



Date: 12.08.2020

GUWAHATI SMART CITY LTD.

(Formerly Guwahati Smart City Development Agency Ltd.) (CIN U45309AS2016SGC017403)

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SPV/GSCL/DEV/55/2017/Pt-1/330

ADDENDUM No.5

<u>Tender Title:</u> "System Integrator Design Engineering Supply Installation Erection

Testing and Commissioning including O & M for a period of five years for city surveillance and Integrated Command and Control

Centre in Guwahati"

Tender No: SPV/GSCL/DEV/55/2017/396

Tender ID: 2020_GSCT_17942_1

Tender Published Date: 12-06-2020

This addendum is being issued in reference to the Addendum -04 issued for the pre-bid queries raised by the prospective bidders for the above mentioned tender. Bidders are informed that no further consideration of queries will be accepted by GSCL. The intending bidders are requested to take note of the following changes and accordingly shall have to submit the tender.

Statement showing the amendments to the existing clause in tender volumes is published online.

-Sd-Managing Director Guwahati Smart City Limited

Annexure I

Addendum for modifications in Pre-Qualification Criteria , Technical Evaluation in vol -I

SI No	Vol No	Page No	Clause No	Para No/sr no	Instead of	Now read as
1	1	7	1.3	12	INR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs	NR 2,15,00,000/- (INR. Two Crore, Fifteen Lakhs
					only) online deposit through e Procurement	only) online deposit through e Procurement
					portal	portal or by bank guarantee from a nationalised
						bank. In case, lead bidder is a Govt. PSU,
						corporate guarantee may be submitted
2	1	16	2.8	16	Earnest Money Deposit (EMD) The bid	. Earnest Money Deposit (EMD) The bid
					document must be accompanied by the	document must be accompanied by the Earnest
					Earnest Money Deposit of Rs. 2,59,00,000/-	Money Deposit of Rs. 2,15,00,000/- (Rupees Two
					(Rupees Two Crore, Fifty-Nine Lakhs only)	Crore, Fifteen Lakhs only) through Internet
					through Internet Banking from State Bank of	Banking from State Bank of India (SBI) or any
					India (SBI) or any other banks listed at	other banks listed at SBMOPS on
					SBMOPS on https://assamtenders.gov.in or	https://assamtenders.gov.in or NEFT/RTGS in
					NEFT/RTGS in case of offline payment from	case of offline payment from any Bank. MSMEs
					any Bank. No exemption for submitting the	registered under NSIC, for the products and
					EMD will be given to any agency. Bid security	services offered under this RFP, are exempted
					in any other form will not be entertained. For	from submission of EMD. The Government PSUs
					Unsuccessful bidders: The bid security of all	may submit the EMD in the form of corporate
					unsuccessful bidders would be refunded	Guarantee. Bid security in any other form will
					without interest by Authority on finalization of	not be entertained. For Unsuccessful bidders:
					the bid in all respects by the successful bidder.	The bid security of all unsuccessful bidders
					For Successful bidders: The bid security, for	would be refunded without interest by Authority
					the amount mentioned above, of successful	on finalization of the bid in all respects by the

bidder would be returned without interest upon submission of Performance Bank
Guarantee by the successful bidder. In case bid is submitted without the bid security then Authority reserves the right to reject the bid without providing opportunity for any further correspondence to the bidder concerned. The EMD may be forfeited in any of the following circumstances:

a) If a bidder withdraws its bid during the period of bid validity.

b) In case of a successful bidder, if the bidder fails to submit the performance bank guarantee and/or sign the contract in accordance with this RFP.

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Note: For details regarding online deposit of Tender Processing Fee and EMD, bidder may refer the document "Instruction for Online EMD & Tender Processing Fee Payment" uploaded along with this RFP document.

successful bidder. For Successful bidders: The bid security, for the amount mentioned above, of successful bidder would be returned without interest upon submission of Performance Bank Guarantee by the successful bidder. In case bid is submitted without the bid security then Authority reserves the right to reject the bid without providing opportunity for any further correspondence to the bidder concerned. The EMD may be forfeited in any of the following circumstances:

a) If a bidder withdraws its bid during the period of bid validity.

b)In case of a successful bidder, if the bidder fails to submit the performance bank guarantee and/or sign the contract in accordance with this RFP.

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Note: For details regarding online deposit of Tender Processing Fee and EMD, bidder may refer the document "Instruction for Online EMD & Tender Processing Fee Payment" uploaded along with this RFP document.

3	1	28	3.1	h	. The OEM for VMS proposed by the Bidder	. The OEM for VMS proposed by the Bidder must	
					must be operational in minimum 2 City	be operational in minimum 2 Surveillance	
					Surveillance projects in India with at least 1000	projects in India with at least 1500 cameras in last	
					cameras in last 3 years as on date of submission	3 years as on date of submission of bid.	
					of bid. Undertaking from OEM and successful	ndertaking from OEM and successful	
					completion/installation report from client	completion/installation report from client (State/	
					(State/ Central Government Department or	Central Government Department or Central/	
					Central/ State PSUs/ Smart City) needs to be	State/ PSUs/ Smart City) needs to be submitted	
					submitted along with the bid documents.	along with the bid documents.	
4	1	27	3.1	i	. The ICCC Solution proposed by the Bidder	The ICCC Solution proposed by the Bidder must be	
					must be operational in minimum 2 City wide	operational in minimum 2 City wide projects in	
					projects in India with at least 1000	India with at least 1000 cameras/sensors in last 3	
					cameras/sensors in last 3 years. Undertaking	years. Undertaking from OEM and successful	
					from OEM and successful completion/	completion/ installation report from client (State	
					installation report from client (State / Central	/ Central Government Department or Central	
					Government Department or Central /State PSUs/	/State PSUs/ Smart City) needs to be submitted	
					Smart City) needs to be submitted along with the	along with the bid documents.	
					bid documents.		
5	1	33	3.5	1	The Sole Bidder or Lead Bidder (in case of	The Sole Bidder or Lead Bidder (in case of	
					consortium) should be:	consortium) should be:	
				(Eligibility Criteria)		An Indian firm.	
					An Indian firm. An Indian firm.		
					 Registered under the Companies Act 1956/ 2013 	 Registered under the Companies Act 1956/ 2013 	
					In operation in India for a period of at	In operation in India for a period of at least 5 years as on date of bid	

					least 5 years as on date of bid submission.	submission.
					Consortium members:	Consortium members:
					 Maximum three (3) companies are allowed in a consortium including Lead Bidder. 	 Maximum three (3) companies are allowed in a consortium including Lead Bidder.
					An Indian firm.	An Indian firm.
					 All members should be registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 3 years as on date of bid submission. 	 All members should be registered under the Companies Act 1956/ 2013 if the member is not a proprietary firm In operation in India for a period of at least 3 years as on date of bid submission.
6	1	33	3.5	1	For Sole Bidder/ Lead Bidder:	For Sole Bidder/ Lead Bidder:
				Documentary Evidence	 Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013 	Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013
					Memorandum and Articles of Association	Memorandum and Articles of Association
					GST Registration Certificate	GST Registration Certificate
					PAN Card	PAN Card
					Copy of purchase orders showing at least 5 years of operations or Certified true copy of relevant extracts of balance sheet and PL	Copy of purchase orders showing at least 5 years of operations or Certified true copy of relevant extracts of balance sheet and PL

	statements for last 5 years	statements for last 5 years
	For Consortium members other than lead bidder	For Consortium members other than lead bidder
	 Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 	 Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 if the member is not a proprietary firm
	 GST Registration Certificate PAN Card 	GST Registration Certificate
	Consortium agreement clearly stating the roles	PAN Card
	and responsibilities of each member	Consortium agreement clearly stating the roles and responsibilities of each member
	Copy of purchase orders showing at least 3 years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 3 years	 Copy of purchase orders showing at least 3 years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 3 years
	 A written undertaking from each of the consortium members, in case of a consortium, duly signed by the authorized signatory, holding a written special power of attorney for this bid on a stamp paper, authorizing the lead bidder incur liabilities and receive instructions for and on behalf of any and all consortium members, and the entire execution of the Contract, including but not limited to payments. 	 A written undertaking from each of the consortium members, in case of a consortium, duly signed by the authorized signatory, holding a written special power of attorney for this bid on a stamp paper, authorizing the lead bidder incur liabilities and receive instructions for and on behalf of any and all consortium members, and the entire execution of the Contract, including but not limited to payments.

7	1	34	3.5	2	A. The Sole Bidder shall have an average annual	A. The Sole Bidder shall have an average annual
					turnover of 250 Crore over the last three (3)	turnover of 200 Crore over the last three (3)
				(Eligibility Criteria)	financial years.	financial years.
					In case of consortium:	In case of consortium:
					o Lead Bidder should have minimum 60% of	Lead Bidder should have minimum 60%
					the Average Annual Turnover requirement	of the Average Annual Turnover
					o Each consortium member should have	requirement
					minimum 30% of the Average Annual	All members together should meet 200
					Turnover requirement	Crore Average Annual Turnover
					o All members together should meet 250	requirement
					Crore Average Annual Turnover requirement	B. Sole Bidder/all members together (in case of
					B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure	consortium) shall have minimum average annual turnover of INR 150 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement • ICT Infrastructure • IT system integration services
					o IT system integration services	IT Facility Management Services
						IT maintenance Services

8	1	35	3.5	3 (Eligibility Criteria)	The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of IP CCTV Cameras for outdoor surveillance with centralised Video Management System and at least one (1) Integrated Traffic Management System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India.		The Sole Bidder or any consortium member (in case of consortium) should have successfully executed at least one (1) project in last 3 years with minimum 1000 numbers of CCTV Cameras for CCTV surveillance project with centralised Video Management System and one integrated CCTV Surveillance Project in last 3 years with integrated with Integrated Traffic Management System project/Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in India.	
9	1	39	3.6.1	A1 (Evaluation Criteria Details)	Average annual turnover of Sole bidder or Consortium over the last three Financial years Marks shall be allotted as given below Cost of the Project Marks (INR) More than 500 crore 6 >400 Cr. To <=500 Cr. 5 >300 Cr. To <=400 Cr. 4		Average annual turnover of Sc Consortium over the last three Marks shall be allotted as give Annual Turnover More than 400 crore >300 Cr. To <=400 Cr. >200 Cr. To <=300 Cr.	e Financial years
10	1	39	3.6.1	A Max Marks Allotted	>250 Cr. To <=300 Cr. 3		4	

11	1	39	3.6.1	A2	Full time employee (FTF)	on payroll of Sole bidder	Full time employee (FTE)	on navroll of Sole hidder	
	-	33	3.0.1	AZ		of consortium) working in	or Lead bidder (in case of		
				(Evaluation Criteria		the business unit providing "specific business			
				Details)	areas" as mentioned in the above criteria as on		the business unit providing "specific business areas" as mentioned in the above criteria as on		
				,		the above criteria as on		the above criteria as on	
					date of release of RFP.		date of release of RFP.		
					Marks shall be allotted a	s given below:	Marks shall be allotted as	s given below:	
					No of FTE	Marks	No of FTE	Marks	
					>500 FTE	4	>500 FTE	6	
					>400 FTE and <=500	3	>400 FTE and <=500	4	
					FTE		FTE		
					>300 FTE and <=400	2	>300 FTE and <=400	2	
					FTE		FTE		
					<=300 FTE	1	<=300 FTE	1	
12	1	39	3.6.1	A2	4	4	6	;	
				Max Marks Allotted					
13	1	40	3.6.1	B1	The Sole Bidder or any	consortium member (in	The Sole Bidder or any	consortium member (in	
					case of consortium) sho	ould have been awarded	case of consortium) sho	uld have been awarded	
				(Evaluation Criteria	and successfully de	signed, executed &	and successfully de	signed, executed &	
				Details)	commissioned project(s)	on City surveillance with	commissioned project(s	on CCTV surveillance	
					video analytics system o	of minimum value of INR	with video management	:/video analytics system	
					15 Crores during last s	seven years (as on Bid	of minimum value of IN	R 15 Crores during last	
					Submission date) per pro	oject.	seven years (as on Bio	Submission date) per	
							project.	·	
					Marks shall be allotted a	s below:			

							Marks shall be allotte	d as below:
					No. of Projects	Marks	No. of Projects	Marks
					>= 3 projects	15	>= 3 projects	5
					2 projects	12	2 projects	4
					1 project	10	1 project	3
14	1	40	3.6.1	B1		15		5
				Max Marks Allotted				
15	1	40	3.6.1	B2 (Evaluation Criteria Details)	case of consortium) shand successfully do commissioned project Management System of Crores per project with during last seven year date) Components: Controlling centralized so Traffic Control	(s) on Integrated Traffic f minimum value of INR 7 the following components as (as on Bid Submission Traffic Signals with ftware system/ Adaptive System AND	solution offered by the implemented success the project value should during last seven ye date) with the following Components: • Controlling Tour centralized so Traffic Controlling Tour controlling Tour centralized so Traffic Controlling Tour ce	raffic Signals with oftware system/ Adaptive ol System AND / ANPR System Marks shall
					>= 3 projects	10	>= 3 projects	10
					2 projects	8	2 projects	8
					1 project	6	1 project	6

16	1	41	3.6.1	B4.1	The Sole Bidder or any o	consortium member (in	The Sole Bidder or any	consortium member (in	
					case of consortium) hav	•	•	have been awarded and	
				(Evaluation Criteria	1	xecuted & commissioned	•	executed & commissioned	
				Details)	and Operation & Mainte			intenance of Integrated	
						m/ emergency response		om/ emergency response	
					centre /Security and Sur	, , ,		urveillance control room/	
					Surveillance control roo	m built for any State/	Surveillance control ro	om built for any State/	
					Central Government De	partment or Central/	Central Government I	Department or Central/	
					State PSUs/ Smart City i	n India of minimum value	State PSUs/ Smart City i	n India of minimum value	
					of INR 5 Crores per proje	ects during last Seven (7)	of INR 5 Crores per proj	ects during last Seven (7)	
					years (as on Bid Submiss	sion date)	years (as on Bid Submiss	sion date)	
					Number of Projects	Marks	Number of Projects	Marks	
					>= 3 projects	5	>= 3 projects	3	
					2 to 3 projects	4	2 to 3 projects	2	
					1 project	3	1 project	1	
17	1	41	3.6.1	B4.1		5	3		
				Max Marks Allotted					
18	1	42	3.6.1	B4.2	No. of projects for any S	tate/ Central Government	The proposed ICCC plat	form should be deployed	
				(Evaluation Criteria	Department or Central/	State PSUs/ Smart City in	in India and globally w	vith smart city use-cases	
				Details)	India where the ICCC Solutions proposed by the		either on cloud or On-Pi	remise architecture	
				Details)	1	onal and integrated with	Local Experience with he	oth On premise and Cloud	
						ke Surveillance, ITMS etc.	deployed ICCC (Atleast	-	
					in last 3 years as on date	e of submission of bid.	deployed feee (Atleast	one each type,	
					Marking will be done on	Pro-rata basis.			

