firewall, application control, IPS, Anti Virus enabled on Enterprise mix/ Application mix throughput performance. Solution should also support Anti-Virus, Anti-malware, | Appliance should offer 40Gbps Firewall throughput & 20 Gbps NGFW/Threat Prevention throughput (with enabling Firewall, IPS & AVC). This through-put must be under real world production Conditions. |
| Vol.2 | 2853 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 14 | Firewall should support Nat66 (IPv6-to-IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4-to-IPv6) functionality | NAT46 is non standard and is been used in some routers. Please amend so that leading OEMs can participate to: Firewall should support Nat66 (IPv6-to-IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4-to-IPv6) / IPv4 over IPv6 functionality | Firewall should support NAT(IPv6-to-IPv6), NAT(IPv6-to-IPv4) & NAT (IPv4-to-IPv6) functionality |
| Vol.2 | 2854 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 23 | The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | This is a propreitary feature. Please remove as this restrict all other OEMs to participate. | Clause deleted |
| Vol.2 | 2855 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 24 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | This is a propreitary feature. Please remove as this restrict all other OEMs to participate. | Clause deleted |

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| Vol.2 | 2856 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 25 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On-premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and minimum of 2 x 10 ports with populated transceivers as per design requirement. | Sandbox is quantified by number of files, VM supported and hard disk which seems to be missed. Request you to please amend so that all leadiung OEMs are at level play and can participate. The APT device should beon premise from the same OEM as of NGFW for ease of integration and should have upto 28VM, can scan upto 6000 files per day and should have RPS and 2TB in RAID 1 with option for atteasr 4 extra bays for future. The on premise should also support clustering upto 20 devices for scalability. | Clause deleted |
| Vol.2 | 2857 | Palo Alto Networks (Set 1) | Volume-2 5.3.6 Next Generation Firewall | Pg184 Clause 26 | NG Firewall should support Active/Active or Active/Standby failover. | The clause seems to be a typo as it allows any one of these to be supported. Please amend to support both active active and active passive NG Firewall should support Active/Active or Active/Standby failover. | Tender conditions shall prevail |
| Vol.2 | 2858 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 & 5.3.6 | | Missing important security features required to address current day attacks | Expolits is the main technique used by the hackers to intrude and hack and it shold be addressed. Please add: Solution should detect probable exploit kit activity targeted at a host on the network. Exploit kits should be identified by a vulnerability exploit or exploit kit landing page signature, combined with either a malware download signature or a known command-and-control signature. | Tender conditions shall prevail |
| Vol.2 | 2859 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 & 5.3.6 | | Missing important security features required to address current day attacks | 2FA is an important aspect of any infrastrcuure and is required to be integrated with the NGFW. Please add: Should support Authentication Policy and Multi-Factor Authentication to enforce 2FA on any application or site in an organization, regardless of whether an application natively supports 2FA. | Tender conditions shall prevail |
| Vol.2 | 2860 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 & 5.3.6 | | Missing important security features required to address current day attacks | Phising attacks is the most common used techniques by the hackers and need of be addressed. Please add: The device should be capable to identify and prevent in-progress phishing attacks by controlling sites to which users can submit corporate credentials based on the site's category thus blocking users from submitting credentials to untrusted sites while allowing users to continue to submit credentials to corporate and sanctioned sites. | Tender conditions shall prevail |
| Vol.2 | 2861 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 & 5.3.6 | | Missing important security features required to address current day attacks | Security is the utmost important for any government organization and should be taken from the leaders to ensure quality and effectiveness of the solution. Please add: OEM must be in the leaders quandrant of the enterprise firewall report for the last five years and the proposed vendor must have "Recommended" rating with min 97% Evasion proof capability and min 97% Security Effectiveness as per 2019 NSS Labs Next Generation Firewall comparative Test Report. | Tender conditions shall prevail |

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| Vol.2 | 2862 | Palo Alto Networks (Set 1) | Volume-2 5.3.5 & 5.3.6 | Infrastructure Security | Missing important Component Threat Analysis Tool. TAT tool is a mandatary for security operations for high-fidelity intelligence, correlation, context and automated prevention workflows needed to identify and respond to events in real time. | Please refer TAT sheet for basic features of Threat Intelligence. Threat Analysis Tool: Detailed Specifications Model: Single model should be mentioned, Mentioning more then one or any deviation will lead to rejection of bid. 1. Web based service should provide the intelligence, analytics, and context required to understand which attacks require immediate response, as well as the ability to make indicators actionable and prevent future attacks. 2. This service should enable you to distinguish the important threats from everyday commodity attacks by matching events on your network. In case of malicious event, it should help immediately know the context around an attack, such as the malware family, campaign, or malicious actor targeting your organization. When identified, it will alert your security team about high-priority events, enabling you to take swift action to mitigate their impact. 3. It should provide unprecedented visibility into unknown threats, with the collective insight of thousands of global enterprises, service providers, and governments feeding the service. 4. It should be capable of gaining intelligence from sandbox, Third-party feeds and correlate. 5. It should be capable of gaining intelligence from sandbox, Third-party feeds and correlate. 6. On identifying high-priority attacks, It should enable Analyst to find related indicators of compromise and export them from the service so take immediate and decisive action to prevent threats and mitigate potential impact can be taken. 7. Should be able to present unique, targeted attacks which are automatically prioritized with full context, allowing security teams to respond to critical attacks faster, without additional IT security resources. 8. Should automatically transform threats into actionable controls that prevent future attacks and should simplify workflows to create and enforce new controls, from fully automated to user directed to the asked security platform. 9. Should help understand attacks targeting your peers or industry as w | Tender conditions shall prevail |
| Vol.2 | 2863 | Palo Alto Networks (Set 2) | Vol-2 5.3.6 Next Generation Firewall Sl. No 1 | Page 183 | Firewall Solution must have NDPP certification. | Request to change the certification from NDPP to Firewall solution must have NEBS Level 3, FCC Class A, CE Class A, VCCI Class A, cTUVus, CB | Firewall Solution must have NDPP//EAL4/ICSA certification. |
| Vol.2 | 2864 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 4 | Page 184 | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one. | Request to change to 'The proposed firewall appliance should have at least 4 ports of 100/1000/10G along with 16 ports of 10 Gig SFP+ ports with separate management port and 4 * 40G/100G QSFP28 ports from Day one'. | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 2865 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 5 | Page 184 | Appliance should offer 40Gbps Firewall throughput & 20Gbps NGFW throughput (with enabling Firewall, IPS/Threat Prevention & AVC). This through-put must be under real world production Conditions. | Appliance should offer 40Gbps Firewall throughput with application visibility, controlled and logging enabled & 20 Gbps Threat Prevention measured with Application visibility and control, IPS, antivirus, anti-spyware, WildFire, file blocking, and logging enabled, utilizing appmix transactions. This through-put must be under real world production Conditions. | Appliance should offer 40Gbps Firewall throughput & 20 Gbps NGFW/Threat Prevention throughput (with enabling Firewall, IFS & AVC). This through-put must be under real world production Conditions. |
| Vol.2 | 2866 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 6 | Page 184 | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user. | Should support 15 Gbps of IPSec VPN throughput and must sup- port minimum 25000 VPN user. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |
| Vol.2 | 2867 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 7 | Page 184 | Firewall should support 8 Million concurrent sessions and 200K new connections per second. | Firewall should support 8 Million concurrent sessions and 290K new connections per second. | Tender conditions shall prevail |
| Vol.2 | 2868 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 21 | Page 185 | Should support Application Visibility and Control (AVC) supports more than 10000 application-layer and risk- based controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Should support Application Visibility and Control (AVC) supports more than 3500 application-layer and risk- based controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Clause deleted |

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| Vol.2 | 2869 | Palo Alto Networks (Set 2) | Vol-2 Sl. No 25 | Page 185 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On-premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and minimum of 2 x 10 ports with populated transceivers as per design requirement. | The proposed solution should have signatureless approach to prevent unknown weaponized files, credential phishing, and malicious scripts instantly / real time without holding files or web pages without configuring MTA or sending to cloud for analysis. | Clause deleted |
| Vol.2 | 2870 | Palo Alto Networks (Set 2) | Addition Request | Addition Request | 3rd Party Test Certification | Offered product should not have any observed evasions in 2019 SVM NGFW report of NSS and above 95% security effectiveness. Also, should feature in the top quadrant of the Security Value Map (SVM) of NSS Labs report 2019 for Next Generation Firewall (NGFW) | Tender conditions shall prevail |
| Vol.2 | 2871 | Palo Alto Networks (Set 2) | Addition Request | Addition Request | 3rd Party Test Certification | The proposed vendor must be in the Leader's quadrant of the Enterprise Firewalls Gartner Magic Quadrant for consecutive 3 years (Minimum) | Tender conditions shall prevail |
| Vol.2 | 2872 | Palo Alto Networks (Set 2) | Addition Request | Addition Request | СРИ | Proposed NGFW appliance (Each appliance) must have minimum 2 x 48 Core CPU from day 1. | Tender conditions shall prevail |
| Vol.2 | 2873 | Palo Alto Networks (Set 2) | · | Addition Request | Memory (DRAM) | 96 GB from day 1 | Tender conditions shall prevail |
| Vol.2 | 2874 | Palo Alto Networks (Set 2) | Vol-2 5.2.7 Unified Threat Management System (UTM) Sl. No 4 | Page no 135 | New connections/sec | 25000 | Tender conditions shall prevail |
| Vol.2 | 2875 | AMAZON | Page 360 11.14 Security Controls for Cloud Services | Page 360 11.14 Security Controls for Cloud Services | Reference to MeitY guideline dated 31/03/17 | MEITY Guidelines have been revised. Kindly consider the one issued on 16.10.2019 https://meity.gov.in/content/guidelines-master-service-agreement-procuring-cloud-services | Tender conditions shall prevail |
| Vol.2 | 2876 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | CSPs will be represented by their authorised partners in this bod. All contractual obligations will be carried out by front end bidder. | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2877 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | 2. The mentioned points are relevant for CLOUD EMPANELMENT. Please incorporate points which are relevant for the selection of capable CSPs for Smart City Projects. | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2878 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | 3. Please include the following points for CSP PQ criteria | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2879 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | Turnover of 300 Cr from Cloud Services | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2880 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | SOC 1,2,3 Compliance | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2881 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | The CSP should be in the leader's quadrant for Infrastructure as a service provider, for the last 3 years. | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2882 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | CSP should provide support for at least 3 leading processor manufacturer supporting x-86 and arm-architectures. | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2883 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | Availability of reports (e.g., personal health dashboard, security logs, audit reports) to the customer on the portal | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2884 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | The CPS should have Published uptimes | These are just MEIT Standard for reference and Could Services are not Required in this Tender |

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| Vol.2 | 2885 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | RTO and RPO of less than 60 seconds for DC and DR on Cloud | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2886 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | Offer SLAs on Availability of compute with dynamic scalability for storage. | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2887 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | CSP should provide software defined configurations to add / remove capacity | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2888 | AMAZON | Page 361 11.14 Security Controls for Cloud Services | Page 361 11.14 Security Controls for Cloud Services | Ref : point b to x | Availability of Cloud Governance Capabilities for the Government Agency to monitor the provisioned cloud services | These are just MEIT Standard for reference and Could Services are not Required in this Tender |
| Vol.2 | 2889 | IDEMIA International | Vol-II, 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera | 230 | c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India. | Request you kindly amend the clause like: The ITMS OEM should have supplied at least 2000 licenses /devices cumulative from (ANPR/RLVD/Speed) in India / Globally. | The ITMS OEM should have supplied and deployed proposed system for atleast 500 ANPR systems, 100 RLVD systems and 200 SVD systems in India |
| Vol.2 | 2890 | IDEMIA International | Vol-II, 5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera | 230 | g) The ITMS Software should be NABL accredited lab for accuracy | Request you kindly amend the clause like: The ITMS Software should be NABL /OIML R91 /D11 Certification by METAS accredited lab for accuracy | NABL Clause stands deleted. Please read the clause as In ITMS, SVD system should have proper test report and certificate (Legal Decree/type approval/homologation). The test reports/certificates should be provided by domestic/international labs who have mandate to provide the same for speed enforcement system. The test reports should be in compliance to OIMLR91, D11 and WELMEC 7.2 norms. |
| Vol.2 | 2891 | IDEMIA International | Vol-II, 5.4.2.2.Function al/G eneral Requirements Red Light Violation Detection (RLVD) System | 231 | The system should be capable of capturing multiple infracting vehicles simultaneously in Different lanes on each arm at any point of time with relevant infraction data like: a) Type of Violation b) Date, time, Site Name and Location of the Infraction c) Registration Number of the vehicle through ANPR Camera system for each vehicle identified for infraction. | Request you kindly amend the clause like: The system should be capable of capturing 32 or above infracting vehicles simultaneously in Different lanes on each arm at any point of time with relevant infraction data like: a) Type of Violation b) Date, time, Site Name and Location of the Infraction c) Registration Number of the vehicle through ANPR Camera system for each vehicle identified for infraction. | The system should be capable of capturing multiple heterogeneous infracting vehicles simultaneously in Different lanes on each arm at any point of time with relevant infraction data like: a) Type of Violation b) Date, time, Site Name and Location of the Infraction c) Registration Number of the vehicle through ANPR Camera system for each vehicle identified for infraction. |
| Vol.2 | 2892 | IDEMIA International | Vol-II, 5.4.2.5 Technical Specification - ANPR SW Requirements | 241 | The system shall detect the colour of all vehicles in the camera view during daytime and label them as per the predefined list of configured system colours. The system shall store the colour information of each vehicle along with the license plate information for each transaction in the database. | Request you kindly amend the clause like: The system shall detect the colour of vehicles of interest in the camera view during daytime and label them as per the predefined list of configured system colours. The system shall store the colour information of each targeted vehicle along with the license plate information for each transaction in the database | Tender conditions shall prevail |
| Vol.2 | 2893 | IDEMIA International | Vol-II, 5.4.2.5 Technical Specification - ANPR SW Requirements | 243 | The system should have ANPR/ OCR to address the alpha numeric character of irregular font sizes | Request you kindly amend the clause like: The system should have ANPR/ OCR to address the English alpha numeric character of irregular font sizes | Tender conditions shall prevail |
| Vol.2 | 2894 | IDEMIA International | Vol-II, 5.4.3.6 Radar Requirements | 252 | The proposed violation detection device shall be of 4D tracking radar | Request you kindly amend the clause like: The proposed violation detection device shall be of 3D tracking radar | Tender conditions shall prevail |

