

Statement of Pre Bid Queries Reply for Link NYC Kiosk - EOI

Subject : Pre Bid Conference held on date: 12-02-2018 11.00 AM at GMDA Conference Hall, Guwahati.

Date: 22 / 02 / 2018

| SL. No. | Query Raised by Vendors | Name of the Firms | Clarification of PMC / GSCL |
|---------|---|---|--|
| I | II | III | IV |
| 1 | Extend date of pre bid query submission to 16-02-2018. | 1. Bharati Infratel | Queries can be submitted by email till date: 28-02-2018 and due date for submission of the responses is extended upto date: 19-03-2018 (15.00 Hrs.) |
| 2 | Eligibility Criteria Point Number 03 at page no. 03 Average Annual Content of RFP requiring clarification: Must have an average annual turnover of not less than Rs. 50 Crore during last three financial years (FY14-15, FY15-16 & FY16-17). | 3. Graphic Trade Pvt Ltd. | Must have an average annual turnover of not less than 30.00 Cr. During last three financial years (FY 14-15, FY 15-16 and FY 16-17). In case of consortium, the combined turnover shall be calculated subject to the condition that lead partner must fulfill the 70% of the turnover requirement. Copy of Audited Balance sheets along with Profit and loss statements with highlighted relevant figures must be enclosed with the technical proposal. |
| 3 | Points of Clarification/Information: We are NSIC Registered SSI Unit of India, and would request you to bring down the Average Annual Turnover of the firm as Rs. 38 Crore during last three financial years (FY14-15, FY15-16 & FY16-17). 1. Eligibility Criteria- Point No. 4, we request to include following to enable Lipi/Kiosk manufactures for participation and accordingly changes to technical proposal point no. (e) | 1. Lipi Data System; 3. Graphic Trade Pvt Ltd. | |
| | Content of RFP requiring clarification: Must have implemented at least 2 (two) solutions of setting up of Wi-Fi hotspots (outdoor) and / or optical fibre network of 100 KM during last 5 years preferably with state/Central Govt./PSUs/Municipal Corporation. Copy of work order / purchase order AND Client's completion certificates must be enclosed along with the technical proposal. | | Must have implemented at least 02 (Two) solutions of setting up of Wi-Fi hotspots (Outdoor) / Optical Fibre of network of 30 Km / IP CCTV Project (30 Nos) / Kiosk (30 Nos) etc. during last 05 years. |
| | Points of Clarification/Information: We are a System Integrator & have similar other experiences in the field of Kiosks, LAN-WAN Project, Total Computerization etc. We would like to request you to kindly revise the experience criteria as follows:- Must have implemented at least 2 (two) solutions of setting up of LAN-WAN Project/ optical fibre network/ IP CCTV Project/Kiosks/Token Vending Machines etc. during last 5 years. | 3. Graphic Trade Pvt Ltd. | |
| | A. Must have implemented at least two solution of setting up self-service kiosk in the country with minimum 500 install base. | | No Change. EOI Clause shall prevail. |
| | B. Company should have direct presence in the territory for installation and support. | 1. Lipi Data System. | No Change. EOI Clause shall prevail. |
| | C. Company should have the ability to remotely monitor & manage kiosk through remote management server. | | No Change. EOI Clause shall prevail. |
| 4 | Please clarify who will provide following:- | | |

uploading purpose.

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| | a. Power, | | GSCL shall facilitate power, but power supply to be the scope of implementing agency / Vendor |
| | b. Bandwidth; | | Within the scope of implementing agency / Vendor |
| | c. Security of equipment; | 1. Lipi Data System; | Within the scope of implementing agency / Vendor |
| | d. Central server for monitoring and management; | | Within the scope of implementing agency / Vendor. |
| | e. Space. | | GSCL will facilitate location and providing space ; but space management & cost shall be within scope of implementing agency / Vendor. |
| 5 | We propose following services can be included in the proposed solution to enhance utility and efficiency of the solution. a. Document printing requirement of citizens e.g. Birth/Death Certificate, Domicile certificate, Caste certificate, Education certificates etc. b. Utility bill payment Water, Electricity, Telephone, Property Tax. c. Railway / Bus ticket | 1. Lipi Data System; | No Change Tender Clause shall prevail. |
| | d. Platform to channelize communication to various government departments. | | No Change Tender Clause shall prevail. |
| | Technical Queries From the EOI we can understand the GSC requirement as follows, The Facility to be available in Kiosk. | | This is the minimum requirements and responders are allowed to suggest citizen centric solutions / services . |
| 6 | 1. High Speed Free Wi-fi, 2. Making Free Phone Calls, 3. USB Device Charging, 4. Emergency Button for 2 Way Audio System & 5. Led Display. | 3. Graphic Trades Pvt Ltd | No Change Tender Clause shall prevail. |
| | Please provide clarification to the points as follows: | | |
| | 1. How many people to be connected to single Kiosk through Wi-fi? | | Minimum 100 devices at a time |
| | 2. Free phone calls to be Local or Call from anywhere Inside India? | | Free phone calls from anywhere inside india. |
| | 3. USB device charging is paid basic or its only port to be provided? | | Free USB device charging points to be provided. |
| | 4. How many USB port to be provided for charging. | | 5- 10 Nos. |

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| 7 | <p>5. Emergency Call to be forwarded to call centre or any pre-defined number?</p> <p>6. What would be the required size of LED display?</p> <p>7. As the system required 24 x 7 and in grid failure it should up and run for solar system integration for which who will provide the space?</p> <p>8. For implementation of Kiosk the space charge to be provided by GSC or Vendor?</p> <p>9. As optical fibre to be provided for connectivity what is the speed of the link?</p> <p>10. Is LinkNYC a free service or operated and funded through Advertising.</p> <p>11. What is the model of funding GSC Kiosk?</p> <p>12. The system needs Call centre to manage, please provide more clarity on this.</p> <p>13. Making phone call is to be using BSNL Line or Using VOIP or IP telephony?</p> | <p>Emergency call to be forwarded to any pre defined number.</p> <p>55" LED Display</p> <p>The space facilitation will be done by GSCL and NOC will be facilitated from the concerned dept.</p> <p>Space will be provided by GSCL for installation of the Kiosk.</p> <p>Speed requirement is to be worked out by the respondent as per his solution for the smart kiosk.</p> <p>To be funded through Advertising.</p> <p>Self sustainable</p> <p>Call center will be required.</p> <p>To be decided by vendor / implementing agency</p> | |

[Signature]
 Managing Director,
 Guwahati Smart City Limited,
 Guwahati, Assam.

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