						7 or More cities 5 5 cities 4 4 Cities 3 3 cities or less than 3 2 cities Global Experience 1 City 2
						The proposed ICCC software for the following categories of the products/ equipment offered will be evaluated as per Navigant Research Leader board latest report, marks would be awarded as per the following criteria: OEM prescribed as Leaders 5 OEM prescribed as Contenders 2 OEM prescribed as Challengers 1
19	1	42	3.6.1	B4.2	5	12
20	1	42	3.6.1	B5 (Evaluation Criteria	No. of Surveillance projects for any State/ Central Government Department or Central/ State PSUs/ Smart City in India where the VMS proposed by	No. of Surveillance projects for any State/ Central Government Department / State PSUs/ Smart City /Railways in India where the VMS, VA (Video

					1				
				Details)	, ·	ional and integrated with		neras supplied together as	
				OEM Criteria	Central Control Centre/ I	Room and consisting of at	a bundle surveillance	solution with minimum	
				OEWI CITTETIA	least 1000 IP CCTV Cam	eras in last 3 years as on	1500 Cameras in each p	roject in last 5 years as on	
					date of submission of bid	d.	date of submission of	bid to ensure proven	
							architecture of VMS, VA	A and CCTV cameras of all	
					Marking will be done on	Pro-rata basis.	OEMs (copy of PO/satis	factory report from client	
							highlighting the same p	roject by all OEMs)	
							>= 5 projects	5	
							3 projects	3	
							2 project	1	
21	1	42	3.6.1	В6	The Sole Bidder or any c	onsortium member (in	The Sole Bidder or any	consortium member (in	
					case of consortium) have	e been awarded and	case of consortium) ha	ve successfully designed,	
				(Evaluation Criteria	successfully designed, ex	recuted & commissioned			
				Details)	and Operation & Mainte	nance of Data Centre			
					Project for any State/ Ce	ntral Government	Government Departm	nent or Central/State	
					Department or Central/	State PSUs/ Smart City in	PSUs/Smart City in India	of minimum value of INR	
					India of minimum value	of INR 10 Crores per	5 Crores per projects during last Seven (7) years (
					projects during last Seve	n (7) years (as on Bid	as on Bid Submission da	te)	
					Submission date)				
							Number of projects	Marks	
					Number of projects	Marks	>=3	5	
					>=3	5	2 to 3 projects	4	
					2 to 3 projects	4	1 project	3	
					1 project	3			
22	1		3.61	В7			The Sole Bidder or any o	consortium member (in	
							case of consortium) hav	e successfully designed,	
				(Additional Criteria)			executed & commission	ed and maintained a	
					1		l .		

						captive outdoor IP radio r nodes in any State/Centra Department or Central/St project Number of projects >=3 2 to 3 projects 1 project	al Government
23	1		3.6.1	B7 Max Marks Allotted	0	5	
24	1	55	6.1	Table 1 SI 1 Eligibility Criteria	The Sole Bidder or Lead Bidder (in case of consortium) should be: • An Indian firm. • Registered under the Companies Act 1956/ 2013 • In operation in India for a period of at least 5 years as on date of bid submission. Consortium members: • Maximum three (3) companies are allowed in a consortium including Lead Bidder. • An Indian firm.	 1956/ 2013 In operation in Ir least 5 years as consumments of submission. Consortium members: Maximum three 	r the Companies Act ndia for a period of at

					 All members should be registered under the Companies Act 1956/ 2013 In operation in India for a period of at least 3 years as on date of bid submission. 	All members should be registered under the Companies Act 1956/ 2013 if the member is not a proprietary firm In operation in India for a period of at least 3 years as on date of bid submission.
25	1	55	6.1	Table 1	For Sole Bidder/ Lead Bidder:	For Sole Bidder/ Lead Bidder:
				SI 1 Documentary Evidence	 Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013 Memorandum and Articles of Association GST Registration Certificate PAN Card Copy of purchase orders showing at least 5 	 Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013 Memorandum and Articles of Association GST Registration Certificate PAN Card Copy of purchase orders showing at least 5
					years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 5 years For Consortium members other than lead bidder	years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 5 years For Consortium members other than lead bidder
					Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013	Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 if the member is not a proprietary firm

					GST Registration Certificate	GST Registration Certificate
					PAN CardConsortium agreement clearly stating the roles	PAN CardConsortium agreement clearly stating the roles
					and responsibilities of each member	and responsibilities of each member
					Copy of purchase orders showing at least 3 years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 3 years	Copy of purchase orders showing at least 3 years of operations or Certified true copy of relevant extracts of balance sheet and PL statements for last 3 years
					A written undertaking from each of the consortium members, in case of a consortium, duly signed by the authorized signatory, holding a written special power of attorney for this bid on a stamp paper, authorizing the lead bidder incur liabilities and receive instructions for and on behalf of any and all consortium members, and the entire execution of the Contract, including but not limited to payments.	A written undertaking from each of the consortium members, in case of a consortium, duly signed by the authorized signatory, holding a written special power of attorney for this bid on a stamp paper, authorizing the lead bidder incur liabilities and receive instructions for and on behalf of any and all consortium members, and the entire execution of the Contract, including but not limited to payments.
26	1	57	6.1	Table 1	A. The Sole Bidder shall have an average annual turnover of 250 Crore over the last three (3) financial years.	A. The Sole Bidder shall have an average annual turnover of 200 Crore over the last three (3) financial years.
				Eligibility Criteria	In case of consortium:	In case of consortium:
					o Lead Bidder should have minimum 60% of	Lead Bidder should have minimum 60% of the Average Annual Turnover

					the Average Annual Turnover requirement	requirement
					o Each consortium member should have minimum 30% of the Average Annual Turnover requirement	All members together should meet 200 Crore Average Annual Turnover requirement
					o All members together should meet 250	B. Sole Bidder/all members together (in case of
					B. Sole Bidder/all members together (in case of consortium) shall have minimum average annual turnover of INR 200 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement. o ICT Infrastructure o IT system integration services	consortium) shall have minimum average annual turnover of INR 150 Crore from the "specific business areas" mentioned below over the last three financial years with lead bidder should have minimum 60% average annual turnover requirement • ICT Infrastructure • IT system integration services IT Facility Management Services
27	1	58	6.1	Table 1	The Sole Bidder or any consortium member (in	The Sole Bidder or any consortium member (in
				SI 3	case of consortium) should have successfully executed at least one (1) project in last 3 years	case of consortium) should have successfully executed at least one (1) project in last 3 years
					with minimum 1000 numbers of IP CCTV	with minimum 1000 numbers of CCTV Cameras
				Eligibility Criteria	Cameras for outdoor surveillance with	for CCTV surveillance project with centralised
					centralised Video Management System and at	Video Management System and one integrated
					least one (1) Integrated Traffic Management	CCTV Surveillance Project in last 3 years with

					System project with Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in any City in India.	integrated with Integrated Traffic Management System project/Traffic Control System / Automatic Number Plate Recognition (ANPR) / Red Light Violation Detection (RLVD) / Speed Violation Detection (SVD) System in India.
28	1	28	2.29. Eligible Goods and Services, and OEM Criteria	e)	OEM to give declaration that offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding.	OEM to give declaration that offered product will not be end of life for minimum of 12 months from the date of bidding and the support for such offered product/s will be available for the period of 60 months from the date of Go-live
29	I	28	2.29. Eligible Goods and Services, and OEM Criteria	j)	The OEM of each product or technology should have valid quality certifications like ISO 9001.	The OEM of each product or technology should have valid quality certifications like ISO 9001 / CMMI Level 3 or better.

30	1	36 -	3.5. PreQualification	Note – pt.	1. Following documentary evidence (Citation, copy of	1. Following documentary evidence
		37	Criteria	1	completion / ongoing client certificate and work	(Citation, copy of completion / ongoing
					order/Contract/self-certificate) is required for all project	client certificate and work
					experience from the Sole Bidder/ Consortium member.	order/Contract/self-certificate) is required
					a) Copy of Work order/ Contract clearly highlighting	for all project experience from the Sole
					the scope of work, Bill of Material and Contract Value	Bidder/ Consortium member.
					signed by the competent authority of the client.	
						a) Submission of Copy of Work
					b) Project completion certificate (clearly indicating	order/ Contract clearly highlighting the
					Commencement date, Completion Date and Value of Work	scope of work, Bill of Material and
					done) signed by the competent authority of the client as	Contract Value signed by the competent
					per format given in Section 7.4.	authority of the client is mandatory.
					c) In case of ongoing projects with operations &	b) Project completion
					maintenance scope, the completion certificate should	certificate/Go-Live certificate/Phase
					specify successful execution and in-operation status of a	Completion Certificate(Phase Completion
					part of the order meeting the requirement. To	certificate shall be considered for
					substantiate this, a certificate from the Competent	substantially completed projects when
					Authority of the Client/ Charted Accountant/ Statutory	atleast 80% of the Contract value's worth
					Auditor has to be provided.	of work is completed) clearly indicating
						Commencement date,
					d) Bidder should submit the Self-certification (the	Completion Date and Value of Work done
					format of the self-certificate is provided in Section 6.8 of	signed by the competent authority of the
					RFP volume I), clearly mentioning project details like	client. The details shall be submitted
					scope, value, duration, Project Completion Status, client	separately as per format given in Section
					details etc. The self-certificate shall be signed on the company's letter head duly signed by Company Secretary	7.4.
					or Charter Accountant.	
					of charter Accountants.	c) In case of ongoing projects with
						operations & maintenance scope, the
						completion certificate should specify
						successful execution and inoperation
						status of a part of the order meeting the
						requirement. To substantiate this, a
						certificate from the Competent Authority

	T		
			of the Client/ Charted Accountant/
			Statutory Auditor has to be provided.
			d) In absence of Completion
			certificate from
			Competant authority of Client, Bidder
			should

						submit the Self-certification (the format of
						the selfcertificate is provided in Section 6.8
						of RFP volume I), clearly mentioning
						project details like scope, value, duration,
						Project Completion Status, client details
						etc. The self-certificate shall be signed on
						the company's letter head duly signed by
						Company Secretary or Charter Accountant.
						In addition,
						Bidder shall also submit approved Final
						Payment Certificates certified by
						competent authority of client as a
						documentary evidence to substantiate the
						claim of meeting the qualifying criteria for
						the completed projects & approved
						interim payment certificates certified by
						competent authority of client to
						substantiate the claim of meeting the
						qualifying criteria for the substantial
						completed projects
						i.e.,atleast 80% of the Contract value's
24		27	2.5. Due Overliff and an	Nists at	Didden for a constitute or and a form of any or and a six the Colf	worth of work is completed.
31	ı	37	3.5. PreQualification	Note – pt.	Bidder (or consortium member if any) may submit the Self-	Deleted (Already addressed above under
			Criteria	4	certification, clearly mentioning project details like scope,	Note, Pt.
					value, duration, client details etc. as required for the	1. d)
					evaluation criteria. The self-certificate shall be signed on	
					the company's letter head duly signed by	
					Company Secretary or Charter Accountant	

32	1	36 -	3.5. PreQualification	Note – pt.	In case the experience shown is that of the bidder"s parent	In case the experience shown is that of the
		37	Criteria	1	subsidiary /sister concern company, than the following	bidder"s parent / 100% subsidiary /sister
					additional documents are required:	concern company, than the following
						additional documents are required:
					· Certificate signed by the Company	
					Secretary/statutory Auditor/2 Board of Directors of the	· Certificate signed by the Company
					bidder certifying that the entity whose experience is	Secretary/statutory Auditor/2 Board of
					shown is parent/subsidiary/sister concern Company. ·	Directors of the bidder certifying that the
					Shareholding pattern of the bidding entity as per audit	entity whose experience is shown is
					reports	parent/subsidiary/sister concern
						Company.
						· Shareholding pattern of the bidding
						entity as per audit reports
33	I	37	3.5. PreQualification	Note – pt.	For International project if the original client certificate	Deleted
			Criteria	3	and other documents are in language other than English	
					than a translated copy duly confirmed by Indian embassy/	
					One of the board of directors of the lead bidder/	
					consortium member shall be submitted along with bid document.	
34	1	39	3.6.1	A2 -	Sole Bidder or consortium:	A2 Sole Bidder or consortium
34	'	39	Technical Bid	Supportin	Certificate from the Head of HR Department or equivalent	Certificate from the Head of HR
			Criteria &	* *	on bidding entity"s letter head countersigned by	Department or Bidder's authorized
			Evaluation	g Documen	authorized signatory for this bid holding written special	signtory or equivalent on bidding entity"s
			Evaluation		power of attorney on stamp paper	letter head countersigned by authorized
				ts required	pane. C. ditame, on stamp paper	signatory for this bid holding written
						special power of attorney on stamp paper

35	I	42	3.6.1	B4.2	Criteria Category: Integrated Command and Control	Criteria Category: Integrated Command
			Technical Bid		Centre Solution (OEM Criteria) Evaluation Criteria	and Control Centre Solution (OEM
			Criteria &		Details:	Criteria) Evaluation Criteria Details:
			Evaluation		No. of projects for any State/ Central Government	No. of projects for any State/ Central
					Department or Central/ State PSUs/ Smart City in	Government
					India where the ICCC Solutions proposed by the Bidder is	Department or Central/ State PSUs/ Smart
					fully operational and integrated with multiple applications	City in
					like Surveillance, ITMS etc. in last 3 years as on date of	India where the ICCC Solutions proposed
					submission of bid. Marking will be done on Pro-rata basis.	by the Bidder is fully operational and
						integrated with multiple applications like
					Supporting Documents Required:	Surveillance, ITMS etc. in last 3 years as on
					Copy of Completion Certificates from Client mentioning	date of submission of bid.
					name of CCC Software.	Copy of Purchase Order and Completion
						Certificates from Client/ SI mentioning
						name of ICCC Software. In case
						substantially completed projects (80% of
						Project Worth completed), phase
						completion certificate indicating Project
						status and Interim Payment certificates
						issued by Client/ SI shall be submitted.

36	ı	46	3.6.3 Key	1, 2, 3, 4,	1 Project Manager	1 Project Manager
			Personnel	5, 6, 7	a. Education: Full Time MCA/ M.Tech/ B.Tech/ B.E.	a. Education: Full Time MCA/
			Criteria		from a reputed institute	M.Tech/ B.Tech/
					b. Total Experience: At least 12 years in IT sector	B.E. from a reputed institute
						b. Total Experience: At least 12 years
					2 Integrated Command and Control Centre (ICCC)	in IT/ICT sector
					Expert	
					a. Education: Full time M. Tech/ B. Tech/ B.E. from a	2 Integrated Command and Control Centre
					reputed institute	(ICCC)
					b. Experience: Minimum 10 years of IT experience	Expert
						a. Education: Full time MCA/ M. Tech/ B.
					3 Solution Architect	Tech/
					b. Total Experience: At least 10 years in IT sector	B.E. from a reputed institute
						b. Experience: Minimum 10 years of IT/ICT
					4 Network & Security Infrastructure Expert	sector
					a. Education: M.Tech/ B.Tech/ B.E from a reputed	
					institute	3 Solution Architect
					b. Experience: Minimum 10 years of IT experience	b. Total Experience: At least 10 years in
						IT/ICT sector
					5 Security & Surveillance Expert	
					b. Total Experience: At least 10 years in IT sector	4 Network & Security Infrastructure Expert
						a. Education: Full time MCA/
					6 Integrated Traffic Management Expert	M.Tech/ B.Tech/ B.E from a reputed
					b. Total Experience: At least 10 years in IT sector	institute
						b. Experience: Minimum 10 years of
					7 Server & Storage Expert	IT/ICT experience
					b. Total Experience: At least 10 years in IT sector	
						5 Security & Surveillance Expert
						b. Total Experience: At least 10 years in
						IT/ICT sector
						6 Integrated Traffic Management Expert
						b. Total Experience: At least 10 years in
						IT/ICT
						/Traffic Management sector

		7 Server & Storage Expert b. Total Experience: At least 10 years in IT/ICT sector

37	1	49	4.3	Within fifteen (15) w
			Performance	of LOI, the successful
			Bank	submit unconditional
			Guarantee	Guarantee (PBG) to t
			(PBG)	Nationalized Bank ha
				prescribed in Section
				for the due performa
				the bidder.
				This Performance Bar
				equivalent to 10% of
				invoked by Authority
				meet the overall pen
				Volume II or any char
				b) Fails to perfo
				obligations as set out
				satisfaction of
				Authority,
				c) Misrepreser
				Authority
				The performance bar
				satisfactory completi
				Period. The performa
				discharged/returned
				there has been due p
				bidder under the con
				payable on the perfo
				In the event of the Bi
		l		İ

Within fifteen (15) working days from the date of issuance of LOI, the successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) to the Authority. The PBG shall be from a Nationalized Bank having branch at Guwahati in the format prescribed in Section 8 - Annexure 4, payable on demand, for the due performance and fulfillment of the contract by the bidder.