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| Vol.2 | 2895 | IDEMIA International | Vol-II, 5.4.3.6 Radar Requirements | 253 | The System shall be able to function on Detection Range of Car: 250m. | Request you kindly amend the clause like: The System shall be able to function on Detection Range of Car: 150m or above | Tender conditions shall prevail |
| Vol.2 | 2896 | IDEMIA International | Vol-II, 5.4.3.6 Radar Requirements | 253 | a) To limit installation time on site, physical installation of the detection device shall not require complex alignment procedures. 1. Technology -> 4D Object Tracking (Range, Angle, Speed, Time) with UHD Resolution, independent discrimination of multiple targets at same speed and same range 2. Speed Range -> Measurement up to 300km/h or more 3. Field of view -> ±20degreesorgreaterhorizontal,±1 Odegrees or greater vertical 4. Frequency -> 24 GHz/ 77 GHz 5. Interface -> Ethemet/CAN 6. Housing -> IP67 7. Simultaneously Tracked Objects -> 100 or higher 8. Minimum Detect Range -> 120m or higher 9. Operating Modes -> Approach, Recede, Bidirectional 10. Drift -> Negligible, nore- calibration needed over 10 years life. | Request you kindly amend the following clauses as below: 1. Technology -> 3D Object Tracking (Range, Angle, Speed, Time) with UHD Resolution, independent discrimination of multiple targets at same speed and same range 6. Housing -> IP65 or above 7. Simultaneously Tracked Objects -> 32 Objects or above | Tender conditions shall prevail |
| Vol.2 | 2897 | Masstrans Technologies Private Limited (Erstwhile Power Electronics) | Volume 2 | Sr No. 1.2.3 , 395 | Vehicle Detection System | Required camera resolution in Megapixel | Please referee to tech Specifications for Camera Megapixel. |
| Vol.2 | 2898 | Masstrans Technologies Private Limited (Erstwhile Power Electronics) | Volume 2 | Sr No. 1.2.4 ,395 | ATCS BOQ (Pedestrian lamp vs Galvanized standard Poles) | Required Clarification of Lamp and pole Qty | Tender conditions shall prevail |
| Vol.2 | 2899 | Masstrans Technologies Private Limited (Erstwhile Power Electronics) | Volume 2 | Sr No.1.1.4, 394 | Vehicle Activated Radar Speed Signs | Required Technical Speciation to provide matched product | Tender conditions shall prevail |
| Vol.2 | 2900 | Masstrans Technologies Private Limited (Erstwhile Power Electronics) | Volume 2 | Sr No.1.1.3, 394 | Sped Violation Detection System | Need to confirm Location as in location list mentioned 12 and BOQ | 1 Airport Road – (One Location) 2 Bypass Road - Between Dhanapala – Malabari (Two Locations) |
| Vol.1 | 2901 | Masstrans Technologies Private Limited (Erstwhile Power Electronics) | Volume 1 | Sr No. 2.29, 27 | Eligible Goods and Services, and OEM Criteria f) The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | Instead of Indian, require Global player also to be allowed | Tender conditions shall prevail. |
| Vol.2 | 2902 | Juniper Networks | Volume 2 | 167 (24) | Should support Unidirectional Link Detection Protocol (UDLD) | UDLD is Cisco proprietary protocol. Kindly change this clause to the following: Should support Unidirectional Link Detection Protocol (UDLD) / equivalent. | Clause deleted |
| Vol.2 | 2903 | Juniper Networks | Volume 2 | 5.3.2/Data Center Spine & Leaf Switching Solution/167 (28) | The solution should support NSSU/ISSU or equivalent. | For NSSU / ISSU to function properly, there has to be two management engine and this is applicable primarily to chassis based switch. The solution asked is Spine & Leaf architectire where failure of any one device won't stop forwarding traffic if properly deployed. So we request to remove this clause to avoid ambiguity. | Clause deleted |

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| Vol.2 | 2904 | Juniper Networks | Volume 2 | 5.3.3/Data Center Out of Band Switches/168 (46) | The OEM should have service Center in Eastern part of India. | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 46. The OEM should have service Center in India. |
| Vol.2 | 2905 | Juniper Networks | Volume 2 | 5.3.5/Intranet Firewall with IPS/169 (3) | 48 x 1000BaseT ports with 2xSFP+ Uplinks | 2xSFP+ uplinks for 48 port switch would introduce very high over-subscription. Kindly change this to "48 x 1000BaseT ports with 4xSFP+ Uplinks". | Tender conditions shall prevail |
| Vol.2 | 2906 | Juniper Networks | Volume 2 | 169 (6) | Should support minimum 8MB buffer. | Higher buffer may delay delivery of packet and delayed delivery of packet might be more harmful for relatime applications (most of the Smart City applications would be such). Kindly change this clause to "Should support minimum 4MB buffer". | 6. Should support minimum 4MB buffer |
| Vol.2 | 2907 | Juniper Networks | Volume 2 | 170 (20) | Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC). | Kindly change this clause to "Must support IEEE 802.1Qbb Prioritybased Flow Control (PFC) or IEEE 802.3x Flow Control. | Tender conditions shall prevail |
| Vol.2 | 2908 | Juniper Networks | Volume 2 | 171 (35) | The OEM should have service Center in Eastern part of India | Kindly change this clause to "The OEM or its business partner should have service Center in Eastern part of India." As this clause is not mentioned for other devices (Ex. Intranet Firewall with IPS. & Next Generation Firewall), may consider to remove this clause. | 35. The OEM should have service Center in India |
| Vol.2 | 2909 | Juniper Networks | Volume 2 | 180 (1.3) | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Kindly change this clause to - "Appliance must Support at least 30 Million Concurrent firewall connections on device from day 1" so that next 5 years scalability can be addressed. | Tender conditions shall prevail |
| Vol.2 | 2910 | Juniper Networks | Volume 2 | 180 (1.4) | Firewall must support 400K of new connections/sec | Kindly chamge this cause to "Firewall should must support 1000K new connections per second" so that next 5 years scalability can be addressed. | Firewall must support 250K of new connections/sec |
| Vol.2 | 2911 | Juniper Networks | Volume 2 | 180 (1.7) | No limitation for client connecting using SSL VPN | Kinldy clarify whether SSL/IPsec VPN clients are to be included in the commercial offer. If yes, kindly mention number of VPN clients are to be included. May kindly update the clause to "No limitation for client connecting using SSL/IPsec VPN and 500 VPN clients are to be inluded from day-1". | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2912 | Juniper Networks | Volume 2 | 180 (1.8) | Should support at least i) 8x1000BaseT ports ii) 8x10Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port | 10/100/1000BaseT interfaces are not required in high end Next generation Firewall. Considering minimum 5 years life of the product and the way bandwidth requirement is going up, 100G port should be considered. Kindly change the clause to the following: i) 8x10Cbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) ii) 2x40/100G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iii) Should have additional 2x40/100G ports for connectivity to both the Core Routers. iv) 1x1000BaseT management port v) 1xConsole Port | Should support at least ii) 8x10Gbps Ports. (Populated with 2x10G Single mode transceiver to SDC Internet Switch and 4x10G multimode transceiver) iii) 2x40G Ports (Populated with 2x40G multimode transceiver) for connectivity to both Spine Switches. iv) Should have additional 2x40G ports for connectivity to both the Core Routers. v) 1x1000BaseT management port vi) 1xConsole Port |
| Vol.2 | 2913 | Juniper Networks | Volume 2 | 180 (2.2) | The appliance must not have reported a backdoor vulnerability in OS in past five years | Kindly change this clause to - "The appliance must not have reported a backdoor vulnerability in OS in past three years" to allow participation of more OEMs. | Clause deleted |
| Vol.2 | 2914 | Juniper Networks | Volume 2 | 180 (2.7) | i) Firewall should have minimum 10 virtual contexts/VDOM ii) Firewall should be SD-WAN ready | As this is Intranet firewall, SD-WAN functionality wont be used. Kindly remove this clause. | Tender conditions shall prevail |
| Vol.2 | 2915 | Juniper Networks | Volume 2 | 5.3.6/ Next Generation Firewall/184 (4) | The proposed firewall appliance should have at least 12 ports of 10/100/1000 along with 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40 G ports from Day one | The Next Generation Firewall should be loaded with 100G ports to accommodate high traffic volume. 10/100/1008aseT ports are required on such high end firewall. Kindly change this clause to: "The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports with separate management port and 4 * 40/100 Gig SFP28 ports from Day one" | The proposed firewall appliance should have at least 8 ports of 10 Gig SFP+ ports, separate management port and 4 ports of 40Gbps QSFP from Day one. 2x40Gbps ports populated with 40Gbps multimode transceivers/cables for connectivity with Core Routers' 40Gbps QSFP ports/transceivers. 4x10Gbps SFP+ ports to be populated with 10G multimode transceivers for connectivity to other infrastructure within Data Center. |
| Vol.2 | 2916 | Juniper Networks | Volume 2 | 184 (6) | Should support 5 Gbps of IPSec VPN throughput and must support minimum 10000 VPN user | 5 Gbps of IPSec VPN throughput for 10,000 users would lead to only 0.5 Mbps throughput per user. Kindly change this clause to "Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user" so that each user gets at least 1 Mbps throughput. | Should support 5 Gbps of IPSec VPN throughput and must sup-port minimum 5000 VPN user |

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| Vol.2 | 2917 | Juniper Networks | Volume 2 | 184 (7) | Firewall should support 8 Million concurrent sessions and 200K new connections per second. | These are critical performance figure for any high end NetGen firewall and mentioned parameters may lead to performance bottle neck duing next 5 years operation. Kindly chamge this cause to "Firewall should support 40 Million concurrent sessions and 1000K new connections per second. | Tender conditions shall prevail |
| Vol.2 | 2918 | Juniper Networks | Volume 2 | 5.2.8 /Internet Switch (L-3)/136 (4) | Number of interfaces - 48x10/100/1000 Mbps RJ45 ports 2xSFP Ports (dedicated) | 2xSFP uplinks for 48 port GigE switch would introduce very high over- subscription. Kindly change this to - "Number of interfaces - 48x10/100/1000 Mbps RJ45 ports 4x10G SFP+ Ports (dedicated)". | Tender conditions shall prevail |
| Vol.2 | 2919 | Juniper Networks | Volume 2 | 3.1/Core Router/29 | Should support up to 16K MAC addresses | 16K MAC address support is too low for the Core Router of Smart City Network. Kindly change this clause to "Should support up to 1 Million MAC addresses". | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 2920 | Juniper Networks | Volume 2 | 296 (9) | Shall support - minimum 256K IPv4 and IPv6 routes - minimum 4K multicast routes | Service Provider grade router is required for the Core Router of Guwahati Smarl City. Routing parameters are too low. Kindly change this clause to "Shall support - minimum 2 Million IPv4 and 2 Million IPv6 routes - minimum 128 K multicast routes | Tender conditions shall prevail |
| Vol.2 | 2921 | Juniper Networks | Volume 2 | 297 (45) | Segment Routing | Kindly explain the use case of "SR and LDP integration support" feature asked under segment routing. May remove this Segment routing features to avoid ambiguity and particiption of more OEMs. | i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology-Independent Loop-Free iv) Alternate (TI-LFA) for faster convergence v) Remote-LFA |
| Vol.2 | 2922 | Juniper Networks | Volume 2 | 297 (27) | Hierarchical QoS | Kindly change this clause to "Hierarchical QoS with 256k queues" so that minimum QoS performance parameter is set. | Tender conditions shall prevail |
| Vol.2 | 2923 | Juniper Networks | Volume 2 | 5.5.3.3/Technical Specification of L2 Switches at POP Sites for DWDM/OTN/302 (1) | 24*10/100/1000 Base-TX/FX ports and 4 nos of 10G uplink ports. | Kindly change the clause to "24*10/100/1000 Base-TX/FX ports, 4 nos of 10G uplink ports and 2 nos. of 40G Ports for ring creation" for better performance. | Tender conditions shall prevail |
| Vol.2 | 2924 | Juniper Networks | Volume 2 | 302 (2) | Switch type Layer 2 | Kindly change the clause to "Switch type Layer 2 / Layer 3" for deployment flexibility. | 2. Switch Type- i) Layer 3 Switching/Routing ii) OSPF, OSPFv3, IS-IS, IS-IS for IPv6, BGPv4, Route Summarization, Policy Based Routing. iii) Layer 3 MPLS, MPLS-TE, VPLS/equivalent, EVPN support iv) Segment Routing for IPv4 and IPv6, TI-LFA v) VRF, L3 VPN, AES/3DES, RADIUS, IP SLA/ equivalent quoted in line item stated in BOQ "Any other Hardware or Software required to meet the RFP requirement" |
| Vol.2 | 2925 | Juniper Networks | Volume 2 | 302 (8) | Operating Temperatures - 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | The highest-ever temperature recorded in Guwahati was 40.3°C in May 1960. Kindly change this clause to "Operating Temperatures - 0° to 45° C, shall support 0% to 85% noncondensing humidity conditions. | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 2926 | Juniper Networks | Volume 2 | 303 (18) | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | "jumbi frame" looks like a typo error and jumbo frame support requirement should be mentioned. Request to change this clause to "Support upto 4K VLANs and 9216 bytes jumbo frame" | Support upto 4K VLANs with jumbo frame handling capability of 9K or 13K packet size |
| Vol.2 | 2927 | Juniper Networks | Volume 2 | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 2928 | Juniper Networks | Volume 2 | 303 (28) | Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 | Kindly change this clause to "Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent" | 28. Metro Features - i) Should support Ethernet Ring Protection offering sub 50-ms protection using ERPS as per ITU-T G.8032 or equivalent protocol. |
| Vol.2 | 2929 | Alcatel-Lucent Enterprise | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port/10 | Volume # 2 Page No # 85 | c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. | OSPF is a Layer 3 protocols and applicable at distribution and core level. Its not required at edge level switch | Clause Deleted - (c) Dynamic Routing Protocol - OSPFv2 & OSPF v3 from day 1.) |

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| Vol.2 | 2930 | Alcatel-Lucent Enterprise | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port/19 | Volume # 2 Page No # 84 | Persistent PoE Switch should have option of redundant power solution to ensure there is no break in connectivity and power to POE devices wherever required. | This is a requirement of redundant power supply. Please confirm. | Switch should support redundant Dual DC/AC Power inputs. |
| Vol.2 | 2931 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution /2 | Volume # 2 Page No # 165 | Active switching throughput should be minimum I) Spine Switch - 6.4 Tbps ii) Leaf (ToR) Switch - 1.44 Tbps | 1.44 Tbps is far less . We recommanded 2.16 Tbps throughput for Leaf swich, request you to please change to 2.16 Tbps | Tender conditions shall prevail |
| Vol.2 | 2932 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution /3.2 | Volume # 2 Page No # 166 | Leaf Switch – i) 24x 100BaseT Ports | We recommend to kindly change to 24X1000 BaseT ports. | Tender conditions shall prevail |
| Vol.2 | 2933 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution/6 | Volume # 2 Page No # 166 | Should have 32MB buffer. | Recommand 16GB RAM for Spine and 8 GB for leaf switch with 16GB flash on both switch for attaining min 32mb buffer | Tender conditions shall prevail |
| Vol.2 | 2934 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution/11 | Volume # 2 Page No # 166 | Support for 200,000 or more MAC addresses | We recommend to change this to min 100K as these many are enough and would qualify multiple OEMs. | Support for100,000 or more MAC addresses |
| Vol.2 | 2935 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution /18 | Volume # 2 Page No # 167 | Should support DHCP | We recommand to add L3VPN with DHCP, please rephrase to "Should Support DHCP L3VPN" | Tender conditions shall prevail |
| Vol.2 | 2936 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution /46 | Volume # 2 Page No # 168 | The OEM should have service Center in Eastern part of India. | we recommend OEM or OEM authorize Partner should have services center in eastern part. | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 2937 | Alcatel-Lucent Enterprise | 5.3.2 Data Center Spine & Leaf Switching Solution /47 | Volume # 2 Page No # 168 | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares. | we recommend OEM or OEM authorize Partner should have services center in eastern part. | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 2938 | Alcatel-Lucent Enterprise | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN/3 | Volume # 2 Page No # 302 | 32k or more | We recommand min 16K MAC address Also please refer Clause no. 7 is it mismatch as clause 7 recomends 12k Mac address. | 3. MAC - 16K or more MAC Addresses |
| Vol.2 | 2939 | Alcatel-Lucent Enterprise | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN/7 | Volume # 2 Page No # 302 | Switch should support minimum of 8K IPv4 hosts or better and 4K IPv6 hosts or better | We recommand 16K MAC address request you to please consider | Switch should support minimum 64K IPv4/IPv6 routes/hosts |
| Vol.2 | 2940 | Alcatel-Lucent Enterprise | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN/8 | Volume # 2 Page No # 303 | 0 degree to 55 degree, shall support 0% to 95% noncondensing humidity conditions | Normal swiches have 0 to 45 Degree and supports 5% to 96% Humidity, Request you to please rephrase to "0 degree to 45 degree, shall support 5% to 95% noncondensing humidity conditions | Operating Temperatures/Humidity - upto 45 degree, shall support upto 85% noncondensing humidity conditions. |
| Vol.2 | 2941 | Alcatel-Lucent Enterprise | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN/9 | Volume # 2 Page No # 303 | Switch should support minimum of 12K IPv4 routes and 6K IPv6 routes | OEM Specific, please rephrase "Switch should support minimum of 128 IPv4 routes and 256 IPv6 routes | Tender conditions shall prevail |

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| Vol.2 | 2942 | Alcatel-Lucent Enterprise | 5.5.3.3 Technical Specification of L2 Switches at POP Sites for DWDM/OTN/18 | Volume # 2 Page No # 303 | Support upto 4K VLANs with jumbi frame handling capability of 13K packet size | OEM specific, request to change from 13K to 9K Jumbo frame | Support upto 4K VLANs with jumbo frame handling capability of 9K Packet Size or better |
| Vol.1 | 2943 | CMS Computers Ltd. | volume-1 | 40 | B. Project Experience B1City Surveillance Projects The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project. | 1) As outdoor surveillance is similar to city surveillance , with silimar delivery challenges we request to allow out door surveillance experience 2) Request to reduce minimum value for experience as 10 CR to maximise participation. 3) Video analytics is a function of software & not ability to deliver project.Many biders have relevant experiance & undertsanding. Hence Video analytics required to be removed as qualification criteria. We request to change project experiance criteria as below The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on outdoor CCTV surveillance systems of minimum value of 10 Cr during last seven years as on the Bid Submission date per project | Refer to AddendumVI |
| Vol.1 | 2944 | CMS Computers Ltd. | volume-1 | 40 | B.Project Experience B2 Integrated Traffic Management System | Variable message display(VMD) is a important medium of information dessimination to Road Traffic users & vehicles. Hence we request to allow VMD experience as part qualification criteria. Kindly change requirement as below to maximise participation The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 5 Crores per project with the following components during last seven years (as on Bid Submission date) Components: - Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System / - ANPR System / - Variable Messaging Sign Boards | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 2945 | CMS Computers Ltd. | volume-1 | 40 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System ANPR System | Variable Messagins Sign Boards Variable message display(VMD) is a important medium of information dessimination to Road Traffic users & vehicles. Hence we request to allow VMD experience as part qualification criteria. Kindly change requirement as below to maximise participation The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 5 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System / Variable Messaging Sign Boards | Refer to Addendum 7 (Sl. No. 21) |

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| Vol.2 | 2946 | CMS Computers Ltd. | l Traffic Signal Co | 222 | Technical Specifications of Traffic Controller "Sr no. 15 Standards compliance:" EN 50556/AS/NZS ISO 9001:1994 for design & servicing. AND "EN 12675/IEC 60068 for functional safety, EN 55024:2010 & AS/NZS 60950/BS EN 61000-3-3 or equivalent for voltage fluctuations, or equivalent" | Asked standards are not as per Indian Standards. We request to allow Tarffic controller as per Indian Road Congress standard IRC-93 | Standards compliance: EN 50556 ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety, |
| Vol.2 | 2947 | CMS Computers Ltd. | .6 Traffic Light As | 224 | 5.4.1.6 Traffic Light Aspects "Sr no. 4 All units operate at voltage of - 12 / 24 volts DC." | As controllers are designed to operate Traffic lights working on 230vAC also. 12vDC/24vDC Tarffic lights will limit OEM participation. We request to allow 230vAC Traffic light also | All units operate at voltage of - 12 / 24 volts DC/ 230 V AC/ 40V AC" |
| Vol.2 | 2948 | Millennium Automation Private Ltd. | VOLUME- 2/5.1.3.1 Dome CCTV Cameras 5.1.3.2 Fixed Bullet CCTV Cameras | 7. FOV (Field of View)/Angel : | Wide: 104° x 54° (H x V) Tele: 33° x 19° (H x V) & "+/- 30° allowed" | Request kindly keep it simple in terms of Required orizontal & Vertical | Tender conditions shall prevail |
| Vol.2 | 2949 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.1 Dome CCTV Cameras 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | | Three-level password protection, IP Address filtering, User Access Log, HTTPS encryption 8.02.1x network authentication with EAP/TLS Signed Firmware 4.FTP disabled and Telnet closed, 5. OEM need to confirm on their letter head that any component/ hardware/ parts/ assembly/ software including firmware used in the offered solutions 6. Any of the security certifications of IEC/EN/UL -60950-1 /60950-22, IEC-62471 | Asked functionality is brands specific . Thus request you kindly remove it. FTP used for snapshot upload and telnet use for troubeshooting point of you . | Tender conditions shall prevail |
| Vol.2 | 2950 | Millennium Automation Private Ltd. | | 28. OEM Criteria 29. OEM Criteria | OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | OEM Criteria should be part of elegibility criteria for participating brand/OEM. Thus request you kindly remove it from camera's specification. | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE) |
| Vol.2 | 2951 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | 14. Multiple Streams | Quad stream | Triple stream is enough for any camera to fulfill required purpose. Main stream for recording. Sub stream for mobile application. Third stream for 3rd party application. Thus request you kindly amend it from quad stream to triple stream. | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |

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| Vol.2 | 2952 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.2 Fixed Bullet CCTV Cameras | 22. Analytics | Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, Crowd density estimation. | Intelliget video analytics software's used to track different analytics behaviour's instead of edge based camera analytics. Edge based analytics is not much capable to handle dynamic behaviour's. A Camera should be equiped from basic features like Motion, Tampring, line crossing, intrusion etc. Thus request you kindly mention analytic in VA Software scope. | Edge Analytics for all surveillance Cameras (Fixed and PTZ) The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection. |
| Vol.2 | 2953 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.2 Fixed Bullet CCTV Cameras | 27. Certification | UL, EN, CE, FCC, ONVIF profile S, G & T | UL & EN certificate used as a substitue for each other . Thus request you kindly amend it to UL/EN, CE, FCC . | Tender conditions shall prevail |
| Vol.2 | 2954 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.3 PTZ CCTV Cameras | 17. Tilt | 3° ~ 90°, up to 300°/s | Generally $160^\circ/s\ /200^\circ/s$ tilt speed used for tilt . Thus request you kindly amend it from $300^\circ/s$ to $200^\circ/s$. | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 2955 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.3 PTZ CCTV Cameras | 26. Analytics | Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | Intelliget video analytics software's used to track different analytics behaviour's instead of edge based camera analytics. Edge based analytics is not much capable to handle dynamic behaviour's. A Camera should be equiped from basic features like Motion , Tampring, line crossing , intrusion etc. Thus request you kindly mention analytic in VA Software scope. | Edge Analytics for all surveillance Cameras (Fixed and PTZ) The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection. |
| Vol.2 | 2956 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.3 PTZ CCTV Cameras | 27. Alarm I/O | Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interface | for 3rd party integration 2/1 alarm inputs is enough. Thus request you kindly provide clarity for 4/2. | Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface |
| Vol.2 | 2957 | Millennium Automation Private Ltd. | VOLUME-2/ 5.1.3.3 PTZ CCTV Cameras | 33.IR Illuminator | Inbuilt 850nm intensity adjustable IR with minimum 180 meters range, with object identification | 120mtr/150mtr is general IR distance used for PTZ . While 180meter is asked . Request you kindly amend it or provide clarity . | IR Illuminator: Inbuilt intensity adjustable IR with minimum 180 meters range, with object identification |
| Vol.1 | 2958 | i2V Systems Pvt. Ltd | Volume1.pdf | Page:28 | Eligible Goods and Services, and OEM Criteria: 2.29. The proposed OEM should have installed base of at least 20% of the quoted product in terms of volume in a single project. | We hereby request you to Kindly please Delete this Clause, as it is Specific to Single OEM & that technical Specification is being Favoured to Single OEM. | Tender conditions shall prevail. |

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| Vol.1 | 2959 | i2V Systems Pvt. Ltd | Volume1.pdf | Page:28 | h) The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India with at least 1000 cameras in last 3 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from Client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents. | We hereby request you to allow us to Bid with Amendment to this Clause as Follows: "The OEM for VMS proposed by the Bidder must be operational in minimum 2 City Surveillance projects in India in last 7 years as on date of submission of bid. Undertaking from OEM and successful completion/ installation report from client (State/ Central Government Department or Central/ State PSUs/ Smart City) needs to be submitted along with the bid documents". | Tender conditions shall prevail. |
| Vol.1 | 2960 | i2V Systems Pvt. Ltd | Volume1.pdf | Page:28 | i) The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects in India with at least 1000 cameras/sensors in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central /State PSUs/ Smart City) needs to be submitted along with the bid documents. | We hereby request you to allow us to Bid with Amendment to this Clause as Follows: "The ICCC Solution proposed by the Bidder must be operational in minimum 2 City wide projects/Defense Projects/PSU's/Power Plant / Oil & Gas Plants in India in India in last 3 years. Undertaking from OEM and successful completion/ installation report from client (State / Central Government Department or Central / State PSUs/ Smart City) needs to be submitted along with the bid documents" We Understand that these Clauses are used to have a Quality OEM onboard, however a Competent OEM can also be Evaluated on the Basis of the Quality Certifications like ISO 9001:2015, ISO 27001:2013 & CMMI Level 3. | Tender conditions shall prevail. |
| Vol.1 | 2961 | i2V Systems Pvt. Ltd | Volume1.pdf | Page:42 | | We hereby request you to allow us to Bid with Amendment to this Clause as Follows: "Technical Bid Criteria & Evaluation: Integrated Command and Control Centre Solution (OEM Criteria): No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City/Defense Projects in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance/ITMS/Perimeter Intsuion Detction Systems(PIDS)/RADAR's etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. (Copy of Completion Certificates from Client mentioning name of CCC Software.) | Tender conditions shall prevail. |
| Vol.1 | 2962 | i2V Systems Pvt. Ltd | Volume1.pdf | Page:42 | VMS (OEM Criteria): No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room and consisting of at least 1000 IP CCTV Cameras in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis.(Copy of Completion Certificates from Client mentioning name of VMS Software.) | We hereby request you to allow us to Bid with Amendment to this Clause as Follows: "MS (OEM Criteria): No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City/Defense Projects in India where the VMS proposed by the Bidder is fully operational and integrated with Central Control Centre/ Room in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis.(Copy of Completion Certificates from Client mentioning name of VMS Software.)" | Tender conditions shall prevail. |
| Vol.2 | 2963 | i2V Systems Pvt. Ltd | Volume2.pdf | Page:103 | 5.1.4.12 VMS System Size: 2. The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | We hereby request you to allow us to Bid with Amendment to this Clause as Follows: "The VMS OEM must have at least one project experience of minimum 500 cameras in India. (PO copy required to be submitted). | Tender conditions shall prevail |
| Vol.2 | 2964 | i2V Systems Pvt. Ltd | Volume2.pdf | Page:117 | 5.2.2.1 Integrated Command Control Platform: 74. Smart City Platform/Software provider shall be reputed company and Member of Smart Cities Council or Navigant Research Report for Smart Cities Suppliers. | We hereby request you to please Ammend this Clause as Below: "Integrated Command Control Platform: 74. Smart City Platform/Software provider shall be reputed company and shall possess the Following Certificates with them 1. ISO 9001:2015 - Quality Management Systems Certificate 2. ISO 27001:2013 - Certificate 3. CMMI | Tender conditions shall prevail |

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| Vol.2 | 2965 | i2V Systems Pvt. Ltd | Volume2.pdf | Page:230 | 5.4.2.1 Functional Requirement – Traffic Violation Detections System: c) The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India. | We hereby request you allow us to Bid with a request to allow: "Functional Requirement – Traffic Violation Detections System: c) The ITMS OEM should have supplied at least 100 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India." | The ITMS OEM should have supplied and deployed proposed system for atleast 500 ANPR systems, 100 RLVD systems and 200 SVD systems in India |
| Vol.2 | 2966 | i2V Systems Pvt. Ltd | Volume2.pdf | Page:230 | 5.4.2.1 Functional Requirement – Traffic Violation Detections System: The ITMS Software should be NABL accredited lab for accuracy | We hereby request you to Kindly please Delete this Clause, as it is Specific to Single OEM & that technical Specification is being Favoured to Single OEM. | NABL Clause stands deleted. Please read the clause as In ITMS, SVD system should have proper test report and certificate (Legal Decree/type approval/homologation). The test reports/certificates should be provided by domestic/international labs who have mandate to provide the same for speed enforcement system. The test reports should be in compliance to OIMLR91, D11 and WELMEC 7.2 norms, |
| Vol.2 | 2967 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 1.3 | 180 | Appliance must Support at least 15 Million Concurrent firewall connections on device from day 1 | Appliance must Support at least 40 Million Concurrent firewall connections on device from day 1 | Tender conditions shall prevail |
| Vol.2 | 2968 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 1.6 | 180 | The Appliance must deliver the SSL/TLS inspection throughput of 4 Gbps. | The Appliance must deliver the SSL/TLS inspection throughput of 15 Gbps. | Clause deleted |
| Vol.2 | 2969 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 1.7 | 180 | No limitation for client connecting using SSL VPN | Please delete this clause | The device should support 1000 SSL VPN clients from day-1 |
| Vol.2 | 2970 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 2.2 | 181 | The appliance must not have reported a backdoor vulnerability in OS in past five years | Please delete this clause | Clause deleted |
| Vol.2 | 2971 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 2.7 | 181 | i) Firewall should have minimum 10 virtual contexts/VDOM | Please delete this clause | Tender conditions shall prevail |
| Vol.2 | 2972 | Millennium Automation Private Ltd. | VOL II / 5.3.5 / Intranet Firewall with IPS / Clause no 3.5 | 182 | IPS must deliver more than 10000 fingerprint situations for detecting exploit attempts against known vulnerabilities in protocol specific TCP/UPD port number | IPS must deliver more than 10000 fingerprint/20K DPI signatures situations for detecting exploit attempts against known vulnerabilities in protocol specific TCP/UPD port number | Clause deleted |
| Vol.2 | 2973 | Millennium Automation Private Ltd. | VOL II / 5.3.6 / Next Generation Firewall / Clause no 8 | 184 | Firewall should support at least 1000 VLANs | Firewall should support at least 500 VLANs | Tender conditions shall prevail |
| Vol.2 | 2974 | Millennium Automation Private Ltd. | VOL II / 5.3.6 / Next Generation Firewall / Clause no 19 | 185 | Should support Application Visibility and Control (AVC) supports more than 10000 application-layer and riskbased controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Should support Application Visibility and Control (AVC) supports more than 3500 application-layer and riskbased controls that can invoke tailored intrusion prevention system (IPS) threat detection policies to optimize security effectiveness. | Clause deleted |
| Vol.2 | 2975 | Millennium Automation Private Ltd. | VOL II / 5.3.6 / Next Generation Firewall / Clause no 23 | 185 | The solution must provide a full-featured NBA capability to detect threats emerging from inside the network (i.e. ones that have not passed through a perimeter IPS). This includes the ability to establish "normal" traffic baselines through flow analysis techniques and the ability to detect deviations from normal baselines. | Please delete this clause | Clause deleted |
| Vol.2 | 2976 | Millennium Automation Private Ltd. | VOL II / 5.3.6 / Next Generation Firewall / Clause no 24 | 185 | The NBA capability must provide the option of supplying endpoint intelligence to the IPS for correlation against intrusion events to aid in event impact prioritization. | Please delete this clause | Clause deleted |