This Performance Bank Guarantee shall be for an amount equivalent to 10% of total contract value. PBG shall be invoked by Authority, in the event the Bidder: a) Fails to meet the overall penalty condition as mentioned in RFP Volume II or any changes agreed between the parties,

- Fails to perform the responsibilities and obligations as set out in the RFP to the complete satisfaction of Authority.
- c) Misrepresents facts/information submitted to Authority

The performance bank guarantee shall be valid till satisfactory completion of Operation and Maintenance Period. The performance bank guarantee may be discharged/returned by Authority upon being satisfied that there has been due performance of the obligations of the bidder under the contract. However, no interest shall be payable on the performance bank guarantee.

In the event of the Bidder being unable to service the

Within fifteen (15) working days from the date of issuance of LOI, the successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) to the Authority. The PBG shall be from a Nationalized Bank having branch at Guwahati in the format prescribed in Section 8 - Annexure 4, payable on demand, for the due performance and fulfillment of the contract by the bidder.

SI shall furnish Performance Security to the Authority as follows :

- 1. At the time of signing the Contract which shall be equal to 10% of the value of accepted price quoted for Schedule A+Schedule B of Price Bid BOQ and the bank guarantee shall be valid till 'GoLive + 90 days'.
- 2. At the start of O&M phase 10% of the value of accepted price quoted for Schedule C of Price Bid BOQ and the bank guarantee shall be valid till 60 months from the date of Go-Live. Bidder shall submit 5 numbers of equal amount of BGs which shall be subsequently released on completion of each subsequent years of O&M services. On receipt of these PBG, PBG taken for the CAPEX shall be returned.

contract for whatever reason(s), Authority shall have the right to invoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of Authority under the contract in the matter, the proceeds of the PBG shall be payable to Authority as compensation for any loss resulting from the bidder"s failure to perform/comply its obligations under the contract. Authority shall notify the bidder in writing of the exercise of its right to receive such compensation within 40 days, indicating the contractual obligation(s) for which the bidder is in default. Authority shall also be entitled to make recoveries from the bidder"s bills, performance bank guarantee, or from any other amount due to him, an equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement. In case the project is delayed beyond the project schedule as mentioned in RFP Vol 2, the performance bank guarantee shall be accordingly extended by the Bidder till completion of scope of work as mentioned in RFP Volume II. This Performance Bank Guarantee shall be valid up to six (6) months after successful completion of the contract for the total contract duration i.e., "Go-Live" + 60 months of 0&M.

On satisfactory performance and completion of the order in all respects and duly certified to this effect by the Project Coordinator, Contract Completion Certificate shall be issued and the PBG would be returned to the Bidder.

PBG shall be invoked by Authority, in the event the Bidder:

- a) Fails to meet the overall penalty condition as mentioned in RFP Volume II or any changes agreed between the parties,
- b) Fails to perform the responsibilities and obligations as set out in the RFP to the complete satisfaction of Authority,
- c) Misrepresents facts/information submitted toAuthority

The performance bank guarantee may be discharged/returned by Authority upon being satisfied that there has been due performance of the obligations of the bidder under the contract. However, no interest shall be payable on the performance bank guarantee.

In the event of the Bidder being unable to service the contract for whatever reason(s), Authority shall have the right to invoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of Authority under the contract in the matter, the proceeds of the PBG shall be payable to Authority as compensation for any loss resulting from the bidder"s failure to perform/comply its obligations under the contract.

Authority shall notify the bidder in writing of the exercise of its right to receive such

			compensation within 40 days, indicating the contractual obligation(s) for which the bidder is in default. Authority shall also be entitled to make recoveries

						from the bidder"s bills, performance bank
						guarantee, or from any other amount due
						to him, an equivalent value of any
						payment made to him
						due to inadvertence, error, collusion,
						misconstruction or misstatement.
						In case the project is delayed beyond the
						project schedule as mentioned in RFP Vol
						2, the performance bank guarantee shall
						be accordingly extended by the Bidder till
						completion of scope of work as mentioned
						in RFP Volume II.
						On satisfactory performance and
						completion of the order in all respects and
						duly certified to this effect by the Project
						Coordinator, Contract Completion
						Certificate shall be issued and the PBG
						would be returned to the Bidder.
38	1	51	4.0	- 40		
30	ı	31	4.6	Para 1 &		The Employer will, if requested by the
36	1	31	Mobilization	Para 1 & Para 8	The Employer will, if requested by the	CONTRACTOR, make mobilization advance
38	1	31			CONTRACTOR, make mobilization advance payments of	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded
36	1	31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the	CONTRACTOR, make mobilization advance
36	1	31	Mobilization		CONTRACTOR, make mobilization advance payments of	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded
38	'	31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to
36		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that
36	1	31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the
36	1	31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design.
36	1	31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest
38		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest
36		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. A bank Guarantee of 110 (%) percent against the	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest free A bank Guarantee of 110 (%) percent against the Mobilization advance is to be
38		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest free A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances shall
38		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances and interest on it shall be adjusted and recovered	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest free A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances shall be adjusted and recovered in the Interim
38		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances and interest on it shall be adjusted and recovered in the Interim Payment Certificates raised by the Contractor	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest free A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances shall be adjusted and recovered in the Interim Payment Certificates raised by the
38		31	Mobilization		CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be given to the CONTRACTOR with Simple Interest of 10 % (Percent) per annum. A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances and interest on it shall be adjusted and recovered	CONTRACTOR, make mobilization advance payments of 10(%) percent of the Awarded Contract Value to the CONTRACTOR to assist in defraying the initial expenses that will necessarily be incurred by the CONTRACTOR for mobilization and design. The Mobilization Advance will be interest free A bank Guarantee of 110 (%) percent against the Mobilization advance is to be submitted. The mobilization advances shall be adjusted and recovered in the Interim

						submitted against mobilization advance has to be valid till completion of the work. In case, the Contractor fails
					submitted against mobilization advance has to be valid till completion of the work. In case, the Contractor fails to mobilize necessary manpower, machinery, materials and any necessary procurement or purchase to start the preliminary work, the bank guarantee against mobilization advance may be forfeited and will lead to the termination of contract.	to mobilize necessary manpower, machinery, materials and any necessary procurement or purchase to start the preliminary work, the bank guarantee against mobilization advance may be forfeited and will lead to the termination of contract. Advance Bank Guarantee (ABG) shall be returned to the Contractor, post recovery of the entire advance amount paid to the Contractor during execution of the project.
39	I	61	6.2. PreQualification Bid Covering Letter	a)	We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP and related documents, in short listing of Agency for providing services.	We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate limiting to those criteria set out in the RFP and related documents, in short listing of Agency for providing services.

40	I	61	6.2. PreQualification Bid Covering Letter	d)	We agree to abide by our offer for a period of 180 days from the date of opening of prequalification bid prescribed by Authority and that we shall remain bound by a communication of acceptance within that time.	We agree to abide by our offer for a period of 180 days from the date of submission of bid prescribed by Authority and that we shall remain bound by a communication of acceptance within that time.
41	I	63	6.3. Company profile	C. Financial Turnover (required for Sole bidder / all members of Consortiu m)	Copy of audited financial statements or declaration from the appointed statutory auditor/ CA to be provided as proof of the financial turnover. Self certified copy of Certificate from statutory auditor for Positive net worth as per audited consolidated financial statements for last three financial years shall be submitted.	Copy of audited financial statements or declaration from the appointed statutory auditor/ CA to be provided as proof of the financial turnover. Self certified copy of Certificate from statutory auditor/ CA for Positive net worth as per audited consolidated financial statements for last three financial years shall be submitted.
42	1	82	7.10. Manufacturers '/Producers" Authorization Form		"We also confirm that our offered product will not be end of life for minimum of 24 months from the date of bidding and the support for such offered product/s will be available for minimum of 10 years from the date of bidding."	Modified the form, which may be seen below at the end of this table.
43	I	23	2.21. Acceptance/ Rejection of	b)	b) Bid should be free of over writing. All erasures, correction or addition must be clearly written both in words and figures and attested.	b) Bid should be free of over writing. All erasures, correction or addition must be clearly written both in words and figures and attested.

Bids	In the event of any assumptions, presumptions, key points of discussion, recommendation or any points of similar nature submitted along with the Bid, Authority reserves the right to reject the Bid and forfeit the EMD. If there is any discrepancy in the commercial bid, it will be dealt as per the following: i. If, in the price structure quoted for the required goods/services/works, there is discrepancy between the unit price and total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly. ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected. iii. If there is a discrepancy between words and figures, the amount in words shall prevail. iv. If there is such discrepancy in an offer, the same shall be conveyed to the bidder with target date up to which the bidder has to send his acceptance on the above lines and if the bidder does not agree to the decision of Authority, the bid is liable to be disqualified.	In the event of any assumptions, presumptions, key points of discussion, recommendation or any points of similar nature submitted along with the Bid, which are not acceptable to Authority, Authority reserves the right to reject the Bid. If there is any discrepancy in the commercial bid, it will be dealt as per the following: i. If, in the price structure quoted for the required goods/services/works, there is discrepancy between the unit price and total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly. ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected. iii. If there is a discrepancy between words and figures, the amount in words shall prevail. iv. If there is such discrepancy in an offer, the same shall be conveyed to the bidder with target date up to which the bidder
		iv. If there is such discrepancy in an offer, the same shall be conveyed to the bidder

44	ı	18	2.10. Contents	e)	e. Bidder shall submit technical bid in hard copy which shall	e. Bidder shall submit both technical and
			of Bid	-/	be properly bound and all pages shall sequentially	financial in online mode only. However,
					numbered.	during bid evaluation stage for verification
						purpose if GSCL seeks the hard copy,
						bidders shall submit the same within the
						timeframe given by GSCL.
45	1	97	Clause 12.			Modified the form, which may be seen
			Annexure 8 -			below at the end of this table.
			Format for			
			Power of			
			Attorney for			
			Lead bidder of			
			Consortium			
46	1	95	Clause 11-			Modified the form, which may be seen
			Annexure 7 -			below at the end of this table.
			Format for			
			Power of			
			Attorney to			
			Authorize			
			Signatory			
47	1	85	Clause no			Modified the form, which may be seen
			7.12.1 Details			below at the end of this table.
			for Additional			
			Required			
			Items			

Sl. No. – 1.17

<u>Clause 7.10. Manufacturers'/Producers" Authorization Form</u> of Volume I (Page 82) should be read as below:

(This form has to be provided by the OEMs of the hardware and software solutions proposed. This letter of authority should be on the
letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the
manufacturer.) Date:
To,
[],
Subject: Manufacturer's Authorization Form
Ref: RFP No. <<>> dated <<>>
Dear Sir,
We (Name of the OEM) who are established and reputable manufacturers of (List of Goods) having factories or
product development centers at the locations or as per list attached, do hereby authorize (Name and
address of the Bidder) to bid, negotiate and conclude the contract with you against RFP No Dated for the above
goods manufactured or developed by us.
We hereby extend, our warranty for the hardware goods supplied by the bidder and or maintenance or support services for software
products against this invitation for bid by (Name of the Bidder) as per requirements and for the duration of
contract as specified in this RFP.
We also confirm that our offered product will not be end of life for minimum of 12 months from the date of bidding and the support for
such offered product/s will be available for minimum of 60 months from the date of Go-Live.
We certify that we have not been blacklisted in any manner whatsoever by any of the Union Territory/ Central / State Government
Department or Central/State Public Sector Units (PSUs) or Smart City in India or Globally on any ground including but not limited to
indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as on bid submission
date.
We certify that all hardware and software supplied under the contract shall not contain any embedded malicious codes that would
activate procedures to:- i. Inhibit the desires and designed function of the equipment.

ii.	Cause physical damage to the user or equipment during the exploitation.
iii.	Tap information resident or transient in the equipment/network.
action Thank	se at any stage, it is found that the information given above is false or incorrect, GSCL shall have the absolute right to take any nas deemed fit/without any prior intimation. king you, s faithfully,
(Signa For a	ature) nd on behalf of: (Name of the OEM)
Name	orized Signatory e: nation:
Place Date:	

Clause 12. Annexure 8 - Format for Power of Attorney for Lead bidder of Consortium of Volume I (Page 97 -98) should be read as below:

[10 be executed on non-judicial stamp paper of the appropriate value in accordance with relevant Stamp Act. The stamp paper to be in the
name of the company who is issuing the power of attorney]
Whereas has invited RFP response for (Name of the Project)
Whereas, the Members of the Consortium comprising of M/s, M/s, and M/s (the respective names and addresses
of the registered offices to be given) are interested in bidding for the Project and implementing the same in accordance with the terms and
conditions contained in the RFP Documents.
Whereas, it is necessary for the members of the Consortium to designate one of them as the lead member with all necessary power and
authority to do, for and on behalf of the Consortium, all acts, deeds and things as may be necessary in connection with the Consortium's RFP
response for the Project.
NOW THIS POWER OF ATTORNEY WITNESSETH THAT
We, M/s and M/s hereby designate M/s
being one of the members of the Consortium, as the lead member of the Consortium, to do on behalf of the Consortium, all or any of the acts
deeds or things necessary or incidental to the Consortium"s RFP response for the Project, including submission of the RFP response,
participating in meetings, responding to queries, submission of information or documents and generally to represent the Consortium in all its
dealings with Client or any other Government Agency or any person, in connection with the Project until culmination of the process of bidding
till the Project Agreement is entered into with Client and thereafter till the expiry of the Project Agreement.
We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all
asta da da sudikinas dana hu aya fayasid Attanzay shall and shall alyaya ha da suadita haya haya da sa huya ay
acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us or Consortium. Dated
this the day of 2020
(Signature)
(Name in Block Letter of Executants) [seal of Company]
(Signature)

(Name in Block Letter of Executants) [seal of Company]

(Signature)

(Name in Block Letter of Executants) [seal of Company]

Witness 1 Witness 2

Notes:

The Mode of execution of the power of attorney should be in accordance with the procedure, if any laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.

Sl. No. – 1.23

Clause 11- Annexure 7 - Format for Power of Attorney to Authorize Signatory of Volume-I (Page 95) should be read as below:

information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with	POWER OF AT	TORNEY			
We, M/s (name of the firm or company with address of the registered office) hereby constitute, appoint and authorize Mr. or Ms (Name and residential address) who is presently employed with us and holding the position of, as our Attorney to do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to our RFP for the Project (name of the Project), including signing and submission of the RFP response, participating in the meetings, responding to queries, submission of information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with (Client) and thereafter till the expiry of the Project Agreement. We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of and	[To be execute	ed on non-judicial stamp pa	per of the appropri	iate value in accord	dance with relevant Stamp Act. The stamp paper to be in
Ms (Name and residential address) who is presently employed with us and holding the position of, as our Attorney to do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to our RFP for the Project (name of the Project), including signing and submission of the RFP response, participating in the meetings, responding to queries, submission of information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with (Client) and thereafter till the expiry of the Project Agreement. We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of	the name of th	ne company who is issuing t	:he power of attorn	ney.]	
do in our name and our behalf all or any of the acts, deeds or things necessary or incidental to our RFP for the Project (name of the Project), including signing and submission of the RFP response, participating in the meetings, responding to queries, submission of information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with (Client) and thereafter till the expiry of the Project Agreement. We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of,		:	•	_	
the Project), including signing and submission of the RFP response, participating in the meetings, responding to queries, submission of information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with					
information or documents and generally to represent us in all the dealings with Client or any other Government Agency or any person, in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with		-		= -	
in connection with the works until culmination of the process of bidding till the Project Agreement is entered into with					
(Client) and thereafter till the expiry of the Project Agreement. We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of, and Dated this the day of 2020 (Signature and Name of authorized signatory) ———— Seal of firm Company				_	
We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this power of attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of, andDated this the day of 2020 (Signature and Name of authorized signatory) ———— Seal of firm Company			•	_	Project Agreement is entered into with
acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us. (Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of, and Dated this the day of 2020 (Signature and Name of authorized signatory) ———— Seal of firm Company		• •	• •		
(Add in the case of a Consortium) Our firm is a Member or Lead bidder of the Consortium of, and Dated this the day of 2020 (Signature and Name of authorized signatory) Seal of firm Company		•	•	•	• • • • • • • • • • • • • • • • • • • •
Our firm is a Member or Lead bidder of the Consortium of, and Dated this the day of 2020 (Signature and Name of authorized signatory) Seal of firm Company		•	said Attorney shall a	and shall always be	e deemed to have been done by us.
and					
(Signature and Name of authorized signatory) ————— Seal of firm Company	Our firm is a N	Nember or Lead bidder of th	ne Consortium of _		
Seal of firm Company	and	Dated this the	day of	_ 2020	
Seal of firm Company					
	(Signature and	d Name of authorized signat	iory)		
(Signature and Name of Power of Attorney Holder)	Seal of firm Co	ompany			
	(Signature and	d Name of Power of Attorne	ey Holder)		

Witness 1: Witness 2:

Notes:

- a. To be executed by all the members individually.
- b. The Mode of execution of the power of attorney should be in accordance with the procedure, if any laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.

Sl no 1.24 Clause no 7.12.1 Details for Additional Required Items of Volume-I (Page 85) should be read as below

S. No of Price Bid BOQ	Description	UoM	Qty
Item 1.4.1	Any other Hardware or Software required to meet the RFP requirements		
	Line Item 1		
	Line Item 2		
Item 2.2.1	Any other Hardware or Software required to meet the RFP requirements		
	Line Item 1		
	Line Item 2		
Item 3.2.1	Any other Hardware or Software required to meet the RFP requirements		
	Line Item 1		
	Line Item 2		
Item 4.2.1	Any other Hardware or Software required to meet the RFP requirements		
	Line Item 1		
	Line Item 2		
Item 5.6.1	Any other Hardware or Software required to meet the RFP requirements		

	Line Item 1	
	Line Item 2	
Item 6.3.1	Any other Hardware or Software required to meet the RFP requirements	
	Line Item 1	
	Line Item 2	

Annexure II

Corrigendum for changes in the technical specifications in RFP vol 2

SI No	Vol No	Page No	Clause No	Para No/sr no	Instead of	Now read as
1	2	11	3.4 Project Objectives		Intelligent Video analytics at edge devices locations and centralized.	Intelligent Video Analytics should be done at the Camera Edge
2	2	42	4.20 Edge Analytics	1	Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) Gesture recognition: Identification through gesture change	Safety: Detection and classification based on: a) Parking violation b) Loitering detection c) Crowd Detection d) people counting, e) line crossing, f) Idle/removed object, scene change g) Follow route
3	2	68	5.1.2 Functional Requirements - CCTV City Surveillance	5.1.2.5 Other General Requirements / A / e	It should be possible to integrate the Surveillance System with 3rd-party software, to enable the users to develop customized applications for enhancing the use of video surveillance solution. For e.g., integrating alarm management to initiate SMS, EMail, VoIP call etc.	It should be possible to integrate the Surveillance System/Command Control with 3rd-party software, to enable the users to develop customized applications for enhancing the use of video surveillance solution. For e.g., integrating alarm management to initiate SMS, EMail, VoIP call etc.
4	2	70	5.1.2 Functional Requirements - CCTV City Surveillance	5.1.2.5 Other General Requirements / G / e	Based on alarms/alerts, customized/standard alert messages should be published on VMB/PA, after authorization by a supervisor/operator.	Based on alarms/alerts, customized/standard alert messages should be published on VMB/PA, after authorization by a supervisor/operator either by VMS/ICCC/or any other application
5	2	71	5.1.3 Technical Specifications - CCTV Surveillance System			OEM of CCTV should be of repute and should figure in list of top 10 as per IHS last 3 year reports.

6	2	71	5.1.3 Technical Specifications - CCTV Surveillance System			To detect tampering of camera configurations at remote field locations during operational period of the system, all cameras offered in this project should have the capability to detect and create a log if any user change the configuration as software sealing broken with date and time stamp in the cmera itself
7	2	71	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.1 Dome CCTV Cameras / 4	Shutter Time 1/5 sec. to 1/25,000 sec. or better	Shutter Time 1/1 sec. to 1/10,000 sec. or better
8	2	71	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.1 Dome CCTV Cameras / 10	Image Sensor 1/2.8" Progressive Scan CMOS or better	Image Sensor 1/2.9" Progressive Scan CMOS or better
9	2	72	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.1 Dome CCTV Cameras / 16	Auto adjustment + Remote Control of Image settings: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 0°, 90°, 180°, 270°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB	Auto adjustment + Remote Control of Image settings: Saturation, contrast, brightness, sharpness, white balance, orientation: auto, 90°, 180°, mirroring of images, 4 Privacy masks, noise reduction, SNR >50 dB
10	2	73	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.1 Dome CCTV Cameras / 23	Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.	Built in SD card slot with support min 1 TB recording at Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.
11	2	73	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.1 Dome CCTV Cameras / 28	OEM Criteria: OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. OEM without any JV/ Distributor Should have their own service center in India since Last 7 years.	The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name

					OEM Shall have RMA Center in India.	throughout the 10 year period
					Camera should have MTBF of minimum 7 years	
					duly certified by NABL Accredited LAB or international reputed LAB.	Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to
					International reputed LAB.	submit test report duly signed with MTBF
						values certified by 3rd party electronic
						relaibaility prediction software(Siemens /
						GE)
			5.1.3		16. Auto adjustment + Remote Control of Image	Auto adjustment + Remote Control of
			Technical	5.1.3.2 Fixed Bullet	settings: Saturation, contrast, brightness,	Image settings: Saturation, contrast, brightness, sharpness, white balance,
	2	75	Specifications -	CCTV Cameras / 16	sharpness, white balance, orientation: auto, 0°, 90°,	orientation: auto, 90°, 180°, mirroring of
			CCTV Surveillance	cerv cameras / 10	180°, 270°, mirroring of images, 4 Privacy masks,	images, 4 Privacy masks, noise reduction,
12			System		noise reduction, SNR >50 dB	SNR >50 dB
			5.1.3 Technical			
	2	75	Specifications -	5.1.3.2 Fixed Bullet	Wide Dynamic Range	Wide Dynamic Range : 85 dB or better (as
		/5	CCTV Surveillance	CCTV Cameras / 18	> 120 dB or Better	per IEC 62676-Part 5)
13			System			
			5.1.3			
			Technical	5.1.3.2 Fixed Bullet	Security: Any of the security certifications of	0 115 11 6 111 511 05 150
	2	75	Specifications - CCTV Surveillance	CCTV Cameras / 21	IEC/EN/UL - 60950-1 /60950-22, IEC-62471	Certification from UL, EN , CE , IEC
14			System	/ Security / 6		
17			System			Edge Analytics for all surveillance Cameras
						(Fixed and PTZ)
						The SI will be responsible for designing and
						implementing edge analytics at camera
						level. Bidder to ensure minimum 8
			5.1.3		Analytics Edge based analytics time session Entro	analytics to run simultaneoulsy in each
	2	76	Technical Specifications -	5.1.3.2 Fixed Bullet	Analytics: Edge-based analytics Line crossing, Enter / leave field, Idle / removed object, Crowd density	camera. Following listed use cases should be part of
		/0	CCTV Surveillance	CCTV Cameras / 22	estimation.	implementation and should be not be
			System		estimation.	limited to:
			3,300111			1. Safety: Detection and classification
						based on:
						a) Parking violation
						b) Loitering detection
15						c) Crowd Detection

						d) people counting, e) line crossing, f) Idle/removed object, enter field, similarity search, scene change g) Route direction 2. Wrong way or illegal turn detection.
16	2	76	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.2 Fixed Bullet CCTV Cameras / 24	SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.	SD CARD Built in SD card slot with support min 1 TB recording with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.
17	2	77	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.2 Fixed Bullet CCTV Cameras / 29	OEM Criteria: • OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. • OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. • OEM Shall have RMA Center in India. • Camera should have MTBF of minimum 7 years duly certified by NABL Accredited LAB or international reputed LAB.	The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE)
18	2	78	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 17	Tilt Tilt: Up to 300°/s	Tilt: 3° ~ 90°, up to 100°/s or better

19	2	78	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 20	Pre-set / Tour 256 pre-set positions, Minimum 8 Tour	Pre-set / Tour : 256 pre-set positions, Minimum 4 Tour
20	2	79	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 24/ Security / 6	Security: Any of the security certifications of IEC/EN/UL - 60950-1 /60950-22, IEC-62471	Certification from UL, EN , CE , IEC
21	2	79	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 25	SD CARD Built in SD card slot with support up to 128 GB with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.	SD CARD Built in SD card slot with support min 1 TB recording with Class 10 speed. Camera should have pre-installed SD card of 128 GB. The camera should have the facility to store the data on local SD card inside the camera in case of network connection loss and the stored data on SD card should be automatically sent to the storage when network reconnects.
22	2	80	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 27	Alarm I/O Minimum 4 Input & 2 Output contact integrated/ external for 3rd part interface	Alarm I/O Minimum 2 Input & 1 Output contact integrated/ external for 3rd part interface
23	2	81	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 33	33. IR Illuminator: Inbuilt 850nm intensity adjustable IR with minimum 180 meters range, with object identification	IR Illuminator: Inbuilt intensity adjustable IR with minimum 180 meters range, with object identification
24	2	80	5.1.3 Technical Specifications - CCTV Surveillance System	5.1.3.3 PTZ CCTV Cameras / 34	OEM Criteria: OEM without any JV/ Distributor Should have their own registered office in India since Last 7 years. OEM without any JV/ Distributor Should have their own service center in India since Last 7 years. OEM Shall have RMA Center in India. Camera should have MTBF of minimum 7 years	The OEM without any JV/Distributor should have their registered office in India for atleat 10 years and should have been operating own service centre and RMA in India from the last 10 years as on RFP date. It should be on same OEM name throughout the 10 year period

					duly certified by NABL Accredited LAB or international reputed LAB.	Clause to be read as Camera shall have MTBF (life of Camera) min 7 years, OEM to submit test report duly signed with MTBF values certified by 3rd party electronic relaibaility prediction software(Siemens / GE)
25	2	90	5.1.4 Video Management System	7	The VMS shall be enabled for integration with any external Video Analytics Systems	The VMS should seamlessly integrate with all the camera edge Video Analytics module and manage alarmas as required in the RFP
26	2	92	5.1.4 Video Management System	28	The VMS shall be capable of intrusion detection: Detection of moving objects in selected areas covered by the camera (those that are specified as restricted areas like those before some major events, etc.). Avoid false alarms due to wildlife or other moving objects (e.g., tree leaves).	The camera VA/VMS shall be capable of intrusion detection: Detection of moving objects in selected areas covered by the camera (those that are specified as restricted areas like those before some major events, etc.).
27	2	92	5.1.4 Video Management System	29	The VMS shall be capable of tracing of a specific person or object in multi-camera videos: Track a specific person or object across several surveillance (e.g., to trace and identify criminals and/or antisocial elements).	The camera VA/VMS shall be capable of tracing of a specific person or object in multi-camera videos on recorded videos as forensics search: Based on object color
28	2	92	5.1.4 Video Management System	30	30. The VMS shall be capable of counting of people and detection of abnormal crowdbehavior: Detection of people flow and counting of people in selected areas. Toidentify abnormal crowd behavior and raise alarms to avoid untoward incidences inpublic places and maintaining law & order.	The camera VS/VMS shall be capable of counting of people and detection of crowd: Detection of people flow and counting of people in selected areas.
29	2	93	5.1.4 Video Management System	36	VMS/ICCC shall support integration with the ANPR application.	The requested functionality is to be provided in full. This may be accomplished either by VMS / ICCC / VA or any other application.
30	2	94	5.1.4 Video Management System	5.1.4.2 VMS General / 7.b	System should support to apply below listed filters to search results: i. Object size ii. Object color iii. Direction of object motion	System should support to apply below listed filters to search results: i. Object size and Classification ii. Object color iii. Direction of object motion

					iv. Speed of the moving object v. Defined area entry/appearance and zone exit/disappearance	v. Defined area entry/appearance and zone exit/disappearance
31	2	95	5.1.4 Video Management System	5.1.4.3 VMS GUI Capabilities / 1	The user interface shall be via a GUI providing multiple video streams simultaneously on multiple monitors.	The user interface shall be via a GUI providing video streams simultaneously on multiple monitors. Thus VMS must be capable to handle minimum 4 monitors with out video wall controller.
32	2	103	5.1.4 Video Management System	5.1.4.11 VMS Integration Requirements / 3	The OPC or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities.	The API or SDK or Object Model shall allow the operator workstations to control the VMS irrespective of the vender chosen by duplicating all control functionality of the VMS used for normal day-to-day activities.
33	2	103	5.1.4 Video Management System	5.1.4.11 VMS Integration Requirements / 6	If an SDK solution / Object model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / Object model shall be supplied with all required supporting software to allow the integration of the system with new devices and systems.	If an SDK solution / API /Object Model is provided the system shall allow reconfiguration by (City) and end users without recourse to special languages. A system SDKs / API shall be supplied with all required supporting software to allow the integration of the system with new devices and systems
34	2	103	5.1.4 Video Management System	5.1.4.12 VMS System Size / 2	The VMS OEM must have at least one project experience of minimum 2000 cameras in India. (PO copy required to be submitted).	The OEM of Video Management System (VMS), Video Analytics (VA) and Camera should have Supplied together a surveillance solution with minimum of 1500 cameras per project in atleast 5 projects in last 5 years in India.
35	2	105	5.1.4 Video Management System	5.1.4.14 Video Analytics	All cameras should support motion detection; camera tampering. All cameras must be capable to run two analytics in addition to motion detection and camera tampering as required at any given time.	All cameras should run minimum 8 differnent types of analytic rules to each camera simultaneously in addition to support of motion detection and camera tampering detection
36	2	106	5.1.4 Video Management System	5.1.4.14 Video Analytics / a) Video Analytics Feature / 6	VA should allow multiple instances of Client Viewer in a single workstation	VA should be able to utilize minimum 4 monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Multiple Instances of