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| Vol.2 | 2977 | Millennium Automation Private Ltd. | VOL II / 5.3.6 / Next Generation Firewall / Clause no 25 | 185 | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. On-premise Malware Behaviour Analysis appliance/Sandbox Solution should have integrated redundant power supply and mini-mum of 2 x 10 ports with populated transceivers as per design requirement. | The solution shall provide on-premise based sandbox technology where the objectionable content may be executed and inspected. The appliance based Sandbox should support 2200 web files/hour, 300-400 dynamic files/hour and 1 RU. The appliance Sandbox should support API. | Clause deleted |
| Vol.2 | 2978 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 89 of 400 | Video management server, on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage. | Video management server, on Linux operating system on which the VMS is hosted upon, shall run seamlessly in the background to manage connections, access and storage | Tender conditions shall prevail |
| Vol.2 | 2979 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 90 of 400 | All the offered VMS and cameras shall have ONVIF compliance. | All the offered VMS and cameras shall have ONVIF compliance. VMS OEM must be ONVIF member with profile S, G and T complied | Tender conditions shall prevail |
| Vol.2 | 2980 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 90 of 400 | The VMS shall be enabled for integration with any external Video Analytics Systems | The VMS shall have integrated Video Analytics Systems to optimise server hardware requirement. | As per RFP, Bidder to fulfil tender analytics requirement |
| Vol.2 | 2981 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 91 of 400 | All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high resolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | All CCTV cameras locations shall be overlaid in graphical map in the VMS Graphical User Interface (GUI). The cameras selection for live and archive viewing shall be possible via clicking in the camera location on the graphical map. The graphical map shall be of high-resolution enabling operator to zoom-in for specific location while selecting a camera for viewing. | As Per RFP Minimum Requirement mentioned in Tender, Bidder can propose better |
| Vol.2 | 2982 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 92 of 400 | The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. | The VMS shall support retrieving data from edge storage. Thus, when a lost or broken connection is restored, it shall be possible to retrieve the video from SD card and store it on central storage. Therefore the camera and VMS must be ONVIF profile G compliant | As Per RFP Minimum Requirement mentioned in Tender, Bidder can propose better |
| Vol.2 | 2983 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 93 of 400 | VMS/ICCC shall support integration with the ANPR application. | VMS must have integrated ANPR application | It is required that the functionality is to be provided in totality, this may be by fighter by VMS / ICCC / VA or any other application. |
| Vol.2 | 2984 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 93 of 400 | VMS shall support integration with other online and offline video analytic applications | VMS must have integrated online and offline video analytic applications | Tender conditions shall prevail |
| Vol.2 | 2985 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 94 of 400 | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Speed of the moving object v. Defined area entry/appearance and zone exit/disappearance | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Defined area entry/appearance and zone exit/disappearance | System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion iv. Defined area entry/appearance and zone exit/disappearance |
| Vol.2 | 2986 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 94 of 400 | Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection | Video management software shall incorporate online video analytics on live video images. It shall include the following video analytics detection tools: a. Presence detection for moving and stopped vehicles b. Directional sensitive presence detection c. Congestion Detection d. Loitering detection e. Improper Parking f. Camera Tampering g. Abandoned objects detection h. Fire detection i. Smoke detection j. Face Capture k, Event against face with No Mask l. Event against not maintaining minimum guided social distancing m. Crowd detection | Better specifications are acceptable |
| Vol.2 | 2987 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 95 of 400 | The user interface shall be via a GUI providing multiple video streams simultaneously on multiple monitors. | The user interface shall be via a GUI providing video streams simultaneously on multiple monitors. Thus VMS must be capable to handle up to 4 monitors with out video wall controller. | Better specifications are acceptable |
| Vol.2 | 2988 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 95 of 400 | The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. | The system shall allow the viewing of recorded video from any camera on the system at whatever rate the camera was recorded. It must be possible to view live and recorded view of many cameras simultaneously in a single GUI grid | Better specifications are acceptable |

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| Vol.2 | 2989 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 96 of 400 | The GUI shall conform to standard Windows conventions | The GUI shall conform to standard Windows conventions. The client software must be possible to run on windows when server software is on Linux operating system for security issue. | Tender conditions shall prevail |
| Vol.2 | 2990 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 102 of 400 | VMS shall be integrated within a consolidated GUI that would include other command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | VMS shall be integrated seemlessly with command control Center systems as well. All events, activations and alarms that occur with the VMS and its sub systems will interact seamlessly between the command and control center sub systems as required | Tender conditions shall prevail |
| Vol.2 | 2991 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | If an SDK solution / Object model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / Object model shall be supplied with all required supporting software to allow the integration of the system with new devices and systems. | If an SDK solution / API is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems | If an SDK solution / API /Object Model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems |
| Vol.2 | 2992 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | Either the OPC or the SDK or Object Model shall manage the interface between the VMS, GUI and the other City Management systems as required. | VMS must have open API for any integration with any systems. | Tender conditions shall prevail |
| Vol.2 | 2993 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | The OPC or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. | The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities. |
| Vol.2 | 2994 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | If an OPC interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | If an API interface cannot be provided, an alternative solution shall be provided for this data using a standard open protocol and confirmation as to how this shall be implemented shall be provided in the technical proposal return | Tender conditions shall prevail |
| Vol.2 | 2995 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | The VMS shall enable handling of up to at least 10,000 cameras for future scalability as may be required at additional cost of camera license. | The VMS shall enable handling unlimited cameras for future scalability as may be required at additional cost of camera license | Tender conditions shall prevail |
| Vol.2 | 2996 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 103 of 400 | The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted). | The VMS OEM must have at least one project experience of minimum 10000 cameras in India in a single project. (PO copy required to be submitted). | Tender conditions shall prevail |
| Vol.2 | 2997 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should allow multiple instances of Client Viewer in a single workstation | VA should allow multiple instances of Client Viewer in a single workstation in VMS GUI | VA should allow multiple instances of Client Viewer in a single workstation in VMS GUI |
| Vol.2 | 2998 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should be able to utilize multiple monitors connected to the workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | VA should be able to utilize multiple monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) | VA should be able to utilize multiple monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.) |
| Vol.2 | 2999 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | 106 of 400 | VA should support multiple Video Analytics servers running on different machines. | VA should support multiple Video Analytics servers running on different machines. It must be possible to run VMS and analytics in same server for hardware optimisation | Tender conditions shall prevail |
| Vol.2 | 3000 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must have development centre in India for last 10 years. Incorporation certificate must be attached. | Tender conditions shall prevail |
| Vol.2 | 3001 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The VMS OEM must submit minimum 10 nos of satisfactorily running certificate from any Govt/Railways/Airports/Police department. | Tender conditions shall prevail |
| Vol.2 | 3002 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The system should allow the user to mark any important section of video as do not delete. This portion will need administration confirmation to delete in future | Tender conditions shall prevail |
| Vol.2 | 3003 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | It should be possible to view the activities on the operator screen from the supervisor/administrator screen, including all the windows open on the operator screen. It should also be possible to record the screen if required | Tender conditions shall prevail |
| Vol.2 | 3004 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The VMS should support layered maps using standard picture files, GIS maps and online maps such as Google, Bing, Open street maps. It should be possible to drag and drop the cameras on the map for easy navigation | Tender conditions shall prevail |

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| Vol.2 | 3005 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The VMS should show event notification from the cameras on the map itself. The operator should be able to click on the event notification of a particular camera on the map and the VMS should open the event window on the operator screen. | Tender conditions shall prevail |
| Vol.2 | 3006 | Videonetics (2nd set) | 5.1.4 Video Management System (VMS) | | New Clause | The VMS shall be Codec, Operating systems (Linux and Windows and mix platform) and IP camera agnostic such that it can support devices that are not supplied by the manufacturer/developer of the VMS software and Codec hardware | Tender conditions shall prevail |
| Vol.1 | 3007 | TNPL | VOL-1, Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'A' | | A. The Sole Bidder shall have an average annual turnover of INR 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet INR 250 Crore Average Annual Turnover requirement | Request please add the following In case, consortium member is MSME of same field then average annual turnover relaxation INR 20 Crores for each MSME (not lead bidder) for last 3 years o All members together should meet INR 200 Crore Average Annual Turnover requirement MSMEs are the backbone of our country's growth strategy and in order to encourage and create a level playing field for MSME, the tendered is requested to allow eligible MSME to participate in the bid as consortium partner. The turnover criteria for MSME should be set such that they become eligible for participaing in the bid. Average Annual turnoover of around 20 crores indian rupees. | Tender conditions shall prevail. |
| Vol.1 | 3008 | TNPL | Vol-1, Page 57, Table 1(Pre Qualification Requirements), SI No. 2 'B' | | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services | B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 100 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services Reference CVC guidelines on procurement, the Average Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least 30% of the estimated cost. | Tender conditions shall prevail. |
| Vol.1 | 3009 | TNPL | Vol-1,Page 40, Clause 3.6.1- Technical Bid Criteria and Evaluation. SI No. B2 | | Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks 3 Projects 10 2 Projects 8 1 Project 6 | The criteria should be made applicable to OEMs as it has been done for ICCC & VMS Request consider this requirement as only a handful System Integrators are creating eligibility for Smart City Projects and therefore restrict the entry of competent system integratoors. Therefore the experience of OEM should be considered. | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 3010 | TNPL | Vol-1,Page 39, Clause 3.6.1- Technical Bid Criteria and Evaluation. | | | Request Please include Proven experience in desigining and implementation of LAN and WAN networks using wired and wireless technologyies This experience will be critical for success of any smart city project, especially given the challenging environement/terrain in Guwahati | Tender conditions shall prevail. |
| Vol.1 | 3011 | TNPL | Vol-1,Page 39, Clause 3.6.1- Technical Bid Criteria and Evaluation. | | | Request Please Include At least 5 Experience in planning, desigining, deployment and maintenance of wireless network This experience will be critical for success of any smart city project, especially given the challenging environement/terrain in Guwahati | Tender conditions shall prevail. |

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| Vol.1 | 3012 | TNPL | Vol-1,Page 42, Clause 3.6.1- Technical Bid Criteria and Evaluation. SI No. B6 | | The Sole Bidder or any consortium member (in case of consortium) have been awared and successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 10 Crores per projects during last Seven (&) years (as on Bid Submission date) | Request Please ammed to The Sole Bidder or any consortium member (in case of consortium) have successfully designed, executed & commissioned and Operation Maintenance of Data Centre Project for any State/Central Government Department or Central/State PSUs/Smart City in India of minimum value of INR 5 Crores per projects during last Seven (&) years (as on Bid Submission date) | Tender conditions shall prevail. |
| Vol.2 | 3013 | TNPL | Vol-2,Page 306, Clause 5.5.5, RF Connectivity, SI. No. 7, Page 308, Clause 5.5.6, SI. No. 6, Page 312, Clause 5.5.8 SI. No. 5 | | Radio System should support Channel Bandwidth of 20,40,80 MHz | Request Please modity the clause Radio System should support Channel Bandwidth of 20,40 MHz 80Mhz for Point of Point or Point to Multipoint is not a recommended choice as its primarily used for Wi-Fi devices where range (less than 100 mts) and interference are minimum. | Radio System should support Channel Bandwidth of 20,40 MHz |
| Vol.2 | 3014 | TNPL | Vol-2,Page 312, Clause 5.5.8 Sl. No. 41 | | Certification 1. MEP | Can you please elaborate on what is required here | Clause deleted |
| Vol.2 | 3015 | TNPL | Vol-2, Page 210, 5.4.1.3 | | The system shall have a distributed architecture of subsystems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub-systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. | Request Please ammend the clause The system shall have a distributed architecture so that signalized junctions can be appropriately grouped into Corridors. This requirement provided in this clause is SCATS (Sydney Coordinated Adaptive Traffic System) specific. Such architectural requirment is not needed for ATCS solutions used in India like CoSiCoSt (C-DAC) & SCOOT. | The system shall have a distributed architecture of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions |
| Vol.2 | 3016 | TNPL | Vol-2, Page 210, 5.4.1.3 | | Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling subsystems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future. | Please remove this clause This requirement is again SCATS specific which aagain in our view is not suitable for Indian Scenario . ATCS systems do not use Regional computers so there is no requirement for 30 regional users. an you also explain the need for 100 ATCS users to undertsna the requirement. | Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time. The proposed ATSC system shall be scalable to include any additional junctions in the future |
| Vol.2 | 3017 | TNPL | Vol-2, Page 210, 5.4.1.3 | | When a link is established between two subsystems, the cycle generator of the subsystem linking is speeded up or slowed down (i.e. the cycle time of the subsystem is increased or decreased) until the specified relationship between the two subsystems is achieved. If a junction in a subsystem is required to change its grouping frequently depending on traffic conditions, it should be dynamically linked or delinked with other subsystems. | Request Please remove this clause This is not a generic requirement and specific SCATS system | Tender conditions shall prevail |
| Vol.2 | 3018 | TNPL | Vol-2, Page 222, 5.4.1.4 | | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB | Request Please remove This is not a generic requirement. In an ATCS scenario, the requirement of 512 K flash and 128 K RAM and need for additional SD cards is not understood. This appears to be specific to some solution and is not needed to meet the objective of this RFP | Tender conditions shall prevail |
| Vol.2 | 3019 | TNPL | Vol-2, Page 222, 5.4.1.4 | | The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. | Request please remove 32 bit/64 bit This is not a generic requirement as it is specific to different systems based on computing requirements and power etc. The objective of ATCS as required in the RFP needs to be satisfied by the system deployed | The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. |
| Vol.2 | 3020 | TNPL | -2, Page 224, 5.4. | .1.6 | Operating Temperature Range: As per NOIDA weather conditions Turn Off/Turn ON Time: 75 milli seconds max | Request Please remove this clause Typo error of NOIDA | Operating Temperature Range: As per Guwahati weather conditions Turn Off/Turn ON Time: 75 milli seconds max |

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| Vol.2 | 3021 | TNPL | Vol-2, Page 225, 5.4.1.7 | | The ATCC system shall be deployed on city road primarily on city's entry, exit and at major points of intersection in NOIDA, the objective of the sub-system is to collect traffic data at major points. | Please provide the Quantity and Location of ATCC in BoQ type error of NOIDA to be corrected | The ATCC system shall be deployed on city road primarily on city's entry, exit point and other major points where other systems are not covered Guwahati. |
| Vol.2 | 3022 | Amnex Infotechnologie s Pvt Ltd | Vol-2/ 4.18 Geographical Information System (GIS) platform | 40 | SI shall provide GIS system and integrate it with ICCC or other systems. The SI will have to consult with GSCL and confirm what all GIS map/layer/dataset is available with the city. If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. as the part of this project. It will also be the scope of SI to develop component specific GIS layers/utilities as & when requested by GSCL. The SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project. | If imagery needs to be provided by SI than GCP for image rectification/processing will be provided by client or bidder have to conduct DGPS survey for GCP collection. Please clarify. | Tender conditions shall prevail |
| Vol.2 | 3023 | Amnex Infotechnologie s Pvt Ltd | Vol-2/ 4.18 Geographical Information System (GIS) platform | 40 | SI shall provide GIS system and integrate it with ICCC or other systems. The SI will have to consult with GSCL and confirm what all GIS map/layer/dataset is available with the city. If the map/layer/dataset is not already available or in the process of being created by the city, the SI will have to prepare the GIS base maps, layers and dataset for all the components, assets, properties, critical infrastructure etc. as the part of this project. It will also be the scope of SI to develop component specific GIS layers/utilities as & when requested by GSCL. The SI will also be responsible to ensure that the GIS datasets are updated at regular frequency based on nature of datasets to ensure accuracy during the course of the entire project. | It is assumed that only the surface utilities mapping needs to be carriedout and geo-referneced AsBuilt Diagrams in soft copy format (*.shp/*.DWG) of the infrustructure utility will be provided by concerned departement with coordinate information. Places exist. | Tender conditions shall prevail |
| Vol.2 | 3024 | Amnex Infotechnologie s Pvt Ltd | Vol-2/7.0 Data Centre (Hosted at State Data Centre) | 399 | 7.1.4 GIS Enterprise Software | Please clarify whether COTS based or Open source Enterprise software is required. Kindly provide the Enterprise GIS software specification like number of cores etc. | Tender conditions shall prevail |
| Vol.1 | 3025 | Amnex Infotechnologie s Pvt Ltd | Vol-1/3.6.1 Technical Bid Criteria & Evaluation B2 | 40 | The Sole Bildder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks 2 Projects 10 2 Projects 6 1 Project 6 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) Components: Controlling Traffic Signals with centralized software system/ Adaptive Traffic Control System AND-OR RLVD System / ANPR System Marks shall be allotted as below: Number of Projects Marks 3 Projects 10 2 Projects 8 1 Project 6 | Refer to Addendum 7 (Sl. No. 21) |
| Vol.2 | 3026 | Aditya Infotech Ltd. | 5.1.3.2/Fixed Bullet CCTV Cameras/14/Mult iple Streams | | Quad stream | PIz make it triple stream so that the camera cost should be appropriate and maximum OEM can participate | Multiple Streams: Minimum Three stream |

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| Vol.2 | 3027 | Aditya Infotech Ltd. | 5.1.3.2 Fixed Bullet CCTV Cameras | | Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 5 Privacy masks, noise reduction, SNR >50 dB | Ptz change image orientation to 180 deg & Mirroring as 90 deg, 270 deg image orientation is of no use, change to 4 Privacy masks to make it generic | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 3028 | Aditya Infotech Ltd. | 5.1.3.2 Fixed Bullet CCTV Cameras | | Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, Crowd density estimation. | Plz remove crowd density estimation as it is very high compute analytics and edge base analytics are not so accurate so plz allow to use external VA Licenses to be used | Edge Analytics The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction |
| Vol.2 | 3029 | Aditya Infotech Ltd. | 5.1.3.3/ PTZ CCTV Cameras/11/ Multiple Streams | | Quad stream | Plz make it triple stream so that the camera cost should be appropriate and maximum Oem canparticipate | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 3030 | Aditya Infotech Ltd. | 5.1.3.2 Fixed Bullet CCTV Cameras | | Pan: 360° endless/continuous, up to 120°/s | PAN Speed should be more as it has to cover 360 deg s o piz allow Pan Speed: 300°/s; | Better specifications are acceptable |
| Vol.2 | 3031 | Aditya Infotech Ltd. | 5.1.3.2 Fixed Bullet CCTV Cameras | | Tilt: 3° ~ 90°, up to 300°/s | Tilt speed should be low as it ha sto cover only 90 deg so allow Tilt Speed : 200°/s | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 3032 | Aditya Infotech Ltd. | 5.1.3.2 Fixed Bullet CCTV Cameras | | Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | PIz remove Loitering, Counting , Occupancy and Crowd density estimation as these need high compute and are not accurate on edge so pIz allow external analytics | Edge Analytics The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction |
| Vol.2 | 3033 | Veirnt CIS India Pvt Ltd | 5.4.1.5 Camera /Thermal Vehicle Detector | 223 | 5.4.1.5 Camera /Thermal Vehicle Detector | Please make it to 4D Radar. Camera cannot detect vehciles at long distance, cannot work FOG DARK, cannot work with dirt It is impossibile that camera can full fill the functional requirement mentioned in (2, 3, 4) Also please mention the queue length and distncae how much detector has to see. To make any city smart and work with indian traffic it should be minimum 150 meters as city as on date already have more than 120 meters queue length in many junctions | |

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| Vol.2 | 3034 | Veirnt CIS India Pvt Ltd | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 226 | Point 11-The ATCC system shall meet the following accuracy levels when compared with actual data collected using other means at each location of all the installed locations (minimum accuracy requirements) in day and night & in FOG & poor visibility situations. • Counting of vehicles: > 90% • Classification of vehicles (w.r.t. each class): > 80% | The functional requirments cannot be met by camera. It should be either thermal or Radar. Camera cannot work in FOG, poor visibility, with dirt on the face, rains, poor visibility (T Wight conditon) and cannot see enough distance. REQUEST YOU TO PLEASE MAKE IT 4D radar and Add Range of 150 meter | Point 11-The ATCC system shall meet the following accuracy levels when compared with actual data collected using other means at each location of all the installed locations (minimum accuracy requirements) in day and night & in FOG & poor visibility situations. • Counting of vehicles: > 95% • Classification of vehicles (w.r.t. each class); > 95% |
| Vol.2 | 3035 | Veirnt CIS India Pvt Ltd | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 226 | 18-ATCC shall be able to process simultaneously at least 100 vehicles and parallel passages of the vehicles at that location at a given point of time and provide queue length estimation for minimum 85 meters | It is important that vehcile detectors see at STOP LINE AND QUEUE together at 85 meter and detect queue length as well as do good analystics to reach results. This is not possibile as cameras have limits. Please make it 4D radar make length estimation to 150 meters. In times of traffic 85 meters is nothing and System will work on saturation stage | Tender conditions shall prevail |
| Vol.2 | 3036 | Veirnt CIS India Pvt Ltd | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 226 | 21-The ATCC should be able to count and classify the vehicles with minimum accuracy requirements for vehicles traveling between 20 kmph to 120 kmph speeds. | In dark, fog, bad light conditiion, twligght, dirt on camera it cannot work Camera is not capabale to do this. Please add radar/thermal | Tender conditions shall prevail |
| Vol.2 | 3037 | Veirnt CIS India Pvt Ltd | 5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal | 227 | Classification in day, night and FOG conditions | Only radar can provide it with god accuray as asked in bid All leading cities like Delhi, Mumbai and many other cities radars are shorted based on its performance. We request you to please allow the same | Solution shall work as per Guwahati weather condition |
| Vol.2 | 3038 | Veirnt CIS India Pvt Ltd | 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 236 | 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | Some of the speicifications are closed . We request you to please allow certified cameras as per solution requirement as many features like protocols are not important | Tender conditions shall prevail |
| Vol.2 | 3039 | Veirnt CIS India Pvt Ltd | 5.4.2.6 ANPR HW Requirements | 244 | 5.4.2.6 ANPR HW Requirements | Specifications like shutter speed and minimum illumination require is irrelvant as in ANPR shutter speed of 1/1000 or max 1/1000 cannot be used. More over similary very low illumination cannot be used because of various reasons. | 1/25 TO 1/15000 SHUTTER SPEED |
| Vol.2 | 3040 | Veirnt CIS India Pvt Ltd | 5.4.2.6 ANPR HW Requirements | 244 | WDR Up to 140 dB | WDR should be less or not relvant as its IP camera | Clause to be read as WDR >= 120 Db for both ANPR & RLVD Camera |
| Vol.2 | 3041 | Veirnt CIS India Pvt Ltd | 5.4.3 Speed Violation Detection System (SVD) | 249 | 5.4.3.2 Speed Violation Detection System Requirements | No TEST REPROTS OR CERTIFICATION/TYPE APROVAL/LEGAL DECREE IS ASKED. PLEASE CONFIRM. We strongly suggets that to safeguard Client TEST reports and Certificates should be Must for the system. | Tender conditions shall prevail |
| Vol.2 | 3042 | Veirnt CIS India Pvt Ltd | 5.4.3 Speed Violation Detection System (SVD) | 249 | TEST REPORTS | We suggets that test reports in accordance to OIML R 91 & D11 and welmec 7.2 should be asked as it gurantees proper testing of proposed systems. Else only compartive reports will be submitted which are not good for fineing citizens | Proper test Reports and Certification for Speed in accordance to OIML R 91 D11 |
| Vol.2 | 3043 | Veirnt CIS India Pvt Ltd | 5.4.3 Speed Violation Detection System (SVD) | 249 | MAF | Please confirm if MAF of RADAR is also required . | MAF of RADAR is also required . |

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| Vol.2 | 3044 | Veirnt CIS India Pvt Ltd | 5.4.3 Speed Violation Detection System (SVD) | 249 | Minimum refrence | Can we quote for a new system or a minimum PQ is required. | Tender conditions shall prevail |
| Vol.2 | 3045 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.3 ATSC Software Application | 210 | The system shall have a distributed architecture of subsystems and structured so that signalized junctions can be appropriately grouped into sub-areas or sub-systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer. | Sir we would like to bring that entire specifications of the ATCS is mix and match of various technologies and trully speaking no company will qualify 100% .except who will give false compliance. | The system shall have a distributed architecture of sub- systems so that signalized junctions can be appropriately grouped into sub-areas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 100 Junctions and scalable to 256 Junctions |
| Vol.2 | 3046 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.3 ATSC Software Application | 210 | Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling subsystems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future. | It looks SCATS but many other line items are cosi cot and many OCIT We strongly syggets you please also aprove the protocols | Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time. The proposed ATSC system shall be scalable to include any additional junctions in the future |
| Vol.2 | 3047 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.3 ATSC Software Application | 212 | When a link is established between two subsystems, the cycle generator of the subsystem linking is speeded up or slowed down (i.e. the cycle time of the subsystem is increased or decreased) until the specified relationship between the two subsystems is achieved. If a junction in a subsystem is required to change its grouping frequently depending on traffic conditions, it should be dynamically linked or delinked with other subsystems. | This requirement seems to SCATS specific. Composite Signal Control strategy as mentioned in RFP do not use regional computers. | Tender conditions shall prevail |
| Vol.2 | 3048 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.4 Traffic Signal Controller; Technical specification of controllers | 222 | d) 32bit processor with 2 MB or more flash as nonvolatile storage, 256 KB or more as RAM, with a provision of adding minimum 32 GB through an external SD Card/USB | It does not make sense and shodul be specific to the the technology. We also suggets to add 4.3 inch LCD and a Police panel which are must | Tender conditions shall prevail |
| Vol.2 | 3049 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.4 Traffic Signal Controller; Technical specification of controllers | 221 & 222 | b) The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module 10. The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. | The Traffic Signal Controller equipment should be 32/64-bit . We strongly suggest to add SIL 3 certificate and all En Certifications along with ISO and refernce list of atleast 200 controlers etc in the project. Rather than clossing it to a technology | 10. The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility. |
| Vol.2 | 3050 | Veirnt CIS India Pvt Ltd | Volume 2: Scope of Work & Technical Specifications; 5.4.1.6 Traffic Light Aspects | 224 | Operating Temperature Range: As per NOIDA weather conditions Turn Off/Turn ON Time: 75 milli seconds max | The specifictions are from NOIDA. | Operating Temperature Range: As per Guwahati weather conditions Turn Off/Turn ON Time: 75 milli seconds max |
| Vol.1 | 3051 | Veirnt CIS India Pvt Ltd | Volume 1: Instruction to Bidders; Annexure 6 - Consortium Agreement | 93 | The Parties shall be jointly and severally responsible and bound towards the Authority for the performance of the works in accordance with the terms and conditions of the BID document, and Contract. | Kindly Modify the clause as below: "Lead bidder is responsible and liable for full scope of work & Consortium Member is responsible and liable for their scope of work" | Tender conditions shall prevail. |
| Vol.1 | 3052 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Valume- 01 Section 2.8 | 16 | The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on https://assamtenders.gov.in or NEFT/RTGS in case of offline payment from any Bank. | It is requested to change this clause to allow EMD in Bank Guarantee Form as in this COVID-19 situation we need support. | Refer to AddendumVI |

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| Vol.1 | 3053 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Valume- 01 Section 3.5 Sr. No. 3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed (Supply or completed) at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India or abroad | Refer to AddendumVI |
| Vol.1 | 3054 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Volume -01 Section 3.5 point 2 | 33 | Clause 3.5 Pre qualification criteria: Consortium members point 2: An Indian Firm | Since many Good global technology providers wants to be consortium members also which will add to the strength of the technical solution and implementation capacities and so request to allow Foreign companies to be consortium members | Tender conditions shall prevail. |
| Vol.1 | 3055 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Volume -01 Section 3.5 Point 4: | 33 | Clause 3.5 Pre qualification criteria: Point 4: In operations in India for a period of at least 3 years as on date of bid submission | To be modified as: Since this clause is limiting any global players who has good solution and willing to come to INdia now and request to modify as follows: In operation in relevant field globally anywhere for a period of at least 3 years as on date of Bid submission | Tender conditions shall prevail. |
| Vol.1 | 3056 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Valume-01 Section 3.6.1 Sr. No. B4.2 | 42 | No. of projects for any State/ Central Government Department or Central/State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India or in any Global city where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. | Refer to AddendumVI |
| Vol.2 | 3057 | Pace Power Systems Pvt. Ltd. (2nd set of query) | Gen. | | | Please also allow any project done by consoritum in any city of world as such completed projects in India are very few. Allowing Global companies to bring in their technology solutions will provide best value for money to Guwahati Smart city | Tender conditions shall prevail |
| Vol.1 | 3058 | Innefu Labs Private Limited | Vol 1 /1.3. Bid Data Sheet /12. EMD VX clause 2.8 & Page 16 of 204 | Page 7 of 104 Vs page 16 of 104 | Bid Security/Earnest Money Deposit (EMD) INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs only) Vs Clause number 2.8 EMD where its mentioned that 2.8. Earnest Money Deposit (EMD) The bid document must be accompanied by the Earnest Money Deposit of Rs. 2,59,00,000/- (Rupees Two Crore, Fifty-Nine Lakhs only) | Authorities are requested to clarify the amount of EMD if its INR 2.15 CR or INR 2.59 CR | EMD amount shal be INR 2,15,00,000/ Bidder to Refer Point 1.01 of Amendment 01. |
| Vol.1 | 3059 | Innefu Labs Private Limited | Vol-1/2.6/2.6.2 | page 15 of 104 | Responses to Pre-Bid Queries and Issue of Corrigendum. No Prebid meeting shall be held. Bidders to submit all queries properly described with required references to GSCL which will be replied appropriately on e-procurement portal. | Request for a formal pre-bid meeting as there are many clarifications and queries that requires a face to face interaction between the bidders / OEMS and tendering authorities | Tender conditions shall prevail. |
| Vol.2 | 3060 | Innefu Labs Private Limited | Volume-2/4.20 Edge Analytics | Page 42 of 400 | The SI will be responsible for designing and implementing edge analytics at camera level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) Gesture recognition: Identification through gesture change 2. Wrong way or illegal turn detection at ITMS Signal Crossing. | Such analytics on the edge level will limit the camera OEMS and may not give the desired results. Authorities are requested to allow analytics either on EDGE or on Video analytics Application as applicable in order to allow the 100% openness, interpretability and integration between Cameras, VMS and Video analytics platform. The independent video analytics, apart from the list of required VA use cases, the VAS system must support following additional use cases must be readily available in the existing library of AI based VA use cases from day one including but not limited to Contact Tracing Safety mask detection Social Distancing detection Safety vests/helmet detection Weapon detection and alert in case un-even gender ration (say 1 female VS 2 or more men) in a given field of view | Edge Analytics The SI will be responsible for designing and implementing edge analytics at either at camera level or server level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, scene change g) Follow route h. Wrong way or illegal turn detection. |
| Vol.2 | 3061 | Innefu Labs Private Limited | Vol-2/5.1.4 | page 90 of 400 | 7. The VMS shall be enabled for integration with any external Video Analytics Systems. | we Request authorities to ask for Latest Artificial Intelligence based Video analytics instead of any "external Video Analytics" | Tender conditions shall prevail |