						Client Viewer, Live viewing, Archive Search, Site map display, etc.)
37	2	106	5.1.4 Video Management System	5.1.4.14 Video Analytics / a) Video Analytics Feature / 7	VA should be able to utilize multiple monitors connected to the workstation to perform various tasks simultaneously (e.g. Live viewing, Archive Search, Site map display, etc.)	VA should be able to utilize minimum 4 monitors connected to the VMS client workstation to perform various tasks simultaneously (e.g. Multiple Instances of Client Viewer, Live viewing, Archive Search, Site map display, etc.)
38	2	107	5.1.4 Video Management System	5.1.4.14 Video Analytics / a) Video Analytics Feature / 16	VA should enable any combination of analytics rules to run on the same camera simultaneously, without limitations.	VA/VMS should enable min 8 differnent types of analytic rules to run on each camera simultaneously.
39	2	208	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) / B	All signal controllers under Adaptive Traffic Control System shall be provided with inputs from non- intrusive vehicle detection sensors/ cameras for detecting demand and communications equipment to send the demand data and to receive instructions on the control strategy in near real-time	All signal controllers under Adaptive Traffic Control System shall be provided with inputs from non-intrusive vehicle detector sensors for detecting demand in real time and send the Traffic data (Vehicle count ,Classification and Queue lenght) to ICCC for traffic management and control strategy in real-time
40	2	208	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) / G	Camera based vehicle detectors to assist operation of traffic signal controller and generate counts, demands and extensions for right-of-way for identifying optimal signal timings.	The vehicle detector shall be 4D Radar / thermal Camera which can cover minimum 4 lanes and queue lenght upto 130 mts, with high definition for Count, classification and Queue detection of all the vehicles passing through Junction in all day and night conditions. Vehicle detector shall be able to operate with more than 95 % Accuracy in all weather conditions like Fog, Rain and dust storm, varying road surface temperature without degrading its performance
41	2	208	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.2 Functional Requirements of Adaptive Traffic	"Composite Signal Control Strategy" application (already proved in Indian environment) or equivalent will be used for optimizing the traffic signal timings.	Deleted

				Signal Control (ATSC) / J		
42	2	208	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) / K	ATSC should be able to sense the volume of the Traffic automatically at each of the junction movement nodes through the means of camera algorithms and AI analytics	ATSC should be able to sense the volume of the Traffic automatically at each of the junction through the means of vehicle detection sensor algorithms
43	2	209	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.2 Functional Requirements of Adaptive Traffic Signal Control (ATSC) / Q	ATSC shall use UG405 or NTCIP or any other standard communication protocol. It should also provide the functionality of integration with onground hardware of any third-party traffic controller that is UG405 or NTCIP or any other standard communication protocol compliant.	Clause to be read as ATSC shall use UG405 or NTCIP or OCIT or any standard communication protocol. It should seamlessly integration with any third-party traffic hardware that is UG405 or NTCIP or OCIT or any other standard communication protocol compliant.
44	2	210	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.3 ATSC Software Application / 2	The system shall have a distributed architecture of sub-systems and structured so that signalized junctions can be appropriately grouped into subareas or sub-systems (minimum 2 and up to 250). Sub-areas are to be controlled by a regional computer.	The system shall have a distributed architecture so that signalized junctions can be appropriately grouped into subareas or Corridors (min 2 and upto 255 controllers) Initially to be designed for 84 Junctions and scalable to 100 Junctions
45	2	210	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.3 ATSC Software Application / 3	Up to 100 users should be able to connect to the central ATSC system and up to 30 users to regional computer controlling sub-systems with varying levels of security and access at the same time the proposed ATSC system shall be scalable to include any additional junctions in the future.	Min 25 users should be able to connect to the central ATSC system and controlling with varying levels of security and access at the same time and shall be scalable to include any additional users in the near future
46	2	210	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.3 ATSC Software Application / 4	The critical junction cycle time shall be used as the group cycle time i.e. cycle time common to all intersection in that corridor or region.	The critical junction cycle time shall be used as the group cycle time i.e. cycle time common to all intersection in that corridor or sub areas
47	2	211	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.3 ATSC Software Application / 9	Offset correction shall be carried out to minimize number of stops and delays along the corridor for the priority route. Offset deviation measured using distance and speed between successive intersections shall be	Offset correction shall be carried out to minimize number of stops and delays along the corridor for the priority route. Offset deviation is calculated using distance and speed between successive intersections

					corrected within 5 cycles at a tolerance of +/- 5 seconds maximum.	
48	2	214	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.3 ATSC Software Application / 46	For emergency management, ATSC should be able to accept commands from workstations deployed in select areas of route-preemption or emergency route management	The ATSC system should be capable of route pre-emption capability without any additional hardware. It shall be capable of being applied to a single junction or to a series of junctions in a corridor or sub area to allow green wave Pre- emption or special arterial traffic control strategies that might be required. Route Pre-emption shall also be capable of being requested from any of the operator's workstation at ICCC by authorized operators
49	2	220	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.4 Traffic Signal Controller / 20	Special Day Plans- The controller shall have facility to configure a minimum of 20 days as special days in a calendar year.	Special Day Plans- The controller shall have facility to configure a minimum of 10 days as special days in a calendar year.
50	2	222	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.4 Traffic Signal Controller / Technical Specification of Traffic Controller / 10	The Traffic Signal Controller equipment should be 64-bit micro controller solid state traffic signal lamp switching module with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility.	The Traffic Signal Controller equipment should be 32/64-bit micro controller solid state traffic signal lamp switching module with open and short circuit lamp detection with the ability to program any combination of traffic signal stages, phases, and junction groups with conflict monitoring facility.
51	2	222	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.4 Traffic Signal Controller / Technical Specification of Traffic Controller / 15	Standards compliance: EN 50556/AS/NZS ISO 9001:1994 for design & servicing. AND EN 12675/IEC 60068 for functional safety, EN 55024:2010 & AS/NZS 60950/BS EN 61000-3-3 or equivalent for voltage fluctuations, or equivalent	Standards compliance: EN 50556 or equivalent ISO 9001:1994 for design & servicing. EN 55024:2010 60950 61000-3-3 or equivalent for voltage fluctuations, or equivalent Safety Integrity Level SIL3 with Test Report IEC 60068 for environmental protection EN 12675for functional safety,
52	2	222	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.4 Traffic Signal Controller / Technical Specification of	Number of signal head outputs: minimum 72 or as required	Number of signal head outputs: minimum 36 or higher as per junction site requirement

				Traffic Controller / 17		
53	2	223	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.4 Traffic Signal Controller / Technical Specification of Traffic Controller / 27	Temperature range: 0 – 70 deg. C	Temperature range: 0 – 60 deg. C
54	2	223	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.5 Traffic Signal Controller / Camera /Thermal Vehicle Detector	Camera /Thermal Vehicle Detector	4 D Radar/Thermal Vehicle Detector
55	2	223	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.5 Traffic Signal Controller / Camera /Thermal Vehicle Detector		The vehicle detector shall be Thermal Camera/4D Radar which can cover minimum 4 lanes and upto 130 mts, with high definition for count, classification and queue detection of all the vehicles passing through Junction in all day and night conditions. Vehicle detector shall be able to operate with more than 95 % accuracy in all weather conditions like FOG, Rain and dust storm, varying road surface temperature without without degrading its performance as well as accuracy
56	2	223	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.5 Traffic Signal Controller / Camera /Thermal Vehicle Detector / 4	Vehicle Detector camera should look at approaching traffic and should work in FOG and dirt on sensor should not impact performance	The vehicle detector shall be Thermal Camera/4D Radar which can cover minimum 4 lanes and upto 130 mts, with high definition for count, classification and queue detection of all the vehicles passing through Junction in all day and night conditions. Vehicle detector shall be able to operate with more than 95 % accuracy in all

						weather conditions like FOG, Rain and dust storm, varying road surface temperature without without degrading its performance as well as accuracy
57		224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 1	It shall have less power consumption for all colors, preferably maximum power should not exceed 14 watts for each color	It shall have low power consumption for all colours, maximum power should not exceed 10 watts for each colour.
58		224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 2	Shall preferably have temperature compensated power supplies for longer LED life	Shall have MTBF >60000 Hrs and MTTR 20-30 Mins
59	2	224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 4	All units operate at voltage of 12 / 24 volts DC	Aspect operating voltage shall be 230 Vac +/- 10% and frequency 50+/-5Hz or 40 V AC or 12 VDC or 24 V DC
60	2	224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 9	Red, Green – Pedestrian (300 mm diameter):	Pedestrian-Red Stop man(300 mm diameter) and Pedestrian-Green Walk Man (300 mm diameter)
61	2	224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 10	Pedestrian - Red and Green	Pedestrian-Red Stop man(300 mm diameter) and Pedestrian-Green Walk Man (300 mm diameter)
62	2	224	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 11	Power supply shall be preferably 230 Vac +/- 10% and frequency 50+/-5Hz	Aspect operating voltage shall be 230 Vac +/- 10% and frequency 50+/-5Hz or 40 V AC or 12 VDC or 24 V DC
63		225	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.6 Traffic Light Aspects / 17	Dominant Wavelength (nm): Red 630, Amber 590, Green490	Red Wavelength 620-625 nm,Amber 591- 594nm,Green502-505 nm
64	2	225	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal	Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal	Automatic Traffic Counting and Classification System (ATCC) – Thermal /4D Radar

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65	2	225	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal / 7	The ATCC System shall use video based non- intrusive technology for counting and classifying the vehicles in a real-time under live traffic conditions.	The ATCC System shall use thermal camera or 4D radar based non-intrusive technology for counting ,classification and Queue length detection of the vehicles in a real-time under live traffic conditions.
66	2	227	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.7 Automatic Traffic Counting and Classification System (ATCC) – Video / Thermal / 22 / i	Queue Length for minimum 50 meters (including night and FOG conditions)	Queue Length for minimum 130 meters (including day and night in all weather conditions)
67	2	228	5.4.1 Adaptive Traffic Signal Control (ATSC) System	5.4.1.8 Pedestrian / Pelican Traffic Signal Controller / 1	System shall work on Low voltage DC operation for safety against voltage shock considering safety of pedestrian traffic	System shall work on Low voltage DC or AC operation for safety against voltage shock considering safety of pedestrian traffic
68	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / b	The ITMS OEM should have quality certification	Deleted
69	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / C	The ITMS OEM should have supplied at least 2000 licenses (ANPR/RLVD/Speed or cumulative) in at least three projects in India.	The ITMS OEM should have supplied / deployed the systems being proposed for atleast 500 ANPR systems, 500 RLVD systems and 300 SVD systems for projects in India
70	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / d	The system should be developed and built on operating system agnostic platform, should work on Commercially OFF THE SHELF (COTS) servers and storage solutions, and should be database agnostic.	The system should be developed and built on operating system agnostic platform, should work on Commercially OFF THE SHELF (COTS) servers and storage solutions, and should be database agnostic.
71	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / e	The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle databases.	The system should support Microsoft SQL, MySQL, PostgreSQL and Oracle or any standard databases.

72	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / f	The system should support virtual computing environment and should support virtualization platforms on Windows and Linux operating systems.	The system should support virtual computing environment and should support virtualization platforms on Windows operating systems.
73	2	230	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.1 Functional Requirement – Traffic Violation Detection System / g	The ITMS Software should be NABL accredited lab for accuracy	Deleted
74	2	231	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.2 Functional/General Requirements Red Light Violation Detection (RLVD) System / c	The system shall have in-built tool to facilitate the user to compose detail evidence by stitching video clips from any IP camera in the junction (including but not limited to the red- light violation detection camera, evidence camera), and any other surveillance cameras in the vicinity of the spot of incidence. The entire evidence should be watermarked and encrypted to stand the court of law.	The system shall have in-built tool to facilitate the user to compose detail evidence by RLVD Camera in the junction. The entire evidence should be watermarked and encrypted to stand the court of law
75	2	237	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD) Systems /4 / f	Lens : Auto IRIS 5~50mm /8 – 40 mm, F1.4	Lens & Resolution : 5-50mm/9-40mm/ 4- 12mm Lens F1.4
76	2	237	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD) Systems /4 / g	Minimum Illumination: Colour: 0.5 lux, B/W: 0.1 lux (at 30 IRE)	Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON
77	2	238	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD) Systems /4 / r	Alarm I/O: Minimum 2 Input & 1 Output contact for 3rd part interface	Alarm I/O: Minimum 1 Input & 1 Output contact for 3rd part interface

78	2	238	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD) Systems /4 / s	Certification: UL/EN, CE, FCC	Certification: UL, EN, CE, FCC
79	2	239	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.3 Technical Specification - Red Light Violation Detection (RLVD) Systems /6 / b	Advanced Encryption Standard (AES) shall be followed for data encryption on site and ICCC, and its access will be protected by a password.	Advanced Encryption Standard (AES) 256 bits encryption shall be followed for data encryption on site and ICCC, and its access will be protected by a password.
80	2	240	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.4 Functional Requirements of Automatic Number Plate Recognition (ANPR) System	The system should capture standard vehicle's number plates with an accuracy of at least 70% at day time and at least with an accuracy of 60% at night time	The system should capture vehicle's standard number plates (HSRP) with an accuracy of at least 95% at day time and at least with an accuracy of 80% at night time
81	2	244	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 3	Lens & Resolutions: 5-50mm Lens & 2-MP - 1920x 1080p	Lens & Resolution : 5-50mm/9-40mm/ 4- 12mm Lens & 2-MP - 1920x 1080p
82	2	244	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 4	shutter time PAL: 1/20~ 1/30,000 sec.	Fixed shutter 1/25 to 1/15000s and Automatic electronic shutter
83	2	244	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 6	Minimum Illumination 0.001Lux @ (F1.2, AGC ON), 0.0014Lux @ (F1.4, AGC ON), 0 Lux at IR ON	Minimum Illumination: mono 0.001Lux @ (F1.2, AGC ON), color 0.0014Lux @ (F1.2, AGC ON), 0 Lux at IR ON

84	2	245	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 10	WDR: Up to 140 dB	WDR >= 120 dB
85	2	245	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 13	S/N Ratio: >60db	S/N Ratio >55db
86	2	245	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 18	Triple Stream Required	Quad Stream Required
87	2	245	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 18	Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: 2MP @50 FPS to 60 FPS, Sub stream: D1@ 50FPS to 60 FPS	Image Resolution (Primary stream) Resolution (Secondary stream) Resolution (Mobile stream): Mainstream: H.264,2MP @50 FPS to 60 FPS, Sub stream: H.264,2MP @50 FPS to 60 FPS at configurable bandwidth
88	2	245	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 19	Frame rate: 50 to 60 FPS or Better	As per RFP, Frame rate: 50 to 60 FPS or Better at all resolution 2MP , 720P
89	2	246	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 26	LED type:12 pieces dot matrix array LED or better	Deleted