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| Vol.2 | 3062 | Innefu Labs Private Limited | vol-2/5.1.4 | Page 92 of 400 | 28. The VMS shall be capable of intrusion detection: Detection of moving objects in selected areas covered by the camera (those that are specified as restricted areas like those before some major events, etc.). Avoid false alarms due to wildlife or other moving objects (e.g., tree leaves). 29. The VMS shall be capable of tracing of a specific person or object in multi-camera videos: Track a specific person or object across several surveillance (e.g., to trace and identify criminals and/or anti-social elements). 30. The VMS shall be capable of counting of people and detection of abnormal crowd behavior: Detection of people flow and counting of people in selected areas. To identify abnormal crowd behavior and raise alarms to avoid untoward incidences in public objects and maintaining law & order. | Since Video Analytics (as requested VA system on Al based algorithm), the asked use cases must come under the scope "Artificial intelligence based Video analytics systems". The given clause gives impression that the asked video analytics are asked from Video Management system. Authorities are requested to separate the VA requirements from VMS requirements, both; being two different and separate applications | It is required that the functionality is to be provided in totality, this may be by fighter by VMS / ICCC / VA or any other application. |
| Vol.2 | 3063 | Innefu Labs Private Limited | vol-2/5.1.4.1 | page 93 of 400 | Video Analytics (VA) alert management – Shall enable defining of rules for handling of alerts using the VA handling of events as per the defined rules. | in the light and reference to the sub clause nos 7 & 37 of clause 5.1.4 - Video Management System, the Video analytics must be a core component of image and video analytics part however this must be integrated with VMS system using open API interface | It is required that the functionality is to be provided in totality, this may be by fighter by VMS / ICCC / VA or any other application. |
| Vol.2 | 3064 | Innefu Labs Private Limited | vol-2/5.1.4.1 | page 93 of 400 | Addition request 5.1.4.1.1 Integration Components | 5.1.4.1.1 Integration Components: - The Video management System shall expose its developers API and integration interfaces to the following components 1. AI Based Video Analytics (VA) alert management – shall enable defining of rules for handling and alerting using the VA handling of events as per the defined rules 2. AI based Face recognition system – shall enables integrated interfaces for rules of the suspect matching, recognizing and alerting using the FRS handling of FRS events as per defined rules in both on-line and off-line modes. Pls refer to the functional requirements for VA and FRS for more details in the relevant sections of this document | Tender conditions shall prevail |

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| Vol.2 | 3065 | Innefu Labs Private Limited | 5.1.4.2 VMS General | Page 94 of 400 | footage to metadata stored with each image. System should provide results within few | note, the use cases are belongs to Video analytics system which may be a separate system /a application other than VMS. The VMS needs to provide API / integration interface to facilitate the above use cases. In the respect system openness and in the light and reference to the sub clause nos "7 & 37 of clause 5.1.4 - Video Management System", the Video analytics must be a core component of image and video analytics part however this must be integrated with VMS system using open API interface | It is required that the functionality is to be provided in totality, this may be by fighter by VMS / ICCC / VA or any other application. |
| Vol.2 | 3066 | Innefu Labs Private Limited | 5.1.4.2 VMS General | | Clause 6 & 7 Video Analytics use cases as above | The independent video analytics and facial recognition system shall support following Analytics based on artificial intelligence for the Cameras: All Vehicle and traffic related analytics shall be supported by ITMS system independently Apart from the list of required VA use cases, the VAS system must support following additional use cases must be readily available in the existing library of VA use cases from day one including but not limited to Contact Tracing Safety mask detection Social Distancing detection Safety vests/helmet detection Weapon detection The VMS needs to Expose / accept / provide API / integration interface to facilitate the alert for VA events as configured. | Better specifications are acceptable |
| Vol.2 | 3067 | Innefu Labs Private Limited | Vol-2/5.1.4.14 | Page 105 of 400 | General - Clause addition request | All Video analytics shall be Artificial intelligence powered with Deep learning capabilities | Tender conditions shall prevail |
| Vol.2 | 3068 | Innefu Labs Private Limited | 5.1.4.14 | Page 105 of 400 | General - Clause addition request | All Video analytics shall be Artificial intelligence powered with Deep learning capabilities | Tender conditions shall prevail |
| Vol.2 | 3069 | Innefu Labs Private Limited | 5.1.4.14 | Page 106 - 400 | Clause addition request: - Access & Authentication | The system shall allow two factor authentications for deleting / exporting / and or changing any critical system setting related to VA alerts and events data. | Tender conditions shall prevail |
| Vol.2 | 3070 | Innefu Labs Private Limited | 5.1.4.14 | Page 106 - 400 | | Other than the user password, the system must include at-least one additional authentication factor including biometrics, Mobile notifications or a hard token configured for same or additional administrator level user. | Tender conditions shall prevail |
| Vol.2 | 3071 | Innefu Labs Private Limited | 5.1.4.14 | Page 106 - 400 | | Such activity shall be logged in the local system as well as in the main database | Tender conditions shall prevail |

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| Vol.2 | 3072 | Innefu Labs Private Limited | 5.1.4.14 | Page 106 - 400 | | The system should be able to identify and authenticate users based on multi factor authentication which shall be accessible in any combination of a user password plus Hard Token based authentication, /Mobile Notification /Soft Token Access authentication /Push notification or SMS based authentication (such as OTP) | Tender conditions shall prevail |
| Vol.2 | 3073 | Innefu Labs Private Limited | 5.1.4.14 | Page 106 - 400 | | The proposed solution should provide the ability to assign different security levels to people and places. It should alert security staff when someone is spotted in an area where they're not permitted, whilst allowing them free access to non-restricted/public areas. | Tender conditions shall prevail |
| Vol.2 | 3074 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | Clause Addition request - Reporting & Dashboarding | The user interface of the facial recognition system should have a report management tool and Customized Dashboard without installation of any additional client software. It should be able to generate multiple reports as per customer requirements in real- time. The Dashboard shall have flexible widgets for quick summary of incidents, events and alerts | Tender conditions shall prevail |
| Vol.2 | 3075 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | | The Client User Interface must provide a flexible and user-friendly Dashboard that shall be pre-configured with multiple widgets as an essential aspect of home screen customization. Different levels of users shall be able to pick and choose the different widgets as per their requirements for effective use of the application | Better specifications are acceptable |
| Vol.2 | 3076 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | General - Clause addition request | The system should be an independent system, with capability to integrate with industry standard Video Management Systems (VMS) for alert viewing. | Better specifications are acceptable |
| Vol.2 | 3077 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | General - Clause addition request | The system must be accessible & operable from a web-based interface compatible with all leading browsers. Owing to its web-based interface the facial recognition system should be accessible from virtually unlimited concurrent clients at any given time. | Better specifications are acceptable |
| Vol.2 | 3078 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | General - Clause addition request | The system should be an independent system, with capability to integrate with industry standard Video Management Systems (VMS) for alert viewing. | Better specifications are acceptable |
| Vol.2 | 3079 | Innefu Labs Private Limited | 5.1.4.14 | Page 107 - 400 | General - Clause addition request | The system must be accessible & operable from a web-based interface compatible with all leading browsers. Owing to its web-based interface the facial recognition system should be accessible from virtually unlimited concurrent clients at any given time. | Better specifications are acceptable |
| Vol.2 | 3080 | CINEWORTH Sales & Service | Volume-2/4.20 Edge Analytics | 42 | The SI will be responsible for designing and implementing edge analytics at camera level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) Gesture recognition: Identification through gesture change 2. Wrong way or illegal turn detection at ITMS Signal Crossing. | All the anlaytics mentioned for the cameras is possible by software, all analytics is difficult on edge based. Also Video Nalytics software has been mentioned on Page 105 of he tender, which states software based analytics, Thus requesting you to ammend the clause to: The SI will be responsible for designing and implementing analytics on the camera by Video anlaytics Software Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) Gesture recognition: Identification through gesture change 2. Wrong way or illegal turn detection at ITMS Signal Crossing. | Edge Analytics The SI will be responsible for designing and implementing edge analytics at either at camera level or server level. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loltering detection d) people counting, e) line crossing, f) Idle/removed object, scene change g) Follow route 2. Wrong way or illegal turn detection. |
| Vol.2 | 3081 | CINEWORTH Sales & Service | Volume 2 5.1.3.1 Dome CCTV Cameras | 71 | 5.Iris: Automatic with manual override or P-Iris | DC-Iris is majorly used by the majority of the OEMs. Thus, requesting to kindly provide DC iris as well in the option and help to ammend the clause to Iris: Automatic with manual override or P-Iris or DC-Iris. | Refer to Addendum IV |
| Vol.2 | 3082 | CINEWORTH Sales & Service | Volume 2 5.1.3.1 Dome CCTV Cameras | 73 | 21.Security: 4.FTP disabled | FTP function should be an option to open, which can work with FTP sever to capture picture.Thus, requesting to provide an option to open the FTP | Tender conditions shall prevail |
| Vol.2 | 3083 | CINEWORTH Sales & Service | Volume 2 5.1.3.1 Dome CCTV Cameras | 73 | 26.Certification:UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | CE and EN certificate are equivalent ,which are European standard certificates, declares that the product complies with the essential requirements of the relevant European health, safety and environmental protection legislation, thus, requesting to ammend the clause to Certification:UL, EN/CE, FCC, RoHS, ONVIF profile S, G & T | Tender conditions shall prevail |

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| Vol.2 | 3084 | CINEWORTH Sales & Service | Volume 2 5.1.3.1 Dome CCTV Cameras 5.1.3.2 Fixed Bullet CCTV Cameras 5.1.3.3 PTZ CCTV Cameras | 73,77,80 | OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or i nternational reputed LAB. | As per Govt of India, Ministry of Commerce & Industry, Public Procurement (Preference to Make in India) Order 2017 - Latest Amendment Dt: 04 Jun 2020, government of India urges & allows JV of Indian Suppliers with foreign companies in-order to increase the participation of local employees in services & Training them in India, so we hereby request you to amend below point "OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years" & "OEM without any JV/ Distributor Should have their own service center in India since Last 7 years" & OEM with JV Should have their own registered office in India since Last 7 years" & OEM with JV Should have their own service center in India since Last 7 years. * Camera should have MTBF of minimum 7 year can be self certified by OEM | The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibalility prediction software(Siemens / GE) |
| Vol.2 | 3085 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 74 | 6.Iris: Automatic with manual override or P-Iris | DC-Iris is majorly used by the majority of the OEMs. Thus, requesting to kindly provide DC iris as well in the option and help to ammend the clause to Iris: Automatic with manual override or P-Iris or DC-Iris. | Refer to Addendum IV |
| Vol.2 | 3086 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 14.Multiple Streams: Quad stream | Triple streams are enough to serve the purpose of the surveillence, also it will be economical, thus , requesting you to ammend Video streams to Multiple Streams: Triple stream | Multiple Streams: Minimum Three stream at 1080p @25 fps with H.265 |
| Vol.2 | 3087 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 16.Auto adjustment + Remote Control of Image settings : 5 Privacy mask | 4 privacy mask are enough to serve the purpose of the surveillence, also it will be economical, thus , requesting you to ammend to 4 Privacy mask | Auto adjustment + Remote Control of Image settings I: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB |
| Vol.2 | 3088 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 18.Wide Dynamic Range > 120 dB or Better | 120db WDR are enough to serve the purpose of the surveillence and is standard in the industry , thus , requesting you to ammend to Wide Dynamic Range : 120 dB or Better | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 3089 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 21.Security: 4.FTP disabled | FTP function should be an option to open, which can work with FTP sever to capture picture. Thus, requesting to provide an option to open the FTP | Tender conditions shall prevail |
| Vol.2 | 3090 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed | 75 | 21.Security: 6. Any of the security certifications of IEC/EN/UL - 60950-1 /60950-22, IEC-62471 | The IEC 62471 series of standards are generally used to evaluate the potential photobiological (interaction of light on living beings) hazards from LED radiation in products, which is not common certification, thus requesting to remove IEC-62471 certificate from this clause. | Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T for all cameras and IEC 62471 for bullet camera |
| Vol.2 | 3091 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 75 | 22.Analytics: Enter / leave field,Crowd density estimation | As video analytics software has been propose on Page no.105, requesting to provide an option to propose this analytics on software level. | Edge Analytics for all surveillance Cameras (Fixed and PTZ) The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection. |
| Vol.2 | 3092 | CINEWORTH Sales & Service | Volume 2 5.1.3.2 Fixed Bullet CCTV Cameras | 76 | 27.Certification:UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T | CE and EN certificate are equivalent ,which are European standard certificates,declares that the product complies with the essential requirements of the relevant European health, safety and environmental protection legislation, thus, requesting to ammend the clause to Certification:UL, EN/CE, FCC, RoHS, ONVIF profile S, G & T | |

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| Vol.2 | 3093 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 77 | 6.Iris: Automatic with manual override or P-Iris | DC-Iris is majorly used by the majority of the OEMs. Thus, requesting to kindly provide DC iris as well in the option and help to ammend the clause to Iris: Automatic with manual override or P-Iris or DC-Iris. | Refer to Addendum IV |
| Vol.2 | 3094 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 77 | 10.Lens: Auto-focus, 4.3 – 129 mm (-/+ 1mm) (corresponding to 30 X) | To have 200m IR , the focal length of the lens option should be made flexible , thus reesting to ammend the clause to provide PTZ wuth 30x optical zoom or better | Tender conditions shall prevail |
| Vol.2 | 3095 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 78 | 11.Multiple Streams: Quad stream | Triple streams are enough to serve the purpose of the surveillence, also it will be economical, thus , requesting you to ammend Video streams to Multiple Streams: Triple stream | Multiple Streams: Minimum Three stream |
| Vol.2 | 3096 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 78 | 14.Wide Dynamic Range > 120 dB or Better | 120db WDR are enough to serve the purpose of the surveillence and is standard in the industry, thus , requesting you to ammend to Wide Dynamic Range : 120 dB or Better | Wide Dynamic Range : 85 dB or better (as per IEC 62676-Part 5) |
| Vol.2 | 3097 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 78 | 17.Tilt: 3° ~ 90°, up to 300°/s | The PTZ is recommended to be with in-built IR. Thus, the PTZ camera with IR is not recommended to have such high Tilt speed. This might create shadow image when performing Tilt operation as such speed. Thus, recommended Tilt speed for the IR PTZ should be - Pan Preset Speed - 120°/s | Tilt: 3° ~ 90°, up to 100°/s or better |
| Vol.2 | 3098 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 79 | 24.Security: 4.FTP disabled | FTP function should be an option to open, which can work with FTP sever to capture picture.Thus, requesting to provide an option to open the FTP | Tender conditions shall prevail |
| Vol.2 | 3099 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 79 | 24. Security: 6. Any of the security certifications of IEC/EN/UL - 60950-1 /60950-22, IEC-62471 | The IEC 62471 series of standards are generally used to evaluate the potential photobiological (interaction of light on living beings) hazards from LED radiation in products, which is not common certification, thus requesting to remove IEC-62471 certificate from this clause. | Certification: UL, EN, CE, FCC, RoHS, ONVIF profile S, G & T for all cameras |
| Vol.2 | 3100 | CINEWORTH Sales & Service | Volume 2 5.1.3.3 PTZ CCTV Cameras | 79 | 26. Camera Analytics: Camera must have edge base analytics Viz; Enter / leave field, Loitering, Line Crossing, follow route, Idle / removed object, Counting, Occupancy, Crowd density estimation. Bidder to ensure minimum 8 Different types of analytics shall run simultaneously in each Camera. | As video analytics software has been propose on Page no.105, requesting to provide an option to propose this analytics on software level. | Edge Analytics for all surveillance Cameras (Fixed and PTZ) The SI will be responsible for designing and implementing edge analytics at camera level. Bidder to ensure minimum 8 analytics to run simultaneoulsy in each camera. Following listed use cases should be part of implementation and should be not be limited to: 1. Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection. |
| Vol.2 | 3101 | CINEWORTH Sales & Service | 5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD)Systems | 237 | f.Lens - Auto IRIS 5~50mm /8 – 40 mm, F1.4 | For the RLVD system, the capture point is most important, too far away or too near are both not suitable. And there are many different the focal length of lens for RLVD, such as 11~40mm. IF only limit the range of focal length into larger than 5~50mm, then it will limit your choice and add your cost. So suggest you to ammend the Auto IRIS 5~50mm /11 – 40 mm, F1.4 | Clause to be read as Lens & Resolution : 5- 50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |
| Vol.2 | 3102 | CINEWORTH Sales & Service | 5.4.2.5 Technical Specification - ANPR SW Requirements. 5.4.2.6 ANPR HW Requirements | 244 | 3.Lens & Resolutions: 5-50mm Lens & 2-MP - 1920x 1080p | For the ANPR system, the capture point is most important, too far away or too near are both not suitable. And there are many different the focal length of lens for ANPR, such as 11-40mm. IF only limit the range of focal length into larger than 5-50mm, then it will limit your choice and add your cost. So suggest you to ammend the Auto IRIS 5~50mm /11 – 40 mm, F1.4 | Clause to be read as Lens & Resolution: 5-50mm/9-40mm/ 4-12mm Lens & 2-MP - 1920x 1080p for both ANPR & RLVD Camera, bidder can select as per requirement |

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| Vol.2 | 3103 | CINEWORTH Sales & Service | 5.4.2.5 Technical Specification - ANPR SW Requirements. 5.4.2.6 ANPR HW Requirements | 245 | 14.Video Compression: H.264, H.265, MPEG-4 & MJPEG | MPEG-4 is an old technology which is obsolete, thus, requesting to remove MPEG-4 | Clause to be read as MJPEG, H.264/ H.265 for both ANPR & RLVD Camera |
| Vol.2 | 3104 | CINEWORTH Sales & Service | 5.4.2.5 Technical Specification - ANPR SW Requirements. 5.4.2.6 ANPR HW Requirements | 245 | 18.Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream) Mainstream: 2MP @50 FPS to 60 FPS, Sub stream: D1@ 50FPS to 60 FPS | Sub Stream resolution are used for remote viewing with limited bandwidth , such hif=gh fps of 60/50fps is not recommended thus, requesting to ammend the clause to Substream: D1 @ 25/30fps | Clause to be fully configurable 18. Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: H.264,2MP @50 FPS to 60 FPS, Sub stream: H.264,2MP @50 FPS to 60 FPS at configurable bandwidth for both ANPR & RLVD Camera |
| Vol.2 | 3105 | CINEWORTH Sales & Service | 5.4.2.5 Technical Specification - ANPR SW Requirements. 5.4.2.6 ANPR HW Requirements | 246 | 26.LED type : 12 pieces dot matrix array LED or better | 12 pieces dot matrix array LED is brand specific, for ANPR camera Supplement light is enough , no need to limit LED number, thus, requesting to remove this clause. | Clause stands deleted |
| Vol.2 | 3106 | CINEWORTH Sales & Service | 5.4.2.7 IR – Illuminator (In case of Separate IR) | 246 | 2.Wavelength Type : 850 nm semi-covert | Semi covert type of IR illuminator is brand specific, in order to stand fair chance for other OEM's to bid, requesting to make genric clause and ammend to Type : 850 nm IR Housing | Bidder to consider the separate illuminator as per RFP Specs, 850nm is IR Standard wavelength for both ANPR & RLVD Camera |
| Vol.2 | 3107 | CINEWORTH Sales & Service | 5.4.2.7 IR – Illuminator (In case of Separate IR) | 246 | 3.Beam Angles: 10°, 20°, 30°, 60°, 80°, and 95° | As beam angles differ OEM to OEM, requesting to provide an option as aper OEM to serve the purpose. | Tender conditions shall prevail |
| Vol.2 | 3108 | CINEWORTH Sales & Service | 5.4.3 Speed Violation Detection System (SVD), 5.4.3.6 Radar Requirements | 252 | a) The proposed violation detection device shall be of 4D tracking radar | 3D tracking radar is mostly used in SVDS, thus , requesting to provide an option of using 3D radar along with 4D radar | Tender conditions shall prevail |
| Vol.2 | 3109 | CINEWORTH Sales & Service | 5.4.3 Speed Violation Detection System (SVD), 5.4.3.6 Radar Requirements | 252 | b) The detection device shall automatically monitor the speeds of each and every individual vehicle up to 4 traffic lanes simultaneously. | RADAR and Supplement light for better system performance is recommended to have one lane per unit,thus, requesting to ammend the clause to The detection device shall automatically monitor the speeds of each and every individual vehicle up to one traffic lane. | Tender conditions shall prevail |
| Vol.2 | 3110 | CINEWORTH Sales & Service | 5.4.3 Speed Violation Detection System (SVD), 5.4.3.6 Radar Requirements | 253 | Technology: 4D Object Tracking (Range, Angle, Speed, Time) with UHD Resolution, independent discrimination of multiple targets at same speed and same range | 3D tracking radar is mostly used in SVDS, thus , requesting to provide an option of using 3D radar along with 4D radar | Tender conditions shall prevail |
| Vol.2 | 3111 | CINEWORTH Sales & Service | 5.4.3 Speed Violation Detection System (SVD), 5.4.3.6 Radar Requirements | 253 | SimultaneouslyTrackedObjects: 100 or higher | Simultaneously tracking of 100 objects is not that much required, thus, requesting to ammend the clause to providing speed of all the vehicles of the respective lane through RADAR. | Tender conditions shall prevail |
| Vol.2 | 3112 | CINEWORTH Sales & Service | 5.4.3 Speed Violation Detection System (SVD), 5.4.3.6 Radar Requirements | 254 | d) The digital camera must be capable of producing high quality optical color images, without the need for digital image enhancement, over a minimum of 4 traffic lanes in any direction such that: | Single camera to capture 4 Traffic lanes will cause accuracy issue, different OEM have different solution, 9MP camera for SVDS can capture upto 2 traffic lanes, thus, requesting to accept. | Bidder can suggest solution to achieve high accuracy |

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| Vol.2 | 3113 | CINEWORTH Sales & Service | 5.4.3.8 Flash Unit Requirements | 254 | a) The System shall be completed with at least 1 flash unit to provide the necessary lighting for a visible photograph to capture vehicle on a minimum 4 lanes traffic road, and the intensity is based on the ambient light level detected by the system | Flash Unit for better system performance is recommended to have one lane per unit, thus, requesting to ammend the clause to The System shall be completed with at least 1 flash unit to provide the necessary lighting for a visible photograph to capture vehicle on a minimum 1 lane traffic road, and the intensity is based on the ambient light level detected by the system | a) The System shall be completed with IR Technology to provide the necessary lighting for a visible photograph to capture vehicle to cover all lanes as per bidder solution and the intensity is based on the ambient light level detected by the system |
| Vol.2 | 3114 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Since camera have 10/100 Etherent port we suggest to keep switch port to 10/100. also please remove combo port and keep gigabit SFP port only. Request you to kindly do the needful. | Tender conditions shall prevail |
| Vol.2 | 3115 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | 150 W for better | Suggest to make it 240Watt, so can 30watt per port PoE output | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 3116 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 85 | a) Ring Protocol - Ethernet Ring Protection, G.8032 ready. b) Static Routing Protocols c) Dynamic Routing Protocol - OSPFv2 & OSPF v3 from day 1. d) Layer 3 multicast routing from day 1 | b) Static Routing Protocols c) Dynamic Routing Protocol – OSPFv2 & OSPF v3 from day 1. d) Layer 3 multicast routing from day 1 . These all are Layer 3 Protocol and ask switch is Layer 2 which will installed at Edge level hence please remove as its OEM specific. | a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1 |
| Vol.2 | 3117 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, firmware upgradable, Unicast Storm Control, firmware upgradable, SNTP support, Spanning Tree Protocol (RSTP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | TFTP, MACsec is OEM speciifc need to remvoe as comes in Enterprise switch. request you to kindly remove the same. | Tender Conditions shall prevail |
| Vol.2 | 3118 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3bt its POE 90Watt Standard Per Port, and none of the POE devices like camera or wifi require such hi PoE output hence remove the same. Also Switch total PoE budger mention is 120W, if consider the mention standard than PoE budget will be 360Watt, which is practically not correct. hence kindly remove the IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.1w, IEEE 802.1x, IEEE 802.1x, IEEE 802.3at Or IEEE 802.3bt. |
| Vol.2 | 3119 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | 128 MB RAM | This Parameter varies OEM to OEM hence request to Remove | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 3120 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | 1 GB, Flash Memory | This Parameter varies OEM to OEM hence request to Remove | Tender conditions shall prevail |

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| Vol.2 | 3121 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 86 | Internal power supply | POE Switch require External 48VDC to get PoE out put, clasue has to be change as " Switch should have dual redundant power Input". | Tender conditions shall prevail |
| Vol.2 | 3122 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 87 | 0 Degree C or better | | Tender conditions shall prevail |
| Vol.2 | 3123 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 87 | + 70 Degree C or better | Suggest to consider the 60 Degree Temprature considering Indian Environment | Tender conditions shall prevail |
| Vol.2 | 3124 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 87 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | Suggest to consider 5 to 95% | Tender conditions shall prevail |
| Vol.2 | 3125 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.7 PoE+ Switches (Industrial - Rugged) – 8 Port | 87 | FCC or CE compliance Ingress Protection-IP30 | Sugges to consider UL and NEMA-TS as this certification used for the outdoor application. Also add EMI/EMC standard. | Tender conditions shall prevail |
| Vol.2 | 3126 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 83 | 4 x 10/100/1000 (PoE+) + 2 x combo Gigabit SFP, Switch should support MSA Compliant Rugged SFPs | Since camera have 10/100 Etherent port we suggest to keep switch port to 10/100. also please remove combo port and keep gigabit SFP port only. Request you to kindly do the needful. | Tender conditions shall prevail |
| Vol.2 | 3127 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 83 | a) Ring Protocol - Ethernet Ring Protection- G.8032 ready b) Static Routing Protocols | Static routing is Layer 3 protocol, since switch will installed at Edge level this protocol not required. Also you have mentioned in the BOQ, Industrial L2 POE switch. | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 3128 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 83 | Flow control, layer 2 switching, BOOTP support, VLAN support, IGMP snooping, Syslog support, port mirroring, DiffServ support, MAC address filtering, Broadcast Storm Control, IPv6 support, Multicast Storm Control, Irimware upgradable, Unicast Storm Control, Irimware upgradable, SNTP support, Spanning Tree Protocol (STP) support, Rapid Spanning Tree Protocol (RSTP) support, Multiple Spanning Tree Protocol (MSTP) support, Trivial File Transfer Protocol (TFTP) support, Access Control List (ACL) support, Quality of Service (QoS), LLDP support, DHCP relay, DHCP client, Energy Efficient Ethernet, Quality of Service (QoS), Media Access Control security (MACsec) on all ports or IP Security (IPsec)/Secure Sockets Layer (SSL). | TFTP, MACsec is OEM speciifc need to remvoe as comes in Enterprise switch. request you to kindly remove the same. | Tender Conditions shall prevail |

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| Vol.2 | 3129 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | IEEE 802.3bt its POE 90Watt Standard Per Port, and none of the POE devices like camera or wifi require such hi PoE output hence remove the same. Also Switch total PoE budger mention is 120W, if consider the mention standard than PoE budget will be 360Watt, which is practically not correct. hence kindly remove the IEEE 802.3bt. | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.3ad (LACP), IEEE 802.1v, IEEE 802.3at Or IEEE 802.3bt. |
| Vol.2 | 3130 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | 128 MB RAM | This Parameter varies OEM to OEM hence request to Remove | This is minimum requirement, bidder can propose better solutions |
| Vol.2 | 3131 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | 1 GB or Better, Flash Memory | This Parameter varies OEM to OEM hence request to Remove | Tender conditions shall prevail |
| Vol.2 | 3132 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | Internal power supply | POE Switch require External 48VDC to get PoE out put, clasue has to be change as " Switch should have dual redundant power Input". | Tender conditions shall prevail |
| Vol.2 | 3133 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | 0 Degree C or better | | Tender conditions shall prevail |
| Vol.2 | 3134 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | + 70 Degree C or better | Suggest to consider the 60 Degree Temprature considering Indian Environment | Tender conditions shall prevail |
| Vol.2 | 3135 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | 10 - 95% (non-condensing) or better & As per Guwahati weather conditions | Suggest to consider 5 to 95% | Tender conditions shall prevail |
| Vol.2 | 3136 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | 84 | FCC or CE compliance Ingress Protection-IP30 | Sugges to consider UL and NEMA-TS as this certifiaction used for the outdoor application. Also add EMI/EMC standard. | Tender conditions shall prevail |
| Vol.2 | 3137 | ACCERON INFOSOL PVT. LTD. (Formerly ComGuard Infosol Pvt. Ltd.) | 5.3.9 SIEM solution | 190 | There should be no limitation on number of devices to be supported. Any addition in no. of devices should have no cost impact on department. | It should be define the number of devices tentatively. Any logs for a device or application or server will have an impact on the cost as the license depends upon the log source. Request you to kindly clarifly the number of device. | Tender conditions shall prevail |

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| Vol.1 3 | 3138 | Integrated Systems & Services | Systems & Qualification | Vol 1 3.5. Pre- Qualification 33 | Consortium members: o Maximum three (3) companies are allowed in a consortium including Lead Bidder. o An Indian firm. | An Indian firm, as mentioned in the eligibility criteria, can also be a proprietary firm. But a proprietary firm is not registered under Companies Act 1956/ 2013. Besides, as per clause 2.28, bidders should earmark a minimum of 20% of the total contract for procuring goods and services from MSMEs. In this connection it may be mentioned that Govt of India is also putting stress on promotion of the MSMEs. As many MSMEs are proprietary firms, in order to enable them to | Refer to AddendumVI |
| | | | SI No 1 | | All members should be registered under the Companies Act 1956/ 2013 o In operation in India for a period of at least 3 years as on date of bid submission. | participate as consortium partner in the bid and execute part of the project, requirement for registration of the firm under Companies Act 1956/2013 should be deleted | |
| Vol.1 | 3139 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 2 | 34 | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. o In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet 250 Crore Average Annual Turnover requirement | Govt of India has placed stress on allowing MSMEs to participate in Govt bids. In this bid also, stress has been given on execution of part of the project by MSME. In order to allow MSME to participate in the bid as consortium partner, the required turnover for consortium bidder should be reduced to 5 crores. Besides, as the project involves 5 years of maintenance and operation, the turnover from ITFMS should also be considered while calculating the turnover. | Refer to AddendumVI |
| Vol.1 | 3140 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | The "Sole Bidder or any consortium member" should be replaced by "Sole Bidder or any consortium member or OEM" as the quality of the solution offered will depend on the product and software of the OEM offered | Refer to AddendumVI |
| Vol.1 | 3141 | Integrated Systems & Services | Vol 1 3.5. Pre- Qualification Criteria SI No 9 | 36 | The bidder (or any Consortium member) should have experience of setting up and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room built for Central / State Government Department or Central/State Public Sector Units (PSUs)/ Smart City and other Government establishment in India during last Seven (7) years as on Bid Submission date. | The "Sole Bidder or any consortium member" should be replaced by "Sole Bidder or any consortium member or OEM" as the quality of the solution offered will depend on the product and software of the OEM offered | Tender conditions shall prevail. |
| Vol.2 | 3142 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | DLP Based cube on video wall with base stand .The network- based control room solution should consist IP enabled DLP based Video wall cubes. They should be able to show signals over IP without the need of separate decoders. Each of these Video wall cubes should be able to display up to 60 sources per display | Please note DLP is a niche technology which only few O.E.Ms make and its not widely accepted. If we look at the total market share of Video wall then we will find that only 2% of market share is comprised of DLP Videwalls and majority is comprised of LCD based Video walls. We therefore request you to allow LCD based Video walls for this case as LCD technologies are much more compact and reliable than DLP and more widely accepted. By incorporating DLP videowalls this case is getting restricted to only few O.E.Ms barring majority of players to participate. | Tender conditions shall prevail |