90	2	246	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 28	Flexible angle adjustment : 30°, 45°, 60°, 90°	Flexible angle adjustment : as per OEM requirement (For ITMS only)
91	2	246	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.6 ANPR HW Requirements / 31	Protocol:IPv4, IPv6, TCP/IP, SNMP, HTTP, HTTPS, UPnP, RTSP, RTP, RTCP, IGMP, SMTP, FTP, DHCP, NTP, DNS, DDNS, PPPoE and 802.1x	Protocol:IPv4, IPv6, TCP/IP, SNMP, HTTP, HTTPS, RTSP, RTP, RTCP, IGMP, SMTP, FTP, DHCP, NTP, DNS, DDNS, PPPoE and 802.1x
92	2	246	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.7 IR Illuminator (In case of Separate IR) / 1	IR control:Adjustable IR intensity	IR control : IR intensity as per OEM requirement (for ITMS only)
93	2	246	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.7 IR Illuminator (In case of Separate IR) / 3	Beam Angles : 10°, 20°, 30°, 60°, 80°, and 95°	Beam Angles : as per OEM requirement (For ITMS only)
94	2	247	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.7 IR Illuminator (In case of Separate IR) / 8	Standards: UL, CE, FCC, EN	Standards: UL/CE/FCC/EN along with Eye Safety Certificate (for ITMS only)
95	2	247	5.4.2 Traffic Violation Detection System (TVDS) with ANPR & RLVD Camera	5.4.2.7 IR Illuminator (In case of Separate IR) / 9	Approved Makes: The Camera and IR Illuminator shall be of the same make	Not applicable for ITMS solutions
96	2	250	5.4.3 Speed Violation Detection System (SVD)	5.4.3.3 Evidence Capturing Requirements / c	The System shall be equipped with a white flash to ensure adequacy of evidential images. The flash shall be capable of at least 4 shots in one second to capture images violations occurring simultaneously in different lanes	The System shall be equipped with at least 1 pulse IR unit to provide the necessary illumination for a visible photographic evidence to capture multiple violating vehicles in minimum 4 lanes road

						simultaneously and the intensity shall be based on the ambient light level detected
						by the system
97	2	253	5.4.3 Speed Violation Detection System (SVD)	5.4.3.6 Radar Requirements / i	The detection device shall be designed to be health safe. The Tenderer shall provide the certification to this safety standard, in accordance with the appropriate regulatory standards.	SVD system should have valid test report and certificate (Legal Decree/type approval/homologation). The test reports/certificates should be provided by domestic/international labs who have mandate to provide the same for speed enforcement system. The test reports should be in compliance to OIMLR91, D11 and WELMEC 7.2 norms.
98	2	254	5.4.3 Speed Violation Detection System (SVD)	5.4.3.8 Flash Unit Requirements	Flash Unit Requirements	Pulse IR Units Requirements
99	2	254	5.4.3 Speed Violation Detection System (SVD)	5.4.3.8 Flash Unit Requirements / a	The System shall be completed with at least 1 flash unit to provide the necessary lighting for a visible photograph to capture vehicle on a minimum 4 lanes traffic road, and the intensity is based on the ambient light level detected by the system	The System shall be equipped with at least 1 pulse IR unit to provide the necessary illumination for a visible photographic evidence to capture multiple violating vehicles in minimum 4 lanes road simultaneously and the intensity shall be based on the ambient light level detected by the system
100	2	254	5.4.3 Speed Violation Detection System (SVD)	5.4.3.8 Flash Unit Requirements / b	The proposed flash unit shall be suitable for day and night operation and synchronized with the supplied Speed Enforcement camera.	The proposed pulse IR unit shall be suitable for day and night operation and synchronized with the supplied Speed Enforcement camera.
101	2	83	5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port	10	10. Protocols- a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Layer 3 multicast routing from day 1	10. Protocols- a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) multicast support from day 1

102	2	84	5.1.3.6, PoE+ Switches (Industrial Rugged) - 4 Port	22	1. OEM should be committed to India and should have a registered office, for at least the last 5 years with a charter to manufacture/design/sales/support of Carrier Grade Products.	OEM should be committed to India and should have a registered office, for at least the last 5 years
103	2	85	5.1.3.7 PoE+ Switches (Industrial -Rugged) – 8 Port	10	a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) Dynamic Routing Protocol OSPFv2 & OSPF v3 from day 1 d) Layer 3 multicast routing from day 1	a) Ring Protocol - Ethernet Ring Protection- G.8032 or equivalent b) Static Routing Protocols c) multicast routing from day 1
104	2	86	5.1.3.7 PoE+ Switches (Industrial -Rugged) – 8 Port	15	15. Flash Memory- 512 MB or better	This should not be changed and should remain as per RFP (1GB)
105	2	169	5.3.3 Data Center Out of Band Switches	2	Active switching throughput should be minimum 136Gbps	Active switching throughput should be minimum 88Gbps
106	2	165	5.3.2 Data Center Spine & Leaf Switching Solution	11	Support for 40,000 or more MAC addresses	Support for 60,000 or more MAC addresses

107	2	109	5.2.1 Functional Requirement – ICCC	6	The video feed from the surveillance cameras shall be received at the command control Center where a laser video wall shall be installed for viewing relevant feed from the surveillance cameras.	The video feed from the surveillance cameras shall be received at the command control Center where a laser video wall or 4K capable video wall shall be installed for viewing relevant feed from the surveillance cameras.
108	2	184	5.3.6 Next Gen Firewall	6	Should support 5 Gbps of IPSec VPN throughput and must sup- port minimum 5000 VPN user	Should support 5 Gbps of IPSec VPN throughput and must sup- port minimum 500 VPN user
109	2	299	5.5.3.2 DWDM/OTN Equipments for POP Sites	1	The DWDM/OTN offered equipment shall comply to OTN feature-sets in accordance with ITU-T Standards. The offered equipment shall have 400G capacity.	The DWDM/OTN offered equipment shall have 100G capacity for future support
110	2	198	5.3.11 Storage 5b Specifications	5b	Should support various RAID levels (5, 6/DP or equivalent) or alternate solution to achieve similar functionality.	Should support various RAID levels (6/DP or equivalent erasure coding) or alternate solution to achieve similar functionality.
111	2	198	5.3.11 Storage Specifications	5h	5.(h). Storage should support automated tiering feature	Storage controller/SDS storage node should support automated tiring feature or have a mechanism to have both SSD/Flash tier & NL-SAS tier in the same storage
112	2	198	5.3.11 Storage Specifications	5f	5. (f). Should be able to scale out/scale up without service interruption	Should be multi controller architecture (min. 16 Controllers/Nodes), should be able to scale out/scale up without service interruption.
113	2	198	5.3.12 Hyper Converged 2.2 Infrastructure	2.2(b)	(b) HCI Solution should provide usable storage (without considering deduplication & compression) capacity of 100TB using Enterprise hot swappable SSD drives.	HCI solution should provide usable storage using RF2 (without considering deduplication, compression, erasure coding) capacity of 100 TB using Enteprise hot swappable SSD drives.
114	2	198	5.3.12 Hyper Converged Infrastructure	5.1	5.1. The HCI solution should provide Inline Deduplication & compression across all storage tiers. Any license, hardware required to achieve the same should be provided from day 1 This clause is getting deleted	Should not be deleted , retain the same clause as in the RFP

114	2	198	5.3.12 Hyper Converged Infrastructure	6.1	6.1. The vendor must provide all features and license applicable in common available Hypervisor on day 1. No purpose built Hypervisor is allowed. Proposed solution should support heterogenous hypervisor environment viz Hyper-V & VMware. This clause is getting deleted	Retain the same clause as in the RFP
115	2	16	Vol-2 4.3 Assessment, Site Survey and Project Plan	5	5. Location of all field systems and components proposed at the junctions, (KML /KMZ file plotted on GIS platform like google earth etc.)	Location of all field systems and components proposed at the junctions, (KML/KMZ/.SHP file plotted on GIS platform like google earth etc.)
116		37	Vol-2 4.14 Junction Box / Outdoor Cabinet, Poles and Cantilever (Page 36)	4	4. The size of outdoor cabinet / Junction Boxes shall be sufficient to house all the system components, which may be installed at the intersection or nearby. Boxes shall be dustproof and impermeable to splash-water. They shall be suitable for the Guwahati's environmental conditions. They shall have separate lockable doors for: i. Power cabinet: This cabinet shall house the electricity meter, online UPS system and the redundant power supply system ii. Control cabinet: This cabinet shall house the controllers for all the field components at that location e.g. PTZ, Fixed cameras etc. & 7. The Junction Box for UPS with Battery bank needs to be considered separately.	Deleted the clause no. 4.14 Sr, No. 7. The Junction Box for UPS with Battery bank needs to be considered separately. Bidder can Propose the Single Junction box that can be sufficient to house all power equipments, battery and control/networking unit in a single box.
117	Vol.02	47	4.21.2 Implementation of Network connectivity	III. Network Security	III-C Activity not defined.	c) SI shall be responsible for the following activities: (further activities mentioned in sections below) Network Access Internet Service Management Infrastructure Management Data Transmission Network Assessment

118	Vol.02	88	5.1.3.8 Online UPS for Field Locations	15. General Operating Temperature & Humidity	15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (noncondensing) As per Guwahati weather conditions	15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (noncondensing) or better as per Guwahati weather conditions
119	Vol.02	128	5.2.2.2 Video-Wall Specifications	16 Control BD Input terminals	Input: 1 x Digital DVI, Input: 1 x HDMI, Input: 1 x Display Port, Input: 1 x analog Dsub-15,	To be read as 2 x RJ 45 inputs for receiving data from the encoders
120	Vol.02	128	5.2.2.2 Video-Wall Specifications	24 LED bezels size	24. LED bezels size: Less than 6 mm	Please consider as deleted
121	Vol.02	130	5.2.2.4 Specifications of Display Wall Management Software	10. Framework:	10. Framework: Video wall cube should be use Python- Django framework for monitoring the system	10. Framework: Video wall cube should be use Python- Django/JAVA framework for monitoring the system
122	Vol.02	141	5.2.11.2 IP PABX and Communication System with Contact Center Solution S.	8	4. support Voice XML for ASR, TTS, and DTMF call flows	4. Support Voice XML/SIP for ASR, TTS, and DTMF call flows
123	Vol.02	248	5.4.2.8 Online UPS for Field Locations (ITMS Crossing)	20	20./ LED indicators to be mentioned for Load/Backup/Overload/etc.	20. LED/LCD indicators to be mentioned for Load/Backup/Overload/etc.
124	Vol.02	248	5.4.2.8 Online UPS for Field Locations (ITMS Crossing)	15	15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+)70 Degree C or better Humidity: 10 - 90% (noncondensing) As per Guwahati weather conditions	15. General Operating Temperature & Humidity/ Temp.: (-)10 Degree C to (+) 55 Degree C or better Humidity: 10 - 90% (noncondensing) or better as per Guwahati weather conditions
125	Vol.02	271	5.5.1 Network Backbone Connectivity	DEVIATION TABLE - Type-B	Deviation Table -Type B- DWC as per IS 14930 "Duraline Make"	The term "Duraline" stands deleted
126	Vol.02	290	5.5.2.1 Under- Ground (UG) – OFC	20. NH/SH Crossing	 20. NH/SH Crossing In case of multiple road crossings, Loop Chamber to be placed at every 500 Meter. 	This clause stand deleted

			Specifications			
127	Vol.02	296	5.5.3.1 Core Router/4	4	4. Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 16x10Gbps, 10Km SM Transceivers - 4x10Gbps 40Km SM transceivers - remaining 12xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 12x40Gbps QSFP ports, populated with - 8x40Gbps, 10km SM Transceivers to connect to PoPs - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement	4. Each Router shall have below routed ports - i) 32xSFP+ ports, populated with - 24x10Gbps, 10Km SM Transceivers - remaining 8xSFP+ should support both 1Gbps and 10Gbps transceivers for future scalability. ii) 8x40Gbps QSFP ports, populated with - 4x40Gbps Cables/Transceivers (Multimode) required to connect Data Center Appliances as per design requirement remaining 4x40Gbps ready ports for future scalability
128	Vol.02	297	5.5.3.1 Core Router/27	27	27. Segment routing for IPv4 Segment routing for IPv6 Topology-Independent Loop-Free Alternate (TI-LFA) for faster convergence Remote-LFA Segment Routing (SR)-Any cast Segment Identifier (SID) SR and LDP integration support	27. i) Segment routing for IPv4 ii) Segment routing for IPv6 iii) Topology- Independent LoopFree iv) Alternate (TI-LFA) for faster convergence Remote-LFA
129	Vol.02	298	5.5.3.1 Core Router	64	NEBS - GR-1089-Core GR-63-Core	Clause deleted
130	Vol.02	298	5.5.3.1 Core Router/54	54	54. Shall support operating temperature range of 0°C to +40°C	54. Shall support operating temperature range of 5°C to +40°C
131	Vol.02	298	5.5.3.1 Core Router/65	65	65. FCC Part 15 Class A	65. FCC Part 15 Class A or equivalent
132	Vol.02	312	5.5.7 Point-to- Point (P2P) Connectivity – Long Distance	S. No.41	Certification 1. MEP	Clause deleted

133	Vol.02	306	5.5.5, Wireless RF for redundant Connectivity – Short Distance	7	Radio System should support Channel Bandwidth of 20, 40, 80 MHz	Radio System should support Channel Bandwidth of 20 MHz, 40 MHz
134	Vol.02	359	11.8 Communications and Operations Management	31	The bidder shall setup Cyber Security Continuous Monitoring process to monitor - physical environment, External service provider activity etc. to detect potential cyber security incidents	This clause is deleted
135	Vol.02	359	11.8 Communications and Operations Management	29	The bidder shall ensure Information security audits of the smart city infrastructure and related applications by a CERT-In empanelled vendor. VA/PT (Vulnerability assessment and Penetration Testing) activities, audits and application security testing must be carried out on twice-a-year basis ensuring optimal operation and security of the smart city infrastructure and applications.	Clause is deleted
136	Vol.02	359	11.10 Business Continuity Planning and Disaster Recovery	Point.1	The Bidder shall implement and operate Disaster Recovery site for the Smart city infrastructure and related IT & OT applications. IT & OT applications and processes should be supported from the disaster recovery site.	Clause is deleted
137	Vol.02	360	11.14 Security Controls for Cloud Services	Second Para	Empanelment of Cloud Service Offerings CSPs (Cloud Service Provider) facilities/services shall be compliant with regulative directives and industry best practices	Deleted
138	Vol.02	360	11.12 Security Operations Center	Entire Clause	The bidder shall set up Security Operations Centre to ensure continuous monitoring and manage all kinds of cyber security operations related to smart city such as Incident Management, Logging and Monitoring, Anti-virus Management, Threat Intelligence Support, Secure Technology Disposal and other cyber security support activities to ensure secured smart city ecosystem.	This entire clause is deleted

139 - BOQ Details

Volume.02, Clause No. 12.7 Bill of Material (BOM) Summary for ITMS (for Make & Model Submission) –

S. No.	Description of Item	UOM	Tender QTY	Product Make	Model Nos	GST/ Tax (%)
1.1	Traffic Violation Detection System at Traffic Junctions					
1.1.1	ANPR Camera with accessories & required analytics SW	Nos	452			
1.1.2	RLVD Camera with accessories & required analytics SW	Nos	226			
1.1.3	Sped Violation Detection System, Including the complete solutions (IP Camera, Thermal Camera or 4D Radar, Local Processing Unit, Pulse IR, Software License Lifetime use fee, Junction Box (with Network, PoE Switch, UPS with Battery desigbed for appropriate Backup per technical specification and SLA mentioned in volume II of this RFP), Cables, accessories, and installations	Nos	6			
1.1.4	CL Pole mopunted Vehicle Activated Radar Speed Signs- Highway Variable Display Board 1 x1 meter, 3 color display (red, green, and amber) with Junction Box, Network Cobnnectivity, UPS with battery (appropriate Backup per technical specification and SLA mentioned in volume II of this RFP), Cables, accessories, and installation		12			
1.1.5	Gantry 10-meter width & 6-meter Height For Highway SVD System	Nos	6			

1.1.6	Junction Box I Control Unit Cabinet for ANPR & RLVD: including AC Power supply and UPS with battery (appropriate Backup per technical specification and SLA mentioned in volume II of this RFP), CPU Sub Module, with all cabling, fittings, earthing, lighting arrester, Industrial grade PoE switch etc.	Nos	226		
1.1.7	Junction Box / Control Unit Cabinet for SVD Camera: including AC Power supply and CPU Sub Module, with all cabling, fittings, earthing, lighting arrester etc.	Nos	6		
1.1.8	Industrial Grade Outdoor - L2-Managed switches - 8 Port +4 SFP (Only for ITMS)	Nos	64		
1.1.9	Industrial Grade Outdoor - L2-Managed switches - 08 Port +4 SFP (Only for SVD)	Nos	6		
1.1.11	Gantry System/Cantilever Pole - ANPR & RLVD as per solution requirement post survey	Nos	226		
1.1.13	ANPR Analytics Software License for detecting No Helmet, Triple Ride on 2-wheelers	Nos	452		
1.1.14	RLVD with speed Analytics Software License	Nos	226		
1.1.15	Complete ducting, cabling, power, OFC Ring, Foundation required for poles, chambers and civil works repair and restoration as required	Nos	64		
1.2	Adaptive Traffic Signal Control System (Signalization)				
1.2.1	ATCS Traffic Controller	Nos	64		
1.2.2	Countdown timer	Nos	0		
1.2.3	Vehicle Detection System (Count and Classification of Vehicles)	Nos	226		
1.2.4	Galvanized standard Poles for Pedestrian signals	Nos	452		
1.2.5	Galvanized Cantilevers for Traffic Aspects	Nos	226	_	
1.2.6	Traffic Light Aspects - Red	Nos	452		
1.2.7	Traffic Light Aspects - Amber	Nos	452		

1.2.8	Traffic Light Aspects - Green	Nos	1356		
1.2.9	Pedestrian lamp heads - Stop Man	Nos	452		
1.2.10	Pedestrian lamp heads - Walk Man	Nos	452		
1.2.11	Supply & Laying of Cabling, junction box installation, earthing, conduiting, trenching, digging of road, etc	Nos	64		
1.2.12	ATCS Centralize Software	Lot	1		
1.2.14	Off Line Simulation Solution	Lot	1		
1.2.13	ATCS System Design, Commissioning & Training	LS	1		
1.2.16	Command Centre Integration	Nos	1		
1.3	E-Challan System for ITMS				
1.3.1	E-Challan Hand held devices (terminal) with E- Challan s/w for Handheld along with 3G/4G (or above) enabled SIM Cards	Nos	64		
1.3.2	E-Challan MASTER Software	Nos	1		
1.4	Additional Requirements				
1.4.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing)	LS	1		

City S						GST
S.	Description of Item	UO				/
No. 2.1	Description of item	M	Tende	Produc	Mode	Tax
			r QTY	t Make	l Nos	(%)
2.1	CCTV Camera at different location in the city					
2.1.1	Indoor Dome Camera	Nos	23			
2.1.2	Outdoor Bullet IFixed Camera	Nos	1423			
2.1.3	Outdoor PTZ Camera with power supply	Nos	160			
2.1.4	Poles for CCTV Cameras with Accessories	Nos	798			

2.1.5	Junction Box I Control Unit Cabinet for CCTV: including AC Power supply with all cabling,				
2.1.5	fittings, earthing, lighting arrester, etc.	Nos	798		
2.1.6	Industrial Grade Outdoor - L2-PoE switches - 8 Port + 2 SFP	Nos	799		
2.1.7	UPS with Battery (appropriate Backup per technical specification and SLA mentioned				
2.1.7	in volume II of this RFP)	Nos	798		
2.1.8	VMS Software with all Camera License	Nos	1		
2.1.1					
0	Digging, Piping & Re-filling, including digging for electrical cabling - All camera locations	LS	798		
2.2	Additional Requirements				
2.2.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list				
2.2.1	individual items and provide costing)	LS	1		

3.0	OFC - Network					
S. No.	Description of Item	иом	Tender QTY	Product Make	Model Nos	GST/ Tax (%)
3.1	Optical Transmission Equipment's for POP Sites					
3.1.1	Core Router with - 10Gbps, 10km Transceivers - 24 nos 40Gbps, QSFP Multimode Transceivers/Cables - 4 nos.	Nos	2			
3.1.2	DWDM/OTN Base Equipment (Min 2x100G (Line OTU4) + min 20x10G interfaces with Redundant PSU and Redundant Fabric Crossconnect, accessories and Patch cords)without CFP/XFP/SFP	Nos	25			
3.1.3	Optical, CFP, 100GBase-ER4, OTU4, 100G to support 40 km	Nos	50			

3.1.4	Optical, SFP+, 10GBASE-LR/LW, STM64, 9.95Gbps to 11.3Gbps to support 10Km with required patch cord	Nos	250		
3.1.5	Server Hardware(Include Server/Switch/Rack or any other hardware to manage the Network)	Set	1		
3.1.6	NMS Software for DWDM/OTN	Nos	1		
3.1.7	L3 Switch for Aggregation to DWDM/ OTN Transmission - POP Sites	Nos	23		
3.1.8	Optical, SFP, 1000BASE-LX, 1.25Gbps, 1310nm to support 10 km with required patch cord	Nos	552		
3.1.9	Optical, SFP+, 10GBASE-LR/LW, STM64, 9.95Gbps to 11.3Gbps to support 10Km with required patch cord	Nos	46		
3.1.10	Overhead OFC Deployment Cost (Including OFC, Pole, RM, JC Closure & Fixture)	KM	150		
3.1.11	Underground OFC Deployment Cost (Including OFC, HDPE Ducts, Couplers, RM, Chambers JC Closures)	KM	200		
3.1.12	36U Racks for Tx Equipment's	Nos	23		
3.1.13	FDMS/LIU Equipment	Nos	23		
3.1.14	Patch Cord - 3 Meters (OFC)	Nos	92		
3.1.15	UTP Cat 6 Armoured Cable (As per Bidder's Solution)	LS (Box)	5		
3.2	Additional Requirements				

S. No.	Description of Item	UOM	Tender QTY	Product Make	Model Nos	GST/ Tax (%)
3.2.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing)	LS	1			
4.0	Wireless RF Connectivity					
4.1	RF Connectivity - for ITMS Crossing					

4.1.1	RF connectivity at all ITMS crossing with complete solutions - 50 Mbps- Including Tower, Pole, BTS, CPE, Power Backup (64-ITMS Crossing)	Nos	64		
4.2	Additional Requirements				
4.2.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing)	LS	1		
5.0	Integrated Command and Control Centre (ICCC)				
5.1	Video Wall System				
5.1.1	Video Wall Cubes for - Wall size 6.5 x 2.5 Meter - with complete stand and accessories	Nos	1		
5.1.2	Video Wall Controller with Wall Management System	Nos	1		
5.2	ICT Equipment in ICCC				
5.2.1	Multi-Function Laser Printer (City Control Room)	Nos	2		
5.2.2	Operator Workstations with Triple Monitor (City Control Room)	Nos	15		
5.2.3	IP PABX System	Nos	1		
5.2.4	IP Phones	Nos	15		
5.2.5	Office Desktop	Nos	5		
5.2.6	KVM Switches - 4 Port USB/HDMI	Nos	10		
5.2.7	PRI Modem	Nos	1		
5.3	Network , ICCC Platform and Switching Devices				
5.3.1	Switches - Core	Nos	2		
5.3.2	Internet Router (L-3)	Nos	1		
5.3.3	Networking/ IT racks - 42 U	Nos	4		

S. No.	Description of Item	иом	Tender	Product	Model	GST/ Tax
			QTY	Make	Nos	(%)

5.3.4	UTM for 50 concurrent users	Nos	2		
5.3.5	Supply of ICCC Application Software Integration with Operator Console, Integration of Video Management Software all CCTV Camera with 4 Analytics (min), Integration of ITMS (ATCS, ANPR, RLVD, SVDS,eChallan), SMS Gateway Integration, Email Gateway Integration, Integration with EMS / NMS, Integration with Video Wall at Command Centre, Integration of City GIS, and other services related to this RFP.	Nos	1		
5.4	Building Utilities for ICCC				
5.4.1	DG Set - 75 KVA with AMF Panel with Change-over Switch	Nos	1		
5.4.2	UPS with battery backup - 50 KVA	Nos	1		
5.4.3	Electrical and Power Cabling work in ICCC	LS	1		
5.4.4	Electrical Cabling & Necessary illumination devices	LS	1		
5.4.5	LAN and CAT-6 cabling	LS	1		
5.4.6	Fire & Smoke Detection System	Nos	1		
5.4.7	Fixed Dome Cameras	Nos	6		
5.5	Civil Works, Floor & Interior Work				
5.5.1	Civil Work - False-Ceiling, Raised flooring in Server Room, etc.	SQF	5000		
5.5.2	Floor Carpet	SQF	5000		
5.5.3	Painting	SQF	20000		
5.5.4	HVAC System for Video Monitoring Room (20 TR)	Nos	1		
5.5.5	Ductable Split AC (10 TR) for Equipment Room & Meeting Rooms	Nos	1		
5.5.6	Furniture (Work Stations - Desk and Chairs) for ICCC	Nos	15		
5.5.7	Furniture (Work Stations - Desk, Chairs) for ICCC Operation Manager Cabin	Nos	4		

5.5.8	Furniture for Meeting Rooms (6-Seats Complete Setup x 2 Nos)	Nos	2		
5.5.9	Furniture for Security Desk /Guard Room	Nos	1		

S. No.	Description of Item	UOM	Tender QTY	Product Make	Model Nos	GST/ Tax (%)
5.5.10	Furniture for Help Desk - 5 Seater	Nos	5			
5.6	Additional Requirements					
5.6.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing)	LS	1			
6.0	Data Centre (Hosted at State Data Centre)					
6.1	Servers, Switches & Application SW					
6.1.1	Data Centre Spine Switch (Core)	Nos	2			
6.1.2	Data Centre Leaf Switch (Aggregate)	Nos	4			
6.1.3	Data Centre Out of Band Switch	Nos	4			
6.1.4	GIS Enterprise Software	Nos	1			
6.2	Storage & Other Components					
6.2.1	Primary Storage (3 PB) - 30 Days	Nos	1			
6.2.2	Secondary Storage (5 PB) / Compressed Form - 90 Days	Nos	1			
6.2.3	Hyper Converged Infrastructure (HCI)	Set (As per design)	12			
6.2.4	Intranet Firewall with IPS	Nos	2			
6.2.5	Next Generation Firewall (NGFW) with Anti APT	Nos	2			
6.2.6	Server Load Balancer with Web application Firewall	Nos	2			
6.2.7	Security Information & Event Management (SIEM) System	Nos	1			
6.2.8	Authentication, Authorization and Accounting – Network Access Control (AAA – NAC)	Nos	1			

6.2.9	Network Management System (NMS)/ Enterprise Management System - EMS		1		
6.2.10	End Host Antivirus	Nos	1		
6.3	Additional Requirement				
6.3.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing).	LS	1		

S. No.	Description of Item	UOM	Tender QTY	Product Make	Model Nos	GST/ Tax (%)
7.0	Network Enablement Charges - Shifting					
7.1	Shifting & Fixing of all ICCC Equipment's - Temporary Locations to Permanent Building					
7.1.1	7.1.1 Shifting & Installation all Networking & Video-Wall Equipment's (Electronics & IT)					
7.1.2	Shifting & Installation all Electrical & HVAC Equipment's (HVAC, Electricals)	LS	1			
8.0	Operations & Maintenance - OPEX					
8.1	OPEX - Operations & Maintenance Services					
8.1.1	Contact Centre Operators (To be included in OPEX) - Year 1	Nos	11			
8.1.2	Contact Centre Operators (To be included in OPEX) - Year 2	Nos	11			
8.1.3	Contact Centre Operators (To be included in OPEX) - Year 3	Nos	11			
8.1.4	Contact Centre Operators (To be included in OPEX) - Year 4	Nos	11			
8.1.5	Contact Centre Operators (To be included in OPEX) - Year 5	Nos	11			
8.1.6	PRI Lines for Telephones - Year 1	Nos	1			
8.1.7	PRI Lines for Telephones - Year 2	Nos	1			
8.1.8	8.1.8 PRI Lines for Telephones - Year 3		1			
8.1.9	PRI Lines for Telephones - Year 4	Nos	1			

8.1.10	PRI Lines for Telephones - Year 5	Nos	1		
8.1.11	Internet Lease lines (ILL) - Year 1	Nos	1		
8.1.12	Internet Lease lines (ILL) - Year 2	Nos	1		
8.1.13	Internet Lease lines (ILL) - Year 3	Nos	1		
8.1.14	Internet Lease lines (ILL) - Year 4	Nos	1		
8.1.15	Internet Lease lines (ILL) - Year 5	Nos	1		
8.1.16	O&M of Complete System & Services - Year 1	Nos	1		
8.1.17	O&M of Complete System & Services - Year 2	Nos	1		
8.1.18	O&M of Complete System & Services - Year 3	Nos	1		
8.1.19	O&M of Complete System & Services - Year 4	Nos	1		
8.1.20	O&M of Complete System & Services - Year 5	Nos	1		
8.2	Additional Requirement				
8.2.1	Any other Hardware or Software required to meet the RFP requirements (Bidder to list individual items and provide costing).	LS	1		

140 - Tentative POP Sites Details

Volume.02, Clause No-12.6, Tentative POP Site Locations - Page No: 393 should be read as below

(This is indicative only –Bidder may select POP Locations and QTY as per NW design)

S. No	POP Site Locations
1	Ganesguri
2	Zoo Road
3	Hatigarh
4	Noonmati
5	Narengi
6	Satgaon
7	Bhangagarh
8	Panbazar
9	Rehabari
10	Kalapahar
11	Sarusajai
12	Baisistha
13	Silpukhuri
14	AMTRON
15	Joyanagar

S. No	POP Site Locations
16	Panjabari
17	Kumarpara
18	Adabari
19	Tetelia
20	Gorchuk
21	Satmile
22	Dharapur
23	Tech City
24	Panikheti
25	Chandrapur
26	Amingaon
27	North Guwahati
28	9th Mile
29	Jorabat
30	Sonapur

141 - Helpdesk & Facility Management Resources Details

Volume.02, Clause No-6.1.9.2, Helpdesk and Facilities Management Services - Page No: 333 should be read as below

S. No.	Type of Resource	Minimum Quantity	Minimum Deployment during Operation and Maintenance phase
1	Project Manager	1	100% (8*5)
2	Integrated Command and Control Centre (ICCC) Expert	1	100% (8*5)
3	Solution Architect	1	Onsite Support to Project team on need basis
4	Network & Security Infrastructure Expert	1	100% (8*5)
5	Security & Surveillance Expert	1	100% (8*5)
6	Integrated Traffic Management Expert	1	100% (8*5)
7	Server & Storage Expert	1	100% (8*5)
8	Command Centre Operators	11	100% (24*7 – 3 resources in each rotational shift & 2 resource in general shift for field maintenance)

Annexure – III

Addendum for modifications in vol -III of RFP

Reference Of Tender Clause			nder Clause		Instead of	Now read as
Sr. No.	Vol um e No.	Pa ge No.	Clause No.	Para No./ Sr No.		
1		24	29 -Limitation of Liability		Limitation of Bidder"s Liability towards the Authority: 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority"s property, shall not be liable to Authority: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services.	Limitation of Bidder"s Liability towards the Authority: 29.1. Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract. 29.2. Except in case of gross negligence or wilful misconduct on the part of SI or on the part of any person or company acting on behalf of SI in carrying out the Services, SI, with respect to damage caused by SI to Authority"s property, shall not be liable to Authority: (i) for any direct loss or damage that exceeds (A) the total payments payable under the Contract to SI hereunder, or (B) the proceeds SI may be entitled to receive from any insurance maintained by SI to cover such a liability, whichever of (A) or (B) is higher. 29.3. This limitation of liability shall not affect SI liability, if any, for damage to Third Parties caused by SI or any person or company acting on behalf of SI in carrying out the Services.