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| Vol.2 | 3143 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Cube and Controller from same O.E.M | Please note this point is restricting many players in market to participate. Also its not necessary that the Videowall manufacturers should have expertise in Controller which is totally different domain. In the market there are very limited Video wall panel manufacturer who have equal expertise in controllers. So its always recommended to allow the mainstream manufacturers of controllers to participate. For that please dont link Videowall with controllers and keep it separate item. | Tender conditions shall prevail |
| Vol.2 | 3144 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Total resolution is 15000 x 6000 | Please specify whether this is the resolution of Total Videowall or each Cube/panel. | Tender conditions shall prevail |
| Vol.2 | 3145 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Light Source is Laser Technology | Please note this technology is only for DLP Videowall manufacturers and should be omitted. For LCD Videowalls we have LED based light sourseSo please incorporate LED as light source. | Tender conditions shall prevail |
| Vol.2 | 3146 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Brightness is 600 Nits | Please make it 700 Nits as LCD Video walls have Higher Brightness. | Tender conditions shall prevail |
| Vol.2 | 3147 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Screen gap 0.2mm less | Please note this holds true for Cubes only where DLP technology is considered. The cubes may provide lesser Bezel but occpupies huge space at back and consumes lot of space. Please consider LCD Video walls which can provide 0.88mm bexel to bezel gap and very less space at back and therefore consumes very less space overall. | Tender conditions shall prevail |
| Vol.2 | 3148 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Input: 1 x Digital DVI, Input: 1 x HDMI, Input: 1 x Display Port, Input: 1 x analog Dsub-15, | Please note in modern gerenartion Video wall old ports are not recommended.Please consider DP; HDMI and DVI. | To be read as 2 x RJ 45 inputs for receiving data from the encoders |
| Vol.2 | 3149 | Samsung India Electronics Pvt Ltd | Vol 2 Section 5.2.2.2 | 126 TO 128 | Total Cube depth including screen should be less ess than 500mm | Please note that as DLP cubes are considered 500mm of depth space is required which is quite some space and for optimising space its always recommended to go for LCD Video walls whose depth is very less and always less than 90mm including sceen and frame. That is why LCD walls are always very compact. | Tender conditions shall prevail |
| Vol.2 | 3150 | Arista Networks | Volume 2 | 165 & 166 | Spine Switch – i) 32 x 40/100GbE QSFP28 ports. Populated with | Requesting to add that "each port must be capable to breakout into 4x10G or 4x25G with IEEE 25G spec support" so that 10G or 25G firewall/service-appliance can be connected at this switch if required. | Tender conditions shall prevail |
| Vol.2 | 3151 | Arista Networks | Volume 2 | 166 | The solution must support per VLAN MAC address filtering. | Different OEMs provide different methods of traffic filtering. Ro requesting to provide option as "per VLAN/Interface MAC address filtering" | Tender conditions shall prevail |
| Vol.2 | 3152 | Arista Networks | Volume 2 | 167 | UL 60950-1, EN 60825-1/ EN 55022 Class A/FCC Class A | Please add "EN61000-3-2" also as an option | Tender conditions shall prevail |
| Vol.2 | 3153 | Arista Networks | Volume 2 | 167 | Should support Unidirectional Link Detection Protocol (UDLD) | UDLD or other similar protocols are proprietary and doesn't interoperate. So requesting to remove this clause or add "bridge assurance as another option" | Clause deleted |
| Vol.2 | 3154 | Arista Networks | Volume 2 | 167 | Should have IGMPv1/v2/v3, ICMPv6 | please remove IGMPv1 as this is very old and has been updated by IGMPv2. | Clause deleted |
| Vol.2 | 3155 | Arista Networks | Volume 2 | 167 | - VLAN-based ACL (VACL) – Ingress and Egress | Requesting to change to "VLAN/MAC based ACL - ingress and egress" | Tender conditions shall prevail |
| Vol.2 | 3156 | Arista Networks | Volume 2 | 167 | - IP-based ACL- Ingress and Egress | | Tender conditions shall prevail |
| Vol.2 | 3157 | Arista Networks | Volume 2 | 168 | The OEM should be available in India Market for last 5 years. | What documentation required, Arista is available in India from 2014, but Arista don't pick any orders directly | Tender conditions shall prevail |
| Vol.2 | 3158 | Arista Networks | Volume 2 | 168 | The OEM should have service Center in Eastern part of India. | The OEM should have service Center in Eastern part of India / should open service center once OEM declared L1 | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 3159 | Arista Networks | Volume 2 | 168 | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares. | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares / should open spare warehouse once OEM declared L1 | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 3160 | Arista Networks | Volume 2 | 169 | Should support minimum 8MB buffer. | Different switches may have different internal architecture utilizing buffers in different way so buffer may not be true indicator of forwarding performance, so requesting to reduce buffer to 4MB. | 6. Should support minimum 4MB buffer |
| Vol.2 | 3161 | Arista Networks | Volume 2 | 169 | Must support static MAC address assignment for interface. | This is ambiguous as MAC address is not assigned on L2 interfaces neither interface MAC is visible to connected host. So please remove this clause or make it optional as "static MAC address assignment/locking for interface". Locking means that no. other host can connect to a switchport other than the locked host. | Tender conditions shall prevail |
| Vol.2 | 3162 | Arista Networks | Volume 2 | 169 | Static IP routing | Requesting to also consider adding "upgradable to support OSPF and BGP if required in future support". As a future proof measure. | Static IP routing and Dynamic Routing with support for OSPF and RIP from Day 1 |

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| Vol.2 | 3163 | Arista Networks | Volume 2 | 170 | System should support NSSU/ISSU or equivalent. | This is vendor limiting so requesting to remove this clause or provide MLAG/HA as option. | Tender conditions shall prevail |
| Vol.2 | 3164 | Arista Networks | Volume 2 | 170 | Must support the following Access Control Lists (ACLs): | | Tender conditions shall prevail |
| Vol.2 | 3165 | Arista Networks | Volume 2 | 170 | - Port-based ACL (PACL) – Ingress and Egress | | Tender conditions shall prevail |
| Vol.2 | 3166 | Arista Networks | Volume 2 | 170 | - VLAN-based ACL (VACL) – Ingress and Egress | Requesting to change to "VLAN/MAC based ACL - ingress and egress" | Tender conditions shall prevail |
| Vol.2 | 3167 | Arista Networks | Volume 2 | 170 | - IP-based ACL- Ingress and Egress | | Tender conditions shall prevail |
| Vol.2 | 3168 | Arista Networks | Volume 2 | 171 | The OEM should be available in India Market for last 5 years | What documentation required, Arista is available in India from 2014, but Arista don't pick any orders directly | Tender conditions shall prevail |
| Vol.2 | 3169 | Arista Networks | Volume 2 | 171 | The OEM should have service Center in Eastern part of India | The OEM should have service Center in Eastern part of India / should open service center once OEM declared L1 | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 3170 | Arista Networks | Volume 2 | 171 | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares. | The OEM Should have spare warehouse in Eastern Part of India for speedy replacement of spares / should open spare warehouse once OEM declared L1 | The OEM or OEM authorized Partner should have service Center in Eastern part of India. |
| Vol.2 | 3171 | Arista Networks | Volume 2 | 296 | Traffic Engineering over MPLS (MPLS-TE) | Requesting to provide SR as option for MPLS for traffic engineering. So please change to "Traffic Engineering over MPLS/SR (MPLS-TE/SR-TE) | Tender conditions shall prevail |
| Vol.2 | 3172 | Arista Networks | Volume 2 | 297 | Segment routing for IPv4 Segment routing for IPv6 Topology-Independent Loop-Free Alternate (TI-LFA) for faster convergence Remote-LFA Segment Routing (SR)-Any cast Segment Identifier (SID) SR and LDP integration support | Requesting to remove "Segment routing for IPv6" and "remote-LFA" as this is vendor limiting. | i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology-Independent Loop-Free iv) Alternate (TI-LFA) for faster convergence v) Remote-LFA |
| Vol.2 | 3173 | Arista Networks | Volume 2 | 297 | Hierarchical QoS | Requesting to remove this clause as this is limiting participation. | Tender conditions shall prevail |
| Vol.2 | 3174 | Arista Networks | Volume 2 | 298 | Ingress and Egress Policing | Please change to ingress/egress policing | Tender conditions shall prevail |
| Vol.2 | 3175 | Arista Networks | Volume 2 | 298 | Router series should be MEF 3.0/2.0 compliant | Requesting to remove this clause as this is limiting participation. | Tender conditions shall prevail |
| Vol.2 | 3176 | Arista Networks | Volume 2 | 298 | NEBS - GR-1089-Core - GR-63-Core | Requesting to remove this clause as this is limiting participation. | Tender conditions shall prevail |
| Vol.2 | 3177 | Arista Networks | Volume 2 | 298 | The OEM should be available in India Market for last 5 years | What documentation required, Arista is available in India from 2014, but Arista don't pick any orders directly | Tender conditions shall prevail |
| Vol.1 | 3178 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #1 | 33 | # Eligibility Criteria: The Sole Bidder or Lead Bidder (in case of consortium) should be: In operation in India for a period of at least 5 years as on date of bid submission. | We request you to kindly amend the clause as "In operation in India for a period of at least 10 years as on date of bid submission." | Refer to AddendumVI |
| Vol.1 | 3179 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #3 | 35 | The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India. | We request to remove this or make applicable only for OEM as this is very specific to Traffic and not an SI specialization in Smart City. This will help for larger participation | Refer to AddendumVI |
| Vol.1 | 3180 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #4 | 35 | The Sole Bidder or the Lead Bidder should have positive net worth as per the audited consolidated financial statements for last 3 financial years | Financial positive net worth should be minimum INR 100 Crores as just positive net worth does not provide any credentials of the bidder to execute such a large project. It is also suggested that the bidder must have profitable balance sheet for the last 3 years. | Tender conditions shall prevail |
| Vol.1 | 3181 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #5 | 35 | Sole Bidder/ Lead Bidder should establish project office within 30 days of issuance of LOI in Guwahati if not established earlier | Request 60 days for setting up of project office | Sole Bidder/ Lead Bidder should establish project office within 30 days of signing of Contract Agreement in Guwahati if not established earlier. |

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| Vol.1 | 3182 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #6 | 35 | The Sole Bidder or the Lead bidder of consortium, in case of a Consortium, should possess ISO 9001 certification | We request you to kindly modify the clause as "The Sole Bidder or Lead Bidder shall have following Certifications valid at the time of submission of bid: - ISO 9001:2015 or equivalent ISO 20000:2011 for IT Service Management or equivalent certification - ISO 27001:2013 certification. 2. The Sole/ Lead Bidder/ any of the consortium member should have valid CMMI level 3 or higher Certificate at the time of submission of bid." | Tender conditions shall prevail |
| Vol.1 | 3183 | Hewlett Packard Enterprise | Vol-I: 3.5. Pre- Qualification Criteria: #7 | | The sole bidder OR the Lead bidder and each of the member of the Consortium should not be blacklisted by Union Territory/ Central / State Government Department or Central/State Public Sector Units (PSUs) or Smart City in India as on the bid submission date | We request you to kindly modify the clause as "The sole bidder OR the Lead bidder or their parent / sister / brother organizations and each of the member of the Consortium should not be blacklisted by Union Territory/ Central / State Government Department or Central/State Public Sector Units (PSUs) or Smart City in India as on the bid submission date." | Tender conditions shall prevail |
| Vol.1 | 3184 | Hewlett Packard Enterprise | Vol-I: 3.6.1 Technical Bid Criteria & Evaluation: S. NoB1 | 40 | The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project | We request you to kindly modify the clause as "The Sole Bidder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on City surveillance / Smart City with video analytics system of minimum value of INR 15 Crores during last seven years (as on Bid Submission date) per project" | Refer to AddendumVI |
| Vol.1 | 3185 | Hewlett Packard Enterprise | Vol-I: 3.6.1 Technical Bid Criteria & Evaluation: S. NoB2 | 40 | The Sole Bilder or any consortium member (in case of consortium) should have been awarded and successfully designed, executed & commissioned project(s) on Integrated Traffic Management System of minimum value of INR 7 Crores per project with the following components during last seven years (as on Bid Submission date) | We request to make this clause as EM criteria for Traffic management and control systems | Refer to Addendum 7 (Sl. No. 21) |
| Vol.1 | 3186 | Hewlett Packard Enterprise | Vol-I: 3.6.1 Technical Bid Criteria & Evaluation: S. NoB4.1 | | /Security and Surveillance control room/ Surveillance control room built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission | We request you to kindly modify the clause as "The Sole Bidder or any consortium member (in case of consortium) have been awarded and successfully designed, executed & commissioned and Operation & Maintenance of Integrated command & control room/ emergency response centre /Security and Surveillance control room/ Surveillance control room/ Data Center built for any State/ Central Government Department or Central/ State PSUs/ Smart City in India of minimum value of INR 5 Crores per projects during last Seven (7) years (as on Bid Submission date)" | Refer to AddendumVI |

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| Vol.1 | 3187 | Hewlett Packard Enterprise | Vol-I: 3.6.1 Technical Bid Criteria & Evaluation: S. NoB4.2 | 42 | No. of projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the ICCC Solutions proposed by the Bidder is fully operational and integrated with multiple applications like Surveillance, ITMS etc. in last 3 years as on date of submission of bid. Marking will be done on Pro-rata basis. | We request to change this criteria as detailed below: The Sole Bidder or (any member in case of consortium/JV) shall have successfully executed at least 1 Smart City comprising of Integration with Command and Control citizen services of multiple cities from any 3 categories mentioned below in last 5 years. The cumulative value of project should not be less than 15 Cr. 1. Solid waste management system 2. Public bike sharing applicatrion 3. Parking Management System 4. Fire brigade application 5. State level citizen applications 6. Mobile App/Desktop Portal for Citizen Services 7. Public transport system 8. eMunicipality/ eGovernance services 9. IT/IT Integration Services Number of projects implemented. Marks will be allotted as follows: 1 Cities = 02 marks 2 Cities = 03 Marks 3 Cities = 04 Marks 24 Cities = 05 Marks | Refer to AddendumVI |
| Vol.1 | 3188 | Mercantile Agents | Volume I Section 3.5 - Pre- Qualification Criterion Point 2 | 34 | A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years. In case of consortium: o Lead Bidder should have minimum 60% of the Average Annual Turnover requirement o Each consortium member should have minimum 30% of the Average Annual Turnover requirement o All members together should meet 250 Crore Average Annual Turnover requirement | Request for alteration in TURNOVER requirement of CONSORTIUM Member: Because of the LOCATIONAL disadvantage it is difficult for us to meet the TURNOVER requirement of the CONSORTIUM Member in PAGE 34 clause 2 of Point 3.5 (PQC). Because of this clause, small & medium enterprise (MSME) vendors like us despite having competency cannot align with larger SYSTEM INTEGRATORS which restricts our growth. We request you to kindly remove all such requirements like turnover, Limited Company etc for the CONSORTIUM partner. This will also ensure prudent and timely service through involvement of competent LOCAL Vendors. | Tender conditions shall prevail |
| Vol.2 | 3189 | Tejas Networks Ltd. | Vol2 RFP for SI 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | of 400 | 13. Compliant Standards: IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3ad (LACP), IEEE 802.1w, IEEE 802.1x, IEEE 802.1s, IEEE 802.3at, IEEE 802.3bt. | We understand the switch required is PoE+ with power budget of up to 120W. In line to same, we request to consider IEEE 802.3at as the PoE standard. We request you to amend the clause as "IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1C, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.3x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.3x. IEEE 802.3 | IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q, IEEE 802.3ab, IEEE 802.1p, IEEE 802.3af, IEEE 802.3x, IEEE 802.3x IEEE 802.3x IEEE 802.3x IEEE 802.3x IEEE 802.3x IEEE 802.1x, IEEE 802.1x, IEEE 802.1x, IEEE 802.1x IEEE 802.3x IEEE 802.1x IEEE 802.3x IEEE |
| Vol.2 | 3190 | Tejas Networks Ltd. | Vol2 RFP for SI 5.1.3.6 PoE+ Switches (Industrial Rugged) – 4 Port | Vol 2 : Page 84 of 400 | 15 Flash Memory 1 GB or Better | We would like to bring to your notice that different OEMs have different architecture and hardware designs which are optimized for high performance. Moreover it is an OEM specific design parameter. We request you to remove the clause from the requirement. Kindly confirm. | Tender conditions shall prevail |