2	Ш	21	22-Force	Force Majeure	Force Majeure
			Majeure	22.1. Force Majeure shall not include any events	22.1 Force Majeure shall mean any event beyond the
				caused due to acts/ omissions of SI resulting in a	reasonable control of the Employer or of the
				breach/ contravention of any of the terms of the	Contractor, as the case may be, and which is
				Contract and/or SI"s Bid. It shall also not include any	unavoidable notwithstanding the reasonable care of the
				default on the part of SI due to its negligence or failure	party affected, and shall include, without limitation, the
				to implement the stipulated/ proposed precautions, as	following:
				were required to be taken under the Contract.	a) War, hostilities (whether war be declared or
					not), invasion, act of foreign enemies,
				22.2. The failure or occurrence of a delay in	b) Rebellion, revolution, insurrection, mutiny,
				performance of any of the obligations of either party	usurpation of civil or military government, conspiracy,
				shall constitute a Force Majeure event only where	riot, civil commotion and terrorist acts;
				such failure or delay could not have reasonably been foreseen i.e. war, or hostility, acts of the public enemy,	c) Munitions of war, explosive materials, ionising
				civil commotion, sabotage, fires, floods, explosions,	radiation or contamination by radio-activity, except as
				epidemics, quarantine restriction, strikes, lockouts or	may be attributable to the Contractor"s use of such
				act of God (hereinafter referred to as events), or	munitions, explosives, radiation or radio-activity, and
				where despite the presence of adequate and	d) Natural catastrophes such as earthquake,
				stipulated safeguards the failure to perform obligations	volcanic activity, fire, flood or inundation, tidal wave,
				has occurred at any location in scope. In such an	typhoon or cyclone, hurricane, storm, lightning, or other
				event, the affected party shall inform the other party in	inclement weather condition, nuclear and pressure
				writing within five days of the occurrence of such	waves or other natural or physical disaster
				event. Any failure or lapse on the part of SI in	e) Epidemics, Quarantine restrictions
				performing any obligation as is necessary and proper,	OO O If aith an mantain anns antaid himdanad an dalas ad
				to negate the damage due to projected force majeure	22.2 If either party is prevented, hindered or delayed
				events or to mitigate the damage that may be caused due to the above mentioned events or the failure to	from or in performing any of its obligations under the
				provide adequate disaster management/ recovery or	Contract by an event of Force Majeure, then it shall
				any failure in setting up a contingency mechanism	notify the other in writing of the occurrence of such
				would not constitute force majeure, as set out above.	event and the circumstances thereof within Fifteen (15)
				, ,	days after the occurrence of such event.

		22.3. In case of a Force Majeure, all Parties shall endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. 22.4. Force Majeure shall not apply to any obligation of the Owner to make payments to the Contractor	22.3 The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party"s performance is prevented, hindered or delayed. The Time for Completion shall be extended by the Owner to compensate for the period of Force Majeure and owner will be at no obligation to make payments to the Contractor due to Force Majeure 22.4 If the performance of the Contract is substantially prevented, hindered or delayed for a single period of more than thirty (30) days or an aggregate period of more than seventy five (75) days on account of one or more events of Force Majeure during the currency of the Contract, the parties will attempt to develop a mutually satisfactory solution, failing which either party
			more events of Force Majeure during the currency of

3	III	18	15-Indemnity	Indemnity	Indemnity
				15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:	15.1. SI shall indemnify the Authority from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:
				a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI"s did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof	a. any negligence or wrongful act or omission by SI or any third party associated with SI in connection with or incidental to this Contract; or b. any breach of any of the terms of SI"s did as agreed, the RFP and this Contract by SI c. any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof
				15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc.	15.2. SI shall also indemnify the Authority against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property etc.
				15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract and SI is not responsible for any third party claims.	15.3. Regardless of anything contained (except for SI's liability for bodily injury and/ or damage to tangible and real property for which it is legally liable and its liability for patent and copyright infringement in accordance with the terms of this Agreement) the total liability of SI, is restricted to the total value of the contract

4	Ш	22	24-Insurance	Insurance	Insurance
				24.1. The Goods supplied under this Contract shall be	24.1. The Works under this Contract shall be
				comprehensively insured by SI at his own cost,	comprehensively insured by SI at his own cost, against
				against any loss or damage, for the entire period of	any loss or damage, for the entire period of the contract.
				the contract. SI shall submit to the Authority,	Within one month of signing of Contract Agreement, SI
				documentary evidence issued by the insurance	shall submit to the Authority, documentary evidence
				company, indicating that such insurance has been taken.	issued by the insurance company, indicating that such insurance has been taken.
				24.2. SI shall bear all the statutory levies like customs,	24.2. SI shall bear all the statutory levies like customs,
				insurance, freight, etc. applicable on the goods and	insurance, freight, etc. applicable and also the charges
				also the charges like transportation charges, octroi,	like transportation charges, octroi, etc. that may be
				etc. that may be applicable till the goods are delivered at the respective sites of installation shall also be	applicable till the goods are delivered at the respective sites of installation shall also be borne by SI.
				borne by SI.	sites of installation shall also be borne by St.
					24.3. SI shall take out and maintain at its own cost, on
				24.3. SI shall take out and maintain at its own cost, on	terms and conditions approved by the Authority,
				terms and conditions approved by the Authority,	insurance for the coverages, as specified below;
				insurance against the risks, and for the coverages, as	The maining was incomes a second and deductibles about
				specified below;	The minimum insurance amounts and deductibles shall be:
				a. At the Authority"s request, shall provide	
				evidence to the Authority showing that such insurance	(a) for loss or damage to the Works, Plant and
				has been taken out and maintained and that the	Materials: Full Replacement Cost
				current premiums therefore have been paid.	(I) (as less on less on to Estimate Ell Basiles on to
				b. Employer's liability and workers' compensation	(b) for loss or damage to Equipment: Full Replacement
				insurance in respect of the Personnel of the	Cost / Repair Cost
				Company, in accordance with the relevant provisions of the Applicable Law, as well as, with respect to such	(c) for loss or damage to property (except the Works,
				Personnel, any such life, health, accident, travel or	(o) Tot 1000 of damage to property (except the works,
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	1	1		Lather Section 1 to a consider	Dist. Matable and E. Santo, State and St.
				other insurance as may be appropriate	Plant, Materials, and Equipment) in connection with
					Contract: Full Replacement Cost / Repair Cost
					(d) for personal injury or death:
					(i) of the Contractor"s employees: Rs. 10,00,000/-
					per occurrence and no. of occurrences unlimited
					(ii) of other people: Rs. 10,00,000/- per
					occurrence and no. of occurrences unlimited
					(e) Minimum amount for Third party insurance:
					(i) Rs. 1,000,000/- per occurrence with number of
					occurrences unlimited. The insurance should be valid
					during currency of the contract
5	Ш	17	14-Taxes		Add Sub Clause 14.7 and 14.8
					44.7 For the number of the Contract it is pared that
					14.7 For the purpose of the Contract, it is agreed that
					the Contract Price is based on the taxes, duties, levies
					and charges prevailing at the date seven (7) days prior
					to the last date of bid submission. If any rates of Tax are
					increased or decreased, a new Tax is introduced, an
					existing Tax is abolished, or any change in interpretation or application of any Tax occurs in the course of the
					performance of Contract, which was or will be assessed
					on the Contractor in connection with performance of the
					Contract, an equitable adjustment of the Contract Price
					shall be made to fully take into account any such change
					by addition to the Contract Price or deduction there-
					from, as the case may be.
					14.8 Any subsequent changes in Tax structure by
					1 1.5 7 try Subsequent Ghanges in Tax Structure by

				government will be compensated (Plus or Minus) on availability or submission of actual documentation. Contractor has to intimate Employer regarding changes occurred in Tax structure after bid submission. If the Contractor fails to provide such information and if any financial obligation may arise due to change in Tax structure, same will be recovered from Contractor. The Contractor shall apply fair means of Stock maintenance and shall adopt accounting standards as may be prescribed under Goods and Service Tax-GST. For arriving at the difference in procurement prices, due to change in GST it will be open for Employer to ask for original invoices, LR, weigh bridge slips, payment details and such other documents as may be required for the purpose. If there is reduction in overall tax burden then proportional benefit of that shall be passed on to the Employer
6	III	15	10.34 Change in Law	If during the execution of Contract any law, regulation, ordinance, order or by-law having the force of law is enacted, promulgated, abrogated or changed (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the costs and expenses of the Contractor and/or the Time for Completion, the Contract Price shall be correspondingly increased or decreased, and/or the Time for Completion shall be reasonably adjusted to the extent that the Contractor has thereby been affected in the performance of any of its obligations under the Contract

7	III	5	3.2 Condition Precedent	Obtaining of all statutory and other approvals required for the performance of the Services under this Contract. This may include approvals/clearances, wherever applicable, that may be required for execution of this contract e.g. clearances from Government authorities for importing equipment, exemption of Tax/Duties/Levies, work permits/clearances for Bidder/Bidder"s team, etc.	Deleted
8	III	5	3.4 Condition Precedent	Furnishing of such other documents as the Authority may specify/ demand	Deleted
9	III	6	5.1 Key Performance Indicators	Unless specified by the Authority to the contrary, SI shall deliver the goods, perform the services and carry out the scope of work in accordance with the terms of this Contract, Scope of Work and the Service Specifications as laid down under Section C (Service Level Agreement) of this section	Unless specified by the Authority to the contrary, SI shall deliver the goods, perform the services and carry out the scope of work in accordance with the terms of this Contract, Scope of Work and the Service Specifications as laid down under Section B (Service Level Agreement) of this section
10	III	15	12 Payments	Authority shall make payments to SI at the times and in the manner set out in the Payment schedule as specified Payment Milestones in RFP Volume II subject to the penalties as mentioned under Clause 42 of Section C- Service Levels of Volume 3. Authority shall make all efforts to make payments to SI within 45 days of receipt of invoice(s) and all necessary supporting documents.	Authority shall make payments to SI at the times and in the manner set out in the Payment schedule as specified Payment Milestones in RFP Volume II subject to the penalties as mentioned under Clause 42 of Section B-Service Levels of Volume 3. Authority shall make all efforts to make payments to SI within 45 days of receipt of invoice(s) and all necessary supporting documents.
11	III	19	17.1 Term and Extension of the Contract	The Contract period shall commence from the date of signing of contract or Issuance of LoI, whichever is earlier, and shall remain valid for 60 Months from the date of Go Live of the system	The Contract period shall commence from the date of signing of contract and shall remain valid for 60 Months from the date of Go Live of the system
12	III	3	1.11 Effective Date	"Effective Date" means the date on which this Contract is signed or LoI is issued by Authority, whichever is earlier and executed by the parties hereto. If this Contract is executed in parts, then the date on which the last of such Contracts is executed shall be construed to be the Effective Date.	"Effective Date" means the date on which this Contract is signed and executed by the parties hereto.

13	III	16	13. Intellectual Property Rights		Add Sub Clause 13.7 Under the present scope of works, the above clauses shall not be applicable, However, during the Contract
					period, through Change order, if SI is entrusted with scope of development of exclusive software/ applications for GSCL, then in that case, the above clauses shall be applicable.
14	III	22	25.1 Transfer of Ownership	SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment"s etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent.	SI must transfer all titles to the assets and goods procured for the purpose of the project to the Authority at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, hardware, devices, equipment"s etc. related to the system designed, developed, installed and maintained by SI. SI is expected to provide source code and ownership right of only those solutions which would be customized by bidder for the use of Guwahati Smart City Limited. For any pre-existing work, SI and Guwahati Smart City Limited shall be held jointly responsible and its use in any other project by SI shall be decided on mutual consent.
15	III	9	10. Bidder"s Obligations	SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI.	Except in case of job termination, resignation, death or medical incapacity, SI shall ensure that none of the Key Personnel (refer Section 3.6.2 of the RFP Volume I proposed) and manpower exit from the project during first 6 months of the beginning of the project. In such cases of exit, a penalty of INR 2 lakhs per such replacement shall be imposed on SI.
16	III	32	43. Penalties	43.3. Maximum Penalty applicable for any quarter shall not exceed 30% of the "applicable fees" for the respective quarter.	43.3. Maximum Penalty applicable for any quarter shall not exceed 10% of the "applicable fees" for the respective quarter.
				43.4. Three consecutive quarterly deductions of 30 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP	43.4. Three consecutive quarterly deductions of 10 % of the applicable fee on account of any reasons shall be deemed to be an event of default and termination as per Clause 35 of this Section of RFP

17 Clause 43.6.1 Implementation Phase Related Performance Levels of Volume III (Page 33) should be read as below:

S. No.	Measurement	Definition	Target	Penalty
1	Team mobilization and commencement of work	SI is expected to mobilize project team for commencement of work. SI shall mobilize entire project team within one month of signing of Contract agreement, failing which Authority reserves right to deduct the amount from Contractors payment as below: For Delay beyond 7 calendar days = 0.2% of the contract value For Delay beyond 8-15 calendar days = 0.5% of the contract value	Within One month from Date of Signing of Contract Agreement	Delay beyond 7 calendar days = 0.2% of the contract value Delay beyond 8-15 calendar days = 0.5% of the contract value

18 Clause 43.6.4/ SI .8 City surveillance & ICT Component related performance levels of Volume III (Page 38) should be read as below:

S. No.	Measurement	Definition	Target	Severity Level
8	Repair / replacement of infrastructure equipment including:	Bidder should keep minimum 2% spare or 2 no"s whichever is more at any given point of project	Within 4 business hours of logging complaint	0
	1. CCTV Cameras (Fixed, PTZ, ANPR, RLVD, SVD)	execution.	>4 business hours to 1 business day of logging complaint	2
	2. ITMS Equipment" (ATSC)	Infrastructure equipment should be replaced or repaired after complaint logging from Authority	>1 to ≤2 business days of logging complaint	3
	Any other equipment (Switching, Networking, Electrical & Mechanical)	officials	More than 2 business days of logging complaint	4
		Measurement Tool: System generated call log at Helpdesk		